

Using Your Documentation

Your machine includes the following documentation. This documentation has been designed so that you can easily use your machine to suit your particular needs.

Setting up the machine
Setting up paper
Installing Printer Driver



Set-up Instructions

Document and paper handling
Making copies
Maintenance
Troubleshooting feed and copy issues



Basic Guide

Sending and receiving faxes
Speed dialing
Troubleshooting fax issues



Fax Guide

Only for the imageCLASS D880 model

Printing with CAPT
Checking the status of a print job.....
Troubleshooting CAPT issues.....



Printer Guide



- Guides with this symbol are PDF manuals included on the accompanying CD-ROM.



NOTE

- The machine shown in this guide is the imageCLASS D880 model.
- To view the manual in PDF format, Adobe Reader/Acrobat Reader/Acrobat is required. If Adobe Reader/Acrobat Reader/Acrobat is not installed on your system, please download it from the Adobe Systems Incorporated website (<http://www.adobe.com>).

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As an ENERGY STAR® Partner, Canon U.S.A., Inc. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Laser Safety

This machine complies with 21 CFR Chapter 1 Subchapter J as a Class 1 laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the machine does not produce hazardous laser radiation.

Since radiation emitted inside the machine is completely confined within protective housings, and external covers, the laser beam cannot escape from the machine during any phase of user operation.

CDRH Regulations

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States.



- Use of controls, adjustments or performance of procedures other than those specified in this user's guide may result in hazardous radiation exposure.

This label is attached to the laser scanner unit inside the machine and is not in a user access area.



FCC (Federal Communications Commission)

- This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

Use of shielded cable is required to comply with class B limits in Subpart B of Part 15 of FCC Rules.

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- Internal Revenue Stamps (canceled or uncanceled)
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Before you unpack your new copier, CALL 1-800-828-4040 for help with set-up and operation. You can also register your copier with us. Call the Canon USA Consumer Information Center between 8 a.m. and 8 p.m. EST, Monday through Friday, except holidays.

Machine Model: imageCLASS _____ Serial Number: _____

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Canon Canada Inc. 6390 Dixie Road, Mississauga, Ontario L5T 1P7
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1-800-828-4040	Canon USA Consumer Information Center
1-800-OK-CANON	Canon Canada Information Center

Please have your credit card ready. Local sales tax, shipping and handling charges are added to each order. Express shipments are available.

Cartridges	Trays & Cassettes
Canon L50 Cartridge	Output Tray
	LTR/LGL Cassette: 500 sheets

Transparencies	Power Cord
Canon Type E	

* All items subject to availability. Note: Accessories are also available for other Canon consumer products.

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Type Conventions Used in This Guide

Please read the list below of symbols, terms, and abbreviations used in this guide.



- Indicates a warning concerning operations that may lead to death or injury to persons if not performed correctly. In order to use the machine safely, always pay attention to these warnings.



- Indicates a caution concerning operations that may lead to injury to persons or damage to property if not performed correctly. In order to use the machine safely, always pay attention to these cautions.



- Indicates an operational warning or restriction. Be certain to read these items to operate the machine correctly, and to avoid damage to the machine.



- Indicates a note for operation or an additional explanation. Reading these is highly recommended.

(→ p. n-nn)	A number preceded by an arrow and enclosed in parenthesis refers to a page in this guide where more information on the topic of the previous sentence can be found.
→ Set-up Instructions	Refer to the Set-up Instructions for details on the topic of the previous sentence.
→ Fax Guide*	Refer to the Fax Guide for details on the topic of the previous sentence.
→ Printer Guide	Refer to the Printer Guide for details on the topic of the previous sentence.
machine	The word “machine” refers to the imageCLASS D880/D860/D861 models.
default	A setting that remains in effect unless you change it.
document or fax*	The original sheet(s) of paper you copy, send or receive.
menu	<p>A list of settings from which you select an item to set up or change. A menu has a title which appears on the LCD display.</p> <p>Available menus and the display differ depending on the machine type. This guide shows the display of the imageCLASS D880 model as an example.</p>

In addition, this guide uses distinctive typefaces to identify keys and information on the LCD display:

- The keys you press appear in this typeface: **Stop/Reset**.
- Information on the LCD display appears in this typeface: COPY SETTINGS.

* Only for the imageCLASS D880 model

Chapter 1

Introduction

Customer Support

Your machine is designed with the latest technology to provide trouble-free operation. If you encounter a problem with the machine's operation, try to solve it by using the information in Chapter 6. If you cannot solve the problem or if you think your machine needs servicing, contact your service representative. (→ p. iv)

Important Safety Instructions

Read these safety instructions thoroughly before using your machine, and keep them handy in case you need to refer to them later.



For users of a cardiac pacemaker

- **This product and the cartridge emit low level magnetic flux. If you use a cardiac pacemaker and feel abnormalities, please move away from this product and the cartridge, and consult your doctor.**

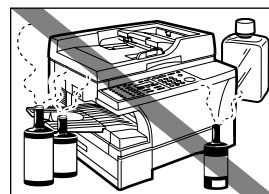


- **Do not disassemble or modify. There are high-temperature and high-voltage components inside the machine which may result in a fire or electrical shock.**
- **Follow all warnings and instructions marked on the machine.**

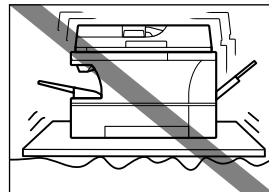
■ Location



- **Do not place the machine near alcohol, paint thinner or other inflammable substances. If inflammable substances come into contact with electrical parts inside the machine, it may result in a fire or electrical shock.**

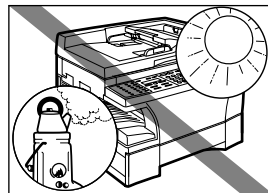


- **Do not block or cover the ventilation port or any openings on the machine with objects, as this may result in a fire.**
- **Place the machine on a flat, stable, vibration-free surface that is strong enough to support its weight (approx. 52.9 lb. (24.0 kg)).**



- Make sure the area is free from dust.
- Avoid poorly ventilated locations.
During use, the machine generates ozone. However, the amount of ozone generated is not enough to affect the human body. Nevertheless, if the machine is used for a prolonged period of time in a poorly ventilated room, or when making a large quantity of prints, be sure to ventilate the room to make the working environment as comfortable as possible.
- Do not install the machine near devices that contain magnets or generate magnetic fields, such as speakers.
- Make sure the machine is approximately 4 inches (10 cm) away from walls and other equipment for proper ventilation.

- Make sure the location is not affected by extreme temperature changes, and always stays between 68°F and 77°F (20°C and 25°C).
- Make sure the relative humidity of the area is between 40% and 70%.
- Keep the machine away from direct sunlight.
- Do not use or store the machine outdoors.

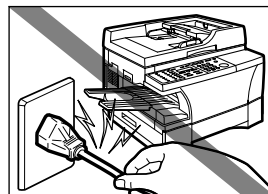


■ Power Supply

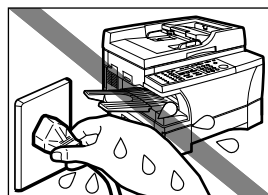


WARNING

- **Do not damage or modify the power cord and power plug. Also do not place heavy objects on the power cord, pull on it, or extensively bend it. These actions may cause electrical damage and result in a fire or electrical shock.**

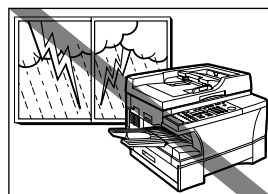


- **Do not insert or unplug the power plug with wet hands, as this may result in electrical shock.**



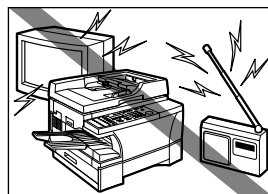
CAUTION

- **During electrical storms, disconnect the telephone line and the power cord from the power outlet. Electrical storms may cause damage to the machine and result in a fire or electrical shock.**



IMPORTANT

- If dust accumulates around the plug of the power cord when it is connected to a power outlet, unplug the machine and wipe the plug with a clean, dry cloth.
- For the imageCLASS D880 model, do not plug the machine into the same circuit with appliances such as an air conditioner, television or copier. These devices generate an electrical noise, and may interfere with your machine's ability.

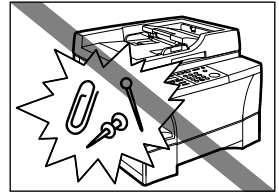


- Plug the machine into a standard 120 V AC/60 Hz, three-prong grounded outlet. Operate the machine only from the type of power source indicated on the machine's label. If you are not sure of the type of power available, consult your local power company.
- Use only the power cord that came with the machine.
- Unplug the machine in the following conditions:
 - When the power cord or plug is damaged or frayed.
 - If liquid has spilled into the machine.
 - If the machine has been exposed to rain or water.
 - If the machine does not operate normally when you have followed the instructions in the guides included with your machine. Adjust only those controls that are covered by the instructions in the guides since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - If the machine has been dropped or damaged.
 - If the machine exhibits a distinct change in performance, indicating a need for servicing.

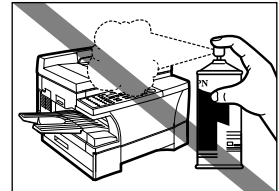
■ Handling



- Do not drop paper clips, staples, or other metal objects inside the machine. Also do not spill water, liquid or inflammable substances inside the machine. If these items come into contact with high-voltage parts inside of the machine, it may result in a fire or electrical shock. If these items are dropped or spilled in the machine, unplug the power cord immediately with dry hands. Then, contact your service representative.



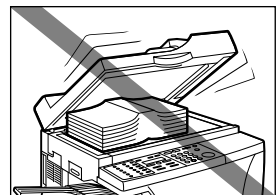
- Do not use any highly flammable spray near the machine. If gas from a spray comes into contact with the electrical components inside the machine, it will result in a fire.



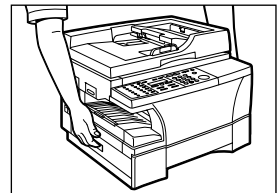
- Close the ADF or the platen unit gently to avoid catching your hand. Failing to do so may result in personal injury.



- Do not press down hard on the ADF when using the platen glass to scan thick books. This may damage the platen glass and/or result in personal injury.



- Do not subject the machine to strong physical shock or vibration.
- Unplug the machine before moving it.
- Do not lift the machine by any of its attachments.
- If the machine exhibits a distinct change in performance, this indicates a need for servicing.



■ Maintenance



- Do not place the cartridge in fire. Toner powder is flammable.

- Keep the machine clean. Dust accumulation may prevent the machine from operating properly.

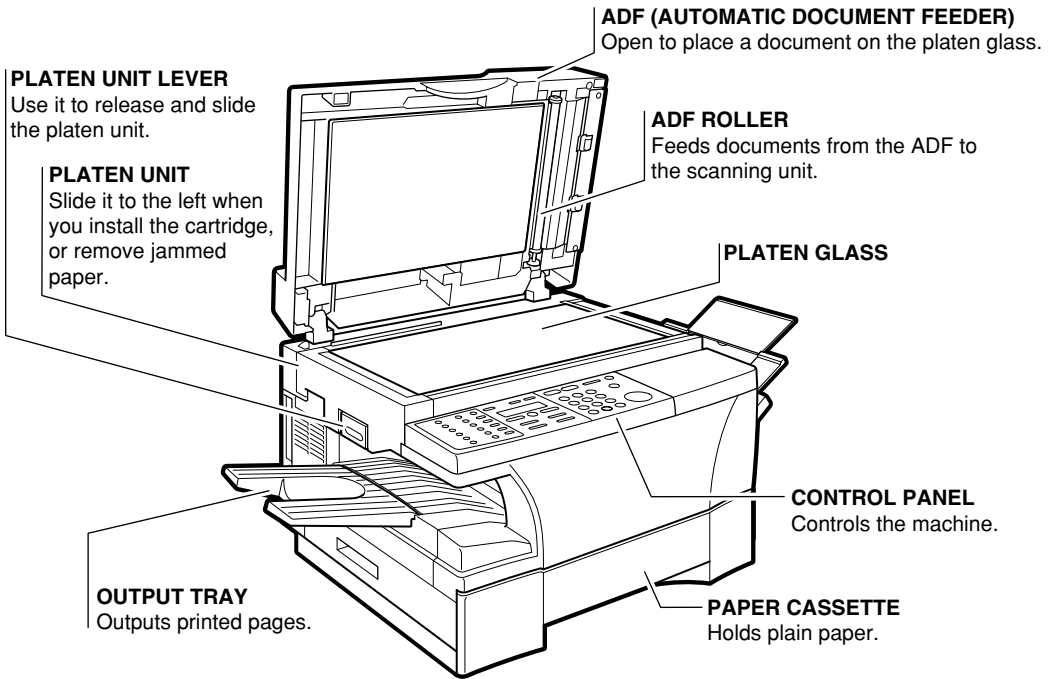


- Do not service the machine yourself except as specifically described in this guide. If further servicing is required, contact your service representative.

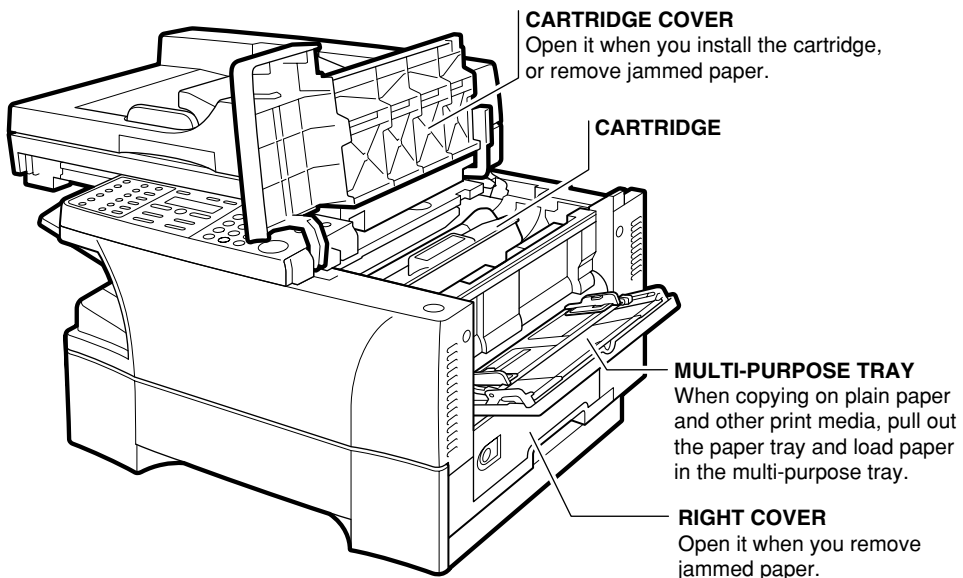
Main Components of the Machine

This section describes the main components of the machine.

