



# Printer Software Guide

(For Canon CP Printer Solution Disk Version 5)

## Macintosh



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# Safety Precautions

The precautions noted within this guide are intended to instruct you in the safe and correct use of the products and to prevent injuries or damage to yourself, other persons and property. Please read and ensure that you understand them before proceeding to other sections of the guide.



## Warning

This symbol indicates topics that could lead to death or serious injury if ignored or handled incorrectly.



## Warning

Do not play the supplied CD-ROM(s) in any CD player that does not support data CD-ROMs. Playing the CD-ROM(s) in an audio CD player (music player) could damage the speakers. It is also possible to suffer from hearing loss from listening with headphones to the loud sounds of a CD-ROM played on a music CD player.

## Disclaimer

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## Symbols Used in This Document



Indicates important items or prohibited actions that should always be observed when operating the machine. These should always be read to avoid damage to the machine or improper operation.



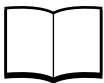
Indicates items for reference or supplementary information that should be noted by users.



# Read This First

## About the Manuals

These user guides describe how to connect the printer to your computer and print images.



Printer User Guide

Contains the information necessary to print from your computer, including printer preparation and handling notes, names of parts, installation of necessary software and the printer driver, and connection of the printer to your computer. Please read before using the printer.



This user guide



Describes how to print using the software provided on the supplied CD-ROM (Canon CP Printer Solution Disk).

Explanations are based on Mac OS X (v10.3). If you are using another version of the Mac OS, the actual screen contents and procedures may vary slightly from these shown.

Detailed explanations of operating procedures are given in the [Help] accompanying each software application.



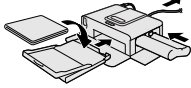
If a problem occurs, refer to the following:

- Trouble with the printer itself:  See the *Printer User Guide*.
- Printing problems:  See this user guide.

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# Printing Flow Diagram

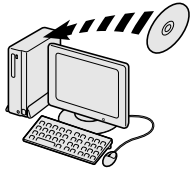
Follow the steps outlined below to prepare the printer and install the necessary software on your computer to enable printing.



## Prepare the printer.

Insert the paper cassette and ink cassette into the printer.

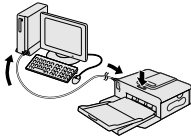
 See the *Printer User Guide*.



## Install the software and printer driver on your computer.

Install the necessary software and printer driver on your computer from the CP Printer Solution disk.

 See the *Printer User Guide*.



## Connect the printer to your computer.

Connect the printer with a commercially available USB cable, and then turn on the printer.

 See the *Printer User Guide*.



**Continued next page.**





## Select an image to print.

Start ImageBrowser and select an image to print.



See

*Starting ImageBrowser* (⇒ p.8),  
*Selecting an Image for Printing* (⇒ p.8)  
in this user guide.



## Printing.

Print on standard sheet or full-size labels.



See

*Selecting a Layout Type* (⇒ p.10),  
*Setting the Printer Driver for Printing* (⇒ p.14)  
in this user guide.



To print on an 8-label sheet,



See

*Printing Duplicate Images on an 8-Label Sheet* (⇒ p.17) or  
*Printing Different Images on an 8-Label Sheet* (⇒ p.20) in this  
user guide.



# Printing

ImageBrowser is an application included on the Canon CP Printer Solution Disk. This application makes it easy to print. This section describes how to use ImageBrowser to print images with the printer.

Before printing, verify that the printer is on, and that the printer is properly connected to your computer with a USB cable.



Printers and computer displays use different color reproduction methods, and lighting conditions and display settings affect the appearance of colors on your computer's display. Therefore, the colors in prints may differ from what you see on the screen. This is not a printer malfunction.



For information on how to install ImageBrowser, see the *Printer User Guide*.




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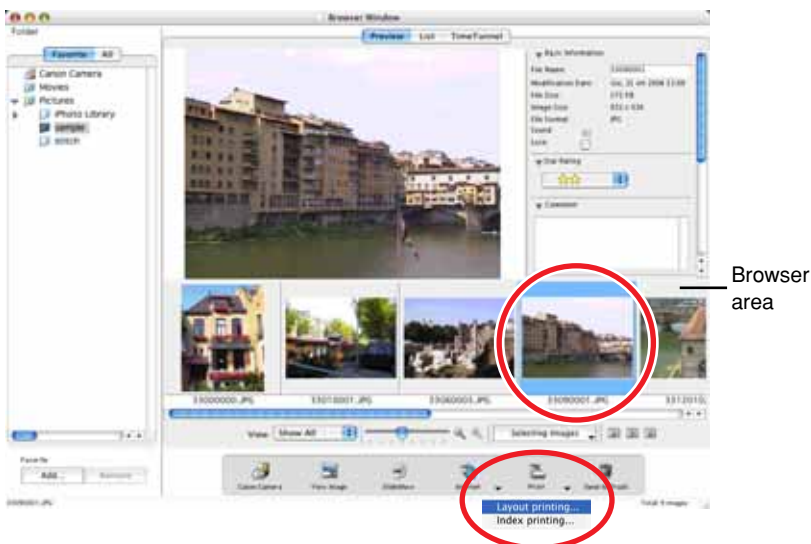
# Starting ImageBrowser


