Canon Utilities

- ZoomBrowser EX 5.7
- RAW Image Task 2.4
- PhotoStitch 3.1

Compatible Image Models

- EOS-1D Mark II N
- EOS-1Ds Mark II
- EOS-1D Mark II
- EOS-1Ds
- EOS-1D
- EOS 5D

- EOS 30D
- EOS 20D
- EOS 10D
- EOS DIGITAL REBEL XTI/400D DIGITAL
- EOS DIGITAL REBEL XT/350D DIGITAL
- EOS DIGITAL REBEL/300D DIGITAL
- EOS D60
- EOS D30

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How to use this manual (Click here)







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Introduction

This chapter includes information on the precautions to be read before using ZoomBrowser EX, how to use this Instruction Manual, the system requirements and the supported image types. It also explains the software main features and configuration.

About This Manual

Thank you for purchasing this Canon product

Precautions for using this product safely and icons to help you with procedures, etc. are described at the beginning of this Instruction Manual. Please be sure to read these first before proceeding to the information in the other chapters.

- It is prohibited to reproduce, in whole or part, the contents of this Instruction Manual without permission.
- Canon may change without notice the software specifications and contents of this Instruction Manual.
- The software screens and displays printed in this Instruction Manual may differ slightly from the actual software.
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Supported Images	
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Software Main Features and Configuration	

System Requirements

os	Windows XP (Professional/Home Edition), Windows Windows 2000, Windows 98SE	s Me,	
Computer	Computer with one of the above OS preinstalled * Upgraded machines not supported. 500MHz Pentium or higher		
CPU			
RAM	Windows XP, Windows 2000	Minimum 256MB	
	Windows Me, Windows 98SE	Minimum 128MB	
Display	Screen resolution: 1024 x 768 pixels or more Color quality: Medium (16 bit) or more		

Supported Images

This software supports the following image types.

	Extension	
JPEG images	Exif 2.2 or 2.21-compatible JPEG images	.JPG, .JPEG
BANK:	EOS-1D Mark II N, EOS-1Ds Mark II, EOS-1D Mark II, EOS 5D, EOS 30D, EOS 20D, EOS DIGITAL REBEL XTI/ 400D DIGITAL or EOS DIGITAL REBEL XT/350D DIGITAL	.CR2
RAW images	EOS-1Ds, EOS-1D	.TIF
	EOS 10D, EOS DIGITAL REBEL/300D DIGITAL, EOS D60 or EOS D30	.CRW
BMP images	Bitmap images	.BMP
TIFF images	Exif-compatible TIFF images	.TIF, .TIFF
PCD images	Photo CD images	.PCD

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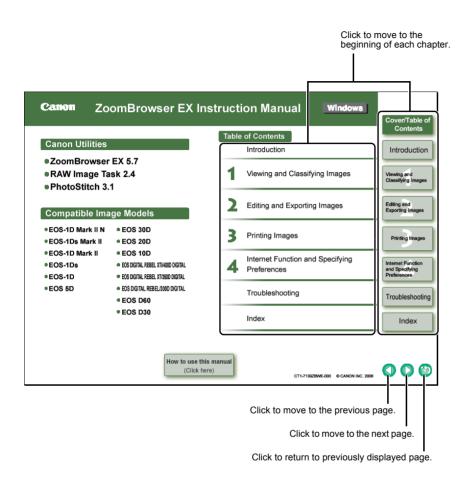
Troubleshooting





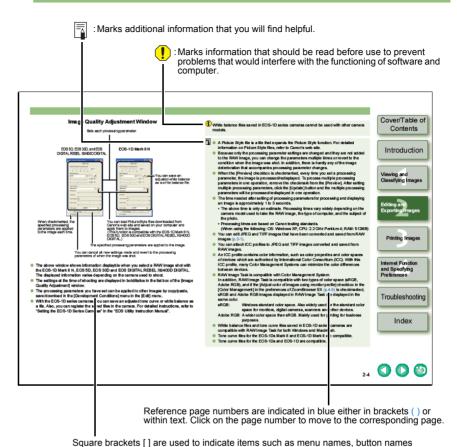


How to Use This Instruction Manual



- In this manual, Windows XP Professional/Home Edition is referred to as "Windows XP", Windows Millennium Edition is referred to as "Windows Me", Windows 2000 Professional is referred to as "Windows 2000", and Windows 98 Second Edition is referred to as "Windows 98SE".
- For how to use the software applications, also refer to the Help for each software application.
- For more information on the restrictions of each software, refer also to the "Readme" file for each software application.

Readme: Click the [Start] button ▶ select [All Programs] ([Programs] in versions other than Windows XP) ▶ [Canon Utilities] ▶ folder of each software application ▶ "Readme" file of each software application.



The camera name is shown in the screens as "EOS XXX".

In this manual, the screens used in the examples are from Windows XP.

and window names that appear on the computer screen.

 Text inside < > in this document indicates the keys on the keyboard and camera button names

in this document indicates the sequence of operation as shown on the right.

Example: [View] menu ▶ [Show Information] ▶ [File Name].