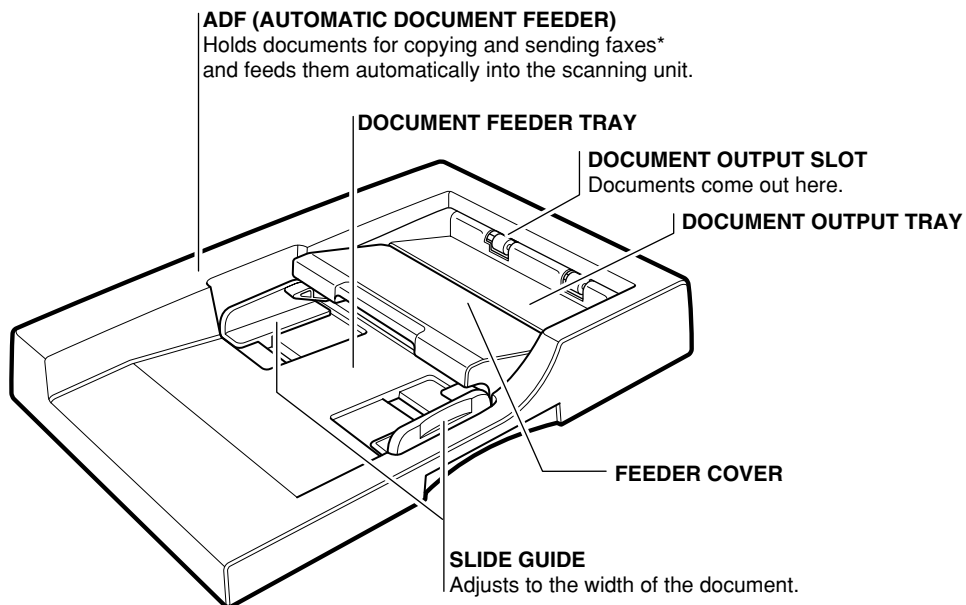
Front View



Inside View



Front View of the ADF

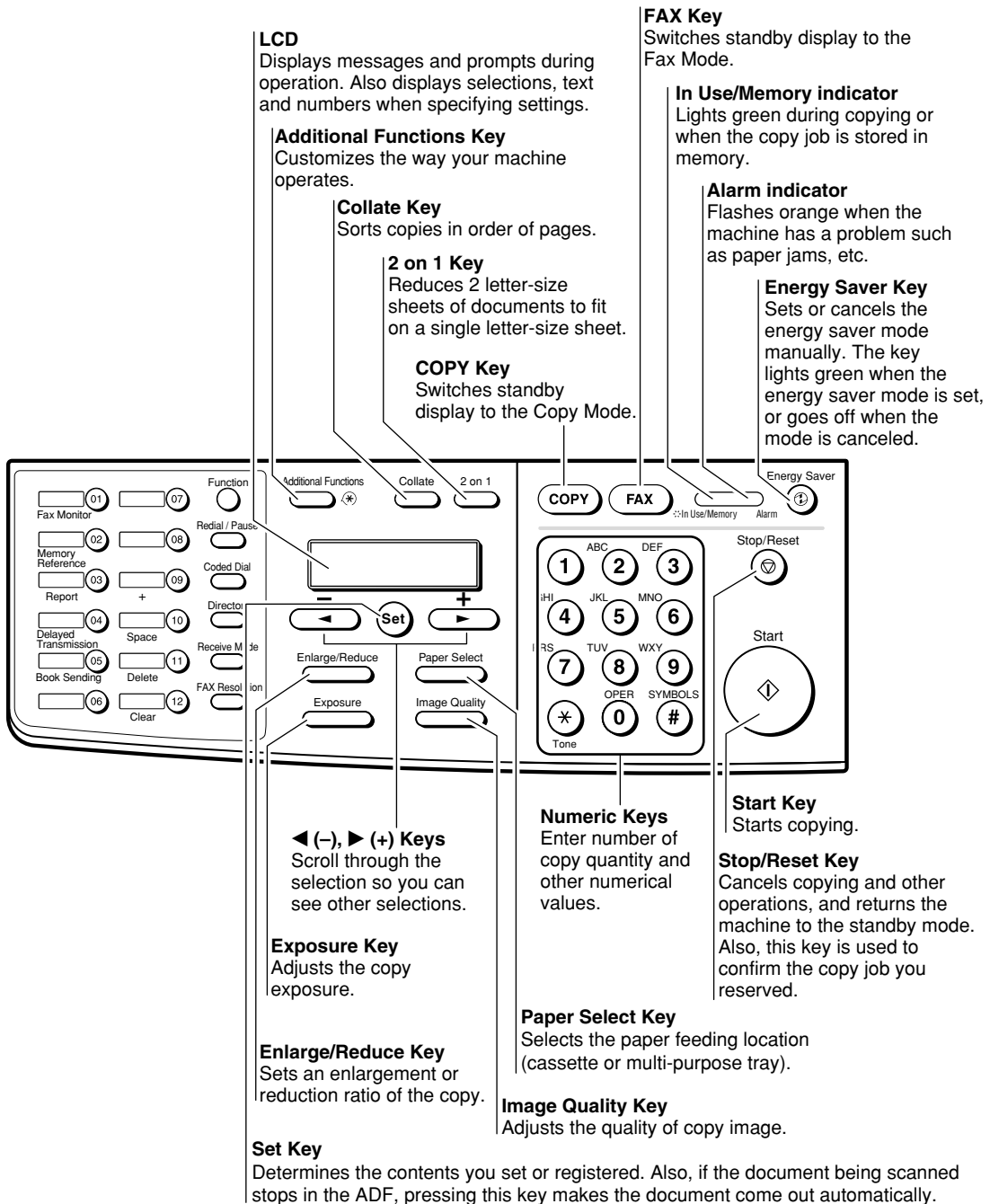


* Only for the imageCLASS D880 model

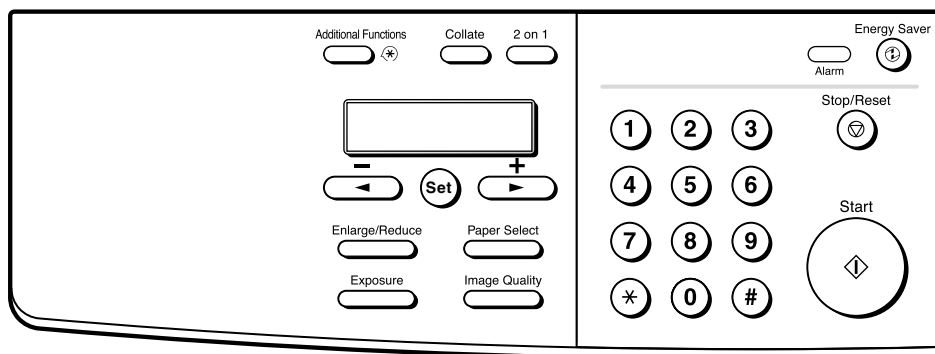
Control Panel

This section describes keys used when making copies and setting the additional functions.

■ imageCLASS D880



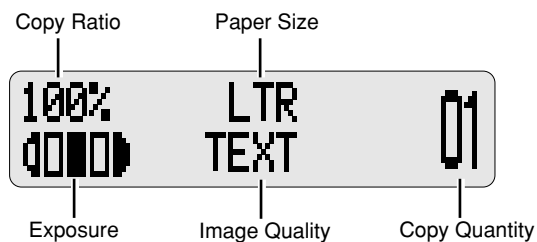
■ imageCLASS D860/D861



Standby Display

The standby display differs depending on which mode is selected. The standby display in the Copy Mode is as follows:

■ Copy Mode



NOTE

- When the machine is plugged in, the LCD displays PLEASE WAIT for a while, then the Copy Mode standby display appears.
- The Fax Mode standby display appears only with the imageCLASS D880 model. (→ Fax Guide)

Energy Saver Mode

This machine provides an energy saver function. When no operations are performed for about five minutes, the machine automatically enters the energy saver mode.



NOTE

- The time until the machine enters the energy saver mode can be specified in the range from 3 to 30 minutes. You can also turn off the energy saver function. (→ p. 7-4)
 - The energy saver function does not activate when the machine is in the following status:
 - When printing out copies or faxes* or other pages
 - When sending or receiving faxes*
 - While a copy job is saved in memory or when the reserve copy or other functions are operating, or when the In Use/Memory indicator lights up*
 - When paper jams occur
 - When the platen unit is not returned to the original position
 - When an error code appears and the Alarm indicator flashes
 - When **PRESS SET KEY** is displayed
- * Only for the imageCLASS D880 model

Setting the Energy Saver Mode Manually

1 Press **Energy Saver**.

- The LCD display is turned off and the Energy Saver key lights up.



NOTE

- Right after the machine is restored from the energy saver mode, or right after copying finishes, wait about five seconds before pressing **Energy Saver**.

Restoring from the Energy Saver Mode

1 Press **Energy Saver**.

- The Energy Saver key goes off and the machine enters the standby mode.



NOTE

- The machine can be restored from the energy saver mode immediately. However, it may vary according to room temperature and circumstances.

Chapter 2

Paper Handling

Print Media Requirements

For high-quality copies, we recommend using paper and transparencies recommended by Canon. Some types of paper available at office supply stores may not be suitable for this machine. If you have any questions about paper and transparencies, consult your dealer or Canon Customer Relations.

Paper Storage

In order to prevent paper jams, follow the procedure below:

- To prevent moisture buildup, store remaining paper wrapped tightly in its original package. Store paper in a dry location, out of direct sunlight.
- To prevent curling, store paper flat, not upright.
- After copying, do not leave paper in the Multi-purpose tray.

Unacceptable Paper

Do not copy on the following types of copy stock; doing so will result in paper jams.

- Severely curled or wrinkled paper
- Transparencies for full-color copiers or printers
- Paper which has already been copied using a digital full-color copier (Do not copy on the reverse side either.)
- Paper which has been printed on using a thermal transfer printer (Do not copy on the reverse side either.)



IMPORTANT

- Never attempt to make copies on full-color transparencies. Doing so may result in copier malfunction.

Acceptable Paper

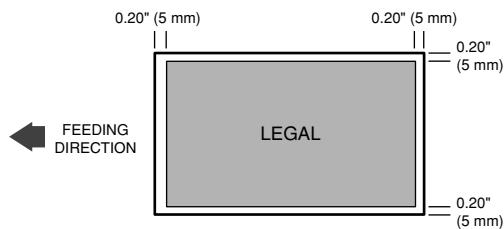
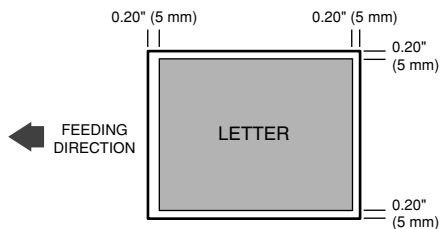
	Cassette	Multi-purpose Tray
Paper size	Legal, Letter	Legal (8 1/2"×14") to 3"× 5"
Paper weight	17 lb to 20 lb bond (64 to 80 g/m ²)	16 lb to 32 lb bond (56 to 128 g/m ²)
Type of paper	<ul style="list-style-type: none">– Plain paper– Colored paper– Recycled paper	<ul style="list-style-type: none">– Plain paper (17 lb to 20 lb bond or 64 to 80 g/m²)– Thick paper (21 lb to 32 lb bond or 81 to 128 g/m²)– Colored paper– Labels– Transparencies– Recycled paper– Tracing paper– Envelopes

■ Printable Areas

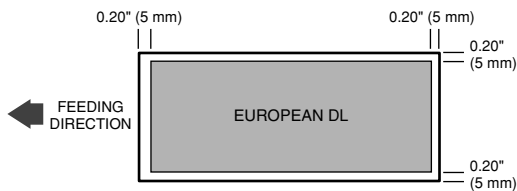
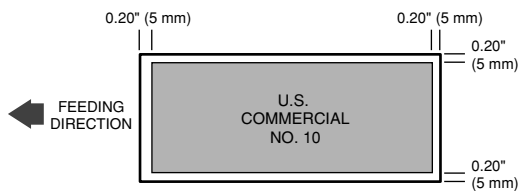
Please note that the term “printing area” represents both the recommended area for optimum print quality and the entire area where the machine can technically print.

Printing area (light shade) : Canon recommends that you print within this area.

■ Paper



■ Envelope



- The printing area is 0.20" (5 mm) inside from all four edges of the paper when using this machine as a printer.

Loading Paper

■ Loading Paper in the Cassette

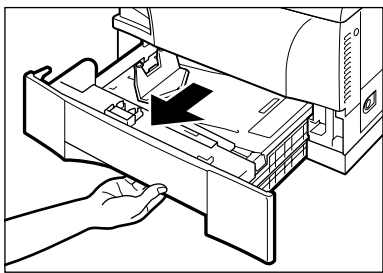
This section describes how to load paper in the cassette.

To load other size paper in the cassette, → p. 2-5.



- When loading paper, take care not to cut your hands on the edges of the paper.

- 1** Grip the cassette handle, and pull it out towards you until the cassette comes to a stop.

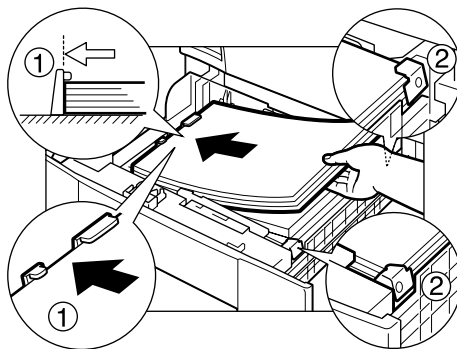


- 2** Open a package of paper, and remove the paper stack.



- If the paper is curled, uncurl it before placing it in the cassette. Failure to do so will cause paper creases and a paper jam.
- 17 lb to 20 lb bond (64 to 80 g/m²) paper is acceptable.
- The cassette holds up to approximately 500 sheets of 20 lb bond (80 g/m²) paper.

- 3** Load the paper stack beneath the cassette's length guide ① and width guide's claws ②.



- Make sure that the paper stack does not exceed the length and width guides' claws in the cassette. Failure to do so will cause a paper jam.
- Do not load extra paper when there is still paper left in the cassette.
- Only load one size of paper into the cassette. Do not load different sizes of paper into the cassette at the same time.
- Do not load labels or transparencies into the cassette.

- 4** Gently insert the cassette as far as it will go.



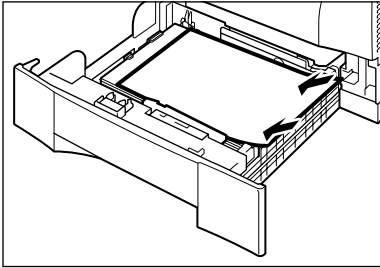
- The cassette is for plain paper, colored paper or recycled paper only. Loading other paper in the cassette may cause a paper jam.
- If copies are curled, or a paper jam occurs, remove the paper stack from the cassette. Turn it over and then place it in the cassette.
- If you load paper while making copies, do not load a different paper size.

Closing the cassette

When closing the cassette, make sure to push it in completely as far as it will go. If copying is performed when the cassette is not pushed in completely, it will cause a paper jam.

If copy paper is sticking out of the cassette

Sometimes, when you pull out the cassette, paper may stick out, as shown in the illustration below. Make sure that the paper is neatly loaded into the cassette, before you push the cassette back into the main unit.



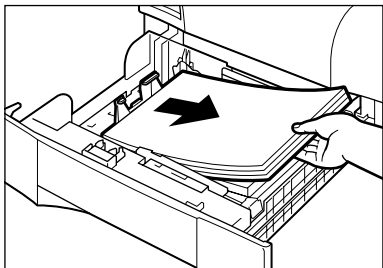
■ Adjusting a Cassette to Hold a Different Paper Size

If you want to load a different paper size in the cassette, follow the procedure described below to adjust the cassette guides.

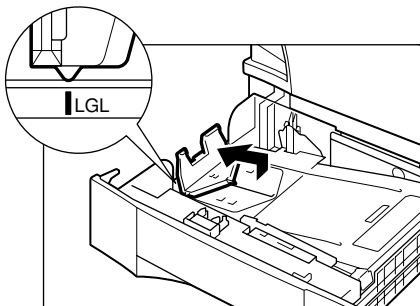
You can adjust the cassette to hold the following standard paper sizes : LGL and LTR.

If you want to make copies on any other size paper, use the multi-purpose tray. (→ p. 2-6)

- 1 Pull out the cassette, and remove all loaded paper.



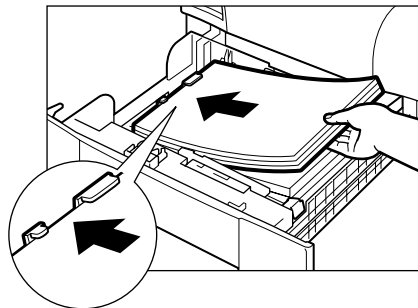
- 2 Slide the length guide while lifting it up slightly, and align the length guide with the length mark for the paper to be loaded in the cassette.



