

**Canon**

*Exif Print*

**BUBBLE JET  
DIRECT**

**PictBridge**

Photo Printer

**PIXMA** iP6600D Series

# Quick Start Guide





# Getting Help from Canon

## Help Us Help You Better

**Before you contact Canon, please record the following information.**

Serial Number (located on the inside of the printer): \_\_\_\_\_

Model Number (located on the top of the printer): \_\_\_\_\_

Printer Driver CD-ROM number (located on the CD-ROM): \_\_\_\_\_

Purchase Date: \_\_\_\_\_

## Customer Technical Support Sequence\*

### 1. Internet — [www.canonhelp.com](http://www.canonhelp.com)

For quick and comprehensive self-help in an intuitively guided interactive troubleshooting environment, the place to start is our helpful tech support web site. In addition, the latest driver downloads, answers to frequently asked questions, product information, and “where to buy” instructions are found here.

### 2. Email Tech Support — [www.canonhelp.com](http://www.canonhelp.com)

For individual attention to a special issue, try emailing our friendly technical engineers, specially trained to communicate quick, easy, and logical solutions to your inquiries within 24 hours.

### 3. Toll-Free Live Tech Support — (1-800-828-4040)

This option provides live telephone technical support, free of service charges, Monday-Saturday (excluding holidays), during your product’s 1 year limited warranty period. Telephone Device for the Deaf (TDD) support is available at **(1-866-251-3752)**.

### 4. Extended Service and Support — [www.canonesp.com](http://www.canonesp.com)

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For more information and updated program specifics, please visit our web site at **[www.canonhelp.com](http://www.canonhelp.com)**.

\* Support program specifics are subject to change without notice.



**Canon**

**PIXMA** iP6600D

**Photo Printer**

**Quick Start Guide**



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# Basic Printing

 **Note** This *Quick Start Guide* describes some of the features of your printer and how to use them. For more information, view the *iP6600D User's Guide* and *Printer Driver Guide* installed on your computer, or use the online help within your printer driver interface:

## Windows

While in the printer's properties window, press the **F1** key, or click  in the upper right corner. Then click the feature you want to know more about, or click the **Help** button when displayed.

## Macintosh

While in the **Page Setup** dialog box or **Print** dialog box, click  in the lower left corner.

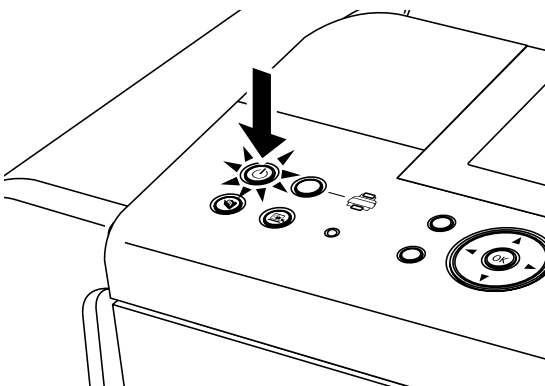
Clicking  provides detailed information about each setting.

When the Help window appears, select your desired topic.

## Turning on the Printer

### 1 Press the **POWER** button.

The **POWER** lamp flashes while the printer warms up and changes to steady (non-flashing) when the printer is ready.



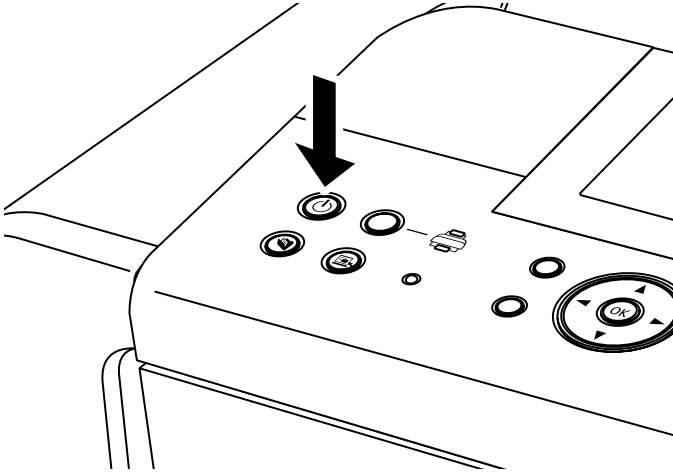
### Important

- If the **Alarm** lamp lights, refer to “An Error Message is Displayed on the LCD” in the *Direct Printing Guide*.
- If the **POWER** lamp and the **Alarm** lamp flash alternately, see “**POWER Lamp and Alarm Lamp Flash Alternately**” on page 43.



## Turning off the Printer

- 1 To turn off the printer, press the **POWER** button.  
When the **POWER** lamp stops blinking, the printer is turned off.



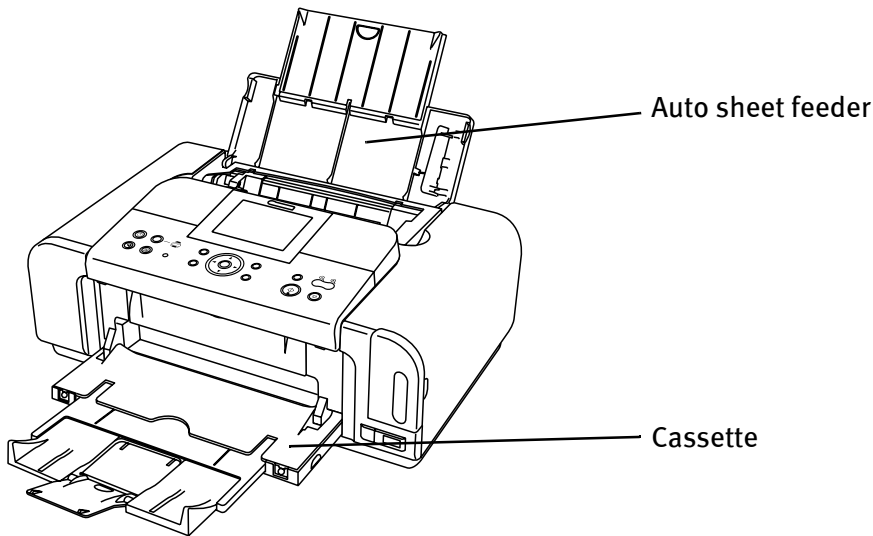
**Important** **About the Power Plug**

When removing the power plug after turning off the printer, be sure to check that the **POWER** lamp is not lit. If the power plug is removed from the wall outlet with the **POWER** lamp lit or blinking, the printer cannot protect its print heads and may be unable to print.



# Loading Paper

This section describes how to load paper in the auto sheet feeder and the cassette.



## ■ Print Media to Avoid

Do not use the following types of paper. Using such paper will not only produce unsatisfactory results, but can also cause the printer to jam or malfunction.

- Folded, curled or wrinkled paper
- Damp paper
- Excessively thin paper (less than 64 gsm or 17 lb)
- Excessively thick paper\* (more than 105 gsm or 28 lb)

\* non-Canon branded paper

- Picture postcards
- Postcards affixed with photos or stickers
- Envelopes with double flaps
- Envelopes with sticker flaps
- Envelopes with an embossed or treated surface
- Any type of paper with holes



## ■ Using the Auto Sheet Feeder and the Cassette

You can load paper in both the auto sheet feeder and cassette.

Loading paper in the auto sheet feeder is easy, and is convenient if you frequently switch to and print on various sizes or types of paper.

Loading paper in the cassette allows you to print without reloading paper for each job. This is convenient for loading a certain type of paper, such as plain paper, you regularly print onto.


Loading paper in both the auto sheet feeder and cassette makes the following paper feed methods available:

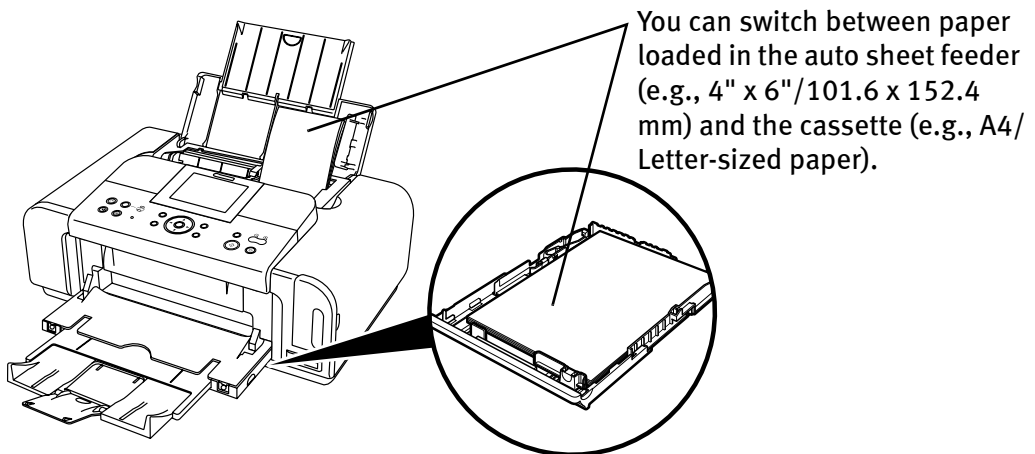
\* Legal-sized paper and 2.13" x 3.39" / 54.0 x 86.0 mm size paper, and Photo Stickers PS-101 are not loadable in the cassette.

- Changing the paper source to feed different types/sizes of paper

If you load plain paper in the cassette and photo paper in the auto sheet feeder, changing the paper source allows you to print on both types of paper without removing and reloading paper. To change the paper source, use the **Feed Switch** button on the printer or printer driver.

You can also specify the type/size of paper to be fed from the cassette for regular use with the printer driver. For example, you can specify that Letter-sized plain paper is always fed from the cassette whenever you print.

 **Note** For information on the printer driver settings, refer to the *Printer Driver Guide*.






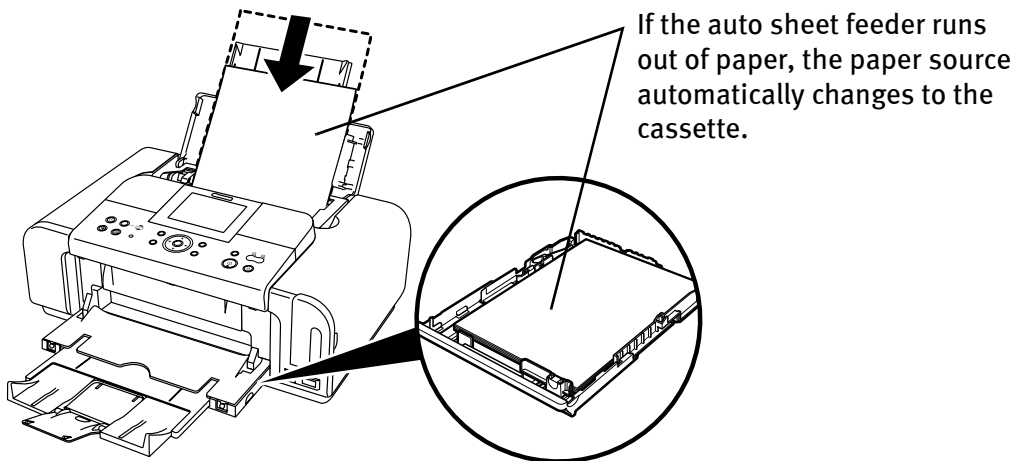
## Basic Printing

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- Continuous printing on the same type/size of paper by using both the auto sheet feeder and cassette together

If the auto sheet feeder or cassette runs out of paper, the paper source automatically switches to the other one. This is useful for printing onto a large volume of paper. To use this feature, you need to configure the printer driver beforehand.


 **Note** For information on the printer driver settings, refer to the *Printer Driver Guide*.



- Choosing the paper source to match the location of the printer


You can use just the auto sheet feeder or cassette according to the location of the printer.

For example, if you intend to install the printer in a small place, such as on a shelf with minimal space, you can use just the cassette for printing.


 **Note** Legal-sized paper and 2.13" x 3.39"/54.0 x 86.0 mm size paper, and Photo Stickers PS-101 are not loadable in the cassette.  
If you intend to use only the cassette, check any usage restrictions in advance.



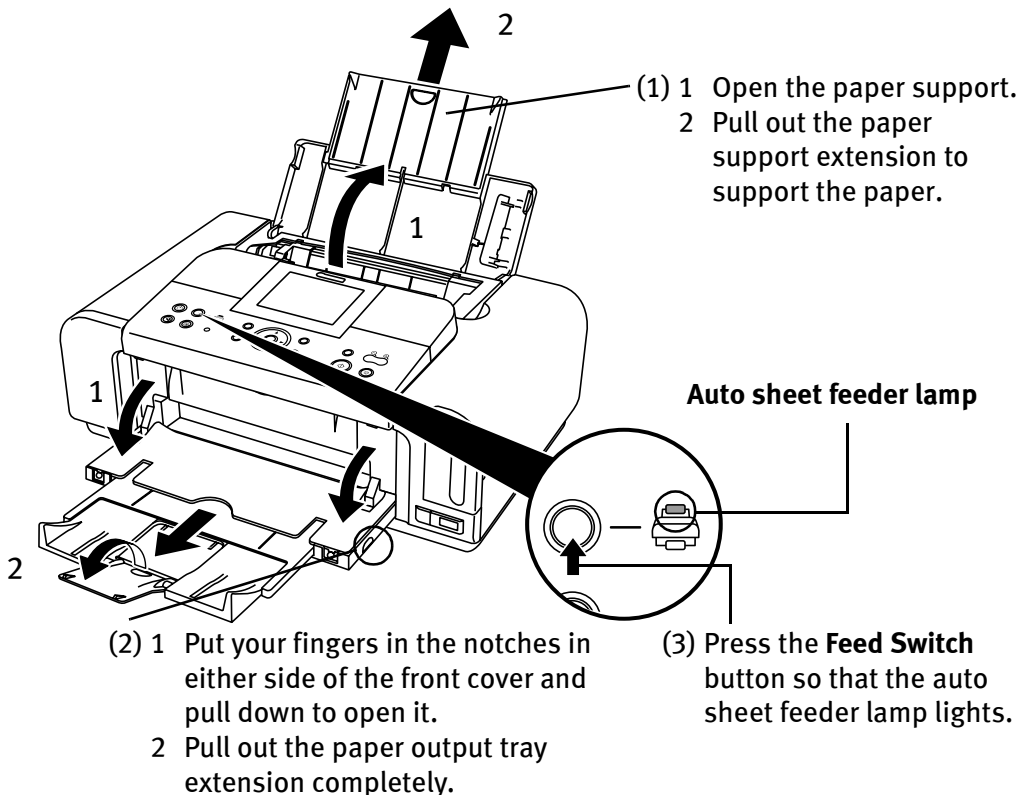
## ■ Loading Plain Paper in the Auto Sheet Feeder


-  **Note**
- For detailed information on the specialty media Canon provides for use with its various printers, see “**Using Specialty Media**” on page 18.
  - Refer to “**Printing Media**” in the *User’s Guide* for detailed instructions on how to load specialty media into the printer.