- 1 Double-click the [Canon ImageBrowser] icon on the desktop.  
If the [Canon ImageBrowser] icon does not appear on the desktop, double-click the [Canon Utilities] folder, [ImageBrowser] folder, and [ImageBrowser] icon.

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## Selecting an Image for Printing

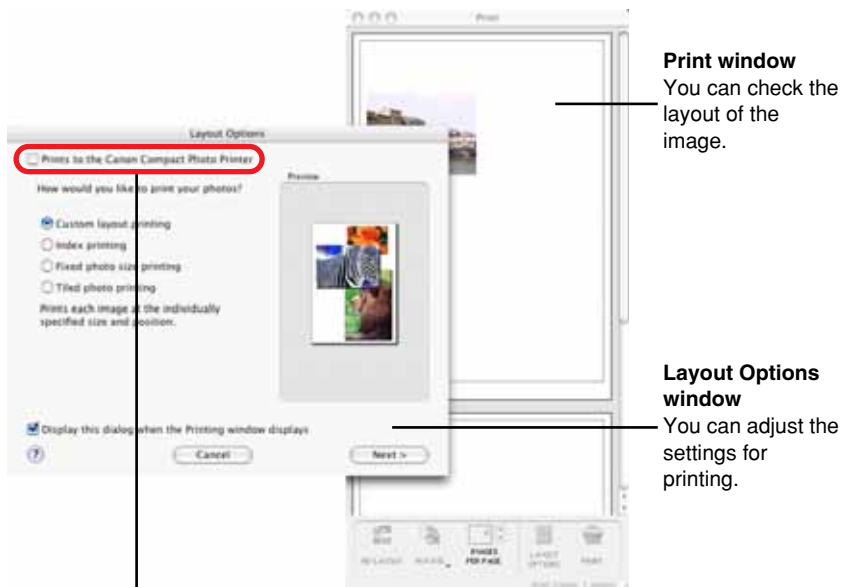
- 1 Select an image you want to print from the browser area. Click the  (Print) button to display a menu. From the menu, select [Layout printing].



To use index printing, display the Index Printing window by clicking the  (Print) button and selecting [Index printing] from the menu that appears. Set thumbnail and paper sizes, then click the [Start printing] button to start index printing.



The Print window and Layout Options window appear.

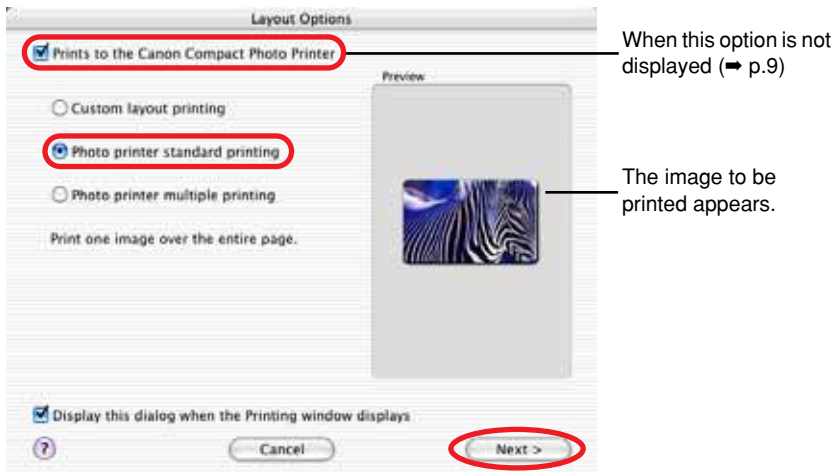


When [Prints to the Canon Compact Photo Printer] is not displayed, install the printer driver.

## Selecting a Layout Type

This example prints a single image, fit to a whole postcard size sheet, with no borders.