NOTE

- Be sure to align the length guide with the LGL or LTR mark.

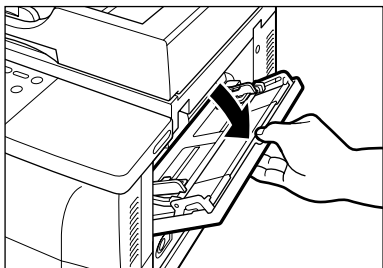
- 3 Load the paper into the cassette.



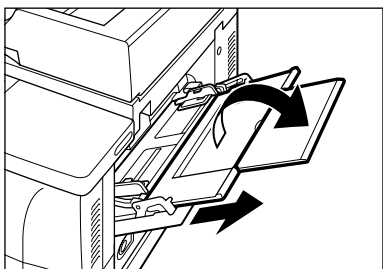
■ Loading Paper in the Multi-purpose Tray

Use the multi-purpose tray when you want to print on special paper, such as envelopes, transparencies, labels or heavy paper. You can place up to 100 sheets of 20 lb bond (80 g/m²) paper (a paper stack approximately 3/16" or 10 mm high) in the multi-purpose tray to be automatically fed into the machine.

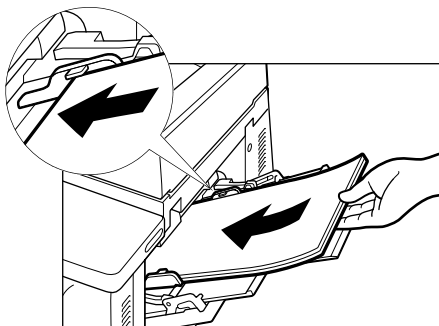
1 Open the multi-purpose tray.



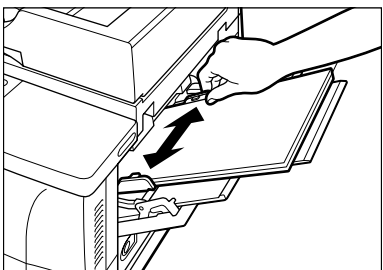
2 Pull out the paper tray.



3 Load the paper stack facing up into the multi-purpose tray.



4 Adjust the slide guides to fit the size of the paper stack.



IMPORTANT

- If the slide guides are not adjusted correctly for the paper size, the quality of your print images may be adversely affected.



NOTE

- When making copies on LTR-size paper after having continuously copied on paper smaller than LTR-size paper, the copies may be dirty. To prevent copies from being dirty, wait about one minute before making copies.
- Insert the paper stack into the machine as far as it will go.
- If the paper is curled, uncurl it before placing it in the multi-purpose tray. Failure to do so will cause paper creases and a paper jam.
- 16 lb to 32 lb bond (56 to 128 g/m²) paper is acceptable.
- Make sure that the paper stack does not exceed the paper limit guide.
- Some types of paper may not feed properly into the multi-purpose tray. For high-quality copies, be sure to use the paper and transparencies recommended by Canon. (→ p. 2-1)
- Load transparencies one by one.
- When making copies of a small size document or thick paper, etc., the copy speed may be slightly slower than usual.
- To specify the paper size every time you load the paper into the multi-purpose tray, follow the procedure below:
 - Press **Additional Functions**, then select **COMMON SETTINGS** → **MP TRAY PAPERSIZE** → **OFF** → **SET ON LOADING**.
 - Load the paper into the multi-purpose tray, and choose the paper size using ◀ (-) or ▶ (+), then press **Set**.

For details, refer to “Selecting the Paper Feeding Location (Cassette or Multi-purpose Tray)”. (→ p. 4-3)

■ Loading Envelopes in the Multi-purpose Tray

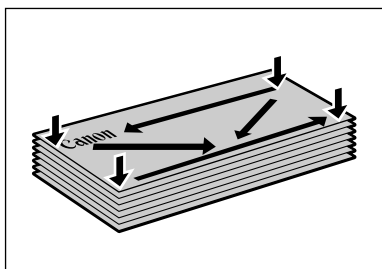


NOTE

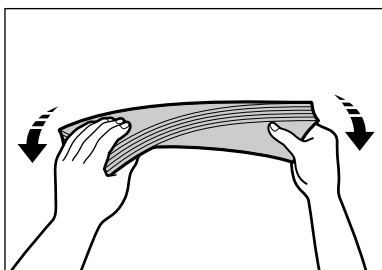
- The recommended envelopes are US COMMERCIAL 10, MONARCH, EUROPEAN DL, ISO-B5, ISO-C5, YOGATA #4 or YOGATA #2 envelopes. Using other envelopes may affect the quality of the print image.

1 Arrange the stack of envelopes on a firm, clean surface, and press down firmly on the edges to make the folds crisp.

- Press all the way around the envelopes to remove any curls and expel air from inside the envelopes. Also, press firmly on the area that corresponds to the edges of the back flap.

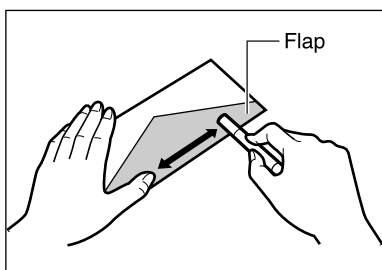


2 Remove any curling from the envelopes by holding the edges diagonally and bending them gently.



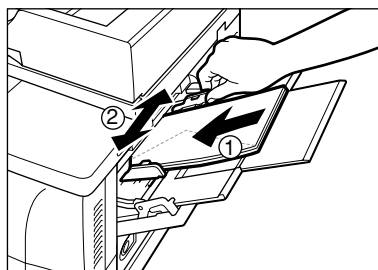
3 Run a pen or other rounded object along the back flaps to flatten them.

- The flaps should not bulge more than 0.2" (5 mm).



4 Insert the stack of envelopes into the multi-purpose tray ①, and adjust the slide guides to fit the size of the envelope ②.

- Position the envelopes with the print side up (flaps should not be visible) and load the envelope so that the right edge (stamp side) feeds first in the multi-purpose tray.
- If the envelope to be loaded has a flap on the short edge, this edge must enter the machine first. Not loading it this way will result in paper jams.
- Make sure the stack does not exceed the paper limit guide.



- The machine is now ready to print.



NOTE

- The orientation of a document and the loading position of the envelope are reversed.
- To select the type of envelope to be loaded in the multi-purpose tray, follow the procedure below:
 - Press **Additional Functions**, then select **COMMON SETTINGS** → **MP TRAY PAPERSIZE** → **OFF** → **SET ON LOADING**.
 - Load the envelope into the multi-purpose tray, and select **ENVELOPE**, then press **Set**. Use **◀ (-)** or **▶ (+)** to select the type of envelope (US COMMERCIAL 10, MONARCH, EUROPEAN DL, ISO-B5, ISO-C5, YOGATA #4 or YOGATA #2) then press **Set**.

Chapter 3

Document Handling

Documents You Can Copy

The documents placed on the platen glass or loaded into the ADF must meet the requirements shown in the table below.

	Platen Glass	ADF
Type of document	<ul style="list-style-type: none"> – Plain paper – Thick documents – Photographs – Small documents (e.g. index cards) – Special types of paper (e.g. tracing paper^{*1}, transparencies^{*1}, etc.) – Book 	<ul style="list-style-type: none"> – Plain paper (Multipage documents of the same size, thickness and weight or one page documents.)
Size (W × L)	Max. 8.5" × 14" ^{*2} (Max. 216 mm × 356 mm)	Max. 8.5" × 14" (Max. 216 mm × 356 mm) Min. 5.5" × 5" (Min. 139.7 mm × 128 mm)
Quantity	1 sheet	Max. 30 letter- or A4-size sheets ^{*3} Max. 15 legal-size sheets ^{*3}
Weight	Max. 4.4 lb (2 kg)	15 lb to 32 lb bond (50 to 128 g/m ²)

^{*1} When copying a transparent document such as tracing paper or transparencies, place a plain piece of white paper against the back of the document.

^{*2} 13" (330 mm) can be specified in ADDITIONAL FUNCTIONS. (→ p. 3-2)

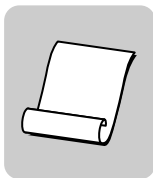
^{*3} 20 lb bond (80 g/m²) paper

Problem Documents

- Make sure any glue, ink, or correction fluid on the document is completely dry before placing it on the platen glass or loading it into the ADF.
- Remove all fasteners (staples, paper clips, etc.) before loading the document into the ADF.
- To prevent document jams in the ADF, do not use any of the following:



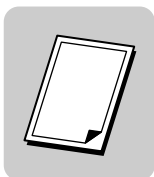
Wrinkled or creased paper



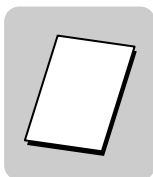
Curled or rolled paper



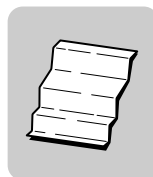
Torn paper



Carbon paper or carbon-backed paper



Coated paper



Onion skin or thin paper

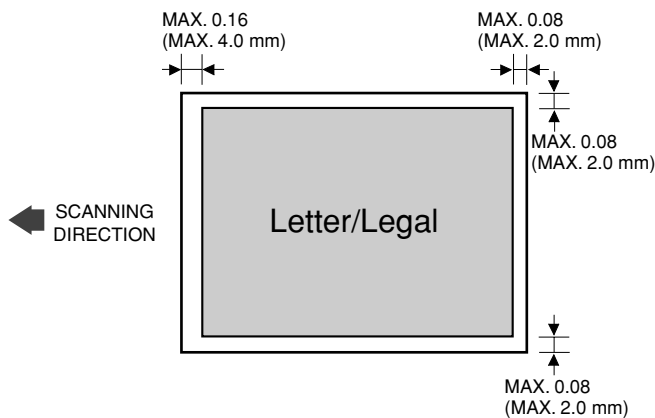
Scanned Area of a Document

The shaded area in the illustration below shows the scanned area of a document. Make sure the text and graphics of the document are within this area.



NOTE

- The scanning limit of documents set on the platen glass will differ depending on the MAX. SCAN LENGTH of 330 mm or 356 mm specified in COPY SETTINGS of ADDITIONAL FUNCTIONS.



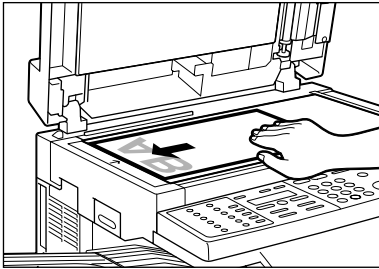
Setting Up Documents

For scanning, place your documents on the platen glass or load them into the ADF. Document placement depends on the size and type of document you have. (→ p. 3-1)

Placing a Document on the Platen Glass

1 Open the ADF.

2 Place your document face down on the platen glass. Align the document with the appropriate paper size marks.



3 Gently lower the ADF.

- The document is now ready for scanning.

Positioning Documents

Use the size indicators on the left side of the platen glass to position a document.

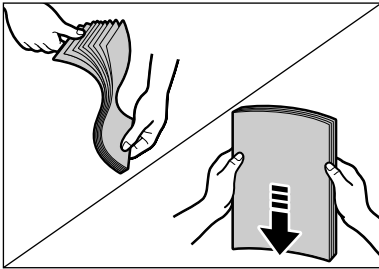
- If your document conforms to a standard paper size (e.g., LTR or STMT), align the document between the appropriate paper size marks.
- If you do not know the size of your document, or if your document does not match any of the paper size marks, align the center of your document with the → mark.

The illustration below shows how to place a letter size original.

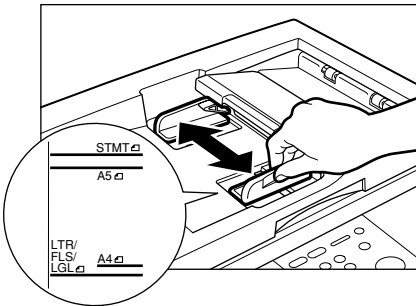


■ Loading Documents in the ADF

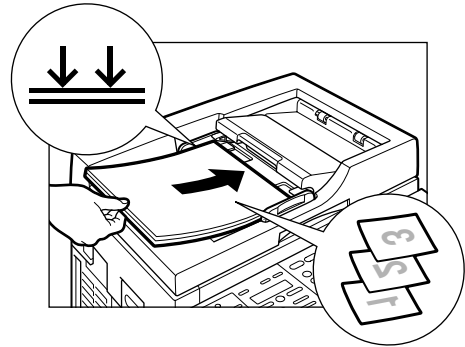
- 1** Make sure there is no document on the platen glass.
- 2** Fan the edges that will feed into the machine first, then tap the edge of multipage documents on a flat surface to even the stack.



- 3** Adjust the slide guides to the width of the document.



- 4** Load the documents face down in the ADF.



DOCUMENT READY

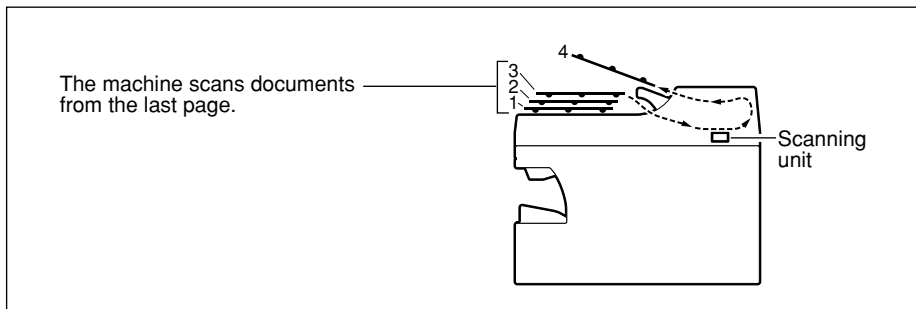
- The document is now ready for scanning.



NOTE

- For a multipage document, the pages are fed one by one from the top of the stack (from the last page).
- Wait until all pages of your document have been scanned before starting a new job.
- 30 sheets of LTR-size (20 lb bond (80 g/m²)) documents can be set in the ADF. If more than 30 sheets (LTR) of documents are set in the ADF, paper jams may occur.
- 15 sheets of LGL-size (20 lb bond (80 g/m²)) documents can be set in the ADF.

■ The Paper Path of the Automatic Document Feeder



NOTE

- When documents are set in the ADF, the scanning unit moves to the position shown in the figure above and it is fixed there.
When a document is placed on the platen glass, the scanning unit moves to scan it.

Chapter 4

Making Copies

Documents You Can Copy

For information on the types of documents you can copy, their requirements, and details on setting up documents, → Chapter 3.

Copying Documents

1 Press **COPY** to set to the Copy Mode.



NOTE

- For the imageCLASS D860/D861 models, this operation is not required.

Ex:

100%	LTR	01
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	TEXT	

2 Prepare the document and place it on the platen glass or load it face down in the ADF. (→ pp. 3-3, 3-4)

3 Set the desired copy features.

You can set the following features:

- Copy quantity (→ p. 4-3)
- Paper feeding location (cassette or multi-purpose tray) (→ pp. 2-3, 2-6)
- Enlarging/reducing (→ p. 4-5)
- Image quality (→ p. 4-6)
- Exposure (→ p. 4-6)
- Collate (→ p. 4-7)
- 2 on 1 (→ p. 4-9)



NOTE

- Please note that you cannot change settings during copying.

4 Press **Start** to begin copying.

Ex:

SCANNING	
COPY NO.	0001

- If the paper in the cassette or multi-purpose tray runs out during copying, the LCD displays **SUPPLY REC. PAPER**. Load paper in the cassette or load paper in the multi-purpose tray when it is used to feed paper. When paper is loaded, the machine automatically resumes copying.