### 1 Flatten the four corners of the paper before loading it.

-  **Important** When paper is curled, hold the opposing curled corners and gently bend them in the opposite direction until the paper becomes completely flat.

### 2 Prepare to load paper.



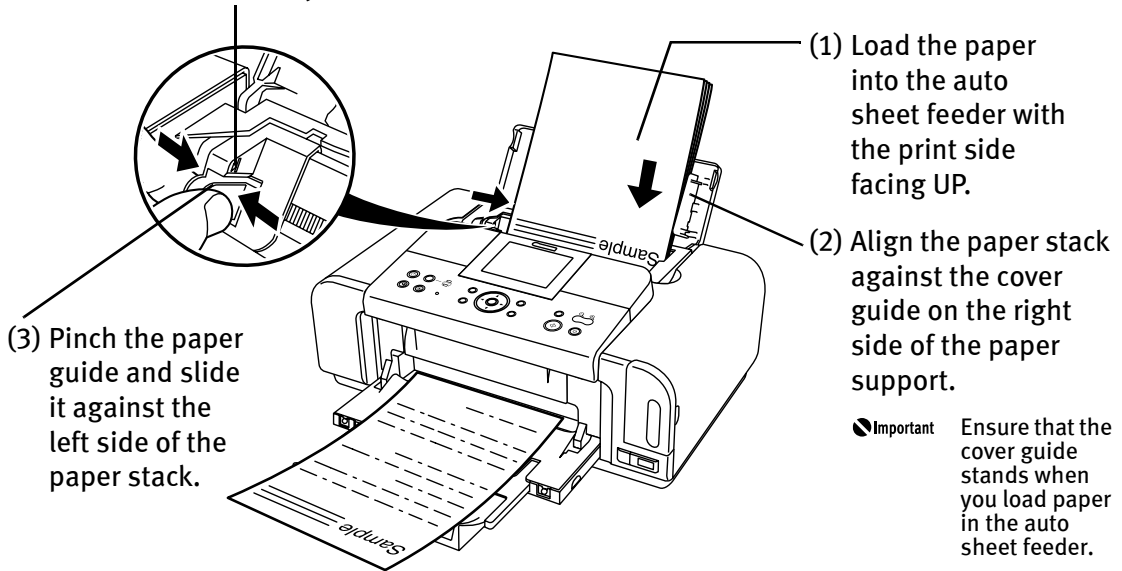
-  **Note** You can also select the paper source with the printer driver. For details, refer to the *Printer Driver Guide*.



### 3 Load the paper.

#### Load limit mark

Do not load beyond this load limit mark.



- Note**
- You can use general copy paper or Canon's Super White Paper.
  - You can load up to 150 sheets of plain paper (64 gsm or 17 lb, 13 mm or 0.52 inches in height) in the auto sheet feeder. However, do not stack more than 50 sheets in the paper output tray.
  - Do not touch the printed surfaces until the ink dries. For specific drying times, refer to the instructions packaged with your media.

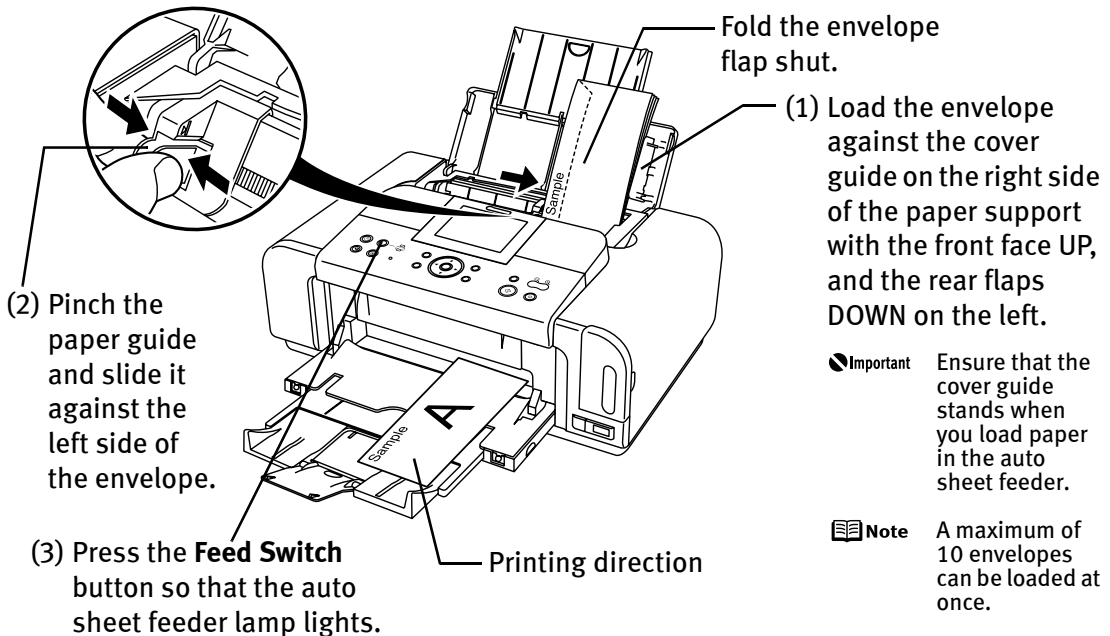


## ■ Loading Envelopes

Use either DL Env. or Comm. Env. #10 size envelopes.

The address is rotated automatically to match the direction of the envelope when printing.

- **Important** Do not use envelopes with embossed or treated surfaces, a double flap, pressure seals or sticker flaps.
- Select either **DL Env.** or **Comm. Env. #10** in the printer driver according to the envelope size you are using. If you do not, the address will be printed in the wrong direction.



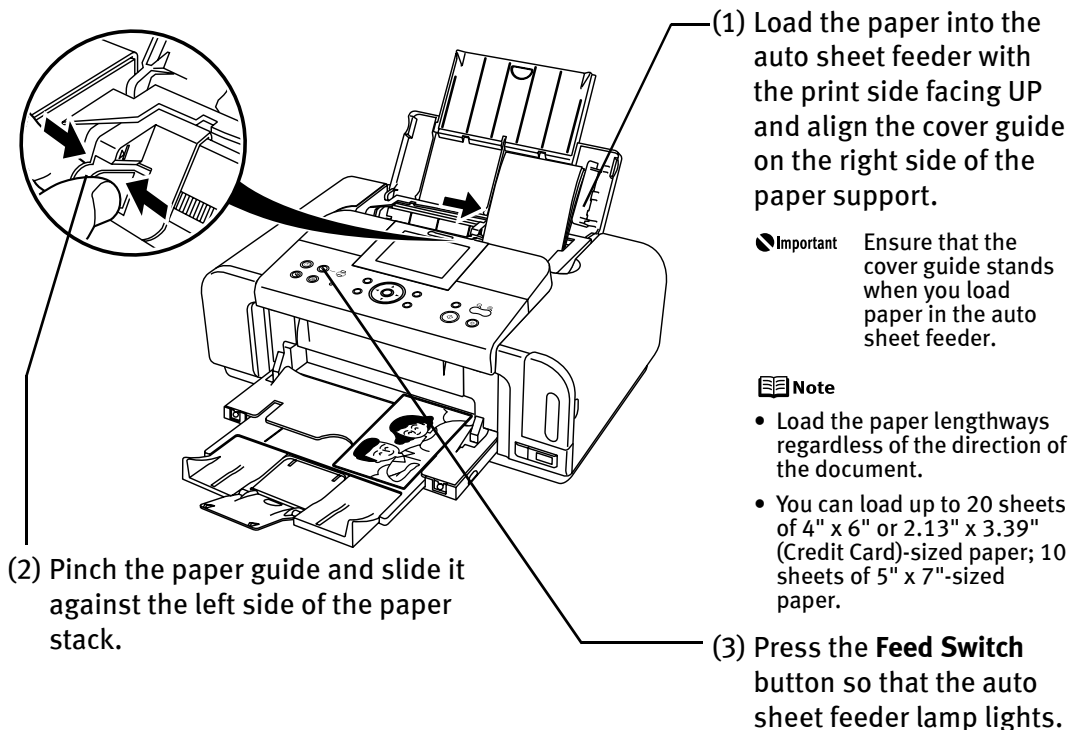
- (4) Select **Envelope** in **Media Type**, and then select **DL Env.** or **Comm. Env. #10** in **Page Size**.

For a detailed description of the printer driver settings, see “**Printing with Windows**” on page 20, “**Printing with Macintosh**” on page 24.



### ■ Loading Other Small-Sized Paper in the Auto Sheet Feeder

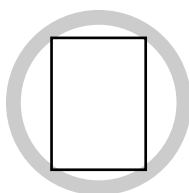
**Important** Cutting plain paper to 4" x 6"/101.6 mm x 152.4 mm, 5" x 7"/127.0 x 177.8 mm, or 2.13" x 3.39"/54.0 x 86.0 mm (Credit Card) size for a trial printing can cause paper jams.



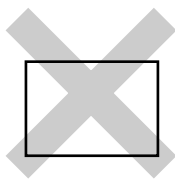
- (4) Select **4 x 6 in 101.6 x 152.4 mm**, **5 x 7 in 127.0 x 177.8 mm**, or **Credit Card 2.13 x 3.39 in 54.0 x 86.0 mm** from **Page Size** in the printer driver.

For a detailed description of the printer driver settings, see “**Printing with Windows**” on page 20, or “**Printing with Macintosh**” on page 24.

**Important** Always load paper in portrait orientation. Loading paper in landscape orientation can cause the paper to be jammed.




Portrait




Landscape




 **Note** We recommend using genuine Canon photo media when printing photographs.  
See “**Using Specialty Media**” on page 18.

## ■ Loading Plain Paper in the Cassette

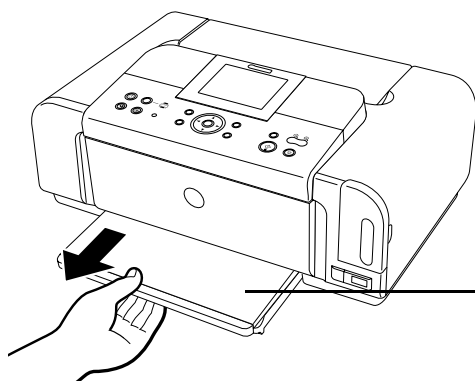
Ensure that the paper is loadable in the cassette. Legal-sized paper, 2.13" x 3.39" / 54.0 x 86.0 mm size paper, and Photo Stickers are not loadable in the cassette.

-  **Note**
- For detailed information on the specialty media Canon provides for use with its various printers, see “**Using Specialty Media**” on page 18.
  - Refer to “**Printing Media**” in the *User's Guide* for detailed instructions on how to load specialty media into the printer.

### 1 Flatten the four corners of the paper before loading it.

 **Important** When paper is curled, hold the opposing curled corners and gently bend them in the opposite direction until the paper becomes completely flat.

### 2 Prepare to load paper.



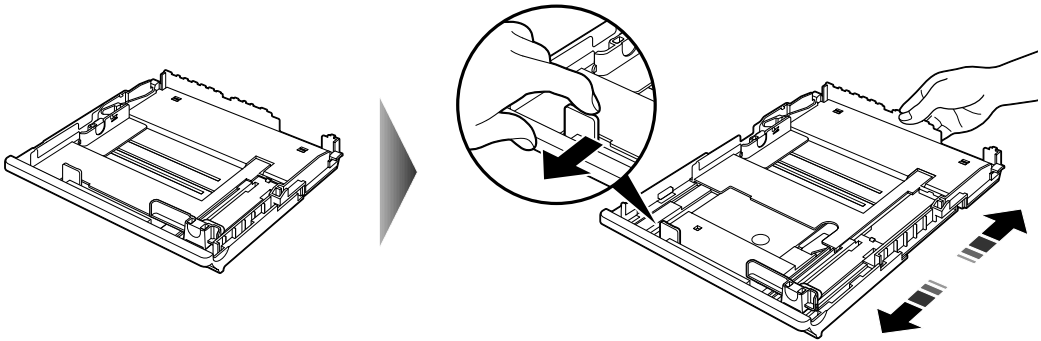
(1) Pull out the cassette from the printer.

(2) Remove the cover on the cassette.

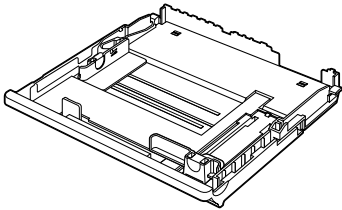



### 3 Adjust the size of the Cassette.

When loading A5- or larger sized paper (nonstandard-size paper: 203 mm/8 inches or more in length), extend the cassette.



