

- English -

# **PowerShot SX740 HS**

## **Firmware Update Procedures**

### **Precaution**

- A power failure during the firmware writing operation may disable the camera.
  - Use a fully charged Battery Pack or dedicated AC Adapter Kit (Optional) for the firmware update.
  - Do not shut off the power during the firmware writing operation.
  - Do not open the card slot cover during the firmware writing operation.
- Do not press any camera buttons during the firmware writing operation.

## **Firmware Update Procedures**

- In the following instructions, x.x.x. indicates either the current firmware version or the firmware version for the update.

### **(1) Prepare the items required to update the firmware.**

1. Camera body
2. Dedicated Battery Pack (The battery pack must be fully charged)
3. SD card (64MB or more, 128GB or less)
4. Firmware update file (SX740HSXXX.FIR)

### **(2) Copy the firmware update file to the SD card.**

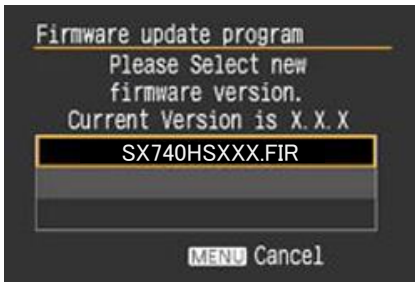
1. Insert a SD card that has been formatted in the Camera into the SD card reader.
2. Copy the firmware update file to the first window that appears when the SD card is opened (the root directory).
3. Remove the SD card from the card reader.  
\*When removing the SD card, be sure to do so as described in the documentation for the computer or the card reader.  
\*If the firmware update file is placed in subfolder of the SD card, the camera will not see it.
4. Rotate the Mode Dial to select <P> mode.
5. Insert the SD card with the firmware into the camera.
6. Press the Playback button to start the camera.
7. Press the [MENU] button to display the menu screen.
8. Select the "Firmware Ver.x.x.x" item at the bottom of the "Set-up 5 (Yellow)", and then press the <SET> button.
9. The firmware update screen will appear.  
Select [OK], and then press the <SET> button.

\*If the firmware update screen does not appear on LCD monitor, the firmware update file may not have been properly copied to the SD card, so please try again starting from step (1).

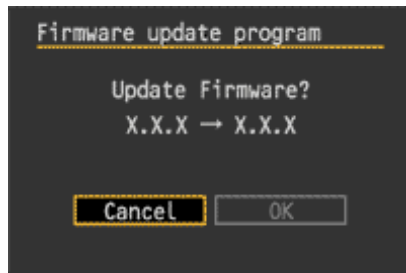


### **(3) Update the firmware.**

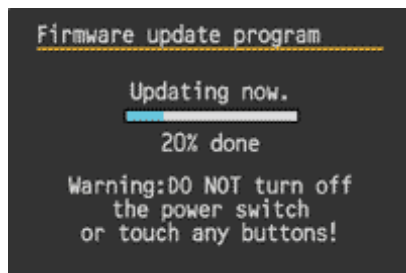
1. The screen will appear on the camera's LCD monitor.



2. If you press the <SET> button, a confirmation screen will appear, so check the firmware update shown, select [OK], and press the <SET> button again to start the firmware update.



3. The message will appear during the update.



### **(4) Verifying the firmware Version**

1. Press the Playback button to start the camera.
2. Press the [MENU] button to display the menu screen.
3. The updated firmware version is displayed under "Firmware Ver.X.X.X" at the bottom of the settings menu in "Set-up 5 (Yellow)".
4. This is the currently installed firmware version number.

The firmware update is now completed.

Format the SD card before using it again.

## **If an ERROR message appears during the firmware update**

If this screen appears, remove the battery and check to make sure that there are no problems with the battery capacity or with the firmware update file on the SD card.

If there are no problems, repeat the update operations again.

If the problem persists, please contact the Canon Customer Support Center in your region.