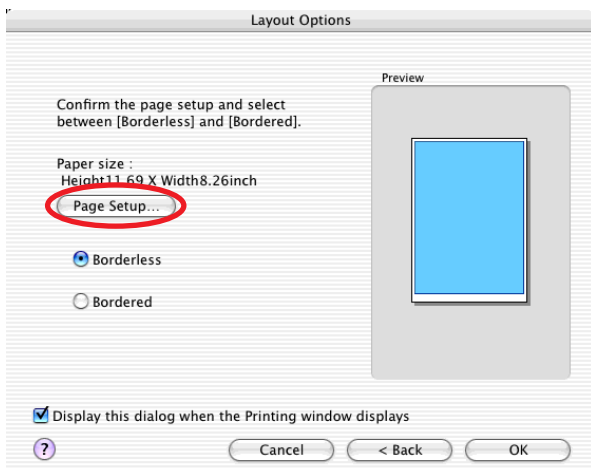
- 1 In the **Layout Options** window, select **[Prints to the Canon Compact Photo Printer]**, select **[Photo printer standard printing]**, and then click the **[Next]** button.



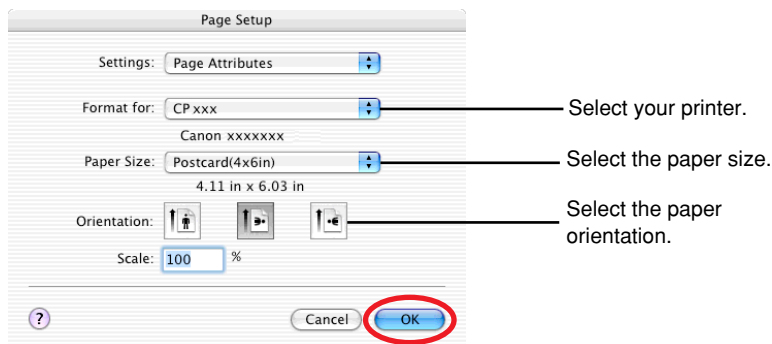
Select the desired image layout in the Layout Options window.

Custom layout printing	Freely specify the size and position of print images.
Photo printer standard printing	Prints one image over the entire page.
Photo printer multiple printing	Prints on an 8-label sheet. <ul style="list-style-type: none"><li>• Printing duplicate images on an 8-label sheet (⇒ p.17)</li><li>• Printing different images on an 8-label sheet (⇒ p.20)</li></ul>

## 2 Click the [Page Setup] button.

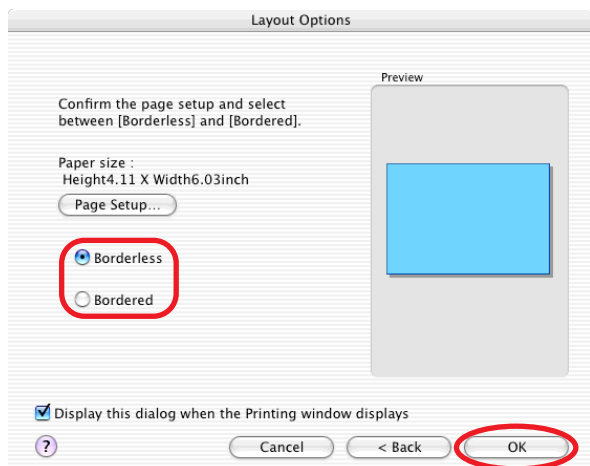


## 3 Select your printer in [Format for], specify [Paper Size] and [Orientation], and then click the [OK] button.



**4 After returning to the Layout Options window, select [Borderless] or [Bordered], then click the [OK] button.**

If you select [Bordered], the image is automatically resized to fit within the print.



With borderless printing, a slight border is trimmed from the image during printing.

The layout settings are reflected in the Print window.



**[LAYOUT OPTIONS] button**

Redisplays the Layout Options window, where you can change the settings.

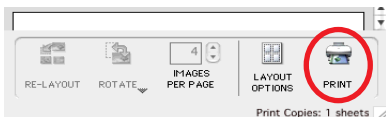
You can also use this option to add text in the Print window to create greeting cards and so on. There are 3 methods for adding text, as shown below.

- To add a caption to an image: Click the image and select [Edit Caption] from the [Edit] menu.
- To edit the page title: Select [Edit Header] from the [Edit] menu.
- To insert text: Select [Add Text] from the [Edit] menu.

