Canon

Network Camera

VB-H41
VB-H610VE/VB-H610D
VB-H710F

Operation Guide

Be sure to read this Operation Guide before using the network camera.

ENGLISH

Introduction

Thank you for purchasing a Canon Network Camera VB-H41/VB-H41B/VB-H610VE/VB-H610D/VB-H710F (hereafter referred to as the camera).
The only difference between the VB-H41 and VB-H41B is the exterior color. The VB-H41, VB-H41B, VB-H610D and VB-H710F are for indoor use only. The VB-H610VE can be installed outdoors, such as underneath eaves.
This Operation Guide explains the camera settings and operations. Read this guide carefully before using the camera to ensure correct use. Also, be sure to read the files in the LICENSE folder on the Setup CD-ROM.
For the latest information on this product (firmware and included software, user manuals, operating environment, etc.), please refer to the Canon Web Site.

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■ Notes

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Notes on Network Security

The user is responsible for the network security of this product and its use.
Take appropriate network security measures to avoid security breaches.
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<Network Security Recommendations>
– Change the password of the camera periodically.
– Change the HTTP or HTTPS port number of the camera.
– Limit access to the camera by network devices.

Copyright

Videos, images or sounds recorded with your camera may not be utilized or published without consent of copyright holders, if any, except in such a way as permitted for personal use under the relevant copyright law.

Notes on Privacy and Publicity Rights Regarding the Use of Video/Audio

When using the camera (for video or audio recording), it is the full responsibility of the user to protect privacy and avoid any violation of publicity rights. For example, obtain consent to install the camera in advance if specific buildings or rooms are to be monitored. Canon shall have no liability whatsoever in this regard.

Legal Notice
In some cases, camera monitoring may be prohibited by law or regulation, the details of which differ by country. Before using the camera, check the laws or regulations of the country or region where the camera is used.

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- This product comes with exFAT, a licensed file system technology from Microsoft.
- QuickTime is a trademark of Apple Inc.
- SD, SDHC and SDXC Logos are trademarks of SD-3C, LLC.
- Other brands or product names in this guide are trademarks or registered trademarks of their respective companies.

⚠ Warning
To reduce a risk of fire or electric shock, do not expose this product to rain or moisture. (VB-H41, VB-H610D, VB-H710F)

Notes on the Included Software RM-Lite (Disclaimer)

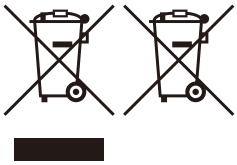
Flaws or other problems with RM-Lite may result in recording failure or destruction or loss of recorded data. Canon shall have no liability whatsoever for any loss or damages incurred by the user as a result of such problems.

Notes on License Agreement for Included Software

For information on the License Agreement for Included Software, refer to the next file in the BundledSoftware folder in the Included Setup CD-ROM LICENSE folder.

Software Type	File Name
VB Initial Setting Tool Memory Card Unmount Tool Backup Tool Restore Tool	VBTools-E.txt
Camera Angle Setting Tool (Not used with the VB-H41.)	
RM-Lite Network Video Recording Software	RM-Lite-E.txt

Only for European Union and EEA (Norway, Iceland and Liechtenstein)



These symbols indicate that this product is not to be disposed of with your household waste, according to the WEEE Directive (2012/19/EU), the Battery Directive (2006/66/EC) and/or national legislation implementing those Directives.

If a chemical symbol is printed beneath the symbol shown above, in accordance with the Battery Directive, this indicates that a heavy metal (Hg = Mercury, Cd = Cadmium, Pb = Lead) is present in this battery or accumulator at a concentration above an applicable threshold specified in the Battery Directive.

This product should be handed over to a designated collection point, e.g., on an authorized one-for-one basis when you buy a new similar product or to an authorized collection site for recycling waste electrical and electronic equipment (EEE) and batteries and accumulators. Improper handling of this type of waste could have a possible impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. Your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources.

For more information about the recycling of this product, please contact your local city office, waste authority, approved scheme or your household waste disposal service or visit www.canon-europe.com/weee, or www.canon-europe.com/battery.

This product is licensed under AT&T patents for the MPEG-4 standard and may be used for encoding MPEG-4 compliant video and/or decoding MPEG-4 compliant video that was encoded only (1) for a personal and non-commercial purpose or (2) by a video provider licensed under the AT&T patents to provide MPEG-4 compliant video. No license is granted or implied for any other use for MPEG-4 standard.

Open Source Software

The product (camera and included RM-Lite) contains Open Source Software modules. For details, see "ThirdPartySoftware-E.pdf" (Third-Party Software License) in the OpenSourceSoftware folder in the LICENSE folder on the Setup CD-ROM. Each module's license conditions are also available in the same folder.

Software under GPL and LGPL

If you would like to obtain the source code under GPL/LGPL, please contact the dealer or sales agent where you purchased the product.

Security Export Control

This product is subject to security export control. Therefore, to export or carry it overseas may require an authorization by governmental agencies.

How to Read This Operation Guide

User Manuals

This camera comes with an “Installation Guide” and “Operation Guide” (this manual) included in the Setup CD-ROM.

Installation Guide (Included)
This guide provides notes and procedures on camera installation as well as the main camera specifications. Sections you should reference in this guide will be marked “Installation Guide” along with the name of the reference items.

Operation Guide (This Document)
This document explains the initial camera settings, Camera Angle Setting Tool, Admin Tools settings, viewer operations and troubleshooting, etc. This document is included in the Setup CD-ROM.

In the Setup CD-ROM, the recording software RM-Lite (“RM-Lite” in “Chapter1 Before Use”) is also included. The following user manuals are available.

Network Video Recording Software RM-Lite Administrator Manual
This document gives a detailed explanation of how to use RM-Lite.

Network Video Recording Software RM-Lite Viewer Operation Guide
This is the operation guide for RM-Lite Viewer. For more details on operating procedures for the viewer, see the Administrator Manual.

How to use this Operation Guide

The assumed reading format of this user manual is on a PC screen.

Software Screenshots
The software screenshots shown in these user manuals are illustrative samples only. The screenshots may differ from the actual screens displayed.
Screenshots used with the explanations are generally from a Windows 7 PC connected to the VB-H41.

Icons Indicating Particular Camera Models

In the descriptions of functions limited to particular models, the model names will appear or the following icons will be used to indicate those models.

Icon	Camera Model
H41	VB-H41
H610	VB-H610VE and VB-H610D
H710	VB-H710F

Symbols Indicating Safety Precautions

This section explains symbols used in this Operation Guide. This Operation Guide uses the following symbols to indicate important information the user should know in order to use the product safely. Be sure to observe these items.

Symbol	Meaning
Warning	Failure to follow the instructions accompanied by this symbol may result in death or serious injury. Be sure to observe these warnings to ensure safety.
Caution	Failure to follow the instructions accompanied by this symbol may result in injury. Be sure to observe these precautions to ensure safety.
Caution	Failure to follow the instructions accompanied by this symbol may result in property damage. Be sure to observe these precautions.
Important	This symbol indicates other actions or information that should be noted. Important notes and restrictions are provided. Be sure to read this section.
Note	Contains operational reference information or additional explanations.

Safety Precautions

The following items must be observed when using the camera.
If they are not observed, injury, death and/or property damage may occur. Read the following information carefully and observe the instructions without fail.

Important Warnings

Caution
TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The AC adapter (sold separately) can be connected to the camera from a standard AC power outlet.
Please check your instruction manual to make sure that your camera is compatible with this adapter.

- The socket-outlet should be installed near the equipment and should be easily accessible.
- Unplug the equipment from the wall outlet before cleaning or maintaining.

FDA regulation

This Network Camera has not been evaluated by the Food and Drug Administration (FDA) for use as a medical device. When incorporated into a system with medical applications, FDA regulations may apply. Therefore, please consult your legal advisor to determine whether FDA regulations apply.

FCC NOTICE

Network Camera, Model Name: VB-H41/VB-H610VE/VB-H610D/VB-H710F
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.
Canon U.S.A., Inc.
One Canon Park, Melville, New York 11747, U.S.A.
Tel No. 1-800-OK-CANON (1-800-652-2666)

Canadian Radio Interference Regulations

This Class B digital apparatus complies with Canadian ICES-003.

Precautions for Use

⚠ Warning

- If you discover defective conditions such as smoke, strange sounds, heat or strange odors, immediately stop using the camera and contact your nearest dealer.

Continued use of the product may cause fire or electric shock.

- Do not disassemble or modify the camera.
- Do not spill water or other liquid inside the camera, spray the camera with water, or otherwise make it wet.
- Do not insert foreign objects into the camera.
- Do not use flammable sprays near the camera.
- Do not leave LAN cables, external power supplies or AC adapter (sold separately) power connectors connected when the camera is not in use for long periods.
- Do not damage the connecting cable.

This may cause fire or electric shock.

- Do not use with medical devices or other life-support systems.

Depending on the PC and network environment, high-precision video transmission cannot be guaranteed due to video delay or loss.
Canon will assume no liability for any accident or damage resulting from use of the camera in the aforementioned devices or systems.

Caution

- Do not capture the sun, halogen lamps, and other very bright light sources or subjects.
- Do not expose the camera to strong impact or vibration.
- H41 Do not carry the network camera by the camera head.
- H41 Do not forcibly turn the rotating parts of the camera by hand.

This may cause malfunction.

This installation should be made by a qualified service person and should conform to all local codes.

Precautions for Use of the Camera Angle Setting Tool

H610 H710

Caution

- The Camera Angle Setting Tool is intended for use during camera installation. Do not use on a daily basis.

This may cause malfunction.

Precautions for Use of Built-In Camera Functions and Included Software

Caution

- Do not use the built-in camera functions or included software listed below in cases requiring a high level of reliability:
  - Intelligent functions
  - H41 Image Stabilizer
  - Network video recording software RM-Lite

These features do not guarantee high-precision capture and cannot support applications beyond their intended range of use. Canon will assume no liability for any accident or damage resulting from the use of these functions.

Notes on Cleaning

⚠ Warning

- Do not use alcohol, thinner, benzine or any other flammable solvent.

This may cause fire or electric shock.

Maintenance

Turn off the power before cleaning the camera.

■ Cleaning of Exterior

1 Dampen a soft cloth with water or diluted neutral detergent and wipe away the grime gently.
2 Wipe with a dry cloth.

■ Cleaning of Lens

Use a commercial lens cleaner to remove grime on the lens surface.

- H41 Auto focus may not work properly if the lens surface is dusty or dirty.
- Be aware that scratches on the lens surface may result in poor image capture.

■ Cleaning of Front Cover, Dome Case, or Dome Housing

Grime on any of the parts listed below will reduce image quality, so periodic cleaning is required.

H41 Dome (when using the separately sold indoor dome housing)
H610 Dome case
H710 Front cover

If the surface of the above part cannot be cleaned well, remove it following the steps below to clean it more thoroughly.

1 Remove the front cover, dome case, or dome.
   H41
   See steps in “Installing the Camera” in the “Installation Guide” included with the indoor dome housing and remove the dome.
   H610
   See steps in “Installing the Camera” in the “Installation Guide” included with the camera to remove the dome case.
   H710
   See “Using Camera Housing” in the “Installation Guide” included with the camera to remove the front cover.
2 Dampen a soft cloth with water or diluted neutral detergent and wipe away the grime gently.
3 Wipe with a dry cloth.
4 Reattach the front cover, dome case or dome to its original position.

Periodically check the brackets and screws for rust and loosening to prevent injuries and equipment damage due to falling items.
For inspections, please contact the dealer where you purchased the product.

■ Maintenance for Ceiling Mount Cover (dedicated accessory for VB-H41/VB-M40) or Recessed Mounting Kit (dedicated accessory for VB-H610VE/VB-H610D/VB-M600VE/VB-M600D)

Periodically check the brackets and screws for rust and loosening to prevent injuries and equipment damage due to falling items.
For inspections, please contact the dealer where you purchased the product.

Disposing of the Camera

Dispose of the camera in accordance with local laws and regulations.

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Chapter 1

Before Use

❏ Camera Features
❏ Software Information
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Features

This camera integrates both camera and server functions into a compact network camera.

Common Features

Full HD (1920 x 1080) Support	Equipped with a 2.1 megapixel CMOS sensor, the camera supports high-quality video monitoring.
Transmission Performance	The camera supports two video compression formats (JPEG and H.264*1) and is capable of transmitting 1920 x1080 resolution video in high quality at a high frame rate of up to 30 frames per second*2. JPEG permits simultaneous transmission to a total of 30 clients while H.264 can transmit to up to 10 clients simultaneously.
Low Illumination Image Capture	The camera can capture color images even with low subject illumination.
SD/SDHC/SDXC Memory Card Support*3	You can record video and logs when uploading fails, and record video as JPEG or H.264 files to memory cards (manual, timer, and event recording are supported). Recorded Video Utility in Admin Tools allows you to search and play back recorded video.
Intelligent Functions	The camera boasts a variety of intelligent functions that offer the wide array of detection options. Moving object detection, abandoned object detection, removed object detection, tempering detection, passing detection, volume detection.
Small-Scale Video Monitoring via RM-Lite Software (Supplied)	By using the supplied network video recording software, RM-Lite, you can record and display live images from up to four cameras.

*1 Viewing H.264 video requires the included RM-Lite Viewer. The viewers included in the camera (VB Viewer and Admin Viewer) do not have this capability.
*2 The actual frame rate may drop depending on the performance of the PC running the Viewer, the number of clients connected at the same time, network load, and other factors.
*3 In the “Operation Guide”, the memory card that can be used with the camera is referred to as “SD memory card”.

VB-H41 Features

20x Optical Zoom Lens	The camera is equipped with a 20x optical (12x digital) zoom lens with a maximum 60.4° angle of view and auto focus support.
Pan/Tilt Functions	You can operate camera angle controls remotely.

VB-H610VE/VB-H610D/VB-H710F Features

3x Optical Zoom Lens	The camera is equipped with a 3x motorized optical zoom lens.
Camera Angle Setting Tool	You can make adjustments to the camera angle while viewing video on a PC for hassle-free angle adjustment during installation. H610 Pan, tilt, rotation, zoom, and focus settings are possible. H710 Zoom and focus settings are possible.
Shock Resistant Structure (VB-H610VE only)	The camera is built with a shock absorbing mechanism and an exterior casing made of 3.5 mm-thick (0.14 inch-thick) polycarbonate resin and aluminum alloy. The camera's dome case also uses special screws that cannot be easily removed. * The features described above do not guarantee that the product will be undamaged if subjected to an impact, nor that the product is tamper-proof or tamper-resistant.

Dustproof and Waterproof Mechanisms (VB-H610VE only)	The camera complies with the demanding IP66 dustproof/waterproof specifications and can be installed outdoors, such as underneath eaves, without any housing. The separately sold genuine heater lets you use the camera in low-temperature environments as cold as -30°C (-22°F).

Camera Software

Installed Software

■ VB-H41/610/710 Viewer

(See Chapter 7 "Admin Viewer/VB Viewer")

There are two types of Viewer: the VB Viewer, which can be used by Guest Users, and the Admin Viewer for Administrators.
The VB Viewer allows users to configure basic camera controls and display images.
The Admin Viewer lets you monitor all camera controls and events.
Only JPEG images are displayed. To display H.264 video, install the RM-Lite Viewer (p. 18).

■ Admin Tools (See Chapter 6 "Admin Tools")

The following tools for configuring camera settings and performing management functions are available:

- Privacy Mask Setting Tool
- H41 Panorama Creation Tool
- H41 View Restriction Setting Tool
- Preset Setting Tool
- Intelligent Function Setting Tool
- Log Viewer
- Recorded Video Utility

Included Software

The included Setup CD-ROM contains the following software. Install the software on a PC to use it.

■ VB Initial Setting Tool

(See Chapter 2 "Initial Settings")

This tool performs initial settings for the camera.

■ Admin Tools Certificate

This electronic certificate is required to use the Admin Viewer and Admin Tools.

■ Camera Angle Setting Tool H610 H710

(See Chapter 3 "Camera Angle Setting Tool")

With this tool, you can operate the camera during installation while you view video over the network on a PC.

■ .NET Framework 3.5 SP1/.NET Framework 4.5

This execution environment is required to use the software included in the camera.

■ RM-Lite (p. 18)

This software displays and records images from up to four cameras in real time.

■ Proxy Authentication Admin Viewer/Admin Tools

This software lets you use Admin Viewer/Admin Tools via a proxy server with proxy authentication. It is saved in the ProxyAuthSupport folder on the Setup CD-ROM.

■ Backup and Restore Tools

The Backup and Restore tools back up camera setting information to the PC. Information from multiple cameras can be saved at the same time.
The tools can also restore information saved on the PC to the camera.

■ Memory Card Unmount Tool

This software allows you to mount/unmount memory cards inserted in specified cameras, and acquire information from memory cards.

Network Video Recording Software (Sold Separately)

■ RM-64/RM-25/RM-9

This software allows network cameras to be used for multipoint surveillance, and for recording and playing back videos from the camera. The number of cameras

that can be registered with RM-64/RM-25/RM-9 varies: 64, 25, or 9 cameras can be registered.

■ RM-V

This additional license lets you install RM-64/RM-25/RM-9 Viewer on multiple computers. Purchase the license to be able to view images captured by the camera from multiple sites and for other similar purposes.

■ RM-Lite-V

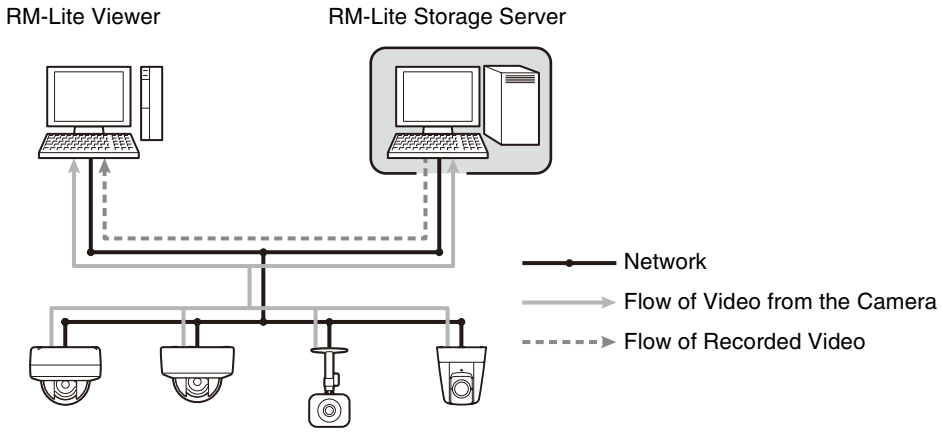
This additional license lets you install the RM-Lite Viewer on multiple computers. Purchase the license to be able to view images captured by the camera from multiple sites and for other similar purposes.

RM-Lite (See the “Administrator Manual”)

The installer (RMLiteInstall.exe) can be found in the Applications folder on the Setup CD-ROM.

RM-Lite Software Configuration

Type	Overview	License
RM-Lite Storage Server	Up to four cameras can be registered to record video.	1 license
RM-Lite Viewer	Plays recorded video saved in the storage server and displays live images (JPEG/H.264) captured by the camera. Up to four cameras can be registered for the viewer.	1 license



Supported cameras	VB-S30D, VB-S31D, VB-S800D, VB-S900F, VB-H41, VB-H610VE, VB-H610D, VB-H710F, VB-M40, VB-M600VE, VB-M600D, VB-M700F, VB-C60, VB-C500VD/VB-C500D, VB-C300, VB-C50i/VB-C50iR, VB-C50FSi/VB-C50Fi

Important

- To add the RM-Lite Viewer, purchase RM-Lite-V (sold separately).
- The VB-S30D/VB-S31D/VB-S800D/VB-S900F/VB-H41/VB-H610VE/VB-H610D/VB-H710F/VB-M40/VB-M600VE/VB-M600D/VB-M700F cannot be used with Network Video Recording Software older than RM-Lite. Users of VK-64/VK-16 must switch to RM-Lite.
  For details, visit our website.

Note

For details on the usage and functions of RM-Lite, see the “Administrator Manual”.

Operating Environment

For the latest information on this product (firmware and included software, user manuals, operating environment, etc.), please refer to the Canon Web Site.

VB Initial Setting Tool, Camera Angle Setting Tool, VB-H41/610/710 Viewer, Admin Tools

CPU	Intel Core i7-2600 or higher
Operating Systems*1	Windows XP Home/Professional SP3 32-bit Windows Server 2003 Standard SP2 32-bit Windows Server 2003 R2 Standard SP2 32-bit Windows Vista Ultimate/Business/Enterprise/Home Premium SP2 32/64-bit Windows 7 Ultimate/Professional/Enterprise/Home Premium SP1 32/64-bit Windows 8/Windows 8 Pro/Windows 8 Enterprise 32/64-bit *4 Windows 8.1/Windows 8.1 Pro/Windows 8.1 Enterprise 32/64-bit *4 Windows Server 2008 Standard SP2 32/64-bit Windows Server 2008 R2 Standard SP1 64-bit Windows Server 2012 Standard 64-bit *4 Windows Server 2012 R2 Standard 64-bit *4
Web Browser*2	Internet Explorer 7/8/9 32-bit Internet Explorer 10/11
Memory	2 GB or more
Viewer Display	1920 x 1080 or higher
Software*3	.NET Framework 3.5 SP1 (When using Internet Explorer 7/8/9) – Must be installed on Windows XP, Windows Vista, Windows Server 2003 and Windows Server 2008 systems .NET Framework 4.5 (When using Internet Explorer 10/11) – Must be installed on Windows 7 and Windows Server 2008 R2 systems
Audio	When using the camera's audio feature, the computer audio support feature is required.

*1 Set the Control Panel's font size (DPI) for Admin Tools and Admin Viewer to 100% or 125%.
*2 The browser must support JavaScript, XAML browser applications, and IFRAME (HTML tag).
The VB Viewer requires cookies.
*3 Installation is unnecessary if only VB Viewer will be used. .NET Framework 3.5 SP1 and 4.5 are provided on the included setup CD-ROM, and the appropriate installer is selected automatically depending on the version of Internet Explorer.
*4 The included software or the software installed on the camera cannot be started from the Start screen added to Windows 8 and later.

RM-Lite

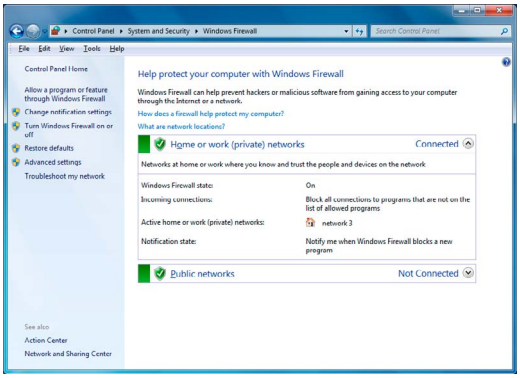
For operating environment details, refer to "Operating Environment" in the "Administrator Manual".

Notes on Operating Environment

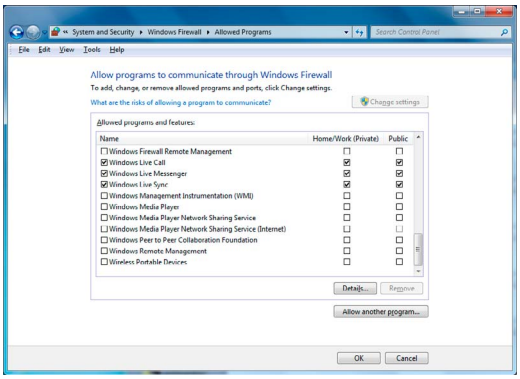
Notes on Use When the [Windows Firewall] Function is Enabled

When the VB Initial Setting Tool is started, the [Windows Security Alert] dialog box may appear.
If the [Windows Security Alert] dialog box appears, click [Unblock].
Once this button is clicked, the warning dialog box will no longer appear.
If the [Windows Security Alert] dialog box does not appear, the Windows firewall warning function may be disabled.
Follow the procedure below to add the [VB Initial Setting Tool] as a Windows Firewall exception.

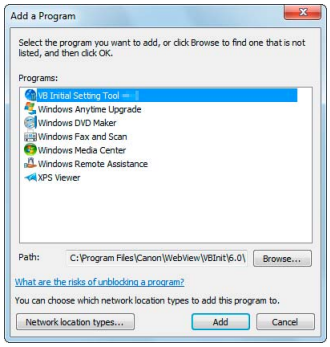
1 Click [Windows Firewall] in [Control Panel] > [System and Security].



2 Click [Allow a program or feature through Windows Firewall] > [Change settings] > [Allow another program].



3 Select [VB Initial Setting Tool], and then click [Add].



Notes on Use with Internet Explorer 9 or Greater and Windows Server 2003/ Windows Server 2008/Windows Server 2012

■ Registering the Top Page of the Camera as a Trusted Site

In Internet Explorer 9 or greater and Windows Server 2003/ Windows Server 2008/Windows Server 2012, the security level for Internet sites and intranet sites on Internet Explorer is set to [High] by default.
Thus, when accessing the VB-H41/610/710 Viewer, the camera's Setting Page or the Admin Tools, a content block dialog box appears and the page fails to display correctly.
To correct this problem, follow the procedure below to register the top page as a trusted site.

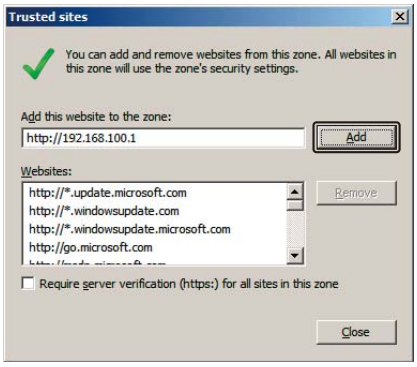
1 Access the VB-H41/610/710 Viewer and the Setting Page from the top page of the camera with Internet Explorer.

The following dialog box appears.

2 Click [Add].

The [Trusted sites] dialog box appears.

3 If selected, clear the [Require server verification (https:) for all sites in this zone] checkbox.

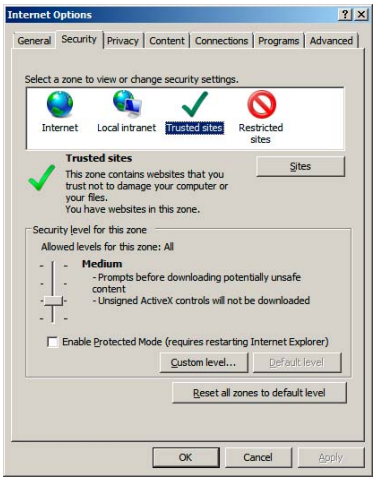


4 Enter the IP address of the camera under [Add this Web site to the zone], and then click [Add].

Note that even when the content block dialog box does not appear, JavaScript is sometimes disabled under the standard security settings, which may limit operations on the setting page and the VB-H41/610/710 Viewer. Register the page as a trusted site as this automatically enables JavaScript settings.
If the content block dialog box does not appear, follow the procedure below to display the [Trusted Sites] dialog box.

1 Click [Tools] > [Internet Options] from the Internet Explorer menu to display the [Internet Options] dialog box.

2 Click the [Security] tab.



3 Click and select [Trusted sites], and then click [Sites].

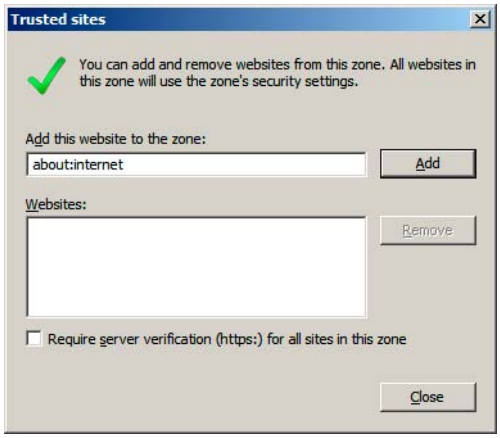
The [Trusted sites] dialog box appears.

This completes the trusted site registration process.

Notes on Use with Windows Server 2008/ Windows Server 2012

■ Registering "about:internet" and the Camera Host Name

Admin Viewer and Admin Tools will not start when IE ESC (Internet Explorer Enhanced Security Configuration) is enabled in Windows Server 2008/Windows Server 2012. Before using the tools, register "about:internet" and the host name for the connected camera in the Internet Explorer "local intranet" and "trusted sites" lists.



Important

When "about:internet" is registered, the security level in Windows 7 is the same as when using Internet Explorer. After using the Admin Viewer/Admin Tools, it is recommended that you remove "about:internet" and the camera name as necessary and restore the original security level.

■ Web Browser Security Settings When Using SSL Connection

When an SSL connection to the camera is made from a web browser (Internet Explorer 9/10/11) in Windows Server 2008/Windows Server 2012, the following operations may display the content block dialog box and prevent further operation.

- Startup of Admin Tools or Admin Viewer
- Audio reception from VB Viewer

This happens when Internet Explorer Enhanced Security Configuration (IE ESC) is enabled in Internet Explorer 9/10/11. Use the procedures below to change this setting.

1 Click [Internet Options] in the [Tools] menu in Internet Explorer 9/10/11 and click the [Advanced] tab.

2 Clear the [Do not save encrypted pages to disk] checkbox in [Security].

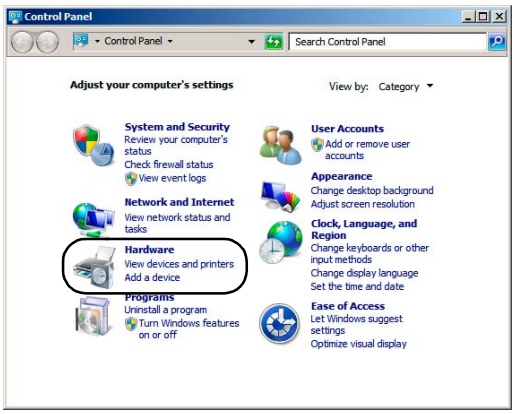
Important

Note that when IE Enhanced Security Configuration is turned back on, the [Do not save encrypted pages to disk] checkbox also becomes enabled.

■ Enabling the Sound Function to Use Audio

In Windows Server 2008/Windows Server 2012, the sound function is disabled by default.
To receive audio with the Viewer, follow the steps below to enable the sound function.

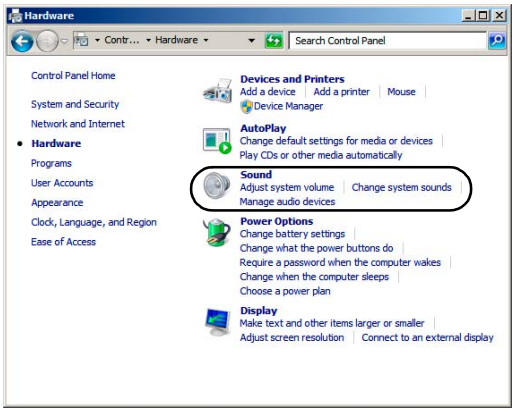
1 Open [Control Panel] and click [Hardware].



Note

If [Control Panel] is in the classic view, double-click [Sound].

2 Click [Sound].



3 When the [Audio Service Not Running] message appears, click [Yes].

4 The [Sound] dialog box appears.
Click the [Playback] tab to confirm that an audio device has been installed. (If no audio device is installed, refer to your PC manual.)

Notes on Use with Windows Vista/ Windows 7/Windows 8/Windows Server 2008/Windows Server 2012

The following restrictions apply.

■ RM-Lite

For important information on the RM-Lite operating environment, see the “Administrator Manual”.

Notes for Windows 8/Windows Server 2012

The software applications, including Admin Viewer and Admin Tools, cannot be started from the Start screen.

Chapter 2

Initial Settings

❏ Preparing the Camera for Use
❏ Initial Setting Tool Installation
❏ Initial Settings

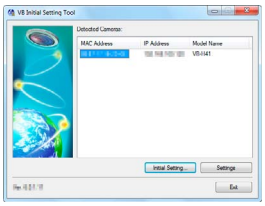
Preparing the Camera for Use

Performing Initial Settings for the Camera

Before installing the camera, read this chapter and use the VB Initial Setting Tool to configure the IP address.

"Installing the Necessary Software" (p. 26)

"Performing Initial Settings for the Camera" (p. 28)



▼

Checking Images

When initial settings are complete, access the camera via a web browser and check the image using the VB Viewer.

"Checking the Camera Image" (p. 29)

▼

Installing the Camera

Install the camera to suit the operating environment it will be used in.

"Installation Guide"

▼

Setting the Camera Angle H610 H710

Use the Camera Angle Setting Tool to set the camera angle via PC operation.

"Installing the Necessary Software" (p. 26)

"Chapter 3 Camera Angle Setting Tool"

▼

Configuring the Camera from the Setting Page

The setting page lets you configure basic camera settings, network operations, user registration, and access restrictions.

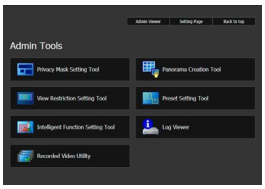
"Chapter 5 Setting Page"

▼

Using Admin Tools

Admin Tools let you set viewing restrictions, make preset settings, and make settings for using intelligent functions. In addition, you can review logs to check on the camera's operation status.

"Chapter 6 Admin Tools"



▼

Using VB-H41/610/710 Viewer

The camera's built-in VB-H41/610/710 Viewer features an Admin Viewer for administrators and a VB Viewer for guest users. Use the VB viewer to check distribution to guest users and Admin Viewer to check all operations.

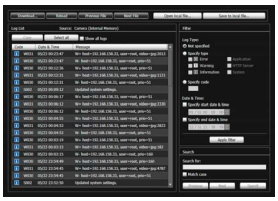
"Chapter 7 Admin Viewer/VB Viewer"

▼

Operating

If an error message appears or the camera fails to operate correctly, see the error message and log message information in "Chapter 8 Appendix".

"Chapter 8 Appendix"



Important

Before starting operations, make sure that the setting page and Admin Tools settings are functioning correctly.

Installing the Necessary Software

Install the following software to perform initial settings for the camera.

- VB Initial Setting Tool: Software required for performing initial camera settings
- Admin Tools Certificate: An electronic certificate that is required for using Admin Viewer and Admin Tools
- H610 H710 Camera Angle Setting Tool: Software to use for camera angle adjustments when installing the camera
- .NET Framework 3.5 SP1/.NET Framework 4.5: The execution environment required for network camera software (not required if already installed on the PC)

You can perform either an Easy Installation or a Custom Installation of the software.

Note

- All computer users will be able to use Admin Viewer and Admin Tools if the Admin Tools certificate was installed by the installer.
- Select [Custom Installation] and install only the “Admin Tools Certificate” if you intend to use the Admin Viewer and Admin Tools on a PC other than the one where the VB Initial Setting Tool is installed.
- If you install the software with Easy Installation, the Camera Angle Setting Tool that is not used with VB-H41 is also installed. If you do not want to install the Camera Angle Setting Tool because you are using only VB-H41 cameras, perform a [Custom Installation] and clear the checkbox for the Camera Angle Setting Tool.

1 Insert the Setup CD-ROM included in the camera in the disc drive on the PC.

2 After confirming that all other applications have been closed, click the [Start] menu > [My Computer].

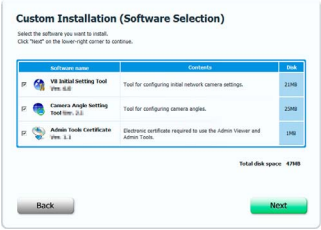
3 Double-click the CD-ROM icon > [Applications] folder > [VBToolsInstall.exe].

The installation screen appears.

4 Select the installation method.

[Easy Installation]: VB Initial Setting Tool, Admin Tools certificate and Camera Angle Setting Tool are installed.

[Custom Installation]: The user can select and install desired software.

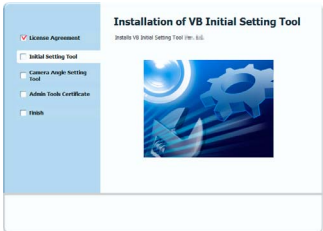


5 After selecting [Easy Installation], click [Next] and after selecting [Custom Installation], select the checkboxes of the software you want to install and click [Next].

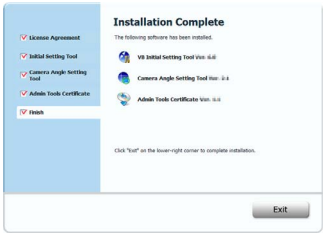
The User License Agreement screen appears.

6 Read through the user license agreement and click [Yes] if you accept it.

Installation starts.



7 When the installation complete screen appears, click [Exit] or [Reboot].



The VB Initial Setting Tool and Camera Angle Setting Tool icons appear on the desktop.

Notes on Use with Internet Explorer 9 or Greater and Windows Server 2003/ Windows Server 2008/Windows Server 2012

■ Registering the Top Page of the Camera as a Trusted Site

In Internet Explorer 9 or greater and Windows Server 2003/ Windows Server 2008/Windows Server 2012, the security level for Internet sites and intranet sites on Internet Explorer is set to [High] by default.
Thus, when accessing the VB-H41/610/710 Viewer, the camera's Setting Page or the Admin Tools, a content block dialog box appears and the page fails to display correctly. To correct this problem, follow the procedure below to register the top page as a trusted site.

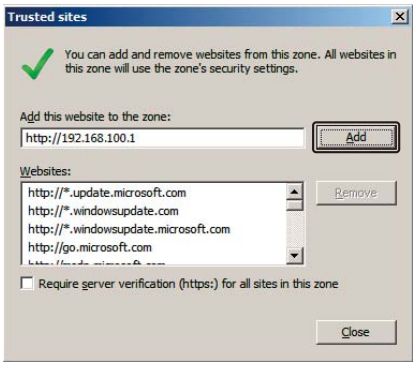
1 Access the VB-H41/610/710 Viewer and the Setting Page from the top page of the camera with Internet Explorer.

The following dialog box appears.

2 Click [Add].

The [Trusted sites] dialog box appears.

3 If selected, clear the [Require server verification (https:) for all sites in this zone] checkbox.

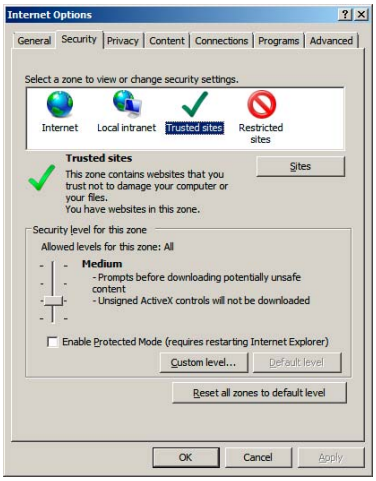


4 Enter the IP address of the camera under [Add this website to the zone], and then click [Add].

Note that even when the content block dialog box does not appear, JavaScript is sometimes disabled under the standard security settings, which may limit operations on the setting page and the VB-H41/610/710 Viewer.
Register the page as a trusted site as this automatically enables JavaScript settings.
If the content block dialog box does not appear, follow the procedure below to display the [Trusted Sites] dialog box.

1 Click [Tools] > [Internet Options] from the Internet Explorer menu to display the [Internet Options] dialog box.

2 Click the [Security] tab.



3 Click and select [Trusted sites], and then click [Sites].

The [Trusted sites] dialog box appears.

This completes the trusted site registration process.

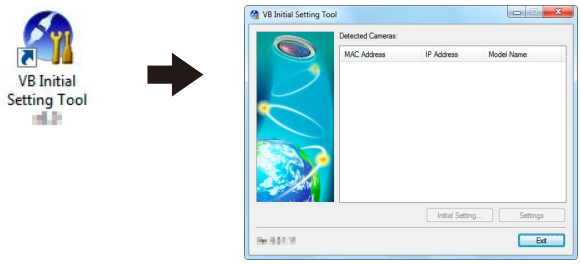
Performing Initial Settings for the Camera

Use the VB Initial Setting Tool to configure the camera network.

1 Connect the camera and PC to the network and turn on the camera (“Installation Guide” > “Connecting the Camera”).

2 Launch the VB Initial Setting Tool.

To launch the VB Initial Setting Tool, double-click the [VB Initial Setting Tool] icon on the desktop.

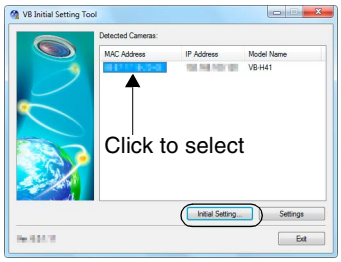


The Tool will automatically detect the camera connected to the network and display the camera's MAC address, IP address and model name.
The factory setting IP address is set to 192.168.100.1.
The MAC address can be found on the label on the camera (“Installation Guide” > “Part Names”).

Important

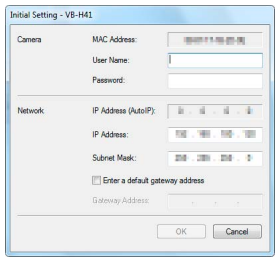
- Twenty minutes after the camera is turned on, it will stop issuing IP address assignments requests and VB Initial Setting Tool detection will be disabled. In such cases, turn the camera off and on again.
- There may be cautionary information, depending on your operating environment. Read “Notes on Operating Environment” (p. 20) before performing initial settings.
- The VB Initial Setting Tool cannot be used with cameras that are behind a router.

3 Select a MAC address, and then click [Initial Setting].

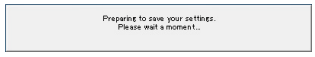


4 Enter the user name “root” and factory default setting password “camera”, and then the appropriate IP address and subnet mask.

To use a setting other than the default gateway setting, clear the [Enter a default gateway address] checkbox.
After settings are complete, click [OK].



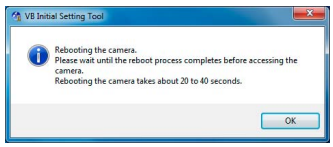
Setup progress is shown in the window.



Note

- To ensure security, be sure to change the administrator password (p. 42).
- Contact your System Administrator for the appropriate IP address, subnet mask and gateway address.

5 Click [OK].



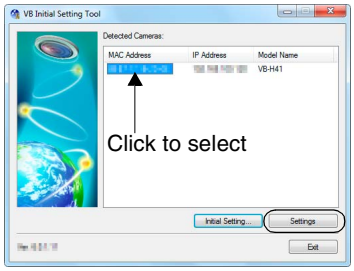
Important

To obtain an IP address from a DHCP server or set IPv6, first use the VB Initial Setting Tool to temporarily configure an IPv4 static address that can communicate with the PC. Then, in [Network] on the setting page, change [IPv4 Address Setting Method] to [Auto (DHCP)] in the [IPv4] area (p. 47). Alternatively, set [IPv6].

Checking the Camera Image

Once initial settings are complete, check the image on the camera with the VB Viewer. When doing so, set the PC network settings to comply with the IP address and subnet mask settings on the camera.

1 Click to select the camera's MAC address which will be checked, and then click [Settings].



2 This will launch the web browser and display the top page of the camera. Click [VB Viewer].

The viewer launches and displays the camera image.

If the top page of the camera does not appear or the VB Viewer does not launch, see “Troubleshooting” (p. 150) in “Chapter 8 Appendix”.

Important

- The camera image cannot be checked until the network settings in the PC are configured for the IP address and subnet that are set in the camera.
- Do not change the camera HTTP port from 80 if you want to open the setting page by clicking [Settings]. See “HTTP Server” (p. 63) for more information on HTTP port settings.

Chapter 3

Camera Angle Setting Tool

H610 H710

❏ Camera Angle Setting Method
❏ Creating a Camera Specification File to Manage Multiple Cameras

Setting the Camera Angle

Use the Camera Angle Setting Tool to adjust the camera angle when installing the camera or to change the capture orientation according to the situation.

H610 You can set pan, tilt, rotation, zoom, focus and exposure compensation.

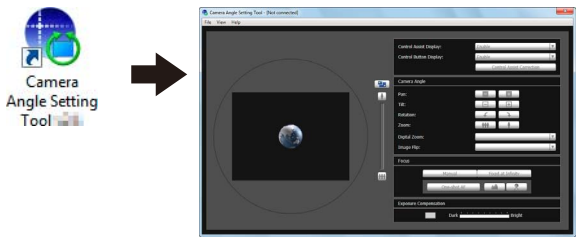
H710 You can set zoom, focus and exposure compensation.

Important

- The Camera Angle Setting Tool is included for angle adjustment during camera installation only and is not intended for daily use. Overuse may cause the camera to malfunction.
- After changing settings in the Camera Angle Setting Tool, check the settings in the Setting page and Admin Tools operate as intended.
- The Camera Angle Setting Tool cannot be used via a proxy server.
- Upload functions cannot be used while the Camera Angle Setting Tool is connected.

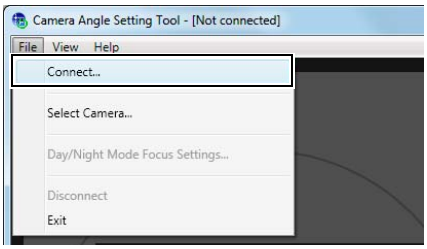
Launching the Camera Angle Setting Tool

1 Double-click the Camera Angle Setting Tool icon on the desktop to launch the Camera Angle Setting Tool.



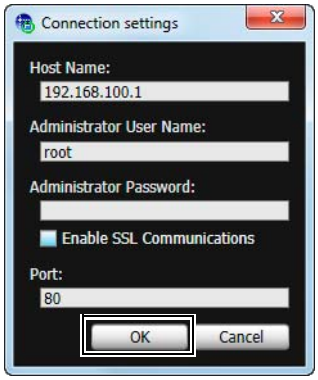
Connecting to the Camera

1 Click [Connect] from the [File] menu.



The [Connection settings] dialog box will appear.

2 Enter each item for the camera to connect to and click [OK].



[Host Name]
Enter the host name or IP address of the camera (p. 28).

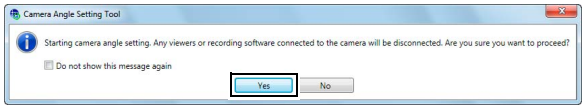
[Administrator User Name]
Enter the administrator user name for the camera (p. 28).

[Administrator Password]
Enter the administrator password for the camera (p. 28).

[Enable SSL Communications]
Select this checkbox to connect to the camera using SSL communications. Normally SSL communications are not used (factory default setting) (p. 74).

[Port]
Set the HTTP port number to 80, 443 or in the range of 1024 to 65535. Normally [80] (factory default setting) is used (p. 63).

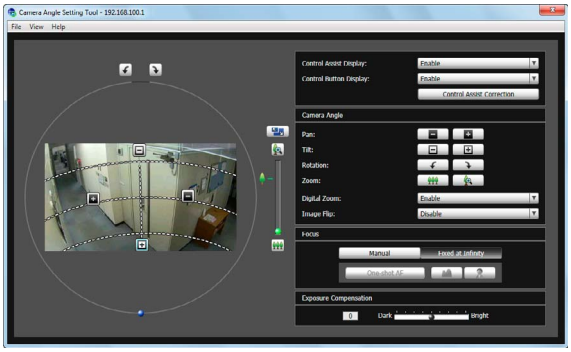
3 Click [Yes] at the following message.



Note

When the Camera Angle Setting Tool connects to a camera, the viewer and recording software connected to the camera (excluding RTP connections) are disconnected.

A live camera image from the connected camera will be displayed and the camera angle can be set.



Important

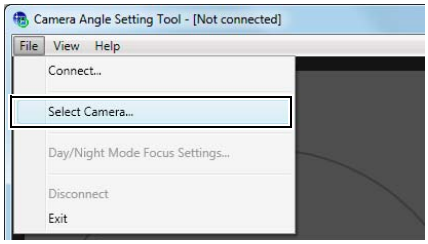
- Access to one camera is restricted to 30 minutes. The Camera Angle Setting Tool will be disconnected automatically after 30 minutes. Reconnect if you do not complete camera angle settings within this time.
- One camera cannot be accessed by the Camera Angle Setting Tool from multiple PCs at the same time.

Connecting with a Camera List

When using multiple cameras, the camera connection information already entered into the camera specification file can be read into the camera list used by the Camera Angle Setting Tool. This way you can easily connect to multiple cameras without having to enter the camera information for each one. See “Creating a Camera Specification File” (p. 39) for information on how to create a camera specification file.

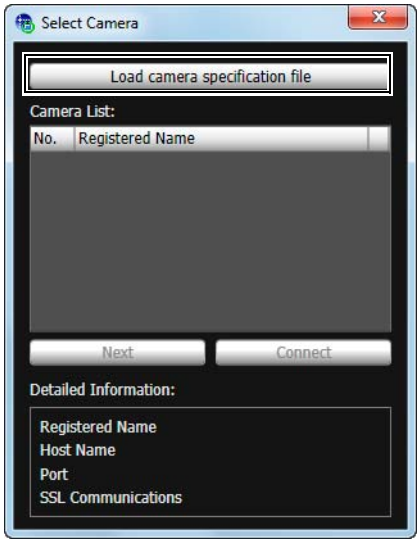
■ Loading a Camera Specification File

1 Click [Select Camera] from the [File] menu.

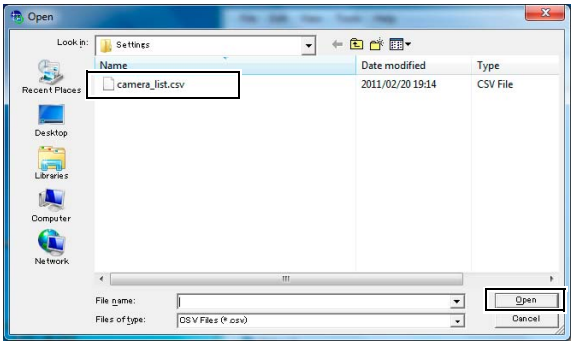


The [Select Camera] dialog box will appear.

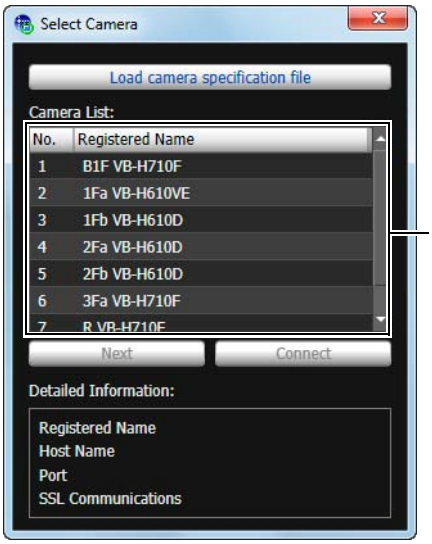
2 Click [Load camera specification file].