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Software Main Features and Configuration

Canon Digital Camera software having the following features and functions is stored on the EOS DIGITAL Solution Disk. Operation is done as shown on this page together with each software application, centered around ZoomBrowser EX.

: Shows the shot image flow.

: Shows software windows and descriptions of operation explained in this manual.

: Shows the interaction between the camera and the software, or between the different software.

: Shows the EOS Utility window and description of operation.





Download image (p.1-3)

Camera settings Remote shooting

EOS Utility (Software for the Camera)

By communicating with the camera, you can download to your computer images saved in your camera's memory card, perform various camera settings, and shoot remotely (p.1-3).
 For detailed instructions on EOS Utility, refer to the "EOS Utility Instruction

Interaction with

Transfer downloaded image (p.1-3)

Interaction with EOS Utility



Select RAW image and process (p.2-2)

RAW Image Task (RAW Image Processing Software)



- With the high image quality processing and the camera-faithful algorithm of Canon's genuine software, you can process RAW images in the same colors as the camera (p.2-2 to p.2-4).
- You can process and display RAW images selected in ZoomBrowser EX and set the same processing parameters as the camera or change the conditions. Also, there is hardly any image deterioration after changing the processing parameters.
- You can convert or save a RAW image as a JPEG or TIFF image, and attach an ICC profile.
- With the image transfer function, you can perform image editing using third-party image editing software.
- RAW Image Task is compatible with Color Management System and 2 types of color space (sRGB, Adobe RGB).

ZoomBrowser EX (Image Viewing and Editing Software)

Manual".



- Software recommended if you mainly shoot JPEG images and can perform a standard workflow (procedure) of downloading, viewing, editing, and printing images.
- You can display and view 3 types of image lists, display an individual image in enlarged view, or display images as a slide show (p.1-4 to p.1-8).
- Images can be easily sorted and classified by singleoperation renaming of multiple files or with the image organize function (p.1-9 to p.1-10).
- JPEG images can be edited and then converted or saved using various functions (p.2-1).
- Images can be exported using various functions (p.2-5 to p.2-7).
- You can print one image on one sheet of paper or print an index of multiple images (p.3-1 to p.3-2).
- You can attach an image to an e-mail and send it (p.4-1).
- ZoomBrowser EX is compatible with Color Management System and 2 types of color space (sRGB, Adobe RGB).

Select JPEG images and merge (p.2-2)





You can merge JPEG images selected in ZoomBrowser EX to create panorama images (p.2-2).

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Print image (p.3-1)









Viewing and Classifying Images

This chapter explains downloading of shot images using EOS Utility, and also about displayed images, classifying downloaded images, and other topics.

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Starting up ZoomBrowser EX

Double-click on the [ZoomBrowser EX] icon on the desktop.

- → ZoomBrowser EX starts up and the main window is displayed.
- Alternatively, you can start up the ZoomBrowser EX by clicking the [Start] button ► select [All Programs] ([Programs] in versions other than Windows XP) ► [Canon Utilities] ► [ZoomBrowser EX] ► [ZoomBrowser EX].
- To exit the ZoomBrowser EX, select the [File] menu ▶ [Exit].



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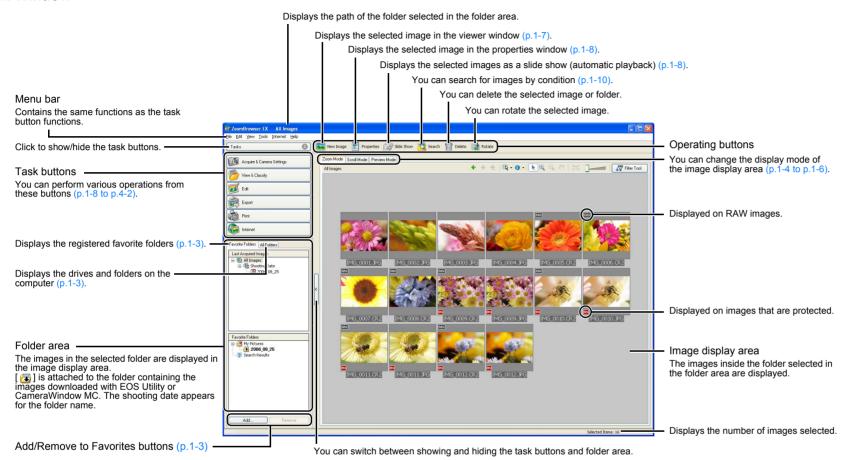
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Main Window



- When sound is recorded in an image shot with an EOS-1D series camera, []] is displayed. For playback of the sound, select the [Edit] menu ► [Play Sound].
- [8] is displayed on images shot with AEB.



- The mark attached to the folder containing the images downloaded with EOS Utility or CameraWindow MC is stored until you exit ZoomBrowser EX.
- ZoomBrowser EX is compatible with Color Management System (compatible color spaces: sRGB, Adobe RGB). When the [Adjust color of images using monitor profile] checkbox in the [Color Management] in the preferences (p.4-2) is checkmarked, sRGB and Adobe RGB images are displayed in the same colors.