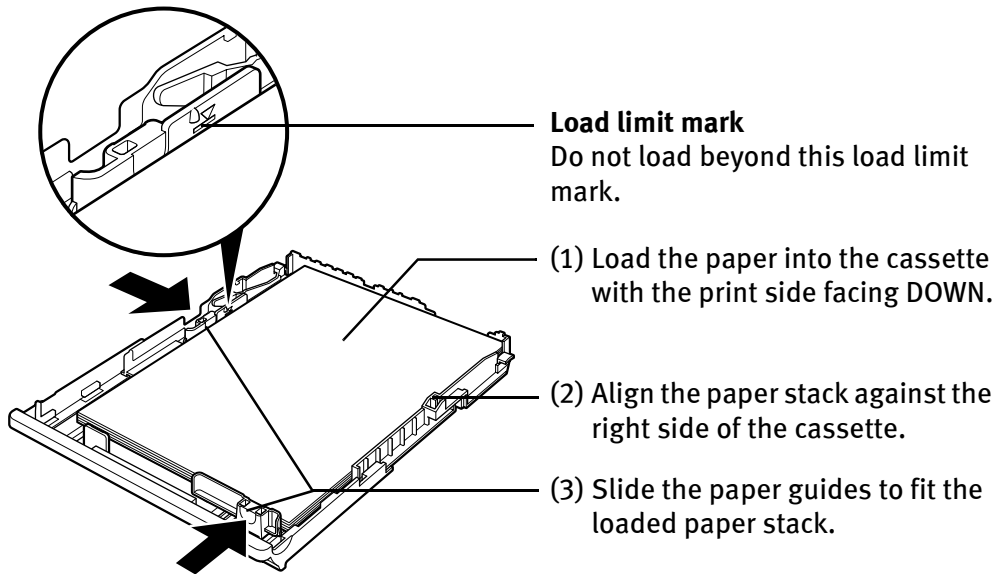
When loading 5" x 7"- or smaller sized paper (nonstandard-size paper: less than 203 mm/8 inches in length), do not extend the cassette.




 **Note** Legal-sized paper, 2.13" x 3.39"/54.0 x 86.0 mm size paper, and Photo Stickers are not loadable in the cassette.



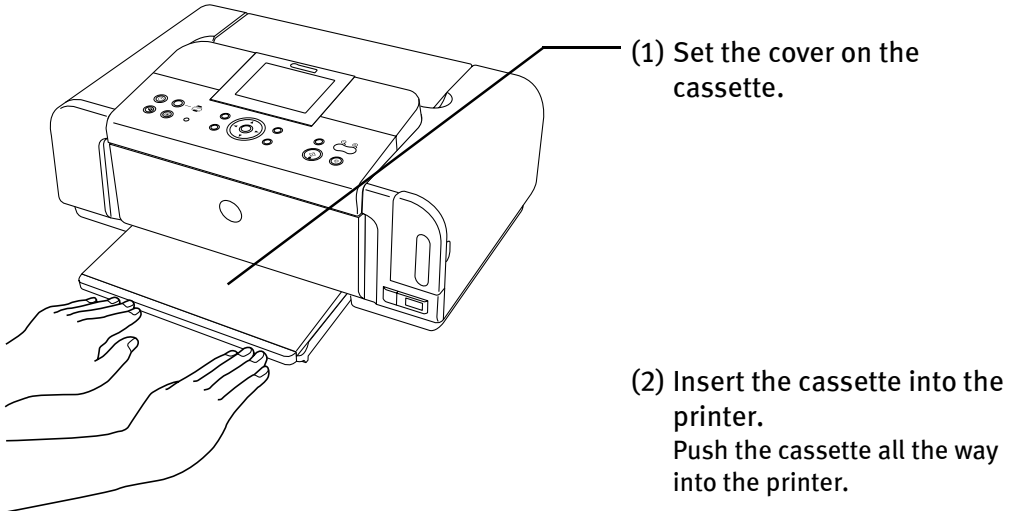
## 4 Load the paper. (Print side facing DOWN)




-  **Note**
- You can use general copy paper or Canon's Super White Paper.
  - You can load up to 150 sheets of plain paper (64 gsm or 17 lb, 13 mm or 0.52 inches in height) in the cassette. However, do not stack more than 50 sheets in the paper output tray.

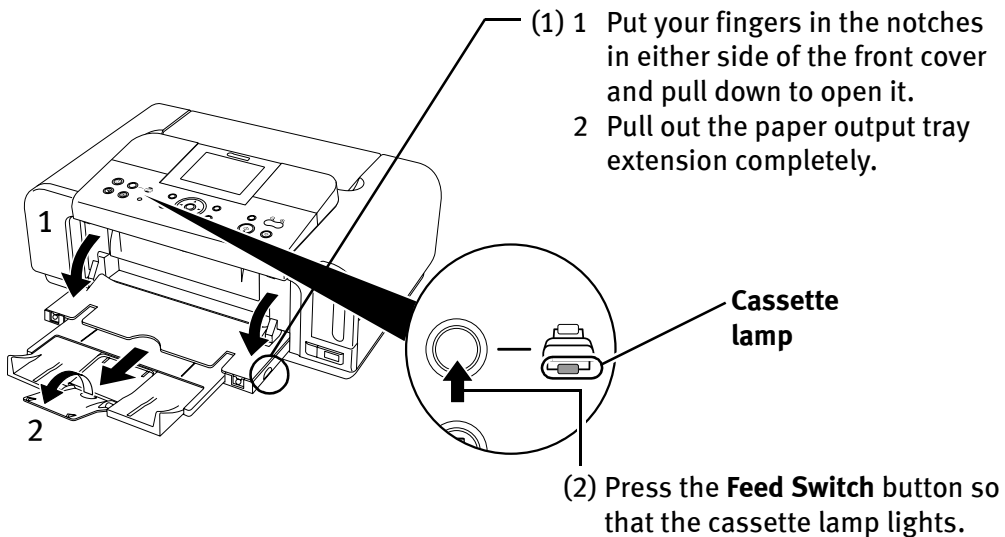



### 5 Insert the Cassette into the printer.



 **Note** If the cassette has been extended to accommodate paper sizes larger than 5" x 7", the front edge of the cassette will extend beyond the front of the printer.

### 6 Prepare the Paper Output Tray.



 **Note**

- You can also select the paper source with the printer driver. For details, refer to the *Printer Driver Guide*.
- Do not touch the printed surfaces until the ink dries. For specific drying times, refer to the instructions packaged with your media.



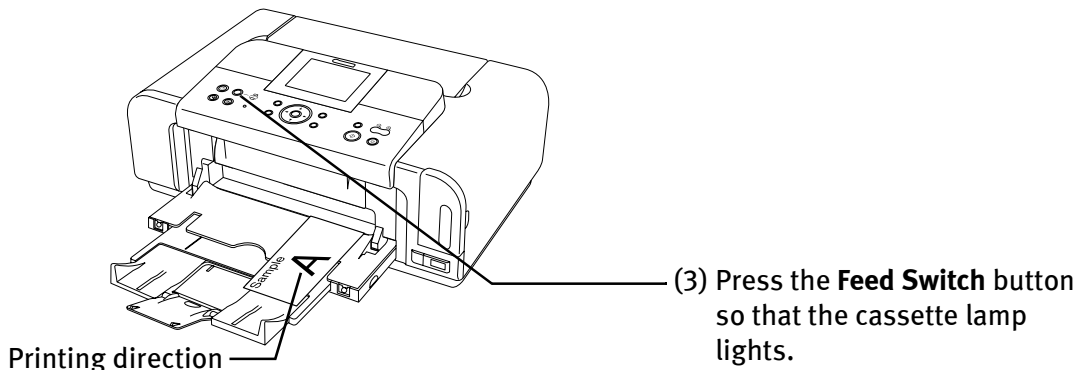
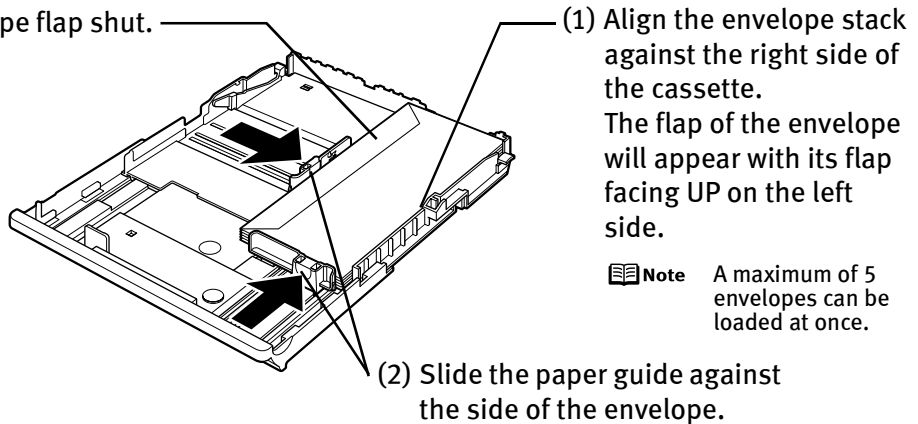
## ■ Loading Envelopes

Use either DL Env. or Comm. Env. #10 size envelopes.

The address is rotated automatically to match the direction of the envelope when printing.

- Important**
- Do not use envelopes with embossed or treated surfaces, a double flap, pressure seals or sticker flaps.
  - Select either **DL Env.** or **Comm. Env. #10** in the printer driver according to the envelope size you are using. If you do not, the address will be printed in the wrong direction.

Fold the envelope flap shut.



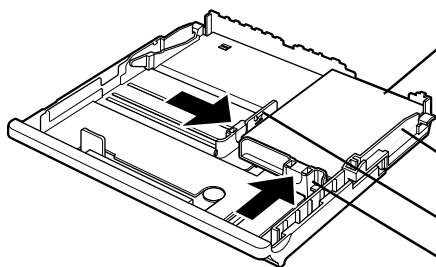
- (4) Select **Envelope** in **Media Type**, and then select **DL Env.** or **Comm. Env. #10** in **Page Size**.

For a detailed description of the printer driver settings, see “**Printing with Windows**” on page 20, “**Printing with Macintosh**” on page 24.



### ■ Loading 4" x 6" or 5" x 7"-Sized Paper in the Cassette

- ⓘ Important
- Do not leave photo paper, such as Photo Paper Pro, in the cassette for a long time. This may cause paper discoloration due to natural aging.
  - Cutting plain paper to 4" x 6"/101.6 mm x 152.4 mm or 5" x 7"/127.0 x 177.8 mm size for a trial printing can cause paper jams.



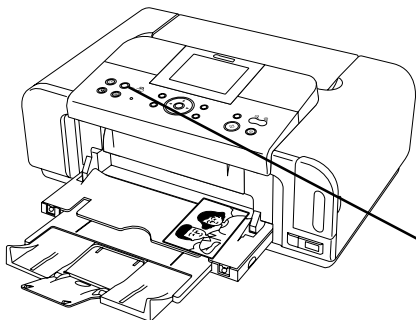
- (1) Load the paper into the cassette with the print side facing **DOWN**.

📖 Note

- Do not extend the cassette.
- Load the paper lengthways regardless of the direction of the document.
- You can load up to 20 sheets of 4" x 6"-sized paper or 10 sheets of 5" x 7"-sized paper.

- (2) Align the paper stack against the right side of the cassette.

- (3) Slide the paper guides to fit the loaded paper stack.




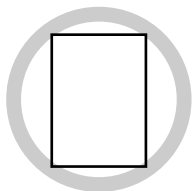
- (4) Press the **Feed Switch** button so that the cassette lamp lights.



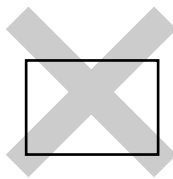
- (5) Select **4 x 6 in 101.6 x 152.4 mm** or **5 x 7 in 127.0 x 177.8 mm** from **Page Size** in the printer driver.

For a detailed description of the printer driver settings, see “**Printing with Windows**” on page 20, or “**Printing with Macintosh**” on page 24.


 **Important** Always load paper in portrait orientation. Loading paper in landscape orientation can cause the paper to be jammed.



Portrait



Landscape

 **Note** We recommend using genuine Canon photo media when printing photographs.  
See “**Using Specialty Media**” on page 18.



# Using Specialty Media

Canon recommends that you use genuine Canon media to ensure optimal print quality.

### ■ Photo Quality Media

- High Resolution Paper
- Glossy Photo Paper
- Matte Photo Paper
- Photo Paper Plus Double Sided
- Photo Paper Plus Glossy
- Photo Paper Plus Semi-Gloss
- Photo Paper Pro
- Photo Stickers



### ■ Media Suited for Business Documents

- High Resolution Paper
- Transparencies





## ■ Canon Specialty Media

Media Type	Paper Support Load Limit		Printer Driver Setting for Media Type
	Auto Sheet Feeder	Cassette	
High Resolution Paper	Up to 80 sheets	Up to 80 sheets	High Resolution Paper
Super White Paper	Up to 13 mm or 0.52 inches	Up to 13 mm or 0.52 inches	Plain Paper
Glossy Photo Paper	Letter: up to 10 sheets 4" x 6": up to 20 sheets 2.13" x 3.39": up to 20 sheets	Letter: up to 10 sheets 4" x 6": up to 20 sheets 2.13" x 3.39": not loadable <sup>*3</sup>	Glossy Photo Paper
Matte Photo Paper	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Matte Photo Paper
Photo Paper Plus Double Sided <sup>*1</sup>	Letter: up to 10 sheets 5" x 7": up to 10 sheets	Letter: up to 10 sheets 5" x 7": up to 10 sheets	Photo Paper Plus Double Sided
Photo Paper Plus Glossy <sup>*1</sup>	Letter: up to 10 sheets 5" x 7": up to 10 sheets 4" x 6": up to 20 sheets	Letter: up to 10 sheets 5" x 7": up to 10 sheets 4" x 6": up to 20 sheets	Photo Paper Plus Glossy
Photo Paper Plus Semi-Gloss <sup>*1</sup>	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Photo Paper Plus Glossy
Photo Paper Pro <sup>*1</sup>	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Letter: up to 10 sheets 4" x 6": up to 20 sheets	Photo Paper Pro
Photo Stickers <sup>*2*4</sup>	1 sheet	Not loadable <sup>*3</sup>	Photo Paper Plus Glossy
Transparencies	Up to 30 sheets	Up to 30 sheets	Transparencies
T-Shirt Transfers	1 sheet	1 sheet	T-Shirt Transfers



## Basic Printing

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- \*1 When loading a stack of paper, the printed side may be marked when it is fed in. If this happens, load paper one sheet at a time.
- \*2 You can specify the print setting easily by using the Easy-PhotoPrint provided with the *Setup Software & User's Guide CD-ROM*.
- \*3 Feeding from the cassette can damage the printer. Always load in the auto sheet Feeder.
- \*4 You can print photos in a memory card or digital camera on the Canon Photo Stickers without a computer. For details, refer to the *Direct Printing Guide*.



### Note

- When using plain paper (64 gsm or 17 lb), up to 150 sheets (13 mm or 0.52 inches in height) can be loaded in the auto sheet feeder and cassette respectively. Select **Plain Paper** from **Media Type** in the printer driver.
- For a detailed description of printing media types, refer to the *User's Guide*.