3 Select the camera specification file and click [Open].



The camera specification file will be loaded and camera names listed will be displayed under [Camera List].

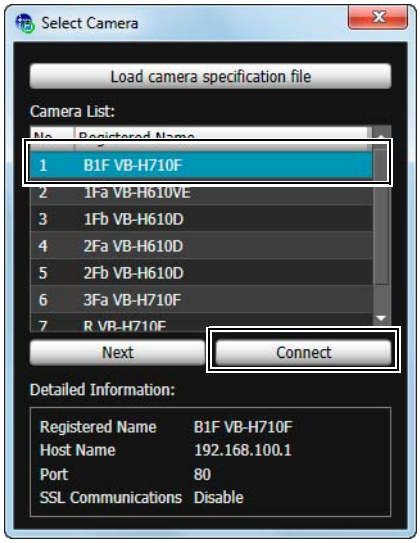


Note

- The [Select Camera] dialog box will remain open unless the Camera Angle Setting Tool is shut down or the X at the top right of the dialog box is clicked.
- The camera list is discarded when the Camera Angle Setting Tool is shut down. Load the camera specification file the next time you launch the Camera Angle Setting Tool.

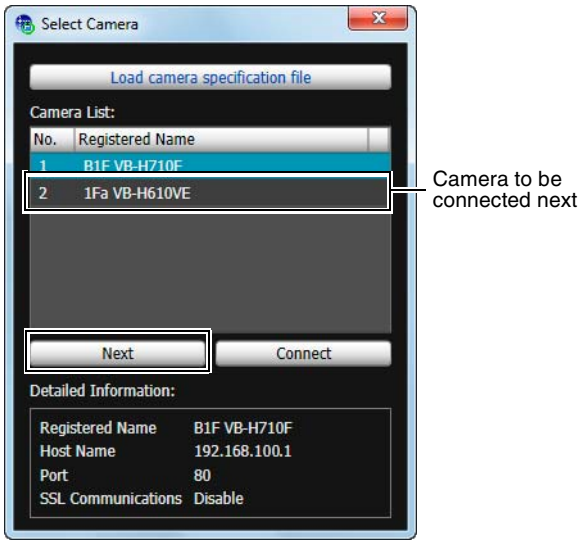
■ Connecting to the Camera

From the camera list, select the camera to connect to and click [Connect].



■ Connecting to the Next Camera on the List

Click [Next] to disconnect the camera currently connected and connect to the next camera on the list.

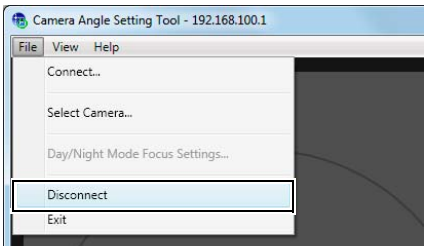


Note

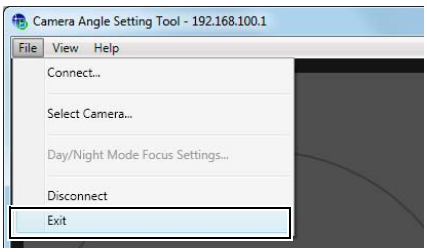
In [Detailed Information], information for the camera selected in the camera list is displayed.

Disconnecting from the Camera, Shutting Down

1 Click [Disconnect] from the [File] menu to disconnect the currently connected camera.



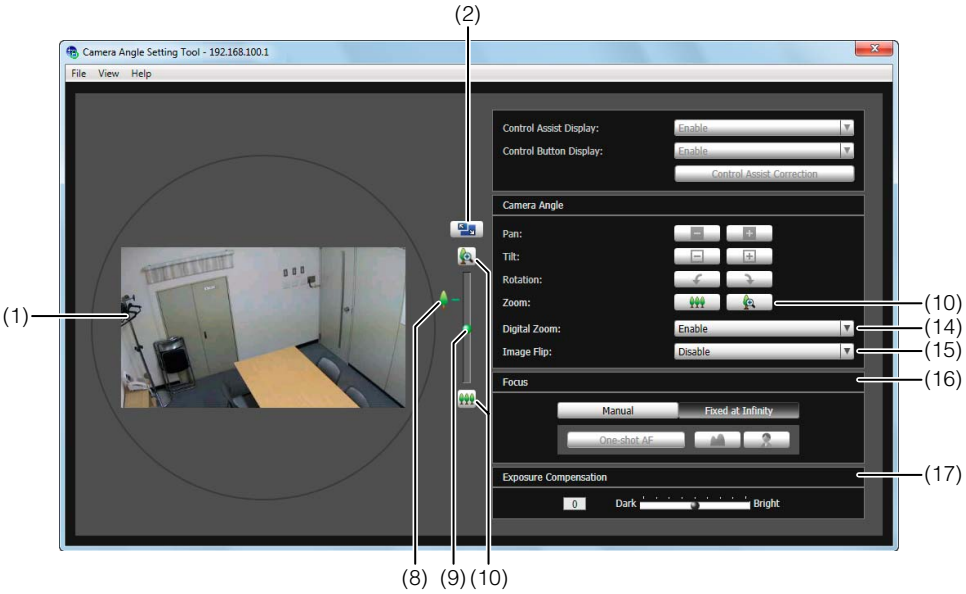
2 Click [Exit] from the [File] menu to shut down the Camera Angle Setting Tool.



Display Screen of Camera Angle Setting Tool

H610

H710



(1) Image Display Area
The image captured by the camera is shown.

(2) [Switch Screen Size] button
Switches the display screen size between “480 x 270” and “960 x 540”. The display screen size can also be selected from [Display Screen Size] from the [Display] menu.

(3) Control Assist H610
Displays dotted lines showing the range of pan operation and tilt operation. The camera angle cannot be changed to positions with no dotted lines.

(4) [Pan] button H610
Control the camera's pan operation.

(5) [Tilt] button H610
Control the camera's tilt operation.

(6) [Rotation] button H610
Control the camera's rotation operation.

(7) [Rotation] slider H610
You can click on the slider or drag the knob to control the camera's rotation operation.

(8) Optical telephoto end icon
This is displayed when [Enable] is selected for [Digital Zoom]. Dragging the slider upward above this icon switches to the digital zoom.

(9) [Zoom] slider
The slider to operate the zoom ratio.

(10)[Zoom] button
The button to operate the zoom ratio.

(11)[Control Assist Display] selection box H610
Select whether to [Enable] or [Disable] operation assist in the image display area.

(12)[Control Button Display] selection box H610
Select whether to [Enable] or [Disable] the [Pan] button and [Tilt] button in the image display area.

(13)[Control Assist Correction] H610
When the orientation of the camera is moved by hand, the operation assist display will not correspond with the actual camera angle. In this case, click [Control Assist Correction] to confirm the actual camera angle and automatically correct the display position of operation assist.
Operation assist correction takes about 1 minute to complete.

(14)[Digital Zoom]
Set digital zoom to [Enable] or [Disable]. If you select [Enable], the digital zoom boundary is displayed for the zoom slider and the digital zoom operation becomes possible.
The higher the digital zoom ratio, the lower the image quality becomes.

(15)[Image Flip] selection box
Select the orientation of the camera image.
If [Enable] is selected, the image will be rotated 180 degrees.

(16)[Focus]
You can control the focus.

(17)[Exposure Compensation] slider
You can control the exposure.

Important

You must set Intelligent Function detection areas, privacy masks and presets again after changing settings in the Camera Angle Setting Tool.

Setting the Camera Angle

H610 You can operate pan, tilt, rotation and zoom operations to set a desired camera angle.

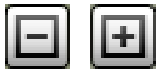
H710 You can operate zoom operation only.

■ Set Using the Operation Buttons and Sliders

H610

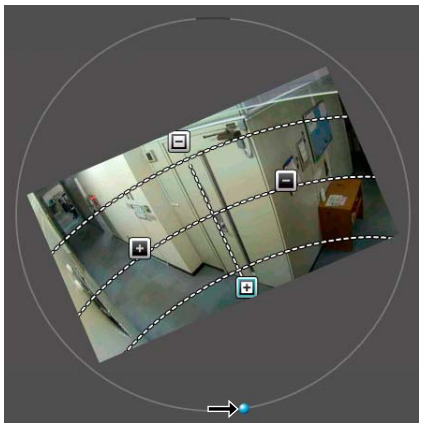
Click each of the [Pan], [Tilt], [Rotation] buttons to set the camera angle. Camera angle changes in orientation if the button is held down, and stops when the button is released.

Pan (horizontal movement) operation

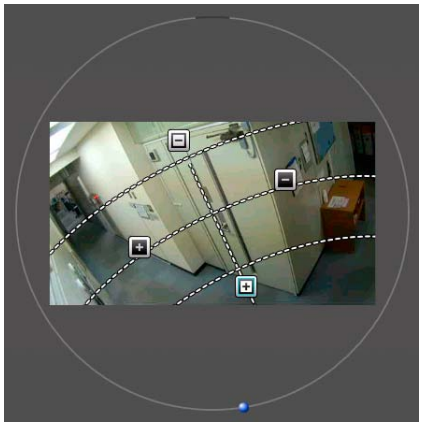

Tilt (vertical movement) operation

Rotation (angled movement) operation

To set rotation using the [Rotation] slider, drag the slider and release the mouse button when the subject in the image is shown at a level angle.



▼



■ Click the Image to Set Camera Angle H610

Click the desired position in the image and the camera angle will move to center that position on the screen. However, if the position clicked is beyond the range of the pan or tilt, the camera angle will move only in the pan or tilt direction that is within the valid range of movement.

Note

If the camera moves in a different way from operation control or cannot be set to the range indicated by operation assist, then operation assist may not correspond to the actual camera angle. Click [Control Assist Correction], then try to set the camera angle again.

■ Changing the Camera Zoom Ratio

The zoom ratio is set by using the [Zoom] buttons or [Zoom] slider.

[Zoom] buttons
Hold down to operate and release to stop.

Zoom in.

Zoom out.

[Zoom] slider
Drag the slider. The camera zoom ratio will change according to the position on the slider.

Setting Focus and Exposure Compensation

■ Setting the Focus

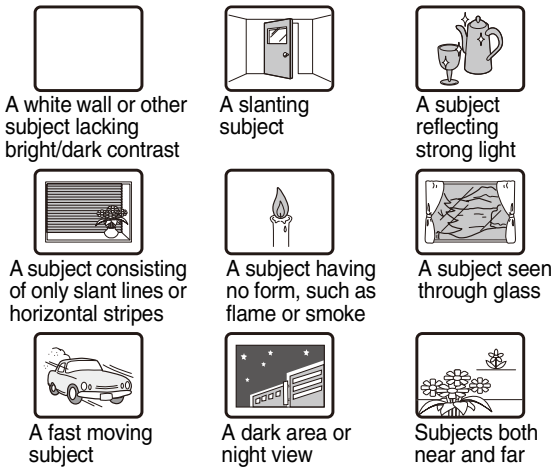
Use manual operations to focus on a desired position or fix at infinity. In manual operations, you can use the one-shot AF function to focus on the subject.

[Manual]:
You can adjust the focus manually by continuously pushing the (far) and (near) buttons.
Clicking [One-shot AF] will use autofocus to focus on a subject and then return to manual focus.
[Fixed at Infinity]:
You can set the focus so that it is fixed near infinity.

Note

- One-shot AF may not focus properly on the following subjects.

Subjects Difficult to Focus On



- After rebooting the camera, it is recommended that you check whether the camera is focusing correctly.
- Focus ranges (rough guide) are shown in the table below.

Focus Mode	Day/Night Setting	
	Day Mode	Night Mode
Manual	0.3 m (12 in.) – infinity	1.0 m (3.3 ft.) – infinity
Fixed at infinity	Focused at infinity*	

* When using an infrared lamp, the camera may be out of focus.

■ Setting the Exposure

You can set any of nine levels of image brightness (-4 to +4).

To darken the image, drag the slider toward [Dark]. To brighten the image, drag the slider toward [Bright].

Note

- If the camera's Exposure Mode (p. 140) was set to [Manual], it will be changed to [Auto] after setting exposure compensation.
- The exposure compensation value set with the Camera Angle Setting Tool will be reset when the camera is rebooted. The value will not be reflected in [Exposure Compensation] of [Initial Camera Settings] (p. 51) in [Camera] in the Setting Page.

Creating a Camera Specification File

You can load a camera list in the [Select Camera] dialog box (p. 33) if you create a camera specification file which lists connection information for cameras. The camera list allows for simple switching between camera connections for multiple cameras. Create a camera specification file beforehand using a text editor. The file must be saved in CSV file format.

■ Camera Specification File Content

The 1st row in the camera specification file is the header row. Enter a title for each column.
Camera information is listed for one camera per row starting from the 2nd row.
Enter the following information for each column.

Column	Content
Registered Name	The camera name. Displayed in the camera list during connection.
Host Name	The camera's host name or IP address.
Port Number	The camera's HTTP port (factory default setting is 80).
Administrator User Name	The camera's administrator user name (factory default setting is “root”).
Administrator Password	The camera's administrator password (factory default setting is “camera”).
SSL Communications	SSL communications: 1　No SSL communications: 0 (factory default setting is 0).

	Registered Name	Host Name	Port Number	Administrator User Name	Administrator Password	SSL Communications
	↓	↓	↓	↓	↓	↓
1st row Header row →	RegisterName	HostName	PortNumber	UserName	Password	ConnectType
From 2nd row Camera information for 1 camera per line (up to 30 cameras)	B1F VB-H710F	192.168.100.1	80	root	camera1	0
	1Fa VB-H610VE	192.168.100.2	80	root	camera2	0
	1Fb VB-H610D	192.168.100.3	80	root	camera3	0
	⋮	⋮	⋮	⋮	⋮	⋮

Important

Up to 30 cameras can be registered. If camera information for more than 30 cameras is listed, an error will occur when the file is loaded into the Camera Angle Setting Tool.

■ Entering in a Text Editor

Separate each field with a comma. When you save the file, use the .csv file extension.

```
RegisterName,HostName,PortNumber,UserName,Password,ConnectType
B1F VB-H710F,192.168.100.1,80,root,camera1,0
1Fa VB-H610VE,192.168.100.2,80,root,camera2,0
1Fb VB-H610D,192.168.100.3,80,root,camera3,0
2Fa VB-H610D,192.168.100.4,80,root,camera4,0
2Fb VB-H610D,192.168.100.5,80,root,camera5,0
3Fa VB-H710F,192.168.100.6,80,root,camera6,0
R VB-H610VE,192.168.100.7,443,root,camera7,0
```

Important

- Enter the actual administrator passwords in the camera specification file. Handle the camera specification file with sufficient care.
- If the camera specification file includes delimiters other than commas, such as semicolons or blank rows, the process of loading the camera specification cannot be performed.

Chapter 4

Top Page of the Camera

❏ Accessing the Setting Page, Admin Tools and Viewer

Accessing the Top Page of the Camera

Accessing the Top Page of the Camera

From the top page of the camera, you can navigate to the Setting Menu to configure various camera settings, launch Admin Tools, and display the viewer to view images.

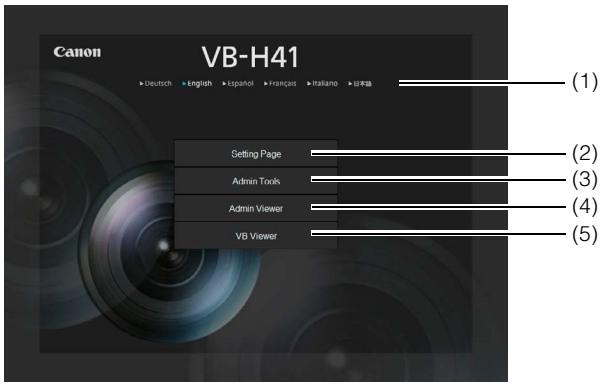
1 Launch the web browser.

2 Enter the IP address you specified in the Initial Setting Tool.

Important

This "Operation Guide" explains relevant operations using the IP address 192.168.100.1 (factory default setting). You need to enter the actual IP address set for the camera when following instructions.

The top page of the camera appears.



(1) Language Button
Click to switch the display language.
The top page language switches to the selected language.

(2) Setting Page (Setting Menu) Link
Click to make detailed settings. See "Chapter 5 Setting Page".

(3) Admin Tools Link
Click to use the Admin Tools. See "Chapter 6 Admin Tools".

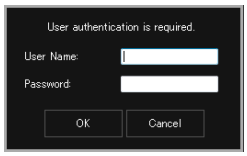
(4) Admin Viewer Link
Click to access the Admin Viewer. See "Chapter 7 Admin Viewer/VB Viewer".

(5) VB Viewer Link
Click to access the VB Viewer. See "Chapter 7 Admin Viewer/VB Viewer".

User Authentication

User authentication is required to access [Setting Page], [Admin Tools] and [Admin Viewer].

Setting Page authentication window



Admin Tools/Admin Viewer authentication window

The factory default setting user name and password are:
User name: root Password: camera
(The user name "root" is the administrator account for the camera. Connection to [Setting Page] and [Admin Tools] is limited to the user name "root".)

Important

- To ensure system security, be sure to change the administrator password. Do not forget the new password.
- If the Administrator and an authorized user share the VB Viewer on the same PC, it is strongly recommended that the [Remember my credentials] checkbox be cleared.
- If the wrong user name or password is entered, you cannot connect to the camera. Connect to the camera by entering the correct user name and password.
- Press the reset switch to restore factory default settings if you have forgotten the administrator password (p. 164). Note, however, that this will reset all camera settings to factory default settings except for time and date.
- The Admin Tools and the Admin Viewer cannot be used if an IPv6 address is specified. Only host names are supported for IPv6 connections.

Chapter 5

Setting Page

- ❏ Administrator Password and Network Detailed Settings
- ❏ Camera Date and Time Settings
- ❏ Camera Name and Initial Camera Settings Related Settings
- ❏ Video Size and Quality Settings
- ❏ RTP Streaming Settings
- ❏ Upload and E-mail Notification Settings
- ❏ Video Server, Audio Server, HTTP Server and WS-Security Settings
- ❏ Settings Related to Events
- ❏ User Registration/Authorities and Access Restriction Settings
- ❏ IPsec Settings
- ❏ HTTP Communication Encryption (SSL/TLS) Settings
- ❏ SD Memory Card Operations and Displaying Information
- ❏ Settings for Items Requiring Rebooting
- ❏ Maintenance (Displaying Log and Setting Information/Rebooting/Factory Default Settings)

Setting Menu

From the Setting Menu, you can navigate to each setting page to set various items regarding the camera.
Information describing what can be set from each setting page is listed as follows. See each setting page for details.

Setting Menu

- Network
  Administrator password, LAN, IPv4, IPv6, DNS and SNMP Settings (p. 47)
- Date and Time
  Camera date and time, time zone and daylight saving time settings (p. 50)
- Camera
  Camera name, initial camera settings, camera control, day/night, camera position control, external input device name and external output device name settings (p. 51)

  H41 H710
  Installation Conditions (p. 51)
- Video
  Video quality, video size, and frame rate settings for JPEG and H.264, as well as on-screen display settings (p. 55)
- RTP
  RTP Server, Audio Multicast and RTP Streaming settings (p. 57)
- Upload
  General upload and HTTP and FTP upload settings and e-mail notification settings (p. 59)
- Server
  Video server, audio server, HTTP Server and WS-Security settings (p. 62)
- Event
  Video record settings, volume detection, external device output, external device input, timer, and sound clip upload (p. 64)
- Access Control
  Authorized user account, user authorities, host access restriction settings (p. 68)
- IPsec
  IPsec settings (p. 70)
- SSL/TLS
  Certificate creation, administrative settings and encrypted communication settings (p. 73)
- Memory Card
  SD memory card operations and information display (p. 75)
- Reboot Item
  Setting items that require the camera to be rebooted (p. 78)
- Maintenance
  Display and execution (displaying logs, current settings, rebooting, restoring initial settings and backing up/restoring settings) (p. 79)
- User Page
  Link to web page customized by the user (For details, contact your nearest Canon Customer Service Center.)

Important

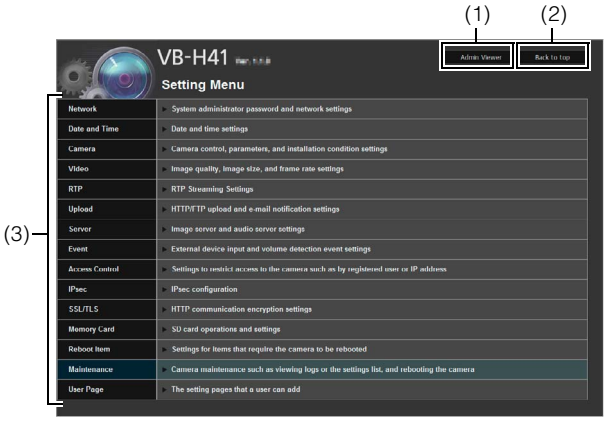
Notes on Use with Internet Explorer 7/8/9/10/11

If the pop-up is blocked and an information bar appears when attempting to access [View Logs] or [View Current Settings] on the maintenance page, enable Pop-up by following the procedure explained in the information bar.

Accessing the Setting Menu

The various settings of the camera are configured by accessing the camera in the web browser. First, access the top page of the camera (p. 42).
For details on entering the user name and password, see p. 42.

Setting Menu



(1) [Admin Viewer]
Clicking this button opens Admin Viewer.

(2) [Back to top]
Clicking this button navigates to the top page.

(3) Setting Menu
Clicking this button navigates to each setting page.

Important

To ensure security, exit the web browser after completing settings on the Setting page and after using Admin Viewer/ Admin Tools.

Items Common to All Setting Pages

■ Applying New Settings

When a setting is changed on any setting page, [Apply] shown on the top right and bottom right of the setting page turns from grayed-out to blue.

Click [Apply] to make the new setting effective.
Click [Clear] to restore the previous setting.

■ Setting Changes Requiring Rebooting

Items that require the camera to be rebooted in order to change settings are flagged with an orange mark.

When any item accompanied by an orange mark is changed, the [Apply] shown at the top right and bottom right of each setting page changes to [Apply and reboot].

Click [Apply and reboot] to confirm the new setting. The new setting will be reflected and the camera will be rebooted.
Click [Clear] to restore the previous setting.

Important

Setting changes will be lost if you navigate to another setting page without clicking [Apply] or [Apply and reboot]. Be sure to click [Apply] or [Apply and reboot] to make the new settings effective.

■ Returning to the Setting Menu

Click [Settings menu] at the top right of each setting page to return to the Setting Menu.

Important

- Do not open multiple setting pages at one time and try to change the settings of a single camera.
- Do not use the [Back] or [Forward] buttons in the web browser to navigate between setting pages. The changed settings may return to the original settings or unwanted setting changes may be applied.

Note

Click on [Help] at the beginning of any item to display a detailed explanation of that setting item.

[Network]
Setting Administrator Password, LAN, IP Address, DNS, etc

The following can be set here.

- Administrator Password
  Set the administrator password.
- LAN
  Set the IP address and other items needed to establish a LAN connection.
- IPv4
  Set IPv4 address.
- IPv6
  Set IPv6 address.
- DNS
  Set the name server address, host name and DDNS registration.
- SNMP
  Configure the necessary settings to use SNMP.

Administrator Password

Password Up to 8 characters	********
Confirm Password Up to 8 characters	********

(1) [Password]
Set the administrator password. Up to eight (single-byte) ASCII characters (space or printable characters) can be used. The factory default setting is "camera". If the Admin Viewer, Admin Tools, etc., are connected, terminate the connection before changing the password.

(2) [Confirm Password]
Enter the same password as above for confirmation.

Important

- To ensure system security, be sure to change the administrator password. Do not forget the new password.
- Press the reset switch to restore factory default settings if you have forgotten the administrator password (p. 164). **Note, however, that this will reset all camera settings to factory default settings except for date and time.**

LAN

LAN Interface	Auto
Maximum Packet Size 576 - 1500	1500

(1) [LAN Interface]
Select [Auto], [Full Duplex] or [Half Duplex]. Normally [Auto] is used.

(2) [Maximum Packet Size]
Enter the maximum transmission unit. Normally there is no need to change the default setting of 1500.

Important

- The camera may become inaccessible from the active web browser if [LAN Interface] or [Maximum Packet Size] settings are changed. Check beforehand the precautions in "Important" in "[Reboot Item] Setting Items Requiring Rebooting" (p. 78).
- Set [Maximum Packet Size] to 1280 or greater if using IPv6.

Note

When using optical fiber or ADSL, setting the maximum packet size to a slightly lower value may increase sending efficiency.

IPv4

IPv4 Address Setting Method	Manual
IPv4 Address	192.168.100.1
Subnet Mask	255.255.255.0
IPv4 Default Gateway Address	
AutoIP	Enable
IPv4 Address (AutoIP)	169.254.82.204

(1) [IPv4 Address Setting Method]
Select [Manual] or [Auto (DHCP)] in the address setting method. If [Manual] is selected, directly enter the values according to the environment in which the camera is used. If [Auto (DHCP)] is selected,the value automatically acquired from the DHCP server will be entered in [IPv4 Address],[Subnet Mask] and [IPv4 Default Gateway Address].

(2) [IPv4 Address]
If [Manual] is specified in (1), enter a fixed IP address.

(3) [Subnet Mask]
If [Manual] is specified in (1), enter the designated subnet mask values for each network.

(4) [IPv4 Default Gateway Address]
Enter an appropriate value if [Manual] is specified in (1). Be sure to set when connecting the camera to a different subnet from that of the viewer.

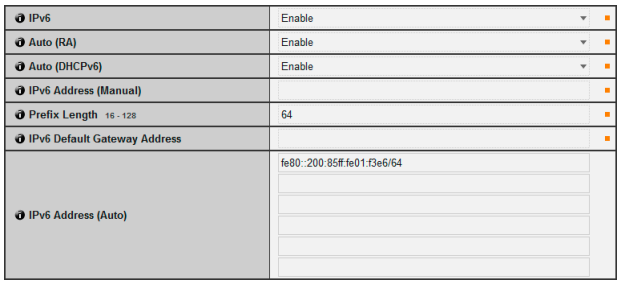
(5) [AutoIP]
Set AutoIP to [Disable] or [Enable].

(6) [IPv4 Address (AutoIP)]
When [Enable] is selected in (5), an automatically set IP address is displayed.

Important

- Contact your System Administrator for the [IPv4 Address], [Subnet Mask] and [IPv4 Default Gateway Address].
- The camera's IP address cannot be set to an IP address that starts with 127., such as 127.0.0.1.
- If any of the [IPv4 Address], [Subnet Mask] or [IPv4 Default Gateway Address] settings is wrong, network access may be disabled. In this case, see “Performing Initial Settings for the Camera” (p. 28) and use VB Initial Setting Tool to set the address again.
- The camera may become inaccessible from the active web browser if settings are changed in [IPv4 Address], [Subnet Mask] or [IPv4 Default Gateway Address]. Check beforehand the precautions in “Important” in “[Reboot Item] Setting Items Requiring Rebooting” (p. 78).
- If [Auto (DHCP)] is selected as the IPv4 address setting mode, the IPv4 address may not be assigned correctly in certain environments, such as when a router is present between the DHCP server and the camera. In this case, assign a fixed IPv4 address from the [Manual] settings.

IPv6



(1) [IPv6]
Set IPv6 use to [Disable] or [Enable].

(2) [Auto (RA)]
Select [Enable] to set an address automatically using RA (Router Advertisement, network information automatically transmitted from a router), or select [Disable] not to set an address automatically.

(3) [Auto (DHCPv6)]
Select [Enable] to use DHCPv6 to set an address automatically or [Disable] not to set an address automatically.

(4) [IPv6 Address (Manual)]
Enter a fixed IPv6 address.

(5) [Prefix Length]
Enter a prefix length from 16 to 128 if [Disable] is specified in (2).

(6) [IPv6 Default Gateway Address]
Enter a default gateway address if [Disable] is specified in (2). Be sure to set when connecting the camera to a different subnet from that of the viewer.

(7) [IPv6 Address (Auto)]
If [Enable] is specified in (1) and [Enable] is specified in (2) and (3), then the automatically acquired address will be shown.

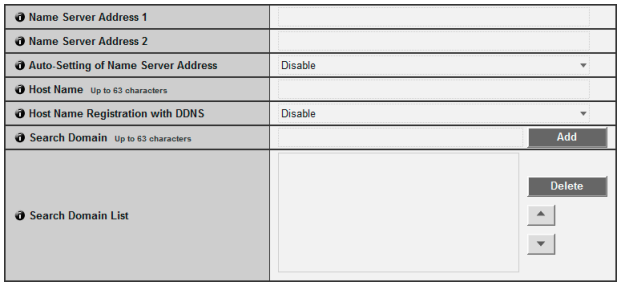
Important

- Contact your System Administrator for the [IPv6 Address (Manual)], [Prefix Length] and [IPv6 Default Gateway Address].
- The camera may become inaccessible from the active web browser if settings are changed in [IPv6], [IPv6 Address (Manual)], [Prefix Length] or [IPv6 Default Gateway Address]. Check beforehand the precautions in “Important” in “[Reboot Item] Setting Items Requiring Rebooting” (p. 78).

Note

In an environment where IPv6 cannot be used, if IPv6 is set to [Enable] and auto is set to [Enable], then the [IPv6 Address (Auto)] field will display the link-local address only.

DNS



(1) [Name Server Address 1], [Name Server Address 2]
Enter the name server address you want to register. To register only one address, keep the [Name Server Address 2] field blank.

(2) [Auto-Setting of Name Server Address]
Select [Enable] to use DHCP to automatically set an address using a name server automatically obtained from DHCP, otherwise select [Disable].
To select [Enable], specify [Auto (DHCP)] in [IPv4 Address Setting Method].

(3) [Host Name]
You can register the host name of the camera in the name server.
Characters A to Z, a to z, 0 to 9, “-” (hyphen), “_” (underscore) and “.” (period) may be used up to 63 (single-byte) characters in length.

(4) [Host Name Registration with DDNS]
Select [Enable] to register the entered name server address and host name of the camera.

(5) [Search Domain]
To specify the server used for uploading and mail notification by host name, enter the domain name added after the host name and then click [Add].

(6) [Search Domain List]
A list of domain names added using [Search Domain] appears. The function queries DNS server for each domain name starting from the top of the list.
Use the ▲▼ buttons on the right to change the order of the domain names.
To delete a domain name, select one from the list and then click [Delete].

Important

Do not use "_" (underscore) in [Host Name] and [Search Domain] in Internet Explorer 8/9/10/11.

Note

- Use [Host Name Registration with DDNS] if the camera IP Address Setting Method is [Auto (DHCP)] (p. 47). DNS server registration settings must be set in advance. Contact your System Administrator for the DNS server settings.
- If the name server address 1 is unavailable, the name server address 2 will be accessed. However, the name server address 2 must be set in advance.

SNMP

SNMP	Enable
Community Name Up to 31 characters	public
Administrator Contact Information Up to 63 characters	
Administration Function Name Up to 31 characters	VB-H41
Installation Location Up to 31 characters	

(1) [SNMP]
Set SNMP use to [Disable] or [Enable]. Camera information can be referenced by the SNMP Manager if [Enable] is specified.

(2) [Community Name]
Set a community name for SNMP. It is recommended that you change the community name to ensure system security.

(3) [Administrator Contact Information]
Set contact information (e-mail address, etc.) for the Administrator of the camera. Setting information can be referenced by the SNMP manager.

(4) [Administration Function Name]
Set the camera name used for administration. Setting information can be referenced by the SNMP manager.
If left blank, the following will be used by default:
H41 VB-H41
H610 VB-H610
H710 VB-H710

(5) [Installation Location]
Set information regarding the installation location of this camera. Setting information can be referenced by the SNMP manager.

Note

- The information set in the camera is read-only from the SNMP manager.
- Use the SNMP Manager that supports SNMP MIB2 (supporting RFC1213).
- Supports SNMP protocol versions v1 and v2c (v3 unsupported).

[Date and Time] Setting Date and Time

The following can be set here.

- Current Date and Time
  The date and time set in the camera is shown.
- Setting
  Select the date and time setting method, time zone and daylight saving time for the camera.

Current Date and Time

Date yyyy/mm/dd	2012/05/20
Time hh:mm:ss	21:06:21

[Date], [Time]
The date and time currently set in the camera are shown.

Setting

Setting Method	Set manually
Date yyyy/mm/dd	2012/05/20
Time hh:mm:ss	21:06:56
Time Zone	(GMT-08:00) Pacific Standard Time (U.S. and Canada)
Daylight Saving Time	Disable

(1) [Setting Method]
Select from [Set manually], [Synchronize with NTP server], [Synchronize with NTP broadcast], [Synchronize with computer time].

(2) [Date], [Time]
Set the following according to the selection made in [Setting Method].

[Set manually]
Set the desired date and time. The date is set by <year/month/day>, and the time in 24-hour format in the order <hour:minute:second> (two digits for month, day and time).
Example: To specify 1:23:04 pm, 23 August 2012, enter “2012/08/23” and “13:23:04”.

[Synchronize with NTP server]
The camera will synchronize with the NTP server time.

Setting Method	Synchronize with NTP server
Auto-Setting of NTP Server	Disable
NTP Server Up to 63 characters	time-nw.nist.gov
Time Zone	(GMT-06:00) Central Standard Time (U.S. and Canada)
Daylight Saving Time	Disable

(3) [Auto-Setting of NTP Server]

[Disable]
Select when specifying an arbitrary NTP server. Enter the IP address or host name of the NTP server used in [NTP Server].

[Enable]
The camera time is synchronized with the time of the NTP server at the address acquired from the DHCP server. To make the setting, you must change [Network] > [IPv4 Address Setting Method] to [Auto (DHCP)] (p. 47).

Setting Method	Synchronize with NTP broadcast
Time Zone	(GMT-06:00) Central Standard Time (U.S. and Canada)
Daylight Saving Time	Disable

[Synchronize with NTP broadcast]
The camera will synchronize with the NTP server time. The camera will synchronize time with NTP broadcasts received from the NTP server.

Setting Method	Synchronize with computer time
Date yyyy/mm/dd	2013/05/27
Time hh:mm:ss	13:44:16
Time Zone	(GMT+09:00) Seoul
Daylight Saving Time	Disable

[Synchronize with computer time]
The camera will synchronize with the date and time of the computer currently accessing the camera. The [Time Zone] is not selected automatically, and must be set separately as required.

(4) [Time Zone]
Select from the list the appropriate time difference from the Greenwich Mean Time.

(5) [Daylight Saving Time]
Select [Enable] to automatically adjust the daylight saving time according to the time zone or [Disable] not to automatically adjust the daylight saving time.

Note

- If [Synchronize with computer time] is selected, after clicking [Apply], [Setting Method] will change to [Set manually].
- If [Synchronize with NTP server] is selected and the IP address of the NTP server is incorrect or a connection with the NTP server cannot otherwise be established, the date and time will not be changed.
- The NTP server query interval is 300 seconds.
- The camera's NTP broadcast mode does not support IPv6.
- If the [Time Zone] setting is changed, the date and time display will update automatically according to the specified time zone.

[Camera] Setting Initial Camera Settings and External Device Name

The following can be set here.

- Camera Name
  Enter the name of the camera. The camera name is required for use with RM-Lite.
- Initial Camera Settings
  Sets shooting settings at camera start up.
- Camera Control
  Set the digital zoom, image stabilizer and AGC limit.
- Day/Night
  Set the day/night switching mode.
- Installation Conditions H41 H710
  Sets installation conditions, such as LED settings.
- Camera Position Control
  Set whether or not to limit the pan, tilt and zoom operations to the preset positions. Also, set the camera position when nobody has control privileges.
- External Device Name
  Set the external input device name and external output device name.

Camera Name

Camera Name (alphanumeric characters) Up to 15 characters	Camera

[Camera Name]

Be sure to enter [Camera Name (alphanumeric characters)].
Up to 15 ASCII characters (spaces and printable characters) may be used for [Camera Name (alphanumeric characters)].

Note

- The camera name set here will be shown when the camera is registered for use with included RM-Lite.

Initial Camera Settings

AE Mode	Auto
Slow Shutter	Disable
Exposure Compensation	0
Metering Mode	Center-Weighted
Focus Mode	Auto
Smart Shade Control	Disable
White Balance	Auto

(1) [AE Mode], [Slow Shutter], [Shutter Speed]
Set the exposure control and shutter speed for the camera startup.

[AE Mode]

[Auto]
The exposure is controlled automatically.
[Auto (Flickerless)]
In this mode, image flickers caused by fluorescent lights, etc., can be reduced. The shutter speed is automatically adjusted according to the brightness of the environment in which the camera is used.
[Auto (Shutter-priority AE)]
In this mode, a desired shutter speed can be specified.

[Slow Shutter]

Slow shutter can be used only if [Auto] is selected in [AE Mode].
Set the maximum slow shutter time to be used when in auto exposure mode when capturing video in a dark place. Select [Disable], [1/15], [1/8], [1/4] or [1/2]. As slower shutter speed generates residual images when capturing a moving subject, select an appropriate time according to the capture conditions.

AE Mode	Auto (Shutter-priority AE)
Shutter Speed	1/100

[Shutter Speed]

Shutter speed can be used only if [Auto (Shutter-priority AE)] is selected in [AE Mode].
Select a desired shutter speed from the 16 levels from [1/2] to [1/16000]. When capturing a moving subject, selecting a higher shutter speed can reduce blurry image capture.

(2) [Exposure Compensation]
The exposure compensation when the camera starts can be set in the range of [-4 (Dark)] to [4 (Bright)]. To brighten the image, set a positive value. To darken the image, set a negative value.

(3) [Metering Mode]
Set the metering mode when the camera starts.

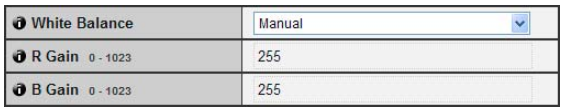
[Center-Weighted]
The entire screen is metered by focusing on the center of the screen.
Even when slightly darker/brighter areas are present on the periphery of the screen, an appropriate exposure can be achieved for the subject near the center.
Use this mode if the subject is positioned near the center of the screen.

[Average]
The entire screen is metered by averaging.
A stable exposure can be achieved even in a capture environment where there are notable brightness differences within the screen.
Use this mode to stabilize the exposure in locations where vehicles or people are moving.
[Spot]
The center of the screen is metered.
An appropriate exposure can be achieved for the subject at the center of the screen regardless of the brightness/darkness on the periphery of the screen.
Use this mode if you want to adjust the exposure to the center of the screen because the subject is receiving a spotlight or backlight, etc.

(4) [Focus Mode] H41
Set the focus mode when camera starts.
[Auto]
Automatically brings the subject into focus. Normally [Auto] is selected.
[Fixed at infinity]
The focus can be fixed to near infinity.

(5) [Smart Shade Control]
Select [Disable] or one of the 7 levels from [1 (Mild)] to [7 (Strong)] for smart shade control at the camera startup.

(6) [White Balance]
Select the white balance according to the light source to achieve natural color in the image.
[Auto]
The white balance is adjusted automatically.
[Manual]
Set the values of red and blue gain according to the light source. Enter a value from 0 to 1023 for both the [R Gain] and [B Gain].



[Daylight Fluorescent]
Select this option to capture video under daylight fluorescent lighting.
[White Fluorescent]
Select this option to capture video under daylight fluorescent or white fluorescent lighting.
[Warm Fluorescent]
Select this option to capture video under warm fluorescent lighting.
[Mercury Lamp]
Select this option to capture video under mercury lamps.
[Sodium Lamp]
Select this option to capture video under orange sodium lamps.
[Halogen Lamp]
Select this option to capture video under halogen lamps or incandescent bulbs.

Important

- The initial camera settings (1) to (6) define the defaults that apply when the camera is started. Setting changes will be reflected only after the camera is reconnected or rebooted. Specify the settings used in the actual operating environment from the Admin Viewer (p. 137).
- If the subject is a traffic signal or electronic scoreboard, etc., the captured image may flicker.
  In this case, try changing the [AE Mode] setting to [Auto (Shutter-priority AE)] and selecting a shutter speed lower than 1/100 to see if the problem improves.
- Setting a slow shutter speed may make it impossible for intelligent functions to work correctly. Select a shutter speed that suits the capture conditions and purpose.
- H41 In conditions where an outdoor scene is captured from an indoor location through a glass window, the camera may focus on the glass surface if there is dust or water there. Install the camera at the shortest possible distance from the glass surface.

Note H41

- See “Subjects Difficult to Focus On” (p. 38).
- Focus ranges (rough guide) are shown in the following table according to the settings of [Day/Night] (p. 53), etc.

Focus Mode	Dome Setting	Day/Night Setting			
		Day Mode		Night Mode	
		Wide end	Tele end	Wide end	Tele end
Auto	Do not use	0.3 m (12 in) – infinity	1.0 m (3.3 ft) – infinity	1.0 m (3.3 ft) – infinity	1.5 m (4.9 ft) – infinity
	Use	2.0 m (6.6 ft) – infinity		1.0 m (3.3 ft) – infinity	2.2 m (7.2 ft) – infinity
Fixed at infinity	Do not use/ Use	Focused at infinity*			

* When using an infrared lamp, the camera may be out of focus.

Camera Control

Digital Zoom	Disable
Image Stabilizer	Disable
AGC Limit	5

(1) [Digital Zoom] H41
Set digital zoom to [Disable] or [Enable].
The higher the digital zoom ratio, the lower the image quality becomes.

(2) [Image Stabilizer] H41
Select [Disable], [On1] or [On2] for image stabilizer.
Image stabilizer has the effect of correcting blurry images. Try [On2] if the image is still blurry after selecting [On1].
If you have selected [On1] or [On2] as the image stabilizer setting, the viewing angle will be smaller and the image more coarse than when [Disable] is selected. This is not a malfunction.

	Degree of blurriness corrected	Viewing angle ratio	Effective pixels
Disable	—	100%	Approx. 2.07 megapixels
On1	Small	83%	Approx. 1.44 megapixels
On2	Large	50%	Approx. 0.52 megapixels

(3) [AGC Limit]
Select one of 5 levels from 1 to 5 to automatically set the upper gain limit. The greater the value, the higher the sensitivity becomes. If you do not want to use the automatic gain adjustment, select [OFF]. Setting the [AGC Limit] allows you to record with reduced noise when recording in low light conditions.

Important

- If [On2] is selected, it is best to select a video size smaller than “960 x 540”.
- The image stabilizer is not effective when the subject is shaking.
- The image stabilizer is not effective beyond a certain level of vibration or against momentary vibration.
- See “Important” on p. 94, p. 100 for precautionary notes regarding Admin Tools configuration when image stabilizer is set.
- See “Important” on p. 136 for precautionary notes regarding the Viewer when image stabilizer is set.
- [AGC Limit] is disabled when [Exposure] is set to [Manual] or [Auto (Flickerless)] in the Admin Viewer.
- Minimum subject illumination may change when [AGC Limit] is set.

Day/Night

Mode	Auto
Switching Brightness	Standard
Response (sec.)	20

(1) [Mode]
Set Day/Night mode to [Manual] or [Auto].
It is also possible to switch between [Day Mode] and [Night Mode] using Admin Viewer Night Mode function (p. 141).
If you have selected [Auto], set [Switching Brightness] and [Response (sec.)] according to the environment in which the camera is installed as well as the desired switching conditions.

(2) [Switching Brightness]
Set the brightness at which Day Mode and Night Mode will be switched when [Auto] is selected in [Mode]. Select [Darker], [Slightly Darker], [Standard], [Slightly Brighter] or [Brighter]. Select [Darker] if you want to capture video in color as much as possible. Select [Brighter] to reduce noise. Note that this mode switches to black & white sooner.

(3) [Response (sec.)]
Set the time in seconds needed for judgment on switching between Day Mode and Night Mode when [Auto] is selected in [Mode]. Select [60], [30], [20], [10] or [5].
The mode will switch between Day Mode and Night Mode if brightness remains above or below the level set in (2) for the number of seconds specified.
Select [30] or [60] if brightness changes frequently, such as when a light source passes in front of the camera. Select [5] or [10] if change in brightness is minimal.

Important

- If [Auto] is selected for [Day/Night], conduct a thorough operation test to check the effectiveness of the setting beforehand.
- If [Auto] is selected for [Day/Night], set [Exposure] of the Admin Viewer to [Auto], [Auto (Flickerless)] or [Auto (Shutter-priority AE)] (p. 140).
- To use with infrared illumination, set [Day/Night] to [Manual].
- When Day/Night Mode is set to [Manual], in additional to the Day/Night function of the Admin Viewer (p. 141), it is also possible to switch Day/Night Mode via settings in [Setting Page] > [Event] > [External Device Input] (p. 65) or [Event] > [Timer] (p. 66).
- When [Day Mode] and [Night Mode] are switched, the image may not focus correctly depending on the brightness.
- If [Day/Night] is set to [Auto], the infrared cutoff filter may move several times while the mode is switching between [Day Mode] and [Night Mode]. Pan, tilt, zoom and manual focus will not work during this period.

Installation Conditions H41 H710

Dome	Do not use
LED Setting	Turn On
Image Flip	Disable

(1) [Dome] H41
Select whether or not a dome is used. To use the camera with a dome housing unit, select [Use].

(2) [LED Setting]
Select [Turn Off] or [Turn On] for the LED operation status on the camera. Set to [Turn Off] if you do not want to turn on the LED.

H41
Set to [Turn Off] if the separately sold indoor dome housing (DR41-C-VB/DR41-S-VB) will be used, if reflected LED light enters the capture area or otherwise interferes with image capture, or if you do not want to show that the camera is operating.

(3) [Image Flip] H41
Select the orientation of the camera image. The factory default setting is [Disable] (ceiling mounted). Select [Enable] when installing in upright positions.

Note

- H41 For the focus ranges when the dome is set to [Use], see the note on p. 52.
- The LED will light for several seconds when booting even if the [LED Setting] is set to [Turn Off].

Camera Position Control

Restricted to Presets	No Restriction
Camera Position without Control	Do not return to Home Position

(1) [Restricted to Presets] H41
Set the camera control preset to [No Restriction] or [Preset Only]. The administrator can limit camera control by non-administrators to preset angles by selecting [Preset Only].

(2) [Camera Position without Control]
Select either [Do not return to Home Position] or [Return to Home Position] as the action when no control privileges are requested by users and the home position has already been set.
When [Return to Home Position] is selected and no users have control privileges, the camera moves automatically to the home position. This function requires the home position of the camera be set in advance. Set the home position using Preset Setting Tool (p. 96).

External Input Device 1, 2 / External Output Device 1, 2

Device Name (alphanumeric characters) Up to 15 characters	

[Device Name] for external input device/external output device

Be sure to enter each device name in order to identify the corresponding external device being connected. Enter [Device Name (alphanumeric characters)] using up to 15 characters (ASCII characters (space or printable characters) excluding the double quotation mark (“)).

Note

The external device name set here will be shown when the Admin Viewer or included RM-Lite is used.

[Video] Setting Video Size, Quality and Frame Rate

The following can be set here.

- JPEG
  Set the video quality, size, maximum frame rate and upload size in JPEG.
- H.264
  Set the bit rate, video size and capture frame rate in H.264.
- On-screen display
  Set time, character string, etc. displayed over images.

JPEG

Video Quality: 320 x 240	3
Video Quality: 480 x 270	3
Video Quality: 960 x 540	3
Video Quality: 1920 x 1080	3
Video Quality: Digital PTZ	3
Video Size: video Transmission	480 x 270
Maximum Frame Rate: Video Transmission 0.1 - 30	30.0
Video Size: Upload / SD card	480 x 270

(1) [Video Quality]
Select a desired video quality from 1 to 5 (5 levels) for videos transmitted at each video size in JPEG.
Greater values have higher quality.

(2) [Video Quality: Digital PTZ] H610 H710
Select a desired video quality from 1 to 5 (5 levels) for Digital PTZ.
Greater values have higher quality.

(3) [Video Size: video Transmission]
Select [320x240], [480x270], [960x540] or [1920x1080] for the size of images transmitted. This becomes the start-up video size used by each viewer if no video size has been set.

(4) [Maximum Frame Rate: Video Transmission]
Limit the maximum transmission frame rate per second to reduce the viewer load. The maximum is 30 frames/sec. Enter a value of between 0.1 and 30.0.

(5) [Video Size: Upload / SD card]
Select [320x240], [480x270], [960x540] or [1920x1080] for the size of images when using the upload function (p. 59) or when recording to an SD card (p. 75). Use [Video Record Action] (p. 64) in the [Event] menu to specify the destination of a video recording (upload or SD card recording).

H.264

Bit Rate Control	Use bit rate control
Target Bit Rate (kbps)	2048
Video Size	480 x 270
Frame Rate (fps)	30
I Frame Interval (sec)	0.5

Bit Rate Control	Do not use bit rate control
Video Quality	3
Video Size	480 x 270
Frame Rate (fps)	30
I Frame Interval (sec)	0.5

(1) [Bit Rate Control]
Select [Do not use bit rate control] or [Use bit rate control].
Select [Use bit rate control] when [Video Format] under [Upload] is set to [H.264] or when [Video Format] under [Memory Card] is set to [H.264].

(2) [Target Bit Rate (kbps)]
If [Use bit rate control] is selected in (1), select a desired target bit rate from the 17 levels from [64] to [16384].

(3) [Video Quality]
If [Do not use bit rate control] is selected in (1), select a desired quality from 1 to 5 (total 5 levels) for H.264 video transmission.
Greater values have higher quality.

(4) [Video Size]
Select [480x270], [960x540] or [1920x1080] for the size of video transmitted.

(5) [Frame Rate (fps)]
Select [30], [15], [10], [6], [5], [3], [2] or [1] (fps) for the frame rate of video transmitted.

(6) [I Frame Interval (sec)]
Select [0.5], [1], [1.5], [2], [3], [4] or [5] for the I frame interval (sec) for H.264 video.

Important

- When the SD card recording and upload settings are configured, the following restrictions apply.
  - Only [Use bit rate control] can be selected for [Bit Rate Control].
  - Only [3072] or less can be selected for [Target Bit Rate (kbps)].
  - Only one of [0.5], [1], and [1.5] can be selected for [I Frame Interval (sec)].
- Network load will increase if a larger video size is set or higher video quality and target bit rate are set, as this increases data size per frame. As a result, the following could occur:

  JPEG: The frame rate may drop

  H.264: Video may be temporarily disrupted

- Block noise may become noticeable if a large video size and low target bit rate are set.
- The data size may increase depending on the type or movement of the subject. If the frame rate remains low or other undesirable conditions continue for a prolonged period, lower the video size or quality setting.
- Note that if you are using included RM-Lite, the hard disk usage will also be affected during recording.