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Downloading Images from Your Camera

You can download shot images saved on the CF card in your camera to your computer using EOS Utility, software for the camera.

For detailed instructions on EOS Utility, refer to the "EOS Utility Instruction Manual".

- Start up ZoomBrowser EX (p.1-1).
- Click [Acquire & Camera Settings].

 → [Acquire & Camera Settings] menu
- appears.
 - Click [Connect to EOS Camera].
 - → [EOS Utility] starts up.



- Connect the camera to your computer with the interface cable and set the camera's power switch to <ON>.
- Click the [Starts to download images] button in [EOS Utility].

 The images are downloaded to the computer and the downloaded images are
 - The images are downloaded to the computer and the downloaded images are displayed in the ZoomBrowser EX main window.

When downloading images using a third-party card reader, insert the memory card removed from the camera in the card reader, and click [Acquire Images from Memory Card] in step 3. The image download window appears. You can then download images by clicking the [Starts to download images] button. For detailed information on downloading images using a third-party card reader, refer to "Downloading Images Using Your Card reader" in the "EOS Utility Instruction Manual".

Displaying Images

The images in the folder selected in the folder area are displayed in the image display area.

Select the folder where the images to be displayed are saved.

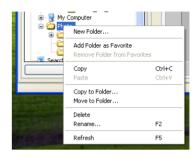
→ The images in the folder are displayed in the main window.



Handling the Folders

You can handle the folder from the menu that appears by clicking the folder with the right button on the mouse.

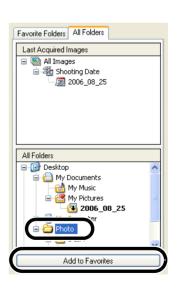
Click on the folder with the right button on the mouse and select an option from the menu that appears.



Registering Frequent Use Folder

You can register a frequently used folder as a [Favorite Folders].

- Select the [All Folders] tab.
- Select the folder you want to register and then click the [Add to Favorites] button.
 - → The folder is displayed as [3]
 - Select the [Favorite Folders] tab.
 - → The registered folder appears.
 - Alternatively, you can register a favorite folder in the dialog box displayed when you click the [Add] button in the [Favorite Folders] tab sheet.
 - To remove the registered folder, click the [Remove] button in the [Favorite Folders] tab sheet.



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The removed registered folder is deleted only from the [Favorite Folders] tab sheet and the actual folder or images inside the folder are not deleted.







Selecting the Image Display Mode

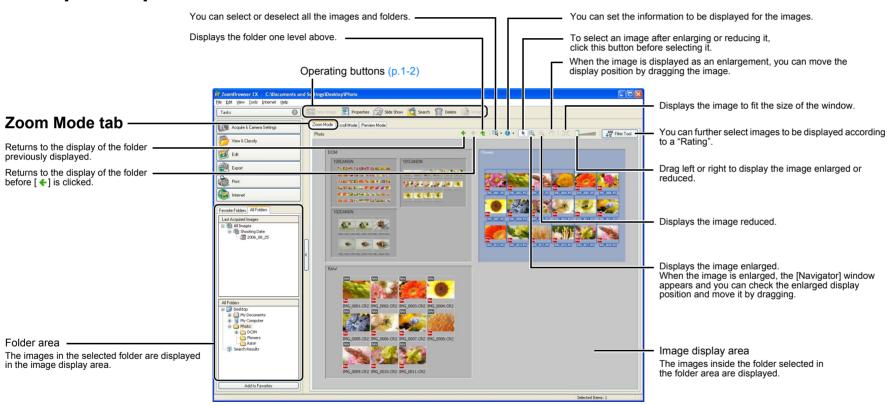
You can select the image display mode from 3 types (Zoom Mode, Scroll Mode and Preview Mode).

Also, in the viewer window, you can display images individually, and in the properties window, you can check shooting information and enter comments, etc.

Zoom Mode

You can zoom into the target folder and display the images inside the folder.

Select the [Zoom Mode] tab.



- To select an image, click the target image.
- If you double-click an image, the image will be displayed in the viewer window (p.1-7).
- To select sequential images, click the first image and then hold down the <Shift> key and click the last image.
- You can set the zoom speed when a folder is selected (p.4-2).

- To select multiple images, hold down the <Ctrl> key and click the images.
- If you move the cursor over the image and wait for a while, the image will be displayed individually
- You can zoom in by double-clicking inside the folder frame.