NOTE

- If you load paper while making copies, do not load a different paper size.
- You can reserve the next copy job while the machine is outputting copies. (→ p. 4-11)
- After the machine finishes copying, the setting will remain. However, if you press **Stop/Reset** or if no key is pressed for two minutes, the paper feeding location will be reset to the cassette, and other settings will also be reset to the default settings. (The time until the machine enters the **AUTO CLEAR** mode can be specified. (→ p. 7-4))
- The capacity of the output tray is 99 sheets (20 lb bond (80 g/m²)) of paper. To prevent paper jams, remove paper from the output tray before the count reaches 99.

4

Making Copies

■ Canceling the Copy Job

■ While scanning documents in the ADF

1 Press **Stop/Reset**.

STOP KEY PRESSED
PRESS SET KEY



2 Press **Set**.

- The document that has stopped in the ADF will come out.

■ After scanning documents

1 Press **Stop/Reset**.

CANCEL COPYING?
<YES NO>



2 Press **◀ (-)**.

Making Multiple Copies

You can make multiple copies.

- 1 Use the numeric keys to enter the number of copies you want.

Ex: 100% LTR
□□■● TEXT 05

- The LCD displays the number of copies you entered.
- You can make up to 99 copies.



NOTE

- You can reserve the next copy job while the machine is outputting copies. (→ p. 4-11)
- The LCD keeps on displaying the specified number of copies until copying finishes. When the auto clear function activates, the LCD returns to standby display and the number of copies returns to 01 (factory default setting).

Selecting the Paper Feeding Location (Cassette or Multi-purpose Tray)

When making copies on paper which cannot be loaded in the cassette, such as thick paper, transparencies, labels, envelopes, tracing paper, etc., you can use the multi-purpose tray.



NOTE

- The settings changed in the Additional Functions are not returned automatically to the settings you set previously. Change to the previous settings again if necessary.

- 1 Press **Paper Select** to select the paper feeding location (cassette or multi-purpose tray).

Ex: 100% TRAY *# A4
□□■● TEXT 01

*:If you select a paper type other than PLAIN PAPER in MP PAPERTYPE. (→ p. 4-4)

#:If you set HIGH COPY MODE to ON. (→ p. 4-4)



NOTE

- When making copies on LTR-size paper after having continuously copied on paper smaller than LTR-size paper, the copies may have marks. To prevent, wait about one minute before making copies.
- When making copies of a small size or thick paper*, etc., the copy speed may be slower than usual.
* The paper type should be selected in ADDITIONAL FUNCTIONS.
- If you intend to make a copy and print with a thermal transfer printer on one sheet of paper, make the copy first. Failure to do so may make mark copies or cause a paper jam.
- When copying onto transparencies, remove each transparency from the output tray as it is output.

Specifying the Paper Size

At the factory the paper size has already been set to FREE SIZE. Normally, you can make copies in this setting. However, when the copy images or the back of the paper is dirty, you can prevent the paper from getting dirty by specifying the paper size according to the following.



NOTE

- To set the Additional Functions, see "Accessing the Additional Functions". (→ p. 7-1)
- To specify the paper size every time you load the paper: Press **Additional Functions**, then select COMMON SETTINGS → MP TRAY PAPERSIZE → OFF → SET ON LOADING.

– To set a fixed paper size: Press **Additional Functions**, then select COMMON SETTINGS → MP TRAY PAPERSIZE → ON.

Choose the appropriate paper size from LTR, STMT, CUSTOM PAPER SIZE*, A4, B5, A5 or LGL.

* When CUSTOM PAPER SIZE is selected, specify the width and length of the paper in millimeters.

Available setting range in length : 5" (127 mm) to 14" (356 mm)

Available setting range in width : 3" (76 mm) to 8 1/2" (216 mm)

Refer to the following conversion table for inches and millimeters.

Inch	Millimeter	Inch	Millimeter	Inch	Millimeter
3"	76	6 3/4"	171	10 1/2"	267
3 1/4"	83	7"	178	10 3/4"	273
3 1/2"	89	7 1/4"	184	11"	279
3 3/4"	95	7 1/2"	191	11 1/4"	286
4"	102	7 3/4"	197	11 1/2"	292
4 1/4"	108	8"	203	11 3/4"	298
4 1/2"	114	8 1/4"	210	12"	305
4 3/4"	121	8 1/2"	216	12 1/4"	311
5"	127	8 3/4"	222	12 1/2"	318
5 1/4"	133	9"	229	12 3/4"	324
5 1/2"	140	9 1/4"	235	13"	330
5 3/4"	146	9 1/2"	241	13 1/4"	337
6"	152	9 3/4"	248	13 1/2"	343
6 1/4"	159	10"	254	13 3/4"	349
6 1/2"	165	10 1/4"	260	14"	356



NOTE

- To specify the paper size every time you load the paper into the multi-purpose tray, set the MP TRAY PAPERSIZE to SET ON LOADING in ADDITIONAL FUNCTIONS.

In this setting, you can also select the type of the envelope loaded in the multi-purpose tray.

■ Specifying the Paper Type

PLAIN PAPER is selected as the default paper type. When making copies on other paper than plain paper, you can specify the paper type according to the following. Specifying the paper type can prevent poor copy quality, or the copy image not being printed correctly.



NOTE

- To set the Additional Functions, see “Accessing the Additional Functions”. (→ p. 7-1)

Press **Additional Functions**, then select COMMON SETTINGS → MP PAPERTYPE.

Then choose the paper type from the following:

- TRACING PAPER (16 lb to 17 lb bond or 56 to 63 g/m²) : Thin paper, tracing paper
- TRANSPARENCY : Transparencies
- SPECIAL PAPER 1 (21 lb to 32 lb bond or 81 to 128 g/m²) : Thick paper*
- SPECIAL PAPER 2 : Envelopes

* If the images are marked or dirty even when making copies in the SPECIAL PAPER 1 setting, do the following:

Press **Additional Functions**, then select COMMON SETTINGS → HIGH COPY MODE → ON.

■ Setting Enlarging/Reducing

You can enlarge or reduce the copy size using preset copy ratios or using custom copy ratios (imageCLASS D880/860).



- When the MAX. SCAN LENGTH is set to 14" (356 mm) in COPY SETTINGS in the ADDITIONAL FUNCTIONS, the shadow of the ADF roller appears on reduced copies when using the platen glass.

■ Enlarging/Reducing using preset copy ratios

1 Press **Enlarge/Reduce**.

Ex:

PRESET RATIO		
-	100%	+

2 Use ◀ (-) or ▶ (+) to select the copy ratio.

Ex:

PRESET RATIO		
-	78% LGL→LTR	+

- You can select from the following:
 - 200% MAX.
 - 129% STMT → LTR
 - 100%
 - 78% LGL → LTR
 - 64% LTR → STMT
 - 50% MIN.



3 Press **Set**.

Ex:

78%	LTR	01
□□■●	TEXT	



- If the PAPER SIZE GROUP of COPY SETTINGS in the **Additional Functions** is set to A or AB, the preset copy ratios will be as follows:
A: 50%, 70%, 100%, 141% and 200%;
AB: 50%, 70%, 81%, 86%, 100%, 115%, 141% and 200%.
- Enlarging or reducing using preset copy ratio is not available with the 2 on 1 copy function.
- To reset the copy ratio, press **Enlarge/Reduce** several times to display **DIRECT 100%** ratio, then press **Set**.

■ Enlarging/Reducing using custom copy ratios (only for the imageCLASS D880/860 models)

1 Press **Enlarge/Reduce** twice.

Ex:

ZOOM 50-200%		
-	100%	+

2 Use the numeric keys to enter the copy ratio.

Ex:

ZOOM 50-200%		
-	80%	+

- You can enter the copy ratio from 50% to 200%, selectable in 1% increments.
- Even after entering the copy ratio, you can use ◀ (-) or ▶ (+) to adjust the copy ratio. To increase the copy ratio, press ▶ (+). To decrease the copy ratio, press ◀ (-).



3 Press **Set**.

Ex:

80%	LTR	01
□□■●	TEXT	



- Enlarging or reducing using custom copy ratio is not available with the 2 on 1 copy function.
- To reset the copy ratio, press **Enlarge/Reduce** several times to display **DIRECT 100%** ratio, then press **Set**.

■ Setting the Image Quality

You can adjust image quality to the appropriate level best suited for a document with text or photos. Three modes are available for adjusting image quality.

1 Press **Image Quality** to select the image quality.

Ex: 100% LTR 01
 □□■□● TEXT

Each time **Image Quality** is pressed, the image quality mode changes as follows:



– TEXT

Suitable for making copies from text originals. Good copies can be made from even blueprints or faint pencil drawn originals.

- TEXT/PHOTO

Suitable for making copies from originals containing both text and photos, or photo originals containing half tones (i.e. printed photos).

– PHOTO

Suitable for making copies from photos printed on photographic paper.



NOTE

- Copy exposure automatically changes to manual mode when TEXT/PHOTO or PHOTO is set.
- To sharpen the black and white contrast of an image, adjust the image as follows:
Press **Additional Functions**, then select COPY SETTINGS → SHARPNESS. (→ p. 7-3)

■ Adjusting the Copy Exposure

You can adjust the copy exposure automatically or manually according to how light or dark your document is.

■ Adjusting Automatically

1 Press **Exposure** to select the auto mode.

Ex.	DENSITY
	AUTO EXPOSURE

Ex:




2 Press **Set**.

Ex.

100%	LTR	01
□ A ■	TEXT	

Ex:

- The copy exposure is adjusted automatically.
-  NOTE
- Image quality mode automatically changes to TEXT when AUTO EXPOSURE is set.



NOTE


■ Adjusting Manually

1 Press **Exposure** to select the manual mode.

Ex. DENSITY
-LT ○○○○○●○○○○● DK+

Ex:

2 Use ◀ (–) or ▶ (+) to adjust the copy exposure. For a lighter copy exposure, press ◀ (–). For a darker copy exposure, press ▶ (+).

Ex. DENSITY
-LT  DK+

Ex:

3 Press Set.

Ex:

100%	LTR	01
□□■●	TEXT	

Ex:

- When setting the exposure lighter, the indicator moves to the left. When setting the exposure darker, the indicator moves to the right.



NOTE

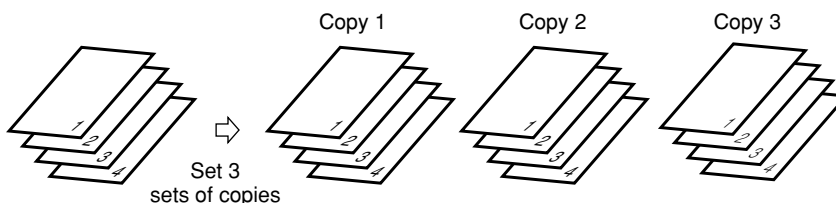
Special Features

The machine has the following SPECIAL COPY features. These features allow you to sort copies in order of pages, and create special copies easily.

- Collate Copy
Sorting copies in order of pages.
- 2 on 1
Reducing 2 letter size documents to fit on a single letter size paper.
- Reserve Copy
Reserves the next job while the machine is printing out.
- Two-sided copy
Making copies on both sides of the paper.

Collate Copy

The collate copy allows you to sort copies in order of pages. It is convenient when you make multiple copies of multipage documents.



When Loading Documents in the ADF

1 Load documents face down in the ADF.

2 Press **Collate**.

- The Collate key lights green.

3 Use the numeric keys to set the copy quantity. (→ p. 4-3)

Ex:

100%	LTR	03
□□■□	TEXT	

4 Press **Start**.

- The machine begins scanning from the last page of the document. After scanning, the scanned documents will come out in order.



NOTE

- When scanning multipage documents, MEMORY FULL and PRESS SET KEY may appear in the LCD, and the document being scanned stops in the ADF. Press **Set** to make the document come out automatically. In this case, reduce the documents to be scanned. Or, change image quality mode to TEXT.

■ When Placing a Document on the Platen Glass

- 1 Place the last page of a document on the platen glass.



NOTE

- If a document is set from the first page, the printing will be performed in reverse order.

- 2 Press **Collate**.

- The Collate key lights green.

- 3 Use the numeric keys to set the copy quantity. (→ p. 4-3)

Ex:

100%	LTR	03
□□■□	TEXT	

- 4 Press **Start**.

SET FROM END OF DOC.
PRESS THE START KEY



- 5 Press **Start**.

Ex:

SCANNING	
COPY NO.	0015

- The machine begins scanning.

- 6 Place the next page of the document.

NEXT PAGE	: [START]
FINISH SCAN	: [SET]

- 7 Press **Start**.

- Repeat Steps 6 and 7 to scan all documents.

- 8 Press **Set**.

- The machine begins printing out.



NOTE

- When scanning multipage documents, MEMORY FULL may appear in the LCD and scanning is canceled. In this case, reduce the documents to be scanned. Or, change image quality mode to TEXT.

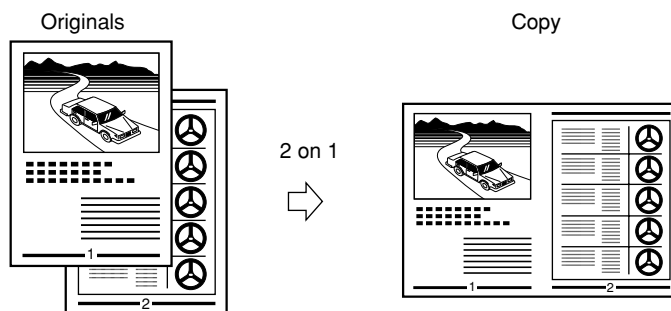
■ 2 on 1 Copy

Use 2 on 1 to reduce 2 sheets to fit on one sheet. Two letter-size documents are automatically reduced to fit on a letter-size page.



NOTE

- The 2 on 1 copy is not available with an enlarging or reducing function.
- When no letter-size paper is loaded in the cassette, **LOAD LTR SIZE PAPER** appears in the LCD and the 2 on 1 copy is canceled. In this case, load the letter size paper in the cassette or multi-purpose tray and set the 2 on 1 copy again.
- To make a 2 on 1 copy reducing two A4-size documents to fit on an A4-size page, set **PAPER SIZE GROUP** to **A** or **AB** in **COPY SETTINGS** of **ADDITIONAL FUNCTIONS**. Be sure to load A4-size paper in the cassette or multi-purpose tray.



■ When Loading Documents in the ADF

1 Press 2 on 1.

Ex:

2 ON1	LTR
□□■□	TEXT

 01

- 2ON1 appears in the LCD.

2 Load documents face down in the ADF.



NOTE

- When you make a 2 on 1 copy of a document with an odd number of pages, add one more blank letter size paper to scan.

3 Use the numeric keys to set the copy quantity. (→ p. 4-3)

4 Press **Start**.



NOTE

- If the available memory decreases, **SCANNING, PLEASE WAIT** and **MAKING SPACE IN MEM** are displayed alternatively. If memory space becomes available, the scanning begins again automatically.
- For imageCLASS D880, check if there are received faxes or faxes to be sent in memory. If so, wait for the machine to send and print any faxes, or delete any documents in memory before making a copy.
- If **MEMORY FULL** and **PRESS SET KEY** appear while scanning, the document being scanned stops in the ADF. In this case, press **Set** to make the document come out automatically.

■ When Placing a Document on the Platen Glass

1 Press **2** on **1**.

Ex:

2 ON1	LTR	01
□□■□	TEXT	

- 2ON1 appears in the LCD.

2 Use the numeric keys to set the copy quantity. (→ p. 4-3)

3 Place the last page of a document on the platen glass.



NOTE

- If a document is set from the first page, the printing will be performed in reverse order.
- When the document has an odd number of pages, first place a blank sheet of white paper on the platen glass and then scan the document.

4 Press **Start**.

SET FROM END OF DOC.
PRESS THE START KEY

5 Press **Start**.

Ex:

SCANNING	
COPY NO.	0015

- The machine begins scanning.