On-screen display

Date display	Enable
Position of date display	Upper left
Format of date display	YYYY/MM/DD
Time display	Enable
Position of time display	Upper left
Text display	Display designated string
Position of text display	Upper left
Text string display Up to 15 characters	Entrance
Color of text	Black
Color of text outline	White
Color depth of text and outline	Fill text and outline

(1) [Date display]
Select whether to enable date display over images. If [Enable] is selected, date information will be displayed over images.

(2) [Position of date display]
Select [Upper left], [Upper right], [Lower left] or [Lower right] for the position of date display information.

(3) [Format of date display]
Select [YYYY/MM/DD], [DD/MM/YYYY] or [MM/DD/YYYY] for the format of the date display.

(4) [Time display]
Select whether to enable time display over images. If [Enable] is selected, display time information will be displayed over images.

(5) [Position of time display]
Select [Upper left], [Upper right], [Lower left] or [Lower right] for the position of time display information.

(6) [Text display]
Select [Display nothing], [Display designated string] or [Display camera name] for the text string to display over images.
If [Display designated string] is selected, the [Text string display] set in (8) will be displayed.
If [Display camera name] is selected, the text string set in [Camera Name (alphanumeric characters)] under [Camera] will be shown (p. 51).

(7) [Position of text display]
Select the position of text display from [Upper left], [Upper right], [Lower left] or [Lower right].

(8) [Text string display]
If [Display designated string] is selected in (6) [Text display], you can enter a text string of up to 15 ASCII characters (spaces and printable characters) for superimposed display on the video.

(9) [Color of text]
Select [Black], [Blue], [Cyan], [Green], [Yellow], [Red], [Magenta] or [White] for the color of text to be displayed over the image.

(10)[Color of text outline]
Select [Black], [Blue], [Cyan], [Green], [Yellow], [Red], [Magenta] or [White] for the color of text outline.

(11)[Color depth of text and outline]
Select [Fill text and outline], [Make text only transparent], [Make text only translucent] or [Make text and outline translucent] for the color depth of text and outline to be displayed over the image.

Important

The on-screen time display is not suitable for usage where high reliability is required. Use as reference information only where utmost and constant reliability is required for surveillance.

Note

- The on-screen time display may not correspond with camera time by several seconds (p. 50).
- Depending on video quality settings, on-screen display may become difficult to decipher. Set after confirming appearance on actual images.
- H610 H710 The on-screen display is not shown for cropped images using digital PTZ with horizontal size of 384 pixels or lower.

[RTP]
RTP Server, Audio Multicast and RTP Streaming

The following can be set here.

- RTP Server
  Enable RTP, and set the RTSP authentication method and port number.
- Audio Multicast
  Make settings for multicast audio transmission.
- RTP Streaming 1 to 5
  Make settings for RTP streaming of video, multicasting, and audio transmission.

RTP Server

RTP	Enable
RTSP Authentication Method	Digest Authentication
RTSP Port 554, 1024 - 65535	554

(1) [RTP]
Set RTP to [Disable] or [Enable].

(2) [RTSP Authentication Method]
Set the RTSP authentication method to [Basic Authentication], [Digest Authentication], or [No Authentication].

(3) [RTSP Port]
Set the RTSP port number to 554 or in the range of 1024 to 65535.
Normally [554] (factory default setting) is used.

Audio Multicast

Multicast Address	0.0.0.0
Multicast Port 0, 1024 - 65534 (even numbers only)	0
Multicast TTL 0 - 255	0

(1) [Multicast Address]
Set the multicast address for audio transmission in the range 224.0.0.0 to 239.255.255.255 (IPv4) or an address beginning with ff00::/8 (IPv6).
To disable Multicast, set to [0.0.0.0] (IPv4) or [::0(::)] (IPv6).

(2) [Multicast Port]
Set the multicast port number for audio transmission to an even number in the range 1024 to 65534.
To disable Multicast, set to [0].

(3) [Multicast TTL]
Set the effective scope of multicast distribution between 0 and 255.
To disable Multicast, set to [0].
The TTL (Time To Live), representing the effective scope of multicast distribution, is decremented each time the signal passes through a router. When the value reaches 0, the signal can no longer be distributed. For example, if TTL is set to [1], multicast distribution is confined to the local segment only and cannot be distributed by the router.

RTP Streaming 1 to 5

You can make settings for each stream, RTP Streaming 1 to RTP Streaming 5, in a 5-session RTP stream distribution.

Video Size	320 x 240 JPEG
Frame Rate 1 - 30	5
Multicast Address	0.0.0.0
Multicast Port 0, 1024 - 65534 (even numbers only)	0
Multicast TTL 0 - 255	0
Audio Transmission	Disable

(1) [Video Size]
Select [320x240 JPEG], [480x270 JPEG], [960x540 JPEG], [1920x1080 JPEG], or [H.264] for the format and size of video for RTP streaming.
[H.264] cannot be set for multiple RTP streams.

(2) [Frame Rate]
Set the frame rate if the RTP stream is JPEG video.
For H.264, the frame rate is determined by the [Video] > [H.264] > [Frame Rate] setting (p. 55).

(3) [Multicast Address]
Set the multicast address for RTP streaming in the range 224.0.0.0 to 239.255.255.255 (IPv4) or an address beginning with ff00::/8 (IPv6).
To disable Multicast, set to [0.0.0.0] (IPv4) or [::0(::)] (IPv6).

(4) [Multicast Port]
Set the multicast port number for RTP streaming to an even number in the range 1024 to 65534.
To disable Multicast, set to [0].

(5) [Multicast TTL]
Set the effective scope of multicast distribution for RTP streaming between 0 and 255.
To disable Multicast, set to [0].
The TTL (Time To Live), representing the effective scope of multicast distribution, is decremented each time the signal passes through a router. When the value reaches 0, the signal can no longer be distributed. For example, if TTL is set to [1], multicast distribution is confined to the local segment only and cannot be distributed by the router.

(6) [Audio Transmission]
Set RTP streaming audio transmission to [Disable] or [Enable].

Note

- RTP stream URL

  rtsp://IP_address:port_number/rtpstream/config1(~5)=r|u|m

  [=r|u|m] is optional and can be omitted. If specified, specify only one option.
  r: Requests RTP over TCP
  u: Requests RTP over UDP
  m: Requests multicast

  Example: RTP streaming 1 request using RTP over TCP
  rtsp://192.168.100.1:554/rtpstream/config1=r

  Note that the actual operation is dependent on the RTP client application, so the URL does not necessarily specify the method used for transmission.

- For H.264, the bit rate control and video quality are determined by the settings in [Video] (p. 55).
- Regardless of the [Server] > [Audio Server] > [Audio Transmission from the Camera] setting, RTP streaming audio will be used.
  However, to use audio settings, select [Enable] for [Audio Transmission from the Camera] and make the settings.
- The [Access Control] > [User Authority] > [Video Distribution] and [Audio Distribution] settings are not used for RTP.
- RTP streaming video may not be viewable on systems using a proxy server or firewall. If the video cannot be viewed, contact the system administrator.
- If host access restrictions are applied to a client while it is streaming using RTP over UDP, it may take from a few to several seconds until streaming ceases.

[Upload]
Setting HTTP/FTP Upload and E-mail Notification

The following can be set here.

- General Upload
  Set the upload operation to be performed and the image buffer.
- HTTP Upload
  Set HTTP connection uploads.
- FTP Upload
  Set FTP connection uploads.
- E-mail Notification
  Set event information and image e-mail notifications.

General Upload

Upload	HTTP Upload
Video Format	JPEG
Frame Rate 1 - 10	1
Pre-event Buffer (number of frames) 0 - 100	0
Post-event Buffer (number of frames) 0 - 100	0

Upload	FTP Upload
Video Format	H.264
Pre-event Buffer (sec) 0 - 5	0
Post-event Buffer (sec) 0 - 20	0

(1) [Upload]
Select [Upload Disabled], [HTTP Upload] or [FTP Upload] for the upload method.

(2) [Video Format]
Select the [JPEG] or [H.264] format for video you want to upload.
If [H.264] is selected, select [Use bit rate control] under [Bit Rate Control] in [Video].

(3) [Frame Rate]
Enter the maximum frame rate of image to be uploaded. This setting can only be made when [JPEG] is selected for [Video Format].

(4) [Pre-event Buffer (number of frames)] / [Pre-event Buffer (sec)]
Enter the number of frames or seconds of video to be buffered before the event. The maximum amount is number of frames for a [JPEG] selection and number of seconds for an [H.264] selection in [Video Format].

(5) [Post-event Buffer (number of frames)] / [Post-event Buffer (sec)]
Enter the number of frames or seconds of video to be buffered after the event. The maximum amount is number of frames for a [JPEG] selection and number of seconds for an [H.264] selection in [Video Format].

Important

- If the upload function is used, either the [Event] menu must be set (p. 64) or the [Event] tab in the Intelligent Function Setting Tool (p. 110) must be set.
- If you are using both e-mail notification by text and image and image upload by HTTP/FTP, set [Video Size: Upload / SD card] (p. 55) to a small size.
- HTTP upload does not support SSL/TLS.
- If the camera is set to perform upload or e-mail notification continuously, not all images or e-mails may be sent depending on the video size and the network condition to the server. In this case, an event log message is displayed (p. 79).
- If the destination for HTTP/FTP upload or e-mail notification is set for a Windows operating system, IPsec communication cannot be applied.
- When an H.264 video is uploaded, the following restrictions apply to [H.264] of [Video].
  - Only [Use bit rate control] can be selected for [Bit Rate Control].
  - Only [3072] or less can be selected for [Target Bit Rate (kbps)].
  - Only one of [0.5], [1], and [1.5] can be selected for [I Frame Interval (sec)].
- The maximum image buffer size capacity is approx. 5 MB. If a large video size is set, the Frame Rate, Pre-event Buffer and Post-event Buffer may not be achieved as specified.
- If buffering cannot be achieved as specified, a message is written to the event log (p. 79).
  Before using a large video size, confirm that no messages appear in the event log.
- Regardless of the image buffer frame rate setting, only a single image will be uploaded when a timer event occurs (p. 66).

Note

The server or network load may increase and the frame rate may drop, depending on the settings. If this occurs, try the following measures. Also check the settings including the network to the server.

- Reduce the image file size:
  – Set a lower value under [Video Quality] for JPEG/H.264 (p. 55).
  – Set a lower value for [Video Size: Upload / SD card] for JPEG (p. 55).
  – Set a lower value for [Video Size] for H.264 (p. 55).
  – Set a lower value under [Target Bit Rate (kbps)] for H.264 (p. 55).
- Reduce the uploading frequency:
  – Reduce the value in [Pre-event Buffer] or [Post-event Buffer] (p. 59).

– If [Volume Detection Event] is enabled, disabled [ON Event Operation], [OFF Event Operation], or [Ongoing ON Event Operation] (p. 64).
– From the Intelligent Function Setting Tool [Event] tab > disable [ON Event Operation], [OFF Event Operation] or [Detected mode Operation] (p. 110).
– If [External Device Input Event] is enabled, disable [Active Event Operation], [Inactive Event Operation], or [Ongoing Active Event Operation] (p. 65).
– If [Timer Event] is enabled, increase the value in [Repeat Interval] (p. 66).

HTTP Upload

The HTTP upload function sends notifications via HTTP or via HTTP with attached video, depending on the network camera event.

Notification	Notification Only with HTTP
URI Up to 255 characters	http://192.168.100.67/upload.cgi
User Name Up to 31 characters	
Password Up to 31 characters	********
Proxy Server Up to 63 characters	
Proxy Port 1 - 65535	80
Proxy User Name Up to 31 characters	
Proxy Password Up to 31 characters	********
Parameter (query string) Up to 127 characters	
HTTP Upload Test	Exec

(1) [Notification]
Select [Notification Only with HTTP] or [Video attached Notification with HTTP] as the content of notification.

(2) [URI]
Enter the URI to be uploaded to (using up to 255 characters).

(3) [User Name], [Password]
Enter the user name and password required for authentication.
Digest authentication is not supported.

(4) [Proxy Server]
Enter the host name or IP address of the proxy server (using up to 63 characters).

(5) [Proxy Port]
Enter the port number of the proxy server (factory default setting is [80]).

(6) [Proxy User Name], [Proxy Password]
Enter the user name and password of the proxy server.
Digest authentication is not supported.

(7) [Parameter (query string)]
Enter the parameter (using up to 127 characters).
Parameters can be specified using the “%” character (p. 148).

(8) [HTTP Upload Test]
Clicking [Exec] initiates an upload test based on the settings currently entered. Only one JPEG image is uploaded. It is not necessary to click [Apply].
After entering a password, first click [Exec], then [Apply] the password.

Important

- Enter [Proxy Server], [Proxy Port], [Proxy User Name] and [Proxy Password] if connecting via a proxy.
- For information about the HTTP upload function and settings, contact your nearest Canon Customer Service Center.

FTP Upload

Notification	Video data upload with FTP
FTP Server Up to 63 characters	192.168.100.67
User Name Up to 31 characters	ftp
Password Up to 63 characters	********
PASV Mode	Enable
File Upload Path Up to 255 characters	
File Naming	YYMMDDHHMMSSms
FTP Upload Test	Exec

(1) [Notification]
The content of notification is set to [Video data upload with FTP].

(2) [FTP Server]
Enter the host name or IP address of the FTP server (using up to 63 characters).

(3) [User Name], [Password]
Enter the user name and password required for authentication.

(4) [PASV Mode]
Select [Disable] or [Enable] for the PASV mode when uploading via FTP.

(5) [File Upload Path]
Enter the path to the folder where the image file is to be uploaded to (using up to 255 characters).

(6) [File Naming]
Set a desired file naming rule.

[YYYYMMDDHHMMSSms]
Images are uploaded according to the file name format of
“{year}{month}{day}{hour}{minute}{second}{ms}.jpg”.
(Example: 20130123112122000.jpg)

[YYYYMMDD Directory/HHMMSSms]
A subdirectory named “{year}{month}{day}” is created first, and then the image is uploaded using the file name “{hour}{minute}{second}{ms}.jpg”.
(Example: 20130123/112122000.jpg)

File Naming	Loop
Maximum Number of Loops 0 - 9999	100

[Loop]
Images are loaded with a file name numbered up to the value set in [Maximum Number of Loops].
(Example: 0000.jpg, 0001.jpg)

[Maximum Number of Loops]
If [Loop] is set under [File Naming], enter the maximum number of loops in the range of 0 to 9999.

File Naming	User Setting
Subdirectory Name to Create Up to 127 characters	
File Name to Create Up to 127 characters	image.jpg

[User Setting]
Images are uploaded according to the file naming method specified in [Subdirectory Name to Create] and [File Name to Create].

[Subdirectory Name to Create], [File Name to Create]
If file naming is set to [User Setting], enter the subdirectory name to be created as well as the name of the created file (using up to 127 characters). Parameters can be specified in the entry with the “%” character (p. 148).

(7) [FTP Upload Test]
Clicking [Exec] initiates an upload test based on the settings currently entered. Only one JPEG image is uploaded. It is not necessary to click [Apply].
After entering a password, first click [Exec], then [Apply] the password.

E-mail Notification

Notification	Text Only
Mail Server Name Up to 63 characters	
Mail Server Port 1 - 65535	25
Sender (From) Up to 63 characters	
Recipient (To) Up to 63 characters	
Authentication	None
Subject Up to 31 characters	
Message Body Up to 255 characters	
E-mail Notification Test	Exec

(1) [Notification]
Select [Text Only] or [Text with Image] as the content of notification. If [Upload] is set to [Upload Disabled], [Text with Image] will not be available.

(2) [Mail Server Name]
Enter the host name or IP address of the SMTP server (using up to 63 characters).

(3) [Mail Server Port]
Enter the port number of the SMTP server (factory default setting is [25]).

(4) [Sender (From)]
Set the e-mail address of the sender (using up to 63 characters).

(5) [Recipient (To)]
Set the e-mail address of the recipient (using up to 63 characters).

(6) [Authentication]
Select [None], [POP before SMTP] or [SMTP-AUTH] for the e-mail authentication method.
Set an appropriate method according to the authentication method used by the SMTP server to send to.

Authentication	POP before SMTP
User Name Up to 31 characters	username
Password Up to 31 characters	********
POP Server Up to 63 characters	servername

[User Name], [Password], [POP Server]
If [POP before SMTP] is selected as the e-mail authentication mode, enter the user name and password as well as the host name or IP address of the POP server required for authentication.

Authentication	SMTP-AUTH
User Name Up to 31 characters	username
Password Up to 31 characters	********

[User Name], [Password]
If [SMTP-AUTH] is selected as the e-mail authentication method, enter the user name and password required for authentication.

(7) [Subject]
Enter the subject of the e-mail to be sent using up to 31 ASCII characters.

(8) [Message Body]
Enter the message (text) of the e-mail to be sent using up to 255 ASCII characters. Parameters can be specified with the “%” character (p. 148).

(9) [E-mail Notification Test]
Clicking [Exec] initiates an e-mail notification test based on the settings currently entered. It is not necessary to click [Apply].
After entering a password, first click [Exec], then [Apply] the password.

[Server]
Setting the Video Server, Audio Server and HTTP Server

The following can be set here.

- Video Server
  Set the video transmission from the camera.
- Audio Server
  Set the audio transmission/reception.
- HTTP Server
  Set the authentication method, and HTTP port number.
- WS-Security
  Configure settings for checking the time with WS-Security.

Video Server

Maximum Number of Clients 0 - 30	30
Camera Control Queue Length 0 - 30	30
Maximum Connection Time (sec.) 0 - 65535	0
Camera Control Time (sec.) 1 - 3600	20

(1) [Maximum Number of Clients]
Set the maximum number of clients that can be connected to the camera at the same time. Up to 30 clients can be set.
If 0 is set, connection is prohibited except for the Administrator.

(2) [Camera Control Queue Length]
Set the maximum queue length for clients requesting camera control privilege from the viewer. The maximum number is 30. Enter an integer from 0 to 30. If 0 is set, camera control is prohibited except for the Administrator.

(3) [Maximum Connection Time (sec.)]
Set the time in seconds during which an individual client can connect to the camera. The maximum number is 65535. Enter an integer from 0 to 65535. If 0 is set, the connection time becomes unlimited.

(4) [Camera Control Time (sec.)]
Set the maximum time during which the viewer can control the camera. The maximum number is 3600. Enter an integer from 1 to 3600.

Audio Server

Audio Transmission from the Camera	Enable
Input Volume 1 - 100	50
Voice Activity Detection	Disable
Audio Reception from Viewer	Enable
Output Volume 1 - 100	50
Echo Canceller	Disable
Audio Input	Line In

(1) [Audio Transmission from the Camera]
When [Enable] is selected, the audio input through the microphone attached to the camera can be transmitted to the Viewer.

(2) [Input Volume]
Set the volume of input for the microphone connected to the camera in the range of 1 to 100. The greater the value, the larger the input volume becomes.

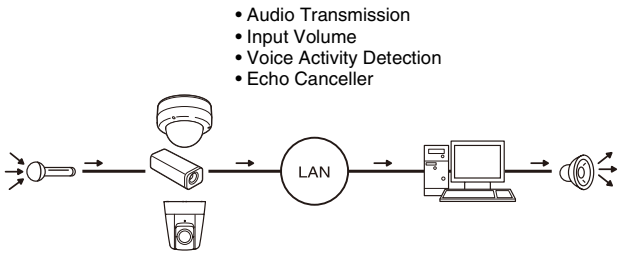
(3) [Voice Activity Detection]
If [Enable] is selected, the audio transmission is stopped temporarily when no audio is output. This way, the load of the applicable network can be reduced.

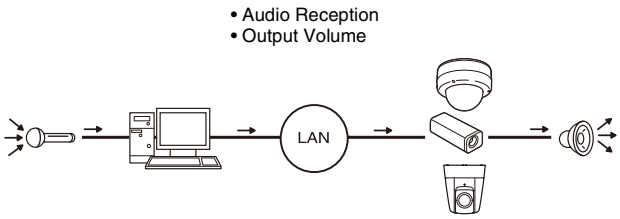
(4) [Audio Reception from Viewer]
If [Enable] is selected, the audio received from the Admin Viewer and RM Viewer can be output from the speaker with amplifier connected to the camera.

(5) [Output Volume]
Set the volume of output for the speaker connected to the camera in the range of 1 to 100. The greater the value, the larger the output volume becomes.

(6) [Echo Canceller]
If [Enable] is selected, echo between the microphone and speaker is suppressed.

(7) [Audio Input]
Set the microphone input. Select [Line In], [Microphone In (dynamic microphone)] or [Microphone In (condenser microphone)].





Caution
Switch line in and microphone in on each setting page according to the specification of the microphone (p. 62). Using the wrong input may damage the camera and/or microphone. Be sure to configure settings correctly.

Important

- When multiple viewers are connected to the camera over an SSL connection and audio is received from the camera, the video frame rate may slow down and the sound may drop out.
- The volume, sound quality, etc., may change depending on the characteristics of the microphone used.
- If [Input Volume] or [Echo Canceller] settings are changed after setting volume detection, check the detection setting again.
- Connect a speaker with amplifier to the camera (“Installation Guide” > “Audio Input/Output Terminals”).
- If [Enable] is selected under [Echo Canceller], the sound quality or volume may be affected. Utilize this function as necessary according to the installation environment and how the camera is used.
- When sending audio, carefully read the information in “Important” under “Audio Input/Output Terminals” in the “Installation Guide”.

HTTP Server

Authentication Method	Digest Authentication
HTTP Port 80, 1024 - 65535	80
HTTPS Port 443, 1024 - 65535	443

(1) [Authentication Method]
Set the authentication method used with the HTTP server to [Basic Authentication] or [Digest Authentication].

(2) [HTTP Port]
Set the HTTP port number to 80 or in the range of 1024 to 65535.
Normally [80] (factory default setting) is used.

(3) [HTTPS Port]
Set the HTTPS port number to 443 or in the range of 1024 to 65535.
Normally [443] (factory default setting) is used.

Important

If the setting of [HTTP Port] or [HTTPS Port] is changed, the camera may become inaccessible from the active web browser. Check beforehand the precautions in “Important” in “[Reboot Item] Setting Items Requiring Rebooting” (p. 78).

WS-Security

Check Time on Authentication	Check

(1) [Check Time on Authentication]
Select whether to check the time information in data sent from the client by selecting [Check] or [Do not check].

[Event]
Setting Video Record, Volume Detection, Audio Playback and Timer

The following can be set here.

- Video Record Setting
  Set where video is recorded when an event occurs.
- Volume Detection
  Set the operation to be performed at the time of volume detection.
- External Device Output
  Set external device output.
- External Device Input
  Set the operation to be performed when an event is triggered by input from an external device.
- Timer
  Set timer events.
- Sound Clip Upload
  Set the audio file registered as playback.

Video Record Setting

Video Record Action	Upload

(1) [Video Record Action]
Select the destination of a video recorded when an event occurs. To record to a server selected on the [Upload] in the setting page, select [Upload] and to record to an SD card inserted in the camera, select [Record to SD Card].

Note

The size and format of video recorded according to the [Video Record Action] settings are as follows:

[Video Record Action] settings	Applied video format	Applied video size
[Upload]	[Upload] > [Video Format] settings	When the video format is [JPEG], [Video] > [JPEG] > [Video Size: Upload / SD card] When the video format is [H.264], [Video] > [H.264] > [Video Size]
[Record to SD Card]	[Memory Card] > [Video Format] settings	

Settings must be made in the above setting page to make an actual video recording.

Volume Detection

Volume Detection Event	Enable
Detect Criteria	The reference volume level or above
Reference Volume Level 0 - 100	50
Detect Criteria Duration (sec) 0 - 10	0
ON Event Operation	Enable
OFF Event Operation	Disable
Ongoing ON Event Operation	Disable
Preset	None
Video Record	Disable
E-mail Notification	Disable
External Device Output for ON Event	Disable
External Device Output for OFF Event	Disable

(1) [Volume Detection Event]
Set volume detection to [Disable] or [Enable].

(2) [Detection Criteria]
Set the criteria for generating volume detection events to [The reference volume level or above] or [The reference volume level or below].

(3) [Reference Volume Level]
Set the reference volume level for detection in the range of 0 to 100.
Perform an actual test at the volume level before setting the value.

(4) [Detect Criteria Duration (sec)]
Set the duration of the detect criteria in the range of 0 to 10 (sec.). When the status meeting the detect criteria has continued for the duration or longer, an ON event is generated.

(5) [ON Event Operation]
Select the operation to be performed upon an ON event. If [Enable] is selected, (8) [Preset], (9) [Video Record] and (10) [E-mail Notification] will be executed according to their settings upon an ON event.

(6) [OFF Event Operation]
Select the operation to be performed upon an OFF event. If [Enable] is selected, (8) [Preset], (9) [Video Record] and (10) [E-mail Notification] will be executed according to their settings upon an OFF event.

(7) [Ongoing ON Event Operation]
Select the operation to be performed while a volume detection event is ongoing.
Select [Enable] to perform operations according to the (9) [Video Record] and (10) [E-mail Notification] settings during an ongoing volume detection event.

(8) [Preset] H41
If a preset is specified, the camera will orient automatically to the specified preset position when a volume detection event occurs. To use presets, it is necessary to set the presets with the Preset Setting

Tool under Admin Tools (p. 96). If there is no need for additional camera operation, select [None].

(9) [Video Record]
Specify the video record action. If [Enable] is selected, video will be transmitted to the destination selected in [Video Record Action] (p. 64) when a volume detection event occurs.

(10)[E-mail Notification]
Select the e-mail notification operation to be performed. If [Enable] is selected, e-mail notification is performed when a volume detection event occurs. To use this function, the [E-mail Notification] sub-menu must also be set from the [Upload] menu (p. 61).

(11)[External Device Output for ON Event]
Select whether external device output (1 or 2) is active or inactive upon an ON event. Select [Disable] to disable external device output.

(12)[External Device Output for OFF Event]
Select whether external device output (1 or 2) is active or inactive upon an OFF event. Select [Disable] to disable external device output.

Important

- The volume detection function is temporarily disabled during audio file playback and audio transmission from the viewer.
- For notes on use of volume detection, see “Safety Precautions” in “Precautions for Use of Built-In Camera Functions and Included Software” (p. 7).
- H41 When VB-H41/610/710 Viewer has camera control privileges, those camera control privileges are released if the camera is moved to a preset position, specified in the [Preset] settings, by a volume detection event operation.

External Device Output

Operation Mode	Normally Open
Active Output Format	Continuous
Pulse Output Time (sec) 1 - 120	1

(1) [Operation Mode]
Select the normal (inactive) circuit condition.
When [Normally Open] is selected, the output terminals remain in the open state during normal operation, and the terminals close upon an active event and open upon an inactive event.
When [Normally Close] is selected, the output terminals remain in the closed state during normal operation, and the terminals open upon an active event and close upon an inactive event.

(2) [Active Output Format]
Select [Pulse] or [Continuous] for the external device output format.

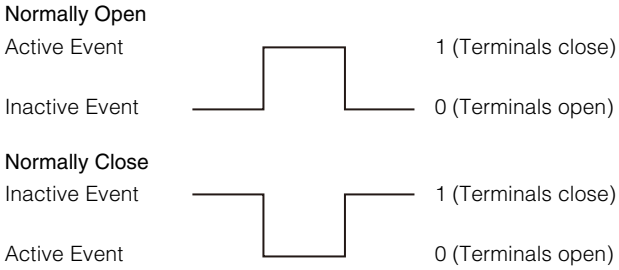
(3) [Pulse Output Time (sec)]
Enter the pulse output time in the range of 1 to 120 (sec.). This setting is available when [Active Output Format] is [Pulse].

Important

When [Active Output Format] is set to [Pulse] and a timer is used, a single contact output is controlled when the timer starts.

Note

[Normally Open] means that the contacts are normally in the open state (that the circuit is non-conductive), and [Normally Close] means that the contacts are normally in the closed state (that the circuit is conductive).



External Device Input

External Device Input Event	Enable

Operation Mode	Normally Open
Active Event Operation	Enable
Inactive Event Operation	Disable
Ongoing Active Event Operation	Disable
Preset	None
Video Record	Disable
E-mail Notification	Disable
External Device Output for Active Event	Disable
External Device Output for Inactive Event	Disable
Audio Playback at Active Event	Enable
Audio Playback at Inactive Event	Disable
Sound Clip	SAMPLE_1
Volume 1 - 100	50
Day/Night Mode Switching	Disable

(1) [External Device Input Event]
Set external device input events to [Disable] or [Enable].

(2) [Operation Mode]
Select the circuit condition of the connected external device.
When [Normally Open] is selected, an active event occurs when the terminals of the external device close, and an inactive event occurs when the terminals open.
When [Normally Close] is selected, an active event occurs when the terminals of the external device open, and an inactive event occurs when the terminals close.

(3) [Active Event Operation]
Select the operation to be performed upon an active event. If [Enable] is selected, (6) [Preset], (7) [Video Record] and (8) [E-mail Notification] will be executed according to their settings upon an active event.

(4) [Inactive Event Operation]
Select the operation to be performed upon an inactive event. If [Enable] is selected, (6) [Preset], (7) [Video Record] and (8) [E-mail Notification] will be executed according to their settings upon an inactive event.

(5) [Ongoing Active Event Operation]
Select the operation to be performed while an active event is ongoing.
Select [Enable] to perform operations according to the (7) [Video Record] and (8) [E-mail Notification] settings during an ongoing active event.

(6) [Preset] H41
If a preset is specified, the camera will automatically orient to the specified preset position when an external device input event occurs. To use presets, it is necessary to set presets with the Preset Setting Tool under Admin Tools (p. 96). If there is no need for additional camera operation, select [None].

(7) [Video Record]
Specify the video record action. If [Enable] is selected, video will be transmitted to the destination selected in [Video Record Action] (p. 64) when an external device input event occurs.

(8) [E-mail Notification]
Select the e-mail notification operation to be performed. If [Enable] is selected, e-mail notification will be performed when an external device input event occurs. To use this function, the [E-mail Notification] sub-menu must also be set from the [Upload] menu (p. 61).

(9) [External Device Output for Active Event]
Select whether external device output (1 or 2) is active or inactive upon an active event. Select [Disable] to disable external device output.

(10)[External Device Output for Inactive Event]
Select whether external device output (1 or 2) is active or inactive upon an inactive event. Select [Disable] to disable external device output.

(11)[Audio Playback at Active Event]
Select the audio playback operation to be performed upon an active event. If [Enable] is selected, the audio designated in [Sound Clip] will playback when the external device input becomes active.

(12)[Audio Playback at Inactive Event]
Select the audio playback operation to be performed upon an inactive event. If [Enable] is selected, the audio designated in [Sound Clip] will playback when the external device input becomes inactive.

(13)[Sound Clip]
Select the sound clip to be played. For registration of sound clips, see p. 67.

(14)[Volume]
Select the volume of sound clips using an integer of 1 to 100. The greater the value, the louder the volume becomes.

(15)[Day/Night Mode Switching]
Select the Day/Night Mode switching behavior when an external device input event is triggered.
When [Switch to Day Mode] is selected, switches to Day Mode when an active event is triggered, and switches to Night Mode when an inactive event is triggered.
When [Switch to Night Mode] is selected, switches to Night Mode when an active event is triggered, and switches to Day Mode when an inactive event is triggered.
Select [Disable] to disable Day/Night Mode switching.

Important

- When [Day/Night] in the Admin Viewer is set to [Auto], Day/Night Mode switching will not happen when an external device input event is triggered (p. 141).
- If the [Day/Night Mode Switching] settings switch Day/Night Mode while the VB-H41/610/710 Viewer is assigned camera control, control will be released.
- H41 When VB-H41/610/710 Viewer has camera control privileges, those camera control privileges are released if the camera is moved to a preset position, specified in the [Preset] settings, by an external device input event operation.

Timer

Timer Event	Enable
Start Time hh:mm	00:00
End Time hh:mm	00:00
Repeat Interval	None
Video Record	Disable
E-mail Notification	Disable
External Device Output	Disable
Day/Night Mode Switching	Disable

(1) [Timer Event]
Select [Disable] or [Enable] for timer event.

(2) [Start Time]
Set the start time of the timer event in 24-hour format.

(3) [End Time]
Set the end time of the timer event in the 24-hour format.

(4) [Repeat Interval]
Select [1 sec.] [5 sec.] [10 sec.] [30 sec.] [1 min.] [5 min.] [10 min.] [15 min.] [20 min.] [30 min.] [1 hour] [3 hours] [6 hours] or [12 hours] for the timer event repeat intervals. Select [None] if an operation need not be repeated.

(5) [Video Record]
Specify the video record action. When [Enable] is selected, video will be transmitted to the destination selected in [Video Record Action] (p. 64) when a timer event occurs.

(6) [E-mail Notification]
Select the e-mail notification operation to be performed. If [Enable] is selected, e-mail notification is performed when a timer event occurs. To use this function, the [E-mail Notification] sub-menu must also be set from the [Upload] menu (p. 61).

(7) [External Device Output]
Select whether external device output (1 or 2) is active or inactive when a timer event occurs. Select [Disable] to disable output to an external device.

(8) [Day/Night Mode Switching]
Select the Day/Night Mode switching behavior when a timer event is triggered.
Select [Switch to Day Mode] to switch to Day Mode at the start time, and Night Mode at the end time.
Select [Switch to Night Mode] to switch to Night Mode at the start time, and Day Mode at the end time.
Select [Disable] to disable Day/Night Mode switching.

Important

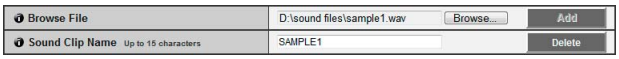
- [Day/Night Mode Switching] can only be set in [Timer 1].
- [External Device Output] and [Day/Night Mode Switching] do not support [Repeat Interval].
- When [Day/Night] in the Admin Viewer is set to [Auto], Day/Night Mode switching will not happen when a timer event is triggered (p. 141).
- If the [Day/Night Mode Switching] settings switch Day/Night Mode while the VB-H41/610/710 Viewer is assigned camera control, control will be released.

Note

When using timers that run continuously for 24 hours with a [Repeat Interval] of 30 seconds or less, set the timer start and end times so the timers can run continuously.
Example:

Timer	[Start Time]	[End Time]	[Repeat Interval]
[Timer 1]	0:00	12:00	10 sec
[Timer 2]	12:00	0:00	10 sec

Sound Clip Upload



(1) [Browse File]
Specify the audio file you want to register as the sound clip, and then click [Add].

(2) [Sound Clip Name]
Set a name for the audio file to be registered as sound playback (up to 15 alphanumeric characters). If a blank field is applied, the sound clip will be deleted. To delete a registered audio file, click [Delete] next to the sound clip name you want to delete.

Note

Audio files must be 20 seconds or shorter and must be ".wav" files (μ-law PCM 8 bits sampling frequency 8000 Hz, monaural). Audio file samples are provided in the SOUND folder on the Setup CD-ROM.

[Access Control] Setting User Access Privileges

The following can be set here.

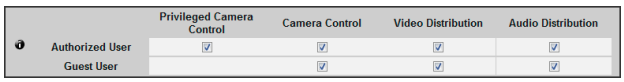
- Authorized User Account
  Register who can access this camera.
- User Authority
  Set the authorities for authorized users and guest users.
- IPv4 Host Access Restrictions
  Specify the hosts from which IPv4 access is permitted and restricted.
- IPv6 Host Access Restrictions
  Specify the hosts from which IPv6 access is permitted and restricted.

Authorized User Account

(1) [User Name], [Password]
Enter the user name and password and then click [Add]. The authorized user will be added to the user list.
The user name can consist of up to 15 (single-byte) characters using A to Z, a to z, 0 to 9, "-" (hyphen) and "_" (underscore).
The password can consist of 6 to15 (single-byte) ASCII characters (space or printable characters).

(2) [User List]
A list of authorized users is shown. User authorities can be set for these users. Up to 50 users can be registered in addition to the Administrator (root).
Also, the user list can be sorted using the ▲ ▼ buttons on the right.
To delete a user, select the applicable user from the user list and then click [Delete].

User Authority

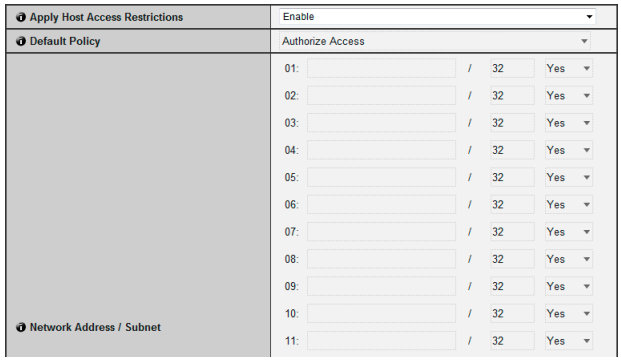


[Privileged Camera Control], [Camera Control], [Video Distribution], [Audio Distribution]
Set the user authorities of authorized users and guest users. Select the checkboxes corresponding to the items you want to permit for each user.

Note

Authorized users have higher authorities than guest users.
For details, see "User Authorities and Camera Control Privileges" (p. 124).

IPv4 Host Access Restrictions



(1) [Apply Host Access Restrictions]
Set IPv4 host access restrictions to [Disable] or [Enable].

(2) [Default Policy]
If IPv4 host access restrictions are applied, select [Authorize Access] or [Prohibit Access] for the default policy.

(3) [Network Address / Subnet]
Create a list of permitted hosts and restricted hosts and set IPv4 address access for each host to [Yes] or [No].
You can specify the subnet and set access restrictions by network or host.
If access is prohibited, access to all ports is restricted.

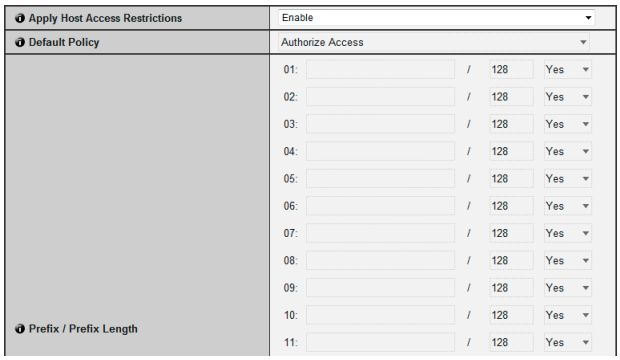
Important

- To prohibit access via a proxy server in HTTP connection, a proxy server address must be set.
- If host access restriction is set mistakenly, access to the setting pages themselves may be prohibited, in which case restoring the factory default settings will become the only means for recovery.

Note

If the same address is duplicated, the policy for the address that appears highest on the list will be applied.

IPv6 Host Access Restrictions



(1) [Apply Host Access Restrictions]
Set IPv6 host access restrictions to [Disable] or [Enable].

(2) [Default Policy]
If IPv6 host access restrictions are applied, select [Authorize Access] or [Prohibit Access] for the default policy.

(3) [Prefix / Prefix Length]
Create a list of permitted hosts and restricted hosts and set IPv6 address access for each host to [Yes] or [No].
You can specify the prefix length and set access restriction by network or host.
If access is prohibited, access to all ports is restricted.

[IPsec] Setting IPsec

The following can be set here.

- IPsec
  Set the IPsec setting method.
- Auto Key Exchange Settings
  Set auto key exchange.
- IPsec Set
  IP security can be specified through auto key exchange or manual setting with up to five communicating devices.

IPsec

IPsec	Auto Key Exchange

(1) [IPsec]
Key settings for use with IPsec can be selected as [Auto Key Exchange] or [Manual].

Auto Key Exchange Settings

IPsec SA Encryption Algorithm	AES->3DES
IPsec SA Authentication Algorithm	HMAC_SHA1_96
IPsec SA Validity Period (min) 10 - 1440	480
ISAKMP SA Encryption Algorithm	AES->3DES
ISAKMP SA Authentication Algorithm	SHA1
DH Group	Group 2
ISAKMP SA Validity Period (min) 10 - 1440	480

(1) [IPsec SA Encryption Algorithm]
Set the IPsec SA encryption algorithm to [AES->3DES], [AES->3DES->DES] or [AES->3DES->DES ->NULL].
The specified algorithm will be checked for an applicable encryption algorithm starting from the left.

(2) [IPsec SA Authentication Algorithm]
Set the IPsec SA authentication algorithm to [HMAC_SHA1_96] or [HMAC_SHA1_96-> HMAC_MD5_96].
The specified algorithm will be checked for an applicable authentication algorithm starting from the left.

(3) [IPsec SA Validity Period (min)]
Set the duration of validity for IPsec SA (factory default setting is [480]).

(4) [ISAKMP SA Encryption Algorithm]
Set the SA encryption algorithm for use with auto key exchange protocol IKE to [AES->3DES] or [AES-> 3DES->DES].

(5) [ISAKMP SA Authentication Algorithm]
Set the SA authentication algorithm for use with auto key exchange protocol IKE to [SHA1] or [SHA1->MD5].

(6) [DH Group]
Select [Group 2] or [Group 2->Group 1] for the key generation information that will be used in the DH algorithm for key exchange via auto key exchange protocol IKE.

(7) [ISAKMP SA Validity Period (min)]
Set the duration of validity for ISAKMP SA (factory default setting is [480]).

IPsec Set (Auto Key Exchange)

IPsec Sets 1 to 5 are available, and you can specify IPsec settings for one communication device for each IPsec Set.

IPsec Set	Enable in IPv4
IPsec Mode	Tunnel Mode
Destination IPv4 Address	192.168.200.1
Source IPv4 Address	192.168.100.1
Security Protocol	ESP
Security Gateway IPv4 Address	192.168.10.1
Destination Subnet Mask Length 1 - 32	16
IKE Pre-Shared Key Up to 127 characters	pre-shared-key

(1) [IPsec Set]
Set IPsec Set to [Disable], [Enable in IPv4] or [Enable in IPv6].

(2) [IPsec Mode]
Set IPsec mode to [Tunnel Mode] or [Transport Mode].

(3) [Destination IPv4 Address], [Destination IPv6 Address]
Enter the IP address of the connection destination.

(4) [Source IPv4 Address], [Source IPv6 Address]
Enter the IP address of the source.

(5) [Security Protocol]
Set the IPsec protocol to [ESP], [AH] or [ESP and AH].
If [ESP] is selected, enter only the setting items relating to ESP.
If [AH] is selected, enter only the setting items relating to AH.
If [ESP and AH] is selected, enter all setting items.

(6) [Security Gateway IPv4 Address], [Security Gateway IPv6 Address]
If IPsec mode is set to [Tunnel Mode] in (2), set the IP address of the security gateway.

(7) [Destination Subnet Mask Length] (IPv4), [Destination Prefix Length] (IPv6)
This setting is required only if IPsec mode is set to [Tunnel Mode] in (2).
If IPv6 is used, enter a desired prefix length for the connection destination in the range of 16 to 128.
If IPv4 is used, enter a desired length in the range of 1 to 32.

(8) [IKE Pre-Shared Key]
Enter the pre-shared key for IKE (auto key exchange) (up to 127 characters).

Important

If the camera is rebooted during auto key exchange communication, a connection error may result after rebooting. In this case, connect again.

Note

If auto key exchange is used, it will take approximately 5 to 10 seconds before communication with the camera starts.

IPsec Set (Manual)

IPsec Sets 1 to 5 are available, and you can specify IPsec settings for one communication device for each IPsec Set.

IPsec Set	Enable in IPv4
IPsec Mode	Tunnel Mode
Destination IPv4 Address	192.168.200.1
Source IPv4 Address	192.168.100.1
Security Protocol	ESP and AH
Security Gateway IPv4 Address	192.168.10.1
Destination Subnet Mask Length 1 - 32	16
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	0445981962E9AC7E79385E037C35FC3
SA ESP Authentication Key (outbound)	BB64787768DFC8DE7EB4D34EC81B453168F3B32F
SA ESP SPI (outbound) 256 or higher	1000
SA ESP Encryption Key (inbound)	6F822A37272BF55EB581A91A53770C57
SA ESP Authentication Key (inbound)	81E4DC85387FB09192B26CA1A2FBD97202159B96
SA ESP SPI (inbound) 256 or higher	2000
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	6F92282D51B290EAB51D8833A4EFF295A6E5F40
SA AH SPI (outbound) 256 or higher	3000
SA AH Authentication Key (inbound)	7E0E6F639A0A81A3B6C5642EFE859881B2683AE
SA AH SPI (inbound) 256 or higher	4000

(1) [IPsec Set]
Set IPsec Set to [Disable], [Enable in IPv4] or [Enable in IPv6].

(2) [IPsec Mode]
Set IPsec mode to [Tunnel Mode] or [Transport Mode].

(3) [Destination IPv4 Address], [Destination IPv6 Address]
Enter the IP address of the connection destination.

(4) [Source IPv4 Address], [Source IPv6 Address]
Enter the IP address of the source.

(5) [Security Protocol]
Set the IPsec protocol to [ESP], [AH] or [ESP and AH].
If [ESP] is selected, enter only the setting items relating to ESP.
If [AH] is selected, enter only the setting items relating to AH.
If [ESP and AH] is selected, enter all setting items.

(6) [Security Gateway IPv4 Address], [Security Gateway IPv6 Address]
If [IPsec Mode] is set to [Tunnel Mode] in (2), set the IP address of the security gateway.

(7) [Destination Subnet Mask Length] (IPv4), [Destination Prefix Length] (IPv6)
This setting is required only if [IPsec Mode] is set to [Tunnel Mode] in (2).
If IPv6 is used, enter a desired prefix length for the connection destination in the range of 16 to 128.
If IPv4 is used, enter a desired length in the range of 1 to 32.

- If [Security Protocol] is set to [ESP] or [ESP and AH] in (5), (8) [SA ESP Encryption Algorithm] to (15) [SA ESP SPI (inbound)] must be set.

(8) [SA ESP Encryption Algorithm]
Set the ESP encryption algorithm to [AES], [3DES], [DES] or [NULL] according to the encryption algorithm supported by the device to connect to.
Normally [AES] or [3DES] is recommended.

(9) [SA ESP Authentication Algorithm]
Set the ESP authentication algorithm to [HMAC_SHA1_96], [HMAC_MD5_96] or [No Authentication] according to the authentication algorithm supported by the device to connect to.
If [ESP] is used alone, [No Authentication] cannot be selected.

(10)[SA ESP Encryption Key (outbound)]
Set the SA encryption key for outbound. If [AES], [3DES] or [DES] was selected in (8), set a 128-bit, 192-bit or 64-bit hexadecimal, respectively. This item need not be set if [NULL] was selected.

(11)[SA ESP Authentication Key (outbound)]
Set the SA authentication key for outbound. If [HMAC_SHA1_96] or [HMAC_MD5_96] was selected in (9), set a 160-bit or 128-bit hexadecimal, respectively. This item need not be set if [No Authentication] was selected.

(12)[SA ESP SPI (outbound)]
Set the SA SPI value for outbound.
Set a desired value in the range of 256 to 4294967295.

(13)[SA ESP Encryption Key (inbound)]
Set the SA encryption key for inbound.
If [AES], [3DES] or [DES] was selected in (8), set a 128-bit, 192-bit or 64-bit hexadecimal, respectively. This item need not be set if [NULL] was selected.

(14)[SA ESP Authentication Key (inbound)]
Set the SA authentication key for inbound.
If [HMAC_SHA1_96] or [HMAC_MD5_96] was selected in (9), set a 160-bit or 128-bit hexadecimal, respectively. This item need not be set if [No Authentication] was selected.

(15)[SA ESP SPI (inbound)]
Set the SA SPI value for inbound.
Set a desired value in the range of 256 to 4294967295. Since this setting is used as an ID for

identifying the SA, be careful not to specify an inbound SPI whose value is already used in the SPI for other ESP.

- If [Security Protocol] was set to [AH] or [ESP and AH] in (5), (16) [SA AH Authentication Algorithm] to (20) [SA AH SPI (inbound)] must be set.

(16)[SA AH Authentication Algorithm]
Set the AH authentication algorithm to [HMAC_SHA1_96] or [HMAC_MD5_96] according to the authentication algorithm supported by the device to connect to.

(17)[SA AH Authentication Key (outbound)]
Set the SA authentication key for outbound. If [HMAC_SHA1_96] or [HMAC_MD5_96] was selected in (16), set a 160-bit or 128-bit hexadecimal, respectively.

(18)[SA AH SPI (outbound)]
Set the SA SPI value for outbound.
Set a desired value in the range of 256 to 4294967295.

(19)[SA AH Authentication Key (inbound)]
Set the SA authentication key for inbound. If [HMAC_SHA1_96] or [HMAC_MD5_96] was selected in (16), set a 160-bit or 128-bit hexadecimal, respectively.

(20)[SA AH SPI (inbound)]
Set the SA SPI value for inbound.
Set a desired value in the range of 256 to 4294967295. Since this setting is used as an ID for identifying the SA, be careful not to specify an inbound SPI whose value is already used in the SPI for another AH.

Important

- To run this camera with IPsec, the communicating devices and network must be set beforehand. Contact your System Administrator for these settings.
- When connecting with IPsec, set the camera IP address manually.
  For IPv4 addresses, use addresses set with [Network] > [IPv4 Address Setting Method] > [Manual].
  For IPv6 addresses, use addresses set with [Network] > [IPv6 Address (Manual)].
- If any setting is changed from the [IPsec] menu, the camera may become inaccessible from the active web browser. Check beforehand the precautions in “Important” in “[Reboot Item] Setting Items Requiring Rebooting” (p. 78).

Note

If IPsec is used, video transmission performance drops.

[SSL/TLS] Setting HTTP Communication Encryption

The following can be set here.

- Certificates
  Create an SSL/TLS certificate.
- Certificate Management
  Manage the SSL/TLS certificate.
- Encrypted Communications
  Set the encrypted communication.

Certificates

Create Self-Signed Certificate	Exec
Certificate Status	Installed
Country (C) 2 characters	JP
State/Province (ST) Up to 128 characters	Tokyo
Locality (L) Up to 128 characters	Ohta-ku
Organization (O) Up to 64 characters	Canon Inc.
Organizational Unit (OU) Up to 64 characters	Network Camera Div.
Common Name (CN) Up to 64 characters	test.canon.co.jp
Validity Period Start Date yyyy/mm/dd	2013/12/31
Validity Period End Date yyyy/mm/dd	2013/12/31

(1) [Create Self-Signed Certificate]
After entering each of the following settings, click [Exec] to create a self-signed certificate. Follow the instructions in the message and reboot. The certificate created will take effect after rebooting.