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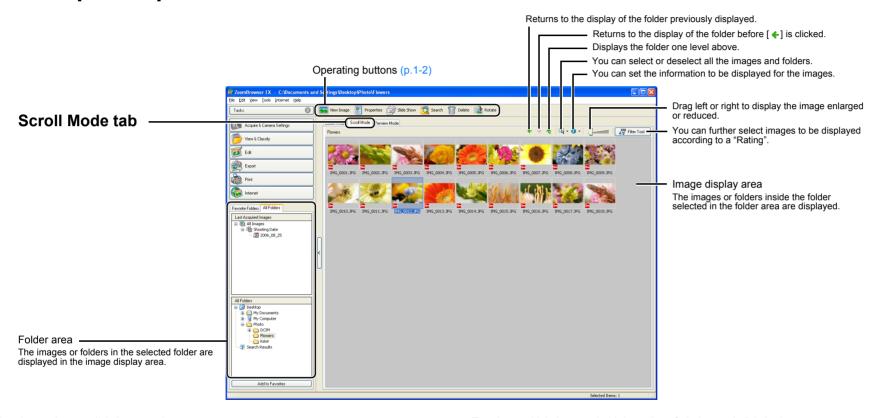




Scroll Mode

You can display the images in multiple folders at the same time.

Select the [Scroll Mode] tab.



- To select an image, click the target image.
- If you double-click an image, the image will be displayed in the viewer window (p.1-7).
- To select sequential images, click the first image and then hold down the <Shift> key and click the last image.
 - You can set the level of the folder that displays the images (p.4-2).

- To select multiple images, hold down the <Ctrl> key and click the images.
- If you move the cursor over the image and wait for a while, the image will be displayed individually.

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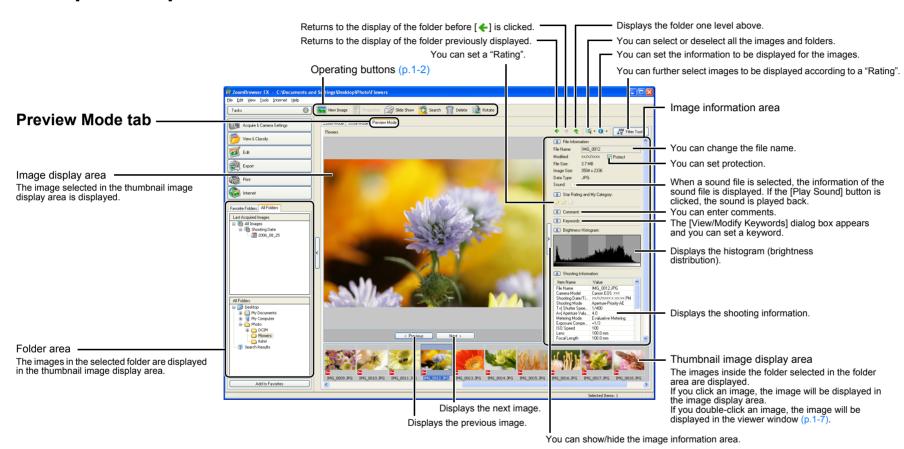




Preview Mode

You can select an image displayed as a thumbnail and display it individually.

Select the [Preview Mode] tab.



- To select multiple images, hold down the <Ctrl> key and click the images.
- To select sequential images, click the first image and then hold down the <Shift> key and click the last image.
- You can switch between showing and hiding each item by clicking the [] button in the
 image information area.
- Pou cannot change the file name or edit an image that is protected.

- If you move the cursor over the thumbnail image and wait for a while, the image will be displayed individually.
- If you double-click on a folder in the thumbnail image display area, the images inside the folder will be displayed.

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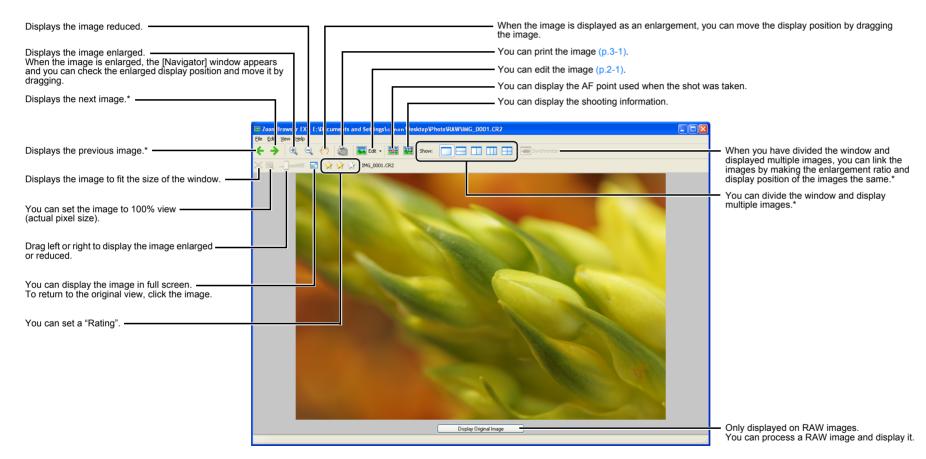


Viewer Window

You can display images in individual windows.

Double-click the image.

→ The selected image is displayed in the viewer window.



* When you have selected multiple images and opened the viewer window, you can switch between the selected images. If you have selected one image and opened the viewer window, you can switch between images inside the same folder.

If RAW images are not processed, they cannot be displayed enlarged or reduced. To display RAW images enlarged or reduced, first click the [Display Original Image] button and process the images.