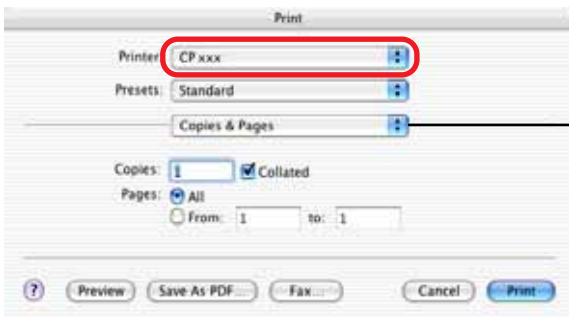
# Setting the Printer Driver for Printing

This section describes printing with modified printer driver settings.

- 1 Click the  (PRINT) button.



- 2 Select your printer in [Printer].



This pop-up menu contains various settings. (Do not change the [Layout] setting.)

- 3 After selecting [Color], adjust the brightness and color of the print result.

For details, check the help menu.



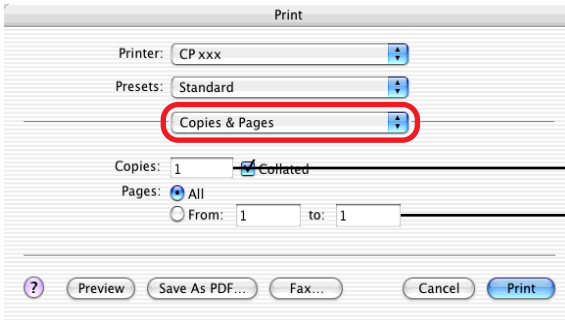
Adjust the color of print results.

Adjust the brightness and contrast of print results.

## 4 Select [Copies & Pages], and set the various options.



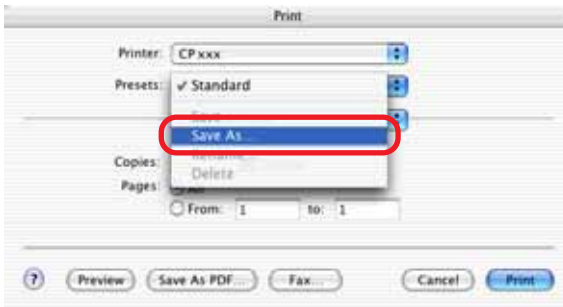
When printing in the background, printing cannot be resumed if the printer runs out of paper while printing. To avoid this, load more sheets of paper than required for the number of images to be printed.



To print multiple copies of images, enter the number of prints desired.

When selecting multiple images, specify the pages (images) to be printed.

Selecting [Save As] from the [Presets] pull-down menu allows you to save the current settings for [Copies & Pages], [Layout], [Output Options] and [Color].



To enable the saved settings, select the name you specified when saving with [Save As] from the [Presets] pull-down menu.

## 5 Click the [Print] button.

Printing starts.



If you stop printing while printing is in progress, paper is ejected to the paper handling slot and a printing error may occur. This is not a malfunction, but a mechanism for protecting the print head. If you interrupt printing while it is in progress, be sure to check the printer status.

- **If the ON/OFF button lights green:**

You can continue to print.

- **If the ON/OFF button lights red:**

Temporarily remove paper from the paper handling slot. Turn the printer off and then back on again. Confirm that the ON/OFF button lights green before printing again.

Note that when printing is interrupted, one print's equivalent of the ink cassette's ink sheet is used.