Note

Creating a certificate takes time, so it is recommended that you stop video transmission and upload processes.

(2) [Certificate Status]
If no certificate is installed, [Not Installed] will appear. If a certificate is installed, [Installed] will appear.

(3) [Country (C)]
Enter the country code.

(4) [State/Province (ST)], [Locality (L)], [Organization (O)], [Organizational Unit (OU)], [Common Name (CN)]
Enter state/province name, locality, organization name, organizational unit and common name in ASCII characters (spaces or printable characters). Enter a FQDN format host name, etc. to set the common name (required).

(5) [Validity Period Start Date], [Validity Period End Date]
Set the validity period of the certificate to be created in the range of 2001/01/01 to 2031/12/31 (required when creating a self-signed certificate).

Important

With regard to security, it is recommended that you use a self-signed certificate where complete security does not need to be ensured through operation tests, etc. For system operation, acquire and install a certificate issued by a CA.

Certificate Management

Generate Certificate Signing Request	Exec	
Display Certificate Signing Request Details	Exec	
Install Server Certificate	Browse...	Exec
Install Intermediate Certificate	Browse...	Exec
Delete Certificate	Exec	
Display Server Certificate Details	Exec	
Self CA Certificate	Exec	
Backup	Exec	
Restore	Browse...	Exec

(1) [Generate Certificate Signing Request]
Click [Exec] to create server private key and generate a certificate signing request. Once processed, the certificate signing request will appear in a separate window.

Note

Generating a certificate signing request takes time, so it is recommended that you stop video transmission and upload processes.

(2) [Display Certificate Signing Request Details]
Click [Exec] to view the details of the certificate signing request.

(3) [Install Server Certificate]
Perform this operation to install a server certificate. Click [Browse] to select the certificate file for installation, then click [Exec]. The certificate installed will take effect after rebooting.

(4) [Install Intermediate Certificate]
Perform this operation to install an intermediate certificate. Select the certificate file to be installed using the [Browse] button and click [Exec]. The installed certificate will take effect after rebooting.

Note

To install an intermediate certificate and a primary intermediate certificate, use a text editor or similar software to place them in the same file and install them as an intermediate certificate.

(5) [Delete Certificate]
Click [Exec] to delete the certificate. However, if SSL communications are enabled, the certificate cannot be deleted. Set [SSL Communications] to [Disable] before deleting a certificate. The deletion will take effect after rebooting.

(6) [Display Server Certificate Details]
Click [Exec] to view the details of the certificate.

(7) [Self CA Certificate]
Used for the purpose of testing SSL communications, but otherwise not normally used.

(8) [Backup]
Click [Exec] to perform a backup of the certificates and private key. This operation can only be performed via SSL communications.

(9) [Restore]
Installs the certificates and private key from backup. Click [Browse] to select the backup file, then click [Exec]. This operation can only be performed via SSL communications, and will take effect after rebooting.

Encrypted Communications

(1) [SSL Communications]
Set SSL communications to [Disable] or [Enable]. The setting will take effect after rebooting.
However, if no certificate is installed, SSL communications cannot be changed to [Enable].

Note

- It may take a few minutes to generate an SSL key.
- If SSL communications are used, video transmission performance drops.
- Depending on the type of the certificate being installed on the camera, a dialog box may appear indicating that the web browser has accepted the certificate and a connection can be made.
  If the dialog box does not appear, register the CA certificate in the web browser.

[Memory Card] SD Memory Card Operations and Settings

The following can be set here.

- SD Card Operations
  Perform SD memory card operations.
- SD Card Information
  Display information about the SD memory card.

SD Card Operations (unmount status)

Mount/Unmount	Mount
Operation Settings	Save Logs and Videos
Video Format	JPEG
Pre-event Buffer (number of frames) 0 - 100	0
Post-event Buffer (number of frames) 0 - 100	0
Overwrite videos	Disable
Format	Exec

(1) [Mount/Unmount]
In unmount status, [Mount] will appear. Click [Mount] to mount the SD memory card.

Note

SD, SDHC and SDXC memory cards can be used with the camera.
When an SD memory card is inserted in the card slot, it is mounted automatically. It is also mounted automatically if inserted in the camera at the time of booting.
For inserting and removing the SD memory card, see “Installation Guide” > “Using an SD Memory Card”.

(2) [Operation Settings]
Set write operations to the SD memory card to [Save Log] or [Save Logs and Videos].

Note

- The following settings and operations will record video on an SD memory card.
  - When a network error occurs during recording-mode stream
  - When uploading fails
  - When [Video Record Action] in the [Event] menu (p. 64) is set to [Record to SD Card], and an event (volume detection, external device input or timer) setting is enabled and [Enable] is selected for [Video Record]
  - When video is recorded due to an intelligent function event occurrence (p. 103)
  - When manually recorded to SD memory card from the Admin Viewer (p. 144)
- New files cannot be saved to the SD memory card if there is no free space.

(3) [Video Format]
Select the [JPEG] or [H.264] video format to make recordings to an SD memory card. If [H.264] is selected, select [Use bit rate control] under [Bit Rate Control] in [Video]. Video is recorded in this format when [Record to SD Card] is selected in [Video Record Action] (p. 64) of the [Event] menu.

Note

- When [JPEG] is selected in [Video Format] and an upload error occurs, the frame rate of video recorded in JPEG format is always 1 fps.
- When a network error occurs during recording-mode stream, video is saved in the JPEG format regardless of the [Video Format] setting (the frame rate is fixed at 1 fps).
- Video size and quality of the recorded video are made according to the settings in the [Video] menu.

(4) [Pre-event Buffer (number of frames)] / [Pre-event Buffer (sec)]
Enter the number of frames or seconds of video to be buffered before the event. The maximum amount is number of frames for a [JPEG] selection and number of seconds for an [H.264] selection in [Video Format].

(5) [Post-event Buffer (number of frames)] / [Post-event Buffer (sec)]
Enter the number of frames or seconds of video to be buffered after the event. The maximum amount is number of frames for a [JPEG] selection and number of seconds for an [H.264] selection in [Video Format].

(6) [Overwrite videos]
Select [Enable] or [Disable] for the overwrite setting of video that is recorded to an SD memory card when an event occurs. If you select [Enable], videos recorded using an event and timer will be overwritten. Overwriting is performed when the number of recordings that can be stored (100,000 files) for each of events and timers is exceeded. Overwriting is not performed when there is insufficient space on the SD memory card.

Important

- When an H.264 video is saved to an SD memory card, the following restrictions apply to [H.264] of [Video] (p. 55).
  - Only [Use bit rate control] can be selected for [Bit Rate Control].
  - Only [3072] or less can be selected for [Target Bit Rate (kbps)].
  - Only one of [0.5], [1], and [1.5] can be selected for [I Frame Interval (sec)].
- Since the [Pre-event Buffer] and [Post-event Buffer] set the maximum value, it may not be possible to record the specified number of frames or seconds of video depending on conditions.

(7) [Format]
Click [Exec] to format the SD memory card. Formatting erases all video and logs on the memory card.

SD Card Operations (mount status)

Mount/Unmount	Unmount
Operation Settings	Save Logs and Videos
Video Format	JPEG
Pre-event Buffer (number of frames) 0 - 100	0
Post-event Buffer (number of frames) 0 - 100	0
Overwrite videos	Disable
Delete Videos	Exec
Recreate Video Management Information	Exec

(1) [Mount/Unmount]
In mount status, [Unmount] will appear. Click [Unmount] to unmount the SD memory card.

Important

Be sure to perform the unmount process when turning off the power to the camera or removing the SD memory card. Failing to unmount first may result in management file problems or the SD memory card becoming inaccessible.
You can use the Memory Card Unmount Tool (p. 16) to mount/unmount memory cards from multiple cameras at the same time.

(2) [Operation Settings], [Video Format], [Pre-event Buffer], [Post-event Buffer], [Overwrite videos]
These settings are the same as in “SD Card Operations (unmount status)”.

(3) [Delete Videos]
Click [Exec] to delete videos from the SD memory card. During deletion, an indicator will appear to the right of [Exec].

Note

- It may take 40 minutes or more to delete videos from the SD memory card.
- Deleting videos takes time, so it is recommended that you stop video transmission and upload processes.

(4) [Recreate Video Management Information]
Click [Exec] to recreate the video management information.
During re-creation, an indicator will appear to the right of [Exec]. The SD memory card is inaccessible during this time.

Note

- It may take 90 minutes or more to recreate video management information.
- Recreating video management information takes time, so it is recommended that you stop video transmission and upload processes.

SD Card Information

SD Card Recognition	Mounted
SD Card Operation Status	Operable
Video Management Information Status	Normal
Video Saving	Can Save
SD Card Capacity (KB)	500968
Used Capacity (KB)	54632

(1) [SD Card Recognition]
Displays the status of the SD memory card. The three status messages are [SD Card Not Inserted], [Not Mounted] and [Mounted].

(2) [SD Card Operation Status]
Displays the operation status of the SD memory card. The three status messages are as follows.
- [Operable]: This status indicates that any operation may be performed.
- [Recreating video management information]: This status indicates that video management information is being recreated. Other operations cannot be performed.
- [Deleting videos]: This status indicates that videos are being deleted. Other operations cannot be performed.

(3) [Video Management Information Status]
Displays the status of the video management information. The two status messages are as follows.
- [Normal]: This status indicates that video management information is normal.
- [Video Management Information Recreation Required]: This status indicates that management files are corrupted or not consistent with saved video files. It is necessary to click [Exec] in [Recreate Video Management Information] to recreate video management information.

(4) [Video Saving]
Displays whether or not videos can be saved to the SD memory card.
- [Can Save]: Indicates that videos can be saved to the SD memory card.
- [Cannot Save]: Indicates that videos cannot be saved to the SD memory card. This status may be caused when the SD memory card is not mounted, the video file count upper limit has been reached, the video management file is corrupted or the card is write-protected.

(5) [SD Card Capacity (KB)]
Displays the SD memory card storage capacity.

(6) [Used Capacity (KB)]
Displays information about storage used on the SD memory card.

Important

Information recorded to the SD memory card may be regarded as “personal information”. Take sufficient precautions for handling this information when releasing to third parties for disposal, transfer or repair.

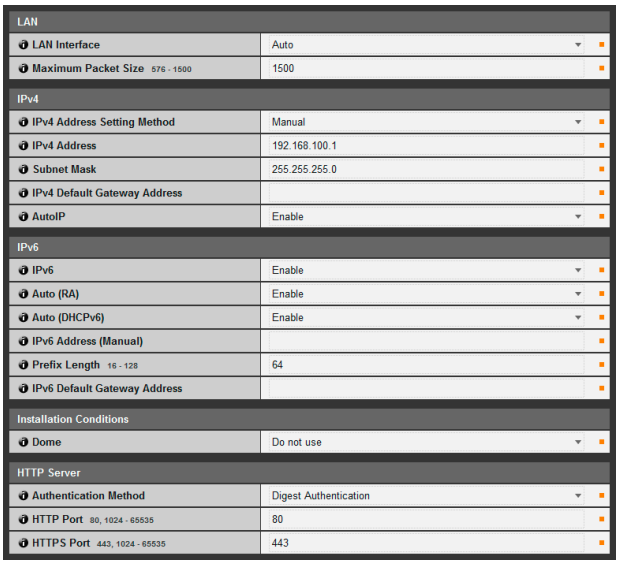
Note

For accessing files saved to the SD memory card, see “SD Memory Card Access” (p. 146).

[Reboot Item] Setting Items Requiring Rebooting

The following settings that require rebooting before changes take effect can be found on a single page.

- LAN, IPv4, IPv6, Installation Conditions (VB-H41 only), HTTP Server



LAN	
LAN Interface	Auto
Maximum Packet Size 576 - 1500	1500
IPv4	
IPv4 Address Setting Method	Manual
IPv4 Address	192.168.100.1
Subnet Mask	255.255.255.0
IPv4 Default Gateway Address	
AutoIP	Enable
IPv6	
IPv6	Enable
Auto (RA)	Enable
Auto (DHCPv6)	Enable
IPv6 Address (Manual)	
Prefix Length 16 - 128	64
IPv6 Default Gateway Address	
Installation Conditions	
Dome	Do not use
HTTP Server	
Authentication Method	Digest Authentication
HTTP Port 80, 1024 - 65535	80
HTTPS Port 443, 1024 - 65535	443

(1) [LAN]
LAN interface, maximum packet size settings (p. 47)

(2) [IPv4]
IP address, IPv4 settings, etc. (p. 47)

(3) [IPv6]
Settings regarding IPv6 (p. 48)

(4) [Installation Conditions] H41
Dome setting (p. 54)

(5) [HTTP Server]
Authentication method, HTTP, and HTTPS port settings (p. 63)

Important

These settings relate to network connectivity*. If any setting is changed to a value that may disable camera connection from the active web browser, a dialog box appears and alerts the user.

Click [OK] to apply the new setting.

Depending on the new setting, it may not be possible to connect to the camera again after rebooting. If this happens, a candidate URI for reconnecting the camera will appear if available.

Try the URI displayed to reconnect the camera.
If you cannot connect to the camera through the displayed URI, contact your System Administrator.

* [LAN Interface], [Maximum Packet Size], [IPv4 Address Setting Method], [IPv4 Address], [Subnet Mask], [IPv4 Default Gateway Address], [AutoIP], [IPv6], [Auto (RA)], [Auto (DHCPv6)], [IPv6 Address (Manual)], [Prefix Length], [IPv6 Default Gateway Address], [HTTP Port] and [HTTPS Port].

[Maintenance]
Viewing Event Logs and Current Settings and Performing Maintenance

The following items can be used here.

- Tool
  Display or Initialize Camera Settings, and Back Up/Restore Settings.

Tool

View Logs	View	
View Current Settings	View	
Reboot	Exec	
Restore Default Settings	Exec	
Back Up Settings	Exec	
Restore Settings	Exec	

(1) [View Logs]
Display a history of camera operations and connections to each viewer, etc.

(2) [View Current Settings]
Display a list of current settings.

(3) [Reboot]
The camera is rebooted.

(4) [Restore Default Settings]
Except for the following items, all user-defined settings will be discarded and restored to factory default settings after the camera is rebooted.
– Network administrator password, LAN, IPv4, IPv6
– Date and time
– Host access restrictions for access control
– SSL/TLS

(5) [Back Up Settings]
Back up all settings, other than the date and time, to a memory card.
The IP address, SSL certificates, and private key files are also backed up.

(6) [Restore Settings]
Restore all settings, other than the date and time, from a backup file on a memory card.
The IP address, SSL certificates, and private key files are also restored.
The camera reboots after settings are restored.

Important

If the restored settings were backed up from a different camera, note that an address conflict on the network may occur.

Caution

- You must not turn off the camera while it is performing the [Restore Default Settings], [Back Up Settings] or [Restore Settings] operation. Turning off the camera at this stage may result in making it unable to boot correctly.
- H41 Never touch the camera head during initialization. Initialization failure or malfunction may result.

Note

- It is recommended that you write down all current setting values before restoring factory default settings in [Restore Default Settings] (p. 166).
- The camera can be restored to factory default settings using the reset switch as well. Note, however, that this will reset all camera settings to factory default settings except for date and time (p. 165).

Chapter 6

Admin Tools

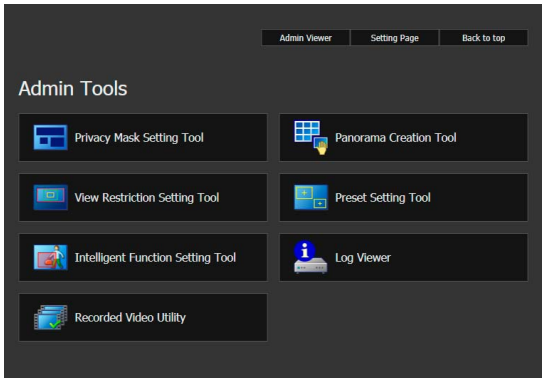
- ❏ Privacy Mask Setting
- ❏ Panorama Image Registration H41
- ❏ View Restriction Setting H41
- ❏ Camera Preset Setting
- ❏ Intelligent Function Setting
- ❏ Viewing Logs
- ❏ Managing SD Memory Card Video

Admin Tools Overview

Admin Tools consists of applications for remotely making camera settings, checking operating conditions, and acquiring logs.

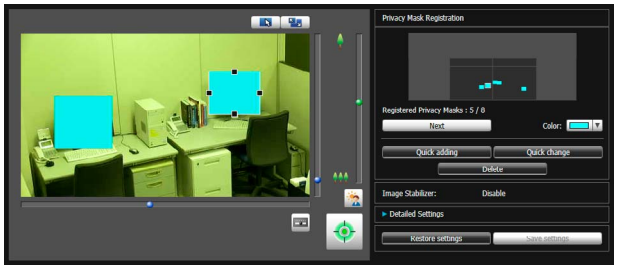
Admin Tools (p. 84)

This is the top page of Admin Tools. All tools can be launched from this page.



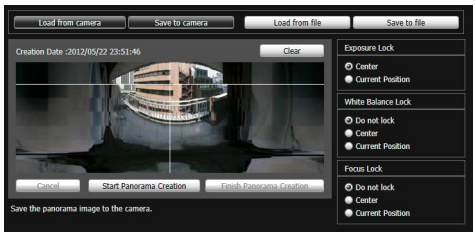
Privacy Mask Setting Tool (p. 85)

A tool that lets you hide areas you do not want to be seen by setting privacy masks. Up to eight areas can be masked, allowing thorough protection of privacy.



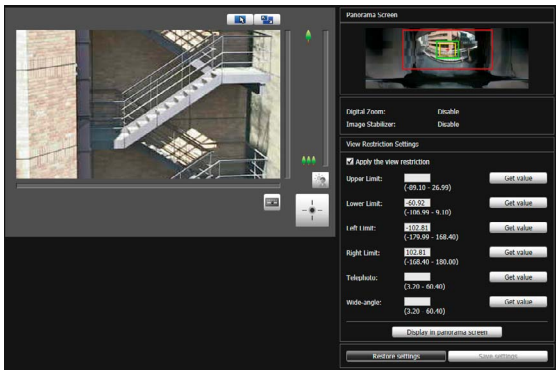
Panorama Creation Tool (p. 89) H41

A panorama image creation tool that shows the entire area that can be captured by this camera. Once a panorama image is captured and registered, it is shown in the panorama display panel of the viewer. As the panorama image is also shown when view restrictions and presets are set, you can see at a glance which part of the entire area the set area is occupying.



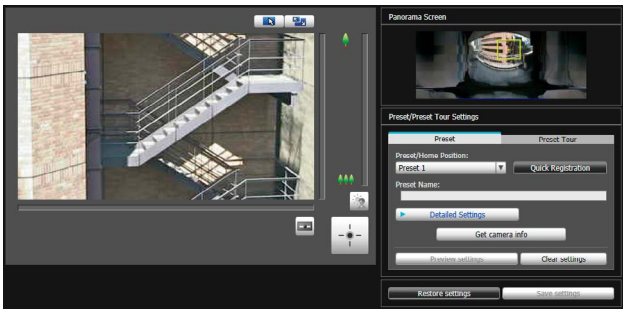
View Restriction Setting Tool (p. 92) H41

The View Restriction Tool restricts the viewable capture range in the VB Viewer. You can set the desired range with the mouse by referring to the preview in panorama mode.



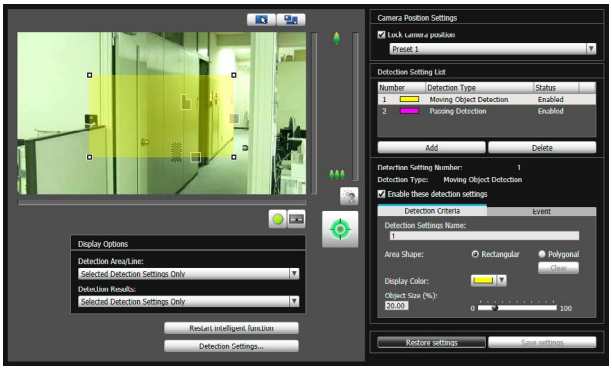
Preset Setting Tool (p. 96)

A tool that lets you set presets and the home position visually. You can make the desired settings with the mouse by referring to the preview in panorama or full image mode. You can also set [Preset Tour] whereby the camera tours and monitors multiple presets.



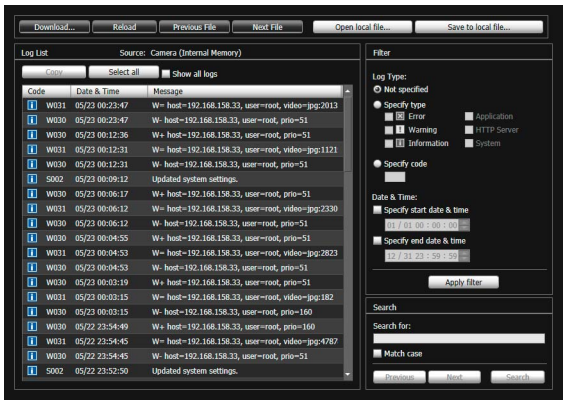
Intelligent Function Setting Tool (p. 103)

This tool is used to set intelligent functions that perform uploads, notify the viewer, record a log, etc., if a change has occurred in the captured image due to movement of a subject. By setting the conditions, you can let the camera detect events such as “moving object”, “abandoned object”, “removed object”, “camera tampering”, “passing”. You can view the image on the camera while setting the position and size of the detection area and line, detection conditions, etc.



Log Viewer (p. 115)

This viewer shows the logs of operating conditions of the camera.

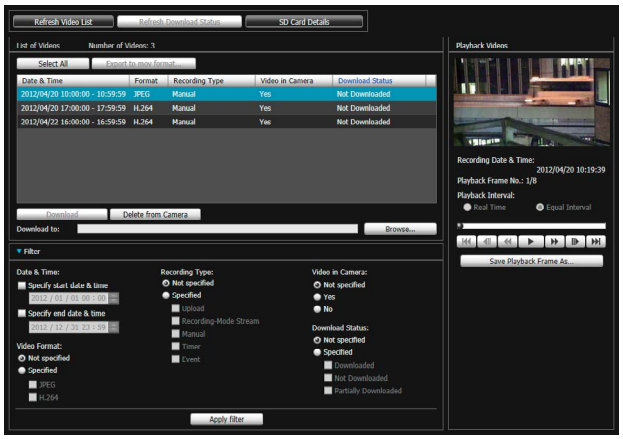


Note

On the control panel of Windows, the decimal point in a value is always indicated by “.” regardless of the settings of [Region and Language]. Also, the date is shown in the “yyyy/mm/dd” or “mm/dd” format, while the time is shown in the “hh:mm:ss” format. (y, m, d, h, m, and s indicate year, month, day, hour, minute, and second, respectively)

Recorded Video Utility (p. 118)

This is a utility for browsing and managing video recorded on SD memory cards inserted in the camera. You can display a list of recorded video, play it back, delete it and download it.



Accessing the Admin Tools

Launching the Admin Tools

The Admin Tools can be launched from the top page of the camera.

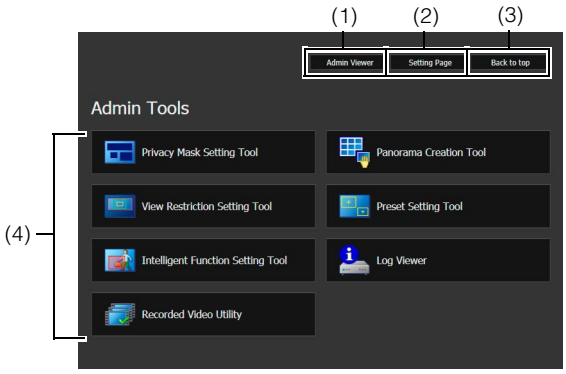
1 Start the top page of the camera (p. 42).

2 Click [Admin Tools].

A user authentication window appears.

3 Enter a user name and password and click [OK] (p. 42).

The Admin Tools top page will appear.



(1) [Admin Viewer]
Click to launch Admin Viewer.

(2) [Setting Page]
Click to launch Setting Menu.

(3) [Back to top]
Click this button to navigate to the top page.

(4) [Admin Tools]
Click the buttons of any tool to launch Admin Tools.

Important

The Admin Tools Certificate must be installed on any PCs using [Admin Tools]. (p. 26)

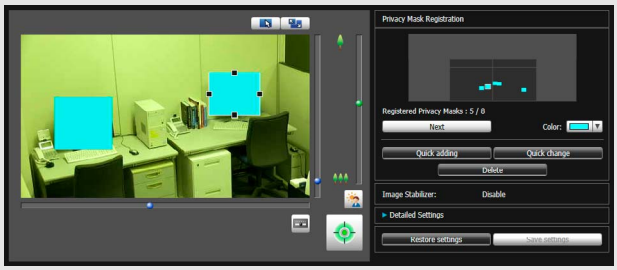
Note

- The first time you launch any of the Admin Tools, wait about 5 to 10 seconds until the software is downloaded to your PC. From then on, launching will be quicker. Also, when accessing via SSL encrypted communication, download time will take longer (about 20 to 30 seconds).
- None of the following tools can be launched concurrently: Privacy Mask Setting Tool, Panorama Creation Tool, View Restriction Setting Tool, Preset Setting Tool and Intelligent Function Setting Tool.
- In environments without a proxy server, select [Internet options] > [Connections] tab > [LAN settings] and clear the [Automatically detect settings] checkbox in Internet Explorer.

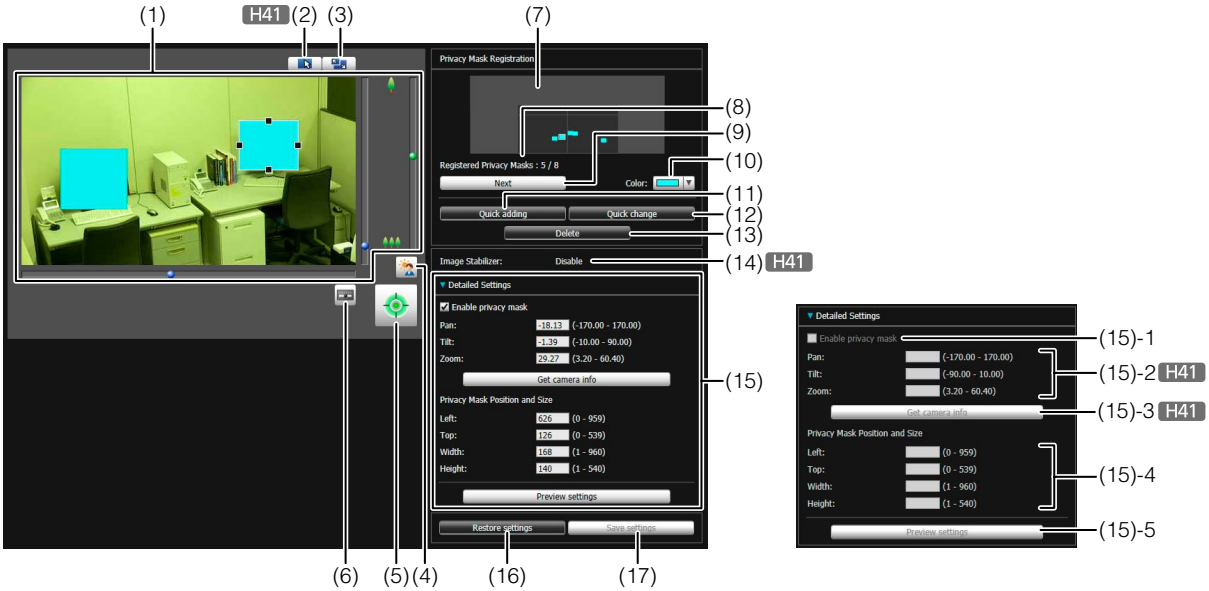
Privacy Mask Setting Tool

A tool that lets you cover certain areas on the camera image with privacy masks.
H41 When the camera is panned, tilted, or zoomed, the privacy mask area responds to the camera image.

You can set privacy masks for up to eight areas while checking the image on the camera.



Display Screen of Privacy Mask Setting Tool



(1) Image Display Area
The image currently captured by the camera is shown. Privacy masks can be resized/moved in the image display area.

H41
Pan, tilt, and zoom operations are the same as in the VB-H41/610/710 Viewer. For details, see “How to Operate the Viewer” (p. 128).

(2) [Switch Mouse Operation] button H41
Each time this button is clicked, the button switches between ↖ and ✚, and the mouse operation in the image display area changes.
When the button is set to ↖, privacy masks can be resized/moved. While in this mode, the camera orientation will not change.
When the button is set to ✚, pan/tilt operations can be performed.

(3) [Switch Screen Size] button
Each time this button is clicked, the screen size of the image display area switches between “480 x 270” and “960 x 540”.

(4) [BLC] (Back Light Compensation) button
This button turns on/off backlight compensation. This control is effective when the image is dark due to backlight.

(5) [Obtain/Release Camera Control] button
This button is used to obtain/release the camera control privileges. For details, see “Obtaining Camera Control Privileges” (p. 130). If camera control privileges have not yet been obtained elsewhere, such as in the Admin Viewer, the control privileges will

be obtained the moment the Privacy Mask Setting Tool is launched.

(6) [Control for Admin] button
Displays the Control for Admin Panel (p. 122).

(7) Registered Privacy Mask Display Area (Capture area)
You can check the settings for the area where the camera can physically capture privacy masks.

H41
Even if a panorama image is saved in the camera, it will not be displayed here.

(8) [Registered Privacy Masks]
Show the number of registered privacy masks. You can set up to eight privacy masks.

(9) [Next]
When multiple privacy masks are set, clicking this button switches to the privacy mask selected.

(10)[Color]
Choose the color for the privacy mask area. All privacy mask areas are set to the selected color.

(11)[Quick adding]
Add a privacy mask area and save it in the camera.

(12)[Quick change]
Change a privacy mask area and save it in the camera.

(13)[Delete]
Delete the privacy mask area selected from the camera.

(14)[Image Stabilizer] H41
Show the usage condition of the image stabilizer. Set the image stabilizer under [Camera] in the Setting page (p. 53).

(15)[Detailed Settings]
Show the detailed settings.

(15)-1 [Enable privacy mask] checkbox
Select the checkbox if you want to enable the selected privacy mask area settings.

(15)-2 [Pan], [Tilt], [Zoom] H41
You can specify values for each camera angle.

(15)-3 [Get camera info] H41
Load the current camera angle. Load the pan, tilt, and zoom settings of the camera and show them in (15)-2.

(15)-4 [Privacy Mask Position and Size]
Set left and upper edge, width, and height of the privacy mask.

(15)-5 [Preview settings]
The settings will be reflected in the image display area and in the registered privacy mask display area (capture area).

(16)[Restore settings]
Clear the settings you have specified on the screen of the tool and restore the settings saved in the camera.

(17)[Save settings]
Save the privacy mask settings specified under [Detailed Settings] in the camera.

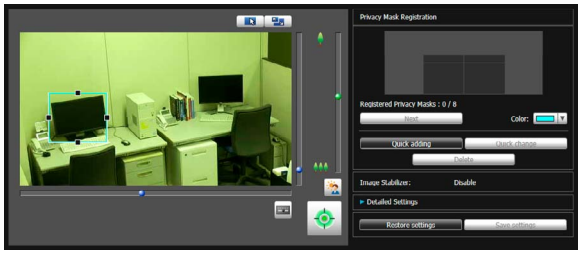
Setting the Privacy Mask Area

Set the privacy mask area while checking the image on the camera.

1 If you have not yet obtained the camera control privileges, click the [Obtain/Release Camera Control] button and obtain the control privileges.

2 Set the position and size of the privacy mask area.

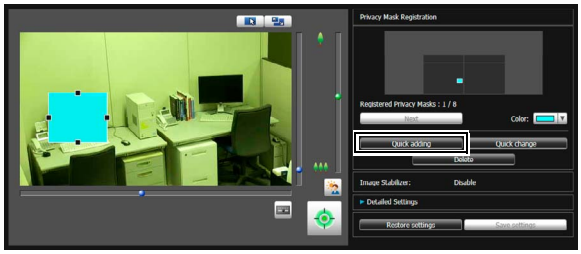
A preview frame showing the privacy mask area is shown in the image display area.



If you want to change the size, drag the square markers (■) positioned at the four sides of the preview frame. Drag from inside the frame to move the privacy mask area.
If you want to cancel the changes and restore the settings saved in the camera, click [Restore settings].

3 Click [Quick adding] to save the privacy mask area.

The set privacy mask area is saved in the camera.

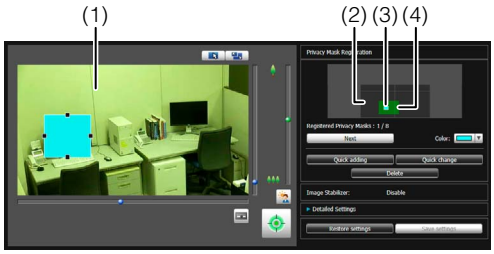


You can set up to eight privacy masks. Repeat the setting operations to set multiple privacy mask areas.

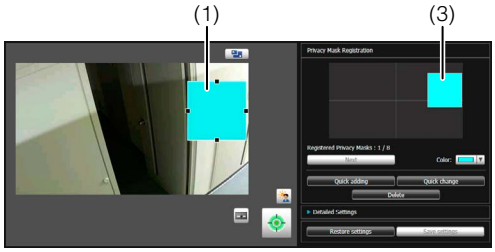
4 Confirm privacy mask areas.

Saved privacy mask areas are shown in the image display area and registered privacy mask display area (capture area).

VB-H41



VB-H610VE/VB-H610D/VB-H710F



(1) Privacy Mask Area
Enabled privacy mask areas are shown filled with color. Disabled privacy mask areas are just shown in a frame.

(2) View Restriction Area H41
This is the area set with the View Restriction Setting Tool.

(3) Privacy Mask Area
Privacy masks for which the [Enable privacy mask] checkbox is selected are shown filled with color. Privacy masks that are not selected are shown in a hatched frame.

(4) Maximum Wide-angle Area H41
This is the visible area when the camera is at maximum wide angle. This area is only shown when a privacy mask area (3) is being dragged.

Important

- The privacy mask areas are also part of the intelligent function detection area. Subject movement may be seen.
- Privacy masks are applied to all images transmitted from the camera (live video, uploaded images, recorded video, video recorded to an SD memory card).
- The privacy mask function is not available in the following situations:
  - While the camera is starting up after being turned on
  - Camera video in the Camera Angle Setting Tool H610 H710
  - While a panorama image is being created H41

H41

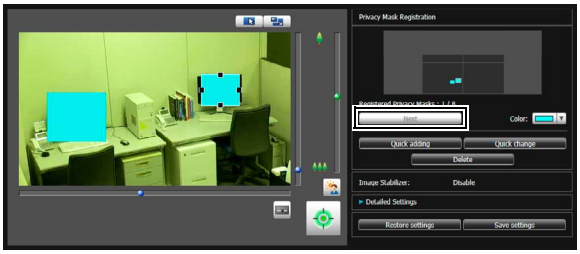
- Privacy mask areas cannot be set in digital zoom areas.
- Privacy masks may deviate slightly from the specified position depending on the zoom position.
- Set the privacy mask area to a somewhat larger size than the area you want to hide. Also, be sure to confirm that after setting a privacy mask, the area you want to hide does not become visible when the camera direction is altered by pan, tilt, or zoom operations.
- If the privacy mask settings were changed after a panorama image was saved using the Panorama Creation Tool, the panorama image must be recreated using the Panorama Creation Tool.
- Reconfigure all privacy mask positions and sizes when reconfiguring privacy mask settings after the image stabilizer setting was changed.
- The position of the privacy mask will need to be set again if the image flip setting is changed.

Changing/Deleting a Privacy Mask Area

How to Change

1 Select the privacy mask area you want to change.

Click the privacy mask area you want to change in the registered privacy mask display area (capture area) or select a privacy mask area by clicking [Next].

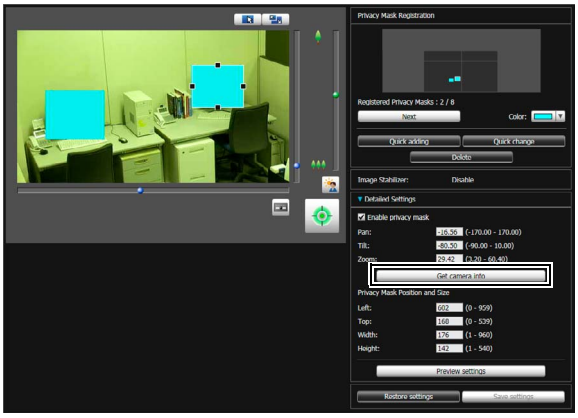


2 Change the position and size of the privacy mask area.

Privacy mask areas can be changed using the mouse or by entering values.

Entering values
Click [Detailed Settings].
Enter a value for the [Privacy Mask Position and Size] and click [Preview settings] to check the position and size of the preview frame.

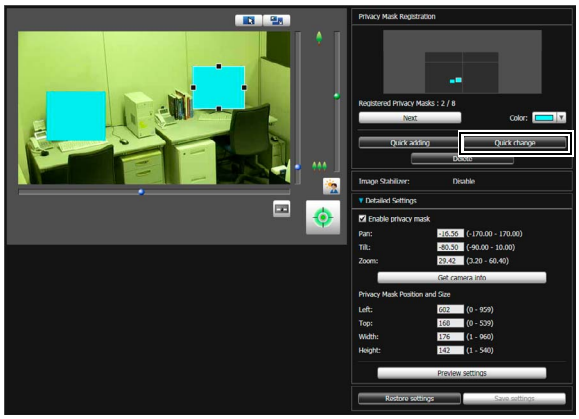
H41
Click [Get camera info] to load the current pan, tilt, and zoom settings.



If you want to cancel the changes and restore the settings saved in the camera, click [Restore settings].

3 Click [Quick change] to save the privacy mask area.

The changed privacy mask area is saved in the camera.



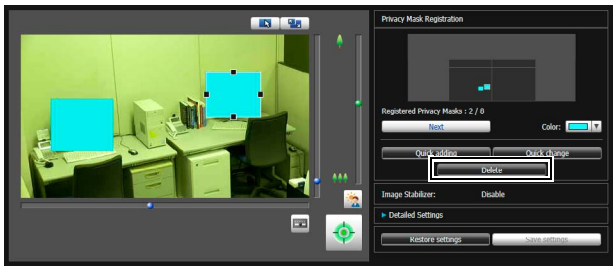
Note

Select a disabled privacy mask and click [Quick change] to enable it.

How to Delete

Select the privacy mask area you want to delete and click [Delete].

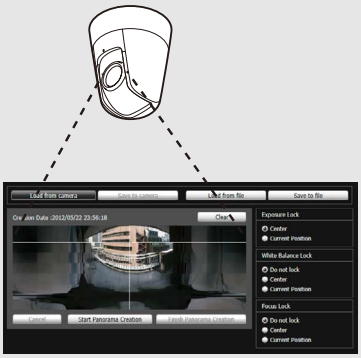
The privacy mask area that was saved in the camera is deleted.



Panorama Creation Tool

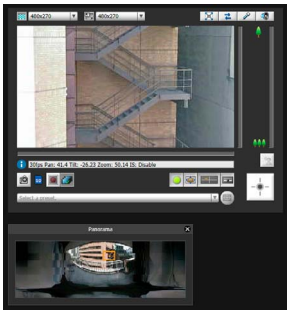
H41

A panorama image capture/creation tool that shows the entire area that can be captured by this camera. When performing pan, tilt, or zoom operations, setting presets using the viewer, etc., you can see at a glance which part of the entire area the set area is occupying.

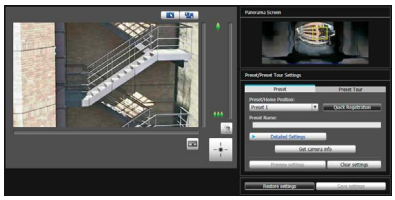


Create/capture a panorama image with the Panorama Creation Tool and save it in the camera.

Admin Viewer



Preset Setting Tool

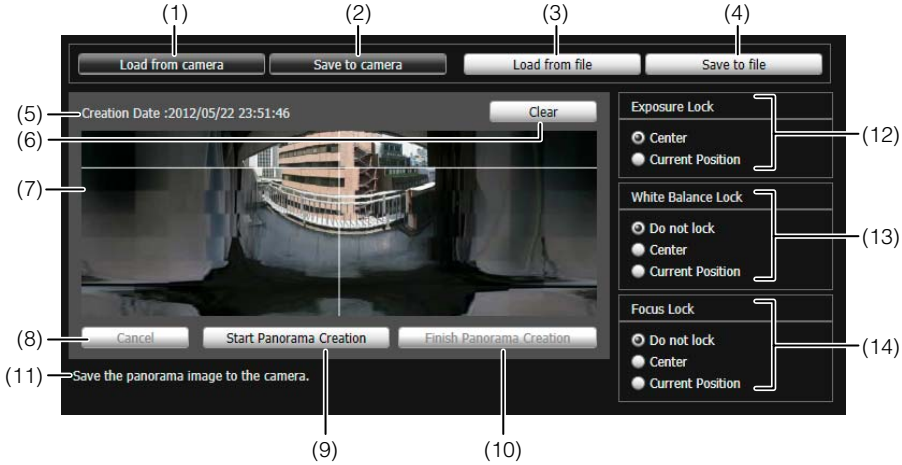


You can see at a glance which part of the entire area the displayed area is occupying.

Important

If the privacy mask settings were changed using the Privacy Mask Setting Tool, it is recommended that you recreate the panorama image to reflect the new privacy mask settings in the panorama image.

Display Screens of Panorama Creation Tool



(1) [Load from camera]
Show the panorama image saved in the camera.

(2) [Save to camera]
Save the currently shown panorama image in the camera.

(3) [Load from file]
Show JPEG files as a panorama image.

(4) [Save to file]
Save the currently shown panorama image as a JPEG file.

(5) Creation date and time
Show the date and time a panorama image was captured or loaded from a JPEG file.

(6) [Clear]
Delete the currently shown panorama image.

(7) Panorama Image Display Area
Show the panorama image.

(8) [Cancel]
Stop the capture of a panorama image.

(9) [Start Panorama Creation]
Start capturing a panorama image.

(10)[Finish Panorama Creation]
Confirm the captured panorama image.

(11)Status Display
Show the panorama image capturing status, such as [Capturing images...], etc.

(12)[Exposure Lock]
Select [Center] or [Current Position] for the auto exposure lock position.

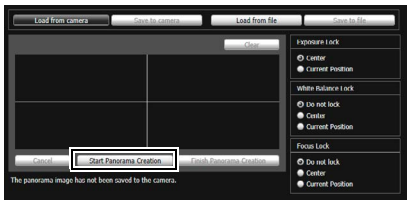
(13)[White Balance Lock]
Set the white balance to [Do not lock], [Center], or [Current Position].

(14)[Focus Lock]
Set the focus to [Do not lock], [Center], or [Current Position].

Capturing a Panorama Image

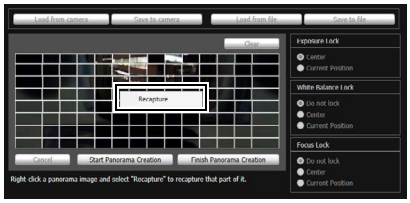
1 Click [Start Panorama Creation].

The capture is started.
Change the settings beforehand for [Exposure Lock], [White Balance Lock], and [Focus Lock] as necessary.



To stop the capture when underway, click [Cancel].

When you position the mouse pointer over the panorama image, a white grid is shown. If you want to recapture part of the panorama, position the pointer inside the grid, right-click and select [Recapture].



To recapture an entire panorama image, click [Start Panorama Creation] again.

Note

- While a panorama image is being captured, the image stabilizer function is temporarily disabled.
- The following users will be disconnected while creating a panorama image.
  - All users except for administrators
  - Users not connected via RTP
- When a small value is entered for [Maximum Frame Rate: Video Transmission] under [Video] > [JPEG] in the Setting page, panorama capture is slowed down.

2 When the capture is complete, click [Finish Panorama Creation] if the image is satisfactory.

Saving/Deleting a Panorama Image on the Camera

How to Save

Click [Save to camera], and then click [OK] in the displayed dialog box.

The panorama image is saved to the camera.

How to Delete

1 To delete the panorama image saved to the camera, click [Clear].

The image in the panorama image display area will be cleared.

2 Click [Save to camera], and then click [OK] in the displayed dialog box.

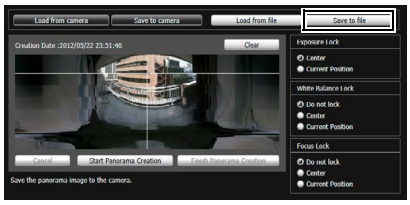
The panorama image saved in the camera is deleted.

Saving a Panorama Image as Image Files/ Opening from Image Files

You can save a recorded panorama image as an image file or open image files as a panorama image. Only JPEG image files created using Panorama Creation Tool can be handled.

How to Save

Click [Save to file] and then select the folder you want to save the image file in and enter the file name in the displayed dialog box.



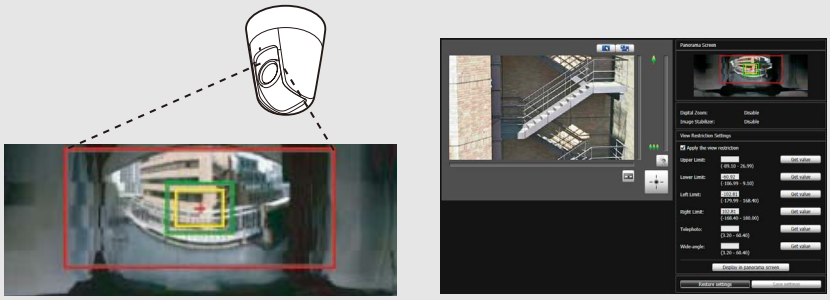
How to Open from Image Files

Click [Load from file] and then select the image files you want to use in the displayed dialog box.

View Restriction Setting Tool

H41

View Restriction Setting Tool is a tool that limits the range that can be captured by the camera. If view restrictions have been set, you can limit the displayable capture range using the viewer.



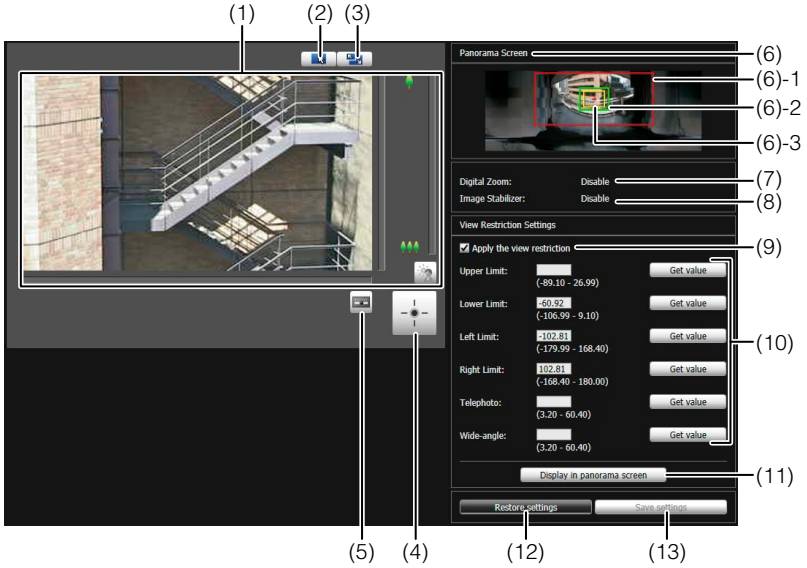
To limit zoom or a certain field of view when publishing live video, use the View Restriction Setting Tool to set the view restrictions easily.

[Apply View Restriction Setting]

Restrictions set by the View Restriction Setting Tool are applied in the following cases.

- When the Admin Viewer is accessed with authorized user authorities
- When the VB Viewer is accessed
- When accessed via the Intelligent Function Setting Tool
- When accessed via RM-Lite

Display Screens of View Restriction Setting Tool



(1) Image Display Area

The image currently captured by the camera is shown. Pan, tilt, and zoom operations are the same as in the VB-H41/610/710 Viewer. For details, see “How to Operate the Viewer” (p. 128).

(2) [Switch Mouse Operation] button

Click the button to switch to . In this mode, move the mouse pointer to the image display area and click to operate the pan and tilt. Click the button again to return to .

(3) [Switch Screen Size] button

Each time this button is clicked, the screen size of the image display area switches between “480 x 270” and “960 x 540”.

(4) [Obtain/Release Camera Control] button

This button is used to obtain/release the camera control privileges. For details, see “Obtaining Camera Control Privileges” (p. 130).

(5) [Control for Admin] button

Displays the Control for Admin Panel (p. 122).

(6) [Panorama Screen]

The panorama image registered in the camera is shown. View restriction preview frames, representing the view restriction setting values, are also shown. You can drag the frames to change their shapes, with the new settings being reflected in View Restriction Settings.

- View restriction preview frame

(6)-1 Pan/tilt preview frame (red frame)
Range of field of view defined by top/ bottom/left/right edges

(6)-2 Wide-angle preview frame (green frame)
Wide-angle restriction setting (restriction of capture frame)

(6)-3 Telephoto preview frame (yellow frame)
Telephoto restriction setting (restriction of maximum zoom ratio)

(7) [Digital Zoom]

The current digital zoom usage status of the camera is shown in real time.

(8) [Image Stabilizer]

The current image stabilizer usage status of the camera is shown in real time.

(9) [Apply the view restriction]

To use view restrictions, select this checkbox.

(10) View restriction setting entry boxes and [Get value]

You can enter a value in each view restriction setting entry box to change the applicable setting. You can load the values for the current camera angle to the view restriction settings by clicking [Get value].

- View restriction settings

[Upper Limit]: Top limit of the view restriction. Click [Get value] to load the top edge value of the current camera angle.

[Lower Limit]: Bottom limit of the view restriction. Click [Get value] to load the bottom edge value of the current camera angle.

[Left Limit]: Left limit of the view restriction. Click [Get value] to load the left edge value of the current camera angle.

[Right Limit]: Right limit of the view restriction. Click [Get value] to load the right edge value of the current camera angle.

[Telephoto]: Telephoto limit of the view restriction. Click [Get value] to load the zoom ratio of the current camera angle.

[Wide-angle]: Wide-angle limit of the view restriction. Click [Get value] to load the zoom ratio of the current camera angle.