- - When the shot was taken with automatic AF point selection, multiple active AF points might be displayed.
 - You can change the processing parameters of RAW images (p.2-2).
 - You can set the items that are displayed as the shooting information (p.4-2).

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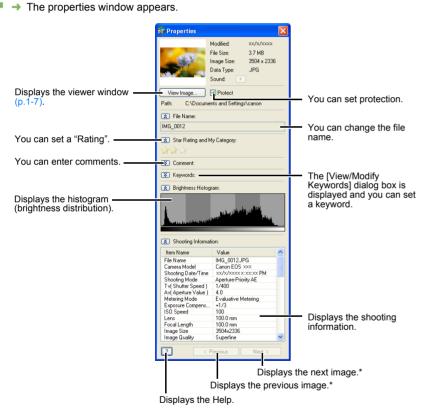


Properties Window

You can enter information and comments for the images.

Select the image in zoom mode (p.1-4) or scroll mode (p.1-5).

Click the [Properties] button (p.1-2).



- * When you select multiple images and open the properties window, you can switch the image displayed.
- You can switch between showing and hiding each item by clicking the [] button.
- ! You cannot change the file name or edit an image that is protected.
- If you select a sound file, the information relating to that sound file is displayed.

View & Classify Function

Viewing the Images as a Slide Show

You can view the images as a slide show (automatic playback).

Select the images.

Click [View & Classify].

→ The [View & Classify] menu appears.

Click [View as a Slide Show].

The settings window appears.

Specify desired settings.

 For detailed information, click the [?] button and refer to the Help displayed.

Click [Start Slide Show].

→ The slide show begins.

View & Classify

View as a Slide Show

Rename Multiple Files

Classify into Folder

Search

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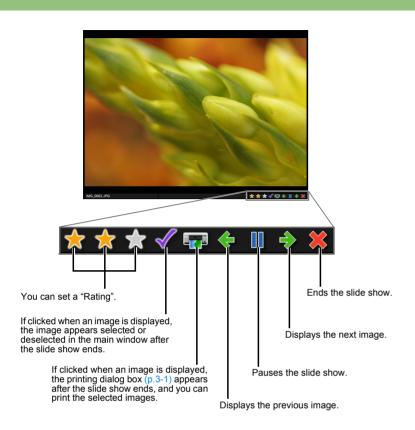
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You can end the slide show by pressing the <Esc> key on the keyboard.

Renaming the Files in a Single Operation

You can rename the multiple files in a single operation.

Select the images.

Click [View & Classify].

→ The [View & Classify] menu appears.

Click [Rename Multiple Files].

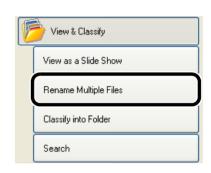
The settings window appears.

Specify desired settings.

 For detailed information, click the [?] button and refer to the Help displayed.

Click [Finish].

→ The processing window appears and the settings are executed.



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Classifying the Images into Folders

You can classify images according to the date and time they were shot.

Select the images.

Click [View & Classify].

→ The [View & Classify] menu appears.

Click [Classify into Folder].

→ The settings window appears.

Specify desired settings.

 For detailed information, click the [?] button and refer to the Help displayed.

Click [Finish].

→ The processing window appears and the settings are executed.



Searching Images

You can search for images with set conditions.

Select in the folder area or in the image display area the folder or drive to be searched (p.1-2).

Click [View & Classify].

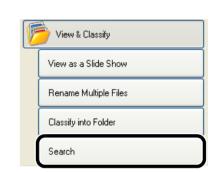
→ The [View & Classify] menu appears.

Click [Search].

→ The settings window appears.

Specify desired settings.

 For detailed information, click the [?] button and refer to the Help displayed.



Click [Start Search].

→ The search begins and the images that match the set conditions are displayed.

Click [Finish].

→ The display returns to the main window.

- Select the [Search Results] folder in the folder area to display the searched images.
- The images in the [Search Results] folder are stored until you search for an image with set conditions again or exit ZoomBrowser EX.

All operations performed on images in the [Search Results] folder are reflected in any original images. Please be cautioned that editing or deleting of images in the [Search Results] folder will then also cause editing or deleting of any original images.

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Editing and Exporting Images

This chapter explains image editing, processing RAW images and various ways to export images.

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Editing Function

Editing Images

You can edit your images with red-eye correction, brightness/color correction, sharpness, trimming, text insertion, automatic correction. Also, you can transfer an image to other image editing software.

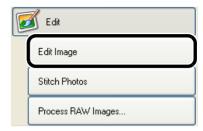
Select one image.

Click [Edit].

→ The [Edit] menu appears.

Click [Edit Image].

The settings window appears.



Select the contents to be edited and then click [Finish].

- → A window for the selected contents to be edited appears.
- For detailed information, click the [?] button and refer to the Help displayed.
- To transfer and edit your image in different image editing software, select [Edit with external image editor], click the [Manage List] button and then select the image editing software to be used.
- Adjust using the window that appears.
- Click the [Save As] button.
 - → The [Save As] dialog box appears.
- Select the save destination and click the [Save] button.
 - The edited image is saved.
- You cannot select multiple images and edit.
 - You cannot edit RAW images here. You can edit RAW images with RAW Image Task. By converting RAW images to JPEG or TIFF images, you can edit as described on this page (p.2-2).
- Edited images cannot be reverted to their original condition. We recommend saving edited images under a different name.