## Windows

## Printing with Windows



### Note

- Menu and command names may differ between software applications, and more steps may be required. For details, refer to the documentation for each software application you use.
- The steps described in this section are for printing in Windows® XP Service Pack 2 (hereafter, called Windows XP SP2).

**1**

Turn on the printer.

See “**Turning on the Printer**” on page 2.

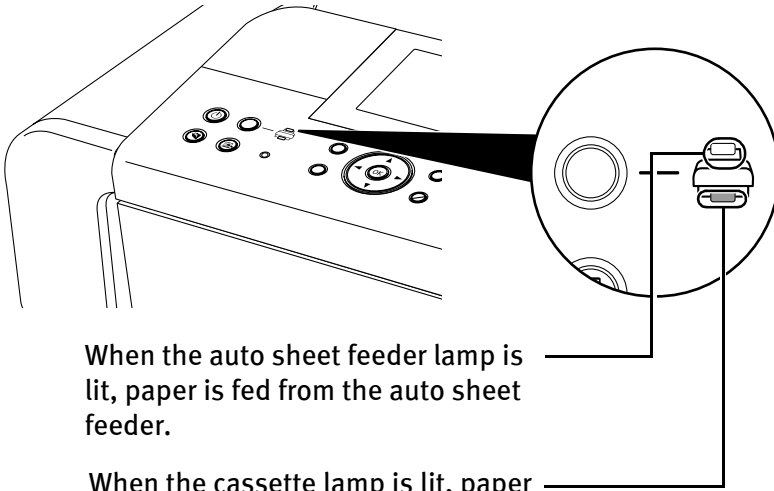
**2**

Load the paper in the printer.

See “**Loading Paper**” on page 4.



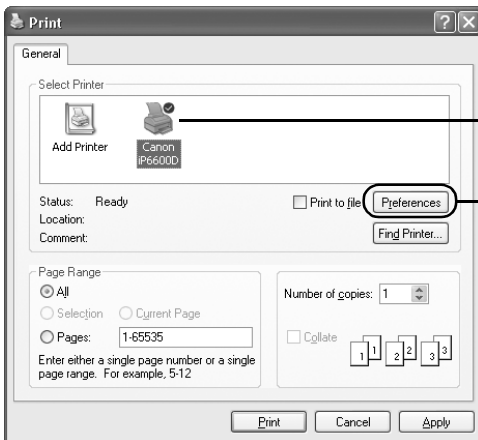
### 3 Ensure that the proper paper source is selected.



### 4 Create a document or open a file to print.

### 5 Open the printer properties dialog box.

- (1) Select **Print** from the application software's **File** menu.  
The **Print** dialog box opens.

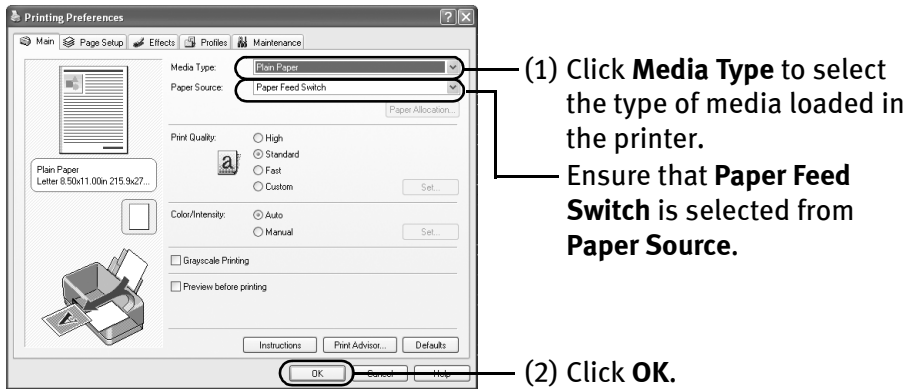



- (2) Ensure that your printer is selected.

- (3) Click **Preferences** or **Properties**.



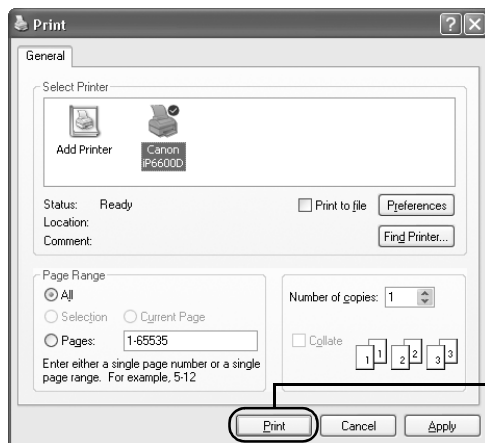
### 6 Specify the required settings.




-  **Note**
- From the **Page Setup** tab, select the correct document size to be printed.
  - This section describes the procedure for selecting the paper source with the **Feed Switch** button on the printer. For a detailed description of the **Paper Source** settings, refer to the *Printer Driver Guide*.
  - To adjust the **Print Quality** settings, select **Custom** and click **Set** on the **Main** tab. You can control the print quality in the **Set Print Quality** dialog box.
  - For details about other printer driver functions, click **Help** or **Instructions** to view the Help or *Printer Driver Guide*. **Instructions** is only displayed when the On-screen Manual is installed.
  - Selecting the **Preview before printing** check box displays a preview screen that allows you to confirm the selected printing effects and how your document will look when printed. Some applications do not have a preview function.



## 7 Print the document.




(1) Click **Print** or **OK**.

 **Note** You can cancel a print job in progress by simply pressing the **Stop/Reset** button on the printer.  
See “**Canceling Printing**” on page 27.

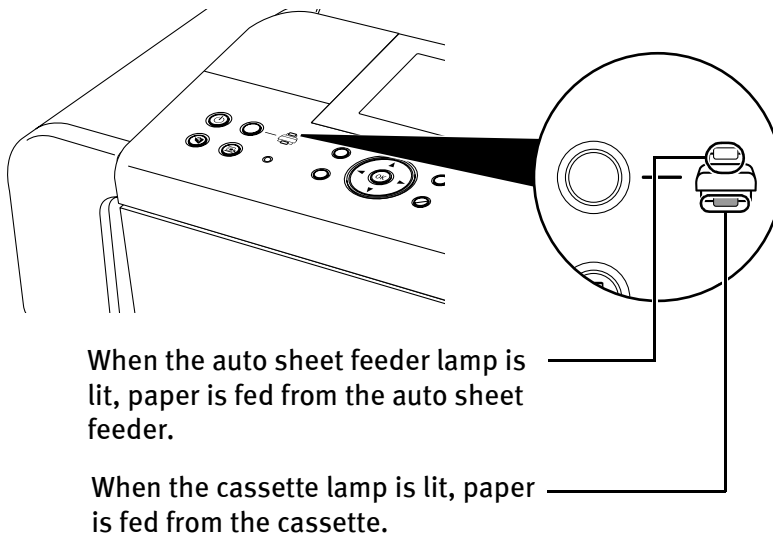




# Printing with Macintosh

-  **Note**
- Menu and command names may differ between software applications, and more steps may be required. For details, refer to the documentation for each software application you use.
  - The steps described in this section are for printing in Mac® OS X v.10.3.x (hereafter called Macintosh®).

- 1 Turn on the printer.**  
See “Turning on the Printer” on page 2.
- 2 Load the paper on the printer.**  
See “Loading Paper” on page 4.
- 3 Ensure that the proper paper source is selected.**

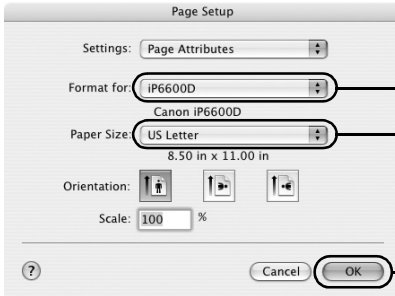


- 4 Create a document or open a file to print.**



## 5 Select Paper Size.

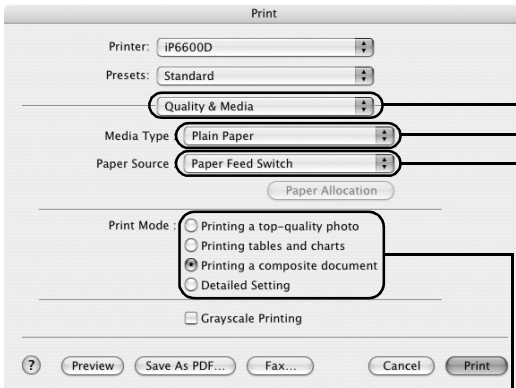
- (1) Select **Page Setup** from the application software's **File** menu.  
The **Page Setup** dialog box opens.



- (2) Confirm that **iP6600D** is selected in **Format for**.
- (3) Select the desired paper size from **Paper Size**.
- (4) Click **OK**.

## 6 Specify the required settings.

- (1) Select **Print** from the application software's **File** menu.  
The **Print** dialog box opens.



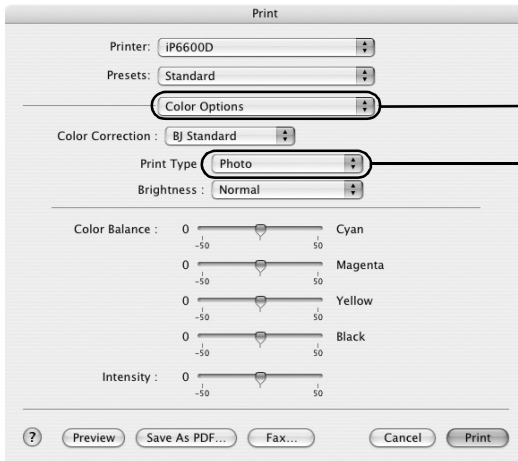
- (2) Select **Quality & Media** from the pop-up menu.
- (3) Select the desired media type from **Media Type**.
- (4) Ensure that **Paper Feed Switch** is selected from **Paper Source**.
- (5) Select the print mode appropriate to your document from **Print Mode**.





### Note

- This section describes the procedure for selecting the paper source with the **Feed Switch** button on the printer. For a detailed description of the **Paper Source** settings, refer to the *Printer Driver Guide*.
- When you select the print mode appropriate to your document from **Print Mode**, the document will be printed in color and at a print quality suited to the characteristics of the **Media Type** you have selected.
  - **Printing a top-quality photo:** Select when printing documents consisting mainly of photographs and graphics featuring fine color gradation.
  - **Printing tables and charts:** Select when printing documents consisting mainly of graphs and graphics (illustrations) with strong color definition.
  - **Printing a composite document:** Select when printing documents consisting mainly of text.
  - **Detailed Setting:** Select to fine-tune the **Print Quality** and **Halftoning** settings.





(6) Select **Color Options** from the pop-up menu.

(7) Select the type of the document from **Print Type**.



### Note

- For details about other printer driver functions, Click  to view the *Printer Driver Guide*. If the On-screen Manual is not installed, the *Printer Driver Guide* is not displayed even if  is clicked.
- Clicking the **Preview** button displays a preview screen that allows you to confirm the selected printing effects and how your document will look when printed. Some applications do not have a preview function.



## 7 Print the document.

(1) Click **Print**.

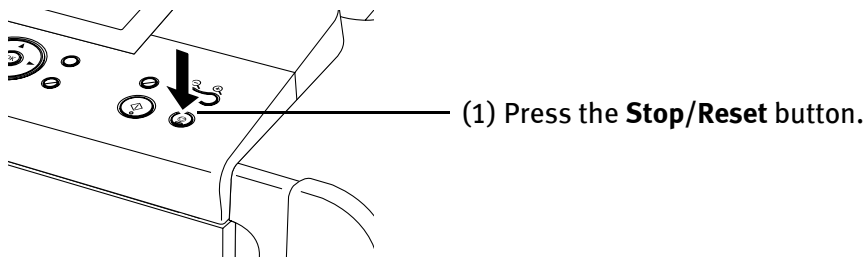
 **Note** You can cancel a print job while printing.  
See “**Canceling Printing**” on page 27.

## Canceling Printing

### Windows

You can cancel a print job while printing, with the **Stop/Reset** button on the printer.

**1** Press the **Stop/Reset** button while printing.



Printing is canceled and paper is fed out.

 **Note** Click **Cancel Printing** on the **Canon IJ Status Monitor** to stop printing. To display the **Canon IJ Status Monitor**, click **Canon iP6600D** on the taskbar.



### **M**acintosh

- 1** Select **Print** from the **File** menu in your application program.

The **Print** dialog box opens.


- 2** Select **Edit Printer List** from the Printer pop-up menu.

The **Printer List** opens.

- 3** Double-click the printer name displayed in the **Name list**.

The **iP6600D** dialog box opens.


- 4** Select the desired document, then click **Delete** icon.

 **Note** To temporarily stop a job in progress, click **Pause**. To cancel all the jobs in the list, click **Stop Printing**.




## Accessing the Printer Driver (Windows)

The printer properties dialog box can be opened from either within an application, or directly from the Windows **Start** menu.

 **Note** This manual refers to Windows XP SP2 operation. The operations may vary depending on the version of your Windows operating system.

### ■ Opening the Printer Properties Dialog Box from Your Application Program

 **Note** Depending on your application program, the command and menu names may differ, and there may be more steps involved in opening the printer properties dialog box. For more details, see the user's manual for your application.

- 1** In your application, select the command to print a document.  
The **Print** dialog box can usually be opened by selecting **Print** from the **File** menu.
- 2** Ensure that the name of your printer is selected. Then click **Preferences** (or **Properties**).  
The printer properties dialog box opens.

### ■ Opening the Printer Properties Dialog Box Directly from the Start Menu

This method is used for printer maintenance, and configuring shared print settings for all application programs.


- 1** Click **Start** and select **Control Panel, Printers and Other Hardware**, and then **Printers and Faxes**.  
For non-Windows XP, click **Start**, select **Settings**, and then **Printers**.
- 2** Select the icon of your printer.



### 3 Open the **File** menu and select **Printing Preferences** (or **Properties**).


The printer properties dialog box opens.