(11)[Display in panorama screen]
Apply the current view restriction settings to the panorama screen. At this point, the settings are not yet saved in the camera. Be sure to click [Save settings].

(12)[Restore settings]
Clear the settings you have specified on the screen of the tool and restore the settings saved in the camera.

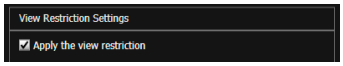
(13)[Save settings]
Save the set view restriction in the camera.
After the view restriction has been set, be sure to save the settings in the camera by clicking [Save settings].

Setting View Restrictions

You can set view restrictions by entering values in the view restriction setting entry boxes, or by changing the current settings in the view restriction preview frame of the panorama screen or from the camera angle in the image display area. Select appropriate settings according to the environment in which the camera is operated or the purpose for which it is used.

■ Use the preview frame on the panorama image to set view restrictions.

1 Select the [Apply the view restriction] checkbox.



2 Drag to change the [Pan/tilt preview frame (red frame)], [Telephoto preview frame (yellow frame)], or [Wide-angle preview frame (green frame)] shown on the panorama screen to set view restrictions.

When the telephoto/wide-angle preview frames are enlarged/shrunk, the aspect ratio remains the same. At this time, you can also enter view restrictions by entering values in the view restriction setting entry boxes. If you have adjusted the view restriction settings, click [Display in panorama screen]. The settings are reflected in the preview frame of the panorama screen.

3 Click [Save settings].

Confirm that the settings have been applied correctly, and then click [Save settings] to save the settings in the camera.

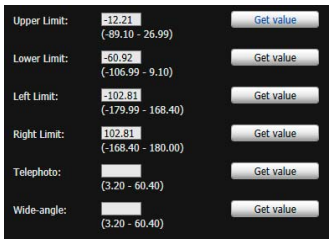
■ Setting by Loading Position Information from Image in Image Display Area

1 Select the [Apply the view restriction] checkbox.

2 Click the [Obtain/Release Camera Control] button to obtain the control privileges of the camera.

3 Operate the camera to adjust the top edge, bottom edge, left edge, right edge, telephoto, or wide angle to desired positions, and click [Get value] each time.

The loaded view restriction can be checked in the view restriction setting entry box or view restriction preview frame.



4 Click [Save settings].

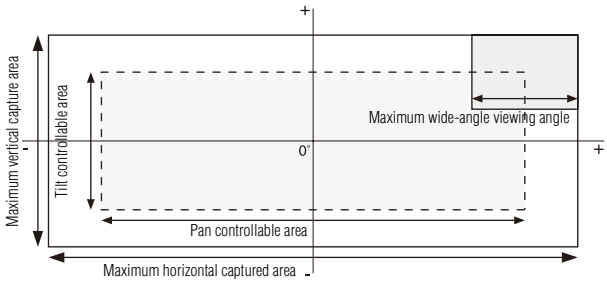
The settings are saved in the camera.

Important

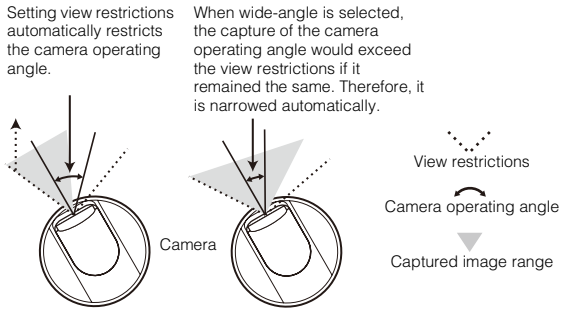
- If you have changed the camera mounting method, recapture the panorama image and register it again.
- The panorama screen may be slightly different from the actual image. After view restrictions have been set, be sure to confirm with the VB Viewer that the view restrictions have been reflected correctly.
- Confirm the settings using the VB Viewer. (View restrictions are not applied to the image display area of this tool, nor to the Admin Viewer.)
- If the image stabilizer or digital zoom setting has been changed, check the view restriction settings again.

Note

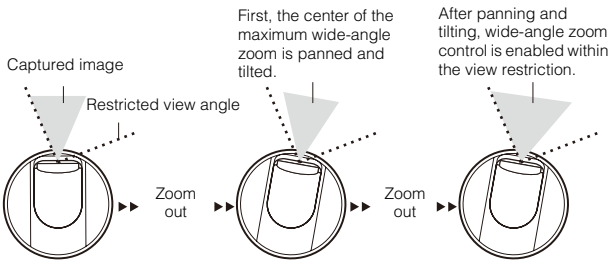
- Even when view restrictions are set, an area outside the view restriction may still appear momentarily when the camera is controlled near the boundary of the view restriction.
- To cancel the view restrictions, clear the [Apply the view restriction] checkbox and then click [Save settings].
- If the setting fields are cleared while the [Apply the view restriction] checkbox is selected, the maximum view restriction will be set.
- The controllable range and range that can be captured are as follows.



- The pan and tilt ranges vary depending on the zoom ratio (view angle).



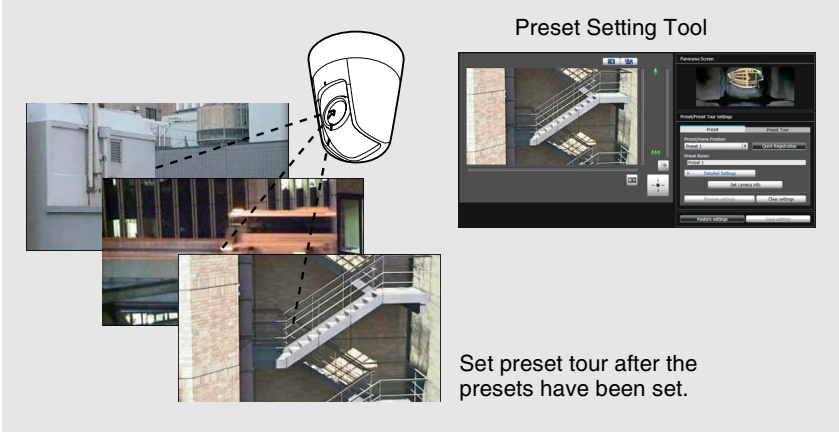
- If the view restriction will be exceeded as a result of controlling the zoom toward the wide-angle side, the camera will first pan and tilt to a position where the maximum wide-angle zoom will be within the viewing restriction area. Wide-angle zoom control will then be enabled within the view restriction area.

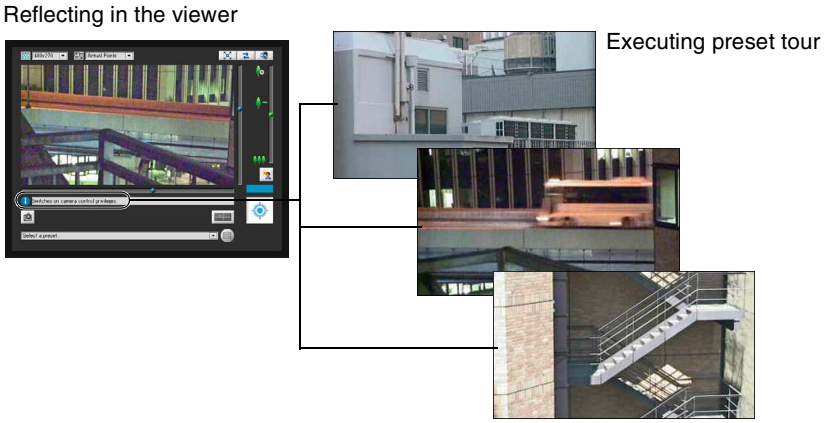


- Reducing the view restriction may also reduce the zoom range.

Preset Setting Tool

A tool that lets you set presets and the home position. You can make the desired settings with the mouse by referring to the preview in the panorama or full image mode. You can also set Preset Tour whereby the camera tours and monitors multiple presets.





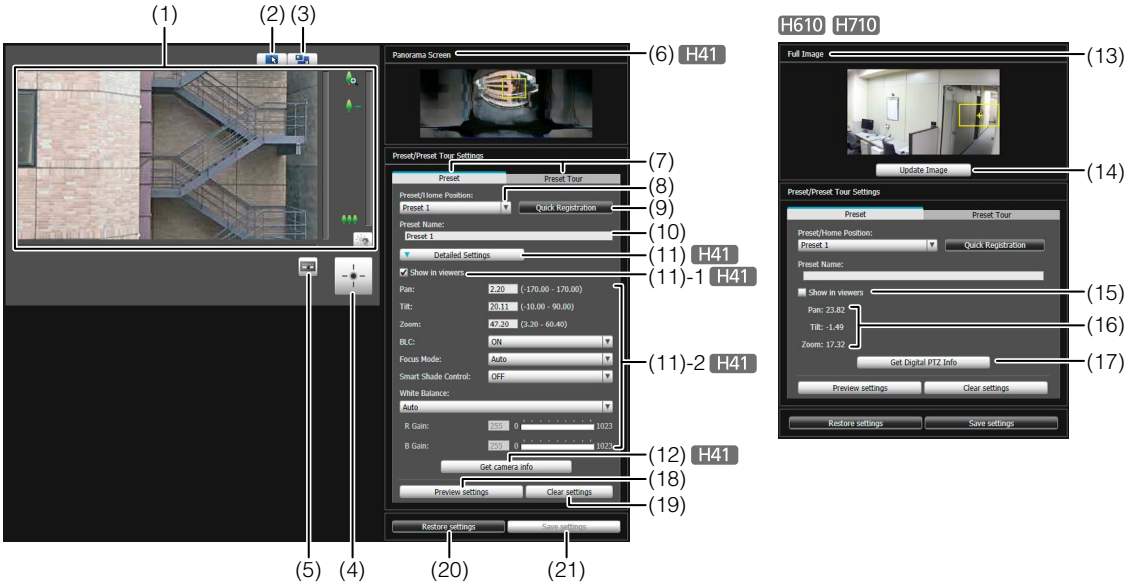
Important

- H41 If you want to use intelligent functions, it is strongly recommended that you use the Preset Setting Tool to register a preset that corresponds to the camera position of the area where you want to use intelligent functions.
- H610 H710 Presets that were set with the Preset Setting Tool cannot be used for the settings of intelligent functions.

Display Screens of Preset Setting Tool

Preset Setting Tool has two display screens, the [Preset] tab and the [Preset Tour] tab.
With the [Preset] tab, up to 20 presets and the home position are set while referring to the panorama screen or full image.
With the [Preset Tour] tab, Preset Tour is set whereby the camera tours and monitors multiple presets.
The following explains the [Preset] tab display screen.
For the [Preset Tour] tab, see “Preset Tour” (p. 101).

■ [Preset] Tab Display Screen



(1) Image Display Area
The image currently captured by the camera is shown.
Pan, tilt, and zoom operations are the same as in the VB-H41/610/710 Viewer. For details, see “How to Operate the Viewer” (p. 128).

(2) [Switch Mouse Operation] button
Click the button to switch to . In this mode, move the mouse pointer to the image display area and click to operate the pan and tilt. Click the button again to return to .

(3) [Switch Screen Size] button
Each time this button is clicked, the screen size of the image display area switches between “480 x 270” and “960 x 540”.

(4) [Obtain/Release Camera Control] button
This button is used to obtain/release the camera control privileges. For details, see “Obtaining Camera Control Privileges” (p. 130).

(5) [Control for Admin] button
Displays the Control for Admin Panel (p. 122).

(6) [Panorama Screen] H41
The panorama image registered in the camera is shown. A preset preview frame (yellow) reflecting the preset settings is shown, where you can drag to resize or move the frame and reflect the new frame in the preset settings. Also, if view restrictions are set, those areas are shown in a blue frame.

(7) [Preset] tab, [Preset Tour] tab
Switch between the preset setting tab and preset tour setting tab.

(8) [Preset/Home Position] selection box
Select the preset (from 1 to 20) or [home position] you want to set.

(9) [Quick Registration]
Load the current camera position, and register them as preset settings.

(10)[Preset Name]
You can enter a preset name of up to 64 characters. You can set a name in alphanumeric characters. Be sure to enter a single-byte alphanumeric preset name. When the [Home Position] is selected in (8), the preset name function is grayed out.
In a [Preset Name], ASCII characters (spaces or printable characters) can be used.

(11)[Detailed Settings] H41
Show the detailed settings.

(11)-1 [Show in viewers] checkbox H41
Select this checkbox to use presets in the viewer. When the [Home Position] is selected in (8), this function is grayed out.

(11)-2 Camera Parameter H41
Enter the center angle of the desired angle in [Pan] and [Tilt]. In [Zoom], enter the view angle.

- Camera Angle
  [Pan] ..... Set the pan position of the camera.
  [Tilt] ..... Set the tilt position of the camera.
  [Zoom] .. Set the viewing angle of the camera.
- [BLC] (Back Light Compensation)
  Select [OFF] or [ON] for the BLC setting of the camera.
- [Focus Mode]
  Select [Auto], [Manual], or [Fixed at infinity] for the focus mode of the camera. (p. 139)
- [Smart Shade Control]
  Select [OFF] or a level from [1] (Mild) to [7] (Strong) for the smart shade control setting of the camera.
- [White Balance]
  Set the white balance of the camera to [Auto] or according to the light source of the condition in which it is used. For details on light sources, see p. 52.
- [R Gain], [B Gain]
  If white balance is set to [Manual], set the respective gains to a value between 0 and 1023.

(12)[Get camera info] H41
Load the current camera angle and other settings of the image display area to reflect them in the panorama screen and camera parameter settings.

(13)[Full Image] H610 H710
Displays the full image obtained from the camera. A preset preview frame (yellow) reflecting the preset settings is shown. If you drag to resize or move the frame, the new frame is reflected in the preset settings.

(14)[Update Image] H610 H710
Load the full video from the current camera to update the video.

(15)[Show in viewers] checkbox H610 H710
Select this checkbox to use presets in the viewer. When home position is selected in (8), this function is grayed out.

(16)Camera Parameters H610 H710
Displays the values for the pan and tilt positions and zoom viewing angle in accordance with the size and position of the preset preview frame on [Full Image].

(17)[Get Digital PTZ Info] H610 H710
Load the current crop position of the video display area to reflect it in the preset preview frame in [Full Image] and the camera parameters.

(18)[Preview settings]
Preview the image with the camera parameter values that are being edited in the video display area.

(19)[Clear settings]
Delete the settings for the preset selected.

(20)[Restore settings]
Clear the settings you have specified on the screen of the tool and restore the settings saved in the camera.

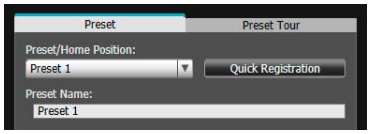
(21)[Save settings]
Save the edited preset settings in the camera.
If presets have been set, be sure to save the settings by clicking [Save settings].

Setting the Preset

Select presets or home position as needed for the operating environment or desired objectives. A preset can be set in the following ways.

■ Setting from Camera Angle in the Image Display Area

1 Select the preset you want to set from the [Preset/Home Position] selection box, and then fill the [Preset Name] field.



2 Click the [Obtain/Release Camera Control] button to obtain the control privileges of the camera.

3 Operate the camera from the image display area, set it to the desired position and click [Quick Registration].

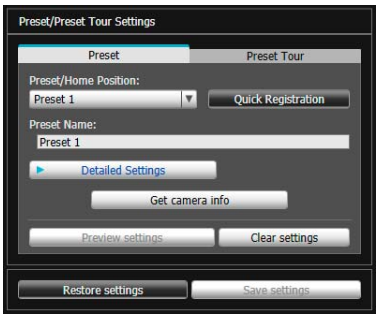
■ Use the preview frame of the panorama screen to set presets

H41

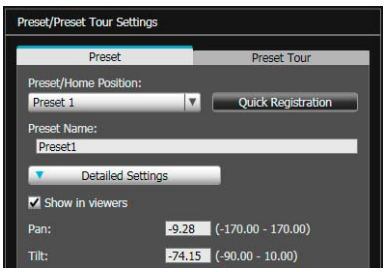
Use the preview frame of the panorama screen to set presets.

1 Select the preset you want to set from the [Preset/Home Position] selection box, and then fill the [Preset Name] field.

Be sure to enter the preset name.



2 Click [Detailed Settings] and select the [Show in viewers] checkbox.



3 Drag to move or resize the preset preview frame (yellow) shown on the panorama screen to set the preset.

If you click on the panorama screen, the preview frame will move to center on the clicked point.

4 Click [Preview settings].

The settings are reflected in the image display area. If you previewed incorrect settings, etc., and want to restore the settings registered in the camera, click [Restore settings].

5 Click [Save settings].

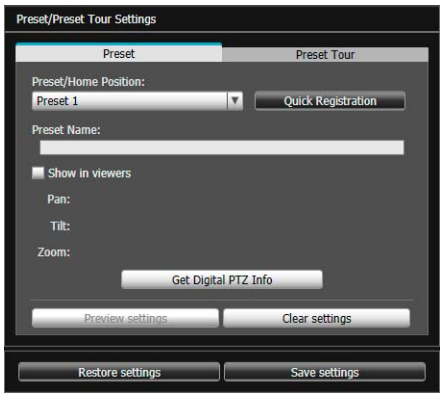
■ Using the Digital PTZ Function to Set Presets

H610 H710

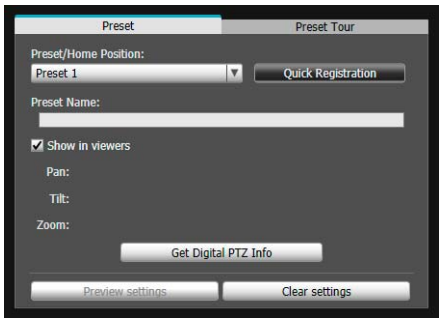
Use the Digital PTZ function to set part of the area that can be captured by the camera as a preset.

1 Select the preset you want to set from the [Preset/Home Position] selection box, and then fill in the [Preset Name] field.

Be sure to enter the preset name.



2 Select the [Show in viewers] checkbox.



3 Change the position or size of the preset preview frame (yellow) displayed on [Full Image] to set the preset position.

If you click on the full video, the preview frame will move to center on the clicked position.

4 Click [Preview settings].

The settings are reflected in the video display area. If you previewed incorrect settings, etc., and want to restore the settings registered in the camera, click [Restore settings].

5 Click [Save settings].

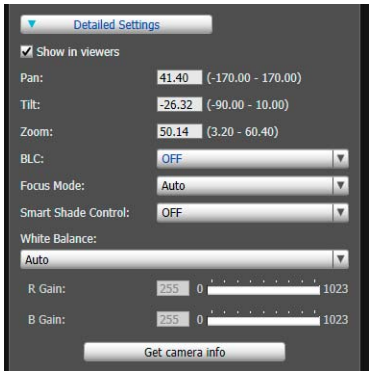
Note

Digital PTZ is a function for transmitting only the specified part of a 1920 x 1080 image. This function reduces the load on the network because only part of the image is cropped and transmitted.

■ Specifying Detailed Settings H41

If you want to fine-tune the camera angle or to adjust the image, etc., click [Detailed Settings] and specify the detailed settings before saving the preset settings in the camera.

1 Select the [Show in viewers] checkbox.



2 Click [Get camera info].

The camera parameters in the image display area are loaded to [Detailed Settings].

3 Fine-tune the camera angle and adjust the image quality with focus or smart shade control while checking the image.

4 Click [Preview settings].

The settings are reflected in the preview frame on the panorama screen and the image display area.
If you previewed incorrect settings, etc., and want to restore the settings registered in the camera, click [Restore settings].

5 Click [Save settings].

Important

- To use presets in the viewer, select the [Show in viewers] checkbox.
- Set presets again if the camera mounting conditions have been changed.
- If [Manual] is selected in [Focus Mode], manually adjust the focus while checking the actual image in the image display area. After the focus has been adjusted, set the focus using [Get camera info]. Click [Save settings] to save the focus settings.
- If the image stabilizer setting is changed after a preset has been set, the viewing angle during operation will no longer agree with the viewing angle at the time the preset was set (p. 53). Check the preset settings again if the image stabilizer setting is changed.
- If a dome housing is used, be sure to set presets with the dome installed.

Note

- Up to 20 presets can be set.
- Changes to preset settings are not reflected in already connected viewers.
- You can disable presets in the viewer by clearing the [Show in viewers] checkbox under [Detailed settings].
- Preset positions cannot be set in the digital zoom area.

Preset Tour

Set a preset tour whereby the camera tours and monitors the multiple presets currently set.

■ [Preset Tour] Tab Display Screen

(1) [Preset Tour] selection box.
Select when you want to perform a preset tour from the following options.

[Not used]
Preset tour is not performed.

[For Viewers]
Preset tour is performed when a camera is connected via the VB Viewer, etc.

[Always]
Preset tour is always performed.

(2) Tour schedule list
A list of presets set for preset tour.

(3) [Up] / [Down]
Select preset in the list and click [Up] or [Down] to change sequence of the tour schedule list. Presets tours are performed in order from the top of the list.

(4) [Delete]
Delete the preset selected from the tour schedule list.

(5) [Preset] selection box
Select the preset you want to add to the tour schedule list.

(6) [Preview]
The camera angle switches to the selected preset, and the new angle can be checked in the image display area.

(7) [Speed (PT)] H41
Select [Slow], [Normal], or [Fast] for the moving speed of the camera during panning/tilting.

(8) [Speed (Z)] H41
Select [Slow] or [Fast] for the camera speed during zoom.

(9) [Pause (sec)]
Set the time at which the camera stops at the preset position.

H41
You can set between 0 and 120 seconds in 5-second increments.

H610 H710
You can set between 1 and 120 seconds in 1-second increments.

(10)[Add]
Add the preset to the tour schedule list.

(11)[Change]
Change the speed or pause time between presets selected from the tour schedule list.

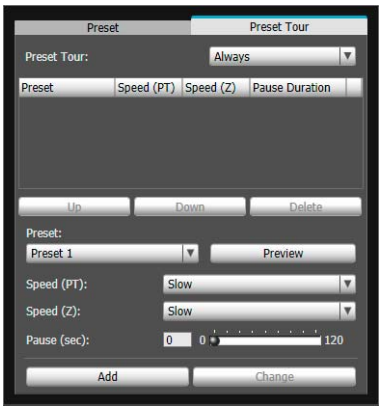
Note

- Preset tour is not performed while the camera is being controlled with viewers, Admin Tools, etc.
- Preset tour is not performed when control privileges are obtained by RM-Lite.

■ Setting the Preset Tour

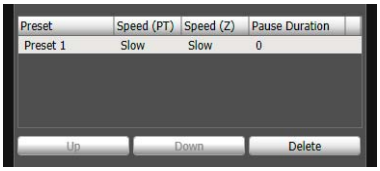
1 Select the touring method from the [Preset Tour] selection box.

Select [For Viewers] or [Always].



2 Select the preset number you want to add to the tour schedule from the [Preset] selection box, and then click [Add].

The preset is registered in the tour schedule list. Up to 20 presets can be registered.

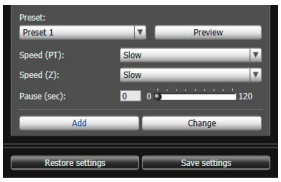


3 Select a preset in the tour schedule list, and set the preset operation.

H41

In [Speed (PT)] and [Speed (Z)], you can set the pan, tilt, and zoom speeds of the preset.

H41



H610 H710

In [Pause (sec)], you can enter the number of seconds for the camera to remain stationary at the preset position.
When [Preview] is clicked, the camera angle switches to this preset, and the new angle can be checked in the image display area.

4 Click [Change].

When you want to delete changes made to the tour schedule list and restore the settings registered in the camera, click [Restore settings].

5 Click [Save settings].

When you complete setting the tour schedule list, click [Save settings]. The settings are saved in the camera.

Important H41

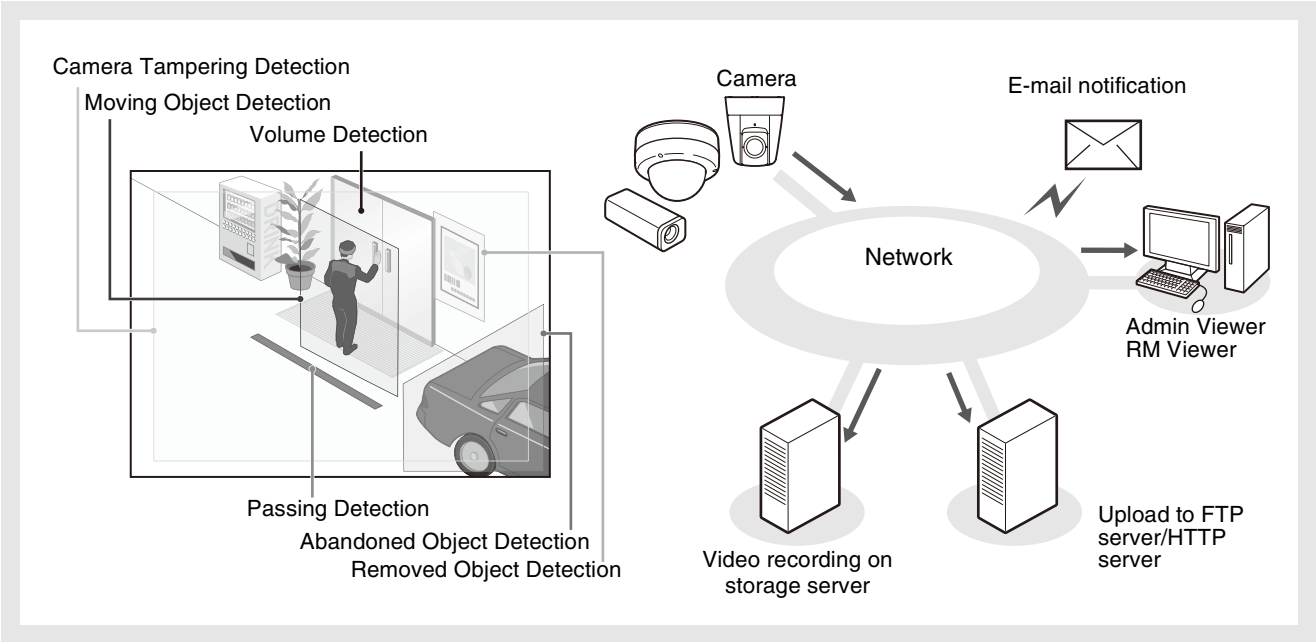
If preset tour is used, do not use the intelligent function.

Note

The home position cannot be added to the tour schedule list.

Intelligent Function Setting Tool

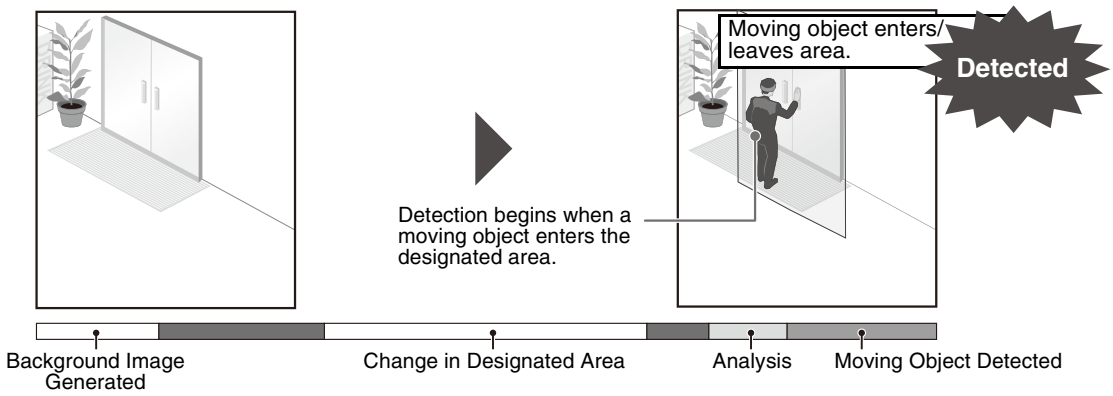
This tool is used to set intelligent functions that perform uploads, notify the viewer, audio playback, etc., if a change has occurred in the captured image due to movement of a subject.



The intelligent functions can perform the following 6 types of detection. Use detection types that best serve your needs.

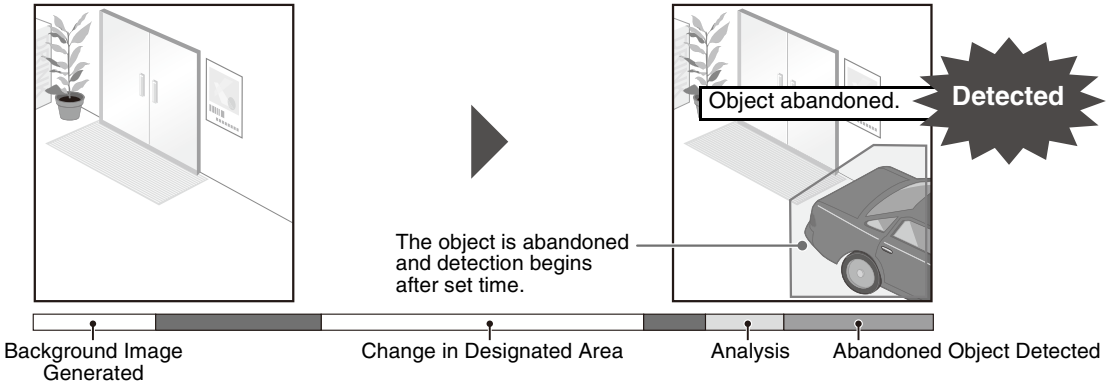
Moving Object Detection

Detect moving objects. This function can be used to detect visitors or suspicious individuals.
Moving object detection is triggered when moving objects are inside the detection area.



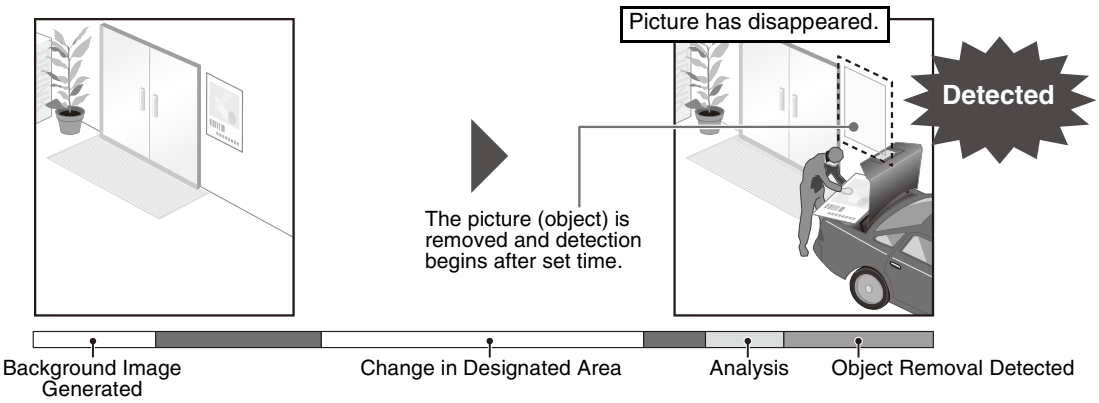
Abandoned Object Detection

Detect objects that are carried in and abandoned for a certain amount of time. This function can be used to detect objects that have been left.
Abandoned object detection is triggered when an object is left in the detection area for a specified duration.



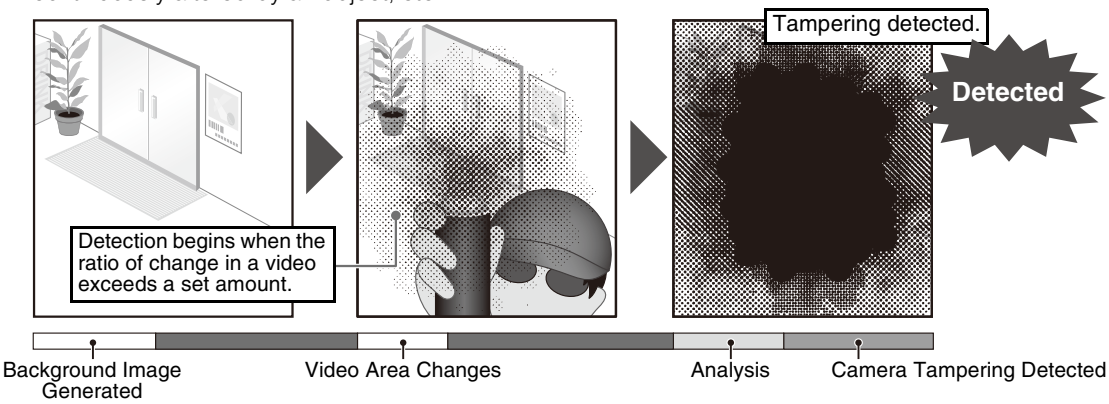
Removed Object Detection

Detect objects that are being removed. This function can be used to detect actions such as taking away valuables.
Removed object detection is triggered when an object is removed from the detection area for a specified duration.



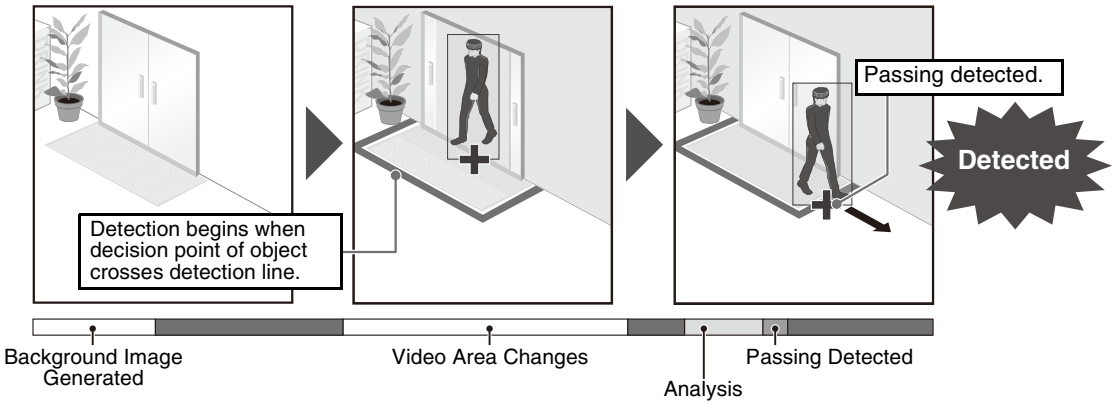
Camera Tampering Detection

Detect when the capture is being obstructed. This function can be used to detect when the camera orientation is changed or the image display is obstructed with spray, etc.
Camera tampering detection is triggered when an area exceeding the set ratio of change is continuously altered by an object, etc.



Passing Detection

Detect when a person or moving object crosses a specified line.
It determines that an object is passing when the decision point of the object detection frame crosses a detection line.



Volume Detection

Detect specified volume levels. For setting details, see “Chapter 5 Setting Page” [Event] > [Volume Detection] (p. 64).

Caution
Notes on Use of This Camera The intelligent functions are not suitable for applications where high reliability is required. If constant and maximum reliability is required for surveillance it is not recommended that you use this function. Canon shall assume no liability for any accident, loss or other undesirable outcomes resulting from intelligent function operations.

Display Screen of Intelligent Function Setting Tool

(1) Image Display Area
The image currently captured by the camera is shown. Detection areas are shown in translucently colored frames (rectangular or polygonal) and the detection line is shown as a translucently colored polygonal line or line segment. Also, subjects for which movement has been detected are shown in a detection block and detection frame.

H41
Pan, tilt, and zoom operations are the same as in the VB-H41/610/710 Viewer. For details, see “How to Operate the Viewer” (p. 128).
However, when the (11) [Lock camera position] checkbox is selected, the camera is fixed at a preset position and cannot perform pan, tilt, and zoom operations.

(2) [Switch Mouse Operation] button H41
Each time this button is clicked, the button switches between and , and the mouse operation in the image display area changes.
When the button is set to , detection areas can be created/resized/moved. While in this mode, the camera orientation will not change.
When the button is set to and the (11) [Lock camera position] checkbox is not selected, pan, tilt, and zoom operations can be performed.

(3) [Switch Screen Size] button
Each time this button is clicked, the screen size of the image display area switches between “480 x 270” and “960 x 540”.

(4) [BLC] button
This button turns on/off backlight compensation. This control is effective when the image is dark due to backlight.

(5) [Obtain/Release Camera Control] button
This button is used to obtain/release the camera control privileges. For details, see “Obtaining Camera Control Privileges” (p. 130). If camera control privileges have not yet been obtained elsewhere, such as in the Admin Viewer, the control privileges will be obtained the moment the Intelligent Function Setting Tool is launched.

(6) [Control for Admin] button
Show the Control for Admin Panel (p. 122).

(7) [Event Display]
Show the event display panel (p. 114).

(8) [Display Options]
Select the [Detection Area/Line] or [Detection Results] you want to show in the image display area from the following items.

- [Selected Detection Settings Only]
  Show the detection areas/lines or detection results only for those detection settings selected in the [Detection Setting List].
- [All Detection Settings]
  Show the detection areas/lines or detection results for all detection settings in the [Detection Setting List].
- [Detection Settings of the Same Type]
  Show the detection areas/lines or detection results for the same type of detection settings as those selected in the [Detection Setting List].
- [Do not display]
  No detection areas/lines or detection results are shown.

(9) [Restart intelligent function]
If the background image has changed while you were specifying settings or detection results are not as set, etc., click this button to restart the intelligent function.

If camera control privileges are not obtained, this function is grayed out.

Important

It takes tens of seconds for the intelligent function to restart. No detection is performed while restarting.

(10)[Detection Settings]
Show the [Detection Settings] dialog box (p. 113). This dialog box allows you to reduce the effects of lighting changes.

(11)[Lock camera position] checkbox H41
Select this checkbox to move the camera position to a preset position selected from the preset selection box and lock it there. Lock the camera position when specifying detection settings to obtain a correct detection result.
If camera control privileges are not obtained or a preset position has not been set, this function is grayed out.

(12)Camera position selection box H41
Select the camera position from the view restriction presets or the home position. Use the Preset Setting Tool to set presets or the home position (p. 96).
If camera control privileges are not obtained, the [Lock camera position] checkbox is not selected, or a preset position within the view restriction has not been set, this function is grayed out.

(13)[Detection Setting List]
A list with the specified detection settings is shown.

(14)[Add]
The [New Detection Settings] dialog box is shown and detection settings can be added.

(15)[Delete]
Delete detection settings selected from the [Detection Setting List].

(16)[Detection Setting Number], [Detection Type]
The detection setting numbers and detection types selected from the [Detection Setting List] are shown.

(17)[Enable these detection settings] checkbox
Select this checkbox to enable the detection settings that are selected in the [Detection Setting List].

(18)[Detection Criteria] tab, [Event] tab
Switch between the Detection Criteria and Event tabs.

- [Detection Criteria]
  Specify detection settings name, detection area/line, and detection criteria (p. 109).
- [Event]
  Specify operations to be performed when events occur (p. 110).

(19)[Restore settings]
Clear the settings you have specified on the screen of the tool and restore the settings saved in the camera.

(20)[Save settings]
Save the edited detection settings in the camera. After the detection settings have been specified, be sure to save the settings in the camera by clicking [Save settings].

Flow of Intelligent Function Setting

The intelligent functions are set according to the procedure below. For details on the setting method, see each setting page.

Important

H610 H710 Presets that were set with the Preset Setting Tool cannot be used for the settings of intelligent functions.

■ Camera Position Settings H41

1 Register the camera angle as a preset using the Preset Setting Tool.

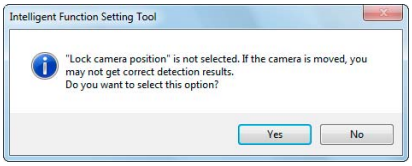
For details on the preset setting method, see “Preset Setting Tool” (p. 96).

Important

It is strongly recommended that you preset the camera angle in advance and lock the camera at a preset position with the Intelligent Function Setting Tool. An angle of view that captures the target object up close is also recommended.

2 Launch the Intelligent Function Setting Tool.

3 Click [Yes].



This selects [Lock camera position] in the Intelligent Function Setting Tool.
If [No] is clicked, select [Lock camera position].

4 Select a preset.

■ Intelligent Function Settings

1 Add detection settings.

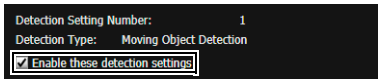
When you click [Add] in the [Detection Setting List], the [New Detection Settings] dialog box is displayed. Set the [Detection Setting Number] and [Detection Type] of the detection setting you want to add, and then click [OK].
Up to 15 different detection settings can be registered.

(1) [Detection Setting Number]
Specify a detection setting number from 1 to 15 for the detection area you want to set.

(2) [Detection Type]
Select detection types that suit your purpose from [Moving Object Detection], [Abandoned Object Detection], [Removed Object Detection], [Camera Tampering Detection], or [Passing Detection]. For details on detection types, see p. 103.

2 Enable Detection Settings.

To enable detection settings, select [Enable these detection settings].
Clear this checkbox to disable a setting.



3 Set detection criteria ([Detection Criteria] tab p. 109).

Set detection criteria while operating the camera and checking the image in the image display area.

4 Set operations to be performed when a change in a subject is detected ([Event] tab p. 110).

Set e-mail notification, video record, and audio playback to be performed upon detection.

5 Save the detection settings in the camera.

Click [Save settings] to save the settings in the camera.

6 Check the detection result.

You can check the detection status of the specified detection settings in the event display panel (p. 143).

Important

Notes on intelligent function settings and operation

- When setting intelligent function, do an actual detection test to confirm that detection will be performed correctly.
- When the entire screen are exposed to sudden changes in brightness, detection may not be performed as intended for up to 5 minutes.
- If the display switches between Day mode and Night mode, [Restarting intelligent function. Please wait.] is shown and intelligent function will restart. Detection will not be performed while intelligent function is restarting.
- If the camera is operated during intelligent function setting or operation, [Restarting intelligent function. Please wait.] is shown and intelligent function will restart. Detection will not be performed while intelligent function is restarting.

H41

- Set intelligent function again if the angle of view is changed through camera operation, or the camera position of a preset or home position is changed using Preset Setting Tool.
- If [Status] in [Detection Setting List] is [Enabled] when the camera position is fixed, control privileges cannot be obtained by VB Viewer or RM. Also, the preset tour will no longer run.

Difficult-to-detect Subjects

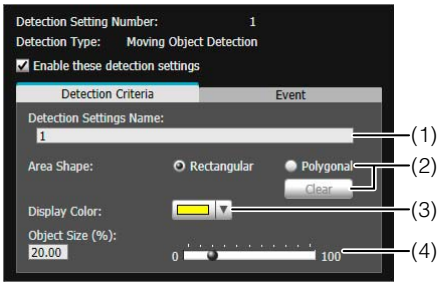
- Objects or portions where there is little contrast in color or brightness with the background may not be detected.
- Small objects and changes on the screen may not be detected.
- Partial or entire changes in light on the screen may trigger detection.
- If multiple objects overlap, the detection status may change. In particular, passing may not be detected or may be detected at the wrong timing.

Setting Intelligent Function Detection Settings

■ Setting Detection Criteria ([Detection Criteria] tab)

Set detection criteria while operating the camera and checking the image in the image display area.

[Detection Criteria] tab (Except passing detection)



[Detection Criteria] tab (Passing detection)

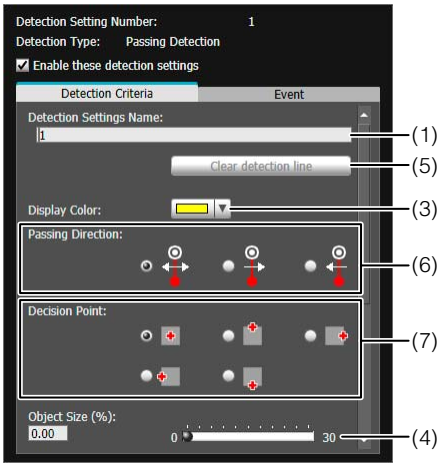


Image Display Area

(1) [Detection Settings Name]
You can use up to 64 characters in a detection setting name. Be sure to enter a single-byte alphanumeric detection setting name.
In a [Detection Settings Name], ASCII characters (spaces or printable characters) can be used.

(2) [Area Shape]
Select [Rectangular] or [Polygonal] for the shape of detection areas you want to set in the image display area.
For details on detection area setting operations, see “Setting Detection Areas” (p. 110).

[Clear]
If the [Area Shape] is [Polygonal], the detection area set in the image display area is deleted.

(3) [Display Color]
Choose the color of the detection setting. The color selected here becomes the display color of the detection area/line in the image display area.

(4) [Object Size (%)] [Change Ratio (%)] [Duration (Sec)]
Set the lower limit for the size, change ratio, and judgment time for the set detection area to trigger detection. If the value set here is exceeded, “Detected” mode is triggered.
Click the text box to enter a value directly, or specify a value using the slider.
For details on the setting method, see “Setting Detection Criteria per Detection Type” (p. 111).

(5) [Clear detection line]
Clears the detection line set in the image display area.

(6) [Passing Direction]
Select the passing direction of a moving object relative to the detection line.

(7) [Decision point]
Select the point of a moving object that will be used as criteria for passing detection when a moving object crosses a detection line.

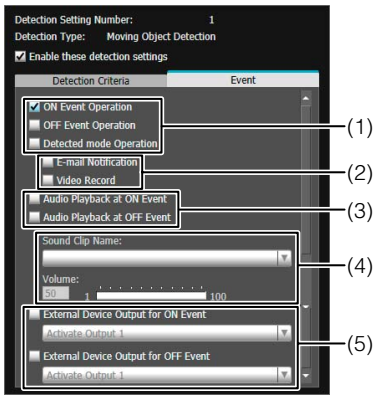
Important

It is recommended that the detection criteria are set in a condition as close as possible to the condition in which the camera is actually used. Perform a detection test in advance to make sure that the detection frame continues to be displayed for a subject targeted for passing detection.

■ Setting Event Operations ([Event] tab)

Set operations to be performed upon detection of changes in a subject.

[Event] tab



(1) Specify the operation timing. (Multiple checkboxes can be selected.)

[ON Event Operation] checkbox
When selected, the operations set in (2) [E-mail Notification] and [Video Record] are performed the moment detected mode is triggered to ON.

[OFF Event Operation] checkbox
When selected, the operations set in (2) [E-mail Notification] and [Video Record] are performed the moment detected mode is triggered to OFF.

[Detected mode Operation] checkbox
When selected, the operations set in (2) [E-mail Notification] and [Video Record] are performed for as long as detected mode is active.

(2) Specify the event operation. (Multiple checkboxes can be selected.)

[E-mail Notification] checkbox
When selected, e-mail notification is performed at the timing set in (1). [E-mail Notification] must be set in advance under [Upload] in the Setting page (p. 61).

[Video Record] checkbox
When selected, video record is performed at the timing set in (1). [Video Record Action] must be set in advance under [Event] in the Setting page (p. 64).

(3) Specify the audio playback timing.

[Audio Playback at ON Event] checkbox
When selected, the sound set in (4) [Sound Clip Name] is played at the moment the detected mode is triggered to ON.

[Audio Playback at OFF Event] checkbox
When selected, the sound set in (4) [Sound Clip Name] is played at the moment the detected mode is turned OFF.

(4) Set the playback sound.

[Sound Clip Name]
Select the sound that is to be played. The sound clip name set for [Sound Clip Upload] under [Event] in the Setting page is shown in the pull-down list (p. 67).

[Volume]
Set the audio playback volume in the range of 1 to 100.

(5) Operation of External Device Output

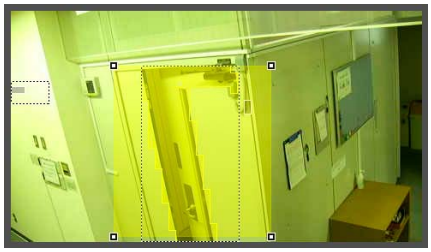
[External Device Output for ON Event] checkbox
Select this checkbox for enabling external device output at an ON event and select output destination (output 1 or 2) and operation (active or inactive).

[External Device Output for OFF Event] checkbox
Select this checkbox for enabling external device output at an OFF event and select output destination (output 1 or 2) and operation (active or inactive).

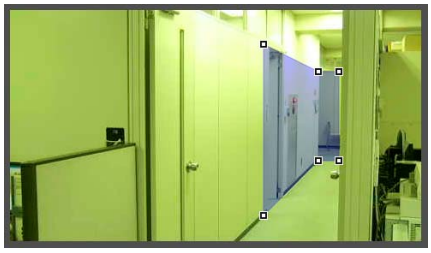
■ Setting Detection Areas

Set detection areas in the image display area.

Setting a [Rectangular] detection area
By default, a rectangle is shown in the image display area. Move or resize that rectangle to set a detection area.



Setting a [Polygonal] detection area
Specify polygonal areas with a maximum of 32 angles. Click in the image display area to form the polygon point by point. Click on a previously set point to complete the polygon and set the enclosed area as the detection area. The set area can also be moved by dragging it.



Note

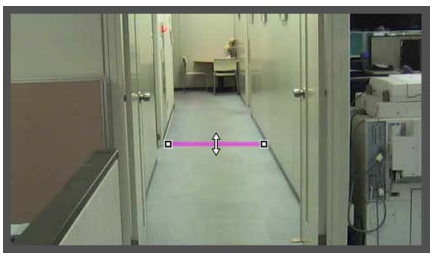
- Drag the square marks (■) at each angle to change the shape of the polygon.

- Click [Clear] to delete the polygonal detection area.
- The camera tampering detection area cannot be changed.

Changing a [Rectangular] detection area into a [Polygonal] shape or changing a [Polygonal] detection area into a [Rectangular] shape
Changing the shape of the detection areas already set deletes that area and switches to a new drawing setting.

■ Setting the Detection Line

Use the image display area to set the detection line.
Specify a detection line consisting of a polygonal line with a maximum of 32 angles.
In the image display area, click the start point of the detection line and then click the end point. To create a detection line consisting of polygonal line, click each angle in the polygonal line in order.
To confirm a detection line, click any of the already set angles.
The angles in a confirmed detection line can be dragged to change the shape of a detection line and lines between angles can be dragged to change the position of the detection line.



Note

- Drag the square marks (■) at each angle to change the shape of the detection line.
- Click [Clear detection line] to delete a detection line.

■ Setting Detection Criteria per Detection Type

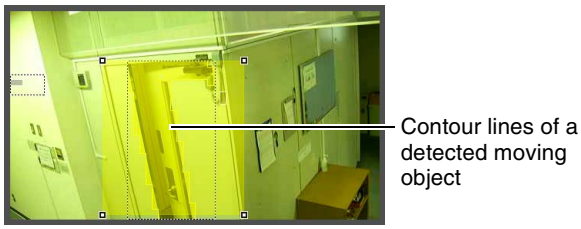
Specify different detection criteria for each detection type.