6 Place the next page of the document on the platen glass.

NEXT PAGE	: [START]
FINISH SCAN	: [SET]



7 Press **Start**.

- After scanning every two sheets without setting the collate function, the quantity of copies of the document specified in Step 2 will print out.
- Repeat Steps 6 and 7 to scan all documents.

8 Press **Set** to finish the 2 on 1 copy function.



NOTE

- If the available memory decreases, SCANNING, PLEASE WAIT and MAKING SPACE IN MEM are displayed alternatively. If memory space becomes available, the scanning begins again automatically.
- For imageCLASS D880, check if there are received faxes or faxes to be sent in memory. If so, wait for the machine to send and print any faxes, or delete any documents in memory before making a copy. If MEMORY FULL appears although there is no fax in memory, change copy exposure mode to AUTO EXPOSURE, or change image quality mode to TEXT before making a copy.
- If image quality mode is set to other than TEXT when making a 2 on 1 copy of a document which has many graphics or photos, MEMORY FULL will appear and copying will be canceled. If this happens, change image quality mode to TEXT. Even if you do so, MEMORY FULL may appear depending on the document, and copying may be canceled.

■ Reserve Copy

This feature allows you to reserve the next job while the machine is printing out a current job.

■ Reserving the Next Copy Job

- 1 Press **Stop/Reset** twice while the machine is printing out.

Ex:

100%	LTR	01
□□■	TEXT	



NOTE

- Make sure that the machine has finished scanning all the documents, then press **Stop/Reset**.
- It is necessary to return to the standby display in order to reserve the next copy job.

- 2 Place the document to be reserved, face down on the platen glass or in the ADF.

- 3 Set copy features if you wish. You can set the features below.

- Copy quantity (→ p. 4-3)
- Paper feeding location (cassette or multi-purpose tray) (→ pp. 2-3, 2-6)
- Enlarging/reducing (→ p. 4-5)
- Image quality (→ p. 4-6)
- Exposure (→ p. 4-6)
- Collate (→ p. 4-7)
- 2 on 1 (→ p. 4-9)



- 4 Press **Start**.

- The machine begins scanning.



NOTE

- After printing of the current copy job is complete, the next copy job begins.
- If the machine's memory becomes full while scanning, MEMORY FULL will appear. When the ADF is used for scanning, the document being scanned stops in the ADF. In this case, press **Set** to make the document come out automatically.

All of the scanned documents will be erased if MEMORY FULL appears, so divide the document and copy each part separately, or select a lower image quality mode and make copies again.

- If the available memory decreases, SCANNING, PLEASE WAIT and MAKING SPACE IN MEM are displayed alternatively. If memory space becomes available, the scanning begins again automatically.
- Also, check that the cassette or multi-purpose tray is not empty.

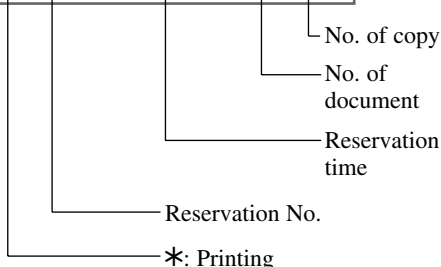
4

■ Confirming the Copy Job You Reserved

- 1 Press **Stop/Reset** while the machine is printing out.

Ex:

SELECT JOB TO CANCEL		
*0044	16:20	02x30



*: Printing
Blank: Waiting
-: No paper, paper jams, etc.

- 2 Use ◀ (-) or ▶ (+) to confirm the reservation number, time and number of documents.



NOTE

- To finish confirming, press **Stop/Reset**.



■ Deleting the Copy Job You Reserved

- 1** Press **Stop/Reset** while the machine is printing out.

Ex:

SELECT	JOB	TO	CANCEL
*0044	16:20	02	×30

- 2** Use **◀ (-)** or **▶ (+)** to display the job to be deleted.

Ex:

SELECT	JOB	TO	CANCEL
0045	16:40	01	×20



- 3** Press **Set**.

CANCEL	COPYING?
<YES	NO>

- 4** Press **◀ (-)**.

- The reserved copy job is deleted.
- To cancel deleting the copy job, press **▶ (+)**.
- Once the copy job is deleted, it is impossible to restore the job again.



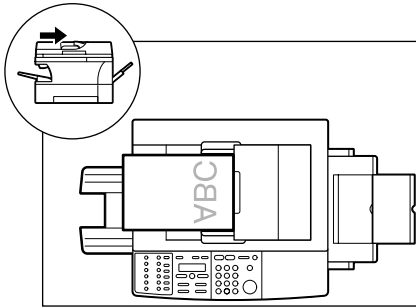
NOTE

■ Two-Sided Copy

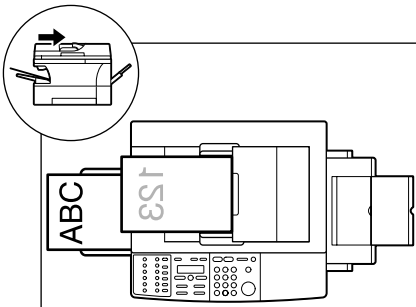
Using the multi-purpose tray, you can copy two documents on opposite sides of a single sheet.

■ When Loading Documents in the ADF

- 1 Load the first page of the document face down in the ADF, then press **Start** to begin copying.



- 2 Load the next page of the document in the ADF.



Portrait orientation documents:



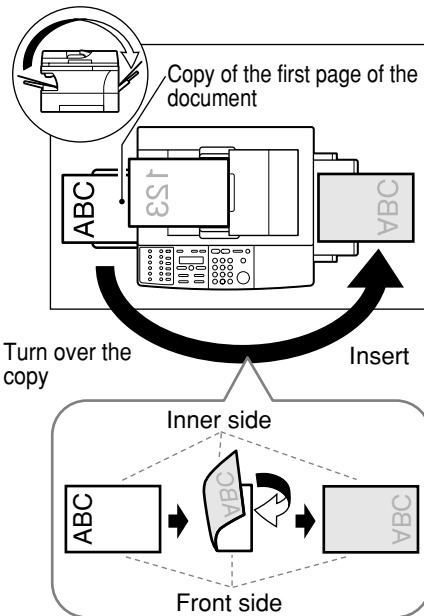
Load the page so that the top edge is opposite to the top edge of the previous page.

Landscape orientation documents:



Load the page so that the orientation is the same as the previous page.

- 3 Turn over the copy you made in Step 1 to make sure that the inner and front side of it will remain in the same position as shown below, then insert it into the multi-purpose tray.



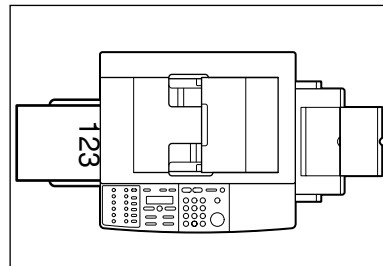
NOTE

- If the copied sheet is curled, uncurl it before inserting it into the multi-purpose tray. Failure to do so will cause paper creases and paper jams.

- 4 Press **Paper Select** to select the multi-purpose tray.

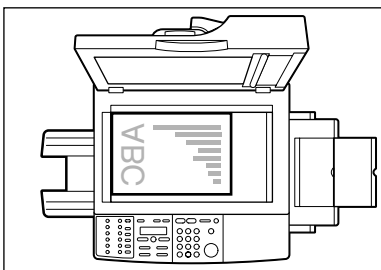
- For details, refer to p. 4-3.

- 5 Press **Start** to copy the next page to finish making your two-sided copy.

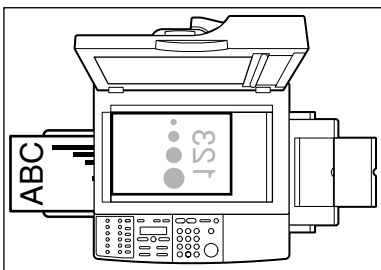


■ When Placing a Document on the Platen Glass

- 1 Place the first page of the document face down on the platen glass, then press **Start** to begin copying.



- 2 Place the next page of the document on the platen glass.



Portrait orientation documents:



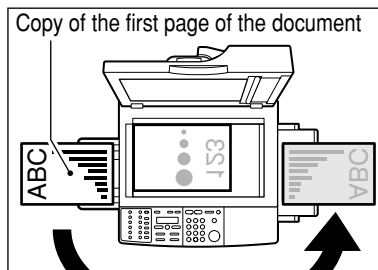
Place the page so that the top edge is opposite to the top edge of the previous page.

Landscape orientation documents:



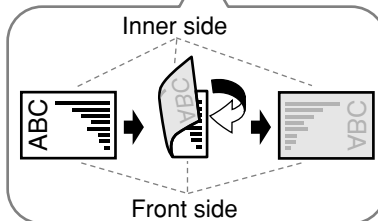
Place the page so that the orientation is the same as the previous page.

- 3 Turn over the copy you made in Step 1 to make sure that the inner and front side of it will remain in the same position as shown below, then insert it into the multi-purpose tray.



Turn over the copy

Insert



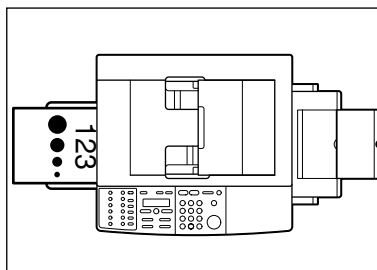
NOTE

- If the copied sheet is curled, uncurl it before inserting it into the multi-purpose tray. Failure to do so will cause paper creases and paper jams.

- 4 Press **Paper Select** to select the multi-purpose tray.

- For details, refer to p. 4-3.

- 5 Press **Start** to copy the next page to finish making your two-sided copy.



Chapter 5

Maintenance

Periodic Cleaning

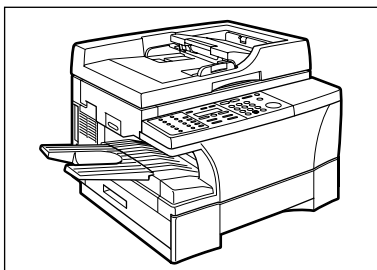
Your machine requires little periodic maintenance. This section describes the necessary cleaning procedures for your machine.



- When cleaning the machine's exterior or the platen glass, be sure to disconnect the power cord before cleaning the machine.
- For the model with the fax function, print any received faxes stored in memory before disconnecting the power cord, since documents in memory are backed up only for about two hours when the power cord is disconnected. (→ Fax Guide)
- Do not use tissue paper, paper towels, or similar materials for cleaning; they can stick to the components or generate static charges. Use a soft cloth to avoid scratching the components.
- Never use volatile liquids such as thinner, benzene, acetone, or any other chemical cleaner to clean the interior of the machine; these can damage the machine's components.

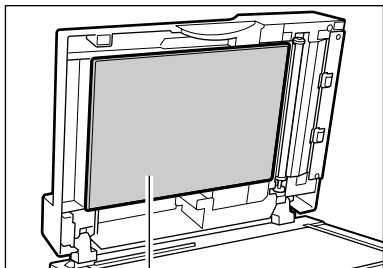
Cleaning the Exterior

Wipe the machine's exterior with a clean, soft, lint-free cloth moistened with water or diluted dishwashing detergent solution.

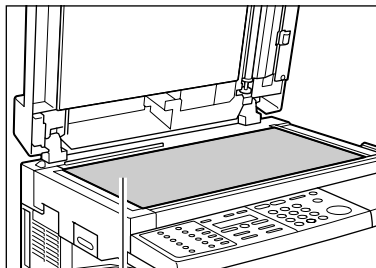


Cleaning the Scanning Area

Wipe the scanning area (shaded area) with a clean, soft, lint-free cloth moistened with water, then wipe with a clean, soft, dry, lint-free cloth.



Platen glass cover

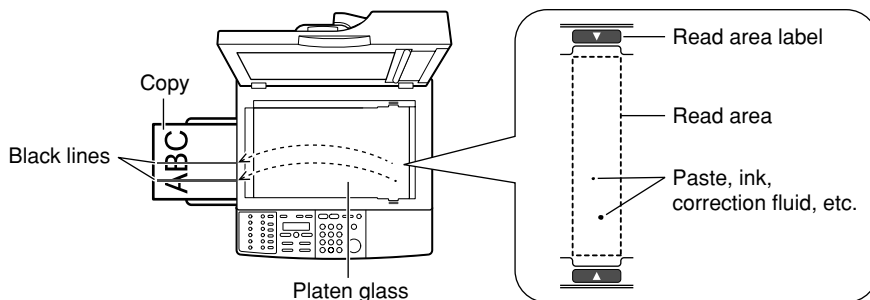


Platen glass

■ Cleaning the Read Area of the Platen Glass

Black lines may appear in copies as shown in the illustration below when the ADF is used to feed documents. This is caused by paste, ink, correction fluid, or other foreign matter in the read area (between ▼ and ▲) of the platen glass. Use a clean soft cloth to wipe the read area clean. Take particular care to clean at the locations where the black lines are appearing on copies.

If you have trouble getting the glass clean, wipe with a cloth moistened with water or a mild neutral detergent, and then wipe the glass dry with another cloth.



- Paste, ink, correction fluid, and other foreign matter can soil the platen glass when you send a document through the ADF while the paste, ink, or correction fluid on the original is still wet. This is what causes black lines on copies. Whenever you load a document in the ADF, always check to make sure that any paste, ink, or correction fluid that is on the document is completely dry.

■ Cleaning the Rollers Inside the Main Unit

If the rollers inside the main unit are dirty, it will affect the print quality. In this case, you can clean the rollers using the Additional Functions.



- While the In Use/Memory indicator is lit, the machine does not clean the roller even if you perform the procedure below (for the imageCLASS D880 model).

1 Press **Additional Functions**.

2 Use ◀ (–) or ▶ (+) to select **ADJUST/CLEAN**.

3 Press **Set**.

4 Use ◀ (–) or ▶ (+) to select **ROLLER CLEANING**.

ADJUST/CLEAN
1. ROLLER CLEANING



5 Set letter size paper in the multi-purpose tray.



- You must use a plain LTR size paper.

6 Press **Set**.

- The machine begins cleaning the rollers.



- It takes about three minutes until the machine finishes cleaning the roller.

■ Cleaning the ADF Roller

If the ADF roller is dirty, the documents will be dirty after you feed them into the ADF. In this case, you can clean the ADF roller using the Additional Functions.



NOTE

- If a paper jam occurs in the ADF, remove jammed paper from the ADF (→ p. 6-3), then perform the procedure below.

1 Press **Additional Functions**.

2 Use ◀ (-) or ▶ (+) to select ADJUST/CLEAN.

3 Press **Set**.

4 Use ◀ (-) or ▶ (+) to select CLEAN ADF ROLLER.

```
ADJUST/CLEAN
2.CLEAN ADF ROLLER
```

5 Open the ADF.

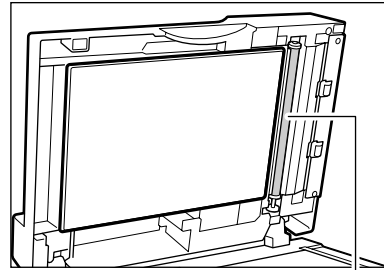
- If you attempt to clean the ADF roller when the ADF is closed, OPEN THE ADF appears.

6 Press **Set**.

```
START CLEAN : [SET]
END CLEAN  : [STOP]
```



7 Each time you press **Set**, the ADF roller rotates about 1/3 of the roller. Wipe the ADF roller with a dry cloth.



ADF roller

- Repeat this step until the ADF roller becomes clean.



CAUTION

- Do not touch the ADF roller being rotated. Your fingers or clothing may be pinched in the roller, resulting in personal injury.

8 Press **Stop/Reset** to finish the cleaning.

- The LCD returns to the standby display.

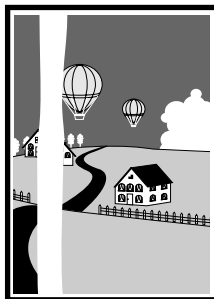
When to Replace the Cartridge

The cartridge is a consumable item and should be replaced when the toner runs out. The following guidelines will help you to determine when to replace the cartridge.