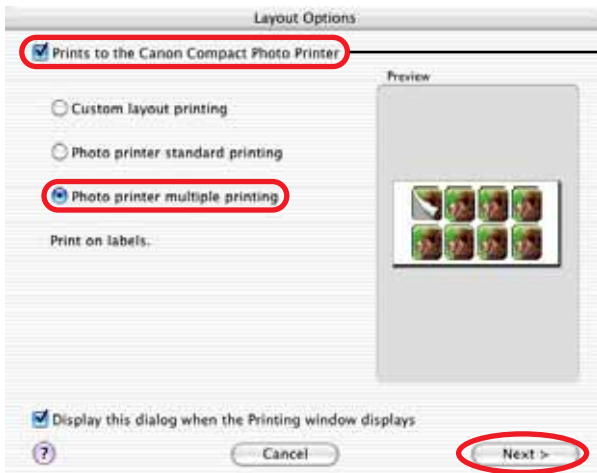




# Printing Duplicate Images on an 8-Label Sheet

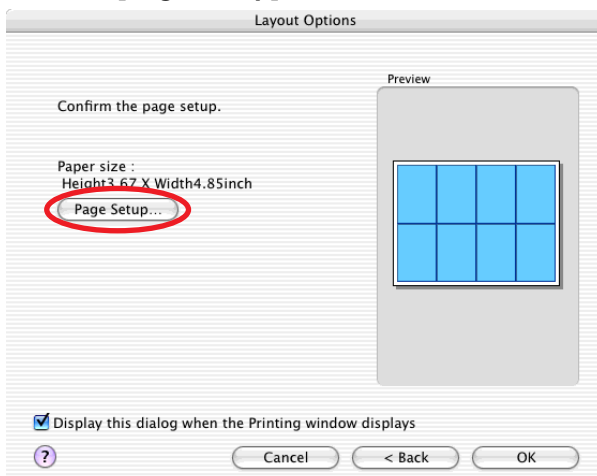
ImageBrowser allows you to print duplicate images. This makes it possible to print multiple copies of the same image on an 8-label sheet.

- 1 In the Layout Options window, select [Prints to the Canon Compact Photo Printer], select [Photo printer multiple printing], and then click the [Next] button.



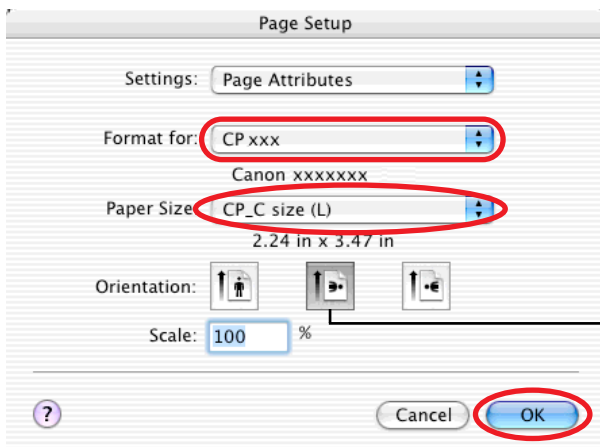
When this option is not displayed (→ p.9)

- 2 Click the [Page Setup] button.



- 3** Select your printer in [Format for], and select [CP\_C size (L)] in [Paper Size]. Then, specify the printing orientation and click the [OK] button.

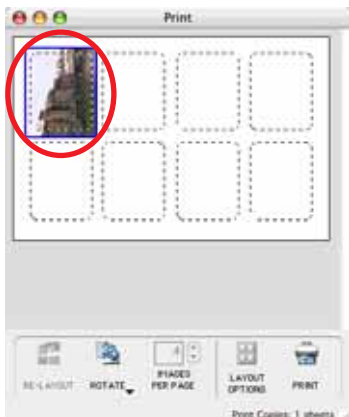
Images are resized to fit the label dimensions and are displayed in the Print window.



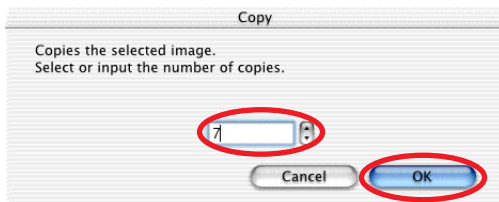
Select landscape orientation when printing to an 8-label sheet.

- 4** After returning to the Layout Options window, click the [OK] button.

- 5** Click the image and select [Copy Image] from the ImageBrowser [Edit] menu.



## 6 Enter 7 and click the [OK] button.



The images are laid out in replicate, with their positions adjusted for the eight labels on the 8-label sheet.