When opening the printer properties dialog box from **Properties**, the tabs related to the Windows function (e.g., the **Ports** tab, or the **Details** tab) are displayed. These tabs are not displayed, when the printer properties dialog box is opened from **Printing Preferences** or applications. For details about these tabs, refer to the Windows documentation.

 **Note** For details on how to set each function, refer to the Help or *Printer Driver Guide*.

## Using the Bundled Software

The *Setup Software & User's Guide CD-ROM* includes photo applications designed to edit the photographs taken by a digital camera and print them as photo-lab quality prints without standard white borders. Please use the application(s) suitable for your print purposes.

 **Note**

- To install applications, refer to the *Easy Setup Instructions*.
- For details about using the photo applications, refer to the *Photo Application Guide*.

### ■ **Easy-PhotoPrint (Windows/Macintosh)**

You can make a Borderless Print easily and quickly, just by selecting a photograph taken with a digital camera and the paper type on which to print. Also it has tools to correct red eye caused by the camera's flash or smooth and beautify the facial skin. It is compatible with ExifPrint\*.

### ■ **PhotoRecord (Windows)**

You can create fun and unique photo albums with the decorative themes such as frame, background, and clip-art. You can also copy or move the decorated photos.

It is compatible with ExifPrint\*.

### ■ **Easy-WebPrint (Windows)**

You can easily print out homepages displayed on Internet Explorer in full size without its right-hand side being cropped. This application is automatically added to the Internet Explorer toolbar. Internet Explorer 5.5 or later must be installed.

For more information on the applications, refer to the *Photo Application Guide*.

\* ExifPrint is the worldwide standard. Under ExifPrint, the digital camera can record data tags for specific camera settings and functions such as whether the flash was on or off, if the camera was in portrait or night scene mode, etc. Canon PIXMA Printers support ExifPrint and use a suitable photo application to read the camera data precisely, producing optimal prints. This enables you to create prints that reproduce color more accurately.









# Printing Maintenance


## Replacing an Ink Tank

Replace ink tank(s) if they are out of ink. When replacing them, check the model numbers and their installation positions.

With this printer, the ink tanks must be installed in the order (from left to right) indicated below:

- |                      |   |                         |  |
|----------------------|---|-------------------------|--|
| ● Black: CLI-8BK     |  | ● PhotoMagenta: CLI-8PM |  |
| ● Cyan: CLI-8C       |  | ● Magenta: CLI-8M       |  |
| ● PhotoCyan: CLI-8PC |  | ● Yellow: CLI-8Y        |  |

For details, refer to “Replacing an Ink Tank” in the *Direct Printing Guide*.

-  **Note**
- To maintain optimal print quality, use an ink tank within six months of its first use.
  - Once an ink tank has been used, do not remove it from the printer and leave it out in the open. This will cause the ink tank to dry out and the printer may not operate properly if it is reinstalled.
  - Color ink consumption may occur even when black-and-white or grayscale printing is specified.  
Color ink is consumed in the head cleaning and deep cleaning, which are necessary to maintain the printer’s capabilities.
  - When you start printing after replacing the ink tank, the printer executes **Print Head Cleaning** automatically. Do not perform any other operations until the **Print Head Cleaning** finishes.



## When Printing Becomes Faint or Colors are Incorrect

When printing becomes faint or colors are incorrect, even if ink remains in the ink tanks, the print head nozzles are probably clogged. Follow the procedures below to clean the nozzles.


If the ruled lines are shifted after running the print head maintenance, align the print head.

**Important** Before printing the nozzle check pattern or cleaning the Print Head, check the following;

- Open the cover and make sure that all the ink tanks click into place and then their lamps light red.

If any one of the lamps is flashing, the associated ink tank is empty or running low. Replace the ink tank. Refer to **“Replacing an Ink Tank”** in the *Direct Printing Guide*.

If an ink tank lamp is flashing even though ink remains in that ink tank, it is inserted in the wrong position. Make sure that the correct ink tank color is inserted in each position. Open the cover and make sure all the ink tank lamps are lit. Refer to **“Replacing an Ink Tank”** in the *Direct Printing Guide*.

If the ink tank lamp is unlit, press the  mark on the ink tank to fully insert it. Make sure that all packaging material is peeled off the ink tank. Refer to **“Replacing an Ink Tank”** in the *Direct Printing Guide*.

- Increase the **Print Quality** setting in the printer driver settings.  
See **“Print Results Not Satisfactory or Contains Errors”** on page 36.

### Step 1

Refer to **“Printing the Nozzle Check Pattern”** in the *Direct Printing Guide*.

If missing lines or white stripes appear

After print head cleaning, print the nozzle check pattern.

### Step 2

Refer to **“Print Head Cleaning”** in the *Direct Printing Guide*.

If the problem remains after performing print head cleaning twice

### Step 3

Refer to **“Print Head Deep Cleaning”** in the *Direct Printing Guide*.



**Note** If **Print Head Deep Cleaning** does not resolve the problem, the print head may be defective. Contact the Customer Care Center.

- If the ruled lines are shifted

### Step 1

Refer to **“Align the Print Head-Auto head align”** in the *Direct Printing Guide*.



# Troubleshooting

This section provides troubleshooting tips for the most common printing problems.

Troubleshooting usually falls into one of the following categories.

Refer to the *User's Guide* for additional information on topics not covered in this section.

When an error message is displayed on the LCD, refer to “An Error Message is Displayed on the LCD” in the *Direct Printing Guide*. When photos cannot be printed properly from a digital camera, refer to “Cannot Print Properly from the Digital Camera” in the *Direct Printing Guide*.

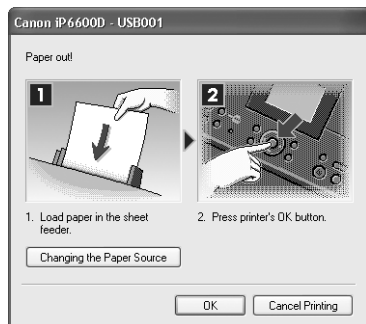
- **“Cannot Install the Printer Driver”** on page 34
- **“Cannot Connect to PC Properly”** on page 35
- **“Print Results Not Satisfactory or Contains Errors”** on page 36
- **“Troubleshooting Printer Hardware”** on page 39
- **“Paper Does Not Feed Properly”** on page 41
- **“Paper Jams”** on page 41
- **“An Error Message is displayed on the Screen”** on page 42
- **“POWER Lamp and Alarm Lamp Flash Alternately”** on page 43

## Windows

### When an Error Occurs

When an error occurs in printing such as the printer is out of paper or paper jams, a troubleshooting message is displayed automatically. Take the appropriate action described in the message.

The message may vary depending on the version of your Windows operating system.






# Cannot Install the Printer Driver

Problem	Possible Cause	Try This
Cannot Install the Printer Driver	Installation procedure not followed correctly	<p>Follow the <i>Easy Setup Instructions</i> packaged with your printer for proper printer driver installation.</p> <p><b>Windows</b></p> <p>If the installer was forced to be terminated due to an error, Windows may be unstable. Remove the CD-ROM from the CD-ROM drive and restart your computer. Reinstall the printer driver. If this problem persists, refer to your Windows documentation for more information.</p>
	Other applications (including anti-virus software) running in the background	<p>Other applications opened on your computer can interfere with the installation routine. Close all open software applications before reinstalling the printer driver. Refer to the <i>Easy Setup Instructions</i> for installing the printer driver.</p>
	Installation does not start automatically when the <i>Setup Software &amp; User's Guide CD-ROM</i> is inserted into the drive	<p><b>Windows</b></p> <p>If the printer driver installation did not start automatically when you inserted the <i>Setup Software &amp; User's Guide CD-ROM</i> into the CD-ROM drive:</p> <ol style="list-style-type: none"> <li>1. Click <b>Start</b> and select <b>My Computer</b>.</li> <li>2. Double-click the <b>CD-ROM</b> icon.</li> </ol> <p>For non-Windows XP, open the <b>My Computer</b> window, and then double-click the <b>CD-ROM</b> icon.</p> <p><b>Macintosh</b></p> <p>Double-click the <b>CD-ROM</b> icon on your desktop to start installation.</p> <p>If the <b>CD-ROM</b> icon is not displayed on the desktop, there is a problem with the CD-ROM. Contact the Customer Care Center.</p>
	<p><b>Windows</b></p> <p>Unable to proceed beyond the <b>Printer Connection</b> screen</p>	<p><b>Reinstall the printer driver.</b></p> <ol style="list-style-type: none"> <li>1. Click <b>Cancel</b> on the <b>Printer Connection</b> screen.</li> <li>2. Click <b>Start Over</b> on the <b>Installation Failure</b> screen.</li> <li>3. Click <b>Back</b> on the screen that appears next.</li> <li>4. Click <b>Exit</b> on the Welcome screen, then remove the CD-ROM.</li> <li>5. Turn the printer off.</li> <li>6. Check the cable connection.</li> <li>7. Restart the computer.</li> <li>8. Carefully follow the procedures described in the <i>Easy Setup Instructions</i> and reinstall the driver.</li> </ol>










# Cannot Connect to PC Properly

Problem	Possible Cause	Try This
Printing Speed Is Slow/USB 2.0 Hi-Speed Connection Does Not Work.	Your environment is not fully compatible with USB 2.0.	<p>If your environment is not fully compatible with USB 2.0, the printer will operate at a lower speed provided under USB 1.1.</p> <p>Check the following to ensure that your PC environment supports USB 2.0 Hi-Speed connection.</p> <ul style="list-style-type: none"> <li>● The USB port on your PC supports USB 2.0 Hi-Speed connection.</li> <li>● Both the USB cable and USB hub support USB 2.0 Hi-Speed connection. Be sure to use a certified USB 2.0 Hi-Speed cable. You are recommended to use the cable no longer than 3 meters.</li> <li>● Your PC supports the USB 2.0 Hi-Speed connection. Obtain the latest version of the OS update program and install it on your PC.</li> <li>● The USB 2.0 Hi-Speed driver operates properly. Obtain the latest version of the USB 2.0 Hi-Speed driver and install it on your PC.</li> </ul>
 <b>Windows</b> When you connect to a computer running Windows XP, the screen shows the warning message "High-SPEED USB Device Plugged into non-High-SPEED USB Hub".	Your environment is not fully compatible with USB 2.0.	See <b>"Printing Speed Is Slow/USB 2.0 Hi-Speed Connection Does Not Work."</b> above.







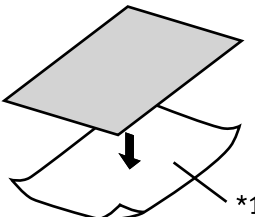
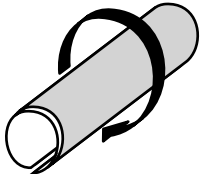
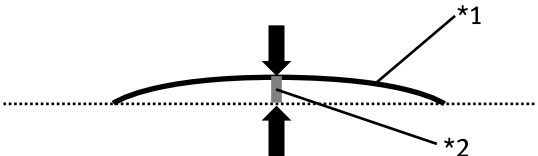
# Print Results Not Satisfactory or Contains Errors

Problem	Possible Cause	Try This
Ink does not eject properly/Printing is Blurred/Colors are Wrong/White Streaks appear	Print head nozzles are clogged	Open the cover and check if all ink tanks lamp are lit. Refer to <b>“Replacing an Ink Tank”</b> in the <i>Direct Printing Guide</i> . Print the nozzle check pattern to check for uneven ink output. Refer to <b>“Printing the Nozzle Check Pattern”</b> in the <i>Direct Printing Guide</i> . When a specific color is missing from the nozzle check pattern, clean the print head. Refer to <b>“Print Head Cleaning”</b> in the <i>Direct Printing Guide</i> .
	Print head is misaligned	Perform Automatic Print Head Alignment. Refer to <b>“Aligning Print Head-Auto head align”</b> in the <i>Direct Printing Guide</i> . If this does not solve the problem, refer to <b>“Manual Print Head Alignment”</b> in <b>“Routine Maintenance”</b> of the <i>User’s Guide</i> and align the print head manually.
	Paper loaded wrong side up	Check the print side of the paper.  <b>Note</b> Follow the instructions packaged with your specialty media for loading and handling.
	Incorrect paper type	 On the <b>Main</b> tab of the printer driver, ensure that the <b>Media Type</b> selected matches the paper loaded.  In the <b>Print</b> dialog box of the printer driver, select <b>Quality &amp; Media</b> from the pop-up menu, and then ensure that the <b>Media Type</b> selected matches the paper loaded.
	Glossy photo paper other than the Canon specialty media is used	Select <b>Other Photo Paper</b> from <b>Media Type</b> . It may resolve the problem. Load one sheet at a time and remove each sheet as soon as it is printed.
	Print Quality is not set properly	Be sure to set the <b>Print Quality</b> setting to <b>High</b> in Windows, or <b>Fine</b> in Macintosh.  1. Open the printer properties dialog box. 2. On the <b>Main</b> tab, click <b>High</b> for the <b>Print Quality</b> setting. When you cannot choose the <b>High</b> setting or when the print quality does not improve, select <b>Custom</b> , click <b>Set</b> and then adjust the <b>Quality</b> bar for higher print quality.  1. Open the <b>Print</b> dialog box. 2. Select <b>Quality &amp; Media</b> from the pop-up menu and then click <b>Detailed Setting</b> . 3. Drag the <b>Print Quality</b> slide bar to the <b>Fine</b> end.