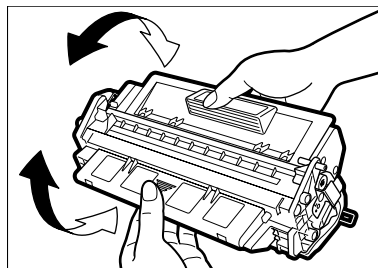
- When the toner is running low, the LCD displays **REPLACE CARTRIDGE**.

If white streaks or light bands are displayed on copies, or **REPLACE CARTRIDGE** appears on the LCD, the toner in the cartridge is running low.



Paper feeding direction

Remove the cartridge from the machine. Rock the cartridge 5 or 6 times to distribute the toner evenly. Re-install the cartridge in the machine. Then, make a few test copies or printouts.



If the copies appear normal

You can use the cartridge, however, a new one will be needed soon.

If white streaks or light bands are still present

Replace the cartridge with a new one. (→ p. 5-7)

■ Copy Yield

This section describes the approximate number of copies that can be made per cartridge.

Approximate copy/print yield

Canon L50 S-Cartridge approx. 2,500 prints of an LTR-size original

Canon L50 Cartridge approx. 5,000 prints of an LTR-size original

* The term LTR denotes an original on which the area covered with ink is 5% of the total area of an LTR sized sheet of paper.

- The actual number of copies or prints that can be made per cartridge depends in part on the copy exposure, room temperature, and humidity. Documents copied or printed with more or less than 5% coverage will decrease or increase the cartridge yield.
- If you copy a large number of originals which contain heavy print or many photographs, toner consumption will increase, and white streaks will appear on copies sooner than indicated above. Toner consumption will also increase if you copy with the ADF left open.
- Small-sized originals and originals with less print will use less toner. However, although you may be able to use the cartridge longer than indicated above, dark bands might appear on copies.

■ Handling and Storing the Cartridge

This section describes the precautions to ensure optimum copy quality.

Handling Precautions



WARNING

- Do not throw cartridge into open flames, as this may cause the toner to ignite and result in burns or a fire.

- The cartridge emits low level magnetic flux. If you use a cardiac pacemaker and feel abnormalities, please move away from the cartridge, and consult your doctor.



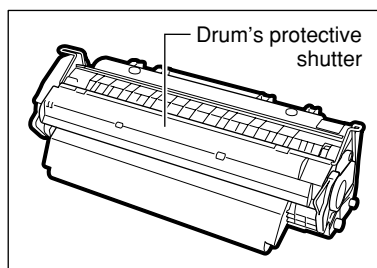
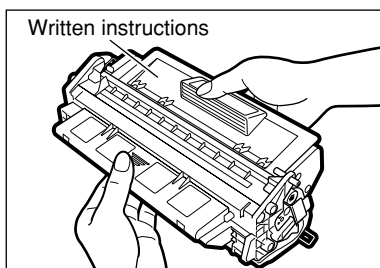
IMPORTANT

- Never attempt to disassemble the cartridge or open the protective shutter of the drum.



NOTE

- If the machine is brought from the cold outdoors into a warm room, or if the room is rapidly heated, condensation may form inside the machine. This can adversely effect the quality of your copy images (e.g., copies are completely black). When the machine is exposed to such conditions, allow at least two hours for the machine to adjust to room temperature before attempting to use it.
- Always hold the cartridge as shown so that the side with the written instructions facing upward. Do not forcefully move or push the protection shutter of the drum in any way.



Storage Precautions



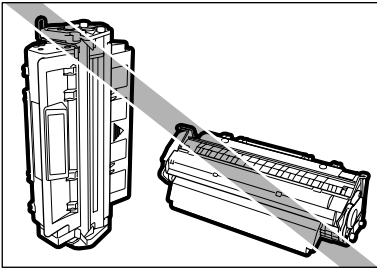
- Do not store cartridges or copy paper in places exposed to open flames, as this may cause the toner or copy paper to ignite and resulting in burns or a fire.



- Keep cartridges and other consumables out of the reach of children. If the contents of these items are ingested, consult a physician immediately.



- Place the cartridge in its protective bag with the written instructions is facing upward. Then, place the bagged cartridge into its shipping box. Store the unused cartridge out of direct sunlight.
- Avoid storing the cartridge in front of heaters and humidifiers, etc. Store it in a location where the temperature does not exceed 95°F (35°C).
- The recommended storage conditions are as follows:
Temperature 68°F to 77°F (20°C to 25°C)
Relative Humidity 40% to 70%.
- Do not stand the cartridge on end or turn it upside down.



Storing Partially Used Cartridges

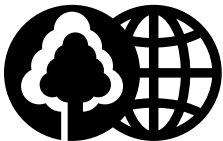
If you remove a cartridge from the machine, store the cartridge as described below.

Place the cartridge in its protective bag so that the side with the written instructions is facing upward. Then, place the cartridge into its shipping box. Be sure to securely close the lid of the shipping box.

If you do not have the protective bag or shipping box for the cartridge, store the cartridge in a dark location.


Recycling Used Cartridges

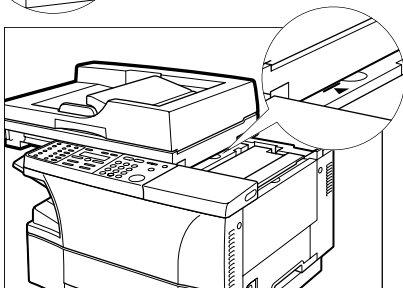
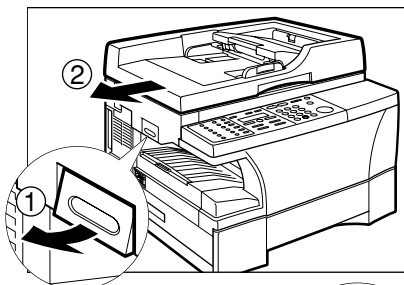
Canon has instituted a worldwide recycling program for cartridges called “The Clean Earth Campaign.” This program preserves precious natural resources by utilizing a variety of materials found in the used cartridges that are of no further use, to remanufacture new cartridges which, at the same time, keeps the environment cleaner by reducing landfill waste. Complete details concerning this program are enclosed in each PC Cartridge box.



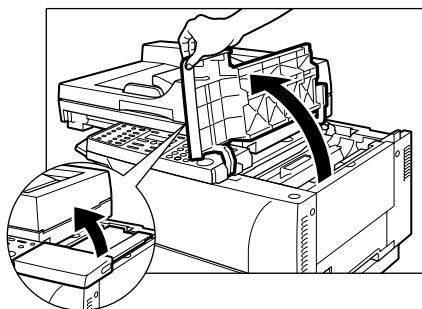
Replacing the Cartridge

This section describes how to remove the used cartridge and replace it with a new one. Before replacing the cartridge, be sure to read “When to Replace the Cartridge”. (→ p. 5-4)

- 1** Lift the platen unit lever ① and slide the platen unit ② until the  mark appears.



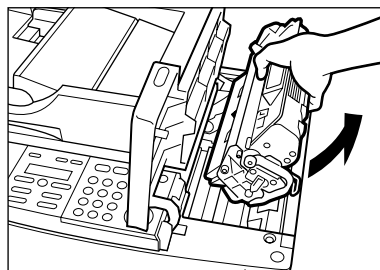
- 2** Open the cartridge cover.



IMPORTANT

- You cannot replace the cartridge when the cartridge cover is partially open.

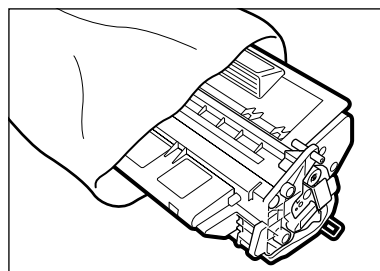
- 3** Grip the end of the cartridge, and remove it from the machine.



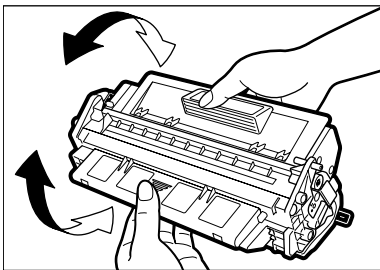
CAUTION

- There are some areas inside the machine and cartridge which are subject to high voltages and high temperatures. Take adequate precaution when performing internal inspections, to avoid burns or electrical shock.

- 4** Remove the new cartridge from its protective bag. Save the protective bag. You may need it later when you remove the cartridge from the machine.



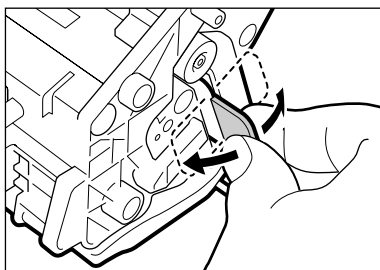
- 5** Rock the cartridge 5 or 6 times to distribute the toner evenly.



NOTE

- If toner is not evenly distributed inside the cartridge, it can cause streaking or fading on the printed page.

- 6** Place the cartridge on a flat and stable surface. And, grip the sealing tape tab and snap it in the direction as shown below. Make sure that the tab itself is detached from the cartridge.

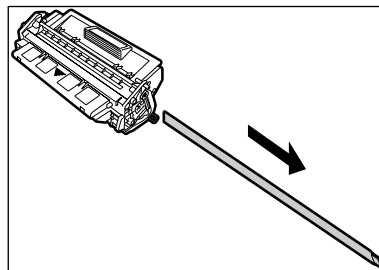
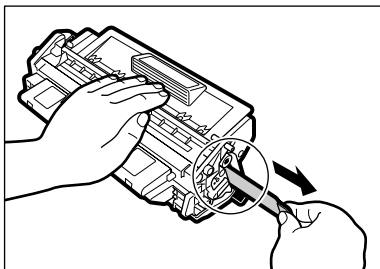


- 7** While grasping the cartridge with one hand, firmly and slowly pull the sealing tape tab with the other hand to remove the sealing tape completely. Throw the tape away.

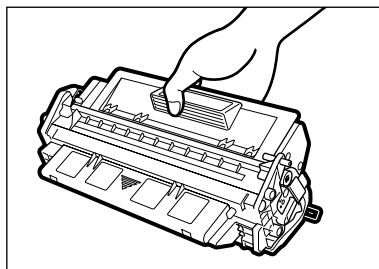


IMPORTANT

- To avoid breaking the tape, do not pull the tape out at an upward or downward angle.



- 8** Hold the cartridge as shown below, so that the Canon logo label is facing up.



- 9** Position the arrow mark on the cartridge toward the inside of the machine, and gently slide the cartridge into the machine as far as it will go.



NOTE

- When the cartridge is installed or removed from the machine, the drum's protective shutter opens. Do not touch the photosensitive drum. Finger oil could cause a deterioration in copy quality.

- 10** Close the cartridge cover and slide the platen unit to the original position.

The Clean Earth Campaign

THE CANON CARTRIDGE RECYCLING PROGRAM

The Canon Cartridge Recycling Program fulfills the first initiative of Canon's Clean Earth Campaign, which supports four critical environmental areas:

- Recycling in the Workplace
- Conserving Environmental Resources
- Scientific Research and Education
- Encouraging Outdoors Appreciation

The remaining "Clean Earth" initiatives are supported in the U.S. through sponsorships of the National Park Foundation, the National Wildlife Federation, and The Nature Conservancy and in Canada through donations to the World Wildlife Fund Canada and The Nature Conservancy of Canada.

Since its inception, The Canon Cartridge Recycling Program has collected millions of cartridges that otherwise would have been discarded into landfills or similar facilities. Instead, this rapidly growing program returns used cartridges to the manufacturing process, thus conserving an array of resources.

Becoming a part of this worthwhile program is easy. When your cartridge is of no further use, simply follow the instructions detailed for U.S. or Canadian residents.

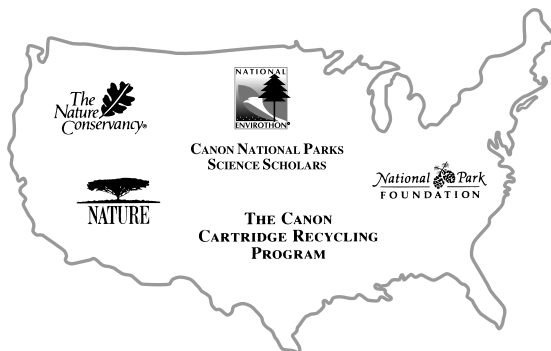
We appreciate your support of The Canon Cartridge Recycling Program.

Working together we can make a significant contribution to a cleaner planet.

- Cartridges collected through this program are not refilled.
- You are not entitled to a tax deduction or rebate for the return of empty cartridges.
- This program may be modified or discontinued without notice.

The Clean Earth Campaign

Supporting Environmental Initiatives With

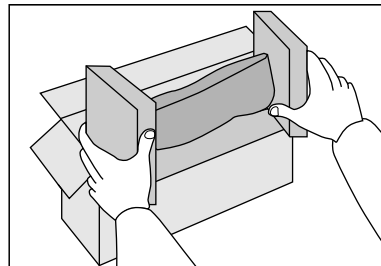


U.S.A. PROGRAM

■ Packaging

Option A-1: Single Box Return

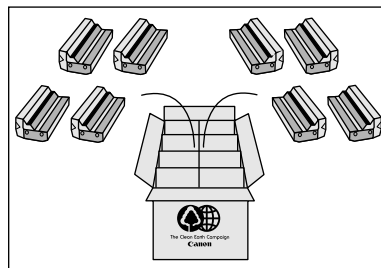
- Repackage the empty cartridge utilizing the wrapper and pulp mould end-blocks from the new cartridge's box.
- Place the empty cartridge in the box of your new cartridge. Seal the box.



Option B: Volume Box Return

We encourage you to use this option as a more efficient way to ship cartridges.

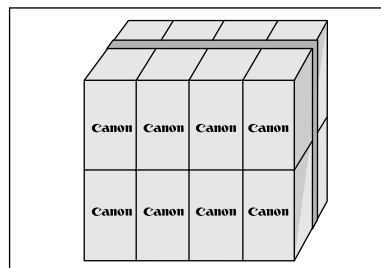
- Place as many cartridges as possible into one box. Carefully seal the box with tape;
- or
- Call **1-800-OK-CANON** to receive your free eight cartridge collection box.



Option A-2: Multiple Box Return

We encourage you to use this option as a more efficient way to ship cartridges.

- Complete Option A-1.
- Bundle multiple cartridge boxes together securely with tape.



Please be sure that the shipment does not exceed UPS specifications.

Maximum weight = 70 pounds

Maximum length = 108 inches

Maximum girth (length + 2 × width + 2 × height) = 130 inches

If your shipment exceeds the above limits, please call **1-800-OK-CANON** for special shipping information.

Please Note:

Do not send defective cartridges for replacement.

Defective cartridges under warranty should be exchanged by an authorized dealer or service facility as provided in the warranty.

■ Shipping

Apply the UPS authorized returning label.

Residents of Alaska and Hawaii: Do not use the UPS authorized returning label. For Alaska and Hawaii Canon set up alternative mail service with the U.S. Postal Service.

Please call **1-800-OK-CANON** to receive U.S. Postal Service merchandise returning label.

Option A: UPS Pick-up

- Give the shipment to your UPS driver when you receive your next regular delivery;
or
- Take the shipment to your local UPS receiving point.



Option B: UPS Store Drop off

Take the shipment to a participating UPS Store Center.



By using either of the above methods of shipment, your used cartridge(s) will be forwarded to the Canon Cartridge Collection Center at no charge to you.