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Merging Images

You can merge up to 4 JPEG images to create a panorama image.

Select multiple images.

Click [Edit].

→ The [Edit] menu appears.

Click [Stitch Photos].

- → The PhotoStitch starts up and the main window is displayed.
- Follow the instructions displayed to merge the images.
- For detailed information, click the [?] button and refer to the Help displayed.





- You cannot merge RAW images in the PhotoStitch.
 - Merging may not be successful when more than 4 images are merged.

Processing RAW Images

You can specify the same processing parameters for RAW images as for the camera. Also, you can convert RAW images to JPEG images or TIFF images and save or transfer them to other image editing software, as well as attach ICC profiles.

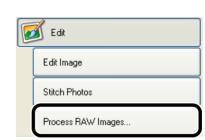
Select the RAW image.

Click [Edit].

→ The [Edit] menu appears.

Click [Process RAW Images].

- → The RAW Image Task starts up and the main window is displayed.
- Refer to the next page for an explanation of the RAW Image Task window.
- For detailed information, refer to [Help] menu and the [RAW Image Task Help].



Adjust the image.

Adjust the image with the [Image Quality Adjustment] window.

Click [Save] in the toolbar.

→ The [Save] window appears.

Specify desired settings.

Click the [Save] button.

→ The processing window appears and the image is saved.

Select the [File] menu ▶ [Exit].

→ The RAW Image Task exits.

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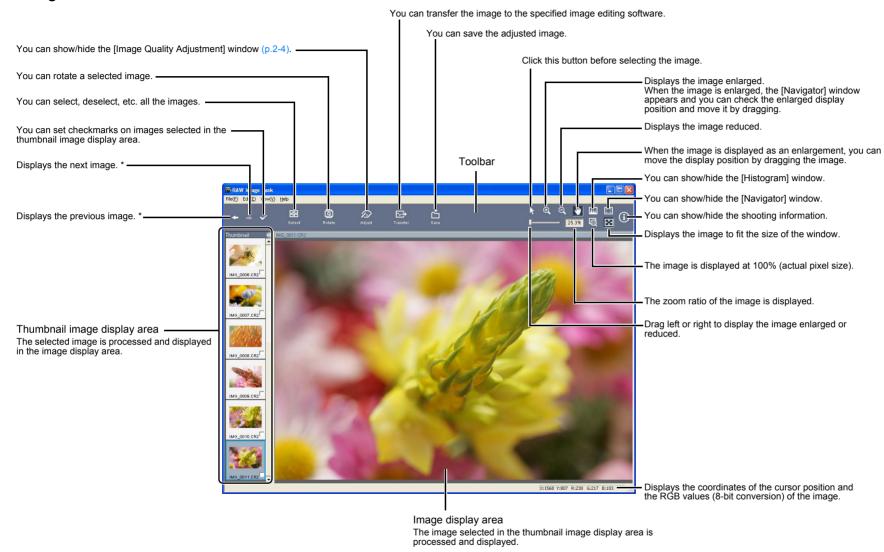
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RAW Image Task Main Window



^{*} When you have selected multiple RAW images and started RAW Image Task, you can switch between the images displayed in the image display area.

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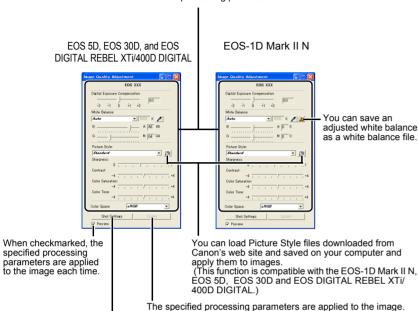






Image Quality Adjustment Window

Sets each processing parameter.



You can cancel all new settings made and revert to the processing parameters of when the image was shot.

- The above window shows information displayble when you select a RAW image shot with the EOS-1D Mark II N, EOS 5D, EOS 30D and EOS DIGITAL REBEL XTi/400D DIGITAL. The displayed information varies depending on the camera used to shoot.
- The settings at the time of shooting are displayed in bold/italics in the list box of the [Image Quality Adjustment] window.
- The processing parameters you have set can be applied to other images by copy/paste, save/download in the [Development Conditions] menu in the [Edit] menu.
- With the EOS-1D series cameras, you can save an adjusted tone curve or white balance as a file. Also, you can register the saved files in the camera. For detailed instructions, refer to "Setting the EOS-1D Series Cameras" in the "EOS Utility Instruction Manual".

(!)

White balance files saved in EOS-1D series cameras cannot be used with other camera models.