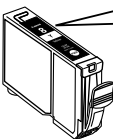

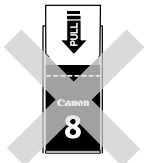
Problem	Possible Cause	Try This
Printed Ruled Lines are Displaced	Print head is misaligned	Align the print head. Refer to <b>“Aligning Print Head-Auto head align”</b> in the <i>Direct Printing Guide</i> .
	Print Quality not set properly	<p>Be sure to set the <b>Print Quality</b> setting to <b>High</b> in Windows, or <b>Fine</b> in Macintosh.</p> <p><b>Windows</b></p> <ol style="list-style-type: none"> <li>1. Open the printer properties dialog box.</li> <li>2. On the <b>Main</b> tab, click <b>High</b> for the <b>Print Quality</b> setting. When you cannot choose the <b>High</b> setting or when the print quality does not improve, select <b>Custom</b>, click <b>Set</b> and then adjust the <b>Quality</b> bar for higher print quality.</li> </ol> <p><b>Macintosh</b></p> <ol style="list-style-type: none"> <li>1. Open the <b>Print</b> dialog box.</li> <li>2. Select <b>Quality &amp; Media</b> from the pop-up menu and then click <b>Detailed Setting</b>.</li> <li>3. Drag the <b>Print Quality</b> slide bar to <b>Fine</b> end.</li> </ol>
Printed Paper Curls or Ink Blots	Paper being used is too thin	Use High Resolution Paper, Photo Paper Pro or other Canon specialty paper to print images that have high color saturation.
	Incorrect paper type	<p><b>Windows</b></p> <p>On the <b>Main</b> tab of the printer driver, ensure that the <b>Media Type</b> selected matches the paper loaded.</p> <p><b>Macintosh</b></p> <p>In the <b>Print</b> dialog box of the printer driver, select <b>Quality &amp; Media</b> from the pop-up menu, and then ensure that the <b>Media Type</b> selected matches the paper loaded.</p>
Printed Surface is Scratched/Back of Paper is Smudged	Inappropriate paper type is used	<p>Check to see if the paper you are printing on is too thick or curled. See <b>“Print Media to Avoid”</b> on page 4.</p> <p>Note that smudging may occur at the top and bottom edges of the paper when using <b>Borderless Printing</b>. Ensure that the paper you are using is compatible with <b>Borderless Printing</b>.</p>
	Paper feed roller is dirty	<p>Clean the paper feed roller.</p> <p>Refer to <b>“Back of Paper is Smudged/Paper Does Not Feed Properly/Printed Surface is Scratched”</b> in “Troubleshooting” of the <i>Direct Printing Guide</i>.</p>
	Inside of the printer is dirty	<p>If the inside of the printer is dirty, printed paper may be smudged. Periodically clean the inside of the printer.</p> <p>Refer to <b>“Cleaning the Inside of the Printer”</b> in “Routine Maintenance” of the <i>User’s Guide</i>.</p>








Problem	Possible Cause	Try This
Printed Surface is Scratched	Thick paper is used	<p>Select the <b>Prevent paper abrasion</b> check box to widen the clearance between the Print Head and the loaded paper.</p> <p> <b>Note</b> Clear the <b>Prevent paper abrasion</b> check box once printing is complete.</p> <p> <b>Windows</b></p> <ol style="list-style-type: none"> <li>1. Open the printer properties dialog box.</li> <li>2. Click the <b>Maintenance</b> tab and then <b>Custom Settings</b>.</li> </ol> <p> <b>Important</b> <b>In Windows XP and Windows 2000</b> When not logged on as a computer administrator or Administrators, you cannot open the <b>Custom Settings</b> dialog box. For further information on how to log on as an administrator, refer to your Windows documentation.</p> <ol style="list-style-type: none"> <li>3. Select the <b>Prevent paper abrasion</b> check box and click <b>Send</b>. Click <b>OK</b> when the confirmation message appears.</li> </ol> <p> <b>Macintosh</b></p> <ol style="list-style-type: none"> <li>1. Open the <b>Canon IJ Printer Utility</b> dialog box.</li> <li>2. Select <b>Custom Settings</b> from the pop-up menu.</li> <li>3. Select <b>Prevent paper abrasion</b>.</li> </ol> <p>When <b>Prevent paper abrasion</b> is selected in the printer properties dialog box (Windows) or selected from <b>Custom Settings</b> in the <b>Canon IJ Printer Utility</b> dialog box (Macintosh), the setting is also applied under direct printing with the digital camera.</p>
	Media is curled	<p>If all four corners or the printing surface of the paper is curled, the paper may become dirty or the paper may not feed properly. Use the paper after correcting paper curl as follows.</p> <ol style="list-style-type: none"> <li>1. Face up the printing surface<sup>*1</sup>, and cover it with a non-printing regular paper to avoid damaging the surface.</li> <li>2. Roll up the paper in a direction opposite to paper curl as the figure below.</li> </ol> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>(1)</p>  </div> <div style="text-align: center;"> <p>(2)</p>  </div> </div> <ol style="list-style-type: none"> <li>3. Check the printing paper if paper is corrected within approximately 2 to 5 mm/0.08 to 0.2 in<sup>*2</sup>. It is recommended to print the curl-corrected paper one sheet at a time.</li> </ol> <div style="text-align: center;">  </div>



# Troubleshooting Printer Hardware

Problem	Possible Cause	Try This
Printer Does Not Start or Printer Stops During Print Jobs	Ink tank is empty	<p>If the ink tank lamp is flashing fast, ink is empty. Replace the ink tank and close the cover. If printing is not finished yet, just press the <b>OK</b> button on the printer to continue printing in the “no ink” state. Replace the ink tank as soon as possible after printing finishes.</p> <p>Continuing to print in the “no ink” state may cause damage to the printer. Refer to <b>“Replacing an Ink Tank”</b> in the <i>Direct Printing Guide</i>.</p> <p> <b>Note</b> If multiple ink tank lamps are flashing, check how fast they flash. Fast flashing (at about a second interval) indicates the ink is empty. Slow flashing (at about three second interval) indicates ink is low. For details on different flashing speeds, Refer to <b>“Getting the Ink Level Information”</b> in the <i>Direct Printing Guide</i>.</p>
	Ink tank is not installed in the correct position	<p>If an ink tank lamp is flashing even though ink remains in that ink tank, it is inserted in the wrong position. Make sure that the correct ink tank color is inserted in each position. Open the cover and make sure all the ink tank lamps are lit. Refer to <b>“Replacing an Ink Tank”</b> in the <i>Direct Printing Guide</i>.</p>
	Ink tank is not fully inserted	<p>When the ink tank lamp is unlit, press the  mark on the ink tank until it clicks into place. The ink tank lamp lights red when the ink tank is fully inserted.</p> <p>Make sure all of the orange tape is peeled off the ink tank as illustrated in Figure 1. If any orange parts are left like in Figure 2, remove all of the orange parts.</p> <div style="display: flex; align-items: center;">  <div style="margin-left: 20px;"> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p><b>(1) Correct</b></p> <p>An L shaped notch appears on the ink tank.</p>  </div> <div style="text-align: center;"> <p><b>(2) Incorrect</b></p> <p>There remains the orange tape. Peel off the tape completely along the perforation.</p>  </div> </div> </div> </div>



Problem	Possible Cause	Try This
Printer Does Not Start or Printer Stops During Print Jobs	There may be problems with your operating system	<p>Restart your computer. It may solve the problem.</p> <p>Delete an undesired print job, if there is any. Use <b>Canon IJ Status Monitor</b> in Windows or <b>Printer Setup Utility</b> (or <b>Print Center</b>) in Macintosh for the deletion.</p> <p><b>Windows</b></p> <ol style="list-style-type: none"> <li>1. Open the printer properties dialog box. See “<b>Opening the Printer Properties Dialog Box Directly from the Start Menu</b>” on page 29.</li> <li>2. Click the <b>Maintenance</b> tab and then <b>View Printer Status</b>.</li> <li>3. Click <b>Display Print Queue</b>.</li> <li>4. Select <b>Cancel All Documents</b> in the <b>Printer</b> menu.</li> </ol> <p> <b>Note</b>    <b>In Windows XP and Windows 2000</b> The print jobs may not be selected.</p> <ol style="list-style-type: none"> <li>5. When the confirmation message is displayed, click <b>Yes</b>. The print job is deleted.</li> </ol> <p> <b>Note</b>    <b>In Windows Me and Windows 98</b> Click to select an undesired document and select <b>Purge Print Documents</b> in the <b>Printer</b> menu.</p> <p><b>Macintosh</b></p> <ol style="list-style-type: none"> <li>1. Select <b>Applications</b> from the <b>Go</b> menu.</li> <li>2. Double-click the <b>Printer Setup Utility</b> icon in the <b>Utilities</b> folder. When using Mac OS X v.10.2, double-click the <b>Print Center</b> icon.</li> <li>3. Double-click the name of your printer displayed under <b>Name</b> in the <b>Printer List</b>.</li> <li>4. Click to select an undesired document and click . The print job is deleted.</li> </ol>
Cannot Print to End of Job	Incorrect page size is selected	<p>Ensure that the page size setting matches the size of the paper loaded in the printer:</p> <ul style="list-style-type: none"> <li>● Check the <b>Page Size</b> setting from within your application to ensure that it matches the size of the paper loaded.</li> <li>● Check <b>Page Size</b> on the <b>Page Setup</b> tab in the printer properties dialog box of the printer driver (Windows) or the <b>Page Setup</b> dialog box of the printer driver (Macintosh) to ensure that it matches the size of the paper loaded.</li> </ul>
	<b>Windows</b> The size of the print data is too large	<p>Check the size of the print data. For Windows XP and Windows 2000, if the size of the data is too large, part of it may be lost. When the spool format is EMF, follow the procedure below.</p> <ol style="list-style-type: none"> <li>1. Open the printer properties dialog box.</li> <li>2. On the <b>Page Setup</b> tab, click <b>Print Options</b>.</li> <li>3. Select the <b>Reduce spool data size</b> check box, and click <b>OK</b>.</li> </ol> <p> <b>Note</b>    When <b>Reduce spool data size</b> is set, the print quality may be degraded.</p>
	Performing automatic duplex printing	<p>Select <b>Use reduced printing</b> in the printer driver. It may solve the problem.</p> <p> <b>Important</b>    Print layout may be altered with the reduced printing function.</p> <p><b>Windows</b></p> <ol style="list-style-type: none"> <li>1. Open the printer properties dialog box.</li> <li>2. Click <b>Print Area Setup</b> in the <b>Page Setup</b> tab and select <b>Use reduced printing</b>.</li> </ol> <p><b>Macintosh</b></p> <ol style="list-style-type: none"> <li>1. In the <b>Print</b> dialog box, select <b>Duplex Printing &amp; Margin</b> from the pop-up menu.</li> <li>2. Select <b>Automatic Duplex Printing</b>, and select <b>Use reduced printing</b> in <b>Print Area</b>.</li> </ol>



# Paper Does Not Feed Properly



Problem	Possible Cause	Try This
Paper Does Not Feed Properly	Inappropriate paper type is used	Check to see if the paper you are printing on is too thick or curled. See <b>“Print Media to Avoid”</b> on page 4. Flatten paper when it is curled.
	Paper feed roller is dirty	Clean the paper feed roller. Refer to “Back of Paper is Smudged/Paper Does Not Feed Properly/Printed Surface is Scratched” in “Troubleshooting” of the <i>Direct Printing Guide</i> .
	Paper is loaded incorrectly	Load in the portrait orientation regardless of the print direction of the auto sheet feeder or cassette. Ensure that paper is loaded correctly. Slide the paper guides against the paper stack. See <b>“Loading Paper”</b> on page 4.

# Paper Jams

Problem	Possible Cause	Try This
Paper Jams	Paper jams in the paper output slot/ auto sheet feeder	Remove the paper in the paper output slot/auto sheet feeder. Refer to <b>“Paper jams”</b> in “Troubleshooting” of the <i>Direct Printing Guide</i> .
	Landscape Credit Card-sized Paper Jams inside the Printer	Remove the paper inside of the printer. Refer to <b>“Paper jams”</b> in “Troubleshooting” of the <i>Direct Printing Guide</i> .
	Landscape 4" x 6" / 101.6 x 152.4 mm size paper loaded in the cassette jams inside the printer	
	Paper jams inside the printer (Transport Unit)	Remove the paper inside of the printer (Transport Unit). Refer to <b>“Paper jams”</b> in “Troubleshooting” of the <i>Direct Printing Guide</i> .
	Paper jams inside the printer (Duplex Transport Section)	Remove the paper inside of the printer (Duplex Transport Section). Refer to <b>“Paper jams”</b> in “Troubleshooting” of the <i>Direct Printing Guide</i> .



# An Error Message is displayed on the Screen

Problem	Possible Cause	Try This
<b>Windows</b> Writing Error/ Output Error/ Communication Error	Printer is not ready	<p>Ensure that the <b>POWER</b> lamp lights.</p> <p>If the <b>POWER</b> lamp is off, turn the printer on.</p> <p>The <b>POWER</b> lamp will flash when the printer is initializing. Wait until the <b>POWER</b> lamp stops flashing.</p> <p>When the <b>Alarm</b> lamp lights, an error may occur in the printer. For details on how to resolve the error, refer to “An Error Message is Displayed on the LCD” in the <i>Direct Printing Guide</i>.</p>
	Paper is not loaded	<p>Load paper and press the <b>OK</b> button.</p> <p>If paper is loaded, ensure that the paper source is selected correctly. Select the paper source with the <b>Feed Switch</b> button on the printer, or select it in the printer driver.</p>
	Printer port setting does not match the interface connected to the printer	<p>Check the printer port settings.</p> <ol style="list-style-type: none"> <li>Click <b>Start</b> and select <b>Control Panel, Printers and Other Hardware</b>, and then <b>Printers and Faxes</b>. For non-Windows XP, click <b>Start</b>, select <b>Settings</b>, and then <b>Printers</b>.</li> <li>Select the icon of your printer.</li> <li>Open the <b>File</b> menu and select <b>Properties</b>.</li> <li>Click the <b>Port</b> tab (or the <b>Details</b> tab) to confirm the port settings. A USB port is selected if either <b>USBnnn (Canon iP6600D)</b> or <b>MPUSBPRNnn (Canon iP6600D)</b> (where n is a number) is indicated. If the port setting is not correct, change the port setting according to the interface you are using on the <b>Ports</b> tab (or the <b>Details</b> tab), or reinstall the printer driver.</li> </ol>
	Faulty connection	<p>Ensure that the printer cable is securely connected to the computer.</p> <p> <b>Note</b></p> <ul style="list-style-type: none"> <li>● If using a switching hub or other device, disconnect the printer and reconnect it directly to the computer and try printing again. If successful, the problem may have been with the device.</li> <li>● There could also be a problem with the cable(s). Replace the cable(s) and try printing again.</li> </ul>
	Printer driver is not installed properly	<p>Uninstall then reinstall the printer driver.</p> <ol style="list-style-type: none"> <li>Click <b>Start</b>, and select <b>All Programs (or Programs)</b>, the name of your printer, and <b>Uninstall</b>.</li> <li>Follow the on-screen instructions to uninstall the driver.</li> <li>Follow the procedures described in the <i>Easy Setup Instructions</i> and reinstall the printer driver.</li> </ol>
Cannot print with Automatic Duplex Printing	Incorrect paper size is selected	<p>Check the <b>Page Size</b> setting from within your application to ensure that it matches the size of the paper loaded.</p> <p>Check <b>Page Size</b> on the <b>Page Setup</b> tab in the printer properties dialog box (Windows) or the <b>Page Setup</b> dialog box (Macintosh) to ensure that it matches the size of the paper loaded.</p> <p>The sizes of media suitable for automatic duplex printing are Letter-sized and 5" x 7"/127.0 x 177.8 mm.</p> <p> <b>Note</b> To print on both sides of the page manually, follow the procedure below.</p> <p><b>Windows</b></p> <p>On the <b>Page Setup</b> tab, clear the <b>Automatic</b> check box. Then try printing again.</p> <p><b>Macintosh</b></p> <p>The manual duplex printing function cannot be used.</p>