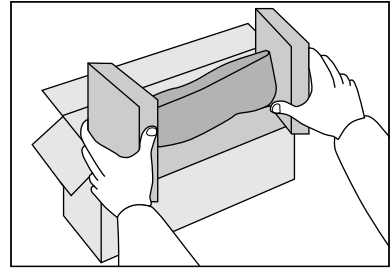
For further information about the Clean Earth Campaign in the United States, please call:

1-800-OK-CANON

CANADA PROGRAM-CANADA PROGRAMME

Option A: Single Box Return

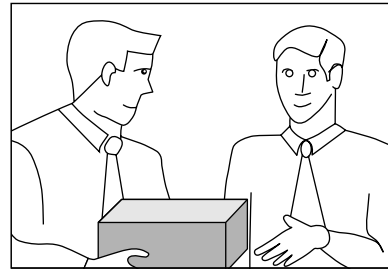
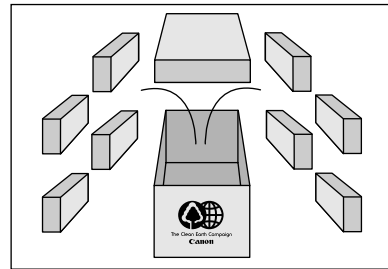
- Repackage the empty cartridge utilizing the wrapper and pulp mould end-blocks from the new cartridge's box.
- Place the empty cartridge in the box of your new cartridge. Seal the box.
- Apply the Canon Canada Inc./Canada Post label. Canon's labels are specially marked so that Canon pays the postage.
- Deposit your empty cartridge in any full size street mailbox or take it to your local Canada Post outlet or franchise.



Option B: Volume Box Return (8 or more cartridges)

We encourage you to use this option as a more efficient way to ship cartridges.

- Call **1-800-667-2666** to receive your free Canon collection box kit. The collection box can accommodate eight individual cartridge boxes.
- Place your eight individually packaged boxes of empty cartridges into the Canon collection box. Seal the box.
- Apply the Canon Canada Inc./Canada Post label. Canon's labels are specially marked so that Canon pays the postage.
- Deliver to any local Canada Post outlet or franchise. Customers who hold a Commercial pick-up agreement with Canada Post may have their collection box picked up.



Working to preserve endangered species is a long-standing Canon interest.

To this end, for every cartridge collected, Canon Canada donates \$1, shared equally between World Wildlife Fund Canada and the Nature Conservancy of Canada. This donation is utilized in Canada.

For further information about The Clean Earth Campaign in Canada, please call or write to Canon.

1-800-667-2666

Canon Canada Inc.

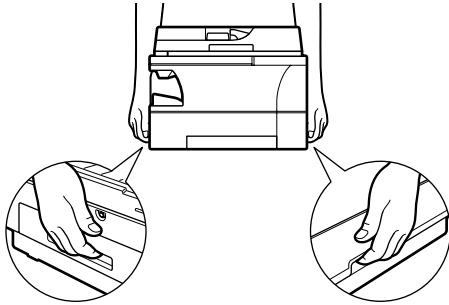
Corporate Customer Relations

6390 Dixie Road

Mississauga, ON L5T 1P7

Transporting

Carrying the Machine by the Sides



Remove the output tray and close the multi-purpose tray.

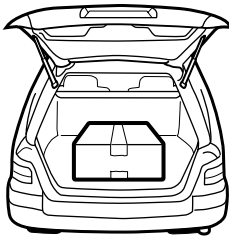
Grip the handles on the sides of the machine and lift up the machine, as shown in the illustration above.



CAUTION

- When carrying this machine, be sure to hold it in the designated places as shown in the illustration. Do not lift the machine by any of its attachments. Dropping the machine can cause personal injury.
- If you have a back problem, make sure to check the weight of this machine (approx. 52.9 lb. (24.0 kg)) before carrying.

Transporting the Machine by Car



Pack the machine, using the original packing material and box.

Place the machine on a level, stable surface.



IMPORTANT

- Do not leave the machine inside a car for a long period of time; the temperature can become very high or low.
- Avoid rough roads; excessive vibration may damage the machine or adversely affect the quality of your copy images.
- Place a cover over the machine. Do not leave the machine in direct sunlight.
- When moving the machine, use the original shipping box that it was packed in when you purchased it.
- When using the original shipping box, do not place the power cord or other objects on the ADF; this may damage the ADF.

Chapter 6

Troubleshooting

Clearing Jams

This section describes how to remove jammed paper from the main unit, paper cassette, ADF, and multi-purpose tray.

Removing Jammed Paper from Inside the Main Unit

When print media jams inside the main unit, the LCD displays REC. PAPER JAM and SLIDE PLATEN LEFT.




CAUTION

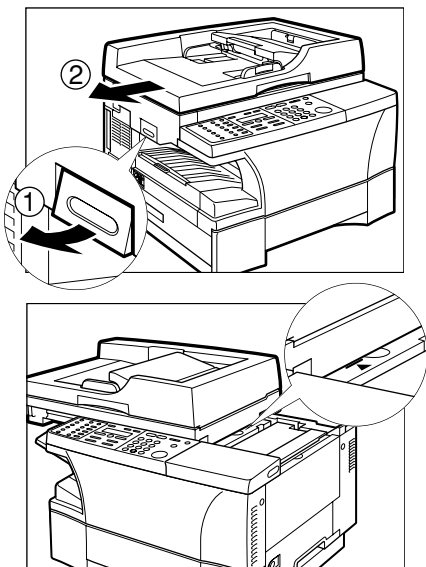
- There are some areas inside the machine and cartridge which are subject to high-voltages and high-temperatures. Take adequate precaution when performing internal inspections, to avoid burns or electrical shock.



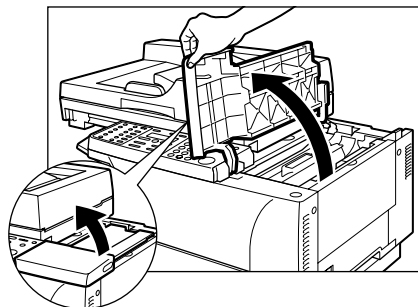
NOTE

- When removing copy paper which has become jammed from inside the machine, be careful not to allow the toner on the jammed copy paper to come into contact with your hands or clothing, as this will dirty your hands or clothing. If they become dirty, wash them immediately with cold water. Washing with warm water will set the toner and make it impossible to remove the toner stains.

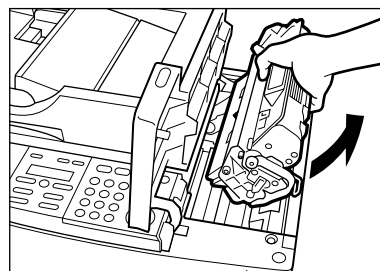
- 1 Lift the platen unit lever ① and slide the platen unit ② until the  mark appears.



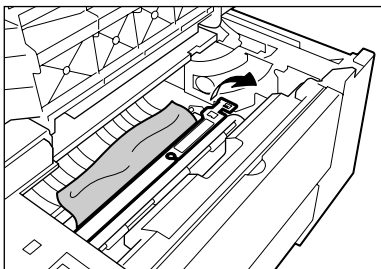
- 2 Open the cartridge cover.



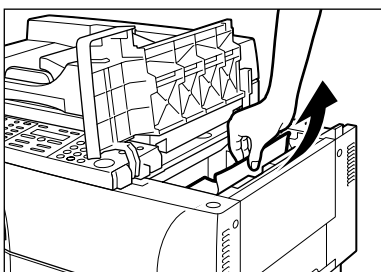
- 3 Remove the cartridge from the machine.



- 4** Flip the transfer guide.



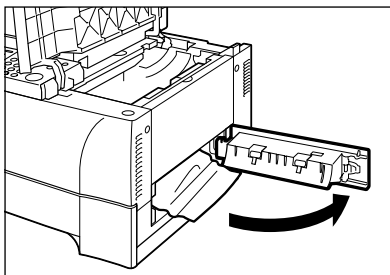
- 5** Gently remove any jammed paper from inside the main unit.



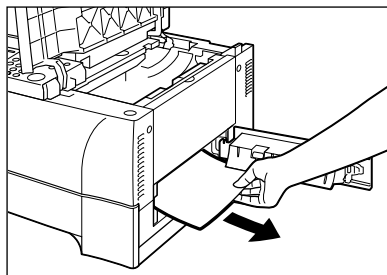
NOTE

- Be sure to remove jammed paper from inside the main unit even when the jammed paper has been partially output.

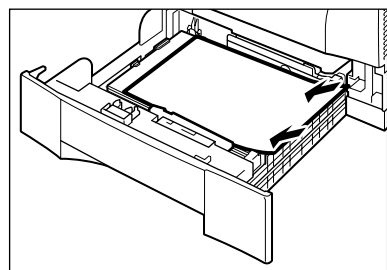
- 6** Open the right cover.



- 7** Gently remove any jammed paper from inside the main unit, then close the right cover.



- 8** Pull out the cassette and reset any paper stuck out of the cassette. Then, push the cassette back into the main unit.



- 9** Return the transfer guide to the original position. Then re-install the cartridge back into the machine and close the cartridge cover.



- 10** Slide the platen unit to the original position.



NOTE

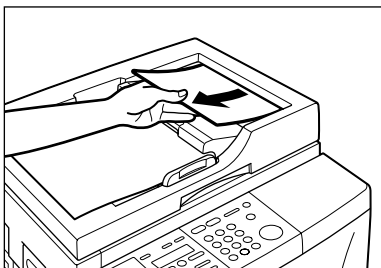
- The print out will start again.



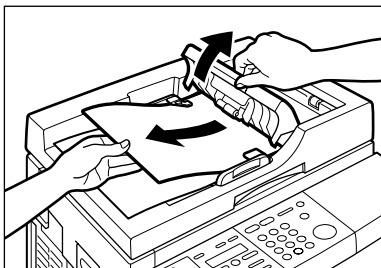
Removing Jammed Paper from the ADF

When print media jams in the ADF, the LCD displays **CHECK DOCUMENT** and **OPEN THE ADF**.

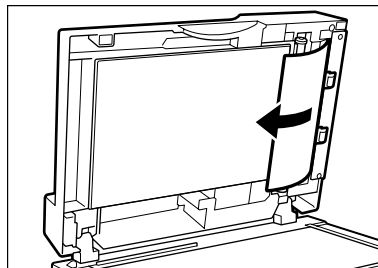
- 1 Gently remove the jammed paper from the document output slot of the ADF.



- 2 Open the feeder cover and gently remove the jammed paper from the ADF.



- 3 Open the ADF, then pull the paper out straight.



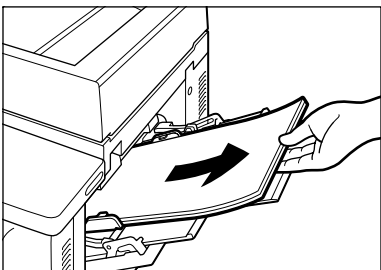
NOTE

- Open the ADF and make sure there is no document remaining.
- After removing jammed paper, even edges of the document and reload it in the ADF.

Removing Jammed Paper from the Multi-purpose Tray

When print media jams in the multi-purpose tray, the LCD displays **REC. PAPER JAM** and **SLIDE PLATEN LEFT**.

- 1 Gently remove the jammed paper from the multi-purpose tray.



NOTE

- Please check any jammed paper inside the machine. (→ p. 6-1)

LCD Messages

The following messages are displayed on the LCD display when the machine is performing a function or encounters an error.

This section describes the general messages and ones related to copy functions. For the messages related to fax functions, → Fax Guide.

Message	Cause	Action
CHANGE DOCUMENT	When collating copies or making a 2 on 1 copy of documents using the platen glass, Start is pressed before replacing a document.	Replace the document then press Start .
CHECK DOCUMENT OPEN THE ADF	There is a paper jam in the ADF.	Remove the document you are trying to copy or send from the ADF. (→ p. 6-3) Make sure that the document is not too long or too short. (→ p. 3-1)
CHECK PRINTER	An abnormality has occurred in the printer.	Unplug the machine and wait for 10 minutes, then plug it in again. If the message remains, unplug the machine and call your service representative.
DOCUMENT TOO LONG	The document is longer than 14" (356 mm). The ADF roller rotates without feeding documents.	Reduce the length of the document to within 14" (356 mm), and then copy/resend it. Fan the edge that will feed into the machine first, then tap the edge of multipage documents on a flat surface to even the stack.
INCORRECT PAPER SIZE	The size of the paper in the cassette and that specified in the CAS . PAPER SIZE setting of the Additional Functions are different.	Load the correct paper size or change the CAS . PAPER SIZE setting of the Additional Functions. (→ p. 7-2) Then reset the machine by sliding the platen unit to the left and then back to the original position.
INSTALL CARTRIDGE	The cartridge is not installed.	Install the cartridge correctly. (→ Set-up Instructions)
LOAD LTR SIZE PAPER	No letter size paper is loaded in the cassette.	Load letter size paper in the cassette. (→ pp. 2-3, 4-9)
MEMORY FULL	The machine's memory is full because collate copy or 2 on 1 copy was set when a large document is loaded.	Divide the document and copy each part separately. If MEMORY FULL and PRESS SET KEY appear while scanning documents using the ADF, the document being scanned stops in the ADF. In this case, press Set to make the document come out automatically.
SCANNING ↓ MAKING SPACE IN MEM ↓ PLEASE WAIT	Memory is getting low during scanning because the document has many graphics or photos, alternatively 2 on 1 copy is set.	When memory space becomes available as printing continues, scanning resumes automatically.
PLATEN IS OPEN CLOSE THE PLATEN	The platen unit is not closed correctly.	Slide the platen unit to the original position.

Message	Cause	Action
REC. PAPER JAM SLIDE PLATEN LEFT	There is a paper jam.	Clear the paper jam (→ pp. 6-1 to 6-3) and reload paper in the cassette or multi-purpose tray.
REMOVE DOC. ON GLASS	A document has been left on the platen glass.	Remove or change the document from the platen glass.
REPLACE CARTRIDGE	The toner inside the cartridge is running low.	Prepare a new cartridge, or replace the cartridge with a new one. (→ p. 5-4)
START AGAIN	The paper in the cassette has run out, the toner is running low, paper jams have occurred, or the paper size setting is wrong while the report is printing.	After loading paper in the cassette, replacing the toner cartridge, clearing jams, or specifying the correct paper size, print the report again.
STOP KEY PRESSED PRESS SET KEY	The document has stopped in the ADF because you pressed Stop/Reset while scanning.	Press Set to make the document come out automatically.
SUPPLY REC. PAPER	No paper is loaded in the cassette or multi-purpose tray.	Load paper in the cassette or multi-purpose tray. (→ pp. 2-3, 2-6) Make sure the paper stack in the cassette or multi-purpose tray does not exceed the height of the length guide's claws or the paper limit guide respectively. (→ pp. 2-3, 2-6) If you load paper while making copies, do not load a different paper size.
SYSTEM ERROR EXXX	An error of some kind has occurred in the machine.	Unplug the machine and wait for 10 minutes, then plug it in again. If this does not solve the problem, unplug the machine and call your service representative.

Paper Feeding Problems

■ Paper does not feed correctly.

The cassette or multi-purpose tray may contain too many sheets.

- Make sure the paper stack in the cassette or multi-purpose tray does not exceed the height of the length guide's claws or the paper limit guide. (→ pp. 2-3, 2-6)

Paper may not be loaded correctly.

- Make sure the paper stack is loaded properly in the cassette or multi-purpose tray, and that the length guide of the cassette and the slide guide of the multi-purpose tray is adjusted correctly. (→ pp. 2-3, 2-6)

■ Paper feeds distorted. (Printing is distorted.)

Paper may not be loaded correctly.

- Make sure the paper stack is loaded properly in the cassette or multi-purpose tray, and that the length guide of the cassette and the slide guide of the multi-purpose tray is adjusted correctly. (→ pp. 2-3, 2-6)
- Make sure the paper exit path is clear.

■ Multiple sheets feed into the machine at the same time.

Paper may not be loaded correctly.