Detect criteria for [Moving Object Detection]
Set detection areas where you want to detect moving objects.

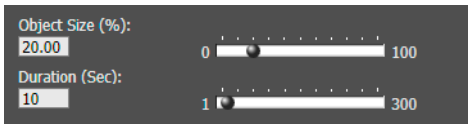
For [Object Size (%)], enter a value or move the slider to set the ratio of the size of an object moving in the detection area to the size of the detection area.
When the ratio of an area where the camera has detected a moving object exceeds the value set for [Object Size (%)], detected mode is triggered to ON.

When [Object Size (%)] is changed, an indicator frame showing the size of the object is displayed for 1 second in the center of the image display area, allowing specification of the settings while checking the size ratio.

Any moving objects detected are shown with contour lines. If a moving object is smaller than [Object Size (%)], its contour lines are white. If the moving object is larger than [Object Size (%)], its contour lines take on the same color as the detection area, indicating that “detection” mode has been triggered to ON.

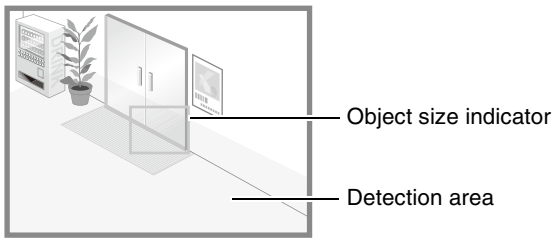


Detect criteria for [Abandoned Object Detection]
Set areas where you want to detect abandoned objects as detection areas.

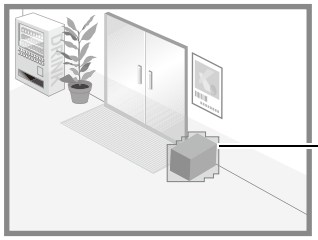


[Object Size (%)]
Enter a value or move the slider to set the ratio of the size of an object that was left behind in the detection area to the size of the detection area.
When [Object Size (%)] is changed, an indicator frame representing the area of the object is displayed for 1 second in the center of the image display area. This allows you to check the size ratio of the abandoned object detection area while specifying the [Object Size (%)] setting.
[Duration (Sec)]
Set the time that must elapse after an object has been left.

If both the values for [Object Size (%)] and [Duration (Sec)] are exceeded, detection mode is triggered to ON.



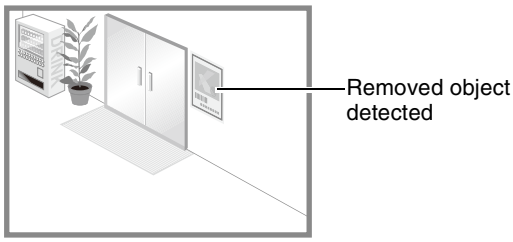
Any moving objects detected are shown with contour lines. If [Object Size (%)] and [Duration (Sec)] are not exceeded, contour lines are white. When all detection criteria are met, contour lines take on the same color as the detection area and “detected” mode is triggered to ON.



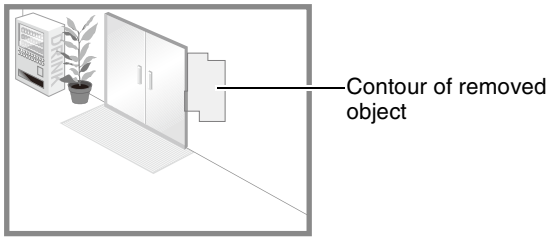
Detect criteria for [Removed Object Detection]

Set detection areas for objects whose removal you want to detect.

For [Duration (Sec)], set the time that must elapse after the object has been taken away. Detected mode will be triggered to ON when an object is taken away from the detection area for a period longer than the set [Duration (Sec)].



Any moving objects detected are shown with contour lines. As long as [Duration (Sec)] has not elapsed, contour lines are white. When [Duration (Sec)] has elapsed, contour lines take on the same color as the detection area, indicating that “detected” mode has been triggered to ON.



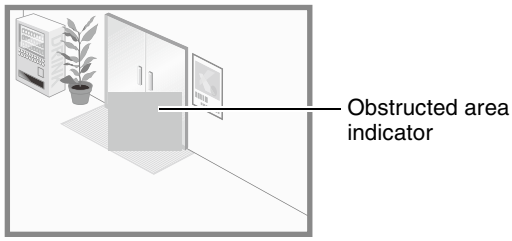
Important

Set detection areas for removed object detection so that they precisely match the contours of the object in question. Influence from the target object’s shadow or adjacent objects may result in the target object being recognized as larger than actual and will not trigger Removed Object Detection. In such cases, reconfigure the detection area to outline the recognized target object.

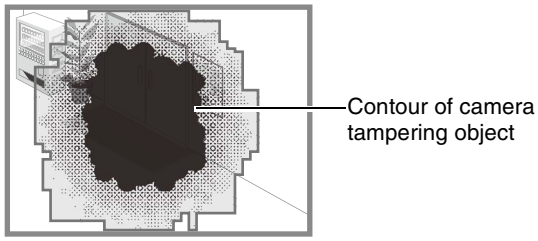
Detect criteria for [Camera Tampering Detection]

For [Camera Tampering Detection], the entire image display area becomes the detection area. “Detected” mode will be triggered to ON when the image is obstructed over an area exceeding the ratio set in [Change Ratio (%)].

When [Change Ratio (%)] is changed, an indicator frame representing the area that can be obstructed is displayed for 1 second in the center of the image display area. This allows you to check the change ratio of the camera tampering detection area, which occupies the entire image display area, while specifying the [Change Ratio (%)] setting.



Any moving objects detected are shown with contour lines. If it is smaller than [Change Ratio (%)], contour lines are white. If the image is changed for an area larger than [Change Ratio (%)], contour lines take on the same color as the detection area, indicating that “detected” mode has been triggered to ON.

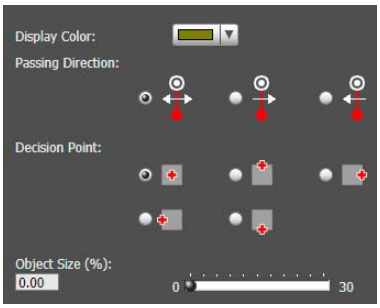


Note

Detection will not be possible for three seconds after the change ratio is modified when camera tampering detection is selected, or when switching into camera tampering detection from another detection mode.

Detect criteria for [Passing Detection]

Set the passing direction and decision point of the moving object for the detection line that the moving object will cross.



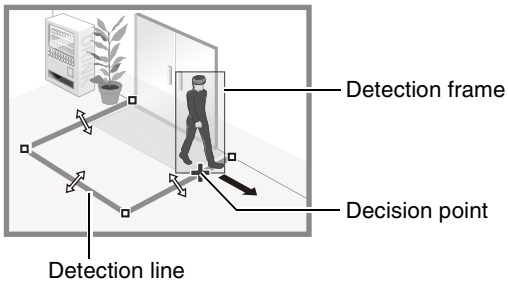
[Passing Direction]

Select the direction for moving objects to pass the detection line. When an object that moves in the selected direction passes the detection line, “line crossed” is detected.

A preview display shows the selected passing direction on the detection line in the image display area.

[Decision Point]

Select the decision point of a moving object in accordance with a detection line. When a decision point selected here crosses the detection line, “line crossed” is detected. In the image display area, a cross mark is displayed to indicate the decision point in the detection frame.

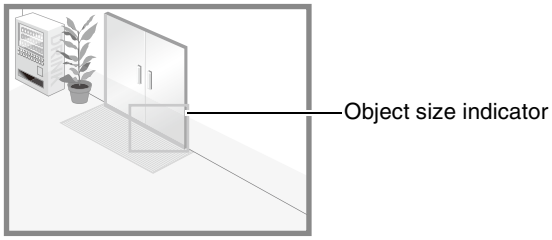


[Object Size (%)]

Enter or use the slider to set the size ratio of moving objects for the entire screen.

When a moving object exceeds the value set for [Object Size (%)], it becomes a passing detection target.

When [Object Size (%)] is changed, an indicator frame showing the size of the object is displayed for 1 second in the center of the image display area, allowing specification of the settings while checking the size ratio.



Important

Perform a detection test in advance to make sure that the detection frame continues to be displayed for a subject targeted for passing detection.

Note

- A ratio of up to 30% can be set for [Object Size (%)] in passing detection.
- A passing detection event is notified only when the decision line is crossed. Take care in setting the operation to be performed when an event occurs.

■ Setting by Right-Click Menu

Right-click on the Intelligent Function Setting Tool display screen to display the menu. There, the following functions can be used.

[Copy detection area/line]

Copy the detection area/line of the detection setting selected.

[Paste detection area/line]

Paste the copied detection area/line to the detection setting selected. It cannot be copied to camera tampering detection. Pasting a detection line is possible only when the source and the target both set passing detection.

[Clear detection area/line]

Clear the detection area/line of the detection setting selected. It cannot be cleared in camera tampering detection.

[Copy detection criteria settings]

Copy the detection criteria of the detection setting selected.

[Paste detection criteria settings]

Paste the copied detection criteria to the detection setting selected. Pasting is possible only if the source and the target are the same detection type.

[Copy event settings]

Copy the event operations of the detection setting selected.

[Paste event settings]

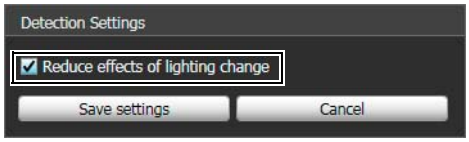
Paste the copied event operations to the detection setting selected.

■ Reducing effects of lighting change

Intelligent functions may not work when the entire screen is exposed to sudden changes in brightness, for example, when indoor lights are turned on or off. Changing the detection settings may reduce this effect.

1 Click [Detection Settings].

2 Select [Reduce effects of lighting change].



3 Click [Save settings].

Important

A [Reduce effects of lighting change] setting may not work depending on the operating environment. Sudden changes in brightness that persist may also have the same effect. Perform a detection test to check what will work.

Note

Since changing [Detection Settings] restarts the intelligent functions, detection will not be performed during the tens of seconds that it takes to complete a restart.

■ Displaying Event Status

Click the [Event Display] button to open the event display panel and confirm the detection status icon of the intelligent functions.

This panel displays the same information as [Intelligent Function (Image Detection)] in the event display panel of the Admin Viewer. For details, see “Displaying Event Status” (p. 143).

Note

If the detection setting is not stored in the camera, only the detection status for the currently selected detection setting is displayed.

Log Viewer

This tool lets you view the operating condition log of the camera.

Display Screens of Log Viewer

(1) [Download]
Download log files from this camera or SD memory cards.

(2) [Reload]
Reload the displayed log file and show the latest logs.

(3) [Previous File]
If there are multiple log files in the camera's internal memory or SD memory card, load and display the file before the currently shown log list.

(4) [Next File]
If there are multiple log files in the internal memory or SD memory card, load and display the file after the currently shown log list.

(5) [Open local file]
Load log files that are saved on a PC to the log display area.

(6) [Save to local file]
Save the displayed log data as a text file to a PC.

(7) [Source]
The name of the source from where log files are loaded is shown.
From the camera's internal memory: Camera (Internal memory)
From an SD memory card: Camera (SD card)
From files saved to a PC: File name

(8) [Copy]
Copy to the clipboard logs that you have selected on the log display area.

(9) [Select all]
Select all the logs that are shown in the log display area.

(10)[Show all logs] checkbox
When selected, all logs, including those without a log code, are shown.

(11)Log display area
The content of log files downloaded from the camera, SD memory card, or PC is shown.

(12)[Log Type]
Select log types you want to show using the filter function.
[Not specified]:
Select to show all log types.
[Specify type]:
To specify the log type, select the level ([Error], [Warning], [Information]) and output module ([Application], [HTTP Server], [System]) of the log. Multiple checkboxes can be selected.
[Specify code]:
Logs matching the entered log code are shown.

(13)[Date & Time]

Set the date and time of the log you want to show using the filter function.
Select the [Specify start date & time] or [Specify end date & time] checkbox to set the date and time.

(14)[Apply filter]

Show the filtered logs in the log display area.

(15)[Search for]

Enter the character string for which you want to search.

(16)[Match case] checkbox

Specify whether or not to enable case sensitivity in search commands. When selected, character strings perfectly matching the case in the [Search for] field are searched.

(17)[Previous]/[Next]

Click [Next] to move down and [Previous] to move up in the search results for (18) [Search].

(18)[Search]

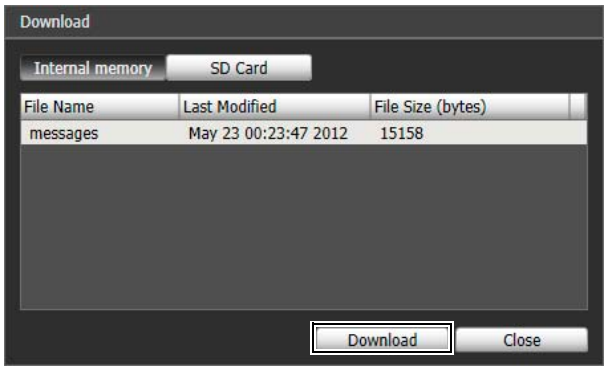
Search logs containing the character string searched in the displayed log list and display them.

Note

Logs cannot be deleted in the Log viewer.

Downloading Log Files

When Log Viewer is launched, the latest log files will be downloaded and displayed automatically.
To download a new log file list, click [Download]. A [Download] dialog box is shown where you can select [Internal memory] or [SD Card] as a download source.
When the list has been downloaded, a dialog box showing the log file list opens. Select the log file you want to view and click [Download], and the selected log file will be downloaded.



How to View Logs

The log contains the following information.

- Code
  For the log code, see “List of Log Messages” (p. 152).
  The log code is shown together with one of three icons corresponding to the applicable level.
  If the log has no log code, no icon is shown.

  Error Level　Warning Level

  Information Level

- Date & Time
  The date and time at which the log was generated.
- Message
  A message regarding the log.

■ Saving a Log to a File/Opening a Saved Log

How to Save

Click [Save to local file] and save using the [Save As] dialog box.

How to View

Click [Open local file] and select a log file using the [Open] dialog box.

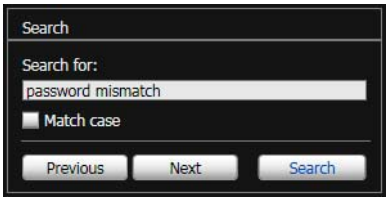
■ Copying/Searching Logs

How to Copy

Click to select the log you want to copy, and then click [Copy].

How to Search

Enter the character string for which you want to search in [Search for] and click [Search].
If the searched log is found, it is shown as selected.
Click [Previous] or [Next] to search the log above or below. Lines of logs found are shown as selected.



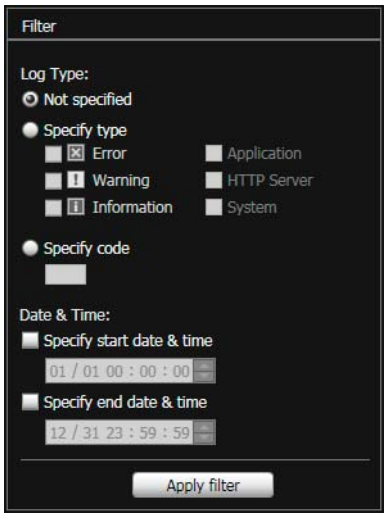
■ Showing All Logs

Select the [Show all logs] checkbox.
When selected, even logs without a log code are shown if [Not specified] is selected for the log type [Filter].

■ Showing Filtered Logs

You can filter logs by type, code and date & time to show only the necessary information.

Set the following conditions and click [Apply filter] to show only the logs matching the specified conditions.



[Log Type]
Select the [Specify type] or [Specify code] checkbox to filter logs by type. If you do not want to filter logs by type, select [Not specified].

- **Specify type**

  Specify the log level
  Select [Error], [Warning] or [Information] for the level of logs to be shown.

  Specify log output module
  Select [Application], [HTTP Server] or [System] for the output source module whose logs will be displayed.

- **Specify code**
  Specify the log code. Only logs whose code contains the entered characters are shown. If “A0” is entered, for example, logs starting with “A0” are displayed.

[Date & Time]

- [Specify start date & time] checkbox
  When this checkbox is selected and a date and time are entered, logs generated on or after the specified date and time are shown.
- [Specify end date & time] checkbox
  When this checkbox is selected and a date and time are entered, logs generated on or before the specified date and time are shown.

Important

Logs saved in the camera's internal memory are cleared when you perform [Maintenance] > [Restore Default Settings] and [Reboot], or press the reset switch on the camera.

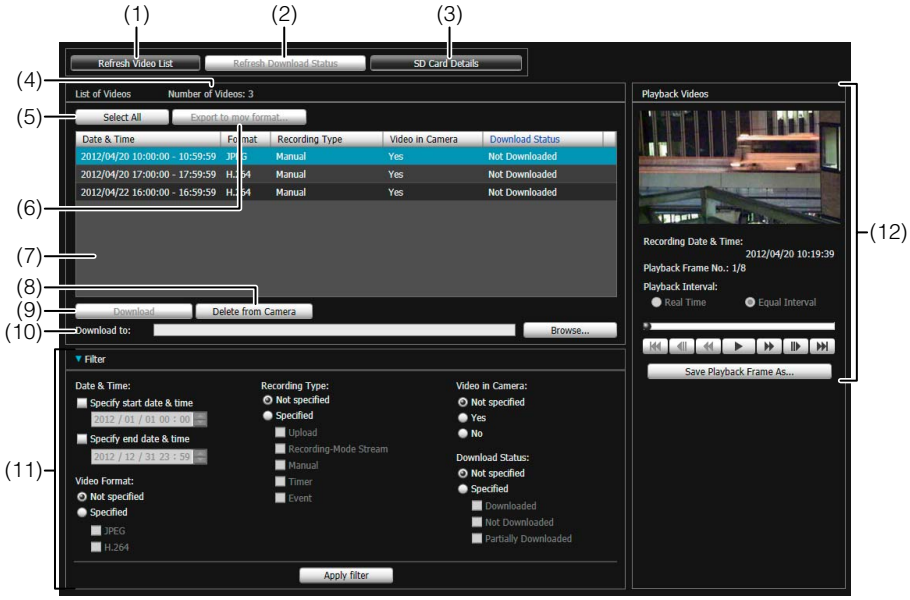
Note

[Application], [HTTP Server], and [System] support the List of Log Messages (p. 152).

Recorded Video Utility

This utility manages video recorded on an SD memory card. It allows you to play back recorded video and download it to a PC, display a video list or perform filtering.

Display Screens of Recorded Video Utility



(1) [Refresh Video List]
Update the video list to the current state.

(2) [Refresh Download Status]
Update video download status to the current state.

(3) [SD Card Details]
Displays the dialog box for details about the SD memory card.

(4) [Number of Videos]
Displays the number of videos in the video list.

(5) [Select All]
Select all video in the video list.

(6) [Export to mov format]
Export the [Downloaded] video selected in the video list to a mov format video file.

(7) Video List
Displays a list of videos recorded on an SD memory card and downloaded to a PC.

(8) [Delete from Camera]
Delete videos selected in the video list from the SD memory card.

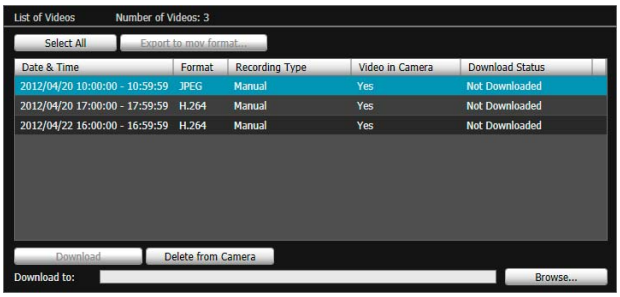
(9) [Download]
Download videos selected in the video list to a PC.

(10)[Download to]
Specify the folder that videos are downloaded to.

(11)[Filter]
Click [Filter] to open or close the filter area. Sets criteria to narrow down the number of items displayed in the video list (p. 119).

(12)[Playback Videos] Area
Plays videos selected in the video list (p. 120).

Confirming Recorded Video



The video list displays the following information:

[Date & Time]
Displays the date and time of a video recording.

[Format]
Displays the format of a recorded video ([JPEG] or [H.264]).

[Recording Type]
Displays the type of recorded video ([Upload], [Recording-Mode Stream], [Manual], [Timer], [Event]). [Upload] indicates video that failed to upload from the camera, and [Recording-Mode Stream] indicates video where video transmission failed when using RM recording-mode stream.

[Video in Camera]
Displays whether or not any video remains on an SD memory card. When video has been deleted from an SD memory card after downloading it, this indicator displays [No].

[Download Status]
Displays download status of video ([Downloaded], [Not Downloaded], [Partially Downloaded]).

Note

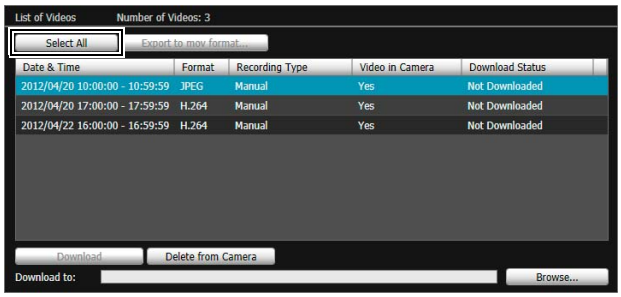
Clicking a header in each column sorts the video list.

■ Refreshing Video List

Click [Refresh Video List] to update the video list to the current state.
Click [Refresh Download Status] to update download status of the video list to the current state.

Selecting Videos

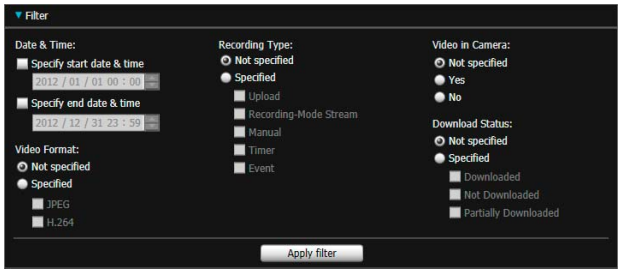
Click a video to select it. Use the Ctrl key or the Shift key while clicking to select multiple videos.



Click [Select All] to select all videos on the list.

Narrowing Down the Number of Videos

Use [Filter] to narrow down the number of videos that appear in the video list to the ones you need.
Set the following conditions and click [Apply filter] to show only the videos matching the specified conditions.



[Date & Time]

- [Specify start date & time] checkbox
  When this checkbox is selected and a date and time are entered, videos recorded on or after the specified date and time are shown.
- [Specify end date & time] checkbox
  When this checkbox is selected and a date and time are entered, videos recorded on or before the specified date and time are shown.

[Video Format]
Select [Specified] and select the checkboxes for the video format ([JPEG] or [H.264]) (multiple selections possible).

[Recording Type]
Select [Specified] and select the checkboxes for the type of video recording ([Upload], [Recording-Mode Stream], [Manual], [Timer], [Event]) (multiple selections possible).

[Video in Camera]
Select [Not specified], [Yes] or [No].

[Download Status]
Select [Specified] and select the checkboxes for the status of video download ([Downloaded], [Not Downloaded], [Partially Downloaded]) (multiple selections possible).

Downloading Video

Download video recorded on an SD memory card to a PC.

1 Specify the folder to download video to in [Download to].

Click [Browse] to specify a folder.

2 Select a video to download in the video list.

3 Click [Download].

The video is downloaded to the specified folder.

Important

Since the Recorded Video Utility processes both files downloaded to a PC and its original videos recorded on the SD memory card, the video list will not display correctly if files downloaded to a PC are manually deleted. In this case, click [Refresh Download Status] to refresh status of data downloaded to a PC.

Note

When the download folder is changed, the download status of the files in the download folder prior to the change becomes [Not Downloaded]. Manually copy the files in the download folder prior to the change to the new download folder to change their status to [Downloaded].
Downloaded videos are stored in a folder that is automatically created within the specified destination folder and named using the camera IP address (for example, [192.168.100.1]). Quit the Recorded Video Utility before using explorer to browse the folders before and after the change and copy the contents of the folder with the same name as the camera IP address.
After copying, start up the Recorded Video Utility, click [Refresh Download Status] and the manually copied files will appear in the video list.
For details on the folder configuration and file naming rules for the download location, see “Directory Structure for Data Downloaded with Recorded Video Utility” (p. 146) in “Chapter 8 Appendix”.

Exporting to Video Files That Can Be Played Back

Videos downloaded from an SD memory card to a PC can be exported to video files that can be played back on a PC.
For H.264 video, subdivided files are merged into a single file.

1 Select a video to export in the video list.

Videos whose [Download Status] is labeled [Downloaded] in the video list can be exported.

2 Click [Export to mov format].

The [Browse For Folder] dialog box appears.

3 Select a folder to export to and click [OK].

The video is exported.

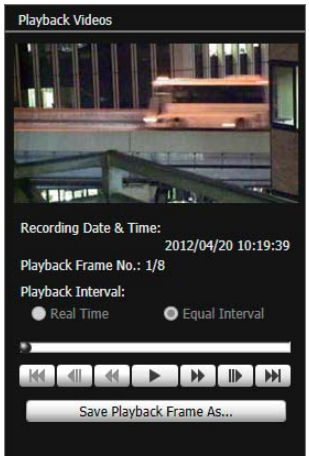
Note

- The exported video files can be played back using QuickTime 7.7 and Windows Media Player 11/12. For Windows Vista and earlier, use QuickTime. However, playback when using this software is not guaranteed.
- A recorded JPEG video whose size is changed during recording and exported to a mov file cannot be played back by Windows Media Player. Use QuickTime to play it back.

Playing Back Videos

Videos selected in the video list can be played back in the [Playback Videos] area.
The appearance and operations of the [Playback Videos] area differ depending on the selected video format.

■ For JPEG



[Recording Date & Time]
Displays the date and time of video frames that are being displayed.

[Playback Frame No.]
Displays frame numbers and total number of video frames that are being displayed.

[Playback Interval]

- [Real Time]
  JPEG video is played back in real time interval according to the recording time. The preceding JPEG video appears in an empty frame.
- [Equal Interval]
  JPEG video is played back at a 1-second interval.

Note

- [Real Time] can be selected only for playback of downloaded videos.
- [Not Downloaded] or [Partially Downloaded] JPEG videos may not be played back in the order they were recorded.

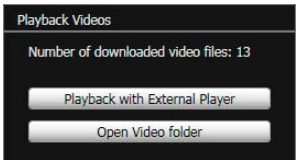
Slider/Playback Control

Drag the slider to change playback position.
The following buttons can also be used for playback.

Button	Description
	Move to first frame
	Move to previous frame
	Fast rewind
	Playback
	Pause
	Fast forward
	Move to next frame
	Move to last frame

[Save Playback Frame As]
Video frames that are being played back can be saved as a separate file.

■ For H.264



Video in the H.264 format that has been downloaded to a PC can be played back on an external player.

[Number of downloaded video files]
The number of downloaded files the video consist of is displayed.

[Playback with External Player]
Start up the external player (Windows Media Player, etc.) and the selected video is played back.

[Open Video folder]
Open the folder storing the selected video. Double click the video file in the folder to play it back.

Note

- When the file size for mov type files is 1 MB or greater, they are split into several files.
- If mov files are split into several files, only the initial few seconds of the first file can be played back.
- The exported video files can be played back using QuickTime 7.7 and Windows Media Player 11/12. For Windows Vista and earlier, use QuickTime. However, playback when using this software is not guaranteed.

Deleting Videos

You can delete videos from an SD memory card.

1 Select a video to delete in the video list.

2 Click [Delete from Camera].

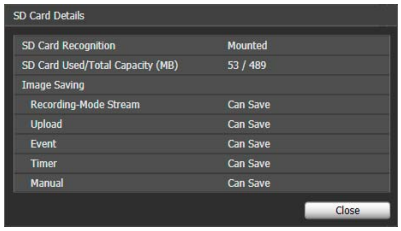
The video is deleted from the camera.

Note

If the selected videos contain [Not Downloaded] videos, a message prompting you to confirm deletion appears. Click [OK] to delete the video.

Displaying SD Memory Card Information

Click [SD Card Details] to display information on the SD memory card inserted in the camera.

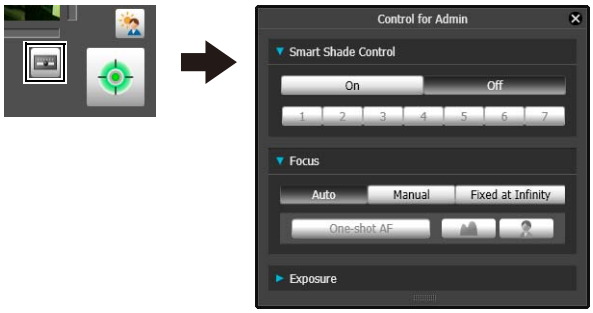


Control for Admin

This panel is used to adjust video from the camera that is displayed by each Admin Tool. The panel is available to the Privacy Mask Setting Tool, View Restriction Setting Tool, Preset Setting Tool and Intelligent Function Setting Tool.

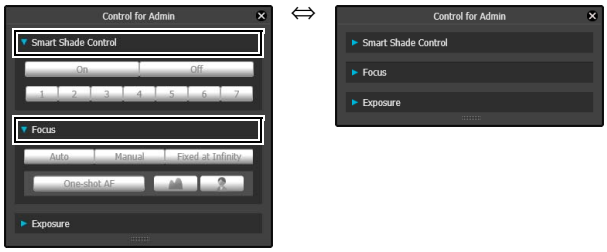
Using Control for Admin

Click the [Control for Admin] button to display the Control for Admin Panel.



■ Opening/Closing Control Items

Clicking the title of a control item will open or close the setting items.



You can display the Control for Admin Panel and open the various control items even without obtaining the camera control privileges, but the items will be grayed out.

■ Operating the Control Items

The panel operates in the same way as Control for Admin of the Admin Viewer.

[Smart Shade Control]
You can set Smart Shade Control. For details, see “Setting the Smart Shade Control” (p. 139).

[Focus]
You can adjust focus. For details, see “Setting the Focus” (p. 139).

[Exposure]
You can adjust exposure. For details, see “Setting the Exposure” (p. 140).

Note H41

The items for the Intelligent Function Setting Tool's Control for Admin will be grayed out if the [Lock camera position] checkbox is selected (p. 107) in the Intelligent Function Setting Tool.

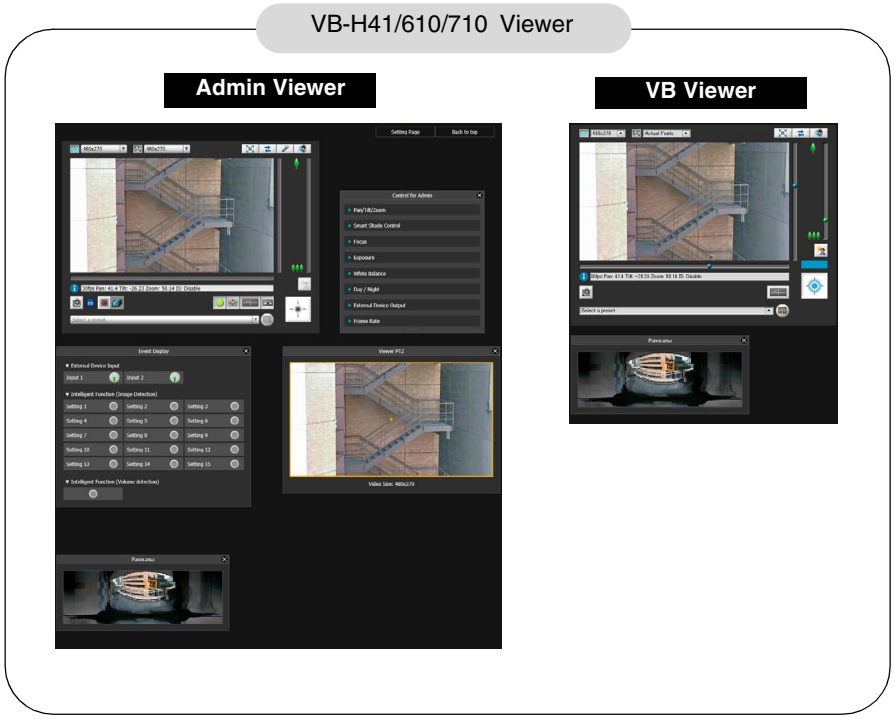
Chapter 7

Admin Viewer/VB Viewer

❏ Differences between the Admin Viewer and the VB Viewer
❏ User Authorities and Camera Control Privileges
❏ Viewer Startup and Operation
❏ Camera Control and Obtaining Camera Control Privileges
❏ Admin Viewer Operation and Settings

Overview of Viewer

Accessing this viewer via a web browser allows you to display images and operate the camera.
Two types of viewer are available, the Admin Viewer and the VB Viewer.



Important

Use the RM-Lite Viewer to display H.264 video from the camera.
Only JPEG images can be displayed using the VB-H41/610/710 viewer.

Major Differences Between the Admin Viewer and the VB Viewer

- **The operable ranges differ between the viewers.**
  Admin Viewer:
  Users can use the administrative control functions, such as shooting adjustment settings or event detection display.
  VB Viewer:
  This viewer is limited to basic image operations for viewing images.
- Accessible controls are different.
  Admin Viewer:
  Users with privileged camera control can use this viewer.
  Password authentication is required.
  Authorized users must have privileged camera control assigned by the Administrator beforehand (p. 68).
  VB Viewer:
  Users with camera control authority can use this viewer. You can set the applicable options to enable/disable authentication, etc.

User Authorities and Camera Control Privileges

User authorities and their relative camera control privileges are specified as follows.

User Authority	Camera Control Privileges		Video Distribution	Audio Distribution
	Privileged Camera Control	Camera Control		
Administrator	○	○	○	○
Authorized user	○ (Can be changed)	○ (Can be changed)	○ (Can be changed)	○ (Can be changed)
Guest user	×	○ (Can be changed)	○ (Can be changed)	○ (Can be changed)

* Can be changed: The Administrator can change the privileges of Authorized Users and Guest Users (p. 68).

The four authorities that can be set for users are privileged camera control, camera control, video distribution and audio distribution.
Users must have privileged camera control to use the Admin Viewer.
Users must have the video distribution authority to display images using the VB Viewer. To operate the camera using the VB Viewer, users must also have camera control authority.
Audio distribution authority is required to receive audio using the Admin Viewer and the VB Viewer.

[Administrator]

This user is given all authorities. The user name is fixed to “root”.
The Administrator can launch the Admin Viewer from the [Admin Viewer] link on the top page.

[Authorized User]

Authorized users can launch the Admin Viewer from the [Admin Viewer] link on the top page if they have privileged camera control. Authorized users can no longer launch the Admin Viewer upon losing privileged camera control. However, they can still launch the VB Viewer. Launching the VB Viewer can be prohibited by disabling all authorities of a given authorized user (p. 68).

[Guest User]

This user can only use the following functions:
Backlight compensation, snapshots, image display, audio distribution
H41 Pan/tilt/zoom camera control
H610 H710 Digital PTZ
Guest users can launch the VB Viewer from the [VB Viewer] link on the top page. The Administrator can completely prohibit all camera access from guest users by disabling all their authorities.

Important

- Only the [Administrator] can transmit audio from the viewer.
- At any time, the [Administrator] can launch the Admin Viewer to override the camera control privileges of another instance of the Admin Viewer launched by an [Authorized User]. The Administrator can retain the camera control privileges, but doing so prevents authorized users from obtaining camera control privileges. After viewing the necessary information, the Administrator should always close the viewer or click [Obtain/Release Camera Control] to release the control privileges.
- The Admin Viewer launched by the [Administrator] can access only one camera at a time. While administrator authorities are used to access the camera from a given PC, access with administrator authorities from other PCs will be not be granted. In contrast, the camera can be accessed simultaneously by multiple instances of the Admin Viewer launched by [Authorized Users] from different PCs. Take note, however, that when controlling the camera, the control privileges are given to the user who accessed the camera most recently.

Note

- The factory default setting gives privileged camera control to [Authorized User] as well.
- If all guest user authorities are disabled, the user authentication dialog box will appear when the VB Viewer is launched. When an authorized user or administrator name and password are entered, the VB Viewer can be used with authorized user or administrator authorities, respectively.
- The authorities of authorized users are assigned as follows.

List of Authorized User Authorities

Provided controls	Viewer	Operations
Privileged Camera Control Camera Control Video Distribution Audio Distribution	Admin Viewer	All operations possible in the Admin Viewer. [Details] Video size, video display size, full screen mode, reconnect, audio reception, back light compensation, get a snapshot, SD memory card insert status, event display, viewer PTZ*1, Control for Admin (smart shade control, focus, exposure, white balance, day/night, external device output, frame rate), preset selection, home position H41 Slider for pan/tilt/zoom, panorama display, Control for Admin (camera PTZ*1 operation and speed setting) H610 H710 Digital PTZ
	VB Viewer	All operations possible in the VB Viewer. [Details] Video size, video display size, full screen mode, reconnect, audio reception, back light compensation, get a snapshot, preset selection, home position H41 Slider for pan/tilt/zoom, panorama display H610 H710 Digital PTZ
Camera Control Video Distribution Audio Distribution	VB Viewer	All operations possible in the VB Viewer. [Details] Video size, video display size, full screen mode, reconnect, audio reception, back light compensation, get a snapshot, preset selection, home position H41 Slider for pan/tilt/zoom, panorama display H610 H710 Digital PTZ

Video Distribution Audio Distribution	VB Viewer	Video size, video display size, full screen mode, reconnect, audio reception, get a snapshot H41 Panorama display H610 H710 Digital PTZ
Video Distribution*2	VB Viewer	Video size, video display size, full screen mode, reconnect, get a snapshot H41 Panorama display H610 H710 Digital PTZ

*1 PTZ: Pan, tilt, zoom
*2 If video distribution authority is disabled, users can no longer use VB Viewer.

Launching the Viewer

Launching the Viewer

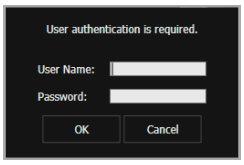
Important

- The Admin Tools Certificate must be installed on a PC that is using the Admin Viewer. (p. 26)
- This Operation Guide explains relevant operations based on the IP address “192.168.100.1” (factory default setting). You must enter the actual IP address set for the camera when following instructions.

1 Access “http://192.168.100.1/” via the web browser.

2 Click [Admin Viewer] or [VB Viewer] according to the user.

3 For [Admin Viewer], enter the user name and password.



Refer to “User Authentication” (p. 42) in “Chapter 4 Top Page of the Camera” for information on the user name and password.

The viewer is launched.

Shutting Down the Viewer

Close the web browser in the viewer to shut down.

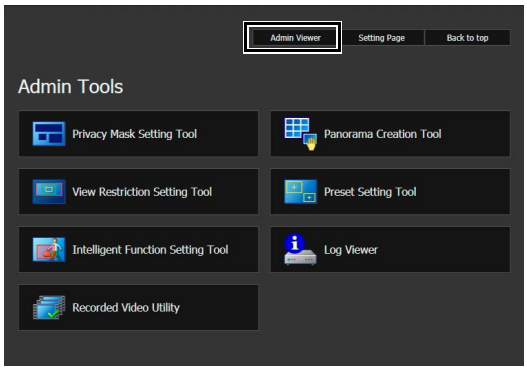
Connecting from Admin Tools

Only the administrator can connect to this viewer.

1 Launch Admin Tools.

(Refer to “Launching the Admin Tools” (p. 84) for information on launching the Admin Tools.)

2 Click [Admin Viewer].



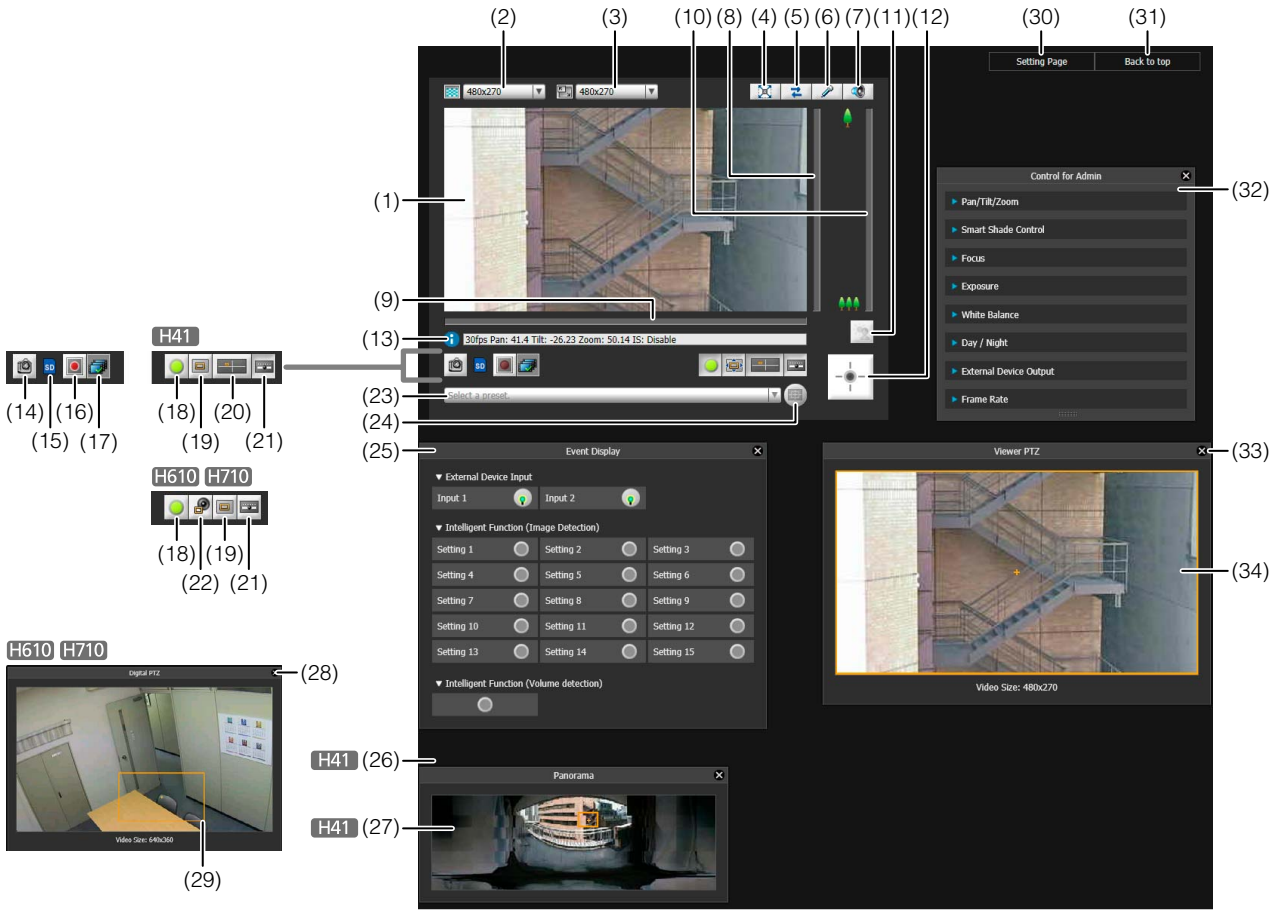
Note

In environments without a proxy server, select [Internet options] > [Connections] tab > [LAN settings] and clear the [Automatically detect settings] checkbox in Internet Explorer.

How to Operate the Viewer

Display Screens of Admin Viewer

The following gives an overview of the functions of buttons, boxes and other screen elements displayed in the Admin Viewer.
The following screen shows the Admin Viewer with all panels opened. In practice, you only open panels that are necessary, and can put them anywhere desired in the web browser.



(1) Image Display Area
Displays images received from the camera.

(2) Video Size
Set the size of video received from the camera.

(3) Video Display Size
Set the display size of the image shown on the screen.

(4) [Full Screen Mode] button
Live images are shown in full screen mode.

(5) [Reconnect] button
The camera is reconnected.

(6) [Audio Transmission] button
Transmit audio to the camera.

(7) [Audio Reception] button
Audio from the camera is received and output.

(8) Slider for tilt
This slider is used to control the tilt (vertical movement) of the camera.

(9) Slider for pan
This slider is used to control the pan (horizontal movement) of the camera.

(10) Slider for zoom
This slider is used to control the zoom ratio.
You can zoom in (telephoto) by moving the knob upwards or zoom out (wide-angle) by moving the knob downwards.

(11) [BLC] (Back Light Compensation) button
This button turns on/off backlight compensation. This control is effective when the image is dark due to backlight.

(12)[Obtain/Release Camera Control] button
This button is used to obtain/release the camera control privileges.

(13)Information Field
Information messages, warning messages and error messages are shown to the user.

(14)[Get a Snapshot] button
A still image from the moment of clicking is displayed in a new window.

(15)SD Memory Card Mount Status Icon
Displays whether or not the SD memory card is mounted.
SD memory card is mounted.
SD memory card is not mounted.

(16)[Start/Stop SD Card Recording] button
Recording to the SD memory card starts if you have camera control privileges. Click again to stop recording.

(17)[Recorded Video Utility] button
The Recorded Video Utility (p. 118) of the Admin Tools starts up.

(18)[Event Display] button
The event display panel is displayed.

(19)[Viewer PTZ] button
The viewer PTZ panel is displayed.

(20)[Panorama Display] button H41
The panorama display panel is displayed.

(21)[Control for Admin] button
Displays the Control for Admin Panel.

(22)[Digital PTZ] button H610 H710
The Digital PTZ panel is displayed.

(23)Preset selection box
You can control the camera with presets registered in the camera beforehand.

(24)[Home Position] button
Move the camera angle to the home position.

(25)Event Display Panel
This panel is displayed upon clicking the [Event Display] button.
The panel shows the input status of external devices and the status of image and volume detection by intelligent functions.

(26)Panorama Display Panel H41
This panel is displayed upon clicking the [Panorama Display] button.

(27)Panorama Display Area H41
Displays panorama images registered in the camera. You can operate the camera by controlling the frame lines within the panorama display area.

(28)Digital PTZ Panel H610 H710
This panel is displayed upon clicking the [Digital PTZ] button.

(29)Digital PTZ Area Designator H610 H710
Specify the area in the image display area to crop with Digital PTZ.

(30)[Setting Page]
The screen switches to the Settings Menu page.

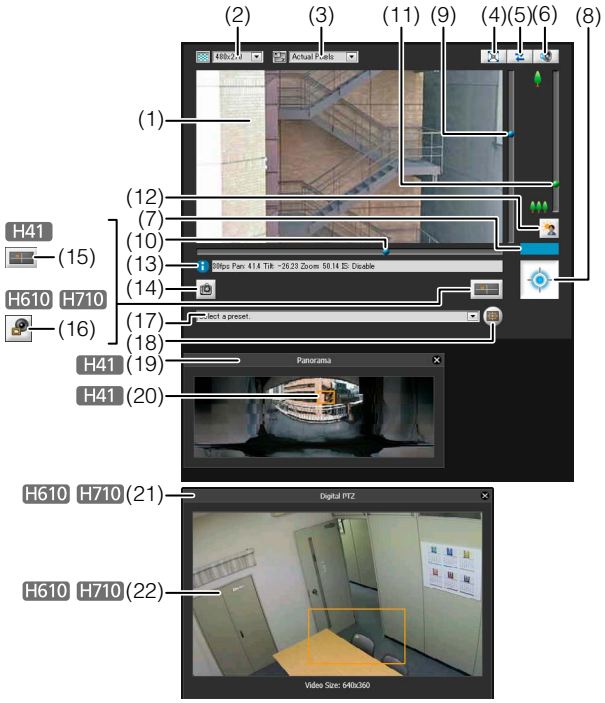
(31)[Back to top]
The screen switches to the top page of the camera.

(32)Control for Admin Panel
You can operate the camera with the administrator authorities. For details, see “Using Control for Admin” (p. 138).

(33)Viewer PTZ Panel
This panel is displayed upon clicking the [Viewer PTZ] button.

(34)Viewer PTZ Area Designator
Set the cropped area in the image display area.

VB Viewer



(1) Image Display Area
Displays images received from the camera.

(2) Video Size
Set the size of video received from the camera.

(3) Video Display Size
Set the display size of the image shown on the screen.

(4) [Full Screen Mode] button
Live images are shown in full screen mode.

(5) [Reconnect] button
The camera is reconnected.

(6) [Audio Reception] button
Audio from the camera is received and output.

(7) Control Privilege Status Indicator
Whether or not the current client has camera control privileges is shown in this area.

(8) [Obtain/Release Camera Control] button
This button is used to obtain and release the camera control privileges.

(9) Slider for tilt
This slider is used to control the tilt (vertical movement) of the camera.

(10) Slider for pan
This slider is used to control the pan (horizontal movement) of the camera.

(11) Slider for zoom
This slider is used to control the zoom ratio.
You can zoom in (telephoto) by moving the knob upwards or zoom out (wide-angle) by moving the knob downwards.

(12) [BLC] (Back Light Compensation) button
This button turns on/off backlight compensation. This control is effective when the image is dark due to backlight.

(13) Information Field
Information messages, warning messages and error messages are shown to the user.

(14) [Get a Snapshot] button
A still image from the moment of clicking is displayed in a new window.

(15) [Panorama Display] button H41
The panorama display panel is displayed.

(16) [Digital PTZ] button H610 H710
The Digital PTZ panel is displayed.

(17) Preset selection box
You can control the camera with presets registered in the camera beforehand.

(18) [Home Position] button
Move the camera angle to the home position.

(19) Panorama Display Panel H41
This panel is displayed upon clicking the [Panorama Display] button.

(20) Panorama Display Area H41
Displays panorama images registered in the camera. You can operate the camera by controlling the frame lines within the panorama display area.

(21) Digital PTZ Panel H610 H710
This panel is displayed upon clicking the [Digital PTZ] button.