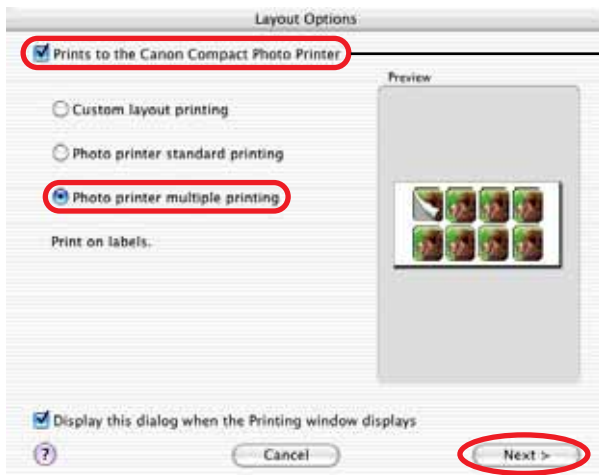


## 7 Click the (PRINT) button to start printing.

# Printing Different Images on an 8-Label Sheet

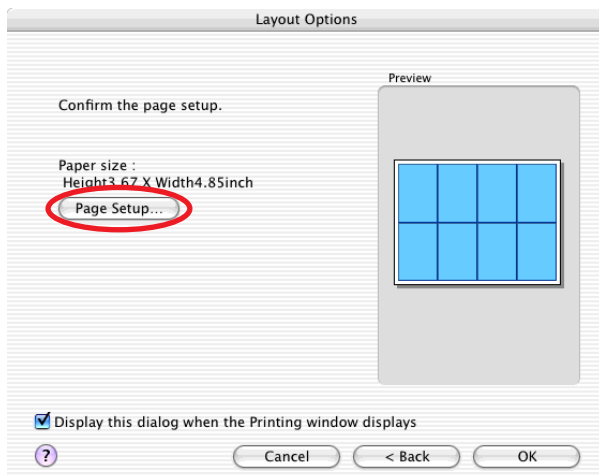
You can also print a combination of different images on an 8-label sheet.

- 1 In the Layout Options window, select [Prints to the Canon Compact Photo Printer], select [Photo printer multiple printing], and then click the [Next] button.

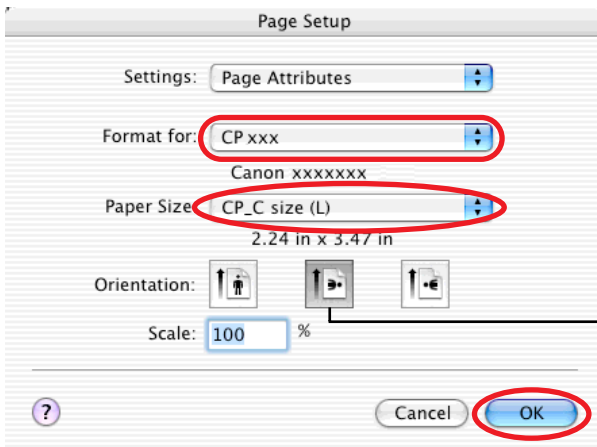


When this option is not displayed (→ p.9)

- 2 Click the [Page Setup] button.



- 3** Select your printer in [Format for], and select [CP\_C size (L)] in [Paper Size]. Then, specify the printing orientation and click the [OK] button.




Select landscape orientation when printing to an 8-label sheet.

- 4** After returning to the Layout Options window, click the [OK] button.

- 5** From the browser area, drag and drop the images to be printed onto the Print window.

The different images are laid out with their positions adjusted for the eight labels on the 8-label sheet.



- 6** Click the  (PRINT) button to start printing.

# Merging Images to Print a Panorama

You can create panoramic images by merging multiple images, and then printing them on wide paper. This operation is performed using the PhotoStitch software.



When you use images captured with a Canon digital camera in Stitch Assist mode, PhotoStitch determines the order and direction of the composition automatically, simplifying the composition process.

- 1 Select the series of images you want to merge from the ImageBrowser's Browser area.**
- 2 Select [PhotoStitch] from the [Edit] menu.**  
PhotoStitch starts.
- 3 Merge the images following the instructions in the guidance panel at the top of the PhotoStitch window.**



- 4 Save your panoramic image, and then close PhotoStitch.**
- 5 Print the panoramic image.**



To print the merged images, see *Selecting an Image for Printing* (→ p.8).

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## Printing Part of an Image (Trimming)

You can select and then print a portion of an image (trimming). This is useful when you only want to print part of an image, or if the part you are most interested in is not at the center of the image.

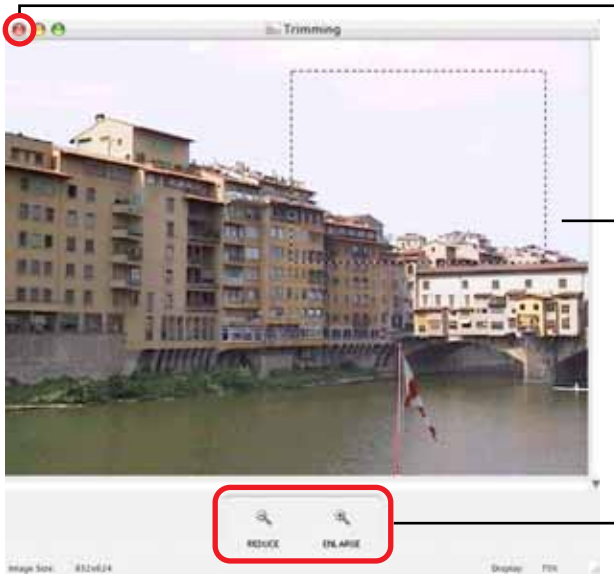


- You can print portions of images selected from any type of layout.
- The length-to-width ratio cannot be modified if you select [Photo printer standard printing] in the Layout Options window, and then specify [Borderless], or if you select [Photo printer multiple printing]. Also, because a 1 - 3 mm border is trimmed from the image during printing, we recommend that you select an area that is slightly larger than the part of the image you want to print.