- A Picture Style file is a file that expands the Picture Style function. For detailed information on Picture Style files, refer to Canon's web site.
- Because only the processing parameter settings are changed and they are not added
 to the RAW image, you can change the parameters multiple times or revert to the
 condition when the image was shot. In addition, there is hardly any of the image
 deterioration that accompanies processing parameter changes.
- When the [Preview] checkbox is checkmarked, every time you set a processing parameter, the image is processed/redisplayed. To process multiple processing parameters in one operation, remove the checkmark from the [Preview]. After setting multiple processing parameters, click the [Update] button and the multiple processing parameters will be processed/redisplayed in one operation.
- The time needed after setting of processing parameters for processing and displaying an image is approximately 1 to 3 seconds.
 - The above time is only an estimate. Processing times vary widely depending on the camera model used to take the RAW image, the type of computer, and the subject of the photo.
 - Processing times are based on Canon testing standards.
 (When using the following: OS: Windows XP, CPU: 2.2 GHz Pentium 4; RAM: 512MB)
- You can edit JPEG and TIFF images that have been converted and saved from RAW images (p.2-1).
- You can attach ICC profiles to JPEG and TIFF images converted and saved from RAW images.
- An ICC profile contains color information, such as color properties and color spaces
 of devices which are authorized by International Color Consortium (ICC). With this
 ICC profile, many Color Management Systems can minimize the color differences
 between devices.
- RAW Image Task is compatible with Color Management System. In addition, RAW Image Task is compatible with two types of color space (sRGB, Adobe RGB), and if the [Adjust color of images using monitor profile] checkbox in the [Color Management] in the preferences of ZoomBrowser EX (p.4-2) is checkmarked, sRGB and Adobe RGB images displayed in RAW Image Task are displayed in the same color.

sRGB: Windows standard color space. Also widely used for the standard color space for monitors, digital cameras, scanners and other devices.

Adobe RGB: A wider color space than sRGB. Mainly used for printing for business purposes.

- White balance files and tone curve files saved in EOS-1D series cameras are compatible with RAW Image Task for both Windows and Macintosh.
- Tone curve files for the EOS-1Ds Mark II and EOS-1D Mark II are compatible.
- Tone curve files for the EOS-1Ds and EOS-1D are compatible.

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Exporting Function

Exporting Images

You can change the size of JPEG images as well as convert them to other image types and save them.

Select the images.

- Click [Export].
 - → The [Export] menu appears.
- Click [Export Still Images].

 The settings window appears.
- Specify desired settings.
 - For detailed information, click the [?] button and refer to the Help displayed.



- Click [Finish].
 - → The processing window appears and the settings are executed.
- ! You cannot export RAW images.

Exporting Shooting Properties

You can export as a text file the shooting properties recorded to the image when the shot was taken.

Select the image.

- Click [Export].
 - → The [Export] menu appears.
- Click [Export Shooting Properties].
 - → The settings window appears.
- Specify desired settings.
 - For detailed information, click the [?] button and refer to the Help displayed.



Click [Finish].

→ The processing window appears and the settings are executed.

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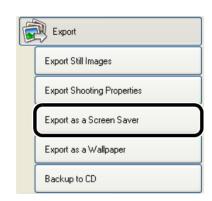


Exporting an Image as a Screen Saver

You can export a JPEG image as a file for a computer screen saver.

- Select the image.
- Click [Export].

 → The [Export] menu appears.
- Click [Export as a Screen Saver].
- → The settings window appears.
- Specify desired settings.
 - For detailed information, click the [?] button and refer to the Help displayed.



- Click [Finish].
 - → The processing window appears and the settings are executed.
- You cannot export RAW images.

Exporting an Image as Wallpaper

You can export a JPEG image as a file for wallpaper for a computer.

- Select the image.
- Click [Export].
 - → The [Export] menu appears.
- Click [Export as a Wallpaper].
- The settings window appears.
- Specify desired settings.
 - For detailed information, click the [?] button and refer to the Help displayed.



- Click [Finish].
 - → The processing window appears and the settings are executed.
- You cannot export RAW images.

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Writing Images to a CD

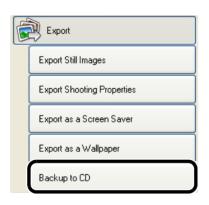
You can write images to a CD-R/CD-RW.

 This function is only compatible with a computer that has Windows XP pre-installed and is equipped with a standard CD-R/CD-RW drive.

Select the images.

- Click [Export].
 - → The [Export] menu appears.
- Click [Backup to CD].

 → The settings window appears.
- Specify desired settings.
 - For detailed information, click the [?] button and refer to the Help displayed.



Click [Start Backup].

→ The processing window appears and the settings are executed.

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Printing Images

This chapter explains various ways to print images.

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One Photo per Page Print

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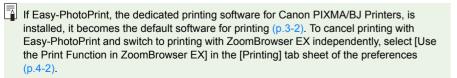
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Printing Images

One Photo per Page Printing

You can print one photo per page.

- Select the image.
- Click [Print]. → The [Print] menu appears.
- Click [One Photo per Page Print].
 - → The settings window appears.
- Specify desired settings. For detailed information, click the [?] button and refer to the Help displayed.
- Click [Print] button.
 - → The processing window appears and the image is printed.