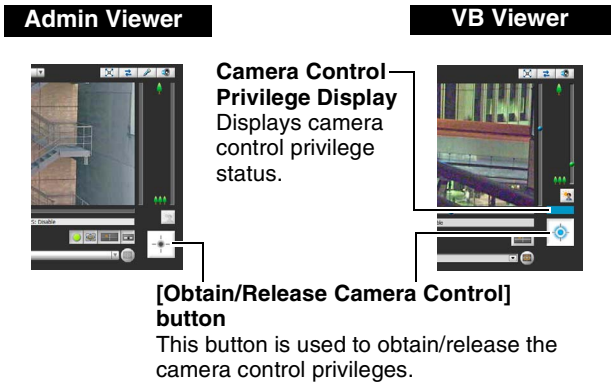
(22) Digital PTZ Area Designator H610 H710
Specify the area in the image display area to crop with Digital PTZ.

Obtaining Camera Control Privileges

The camera cannot be controlled by multiple users simultaneously. Only the user with the control privileges can control the camera. To perform backlight compensation camera control, you must obtain control privileges first.

How to Operate

Click the [Obtain/Release Camera Control] button to obtain the control privileges.



■ Camera Control Privilege Status Indicator

Display of the camera control buttons and camera control status indicator changes according to the status of control privileges shown as follows.

Control privileges not assigned

With the VB Viewer, the control privilege status indicator appears in gray and an animated [Obtain/Release Camera Control] button is displayed.

The Admin Viewer does not display a control privilege status indicator. The [Obtain/Release Camera Control] button is grayed out.

Waiting for control privileges

When waiting for control privileges in the VB Viewer, the remaining standby time is shown on the control privilege status indicator.

Control privileges assigned
(restricted time counting down)

If another user is waiting for control privileges while you are assigned control privileges, your remaining time is shown on the control privilege status indicator.

Control privileges assigned

The control privilege status indicator is shown in blue.
The [Obtain/Release Camera Control] button in the VB Viewer is blue in the center.

The [Obtain/Release Camera Control] button in the Admin Viewer is yellow green in the center.

Controlling the Camera

Obtain camera control privileges before carrying out the following operations. These operations can be carried out in both the Admin Viewer and the VB Viewer.

Note H41

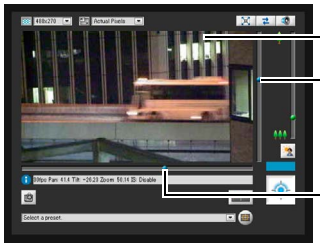
- Operations carried out by clicking or dragging will not be precise.
- Users operating the camera in the Admin Viewer with the administrator authorities can control the camera outside the view restrictions.
  Users operating the camera in the Admin Viewer with the authorized user authorities can control the camera only within the view restrictions.
- Users operating the camera in the VB Viewer can control the camera within the view restrictions.

■ Changing the Camera Angle H41

You can change the angle by doing one of the following:

Use the pan and tilt sliders
The camera angle will change according to the knob position on the sliders. The knob can also be moved by clicking on an empty part of the slider.

Click on the video
When you click on the video display area, the camera angle changes so that the clicked position becomes the center of the video. If the desired position is not displayed in the center with one click, align the mouse pointer and click again until the desired position is displayed in the center.



Note

In the Admin Viewer, you can also control the pan and tilt with the camera control button (p. 139).

■ Change the Camera Angle in the Panorama Display Area H41

1 Click the [Panorama Display] button.

2 Change the camera angle in the panorama display area.

The frame lines within the display area show the image currently being captured by the camera.
Blue frame lines mean that you do not have camera control privileges.
Yellow frame lines mean that you have camera control privileges.

Move by clicking
Clicking a point in the panorama window moves the pan and tilt to center on that point.

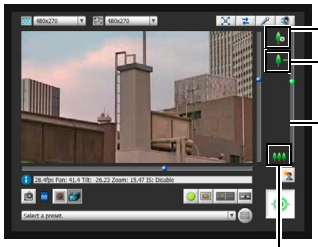
Move by dragging
Dragging the yellow frame lines in the panorama window moves the pan and tilt to capture that area.

Note

Clicking outside the yellow frame lines and dragging will create blue frame lines. When you release the mouse button, the blue lines will turn yellow and the camera will change the pan, tilt and zoom in order to capture that area.

■ Changing the Camera Zoom Ratio H41

Move the knob on the slider up or down to zoom in or out
The camera zoom ratio will change according to the knob position on the slider. The knob can also be moved by clicking on an empty part of the slider.



Maximum telephoto digital zoom
(only when digital zoom is on)
Optical telephoto end

Slider for zoom
Move the knob upwards to zoom in (telephoto)
Move the knob downwards to zoom out (wide-angle)

Wide end

Note

- If [Digital Zoom] is set to [Enable] in [Camera] on the Setting page, the icon for the digital zoom telephoto end is displayed. (p. 53).
- In the Admin Viewer, you can also control the zoom with the Camera Control button (p. 139).

■ Change the Zoom Ratio in the Panorama Display Area H41

1 Click the [Panorama Display] button.

2 Change the zoom ratio in the panorama display area displayed.

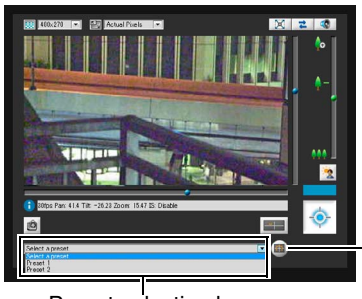
You can change the zoom ratio by dragging the yellow frame lines in the panorama window and changing the size of the frame. The zoom ratio will adjust to capture the area in the changed frame.

Note

Clicking outside the yellow frame lines and dragging will create blue frame lines. When you release the mouse button, the blue lines will turn yellow and the camera will change the pan, tilt and zoom in order to capture that area.

■ Using the Preset/Home Position

You can control the camera using presets and home position registered in the camera beforehand (p. 96).
Click the preset selection box and select a preset from the displayed list to go to the selected preset camera angle.
Click the [Home Position] button to move the camera angle to the home position.



[Home Position] button

Preset selection box

Note

Register presets and home position beforehand using the Preset Setting Tool (p. 98). Registered presets will appear in the preset selection box.

■ Compensating Backlight

This control is effective when the image is dark due to backlight.
Clicking [BLC] brightens images that are dark due to backlight.
Clicking the button again cancels backlight compensation.

Important

- The [BLC] button is not available if [Smart Shade Control] is set to [Auto].
- The [BLC] button is not available if [Exposure] is set to [Manual].

Cropping and Displaying Part of an Image (Digital PTZ) H610 H710

You can use the Digital PTZ panel to crop and display part of a camera image in the image display area. It is also possible to use a preset or home position registered to the camera.

■ Digital PTZ

Digital PTZ is a function that facilitates simple panning, tilting, and zooming without changing the camera lens position that was adjusted at the time of installation by transmitting just part of the camera effective pixel area (1920 x 1080) from the camera to the viewer.

Note

For details on how this function differs from Viewer PTZ, see p. 138.

■ Opening the Digital PTZ Panel

Click the [Digital PTZ] button to display the Digital PTZ panel.

The appearance of the [Digital PTZ] button differs as follows depending on the state of the Digital PTZ function.

Digital PTZ is disabled (displays the scene as seen by the camera).

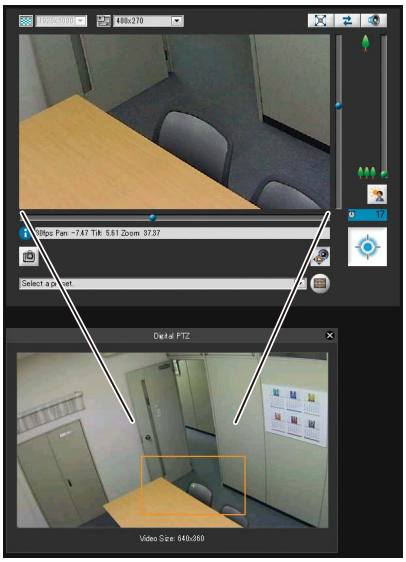
Digital PTZ is enabled (displays trimmed video).

■ Specifying a Cropping Range

Change the position and size of the preview frame on the Digital PTZ panel to specify the range to display in the image display area.
The preview frame is blue when you have not obtained camera control privileges. When you obtain camera control privileges, the preview frame turns yellow and you can use the following procedures to resize and move it.

■ Changing the Size

You can resize the preview frame by dragging it. The preview frame turns blue during dragging. The image inside the frame is displayed in the image display area in accordance with the size of the frame.



Note

The size of the preview frame can be changed to any of the five sizes 640 x 360, 512 x 288, 384 x 216, 256 x 144, and 128 x 72, and the new size is displayed in [Image Size] on the Digital PTZ panel. The aspect ratio is always 16:9.

■ Changing the Position

You can move the preview frame by dragging the inside of the frame.
If you click any position in the Digital PTZ display area, the preview frame moves to the clicked position.

Note

The preview frame moves in stages. You cannot finely adjust the position.

■ Specifying a Range with the Sliders

You can use the pan, tilt, and zoom sliders for the image display area to specify the cropping range in the image display area. The preview frame on the Digital PTZ panel also moves in accordance with the operation of the pan, tilt, and zoom sliders.

■ Using a Preset or the Home Position

You can use a registered preset or home position to specify the range for Digital PTZ.

Click the preset selection box and select a preset from the displayed list to move the preview frame on the Digital PTZ panel to the preset position and display the image inside the frame in the image display area.
Click the [Home Position] button to move the preview frame on the Digital PTZ panel to the home position and display the image inside the frame in the image display area.

Note

Register the preset or home position beforehand using the Preset Setting Tool (p. 98). Registered presets will appear in the preset selection box.

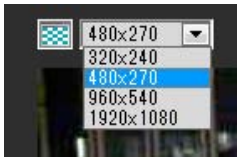
■ Exiting Digital PTZ

Click the [Digital PTZ] button again. The Digital PTZ panel closes and Digital PTZ ends.
Although clicking the close button of the Digital PTZ panel closes the Digital PTZ panel, Digital PTZ will stay on.

Setting Video and Audio

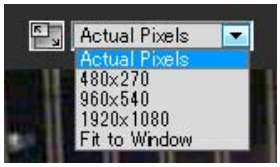
■ Changing the Video Size

You can set a desired video size for video received from the camera. Select from [320x240], [480x270], [960x540] or [1920x1080].



■ Changing the Display Screen Size

You can change the display screen size. Select from [Actual Pixels], [480x270], [960x540], [1920x1080] or [Fit to Window].
[Actual Pixels] displays the video at the size at which it is being captured.
[Fit to Window] displays the video at the maximum size possible in the web browser window.



Note

Black bars will appear above and below the image if [Actual Pixels] is selected for the display screen size while the video size is set to [320x240].

■ Displaying in Full Screen Mode

You can show images over the entire display. Clicking this button will switch the viewer to full screen mode.

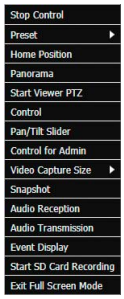
Admin Viewer

VB Viewer

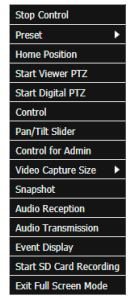
To close the full screen window, select [Exit Full Screen Mode] in the following menu.
You can display the necessary panels for controlling the camera in the full screen mode. Right-click on the screen and select the necessary panel from the menu that appears.

Admin Viewer

H41

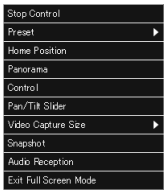


H610 H710

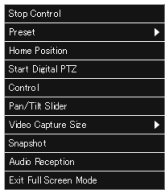


VB Viewer

H41



H610 H710



[Obtain/Release Camera Control]	Obtain and release the camera control privileges.
[Preset]	Select a preset.
[Home Position]	Move the camera angle to the home position.
[Panorama] H41	Displays the panorama display panel.
[Start/Exit Viewer PTZ]	The viewer PTZ panel is displayed. (Admin Viewer only)
[Start/Exit Digital PTZ] H610 H710	The Digital PTZ panel is displayed.
[Control]	Displays the camera control panel.
[Pan/Tilt Slider]	Displays the pan/tilt slider.
[Control for Admin]	Displays the Control for Admin Panel (Admin Viewer only).

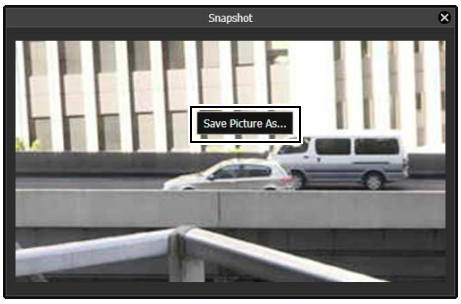
[Video Capture Size]	Switch video capture size.
[Snapshot]	Get a snapshot.
[Audio Reception]	Receive audio.
[Audio Transmission]	Transmit audio (Admin Viewer only).
[Event Display]	Displays the event display panel (Admin Viewer only).
[Start/Stop SD Card Recording]	Start and stop video recording to an SD memory card (Admin Viewer only).
[Exit Full Screen Mode]	Exit full screen mode.

You can move any panel by clicking the title bar and dragging it to the desired position.

■ Getting a Snapshot

Captures a still image from live images and displays it in a new window.
You can also save still images.
Click [Get a Snapshot] button at the moment you want to capture a still image.

A snapshot panel will open showing a still image from the moment you clicked it. When the snapshot panel is open, click the [Get a Snapshot] button to update the image displayed in the snapshot panel.
To save a still image, right-click on it and select [Save Picture As] from the menu that appears.
Enter the file name desired and save the image.



■ Reconnect

To reconnect the camera, click this button.

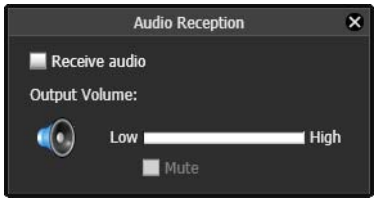
Note

If you reconnect, audio reception will stop and camera control privileges will be lost.

■ Receiving Audio

You can receive audio through the microphone attached to the camera.

Click this button to receive audio.
Select the [Receive audio] checkbox in the Audio Reception panel that appears and use the slider to set an appropriate volume.



Note

- To receive audio, go to [Audio Server] in [Server] beforehand and set [Audio Transmission from the Camera] to [Enable] (p. 62).
- The first time the Audio Reception panel is launched from the VB Viewer, a message to install the “Canon Network Camera Audio Receiver” add-on will be displayed in the information bar of the web browser. Install the add-on.
- Regardless whether or not the Audio Reception panel is open, audio will always be received if the [Receive audio] checkbox is selected in the Audio Reception panel.
- To use the audio function in environments that use a proxy server, the camera IP address must be specified in [Internet options] > [Connections] > [LAN settings] > [Proxy server] > [Advanced] > [Exceptions] of Internet Explorer.

Checking Information

The following icons will appear depending on the content of the information displayed.

Icon (color)	Meaning	Description
(Blue)	Information	Appears when a camera operation has been successful. The following information appears. • Help messages, such for each button and pull down menu • Frame rate information • H41 Pan, tilt, zoom camera information, image stabilization information • H610 H710 Pan, tilt, and zoom information for Digital PTZ
(Yellow)	Warning	A message will appear notifying the user when camera control privileges cannot be obtained, audio reception stops, etc.
(Orange)	Error	Appears when a system error occurs.

Important

H41

If the image stabilizer function is turned on in the setting page (p. 53), the actual viewing angle of the image will be smaller than the viewing angle displayed in the information field (For On1: approx. 83%; for On2: approx. 50%).
Also, the viewing angle of image display becomes smaller than the angle (frame) displayed in the panorama display area.

Note

For details on the messages, see “List of Viewer Messages” (p. 162).

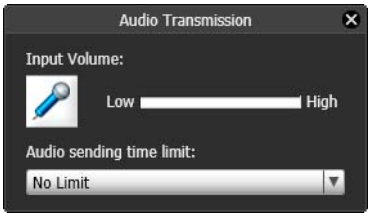
Performing Operations and Settings in the Admin Viewer

The operations and settings that can be performed only in the Admin Viewer are explained.

Transmitting Audio

In the Admin Viewer, you can transmit audio via an external device connected to the camera.

Click this button to transmit audio.
Use the slider to set an appropriate volume on the Send Audio panel that appears.
In the [Audio sending time limit], select [No Limit], [1 min(s)], [5 min(s)] or [10 min(s)].



Note

The first time the Send Audio panel is launched, a message to install the add-on “Canon Network Camera Audio Receiver” will be displayed in the information bar of the web browser. Install the add-on.

Magnifying Part of the Image (Viewer PTZ)

You can use the Viewer PTZ panel to magnify part of the camera’s image in the image display area.

■ Viewer PTZ

Viewer PTZ uses the digital zoom function to enlarge part of a video without using the camera pan, tilt or zoom functions.
This function allows you to enlarge part of a video when using the camera in a locked position, for example, during use of an intelligent function.

Important H41

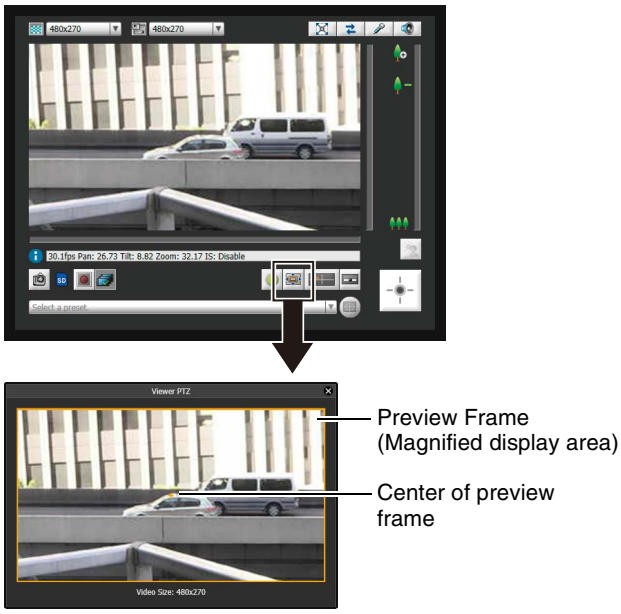
When the Viewer PTZ function is used, you cannot operate the camera by clicking the image display area.

Note

- Video cropped with Viewer PTZ will not be videos recorded manually, or by event or timer.
- The cropped position in the image display area will be reflected in full screen mode as well.

■ Opening the Viewer PTZ Panel

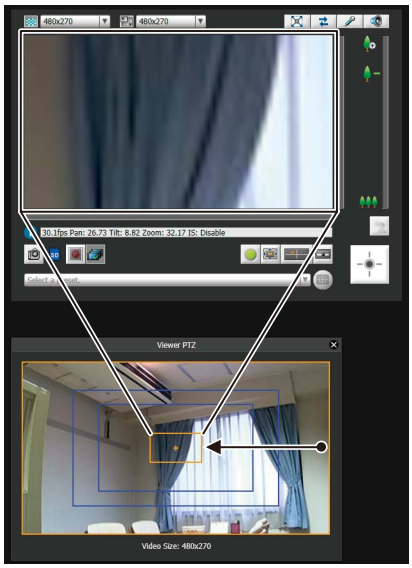
Click the [Viewer PTZ] button to display the viewer PTZ panel.



The initial status of the Viewer PTZ panel shows the preview frame (yellow) occupying the entire image.

■ Adjusting the Preview Frame Size

Drag the preview frame line to make the frame smaller, and a magnified view of the image in the frame will be shown in the image display area.



The preview frame turns blue when you drag it.

Note

- The aspect ratio of the preview frame is always 16:9.
- The Viewer PTZ uses digital zoom, so the higher the digital zoom ratio, the lower the quality of the image becomes.

■ Moving the Preview Frame

You can move the preview frame to the desired position.

Move by dragging

Click within the preview frame and drag it over the subject that you want to see magnified.
The preview frame turns blue when you drag it.

Move by clicking

Click a position outside of the preview frame and the preview frame will move to that position. Click the subject that you want to see magnified.

Move using sliders H610 H710

You can pan, tilt and zoom the displayed video using sliders.

Note

After changing the preview frame, the image display area will continue to display the cropped video corresponding to the preview frame even after the Viewer PTZ panel is closed. However, when you reconnect to Admin Viewer, the initial status will be restored.

■ Exiting Viewer PTZ

Click the [Viewer PTZ] button again. The Viewer PTZ panel closes and Viewer PTZ is exited.
Although clicking the close button of the Viewer PTZ panel closes the PTZ panel, the Viewer PTZ will stay on.

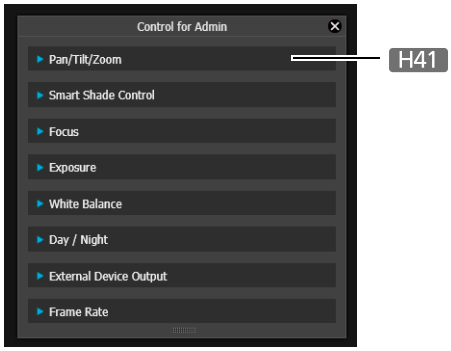
■ Differences Between Viewer PTZ and Digital PTZ

Viewer PTZ and Digital PTZ are both simple pan, tilt, and zoom functions that use the digital zoom function, but they have the following differences because they employ different operating principles.

Viewer PTZ	Digital PTZ H610 H710
Enlarges the specified part of the image transmitted from the camera and then displays it in the viewer.	Transmits only the trimmed part of the entire area that can be captured by the camera.
The size of the received data is large.	The size of the received data is small.
Can be used only in Admin Viewer.	Can be used in both Admin Viewer and VB Viewer.
PTZ operation can be performed independently for each viewer.	Independent operation cannot be performed for each viewer (if multiple viewers are connected, the same display is applied in the other viewers).

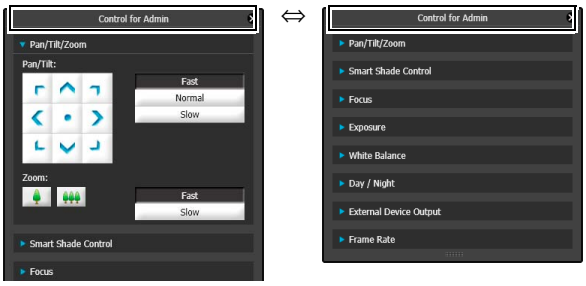
Using Control for Admin

When you have obtained control privileges, click the [Control for Admin] button to display the Control for Admin Panel and perform camera operation and video settings.



■ Opening/Closing Control Items

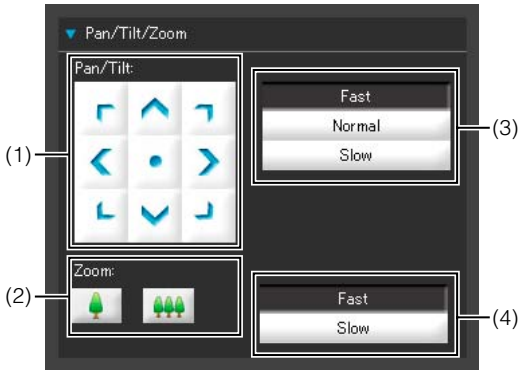
Clicking the title of a control item will open or close it.



You can open the various control items even without obtaining the camera control privileges, but all items other than [Frame Rate] will be grayed out.

■ Performing Operations and Settings H41

Click the camera control buttons to set the pan, tilt and zoom operations as well as the speed.



(1) [Pan/Tilt] button
Move pan and tilt in the direction of the arrows. Operation will continue as long as you are holding down the button and will stop when you release it. Clicking the center button will make the camera face straight forwards.

(2) [Zoom] button
Zooms in or out. Operation will continue as long as you are holding down the button and will stop when you release it.

(3) [Pan/Tilt] Speed
Select a speed from [Fast], [Normal] and [Slow].

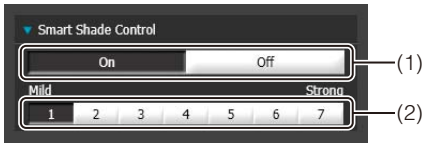
(4) [Zoom] Speed
Set the speed to [Fast] or [Slow].

Note

Changing the [Pan/Tilt] speed or [Zoom] speed will not change the speed of the slider, or of the pan, tilt or zoom in panorama.

■ Setting the Smart Shade Control

The smart shade control function differs from backlight compensation in that only dark areas are brightened while bright areas are kept intact.



(1) [Smart Shade Control]
Set to [Off] or [On].

(2) Adjusting the Smart Shade Control
When smart shade control is [On], set one of the 7 levels from [1] (Mild) to [7] (Strong).

Example: If the background is bright and the subject is hard to see, this function brightens dark areas to make the subject clearer.
In comparison to backlight compensation, smart shade control can reduce overexposure of bright areas.

OFF

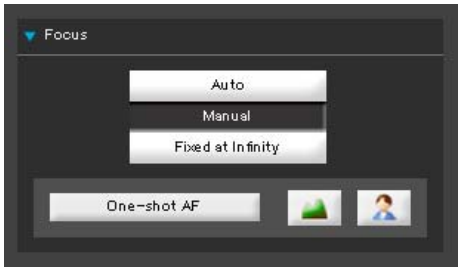
Smart Shade Control

BLC (Back Light Compensation)

Note

- When [On] is selected for smart shade control, the image file size increases.
- When [On] is selected for smart shade control, screen noise may increase. If noise is noticeable, lower the control level.

■ Setting the Focus



[Auto] H41 : Automatically focuses on the subject.

[Manual] : You can adjust the focus manually by pushing the (far) and (near) buttons.
Clicking [One-shot AF] will use autofocus to focus on a subject and then stop in manual focus.

[Fixed at Infinity] : You can set the focus so that it is fixed near infinity.

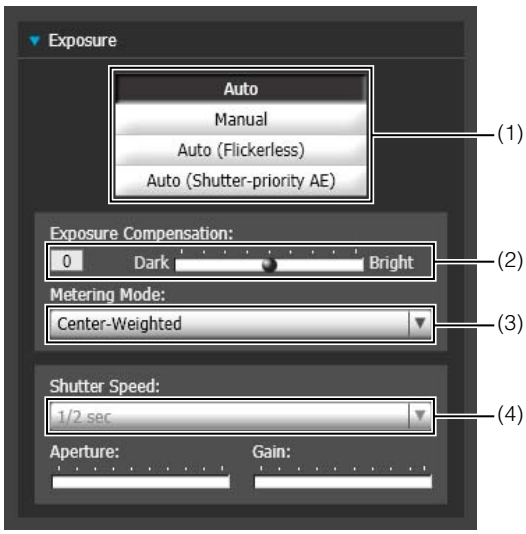
Important

- If it is set in the Admin Viewer, the same focus mode will occur in the viewers of other users also.
- Depending on the lighting used, focus may not be maintained when switching between [Day Mode] and [Night Mode]. Focus when switching Day/Night Mode can be set in the [Day/Night Mode Focus Settings] panel in the Admin Viewer (p. 141).
- Setting the shutter speed at [1/1 sec] in manual exposure (p. 140) will disable the [Auto] and [One-shot AF] focus modes in Control for Admin. Switch the focus to [Manual] and adjust it to your subject.
- Refer to the following for focus ranges.
  H41 Notes on p. 52
  H610 H710 Notes on p. 38

H41

- Changes to focus mode in the Admin Viewer will not be reflected in the settings on the setting page.
- Note that if you set the focus manually it will remain fixed.

■ Setting the Exposure



(1) Exposure Mode
Select from [Auto], [Manual], [Auto (Flickerless)] or [Auto (Shutter-priority AE)].
If [Auto] is selected for [Day/Night] under [Camera] in the Setting page (p. 53), select [Auto], [Auto (Flickerless)] or [Auto (Shutter-priority AE)].

[Auto]
The exposure is controlled automatically.

[Manual]
The exposure is set by adjusting the shutter speed, aperture and gain values manually.

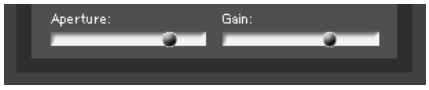
[Auto (Flickerless)]
In this mode, video flickering caused by fluorescent lights, etc., can be reduced. The shutter speed is automatically adjusted according to the brightness of the environment in which the camera is used.

[Auto (Shutter-priority AE)]
In this mode, the desired shutter speed can be specified.

(2) [Exposure Compensation]
When [Auto], [Auto (Flickerless)] or [Auto (Shutter-priority AE)] is selected for [Exposure], the exposure compensation value desired can be selected from nine levels (-4 to +4) using the slider.
To darken the image, select a negative value. To brighten the image, select a positive value.

(3) [Metering Mode]
When [Auto], [Auto (Flickerless)] or [Auto (Shutter-priority AE)] is selected for [Exposure], the metering mode can be selected from [Center-Weighted], [Average] or [Spot].
For an explanation on each item set in [Metering Mode], see [Metering Mode] in the Setting page (p. 51).

(4) [Shutter Speed]
When [Manual] or [Auto (Shutter-priority AE)] is selected for [Exposure], select the shutter speed desired. If [Manual] is selected, set the shutter speed in the range of [1/1 sec] to [1/16000 sec] from a pull-down menu. If [Auto (Shutter-priority AE)] is selected, set the shutter speed in the range of [1/2 sec] to [1/16000 sec] from a pull-down menu.
When capturing a moving subject, selecting a higher shutter speed can reduce blurry video capture.



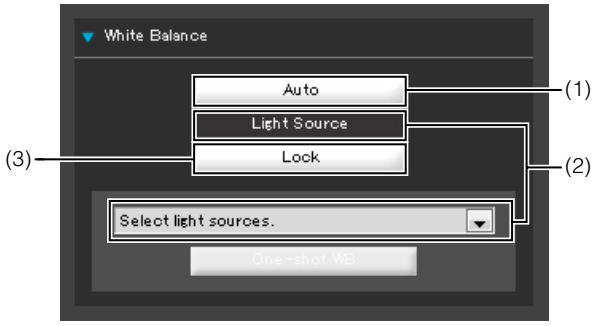
(5) [Aperture]
If [Manual] is selected for [Exposure], set a desired aperture value.
Moving the slider to the left closes the aperture and darkens the image. Moving the slider to the right opens the aperture and brightens the image.

(6) [Gain]
If [Manual] is selected for [Exposure], set a desired gain value.
Moving the slider to the left decreases the gain (sensitivity to brightness) and darkens the image. Moving the slider to the right increases the gain and brightens the image.

Important

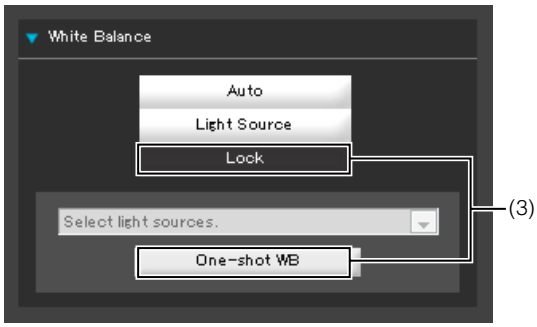
- If the subject is a traffic signal or electronic scoreboard, etc., the captured image may flicker.
  In this case, try changing [Exposure] to [Auto (Shutter-priority AE)] and then select a shutter speed lower than 1/100, to see if the situation improves.
- When [Camera] > [Camera Control] > [AGC Limit] is set to [OFF] in the setting page and [Exposure] is set to [Auto (Shutter-priority AE)], exposure compensation and backlight compensation will not be performed.

■ Setting White Balance



(1) [Auto]
The white balance is adjusted automatically.

(2) [Light Source]
Select the light source from the pull-down menu below according to the condition in which the camera is used.
For an explanation on each item set in [Light Source], see [White Balance] in the Setting page (p. 52).

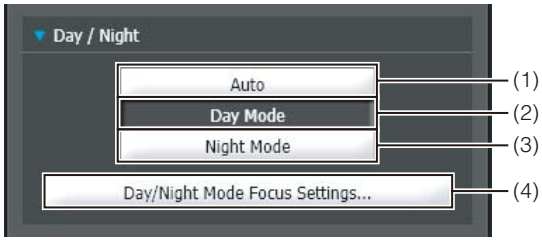


(3) [Lock]
The white balance is fixed to that of the video currently received.
To forcibly fix the white balance according to the light source, use [One-shot WB].
Example of Setting Method:
Irradiate a white subject (white paper, etc.) using the light source and capture the subject over the entire screen. In this condition, select [One-shot WB].

Important

- Since the light source selection options are based on representative characteristics, proper colors may not be achieved depending on the applicable light source. In this case, use the [One-shot WB] function.
- If the subject looks greenish under mercury lamps in the [Auto] mode, select the [Mercury Lamp] mode under light source. If the image is still not shown in appropriate colors under mercury lamps when the [Mercury Lamp] mode is selected under light source, use [One-shot WB].
- When the subject has only one color, under low light conditions, or when sodium lamps, mercury lamps or certain other fluorescent lighting is used, colors may not be adjusted automatically.
- When [Day/Night] is set to [Night Mode] (including when it is set to [Auto] and night mode is judged to be applicable), the white balance function cannot be used.
- Notes on capturing video continuously day and night
  If a subject that seldom changes is captured in a location where the light source changes gradually, such as when capturing a subject continuously day and night, appropriate colors may not be achieved.
  In the above case, applying changes to the image to capture will achieve the appropriate colors.

■ Setting the Day/Night Mode



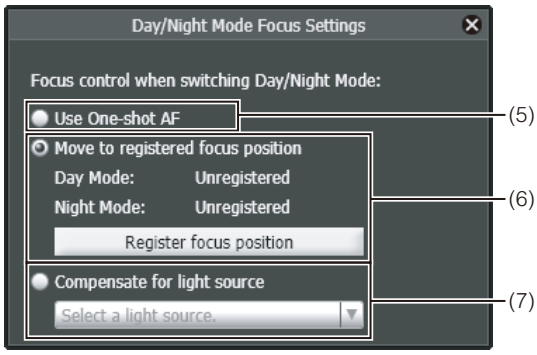
(1) [Auto]
The camera automatically switches to day mode or night mode depending on ambient brightness.

(2) [Day Mode]
Color image can be viewed in the normal mode.

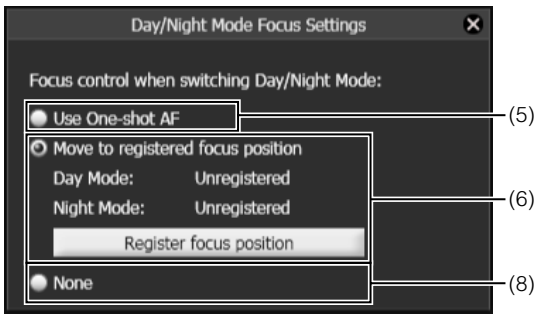
(3) [Night Mode]
Images are shown in black and white, due to the disabling of the infrared cut filter.

(4) [Day/Night Mode Focus Settings]
Click to display the [Day/Night Mode Focus Settings] panel for making focus settings when switching Day/Night Mode. Can only be set when [Focus] is set to [Manual] (p. 139).

H610 H710



H41



Focusing positions will vary under different light sources, such as fluorescent or infrared, since the wavelengths of these light sources vary. One of the following methods can be used to adjust the focusing position to allow for these differences when switching Day/Night Mode.

(5) [Use One-shot AF]
This is the factory default setting. Select this option to use One-shot AF when switching Day/Night Mode.

(6) [Move to registered focus position]
When switching Day/Night Mode, the focus positions preregistered for Day Mode and Night Mode in [Register focus position] will be used. For details, see "Registering the Focus Positions" (p. 142).

(7) [Compensate for light source] H610 H710
Select this option to adjust the focus position to suit the lighting being used when switching to Night Mode.
[Fluorescent]
Select this option to capture video under fluorescent, LED, sodium or mercury lighting.
[Halogen Lamp]
Select this option to capture video under halogen or incandescent lighting.
[Infrared (740nm)]
Select this option to capture video under infrared (740 nm wavelength) lighting.
[Infrared (850nm)]
Select this option to capture video under infrared (850 nm wavelength) lighting.
[Infrared (940nm)]
Select this option to capture video under infrared (940 nm wavelength) lighting.

(8) [None] H41
When switching Day/Night Mode, the camera automatically focuses on each of the fluorescent lighting focus positions set for Day Mode and Night Mode.

Registering the Focus Positions

The focus positions that are used when switching Day/Night Mode are registered as follows:

1 Select (2) [Day Mode] or (3) [Night Mode] in [Day/Night] (p. 141).

2 Under the lighting conditions selected in step 1, adjust the focus position as required while watching the video.

3 Click [Register focus position].

[Registered] will appear next to the mode, [Day Mode] or [Night Mode], picked in step 1.

4 Select the remaining mode in step 1, and repeat steps 2-3.

[Clear the registered focus position?] will appear when selecting (5) or (8), even if only one focus position has been registered for either [Day Mode] or [Night Mode]. When switching to (5) or (8), and then back to [Move to registered focus position] mode, selecting [No] will preserve the registered focus position. Selecting [Yes] will clear the registered focus position.

Important

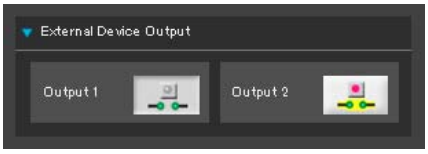
- If the viewer is exited in [Day Mode] or [Night Mode], auto day/night stays disabled even if [Auto] is set in the setting page. To set auto day/night to enable, be sure to exit the viewer after setting [Auto].
- While making settings with the [Day/Night Mode Focus Settings] panel, it is not possible to make settings using Admin Tools on another computer.
- If [Use One-shot AF] is activated due to switching between Day/Night Mode, the camera may not be able to focus on a target subject using One-shot AF if another subject passes in front of the target at that time.
- If Night Mode will be used under infrared lighting, turn on the lighting before switching to Night Mode.
- Even if you use [Day/Night Mode Focus Settings], focus may not be maintained in Night Mode if the light source changes (ex. infrared lighting to sunlight).

Note

Refer to the following for focus ranges when Day/Night is enabled.
H41 Notes on p. 52
H610 H710 Notes on p. 38

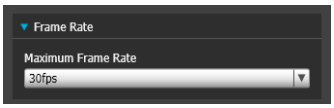
■ Selecting the External Device Output

You can control external device output and display the current output status using an icon. Output can be activated and deactivated by clicking this icon.



Example:
Output 1: inactive
Output 2: active

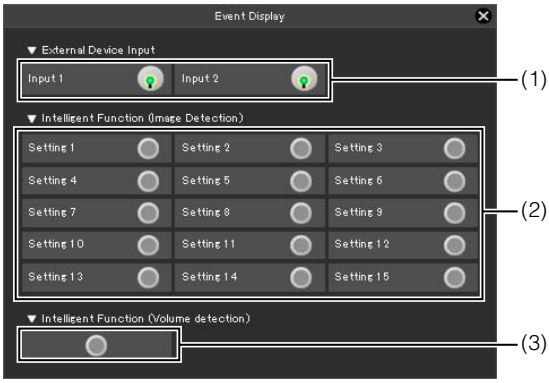
■ Setting a Frame Rate



[Maximum Frame Rate]
You can select the maximum frame rate for displayed video from one of twelve levels between [30fps] to [0.2fps].

Displaying Event Status

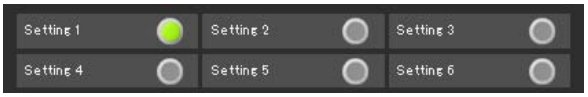
Clicking the [Event Display] button will show the event display panel, which shows the input status of external devices, as well as the status of image and volume detection by the intelligent function.



(1) [External Device Input]
When a contact input signal is received from an external device, input will be activated and an icon will be displayed.

Example:
Input 1: inactive
Input 2: active

(2) [Intelligent Function (Image Detection)]
The status of intelligent function (image detection) will be displayed. When the detection settings configured in intelligent functions (Moving Object Detection, Abandoned Object Detection, Removed Object Detection, Camera Tampering Detection or Passing Detection) enter Detected mode, the corresponding icon will turn green (p. 109).
If names are entered in [Detection Setting Name] in Intelligent Function Setting Tools (p. 109), [Setting 1] to [Setting 15] will be displayed with the corresponding name.



Example:
Setting 1: Image Detection status ON
Other settings: Image Detection status OFF

Note

The icon signifying Detection mode will be displayed for a maximum of five minutes (except for Moving Object Detection).

(3) [Intelligent Function (Volume detection)]
The volume detection status is displayed. When sound that meets the criteria selected under [Event] > [Volume Detection] in the Setting Page is detected, the icon turns green.

Example:
Volume Detection status ON

Recording to an SD Memory Card Manually

Video displayed in the Admin Viewer can be manually recorded to an SD memory card.

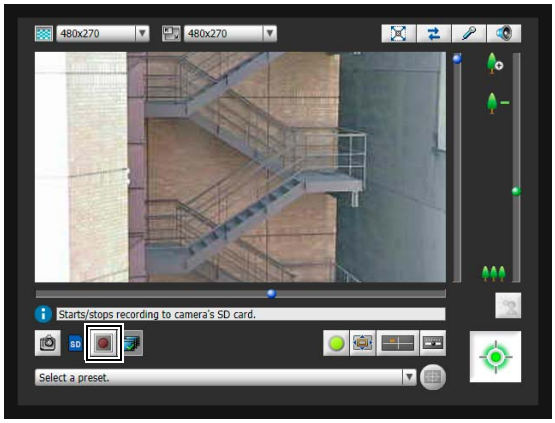
Note

- To record on an SD memory card, an SD memory card must be inserted in the camera (p. 129) and [Save Logs and Videos] must be selected in the setting page > [Memory Card] > [Operation Settings].
- The format and size of the video recorded on an SD memory card depends on the settings made on the Setting page.
  Video format: [Memory Card] > [Video Format]
  Video size: JPEG [Video] > [JPEG] > [Video Size: Upload / SD card]
  H.264 [Video] > [H.264] > [Video Size]

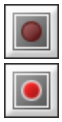
■ Recording Videos Manually

1 If you have not yet obtained the camera control privileges, click the [Obtain/Release Camera Control] button and obtain the control privileges.

2 Click the [Start/Stop SD Card Recording] button.



The [Start/Stop SD Card Recording] button appearance changes as shown below depending on recording status.


Not recording

Recording

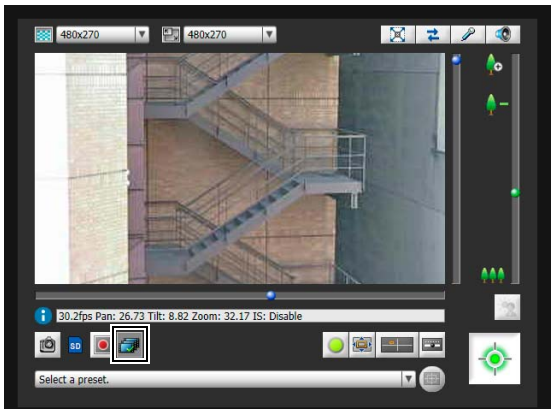
3 To stop video recording, click the [Start/Stop SD Card Recording] button again.

Important

Recording to the SD memory card will be terminated when the length of manually recorded video exceeds 300 seconds from the time recording started.

■ Confirming Manually Recorded Video

Use the Recorded Video Utility (p. 118) to confirm video manually recorded to an SD memory card.
Click the [Recorded Video Utility] button to start the Recorded Video Utility from the Admin Viewer.



Chapter 8

Appendix

❏ SD Memory Card Access
❏ Modifiers
❏ Troubleshooting
❏ List of Log Messages
❏ List of Viewer Messages
❏ Restore Default Settings
❏ List of Factory Default Settings
❏ Index

SD Memory Card Access

You can set the camera so that the following data is saved automatically to the camera's SD memory card. ("Chapter 5 Setting Page", "[Memory Card] SD Memory Card Operations and Settings" (p. 75)).
When either the storage capacity of the SD memory card or the number of files that can be saved is reached, you cannot save further video to the SD memory card. If this happens, delete any unneeded video files with the Recorded Video Utility.

- Image files when recording-mode stream transmission failed to be sent due to network errors (JPEG only)
- Video files when HTTP or FTP upload failed (JPEG/H.264)
- Video files manually recorded by the user from the Admin Viewer (JPEG/H.264)
- Video files recorded by [External Device Input], [Volume Detection], and the intelligent functions when an event occurs (JPEG/H.264)
- Video files recorded using a timer (JPEG/H.264)
- Log

■ Access to the SD Memory Card

Use the Recorded Video Utility (p. 118) of the Admin Tools or FTP software (not included) to access the camera using the camera's IP address.

FTP Software Settings

Address:	Camera IP address	(factory default setting: 192.168.100.1)
User ID:	Administrator user ID	(factory default setting: root)
Password:	Administrator password	(factory default setting: camera)

Important

- When deleting a video using a method other than the Recorded Video Utility, you must perform [Recreate Video Management Information] under [Memory Card] in the setting page (p. 76).
- Canon will assume no liability for any accident or damage resulting from use of FTP software.

■ Directory Structure for Data Downloaded with Recorded Video Utility

When video on an SD memory card is downloaded to a computer with the Recorded Video Utility, folders are created automatically in accordance with conditions such as the camera and the date and time.
The following shows the folder structure.

Example: H.264 video, manually recorded using a camera with an IP address of 192.168.100.1, on Sept. 10, 2012, from 16:00:00 to 16:59:59 (Camera Time Zone: GMT+09:00).

D:\work \ 192.168.100.1 \ 20120910 \ 070000_075959 _ +9 _ M _ H264
(1) (2) (3) (4) (5) (6) (7)

(1) Folder specified with [Download to]
(2) IP address of the camera
(3) Video recording date
(4) Recording start and end times (UTC)
(5) Time difference from UTC
(6) Recording type
  E: Event
  M: Manual recording
  R: Recording-mode stream
  T: Timer
  U: Upload
(7) Video format (JPEG or H.264)

Note

- A folder is created once per hour.
- If the time difference is added to the starting and ending times, it will equal the local time.

■ File Name Format for Data Downloaded with Recorded Video Utility

Example: Video, manually recorded on Sept. 10, 2012, starting from 16:06:19 (Camera Time Zone: GMT+09:00).

20120910 070618-070619- M 00 _ 507 .mov
(1) (2) (3) (4)

(1) Video recording date
(2) File creation time (UTC)
(3) Recording start time (UTC)
(4) Recording type
  E: Event
  M: Manual recording
  R: Recording-mode stream
  T: Timer
  U: Upload

Note

- The file creation time will be earlier than the actual start of recording time.
- If multiple video files were created because recording continued for several seconds or more, a new file name with different values for (2) and the sequential number ending will be used. In the above example, if recording starts at 16:09:19, and the next file is switched to 4 seconds later, the file name will be as follows.
  20120910070623-070619-M00_508.mov
  Since this is a continuation of the recording that started at 16:09:19, the recording start time (3) will remain as “070619”. The sequential number at the end of the file name will be increased by one increment.

Modifiers

According to the setting item, you can specify parameters using modifier “% characters”.

Modifiers	Meaning	Description of character string entered
%n	Reason for capture (number)	0 (test) | 1 (External device input 1) | 2 (External device input 2) | 33 (Timer 1) | 34 (Timer 2) | 35 (Timer 3) | 36 (Timer 4) | 145 (Volume detection) | 161 (Intelligent Function Detection Setting 1) | 162 (Intelligent Function Detection Setting 2) | 163 (Intelligent Function Detection Setting 3) | 164 (Intelligent Function Detection Setting 4) | 165 (Intelligent Function Detection Setting 5) | 166 (Intelligent Function Detection Setting 6) | 167 (Intelligent Function Detection Setting 7) | 168 (Intelligent Function Detection Setting 8) | 169 (Intelligent Function Detection Setting 9) | 170 (Intelligent Function Detection Setting 10) | 171 (Intelligent Function Detection Setting 11) | 172 (Intelligent Function Detection Setting 12) | 173 (Intelligent Function Detection Setting 13) | 174 (Intelligent Function Detection Setting 14) | 175 (Intelligent Function Detection Setting 15)
%N	Reason for capture (character string)	<External input device name (alphanumeric characters)> | <Intelligent Function Detection Setting (1 - 15)> | NULL (external input device name (alphanumeric characters) not yet set/volume detection/timer event or test)
%X	Width of image	Number of pixels in horizontal direction
%Y	Height of image	Number of pixels in vertical direction
%C	Camera number	1
%D	Camera name	Setting for [Camera Name (alphanumeric characters)]
%P	Pan position	H41 -179.99 – 180.00 H610 H710 0
%T	Tilt position	H41 -179.99 – 180.00 H610 H710 0
%Z	Zoom position	H41 0.01 – 300.00 H610 H710 0
%V	Camera server	VB-H41/VB-H610VE/VB-H610D/VB-H710F
%y	Year of capture time	2001 – 2031
%m	Month of capture time	01 – 12
%d	Day of capture time	01 – 31
%w	Day of week of capture time	0 – 6 (Sunday to Saturday)
%H	Hours of capture time	00 – 23
%M	Minutes of capture time	00 – 59
%S	Seconds of capture time	00 – 59
%s	Milliseconds of capture time	000 – 999
%z	Time zone of capture time	-1200 – +1300
%a	Weekday name of capture time	Sun | Mon | Tue | Wed | Thu | Fri | Sat
%b	Month name of capture time	Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec
%h	Host Name	

Note

- A runtime error will occur if the specified name does not match.
- If this modifier is not defined, “%” will be deleted.

■ Available Modifiers

The modifiers that can be used for each setting item are specified below.

[HTTP Upload] (p. 60)

[Parameter (query string)]
All modifiers can be used.

[FTP Upload] (p. 60)

[Subdirectory Name to Create]
Only the modifiers %y,%m,%d,%w,%H,%h,%n can be used.

[File Name to Create]
Only the modifiers %y,%m,%d,%w,%H,%M,%S,%s,%n can be used.

[E-mail Notification] (p. 61)

[Message Body]
All modifiers can be used.

Troubleshooting

Before contacting the dealer where you purchased the product or Canon's Customer Service Center, check the items specified as follows. If a log message is displayed, check the details of the message and corresponding countermeasure in the log message list.