- 1 Click the image you want to print in the Print window (⇒ p.9), then select [Trimming] from the ImageBrowser [Edit] menu.



## 2 Select the portion of the image to be printed, then close the Trimming window.



After selecting the portion to be printed, clicking this closes the window.

The area inside the dotted line is the portion of the image to be printed.

Changes the size of the window.



Since a slight border is trimmed from the image during borderless printing, we recommend that you select an area that is slightly larger than the part of the image you want to print.

The Trimming window closes and the selected area appears in the Print window.



## 3 Click the (PRINT) button to start printing.



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## Printing with Image Quality Correction

ImageBrowser has a function that supports Exif 2.2 (referred to as Exif Print), allowing you to automatically optimize print quality and print clearer, better-looking images.



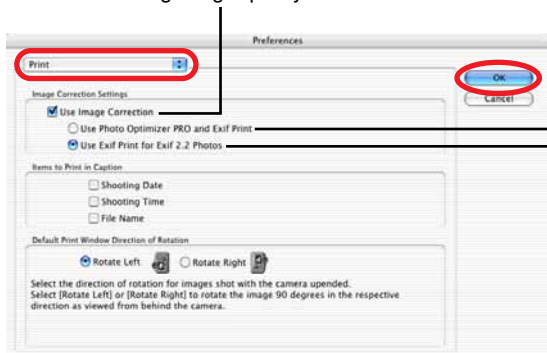
The image quality correction can be used for all images printed from ImageBrowser.

- 1 Click the image you want to print, and select [Preferences] from the ImageBrowser [ImageBrowser] menu.



## 2 Select [Print] in the Preferences window, set image quality correction, and then click the [OK] button.

Be sure to place a check mark in the check box when using image quality correction.



Automatically corrects images captured with Exif 2.2 compatible cameras and other images.

Automatically corrects only images captured with Exif 2.2 compatible cameras.

## 3 Click the (PRINT) button to start printing.



Camera information such as scene and photographic conditions are embedded in images captured with cameras compatible with Exif 2.2 (referred to as Exif Print). This information can be passed onto the printer through ImageBrowser (Exif Print-compatible software) so that prints are clearer.

# Appendix

## Troubleshooting

This section describes how to troubleshoot problems.



If the problem still exists after trying these solutions, restart your computer.  
If the problem still persists, uninstall the printer driver and then install it again.

### The printer cannot be selected.

**Cause :** The printer driver is not installed.

**Correction :** Follow the procedure in the *Printer User Guide* to install the printer driver. Reinstall it if you suspect that it was not installed correctly.

**Cause :** The printer does not appear in the Printers list.

**Correction :** Add your printer to the Printers list.

### Printing does not start.

**Cause :** No power is supplied to the printer.

**Correction :** Turn the printer on.

**Cause :** The USB cable is not connected correctly.

**Correction :** Check the USB cable to make sure it is connected correctly.



## **Printing stops while it is in progress.**

**Cause :** Power to the printer goes off while printing is in progress.

**Correction :** Turn the printer on.

**Cause :** The USB cable is not connected correctly.

**Correction :** Check the USB cable to make sure it is connected correctly.

**Cause :** A USB hub is being used for the connection.

**Correction :** Be sure to use the USB cable to connect the printer directly to your computer. If you connect via a USB hub, the printer may not function properly.

## **The color of an image seen on the screen is different from that seen in prints.**

**Cause :** Printers and computer displays use different color reproduction methods, and lighting conditions and display settings affect the appearance of colors on your computer's display.

**Correction :** You cannot print colors that exactly match those of the display, but you can adjust color using [Color] (➡ p.14).



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## Error Messages

If an error occurs while printing is in progress, an error message appears on the screen of your computer.

This section contains a list of error messages as well as the information on how to troubleshoot them.



- If the error does not go away after you have tried the recommended solutions, consult your nearest Canon Customer Support Help Desk.
- Use the information in this section in conjunction with the *Printer User Guide*.

### ■ Errors where printing can resume

If any of the following messages appear, printing can still resume. After using the recommended solution to clear the error, printing restarts automatically.