Problem	Possible Cause	Try This
<b>Macintosh</b> “Error No.: 300”	Printer is not ready	Ensure that the <b>POWER</b> lamp lights. If the <b>POWER</b> lamp is off, turn the printer on. The <b>POWER</b> lamp will flash when the printer is initializing. Wait until the <b>POWER</b> lamp stops flashing. When the <b>Alarm</b> lamp lights, an error may occur in the printer. For details on how to resolve the error, refer to “ <b>An Error Message is Displayed on the LCD</b> ” in the <i>Direct Printing Guide</i> .
	Printer is not properly connected	Ensure that the printer is securely connected to the computer. <b>Note</b> <ul style="list-style-type: none"> <li>● If using a switching hub or other device, disconnect the printer and reconnect it directly to the computer and try printing again. If successful, the problem may have been with the device.</li> <li>● There could also be a problem with the cable(s). Replace the cable(s) and try printing again.</li> </ul>
	Printer you want to use is not selected on the <b>Printer List</b>	Select <b>IP6600D</b> on the <b>Printer</b> pop-up menu on the <b>Print</b> dialog box. If <b>IP6600D</b> does not appear on the <b>Printer</b> pop-up menu, do the following to confirm the printer settings: <ol style="list-style-type: none"> <li>1. Select <b>Edit Printer List</b> from the <b>Printer</b> pop-up menu on the <b>Print</b> dialog box. The <b>Printer List</b> opens.</li> <li>2. Ensure that the <b>IP6600D</b> is selected in the <b>Printer List</b>.                          If <b>IP6600D</b> is not displayed in the <b>Printer List</b>, click <b>Add</b> to add the printer. For details, refer to the Printer Setup Utility Help in the Mac Help.</li> </ol>
<b>Macintosh</b> “Error No.: 1700”	Waste ink absorber almost full	The printer has a built-in waste ink absorber to hold the ink used during print head cleaning, for example. This error message indicates that this ink absorber is nearly full. Press the <b>OK</b> button to clear the error so you can continue printing. Before the waste ink absorber becomes completely full, contact the Customer Care Center. When you experience this error, you will need to call for servicing to replace the waste ink absorber and to check the printer for proper operation.
<b>Macintosh</b> “Error No.: 1851”	Inner cover is open when printing starts	Close the inner cover, then press the <b>OK</b> button.
<b>Macintosh</b> “Error No.: 1856”	Inner cover is opened while printing	Close the inner cover, then press the <b>OK</b> button. One page of the print data being sent at the time of the error will be erased, so print that page again.
<b>Macintosh</b> “Error No.: 2001”	A specified period of time has elapsed without receiving a response from the digital camera/The digital camera or digital video camcorder connected is not compatible with this printer	Disconnect the camera cable, and reconnect it. <b>Note</b> <p>Depending on the model or brand of your device, you may have to select a print mode compliant with PictBridge before connecting the device.                          You may also have to turn on the device or select Play mode manually after connecting the device to the printer.                          Perform necessary operations according to the instruction manual supplied with your device.</p> If the error is still unresolved, there is a possibility that you are using a digital camera or digital video camcorder that is not supported by this printer. Use a digital camera or digital video camcorder compatible with this printer.
<b>Macintosh</b> “Error No.: 2500”	Automatic Print Head alignment failed	Refer to “ <b>An Error Message is Displayed on the LCD</b> ” in the <i>Direct Printing Guide</i> .

## POWER Lamp and Alarm Lamp Flash Alternately

Problem	Possible Cause	Try This
POWER Lamp and Alarm Lamp Flash Alternately	An error that requires contacting the Customer Care Center may have occurred	Disconnect the printer cable from the printer, and then turn the printer off and unplug the printer from the power supply. Plug the printer back in and turn the printer back on after leaving it for a while. If the problem remains, contact the Customer Care Center.



# Appendix

## Specifications

### Printer

**Maximum resolution (dpi):**

**9600 (horizontal)\* x 2400 (vertical)**

\* Ink droplets can be placed with a pitch of 1/9600 inch at minimum.

**Print speed \***

\* Print speed may vary depending on system configuration, software, document complexity, print mode and page coverage.

**Black printing (text pattern)**

**Max speed (custom setting 5): 18 ppm**

**Standard: 6.5 ppm**

**Color printing**

**Max Speed (Custom Setting 5): 17 ppm**

**Standard: 4.0 ppm**

**Print width:**

**203.2 mm max. (8.0 inches)  
(for Borderless Printing: 215.9 mm/8.5 inches)**

**Resident print control mode:**

**Canon extended mode**

**Receive buffer:**

**42 KB**

**Interface (USB):**

**USB 2.0 Hi-Speed/Direct Print Port/IrDA v.1.2/  
Bluetooth v.1.2 (option)**

\* All operations are not guaranteed for computers standard-equipped with a USB 2.0 Hi-Speed interface.

\* Since the USB 2.0 Hi-Speed interface is fully upwardly compatible with USB Full-Speed (USB 1.1), it can be used at USB Full-Speed (USB 1.1).

**Acoustic noise level:**

**Approx. 35 dB (A) (in the highest print quality mode)**

**Operating environment:**

**Temperature: 5 to 35°C (41 to 95°F)  
Humidity: 10 to 90%RH (no condensation)**

**Storage environment:**

**Temperature: 0 to 40°C (32 to 104°F)  
Humidity: 5 to 95% RH (no condensation)**

**Power supply:**

**AC 110-120 V, 50/60 Hz  
AC 220-240 V, 50/60 Hz**

**Power consumption:**

**Standby: Approx. 2.0 W  
Printing: Approx. 17 W  
OFF: Approx. 0.8 W**

**Dimensions  
(with the Paper Support and Paper Output  
Tray retracted):**

**429 (W) x 304 (D) x 183 (H) mm  
16.5 (W) x 11.97 (D) x 7.2 (H) inches**

**Weight:**

**7.2 kg (15.87 lb.)**

**Print Head:**

**512 (256 x 2) nozzles of each color**



## Printer

### Supported recording media:

CompactFlash, Microdrive, Smart Media, Memory Stick, Memory Stick PRO\*, SD card, Multimedia card, xD-Picture Card\*, Memory Stick Duo\*, Memory Stick PRO Duo\*, miniSD Card\*

\* Can be used with the addition of a special adapter sold separately.

### Supported recording formats:

Images taken with a camera compatible with the Design for Camera File system, CIFF, Exif2.21 or earlier, JFIF, TIFF (Exif2.21 compliant), DPOF compliant

## Camera Direct Print (Canon Bubble Jet Direct)

### Interface

Direct Print Port  
(Connect a IP6600D-compatible digital camera or digital video camcorder using the USB cable supplied with the camera.)

### Compatible digital cameras and digital video camcorders

IP6600D-compatible digital cameras and digital video camcorders

### Compatible Paper

Card #1 (Photo Paper Pro 4" x 6"/101.6 x 152.4 mm)  
Card #2 (Photo Paper Plus Glossy, Photo Paper Plus Semi-Gloss, or Glossy Photo Paper 4" x 6"/101.6 x 152.4 mm)  
Card #3 (Photo Paper Plus Glossy 5" x 7"/127.0 x 177.8 mm)  
LTR (Photo Paper Pro, Photo Paper Plus Glossy, Photo Paper Plus Semi-Gloss, or Glossy Photo Paper Letter size)  
A4 (Photo Paper Pro, Photo Paper Plus Glossy, Photo Paper Plus Semi-Gloss, or Glossy Photo Paper A4 size)

### Layout Print

Standard: Borderless/with border, Index Print: 6-80 images (depending on the size of print media)

### Effect

Exif2.21 compliant

### DPOF Functions

Ver. 1.00 compliant (Index print, number of copies, select images, print special characters (date))

## Camera Direct Print (PictBridge)

### Paper size

Default (Selections based on the printer setting)  
10 x 15 cm/4" x 6" (Letter) (Photo Paper Plus Glossy, Photo Paper Pro, Photo Paper Plus Semi-Gloss, Glossy Photo Paper, Photo Stickers\*<sup>1</sup>)  
13 x 18 cm/5" x 7" (Photo Paper Plus Glossy)\*<sup>2</sup>  
A4/8.5" x 11" (Letter) (Photo Paper Plus Glossy A4/Letter, Photo Paper Pro A4/Letter, Photo Paper Plus Semi-Gloss A4/Letter, Glossy Photo Paper A4/Letter, Plain Paper A4/Letter)  
5.4 x 8.6 cm/Credit Card (Glossy Photo Paper Credit Card)

\*<sup>1</sup> Canon-brand sticker. Printing on this paper is available only when the Layout function on your camera has a 16-up option. Refer to "Printing Photographs Directly from a PictBridge Compliant Device" in the *Direct Printing Guide*.

\*<sup>2</sup> If using a Canon PictBridge-compatible camera, you can select it.



### Camera Direct Print (PictBridge)

#### Paper type

Default (Selections based on the printer setting), Photo (Photo Paper Plus Glossy, Photo Paper Plus Semi-Gloss, Glossy Photo Paper), Fast Photo (Photo Paper Pro), Plain Paper (Only A4/Letter)

#### Layout

Default (Selections based on the printer setting), Borderless, Bordered, 2-up/4-up/9-up/16-up<sup>\*1</sup>, 35-up<sup>\*2</sup>

<sup>\*1</sup> Layout compatible with Canon-brand sticker above. For details, refer to “**Printing Photographs Directly from a PictBridge Compliant Device**” in the *Direct Printing Guide*.

<sup>\*2</sup> Photos are printed in 35mm Film Style layout (contact printing layout). This option can be selected for Canon PictBridge-compliant devices only. (Note that this option cannot be used for some models.)  
For a Canon PictBridge-compliant device, selecting the item displayed with the [i] icon prints the shooting information (Exif data) in list format, or in the margins of specified photos. (Note that these options cannot be used for some models.)

#### Trimming

Default (Off: No trimming), On (follow camera's setting), Off

#### Image optimize

Default (Selections based on the printer setting), VIVID\*, NR (Noise Reduction)\*, VIVID+NR\*, Face\*

\* If using a Canon PictBridge-compatible camera, you can select it.

#### Date/File No. print

Default (Off: No printing), Date, File No., Both, Off



## Canon IJ Printer Driver Systems Requirements

### Windows

- A computer on which Windows XP, Windows 2000, Windows Me or Windows 98 operates.
- USB 2.0 Hi-Speed interface\*<sup>1</sup>  
USB 2.0 Hi-Speed operation can only be guaranteed under the environments below.  
OS: Windows XP/Windows 2000  
USB 2.0 Hi-Speed driver: USB 2.0 driver for Windows\*<sup>2</sup>  
USB 2.0 Hi-Speed interface: a PC and a USB cable that comply with USB 2.0 Hi-Speed standard\*<sup>3</sup>
  - \*<sup>1</sup> Since the USB 2.0 Hi-Speed interface is fully upwardly compatible with USB Full-Speed (USB 1.1), it can be used at USB Full-Speed (USB 1.1).
  - \*<sup>2</sup> Microsoft's authorized drivers are available through Windows Update or Service Pack installation. Any non-Microsoft USB 2.0 drivers are not guaranteed.
  - \*<sup>3</sup> All operations are not guaranteed for computers standard-equipped with a USB 2.0 Hi-Speed interface.
- USB interface  
USB operation can only be guaranteed on a PC with pre-installed Windows XP, Windows 2000, Windows Me, or Windows 98.
- CD-ROM drive
- Available hard-disk space for printer driver installation  
Windows XP/Windows 2000: 110 MB  
Windows Me/Windows 98: 25 MB
- Canon IJ Status Monitor cannot be used under the following conditions:
  - When sharing this printer on a network (Windows Me, Windows 98)

### Macintosh

- A Macintosh series computer equipped with USB interface on which Mac OS X v.10.2.1 or later operates.  
See [www.canontechsupport.com](http://www.canontechsupport.com) for Mac OS update compatibility.
- USB 2.0 Hi-Speed interface\*  
USB 2.0 Hi-Speed operation can only be guaranteed under the environments below.  
OS: Mac OS X v.10.2.7 to 10.3.x  
An internal USB 2.0 Hi-Speed port and a USB cable that comply with the USB 2.0 Hi-Speed standard  
(USB 2.0 Hi-Speed operation on the expansion board is not guaranteed.)
  - \* Since the USB 2.0 Hi-Speed interface is fully upwardly compatible with USB Full-Speed (USB 1.1), it can be used at USB Full-Speed (USB 1.1).
- USB interface
- CD-ROM drive
- Available hard-disk space for printer driver installation  
Mac OS X v.10.2.1 or later: 110 MB
- The following functions are not supported:
  - Manual Duplex Printing
  - Photo Optimizer PRO
  - Poster Printing
  - Fit-to-Page Printing
  - Booklet Printing
  - Reverse Order Printing (supported with Mac OS X v.10.3.x or later)

## Additional System Requirements for On-screen Manuals

### Windows

**Browser:** Windows HTML Help Viewer

**Note:** Microsoft Internet Explorer 5.0 or later must be installed. The on-screen manual may not be displayed properly depending on your operating system or Internet Explorer version. We recommend that you keep your system up to date with Windows Update.

### Macintosh

**Browser:** Help Viewer

**Note:** The on-screen manual may not be displayed properly depending on your operating system. We recommend that you keep your system up to date.