Problem	Countermeasures
The camera does not start.	• If you are using a PoE hub, check if the LAN cable is connected correctly. • If you are using an AC adapter (sold separately), check if the AC adapter is connected correctly. • Turn the camera off and on again (see “Installation Guide” > “Connecting the Camera”).
VB Initial Setting Tool does not operate.	• Check if the LAN cable is connected correctly. • Turn the camera off and on again (see “Installation Guide” > “Connecting the Camera”). The camera no longer responds to VB Initial Setting Tool 20 minutes after being turned on. • Check if the camera and the PC in which the VB Initial Setting Tool is operating are connected to the LAN in the same segment. • The VB Initial Setting Tool may not function when the [Windows Firewall] function is enabled. In this case, see “Notes on Use When the [Windows Firewall] Function is Enabled” (p. 20). • Check if you are using an older version of the VB Initial Setting Tool.
H610 H710 Camera Angle Setting Tool does not operate.	• Check if the LAN cable is connected correctly. • Check if the camera and the PC in which the Camera Angle Setting Tool is operating are connected to the LAN in the same segment. • “Application could not be started. Install .NET Framework 3.5 (SP1 or later).” If this message is displayed, install .NET Framework 3.5 (SP1 or later) or enable settings (p. 19).
The top page of the camera is not displayed.	• Check if the LAN cable is connected correctly. • Check if the network to which the camera is connected is set up correctly. In particular, check if the IP address, subnet mask and default gateway address are set within the ranges supported by the applicable network. • If you have changed the IP address, the new address will not become effective until the camera is rebooted. • Check if the correct URI (camera IP address) is entered in your web browser (p. 42, p. 78, p. 127). • Check whether the connection is from a computer whose access is blocked in [Access Control] on the Setting page.
The Admin Tools will not start. The Admin Viewer will not start.	• “Your web browser is not supported.” If this message is displayed, use Internet Explorer 7 or later. • “Application could not be started. Install .NET Framework x.x (x is the version).” If this message is displayed, install the corresponding version of .NET Framework or enable settings (p. 19). • “JavaScript is not available or disabled on your web browser.” If this message is displayed, set [Active Script] to [Enable] in Internet Explorer's security settings. (See (2) below for instructions on how to set this.) • “The settings from (1) to (3) below must be carried out to use the Admin Viewer and Admin Tools.” If this message is displayed, set the following. (1) Use the installer to install your Admin Tools Certificate (p. 26). (2) When using Internet Explorer 9 or greater, follow the steps in “Registering the Top Page of the Camera as a Trusted Site” (p. 20) and add this web site to [Trusted sites] in Internet Explorer's security settings. (3) In Internet Explorer click [Tools] > [Internet Options] > [Security] > [Custom level] and under the Security Settings list, set [XAML browser applications], [File download] and [Launching programs and files in an IFRAME] to [Enable].
Video is not displayed.	• To improve video quality, refer to “[Video] Setting Video Size, Quality and Frame Rate” (p. 55) in “Chapter 5 Setting Page” to change settings and make adjustments. • Up to 30 viewers can access the camera at the same time. If this limit has been exceeded, video is not displayed and a message appears.
The video is not displayed for Digital PTZ panel in Admin Viewer.	• If [Server] > [Video Server] > [Maximum Number of Clients] is configured to 0 in the setting page, the image will not be displayed in the Digital PTZ panel. Increase the number in [Maximum Number of Clients].

Problem	Countermeasures
The video is not updated in the Digital PTZ panel in Admin Viewer.	• [Server] > [Video Server] > [Maximum Connection Time (sec.)] on the setting page is applied to the time for updating video in the Digital PTZ panel. If the value is set to other than 0, the video will no longer be updated after the set time elapses. If the value is set to 0, the video update time becomes unlimited. Take note, however, that this time affects not only the Digital PTZ panel, but also the time that individual clients can connect to the camera.
There is no audio.	• If there is no audio, check the audio server settings of the camera and also check the sound and audio device settings for the PC. • If you are using the Admin Viewer with the administrator authorities, check if the camera is connected to the RM Viewer or another viewer that lets the administrator use audio. • In VB Viewer, audio cannot be used if the Canon Network Camera Audio Receiver add-on is not installed.
The camera cannot be controlled.	• If you connect the Admin Viewer as an administrator, you will have exclusive possession of the camera control privileges. If you connect to the Admin Viewer as an Authorized User, you cannot control the camera unless the administrator releases camera control. Consult the Administrator (p. 124).
The viewer gets disconnected.	• Check the network and PC for abnormality. • Reboot the PC and connect again.
You forgot your password.	• You can initialize all settings of the camera excluding date and time using the reset switch (p. 164). The administrator password required for initialization is “camera”. Note, however, that network settings such as the IP address and subnet mask will be initialized and must be set again.
Data cannot be uploaded.	• Check the upload destination in the [Upload] menu, as well as the upload operation upon event in the [Event] menu, to see if both are set correctly. • You can perform an operation check based on the currently set upload destination by running a test (p. 60) from the [Upload] menu. • Check [View Logs] in the [Maintenance] menu or logs on the server to check the detailed operating environment. For [View Logs], see “Application (Uploader) Messages” (p. 153). Also see “Important” in p. 59. • For the server settings, contact your System Administrator.
You cannot use recording-mode stream transmission.	• You cannot use recording-mode stream transmission if [Upload] in the [Upload] menu is set to HTTP or FTP. Set [Upload] to [Upload Disabled] (p. 59).
Video cannot be recorded on an SD memory card.	• To record video to an SD memory card when an event occurs, check the [Video Record Action] settings under [Event] in the setting page. When [Video Record Action] is set to [Upload], change it to [Record to SD Card]. • When recording-mode stream video that could not be transmitted due to network errors or video for which the HTTP/FTP upload failed is not stored on the SD memory card, check [Operation Settings] under [Memory Card] in the setting page. When [Operation Settings] is set to [Save Log], change it to [Save Logs and Videos]. • To manually save recordings to an SD memory card, obtain camera control privileges.
Files cannot be saved in the setting page or Admin Tools.	• Saving to certain folders is prohibited in Windows 8, Windows 7, Windows Vista, Windows Server 2008, and Windows Server 2012. Accordingly, an attempt to save a file may fail. Specify [Documents], [Pictures] and other folders.
A message indicating “Cannot access the SD card. Please recreate the video management information on the Setting page.” appears when an attempt is made to start up the Recorded Video Utility.	• Select [SD Card Information] under [Memory Card] in the setting page to check [Video Management Information Status]. When [Video Management Information Recreation Required] is displayed, click [Exec] in [Recreate Video Management Information] under [SD Card Operations]. When video management information has been recreated, make sure that [Video Management Information Status] is [Normal].

List of Log Messages

Log Messages on the Camera

Log messages are classified into the following types.

Category	Level	Code	Fault level
crit	Error	4xx	Software-level failure (Task operations will stop)
err	Error	3xx	Operational error (Operations will continue)
warning	Warning	2xx	Non-operational error
notice	Warning	1xx	Error external to the system
info	Information	0xx	Information on normal operation

Note

If no content is recorded in a log for approximately two hours, "--MARK --" will be recorded in the message area.

■ Application (Camera) Messages

W001 Starting and stopping of system [info]

Description	%1 webview (W001)
%1	Starting or stopping
Meaning	wvhttp server (webview) has started or stopped.

W030 Startup and shutdown of WebView Livescope Client [info]

Description	%1%2 host=<Host>, user=<User>, prio=<Priority>(W030)
%1	W: WebView session, V: Session-less video client, N: Session-less event client
%2	+: Connect, -: Disconnect
Meaning	The camera server client was connected or disconnected.

W031 Transmitted video data size [info]

Description	%1= host=<Host>, user=<User>, video=<jpg | h264>:<Number of frames> (W031)
%1	W: WebView session, V: Session-less video client
Meaning	When a client disconnected, the total data that was sent to the client displayed in number of frames.

W040 Clearing to external memory [info]

Description	%1 the image storing - %2 (W040)
%1	Starting or stopping
%2	Reason for starting/stopping
Meaning	Started or stopped clearing stream recording to external memory.

W101 Invalid user name [notice]

Description	user <User name> not found (W101)
Meaning	The camera was accessed by an unauthorized user.

W102 Invalid password [notice]

Description	user <User name> password mismatch (W102)
Meaning	The password is invalid

W130 Buffer recovered [notice]

Description	stream buffer recovered (W130)
Meaning	Image buffer for stream recording has recovered.

W210 Camera operation discarded [warning]

Description	camera operation discarded (W210)
Meaning	Camera operation requested was discarded.

W230 Buffer overflow [warning]

Description	stream buffer overflowed (W230)
Meaning	The image buffer for the stream recording overflowed and images were discarded.

■ Application (Uploader) Messages

A004 Starting and stopping of uploader [info]

Description	%1 uploader (A004)
%1	Starting or stopping
Meaning	The uploader was started or stopped.

A040 Number of uploads (MAIL) [notice]

Description	uploader mail: normal=%1 test=%2 (A040)
%1	Number of normal uploads.
%2	Number of test uploads.
Meaning	Shows the number of uploads executed.

A041 Number of uploads (FTP) [notice]

Description	uploader ftp: normal=%1 test=%2 (A041)
%1	Number of normal uploads.
%2	Number of test uploads.
Meaning	Shows the number of uploads executed.

A042 Number of uploads (HTTP) [notice]

Description	uploader http: normal=%1 test=%2 (A042)
%1	Number of normal uploads.
%2	Number of test uploads.
Meaning	Shows the number of uploads executed.

A120 Resolution of upload destination name failed [notice]

Description	uploader cannot resolve the server name (A120)
Meaning	The name of the upload destination could not be resolved.

A121 Connection to upload destination failed [notice]

Description	uploader cannot connect the server (A121)
Meaning	Execution of connect to upload destination failed.

A122 Connection to upload destination failed [notice]

Description	uploader cannot connect the server (A122)
Meaning	The upload destination could not be connected due to a reason other than A120 and A121.

A134 Invalid upload setting (FTP/HTTP mode) [notice]

Description	ftp/http mode invalid. uploader set <none> forcibly (A134)
Meaning	The upload mode setting is invalid. The upload function was forcibly disabled.

A135 Invalid upload setting (FTP PORT/PASV mode) [notice]

Description	ftp port/pasv mode invalid. uploader set <pasv> forcibly (A135)
Meaning	The PORT/PASV mode setting in connection with FTP upload is invalid. The PASV mode was forcibly set.

A136 Invalid upload setting (HTTP notification only/ image mode) [notice]

Description	http notice/image mode invalid. uploader set <image> forcibly (A136)
Meaning	The notification only/image mode setting in connection with HTTP upload is invalid. The image mode was forcibly set.

A137 Invalid upload setting (E-mail notification) [notice]

Description	mode invalid. uploader set <none> forcibly (A137)
Meaning	The e-mail notification setting is invalid. E-mail notification was forcibly disabled.

A138 Invalid upload setting (E-mail notification authentication mode) [notice]

Description	authentication mode invalid. uploader set <smtp auth> forcibly (A138)
Meaning	The setting for e-mail notification authentication mode is invalid. “SMTP_AUTH” was forcibly set.

A271 E-mail communication buffer overflowed [warning]

Description	mail queue is full (A271)
Meaning	E-mails overflowed from the communication buffer.
Countermeasure	Make adjustments to reduce the number of event occurrences. Also adjust video quality and video size for upload.

A272 Upload communication buffer overflowed [warning]

Description	ftp/http queue is full (A272)
Meaning	Upload data overflowed from the communication buffer.
Countermeasure	Make adjustments to reduce the number of event occurrences. Also adjust the video quality, video size and frame rate for upload.

A273 Used buffer size is over maximum size [warning]

Description	used buffer size is over maximum size. (A273)
Meaning	The buffer reached maximum usage size.
Countermeasure	Adjust the video quality, video size and frame rate for upload.

A274 Event buffer for upload overflowed [warning]

Description	event queue is full (A274)
Meaning	Event buffer for upload overflowed.
Countermeasure	Make adjustments to reduce the number of event occurrences.

A275 Image buffer for upload overflowed [warning]

Description	buffer queue is full (A275)
Meaning	Image buffer for upload overflowed.
Countermeasure	Make adjustments to reduce the number of event occurrences. Also adjust the video quality, video size and frame rate for upload.

A470 Uploader initialization failed [crit]

Description	uploader initialization failure - %1 (A470)
%1	Error number
Meaning	The uploader could not be initialized.
Countermeasure	If the problem persists after rebooting the camera, the camera is faulty, arrange for servicing.

■ Application (Audio Server) Messages

B001 Starting and shutdown of audio server [info]

Description	%1 audio. (B001)
%1	starting | stopping
Meaning	The audio server was started/shut down.

B011 Audio client connected [info]

Description	[%1] %2 connected n=%3 (B011)
%1	Client type (send | recv)
%2	Client host IP address
%3	Total number of clients
Meaning	An audio client was connected.

B012 Audio client closed [info]

Description	[%1] %2 closed n= %3 (B012)
%1	Client type (send | recv)
%2	Client host IP address
%3	Total number of clients
Meaning	An audio client was disconnected.

B101 Error request received [notice]

Description	%1 unusual request [%2] (B101)
%1	Client host IP address
%2	Error type (400 | 404 | ...)
Meaning	The request was denied due to a command error (400) or parameter error (404).

B102 Client connection denied [notice]

Description	%1 request denied [%2] (B102)
%1	Client host IP address
%2	Denial type (41 | 43 | ...)
Meaning	Client connection was denied due to an authentication error (41), time specification error (42), insufficient resource (43), specification of unsupported codec (45), specification of unpermitted user level (47), too many clients (49) or invalid operation mode (4a).
Countermeasure	41: Check user name, password or user list used when connecting. 42: Check playtime or maximum connection time settings used when connecting. 43: Reconnect or restart. 45: Use supported client software. 47: Check user level used when connecting. 49: Check client number settings. 4a: Check if usage of audio server is enabled.

B103 Client forcibly disconnected [notice]

Description	%1 access denied [%2] (B103)
%1	Client host IP address
%2	Denial type (41 | 42 | 4a)
Meaning	Connection was initially permitted, but the setting has subsequently been changed to prohibit access, thereby triggering a forced disconnection (the denial type is the same with B102).

B201 Event notification failure [info]

Description	cannot notify %1 event [%2] (B201)
%1	Event type (ald)
%2	Error number
Meaning	The event notification failed.

B202 Event reception failure [info]

Description	cannot recv event [%1] (B202)
%1	Error number
Meaning	The event could not be received.

B203 Audio message send error [info]

Description	audio message send error %1 [%2] (B203)
%1	Message type
%2	Error number
Meaning	The audio message could not be sent.

B204 Audio message reception failure [info]

Description	audio message recv error [%1:%2] (B204)
%1	Error notification number
%2	Cause of error
Meaning	The audio message could not be received.

B301 Audio device error [err]

Description	cannot use audio device for %1 [%2:%3] (B301)
%1	Transmission/reception type (rx | tx)
%2	Error handling (open | write | flush)
%3	Error number
Meaning	An audio device error was detected.
Countermeasure	If the error is not reset automatically, arrange for servicing.

B401 Audio device initialization failed [err]

Description	audio device initialization error [%1] (B401)
%1	Error number
Meaning	The audio device could not be initialized. The audio server stops.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

B402 Audio server initialization failed [err]

Description	audio initialization error [%1] (B402)
%1	Error number
Meaning	The audio server could not be initialized. The audio server stops.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

B403 Settings change failed [err]

Description	cannot set config [%1:%2] (B403)
%1	Error notification number
%2	Error number
Meaning	The settings could not be updated. The audio server stops.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

■ Application (Video-Related) Messages

V001 Starting and shutdown of video server [info]

Description	%1 video (V001)
%1	Starting or stopping
Meaning	The video server was started/stopped.

V020 Starting intelligent service [info]

Description	starting intelligent. (V020)
Meaning	Intelligent service was started.

V020 Shutting down intelligence service [info]

Description	shutdown intelligent. (V020)
Meaning	Intelligent service was shut down.

V200 Video input warning [warning]

Description	video %1 warning - %2 (V200)
%1	Video number
%2	Error number
Meaning	An error that permits recovery of the video input system was detected.
Countermeasure	Change video size or video quality, or decrease data size for each JPEG image.

V320 Internal error in intelligent service [err]

Description	cannot work intelligent [%1] [%2] [%3] . (V320)
%1	Error number
%2	Cause of error
%3	Error information
Meaning	An internal error occurred in intelligent service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V321 Pseudo mode setting error in intelligent service [err]

Description	pseudo mode setting fail. (V321)
Meaning	An error occurred in the pseudo mode setting of intelligent service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V400 Video input initialization error [crit]

Description	video %1 initialization failure - %2 (%3) (V400)
%1	Video number
%2	Process description
%3	Error details
Meaning	The video input function was stopped because the video input system could not be initialized.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V401 Video input command error [crit]

Description	video %1 command error - %2 (%3) (V401)
%1	Video number
%2	Process description
%3	Error details
Meaning	The video input function was stopped because a video input command could not be processed.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V402 Video input frozen [crit]

Description	video %1 stalled (V402)
%1	Video number
Meaning	The video input function was stopped because video generation stopped.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V403 Video input error [crit]

Description	video %1 fatal error - %2 (V403)
%1	Video number
%2	Error number
Meaning	The video input function was stopped because an error that does not permit recovery of the video input system was detected.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V420 Could not start intelligent service [crit]

Description	intelligent initialization error [%1] [%2] . (V420)
%1	Error number
%2	Cause of error
Meaning	Failed to initialize intelligent service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

V421 Intelligent service error [crit]

Description	intelligent working error [%1] [%2] . (V421)
%1	Error number
%2	Cause of error
Meaning	An error that does not permit recovery occurred while intelligent service was running.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

■ Application (SD Memory Card) Messages

M001 Starting and stopping of SD memory card control module [info]

Description	%1 sdctrl (M001)
%1	Starting or stopping
Meaning	The SD memory card control module (sdctrl) has started or stopped.

M201 SD memory card write protection [warning]

Description	Read only filesystem (M201)
Meaning	A write-protected SD memory card is inserted.

M203 Not enough space on SD memory card [warning]

Description	There is not available space (M203)
Meaning	Insufficient SD memory card capacity.

M204 Invalid file removed [warning]

Description	Invalid file %1 was removed. (M204)
%1	Name of removed file
Meaning	An invalid file was removed.

M301 SD memory card control module error [err]

Description	%1 process failure (M301)
%1	mount or unmount
Meaning	Mount or unmount process failed.

■ HTTP Server Messages

H143 User name specification error [notice]

Description	(http_auth.c.XXX) get_password failed, IP:%1 (H143)
%1	IP address
Meaning	An unknown user was specified in user authentication.

H144 Password specification error [notice]

Description	(http_auth.c.XXX) password doesn't match for %1 username%2, IP:%3 (H144)
%1	URL XSS vulnerability countermeasure implementation (process equivalent to ftpd)
%2	User Name
%3	IP address
Meaning	A wrong password was specified in user authentication.

H201 Timeout disconnect [warning]

Description	a request for %1 timed out after writing %d seconds (H201)
%1	Request URI
%d	360 (Timeout time)
Meaning	Disconnected due to HTTP server timeout (360 sec.).

■ System Messages

S001 System started [info]

Description	starting paramd (S001)
Meaning	Parameter management module started.

S002 System settings changed [info]

Description	Updated system settings. (S002)
Meaning	Settings not requiring rebooting were changed.

S010 Event service started [info]

Description	starting event (S010)
Meaning	The event service was started.

S011 Event service shut down [info]

Description	shutdown event (S011)
Meaning	The event service was shut down.

S012 External device service started [info]

Description	starting extio (S012)
Meaning	The external device input/output service was started.

S013 External device service shut down [info]

Description	shutdown extio (S013)
Meaning	The external device input/output service was shut down.

S014 Timer service started [info]

Description	starting timer (S014)
Meaning	The timer service was started.

S015 Timer service shut down [info]

Description	shutdown timer (S015)
Meaning	The timer service was shut down.

S070 Change to SSL certificate [info]

Description	ssl: succeeded to %1 certificate (S070)
%1	generate | load | delete | restore
Meaning	A certificate was generated/loaded/deleted/ restored
Countermeasure	None

S220 PAN/TILT operation warning [warning]

Description	%1 warning detected. [%2] (S220)
%1	PAN | TILT
%2	Warning details
Meaning	An error occurred during operation or stopping of PAN/TILT.
Countermeasure	Check that the camera is not touching the dome, etc.

S302 Error on saving settings [err]

Description	Can’t update system settings (S302)
Meaning	An error generated while the system was saving a setting. Setting could not be saved.
Countermeasure	Provide enough memory space by deleting unnecessary files in the user memory area, etc.

S303 Error on saving settings [err]

Description	Can’t update files of system settings (S303)
Meaning	An error generated while the system was saving a setting. Setting could not be saved.
Countermeasure	Provide enough memory space by deleting unnecessary files in the user memory area, etc.

S307 Error on saving settings [err]

Description	(vbadmin.c XXX) Can't update system settings (S307)
Meaning	An error generated while the settings were saved by the setup protocol. Setting could not be saved.
Countermeasure	Provide enough memory space by deleting unnecessary files in the user memory area, etc.

S310 Working error in event service [err]

Description	cannot work event [%1] [%2] [%3] (S310)
%1	Error number
%2	Cause of error
%3	Error information
Meaning	An error occurred while the event service was running.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S311 Working error in external input/output service [err]

Description	cannot work extio [%1] [%2] [%3] (S311)
%1	Error number
%2	Cause of error
%3	Error information
Meaning	An error occurred while the external input/ output device service was running.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S312 Working error in timer service [err]

Description	cannot work timer [%1] [%2] [%3] (S312)
%1	Error number
%2	Cause of error
%3	Error information
Meaning	An internal error occurred in the timer service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S320 PAN/TILT operation error [err]

Description	%1 error occurred. [%2] (S320)
%1	PAN | TILT
%2	Warning details
Meaning	An error occurred during operation or stopping of PAN/TILT.
Countermeasure	Check that the camera is not touching the dome, etc. If the error is not caused by problems such as contact with peripheral items, the camera needs to be serviced.

S410 Event service initialization error [crit]

Description	event initialization error [%1] [%2] (S410)
%1	Error number
%2	Cause of error
Meaning	An error occurred in the initialization of the event service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S411 External input/output service initialization error [crit]

Description	extio initialization error [%1] [%2] (S411)
%1	Error number
%2	Cause of error
Meaning	An error occurred in the initialization of the external input/output device service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S412 Timer service initialization error [crit]

Description	timer initialization error [%1] [%2] (S412)
%1	Error number
%2	Cause of error
Meaning	An error occurred in the initialization of the timer service.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

S413 Timer service runtime error [crit]

Description	timer working error [%1] (S413)
%1	Error number
Meaning	An error occurred while the timer service was running.
Countermeasure	If the problem persists after rebooting, the camera is faulty. Arrange for servicing.

■ Camera Messages

C201 Day/Night Mode switching warning [warning]

Description	Can't switch Day/Night mode, because current mode is Auto. (C201)
Meaning	Day/Night Mode could not be switched.
Countermeasure	Set Day/Night Mode to manual.

■ RTP-related Messages

R001 Startup of RTP distribution module [info]

Description	starting media_plane (R001)
Meaning	RTP distribution module started.

R002 Stopping of RTP distribution module [info]

Description	stopping media_plane (R002)
Meaning	RTP distribution module stopped.

R003 RTSP PLAY request received [info]

Description	PLAY received: client_IP=%1, profile=%2, num_of_sessions=%3(V=%4,A=%5, M=%6,BC=%7) (R003)
%1	Client IP address
%2	Profile name of requested PLAY
%3	Total number of client sessions
%4	Total distribution count of Video stream
%5	Total distribution count of Audio stream
%6	Total distribution count of Metadata stream
%7	Total distribution count of AudioBackChannel
Meaning	RTSP PLAY request was received.

R004 RTSP TEARDOWN request received [info]

Description	TEARDOWN received: client_IP=%1, profile=%2, num_of_sessions=%3(V=%4, A=%5,M=%6,BC=%7) (R004)
%1	Client IP address
%2	Profile name of requested TEARDOWN
%3	Total number of client sessions
%4	Total distribution count of Video stream
%5	Total distribution count of Audio stream
%6	Total distribution count of Metadata stream
%7	Total distribution count of AudioBackChannel
Meaning	RTSP TEARDOWN request was received.

R005 Starting multicast [info]

Description	start multicast: profile=%1, num_of_sessions=%2(V=%3,A=%4,M=%5, BC=%6) (R005)
%1	Client IP address
%2	Profile name of requested MulticastStreaming START
%3	Total distribution count of Video stream
%4	Total distribution count of Audio stream
%5	Total distribution count of Metadata stream
%6	Total distribution count of AudioBackChannel
Meaning	Multicast was started.

R006 Stopping multicast [info]

Description	stop multicast: profile=%1, num_of_sessions=%2(V=%3,A=%4, M=%5,BC=%6) (R006)
%1	Client IP address
%2	Profile name of requested MulticastStreaming STOP
%3	Total distribution count of Video stream
%4	Total distribution count of Audio stream
%5	Total distribution count of Metadata stream
%6	Total distribution count of AudioBackChannel
Meaning	Multicast was stopped.

R101 RTP session timeout [notice]

Description	session timeout: session ID=%1 (R101)
%1	Session ID
Meaning	RTP session has timed out.

R102 Information acquisition failure (RTP payload size) [notice]

Description	cannot get parameter: RTP_payload_size (R102)
Meaning	Information acquisition has failed (RTP payload size).

R102 Information acquisition failure (IP address) [notice]

Description	cannot get parameter: IP_address (R102)
Meaning	Information acquisition has failed (IP address).

R103 RTSP authentication failure [notice]

Description	RTSP authorization error (R103)
Meaning	RTSP authentication has failed.

R107 RTSP authentication failure or missing authentication information [notice]

Description	RTSP Error: error_code=401: Unauthorized (R107)
Meaning	RTSP authentication has failed or authentication information is missing.

R107 Insufficient resources [notice]

Description	RTSP Error: error_code=503: Service Unavailable (R107)
Meaning	Service unavailable due to insufficient resources. For example, the max. number of RTP connections exceeded.

R301 Distribution communication error [err]

Description	message queue open error: %1 (R301)
%1	Modules that generate errors RTP_CTRL_QUEUE RTP_DATA_QUEUE VIDEO_CTRL_QUEUE VIDEO_DATA_QUEUE AUDIO_CTRL_QUEUE AUDIO_DATA_QUEUE EVENT_CTRL_QUEUE RECVQ_META SENDQ_MEDIA
Meaning	A communication error occurred between modules.
Countermeasure	If the problem persists after repeated attempts and rebooting, the camera may be faulty. Arrange for servicing.

R302 Parameter acquisition failure [err]

Description	cannot get parameter: %1 (R302)
%1	user_account: User account IP_address: IP address of the camera profile_media_configuration: MediaConfiguration information RTSP_port_number: RTSP port number
Meaning	Parameter acquisition has failed.

R303 Metadata distribution initialization failure [err]

Description	metadata initialization error (R303)
Meaning	Metadata distribution initialization has failed.

R304 Abnormal termination of client [err]

Description	delete session from some kind of error: client_IP=%1, session_ID=%2 (R304)
%1	Client IP address
%2	Session ID
Meaning	The client session terminated abnormally.

R304 Client disconnected [err]

Description	connection reset by peer: client_IP=client_IP=%1 (R304)
%1	Client IP address
Meaning	Disconnected from client.

R304 Client disconnected [err]

Description	RTP/HTTP connection closed by client (R304)
Meaning	Disconnected from client.

R305 RTSP processing error [err]

Description	RTSP Error: error_code=500: Internal Server Error (R305)
Meaning	An RTSP processing error occurred.

List of Viewer Messages

Messages Displayed in the Information Field

Messages displayed in the information field of the viewer are classified into the following three types.

Icon	Category	Explanation
	Information Message	Help messages on various buttons, pull-down lists, etc., as well as frame rate and other information from the camera are shown.
	Warning Message	A message will be displayed notifying the user when camera control privileges cannot be obtained, the audio session stops, etc.
	Error Message	Displayed when a system error occurs in the viewer.

■ Information Messages

Message	Explanation
Connection closed by the camera.	The camera was disconnected.
Audio connection has been closed.	The video session has continued after the audio session was disconnected (applicable to both transmission and reception).
Camera control gained.	Displayed when camera control is obtained. You can operate the camera.
Camera control lost.	Displayed when camera control is released. You cannot operate the camera until you get camera control privileges again.
Use the menu displayed by right-clicking to exit the full screen mode.	When switched to full screen mode
Recording to SD card aborted.	When recording to SD memory card was completed successfully
The connection was terminated because the image has been flipped.	When the image was flipped during camera connection (camera connection is terminated when an image is flipped)
The connection was terminated because the password has been changed.	When the password of the account used to connect to the camera was changed during camera connection and then any WV-HTTP command was issued

H41

Message	Explanation
{n}fps Pan : {p} Tilt : {t} Zoom : {z} IS: {Image Stabilizer value}	Communicating with the camera normally

H610 H710

Message	Explanation
{n}fps Pan : {p} Tilt : {t} Zoom : {z}	Communicating with the camera normally (when Digital PTZ is enabled)
{n}fps	Communicating with the camera normally (when Digital PTZ is disabled)

■ Warning Messages

Message	Explanation
Could not connect to the camera.	Connection failed due to an invalid IP address, etc.
The camera is busy.	The connection limit was exceeded.
Failed to get camera control privileges.	The request for camera control privileges was denied because the camera was being used by the Admin Viewer, etc.
Failed to establish audio connection.	Connection for audio reception failed.
You are not connected to the camera.	An attempt was made to operate the camera when the camera was not connected.
Please get camera control privileges.	An attempt was made to operate the camera without camera control privileges.
Another user is already connected as an administrator.	The Admin Viewer is already connected to the camera.
The viewer is already connected in another window.	The viewer is already available in another window.
No audio device.	The [Audio] button has been clicked when there is no audio device or the audio device has been disabled in the PC.
Failed to initialize Canon Network Camera Audio Receiver.	ActiveX plugin is not installed within ten seconds after clicking the [Audio] button.
H610 H710 Image display for Digital PTZ use is restricted.	The image display for the Digital PTZ is restricted by settings in the camera.
Insufficient SD card capacity.	Recording was attempted and there was not enough free space on the SD memory card.

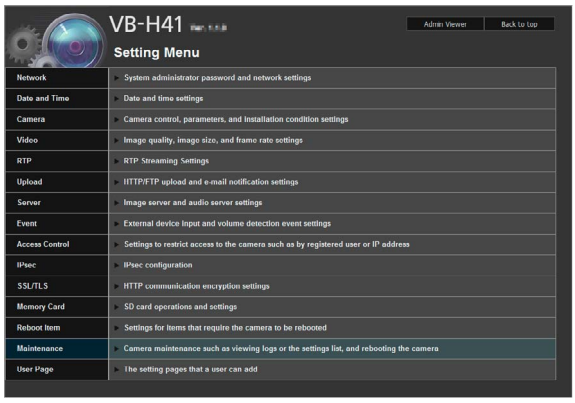
Restore Default Settings

It is recommended that you write down the settings for respective camera functions. If you have forgotten the settings and want to set the camera from the beginning, restore the factory default settings first.
*For factory default settings, see p. 166.

Restoring the Initial Setting from the Maintenance Page in the Web Browser

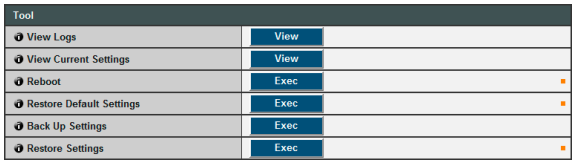
1 Launch the web browser and display the settings menu.

To display the settings menu, you need to enter the IP address of the camera, user name and administrator password (p. 42).



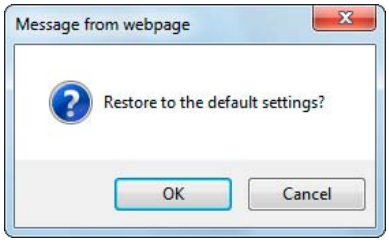
2 On the Setting Menu page, click [Maintenance].

The maintenance page appears.



3 Click [Exec] under [Restore Default Settings].

A confirmation message appears, asking if you want to restore the default settings. To restore the default settings, click [OK].



Except for the following items, all user-defined settings will be discarded and restored to factory default settings after the camera is rebooted.

- Network administrator password, LAN, IPv4, IPv6
- Date and time
- Host access restrictions for access control
- SSL/TLS

Caution
• You must not turn off the camera while it is performing the [Restore Default Settings] operation. Turning off the camera at this stage may result in disabling its ability to boot correctly. • Once [OK] is clicked, you can no longer stop the process of restoring the default settings.

Restoring Factory Default Settings with the Reset Switch on the Camera

If you have forgotten or do not know the IP address of the camera or your Administrator password, you cannot operate the camera via the network. In this case, press the reset switch at the back of the camera.

1 For VB-H610VE/VB-H610D, remove the dome case.

For dome case removal, see the “Installation Guide” included with the camera.

2 Turn off the camera.

There is no on/off switch on the camera. Turn the camera on and off by plugging in or unplugging LAN cable (PoE power supply), AC adapter, or external power plug.

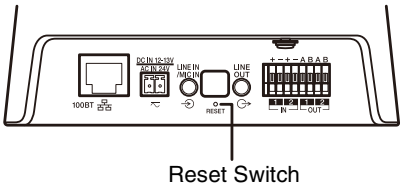
3 Turn on the power while pushing the reset switch, and keep pushing the reset switch for 5 seconds or more.

The reset switch is located in a recessed area. Push the switch using the tip of a slender object such as a clip.
All settings of the camera, except for the date and time, are restored to factory default settings.

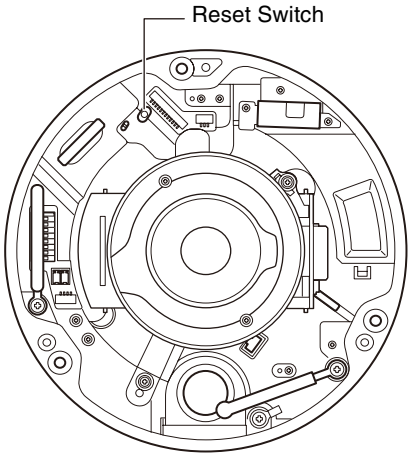
Important

If the reset switch is pushed, network-related settings will also be restored to factory default settings including the camera's IP address, subnet mask, default gateway address, etc. Accordingly, you can no longer operate the camera from the PC you were using to connect to the camera before. When initializing the camera, use the “VB Initial Setting Tool” installed in your PC to set an IP address appropriate for the environment in which the camera is used (See “Performing Initial Settings for the Camera” (p. 28)).

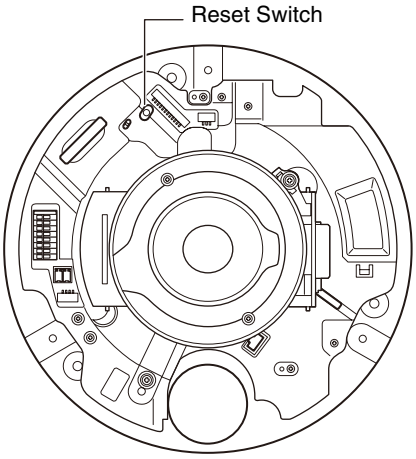
VB-H41



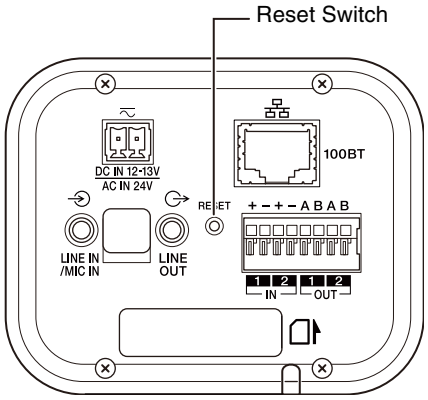
VB-H610VE



VB-H610D



VB-H710F



4 For VB-H610VE/VB-H610D, attach the dome case.

For dome case attachment, see the “Installation Guide” included with the camera.

List of Factory Default Settings

Item	Setting
• User Name (Administrator ID)	root
• Administrator password	camera
• Path to setting pages	admin
• LAN	
LAN Interface	Auto
Maximum Packet Size	1500
• IPv4	
IPv4 Address Setting Method	Manual
IPv4 Address	192.168.100.1
Subnet Mask	255.255.255.0
IPv4 Default Gateway Address	
AutoIP	Enable
IPv4 Address (AutoIP)	
• IPv6	
IPv6	Enable
Auto (RA)	Enable
Auto (DHCPv6)	Enable
IPv6 Address (Manual)	
Prefix Length	64
IPv6 Default Gateway Address	
IPv6 Address (Auto)	
• DNS	
Name Server Address 1	
Name Server Address 2	
Auto-Setting of Name Server Address	Disable
Host Name	
Host Name Registration with DDNS	Disable
Search Domain	
Search Domain List	
• SNMP	
SNMP	Disable
Community Name	public
Administrator Contact Information	
Administration Function Name	H41 VB-H41 H610 VB-H610 H710 VB-H710

Item	Setting
Installation Location	
• Current Date and Time	
• Setting	
Setting Method	Set manually
Auto-Setting of NTP Server	Disable
NTP Server	
Time Zone	(GMT+09:00) Osaka, Sapporo, Tokyo
Daylight Saving Time	Disable
• Camera Name	
Camera Name (alphanumeric characters)	Camera
• Initial Camera Settings	
AE Mode	Auto
Slow Shutter	Disable
Shutter Speed	1/100
Exposure Compensation	0
Metering Mode	Center-Weighted
Focus Mode H41	Auto
Smart Shade Control	Disable
White Balance	Auto
R Gain	255
B Gain	255
• Camera Control	
Digital Zoom H41	Disable
Image Stabilizer H41	Disable
AGC Limit	5
• Day/Night	
Mode	Manual
Switching Brightness	Standard
Response (sec.)	20
• Installation Conditions	
Dome H41	Do not use
LED Setting H41 H710	Turn On
Image Flip H41	Disable
• Camera Position Control	
Restricted to Presets H41	No Restriction
Camera Position without Control	Do not return to Home Position

Item	Setting
• External Input Device 1	
Device Name (alphanumeric characters)	
• External Input Device 2	
Device Name (alphanumeric characters)	
• External Output Device 1	
Device Name (alphanumeric characters)	
• External Output Device 2	
Device Name (alphanumeric characters)	
• JPEG	
Video Quality: 320 x 240	3
Video Quality: 480 x 270	3
Video Quality: 960 x 540	3
Video Quality: 1920 x 1080	3
Video Quality: Digital PTZ H610 H710	3
Video Size: Video Transmission	480 x 270
Maximum Frame Rate: Video Transmission	30.0
Video Size: Upload / SD card	480 x 270
• H.264	
Bit Rate Control	Use bit rate control
Video Quality	3
Target Bit Rate (kbps)	2048
Video Size	480 x 270
Frame Rate (fps)	30
I Frame Interval (sec)	0.5
• On-screen display	
Date display	Disable
Position of date display	Upper left
Format of date display	YYYY/MM/DD
Time display	Disable
Position of time display	Upper left
Text display	Display nothing
Position of text display	Upper left
Text string display	
Color of text	Black
Color of text outline	White
Color depth of text and outline	Fill text and outline

Item	Setting
• RTP Server	
RTP	Enable
RTSP Authentication Method	Digest Authentication
RTSP Port	554
• Audio Multicast	
Multicast Address	0.0.0.0
Multicast Port	0
Multicast TTL	0
• RTP Streaming 1	
Video Size	320 x 240 JPEG
Frame Rate	5
Multicast Address	0.0.0.0
Multicast Port	0
Multicast TTL	0
Audio Transmission	Disable
• RTP Streaming 2	
Video Size	320 x 240 JPEG
Frame Rate	10
Multicast Address	0.0.0.0
Multicast Port	0
Multicast TTL	0
Audio Transmission	Disable
• RTP Streaming 3	
Video Size	320 x 240 JPEG
Frame Rate	15
Multicast Address	0.0.0.0
Multicast Port	0
Multicast TTL	0
Audio Transmission	Disable
• RTP Streaming 4	
Video Size	320 x 240 JPEG
Frame Rate	30
Multicast Address	0.0.0.0
Multicast Port	0
Multicast TTL	0
Audio Transmission	Disable
• RTP Streaming 5	
Video Size	H.264
Frame Rate	5
Multicast Address	0.0.0.0
Multicast Port	0

Item	Setting
Multicast TTL	0
Audio Transmission	Disable
• General Upload	
Upload	Upload Disabled
Video Format	JPEG
Frame Rate	1
Pre-event Buffer (number of frames)	0
Post-event Buffer (number of frames)	0
Pre-event Buffer (sec)	0
Post-event Buffer (sec)	0
• HTTP Upload	
Notification	Notification Only with HTTP
URI	
User Name	
Proxy Server	
Proxy Port	80
Proxy User Name	
Parameter (query string)	
• FTP Upload	
Notification	Video data upload with FTP
FTP Server	
User Name	
PASV Mode	Enable
File Upload Path	
File Naming	YYMMDDHHMMSSms
Subdirectory Name to Create	
File Name to Create	image.jpg
File Name to Create	video.mov
Maximum Number of Loops	0
• E-mail Notification	
Notification	Text Only
Mail Server Name	
Mail Server Port	25
Sender (From)	
Recipient (To)	
Authentication	None
User Name	
POP Server	

Item	Setting
Subject	
Message Body	
• Video Server	
Maximum Number of Clients	30
Camera Control Queue Length	30
Maximum Connection Time (sec.)	0
Camera Control Time (sec.)	20
• Audio Server	
Audio Transmission from the Camera	Disable
Input Volume	50
Voice Activity Detection	Disable
Audio Reception from Viewer	Disable
Output Volume	50
Echo Canceller	Disable
Audio Input	Line In
• HTTP Server	
Authentication Method	Digest Authentication
HTTP Port	80
HTTPS Port	443
• WS-Security	
Check Time on Authentication	Check
• Video Record Setting	
Video Record Action	Upload
• Volume Detection	
Volume Detection Event	Disable
Detect Criteria	The reference volume level or above
Reference Volume Level	50
Detect Criteria Duration (sec)	0
ON Event Operation	Disabled
OFF Event Operation	Disable
Ongoing ON Event Operation	Disable
Preset H41	None
Video Record	Disable
E-mail Notification	Disable
External Device Output for ON Event	Disable
External Device Output for OFF Event	Disable
• External Device Output 1	
Operation Mode	Normally Open

Item	Setting
Active Output Format	Continuous
Pulse Output Time (sec)	1
• External Device Output 2	
Operation Mode	Normally Open
Active Output Format	Continuous
Pulse Output Time (sec)	1
• External Device Input	
External Device Input Event	Enable
• External Device Input 1	
Operation Mode	Normally Open
Active Event Operation	Disable
Inactive Event Operation	Disable
Ongoing Active Event Operation	Disable
Preset H41	None
Video Record	Disable
E-mail Notification	Disable
External Device Output for Active Event	Disable
External Device Output for Inactive Event	Disable
Audio Playback at Active Event	Disable
Audio Playback at Inactive Event	Disable
Sound Clip	
Volume	50
Day/Night Mode Switching	Disable
• External Device Input 2	
Operation Mode	Normally Open
Active Event Operation	Disable
Inactive Event Operation	Disable
Ongoing Active Event Operation	Disable
Preset H41	None
Video Record	Disable
E-mail Notification	Disable
External Device Output for Active Event	Disable
External Device Output for Inactive Event	Disable
Audio Playback at Active Event	Disable
Audio Playback at Inactive Event	Disable
Sound Clip	
Volume	50

Item	Setting
Day/Night Mode Switching	Disable
• Timer 1	
Timer Event	Disable
Start Time	00:00
End Time	00:00
Repeat Interval	None
Video Record	Disable
E-mail Notification	Disable
External Device Output	Disable
Day/Night Mode Switching	Disable
• Timer 2	
Timer Event	Disable
Start Time	00:00
End Time	00:00
Repeat Interval	None
Video Record	Disable
E-mail Notification	Disable
External Device Output	Disable
• Timer 3	
Timer Event	Disable
Start Time	00:00
End Time	00:00
Repeat Interval	None
Video Record	Disable
E-mail Notification	Disable
External Device Output	Disable
• Timer 4	
Timer Event	Disable
Start Time	00:00
End Time	00:00
Repeat Interval	None
Video Record	Disable
E-mail Notification	Disable
External Device Output	Disable
• Sound Clip Upload 1	
Sound Clip Name	
• Sound Clip Upload 2	
Sound Clip Name	
• Sound Clip Upload 3	
Sound Clip Name	
• Authorized User Account	

Item	Setting
User List	
• User Authority	
Authorized User	
Privileged Camera Control	Checked
Camera Control	Checked
Video Distribution	Checked
Audio Distribution	Checked
Guest user	
Camera Control	Checked
Video Distribution	Checked
Audio Distribution	Checked
• IPv4 Host Access Restrictions	
Apply Host Access Restrictions	Disable
Default Policy	Authorize Access
Network Address / Subnet	01: / 32 Yes
	02: / 32 Yes
	03: / 32 Yes
	04: / 32 Yes
	05: / 32 Yes
	06: / 32 Yes
	07: / 32 Yes
	08: / 32 Yes
	09: / 32 Yes
	10: / 32 Yes
	11: / 32 Yes
	12: / 32 Yes
	13: / 32 Yes
	14: / 32 Yes
	15: / 32 Yes
	16: / 32 Yes
	17: / 32 Yes
	18: / 32 Yes
	19: / 32 Yes
	20: / 32 Yes
• IPv6 Host Access Restrictions	
Apply Host Access Restrictions	Disable
Default Policy	Authorize Access
Prefix / Prefix Length	01: / 128 Yes
	02: / 128 Yes
	03: / 128 Yes
	04: / 128 Yes

Item	Setting
	05: / 128 Yes
	06: / 128 Yes
	07: / 128 Yes
	08: / 128 Yes
	09: / 128 Yes
	10: / 128 Yes
	11: / 128 Yes
	12: / 128 Yes
	13: / 128 Yes
	14: / 128 Yes
	15: / 128 Yes
	16: / 128 Yes
	17: / 128 Yes
	18: / 128 Yes
	19: / 128 Yes
	20: / 128 Yes
• IPsec	
IPsec	Auto Key Exchange
• Auto Key Exchange Settings	
IPsec SA Encryption Algorithm	AES->3DES
IPsec SA Authentication Algorithm	HMAC_SHA1_96
IPsec SA Validity Period (min)	480
ISAKMP SA Encryption Algorithm	AES->3DES
ISAKMP SA Authentication Algorithm	SHA1
DH Group	Group 2
ISAKMP SA Validity Period (min)	480
• IPsec Set 1	
IPsec Set	Disable
IPsec Mode	Tunnel Mode
Destination IPv4 Address	
Destination IPv6 Address	
Source IPv4 Address	
Source IPv6 Address	
Security Protocol	ESP
Security Gateway IPv4 Address	
Security Gateway IPv6 Address	
Destination Subnet Mask Length	16
Destination Prefix Length	16
IKE Pre-Shared Key	

Item	Setting
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	
SA ESP Authentication Key (outbound)	
SA ESP SPI (outbound)	
SA ESP Encryption Key (inbound)	
SA ESP Authentication Key (inbound)	
SA ESP SPI (inbound)	
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	
SA AH SPI (outbound)	
SA AH Authentication Key (inbound)	
SA AH SPI (inbound)	
• IPsec Set 2	
IPsec Set	Disable
IPsec Mode	Tunnel Mode
Destination IPv4 Address	
Destination IPv6 Address	
Source IPv4 Address	
Source IPv6 Address	
Security Protocol	ESP
Security Gateway IPv4 Address	
Security Gateway IPv6 Address	
Destination Subnet Mask Length	16
Destination Prefix Length	16
IKE Pre-Shared Key	
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	
SA ESP Authentication Key (outbound)	
SA ESP SPI (outbound)	
SA ESP Encryption Key (inbound)	
SA ESP Authentication Key (inbound)	
SA ESP SPI (inbound)	
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	
SA AH SPI (outbound)	
SA AH Authentication Key (inbound)	
SA AH SPI (inbound)	
• IPsec Set 3	
IPsec Set	Disable
IPsec Mode	Tunnel Mode
Destination IPv4 Address	
Destination IPv6 Address	
Source IPv4 Address	
Source IPv6 Address	
Security Protocol	ESP
Security Gateway IPv4 Address	
Security Gateway IPv6 Address	
Destination Subnet Mask Length	16
Destination Prefix Length	16
IKE Pre-Shared Key	
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	
SA ESP Authentication Key (outbound)	
SA ESP SPI (outbound)	
SA ESP Encryption Key (inbound)	
SA ESP Authentication Key (inbound)	
SA ESP SPI (inbound)	
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	
SA AH SPI (outbound)	
SA AH Authentication Key (inbound)	
SA AH SPI (inbound)	
• IPsec Set 4	
IPsec Set	Disable
IPsec Mode	Tunnel Mode

Item	Setting
Destination IPv4 Address	
Destination IPv6 Address	
Source IPv4 Address	
Source IPv6 Address	
Security Protocol	ESP
Security Gateway IPv4 Address	
Security Gateway IPv6 Address	
Destination Subnet Mask Length	16
Destination Prefix Length	16
IKE Pre-Shared Key	
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	
SA ESP Authentication Key (outbound)	
SA ESP SPI (outbound)	
SA ESP Encryption Key (inbound)	
SA ESP Authentication Key (inbound)	
SA ESP SPI (inbound)	
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	
SA AH SPI (outbound)	
SA AH Authentication Key (inbound)	
SA AH SPI (inbound)	
• IPsec Set 5	
IPsec Set	Disable
IPsec Mode	Tunnel Mode
Destination IPv4 Address	
Destination IPv6 Address	
Source IPv4 Address	
Source IPv6 Address	
Security Protocol	ESP
Security Gateway IPv4 Address	
Security Gateway IPv6 Address	
Destination Subnet Mask Length	16
Destination Prefix Length	16
IKE Pre-Shared Key	

Item	Setting
SA ESP Encryption Algorithm	AES
SA ESP Authentication Algorithm	HMAC_SHA1_96
SA ESP Encryption Key (outbound)	
SA ESP Authentication Key (outbound)	
SA ESP SPI (outbound)	
SA ESP Encryption Key (inbound)	
SA ESP Authentication Key (inbound)	
SA ESP SPI (inbound)	
SA AH Authentication Algorithm	HMAC_SHA1_96
SA AH Authentication Key (outbound)	
SA AH SPI (outbound)	
SA AH Authentication Key (inbound)	
SA AH SPI (inbound)	
• Certificates	
Certificate Status	Not Installed
Country (C)	
State/Province (ST)	
Locality (L)	
Organization (O)	
Organizational Unit (OU)	
Common Name (CN)	
Validity Period Start Date	
Validity Period End Date	
• Encrypted Communications	
SSL Communications	Disable
• SD Card Operations	
Mount/Unmount	
Operation Settings	Save Logs and Videos
Video Format	JPEG
Pre-event Buffer (number of frames)	0
Post-event Buffer (number of frames)	0
Pre-event Buffer (sec)	0
Post-event Buffer (sec)	0
Overwrite videos	Disable
Delete Videos	

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