**Printer error**  
**Ink cassette is empty.**  
**To resume printing, insert a new ink cassette.**

**Cause :** There is no more ink in the ink cassette.

**Correction :** Replace the ink cassette with a new one.

In the following cases, the number of prints specified for the installed Color Ink/Paper Set may not be obtained:

- If printing has been interrupted in progress
- If the ink sheet has been wound too tightly (while removing slack from the ink sheet)

**Printer error**  
**No ink cassette installed in printer.**  
**To enable printing, insert an ink cassette.**

**Cause :** The ink cassette is not inserted into the printer.

**Correction :** Insert the ink cassette into the printer.



**No paper.**

**Check that paper is correctly loaded in the paper cassette, and that the paper cassette is correctly installed.**

**Cause :** The paper cassette is not inserted correctly.

**Correction :** Remove the paper cassette, and then insert it back into the printer correctly.

**Cause :** Paper is not inserted correctly in the paper cassette.

**Correction :** Remove the paper, and then insert it back into the paper cassette correctly.

**Cause :** There is no paper in the paper cassette.

**Correction :** Add more paper to the paper cassette.



When printing in the background, printing cannot be resumed if the printer runs out of paper while printing. To avoid this, load more sheets of paper than required for the number of images to be printed.

After using the recommended solution to clear the error, press the [Resume] button to resume printing.

**Printer is not responding. Check the printer power connection, make sure the printer is switched on, and then try again.**

**Cause :** No power supplied to the printer.

**Correction :** Turn the printer on.

**Cause :** The USB cable is not connected correctly.

**Correction :** Check the USB cable to make sure it is connected correctly.

**No Paper Cassette has been found. Insert an appropriate Paper Cassette.**

**Cause :** The paper cassette is not inserted.

**Correction :** Insert the paper cassette into the printer.



**Wrong type of paper. Replace the Paper.**

**Cause :** The paper is not suitable for the print settings.

**Correction :** Replace the paper with the correct size.

**Wrong type of Paper Cassette. Check the Paper Cassette.**

**Cause :** The paper cassette in the printer is not suitable for the print settings.

**Correction :** Insert the correct paper cassette.

**The specified Ink Cassette cannot be found.  
Replace the Ink Cassette.**

**Cause :** The ink cassette in the printer is not suitable for the print settings.

**Correction :** Insert the correct ink cassette.

**The specified Ink Cassette and Paper cannot be found.  
Replace the Ink Cassette and Paper.**

**Cause :** The ink cassette and paper in the printer are not suitable for the print settings.

**Correction :** Insert the correct ink cassette and paper.

**The battery capacity of the printer is insufficient.  
Please connect AC adapter,  
or stop printing and replace the battery.**

**Cause :** The printer's battery charge is running low. The printer will not work.

**Correction :** Use a new or fully charged battery pack, or use the printer with the AC adapter (compact adapter) connected.



## ■ Errors where printing is canceled

If any of the following messages appear, printing is canceled. After using the recommended solution to clear the error, you need to start the print job over again.

### **Paper jammed in printer.**

**Clear the jam as follows, then try printing again.**

1. Remove the paper that caused the error.
2. Turn printer off and back on.

**Cause :** Paper is jammed inside the printer while printing, or there is paper still inside the printer before printing starts.

**Correction :** After closing the dialog, turn the printer off and then back on again. Paper is automatically ejected from the print receptacle or the paper handling slot. Remove the paper and then turn the printer off and back on again, and start the print job over.

### **Problem with ink cassette.**

**Correct as follows, then try printing again.**

1. Check the state of the ink cassette.
2. Turn printer off and back on.
3. Remove the paper that caused the error.

**Cause :** There is a problem with the ink cassette.

**Correction :** Take out the ink cassette from the printer. Remove any slack from the ink sheet and then insert the ink cassette back into the printer. If the problem still continues, replace the ink cassette with a new one.

**Communication error. Switch the printer off and on again, and then start the print job again.**

**Cause :** There is a problem with communications.

**Correction :** Turn printer off and back on.





**Error in printer.**  
**Turn printer off and back on, then try printing again.**

**Cause :** The printer was not initialized successfully.

**Correction :** Turn printer off and back on, then try printing again.

**Cause :** There is too much paper in the paper cassette.

**Correction :** Remove paper from the paper cassette, and then make sure to load the correct amount of paper in the paper cassette.

In other cases, such as when you specify output for a file or other errors related to your system occur, follow the error messages displayed to proceed.