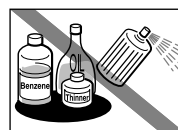
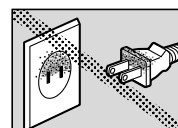
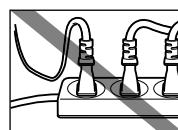
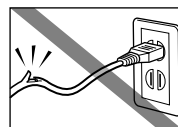


## ⚠ Safety Precautions

Please read the safety warnings and cautions provided in this manual to ensure that you use your printer safely. Do not attempt to use printer in any way not described in this manual.

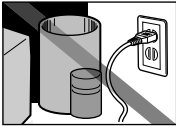
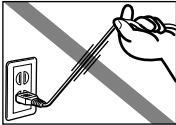
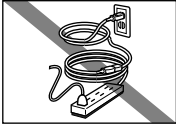
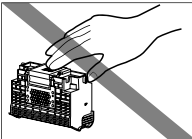
**⚠ Warning** You may cause an electric shock, fire or damage the printer if you ignore any of these safety precautions.

Choosing a location	Do not place the printer close to flammable solvents such as alcohol or thinners.
Power supply	Never attempt to plug in or unplug the printer from the power supply when your hands are wet.
	Always push the plug all the way into the power outlet.
	Never damage, modify, stretch or excessively bend or twist the power cord. Do not place heavy objects on the power cord.
	Never plug the printer into a power socket that is shared with other equipment (extension lead/cord, 2- or 3-way adapter, etc.).
	Never use the printer if the power cord is bundled or knotted.
	If you detect smoke, unusual smells or strange noises around the printer, immediately unplug the printer at the power supply and call for service.
Cleaning the printer	Periodically, unplug the printer and use a dry cloth to wipe off any dust or dirt collected on the plug and the power outlet. If the printer is placed at a location exposed to a lot of dust, smoke, or high humidity, the dust collected on the plug absorbs moisture and may cause insulation failure and fire.
	Use a damp cloth to clean the printer. Never use flammable solvents such as alcohol, benzene or thinners. If flammable solvents come in contact with electrical components inside the printer, it could cause a fire or electric shock.
	Always unplug the printer from the power outlet before cleaning the printer. If you accidentally switch the printer on while cleaning it, you could injure yourself or damage the printer.
Maintaining the printer	Do not attempt to disassemble or modify the printer. There are no user serviceable parts inside the printer. The printer contains high-voltage components. Never attempt any maintenance procedure not described in this guide.
Working around the printer	Do not use flammable sprays near the printer. This could cause a fire or electric shock if the spray comes into contact with electrical components inside the printer.





**⚠ Caution** You may cause injury or damage the printer if you ignore any of these safety precautions.

Choosing a location	Do not install the printer in a location that is unstable or subject to excessive vibration.	
	Do not install the printer in locations that are very humid or dusty, in direct sunlight, outdoors, or close to a heating source. To avoid the risk of fire or electric shocks, install the printer in a location with an ambient temperature range of 5°C to 35°C (41°F to 95°F) and humidity of 10% to 90% (condensation free).	
	Do not place the printer on a thick rug or carpet.	
	Do not place the printer with its back attached to the wall.	
Power supply	Ensure that the area around the power outlet is kept clear at all times so you can easily unplug the power cord if necessary.	
	Never remove the plug by pulling on the cord.	
	Do not use an extension lead/cord.	
	Never use a power supply source other than the one rated for the printer in the country where you purchased the printer. AC 110-120 V, 50/60 Hz AC 220-240 V, 50/60 Hz	
Working around the printer	Never put your hands or fingers in the printer while it is printing.	
	Do not place any object on the printer.	
	Do not place metal objects (paper clips, staples, etc.) or containers of flammable solvents (alcohol, thinners, etc.) on top of the printer.	
	If any foreign object (metal or liquid) fall into the printer, unplug the power cord and call for service.	
	Do not transport or store the printer on a slant, vertically or upside-down, as the ink may leak and damage the printer.	
Print heads and ink tanks	For safety reasons store Print Heads and ink tanks out of the reach of small children. If a child ingests any ink, consult a doctor immediately.	
	Do not shake Print Heads or ink tanks. Ink may leak out and stain clothing or the surrounding area.	
	Never touch the electrical contacts or nozzles on a Print Head after printing. The metal parts may be very hot and could cause burns.	



# Regulatory Information

## Color Printer Model: K10255

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use of a shielded cable is required to comply with Class B limits in Subpart B of Part 15 of the FCC Rules.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

Canon U.S.A., Inc.  
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1-516-328-5600

## Canadian Radio Interference Regulations

This digital apparatus does not exceed Class B limits for radio noise emissions from a digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus", ICES-003 of the Industry Canada.

Cet appareil numérique respecte les limites de bruits radio électriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", NMB-003 édictée par l'Industrie Canada.



## CANON U.S.A., INC. LIMITED WARRANTY --- (USA Only)

The limited warranty set forth below is given by Canon U.S.A., Inc. ("Canon USA") with respect to the new or refurbished Canon-brand product ("Product") packaged with this limited warranty, when purchased and used in the United States only.

The Product is warranted against defects in materials and workmanship under normal use and service (a) for a period of one (1) year from the date of original purchase when delivered to you in new condition in its original container or (b) for 90 days from the date of original purchase for refurbished Products. Defective parts or a defective Product returned to a Canon USA repair facility or a Canon USA Authorized Service Facility ("ASF"), and proven to be defective upon inspection, will be repaired, exchanged for new or comparable rebuilt parts, or exchanged for a refurbished Product, as determined by the Canon USA repair facility or the ASF. Warranty repair or replacement shall not extend the original warranty period of the Product. A dated proof of purchase is required at the time of warranty service. A copy of your dated bill of sale will satisfy this requirement. This warranty does not cover any accessories, or any consumables, such as paper or ink cartridges, as to which there shall be no warranty or replacement.

This limited warranty shall only apply if the Product is used in conjunction with compatible computers, peripheral equipment and software. Canon USA shall have no responsibility for such items except for compatible Canon brand peripheral equipment covered by a separate warranty ("Separate Warranty"). Repairs of such Canon brand peripheral equipment shall be governed by the terms of the Separate Warranty. Non-Canon brand equipment and software that may be distributed with the Product are sold "as is" and without warranty of any kind by Canon USA, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed. The sole warranty, if any, with respect to such non-Canon brand items is given by the manufacturer or producer thereof.

This limited warranty covers all defects encountered in normal use of the Product and does not apply in the following cases:

- (a) Loss of or damage to the Product due to abuse, neglect, mishandling, improper packaging by you, alteration, accident, electrical current fluctuations, improper use, failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon USA's user's manual or other documentation, or services performed by someone other than a Canon USA repair facility or ASF. Without limiting the foregoing, dropping the Product, scratches, and abrasions will be presumed to have resulted from misuse, abuse or failure to operate the Product as set forth in the user's manual or other documentation for the Product.
- (b) Use of parts or supplies (other than those sold by Canon USA) that cause damage to the Product or cause abnormally frequent service calls or service problems.
- (c) If the Product has had its serial number or dating defaced, altered or removed.

ANY SYSTEM SOFTWARE (WHETHER FACTORY LOADED ON THE PRODUCT OR CONTAINED ON THE SOFTWARE DISKETTES OR CD-ROMS ENCLOSED WITH, OR ACCOMPANYING, THE PRODUCT), AND ANY UTILITY SOFTWARE, DISTRIBUTED WITH OR FOR THE PRODUCT, IS SOLD "AS IS" AND WITHOUT WARRANTY BY CANON USA. THE SOLE WARRANTY WITH RESPECT TO SUCH SOFTWARE IS CONTAINED IN THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT DISTRIBUTED THEREWITH, INCLUDING ANY LIMITATIONS AND DISCLAIMERS THEREON. PLEASE CONTACT CANON USA IMMEDIATELY IF YOU HAVE NOT RECEIVED A COPY OF THE SOFTWARE MANUFACTURER'S LICENSE AGREEMENT.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE PRODUCT AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BIND CANON USA, OR ITS ASF. (SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.) CANON USA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, INCONVENIENCE, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON USA OR ITS ASF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA OR ITS ASF BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRODUCT SOLD BY CANON USA NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON USA, OR ITS ASF. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.) THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT, AND STATES YOUR EXCLUSIVE REMEDY.



## Appendix

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Canon USA offers a range of customer technical support\* options:

- Interactive troubleshooting, e-mail technical support, the latest driver downloads and answers to frequently asked questions ([www.canonhelp.com](http://www.canonhelp.com))
- Toll-free live technical support Monday-Saturday (excluding holidays) at **1-800-828-4040**
- Telephone Device for the Deaf (**TDD-1-866-251-3752**)
- Repair or Exchange Service Options:  
In the event service is required for the Product during the limited warranty period, Canon USA offers two hardware support options:

### **Authorized Service Facility Carry-In/Mail-In Service**

Canon USA's Carry-In/Mail-In Service provides repair or exchange, at Canon USA's option, through Canon USA's Authorized Service Facility (ASF) network. The name and telephone number of the ASF(s) near you may be obtained from Canon USA's Web site at: [www.canonhelp.com](http://www.canonhelp.com) or by calling the Canon USA Customer Care Center at 1-800-828-4040, or any time while speaking to a technical support person. A Product covered by this limited warranty will be repaired or exchanged, as determined by Canon USA, and returned without charge by the ASF.

### **InstantExchange Service \*\***

A Canon Customer Care Center or ASF technician will attempt to diagnose the nature of the problem and, if possible, correct it over the telephone. If the problem cannot be corrected over the telephone, and you elect the InstantExchange option, a reference number will be issued to you. You will be asked for the Product serial number and other information pertaining to your defective Product and for a ship-to location for the replacement Product (must include street address).

The Canon USA repair facility will ship out the replacement Product, via 2nd day Air freight service, prepaid by Canon USA. After receipt of the replacement Product (with instructions and a prepaid waybill), follow the enclosed instructions on how to ship the defective Product to the Canon USA repair facility. The defective Product must be returned in the shipping carton in which the replacement Product was packed and include the reference number, A COPY OF YOUR DATED PROOF OF PURCHASE (BILL OF SALE), and a complete explanation of the problem. DO NOT INCLUDE ANY OTHER ITEMS WITH THE DEFECTIVE PRODUCT IN THE RETURN SHIPPING CARTON, AND BE SURE TO RETAIN YOUR PRINthead AND INK CARTRIDGE(S) AND TANK(S).

InstantExchange Service expedites, usually by the second business day, the exchange of a defective Product with a replacement Product, which will normally be shipped the same day if your request for this service is by 3 p.m. E.T. Monday through Friday, except holidays (three (3) business day InstantExchange Service for Alaska and Hawaii). Canon USA does not guarantee expedited shipping service in the event of the occurrence of factors beyond its reasonable control. The replacement Product you receive may be a refurbished or reconditioned unit and will be covered for the balance of the period remaining on your original limited warranty. NOTE THAT BY USING THIS SERVICE YOU WILL KEEP THE REPLACEMENT PRODUCT THAT IS SENT TO YOU. CANON USA WILL RETAIN THE DEFECTIVE PRODUCT THAT YOU ORIGINALLY PURCHASED, WHICH SHALL BECOME THE PROPERTY OF CANON USA. InstantExchange warranty program service is available only during the express limited-warranty period for your Product and only in the continental United States, Alaska and Hawaii during such period.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

\* Support program specifics are subject to change without notice.

\*\* InstantExchange warranty service is subject to the availability of refurbished or new replacement units.

**Canon U.S.A., Inc.  
One Canon Plaza  
Lake Success, NY 11042  
USA**

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# Ordering Information

For additional supplies, use the following descriptions and order numbers.

Description	Order #
<b>Ink Tanks</b>	
CLI-8 Black	0628B002
CLI-8 Cyan	0621B002
CLI-8 Magenta	0622B002
CLI-8 Yellow	0623B002
CLI-8 Photo Cyan	0624B002
CLI-8 Photo Magenta	0625B002

## Canon Specialty Papers

Photo Paper Plus Glossy (4" x 6"/20 sheets)	7980A007
Photo Paper Plus Glossy (4" x 6"/50 sheets)	7980A012
Photo Paper Plus Glossy (4" x 6"/120 sheets)	7980A022
Photo Paper Plus Glossy (5" x 7"/20 sheets)	7980A019
Photo Paper Plus Glossy (8.5" x 11"/20 sheets)	7980A006
Photo Paper Plus Double Sided (5" x 7"/10 sheets)	9981A006
Photo Paper Plus Double Sided (8.5" x 11"/10 sheets)	9981A005
Photo Paper Plus Double Sided Album Kit (5" x 7")	0041B005
Photo Paper Plus Double Sided Album Kit (8.5" x 11")	0041B006
Photo Paper Plus Semi-Gloss (4" x 6"/50 sheets)	8386A010
Photo Paper Pro for Borderless Printing (4" x 6"/20 sheets)	1029A014
Photo Paper Pro for Borderless Printing (4" x 6"/75 sheets)	1029A027
Photo Paper Pro (8.5" x 11"/15 sheets)	1029A004
Photo Paper Pro (8.5" x 11"/30 sheets)	1029A028
Matte Photo Paper (8.5" x 11"/50 sheets)	7981A004
Glossy Photo Paper (4" x 6"/50 sheets)	9157A010
Glossy Photo Paper (8.5" x 11"/20 sheets)	1026A009
Glossy Photo Paper Credit Card Size	9157A023
Photo Stickers	0001C001
Transparencies (8.5 x 11"/50 sheets)	1043A004
High Resolution Paper (8.5" x 11"/100 sheets)	1043A011

Call **1-800-OK-CANON** to locate a dealer near you, or visit the Canon eStore at [www.estore.usa.canon.com](http://www.estore.usa.canon.com).



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# Quick Start Guide

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**Canon Canada, Inc.**

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**Canon Latin America, Inc.**

703 Waterford Way, Suite 400, Miami, FL 33126, U.S.A.

**Canon Mexicana S. de R.L. de C.V.**

Periferico Sur No. 4124 Col. Ex-Rancho de Anzaldo, C.P. 01900, Mexico, D.F.



The following ink tanks are compatible with this printer.  
For details on ink tank replacement, refer to “Replacing an Ink Tank” in this guide.