Print

Index Print

One Photo per Page Print

Print Using Other Software

Index Printing

You can print multiple images in index format.

- Select the images.
- Click [Print].
 - → The [Print] menu appears.
- Click [Index Print].
 - → The settings window appears.
- Specify desired settings. For detailed information, click the [?] button and refer to the Help displayed.
- Click [Print] button.
 - → The processing window appears and the images are printed.









Printing with Easy-PhotoPrint

Easy-PhotoPrint is software exclusively for use with Canon PIXMA/BJ printers. If Easy-PhotoPrint is installed on your computer, you can print with Easy-PhotoPrint.

Select an image.

Click [Print].

→ The [Print] menu appears.

Click [Easy-PhotoPrint].

- → Easy-PhotoPrint starts up.
- Follow the instructions displayed to print the images.



! If Easy-PhotoPrint is not installed, [Easy-PhotoPrint] will not be displayed in the [Print] menu.

Printing Using Other Software

You can select software other than ZoomBrowser EX and print.

Select an image.

Click [Print].

→ The [Print] menu appears.

Click [Print Using Other Software].

→ The settings window appears.

Select the software for printing and specify desired settings.

> For detailed information, click the [?] button and refer to the Help displayed.

Click the [Launch Software] button.

→ The software selected in step 4 starts. Follow the instructions displayed to print the

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One Photo per Page Print

Print Using Other Software

If printing software compatible with ZoomBrowser EX is not installed, you will be unable to select printing software in step 4 for printing.

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Internet Function and Specifying Preferences

This chapter explains sending images with your e-mail software and specifying preferences for ZoomBrowser EX.

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Internet Function

Sending an Image by E-mail

You can attach an image to an e-mail and send it.

Select the image.

Click [Internet].

→ The [Internet] menu appears.

Click [Email Images]. → The settings window for the attached



Specify desired settings.

image appears.

For detailed information, click the [?] button and refer to the Help displayed.

Click the [Send or Save] button.

→ The settings window for your e-mail software appears.

Specify desired settings.

• For detailed information, click the [?] button and refer to the Help displayed.

Click [Finish].

→ Your e-mail software starts up.

Enter the necessary information and then send the message.

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Modifying ZoomBrowser EX Settings

Task Button Display Settings

You can specify which task buttons to show or hide.

Select the [Tools] menu ► [Customize].

Select the items you want to show.

Deselect the items you do not want to show.

Specifying Preferences

You can set various ZoomBrowser EX function settings.

Select the [Tools] menu ▶ [Preferences].

Specify desired settings.

• For detailed information, click the [?] button and refer to the Help displayed.

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Troubleshooting

This chapter provides troubleshooting and explains how to uninstall the software.

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Troubleshooting

If you could not complete the installation correctly, software does not work, or you could not display images with ZoomBrowser EX, consult the items described below.

• For instructions on installing, refer to the "Software Guide" supplied with your camera.

Installation failed.

- Are you using Windows XP under a setting other than [Computer administrator] privileges or using Windows 2000 under a setting other than [Administrator] privileges?
 - → You cannot install software if a user setting other than [Computer administrator] privileges or [Administrator] privileges is selected. Select the [Computer administrator] privileges user setting in Windows XP or the [Administrator] privileges user setting in Windows 2000. For detailed information on selecting the user setting, refer to your computer's instruction manual.

Software does not work.

- Does your computer meet the system requirements for the software?
 - → Check the system requirements (p.0-1).
- Is there enough RAM (memory)?
 - → Check the system requirements (p.0-1).
- Is the screen resolution less than [1024 by 768 pixels]?
 - → Specify [1024 by 768 pixels] or more for the screen resolution (p.0-1).
- Is the color quality less than [Medium (16 bit)]?
 - → Specify [Medium (16 bit)] or more for the color quality (p.0-1).
- Are multiple applications running?
 - → Exit any applications other than ZoomBrowser EX. Even if your computer has the RAM capacity (memory) described in system requirements (p.0-1), if other application is running at the same time as ZoomBrowser EX, you may not have sufficient RAM (memory).

Could not display images with ZoomBrowser EX.

- Did you try to display images other than the image types that are supported by ZoomBrowser EX?
 - → Check the supported images (p.0-1).

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Uninstalling the Software

The following explanation uses the procedures for uninstalling the ZoomBrowser EX as an example for uninstalling other programs as well.

- For Windows XP Professional or Windows 2000, log in under [Computer administrator]/ [Administrator] privileges.
- Before starting the software uninstallation, exit all programs you are using and disconnect the dedicated cable from your computer.
- To prevent computer malfunctions, always restart your computer after you have uninstalled the software. Re-installing the software without first restarting your computer is likely to result in computer malfunctions.
- Click the [Start] button ▶ select [All Programs] ([Programs] in versions other than Windows XP) ▶ [Canon Utilities] ▶ [ZoomBrowser EX] ▶ [ZoomBrowser EX Uninstall].
- Proceed with the uninstallation as directed by the on-screen messages.
 - → Software is uninstalled.

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