- Make sure the paper stack is loaded properly in the cassette or multi-purpose tray, and that the length guide of the cassette and the slide guide of the multi-purpose tray is adjusted correctly. (→ pp. 2-3, 2-6)

Sheets of paper may be sticking together.

- Be sure to fan the paper stack before loading it in the cassette or multi-purpose tray. This keeps the sheets of paper from sticking together.

The cassette or multi-purpose tray may contain too many sheets.

- Make sure the paper stack in the cassette or multi-purpose tray does not exceed the height of the length guide's claws or the paper limit guide. (→ pp. 2-3, 2-6)
- Do not force the paper stack into the cassette or multi-purpose tray.

Different types of paper may be loaded in the cassette or multi-purpose tray.

- Load only one type of paper.
- Make sure you load paper that meets the paper requirements for the machine. (→ Chapter 2)

■ Transparencies do not feed correctly.

The transparencies are loaded in the cassette.

- Do not load transparencies in the cassette. Load them in the multi-purpose tray.

The transparencies may not be loaded in the multi-purpose tray correctly.

- Make sure they are loaded properly. (→ p. 2-6) The transparencies should be loaded one by one in the multi-purpose tray.

The transparencies for color copiers may be loaded in the multi-purpose tray.

- Do not use any transparencies for color copiers. They will cause a paper jam. Please use transparencies recommended by Canon.

■ Repeated paper jams occur.

The paper you are using may be causing the jams.

- Be sure to fan the paper stack before loading it in the cassette or multi-purpose tray. This keeps the sheets of paper from sticking together.
- Check that the size, thickness and type of the paper you are using and your printing environment are within the specifications of the machine. (→ Chapter 2, p. 1-1)

■ Envelopes do not feed correctly.

The envelopes are loaded in the cassette.

- Do not load the envelopes in the cassette. Load them in the multi-purpose tray.

Envelopes may not be loaded correctly.

- Make sure the envelopes are loaded properly. (→ p. 2-7) Do not load more than 10 envelopes in the multi-purpose tray.

The envelopes you are using may not meet the requirements for the machine.

- Envelopes must be US COMMERCIAL 10, MONARCH, EUROPEAN DL, ISO-B5, ISO-C5, YOGATA #4, YOGATA #2 envelopes. (→ p. 2-7)

Copying Problems

■ The machine will not make a copy.

The cartridge may not be installed properly.

- Make sure the cartridge is installed properly. (→ Set-up Instructions)

The sealing tape may not be removed from the cartridge.

- Remove the sealing tape from the cartridge. (→ Set-up Instructions)

The paper cassette may not be inserted completely into the main unit.

- Insert the paper cassette as far as it will go. (→ p. 2-4)

The document may not have been loaded correctly.

- Remove the document, even the stack if necessary, and load it in the ADF correctly. (→ p. 3-4)
- Make sure the ADF is closed.

The document may be left on the platen glass.

- Remove the document from the platen glass, and load it in the ADF again.

■ MEMORY FULL or MAKING SPACE IN MEM appears in the LCD when making copies of a multiple-page document.

Paper in the cassette or multi-purpose tray may run low.

- If there is no paper and the machine's memory becomes full during copying, MAKING SPACE IN MEM and SUPPLY REC. PAPER are displayed alternately. If paper is loaded, the copying resumes automatically.

The document you are copying may have too many graphics or photos.

- When making copies of such documents, separate the documents into smaller stacks or feed them one by one.

The machine's memory is full.

- Print or delete any documents stored in memory to free up space in the machine's memory, then start again. (→ Fax Guide)

■ If the documents have black streaks or appear dirty after you feed them in the ADF.

The ADF roller is dirty.

- Clean the ADF roller. (→ p. 5-3)



NOTE

- For additional troubleshooting, → Print Quality Problems.

Print Quality Problems

■ The print quality is not what you expect; print is not clear, has missing dots or white streaks.

The size, thickness and type of the paper you are using are not within the specifications of the machine.

- Check that the paper you are using is supported by the specifications of the machine. (→ p. 2-1)

The cartridge may not be installed properly.

- Make sure the cartridge is installed properly. (→ Set-up Instructions)

The toner in the cartridge may be low.

- Refer to "When to Replace the Cartridge" (→ p. 5-4) and replace if necessary. (→ p. 5-7)

The copy exposure may not be adjusted correctly.

- Adjust exposure correctly. (→ p. 4-6)

■ Copies are marked.

The platen glass or the platen glass cover may be dirty.

- Clean the platen glass or the platen glass cover. (→ p. 5-1)

The rollers inside the machine are dirty.

- Clean the rollers. (→ p. 5-2)

There may be a scratch on the cartridge.

- Replace the cartridge with a new one.

Condensation has built up inside the machine.

- Allow at least two hours for the machine to adjust to room temperature before attempting to use it.

The machine may be installed in a location where the floor or foundation is unstable.

- Install the machine in a proper location. (→ p. 1-1)

■ Black lines on the copy

The read area of the platen glass is dirty.

- Clean the read area of the platen glass. (→ p. 5-2)

■ Copies are too dark or too light.

The copy exposure may not be adjusted correctly.

- Adjust the copy exposure correctly in the PRINT EXPOSURE of COMMON SETTINGS of the Additional Functions. (→ p. 7-2)

TONER SAVER MODE may be set to ON in COMMON SETTINGS of the Additional Functions.

- Set TONER SAVER MODE to OFF. (→ p. 7-2)

■ The copy images are partly missing or shaded when you make copies on thick paper.

- Set HIGH COPY MODE to ON. (→ p. 7-2)

■ The copy images are missing when you make copies on envelopes.

MP PAPERTYPE of COMMON SETTINGS of the Additional Functions may not be set correctly.

- Select SPECIAL PAPER 2 in MP PAPERTYPE. (→ p. 7-2)

■ The copy images are missing when you make copies using the 2 on 1 function.

The documents may not be the letter size.

- Be sure to use two sheets of letter size documents when you make copies using the 2 on 1 function.

■ The copy images are missing when you make copies.

330 mm may be selected in MAX. SCAN LENGTH of COPY SETTINGS of the Additional Functions.

- Select 356 mm in MAX. SCAN LENGTH. (→ p. 7-3)

■ The edges of copies are dirty when you make copies using the multi-purpose tray.

MP TRAY PAPERSIZE of COMMON SETTINGS of the Additional Functions may not be set correctly.

- Set MP TRAY PAPERSIZE to ON and specify the size. (→ p. 7-2)

■ The copies are dirty only when you use thin paper or tracing paper.

Other mode except for TRACING PAPER in MP PAPERTYPE of COMMON SETTINGS of the Additional Functions may be selected.

- Select TRACING PAPER. (→ p. 7-2)

■ There are shaded parts on the bottoms of copies.

You made copies of a letter size document on legal size paper.

- Select 330 mm in MAX. SCAN LENGTH of COPY SETTINGS of the Additional Functions. (→ p. 7-3)

■ A copy of large-size document cannot be made.

330 mm may be selected in MAX. SCAN LENGTH of COPY SETTINGS of the Additional Functions.

- Select 356 mm in MAX. SCAN LENGTH. (→ p. 7-3)

Printing Problems

■ The Alarm indicator comes on.

The machine may have a paper jam.

- Clear the paper jam. (→ pp. 6-1 to 6-3)
- If the machine has no paper jam, unplug the machine and wait 10 minutes, then plug it in again. If the problem is fixed, the Alarm indicator will turn off, and the LCD will return to the standby mode. If the Alarm indicator remains lit, unplug the machine, and call your service representative.

■ Printout does not match paper size.

Paper may not be loaded and aligned correctly in the cassette or in the multi-purpose tray.

- Make sure the paper is loaded and aligned correctly. (→ pp. 2-3, 2-6)

General Problems

■ The machine has no power.

The power cord may not be plugged in securely.

- Check that the power cord is plugged securely into the machine and into the wall outlet. Insert the power cord straight into the power cord connector on the left side of the machine. Do not insert it at an angle. Otherwise, the machine may not be properly connected to the power source and may not turn on. If this happens, disconnect the power cord, and reconnect it correctly after a minute or more. (→ Set-up Instructions)

■ Nothing appears in the LCD.

The power cord may not be plugged in securely.

- Check that the power cord is plugged securely into the machine and into the wall outlet. Insert the power cord straight into the power cord connector on the left side of the machine. Do not insert it at an angle. Otherwise, the machine may not be properly connected to the power source and may not turn on. If this happens, disconnect the power cord, and reconnect it correctly after a minute or more. (→ Set-up Instructions) If the LCD remains blank, unplug the machine and wait more than 10 minutes until the temperature inside the machine lowers, then plug it in again. If the LCD remains blank, unplug the machine, and call your service representative.

The Energy Saver key lights up.

- The energy saver mode activates. To restore the machine from the energy saver mode, press **Energy Saver**.

■ The letter “E” and numbers appear in the LCD.

An abnormality has occurred in the machine.

- Unplug the machine and wait more than 10 minutes, then plug it in again. If the message is still displayed, unplug the machine and call your service representative.

If You Cannot Solve the Problem

If you have a problem with your machine and you cannot solve it by referring to the information in this chapter, call your service representative. (→ p. iv)



- **If the machine makes strange noises, emits smoke or strange smells, unplug the power cord immediately, and then call your service representative. Do not attempt to disassemble or repair the machine yourself.**

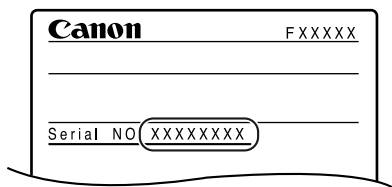


- Attempting to repair the machine yourself may void the limited warranty.

If you need to call your service representative, make sure you have the following information:

- **Product name**
imageCLASS D880/D860/D861

- **Serial number**
The serial number is on the label located at the back of the machine.



- CAPT software version number → Printer Guide
- Date of purchase
- Nature of problem
- Steps you have taken to solve the problem and the results

Chapter 7

Setting the Additional Functions

Understanding the “Additional Functions”

The menus of the Additional Functions can allow you to specify or register various settings. Available menus differ depending on the machine type. This chapter explains the procedure to access the menus, and the contents of the menus related to the common settings and the copy functions.



NOTE

- To specify or register the settings of the fax function, → Fax Guide.

Accessing the Additional Functions

1 Press **Additional Functions**.

- The Additional Functions key blinks.

2 Press ◀ (–) or ▶ (+) to select the menu you want to change.

Ex:

ADDITIONAL FUNCTIONS
2 . COPY SETTINGS

3 Press **Set**.

COPY SETTINGS
1 . STD . IMAGEQUALITY

4 Use ◀ (–) or ▶ (+) to select the sub menu you want to change.

Ex:

COPY SETTINGS
2 . STANDARD EXPOSURE

5 Press **Set**.

Ex:

STANDARD EXPOSURE
AUTO



NOTE

- Details for sub menus, → pp. 7-2 to 7-4.
- After selecting the item or value with ◀ (–) or ▶ (+), press **Set** to enter the setting.
- Press **Stop/Reset** to exit from Additional Functions.

Menu Descriptions

COMMON SETTINGS

Name	Descriptions
MP TRAY PAPERSIZE	Selects the size of paper in the multi-purpose tray.
OFF	Select when you do not select the size of paper in the multi-purpose tray. FREE SIZE : Free size SET ON LOADING: Select when specifying the paper size each time you use the multi-purpose tray. The envelope type can also be specified in SET ON LOADING.
ON	LTR, STMT, CUSTOM PAPER SIZE (length and width can be specified in millimeters), A4, B5, A5, LGL
CAS. PAPER SIZE	Select the size of paper loaded in the cassette. LTR/LGL , FOLIO, FOOLSCAP, A4
PRINT EXPOSURE	The exposure can be adjusted to one of five levels. (center)
MP PAPERTYPE	Select the paper type. PLAIN PAPER , TRACING PAPER, TRANSPARENCY, SPECIAL PAPER 1, SPECIAL PAPER 2 (If you select a paper type other than PLAIN PAPER and select the multi-purpose tray with Paper Select , ✱ will appear on the standby display.)
HIGH COPY MODE	Set this mode when copy images are partly missing or shaded.
ON	Sets a high quality printing copy. (If you set it to ON and select the multi-purpose tray with Paper Select , # will appear on the standby display.)
OFF	Sets a normal quality printing copy.
TONER SAVER MODE	Sets the toner save mode.
ON	The toner save mode is turned on.
OFF	The toner save mode is turned off.
PRT FEED INTERVAL	Select LONG INTERVAL to avoid the following cases. - When copy images are partly missing or shaded. - Black bands appears, when successively making copies from photo originals containing half tones on LTR-, LGL-, A4- or B5-size paper.
LONG INTERVAL	Printing is performed at a slightly longer feeding interval while adjustments are made to the drum.
NORMAL INTERVAL	Printing is performed at a normal feeding interval.
DISPLAY LANGUAGE	Select the message language. ENGLISH , FRENCH, SPANISH, PORTUGUESE

(The factory default setting is in **bold** face.)



NOTE

- For the imageCLASS D880 model, DEFAULT SETTINGS, SW AFTER AUTO CLR and VOLUME CONTROL are also displayed. (→ Fax Guide)

COPY SETTINGS

Name	Descriptions
STD. IMAGEQUALITY	Select the document type. TEXT ORIGINAL : Character mode TEXT/PHOTO* ¹ : Text/photo mode PHOTO* ¹ : Photo mode
STANDARD EXPOSURE	Selects the auto or manual mode of exposure setting.
AUTO* ²	The exposure is adjusted automatically.
MANUAL	The exposure is adjusted manually. The exposure can be adjusted in nine steps. (center)
STD ZOOM RATIO	Selects the copy ratio (for the imageCLASS D880/D860 models only). 50 to 200 % (100 %)
STANDARD COPY QTY	Selects the copy quantity. 01 to 99 (01)
AUTO SORT	Sets the auto sort.
ON	The auto sort function is turned on.
OFF	The auto sort function is turned off.
MAX. SCAN LENGTH	Selects the maximum book scanning length.
330 mm	Select when not using the legal size document (when the document size is smaller than the letter or A4 size).
356 mm	Select when using the legal size document.
PAPER SIZE GROUP	The paper size group can be selected. If the paper size group is changed, the preset copy ratios, 2 on 1 copy ratio and 2 on 1 paper size will change.
INCH	Preset copy ratios: 50%, 64%, 78%, 100%, 129%, 200% 2 on 1 copy ratio: 64%, LTR size
A	Preset copy ratios: 50%, 70%, 100%, 141%, 200% 2 on 1 copy ratio: 70%, A4 size
AB	Preset copy ratios: 50%, 70%, 81%, 86%, 100%, 115%, 141%, 200% 2 on 1 copy ratio: 70%, A4 size
SHARPNESS	Black and white of an image can be sharpened. When you want to make characters and lines clear, select a big number. When you make copies of photographs, select a small number. 1 to 9 (5)

(The factory default setting is in **bold** face.)

*¹ STANDARD EXPOSURE automatically changes to MANUAL when TEXT/PHOTO or PHOTO is selected.

*² STD. IMAGEQUALITY automatically changes to TEXT ORIGINAL when AUTO is selected.

TIMER SETTINGS

Name	Descriptions
DATE/TIME SETTING	Enter the current date and time.
AUTO CLEAR	Sets the auto clear function.
ON	The auto clear function is turned on. 1 to 9 MIN. (2 MIN.)
OFF	The auto clear function is turned off.
ENERGY SAVER	The energy saver mode can be set.
ON	The energy saver mode is set. 3 to 30 MIN. (5 MIN.)
OFF	The energy saver mode is turned off.
DAILY TIMER SET	The time of each day to execute the energy saver function can be set.
1 . SUN, 2 . MON, 3 . TUE, 4 . WED, 5 . THU, 6 . FRI, 7 . SAT	Enter the desired time for the desired day. You can adjust the time by 1 minute in the range from 00 : 00 to 23 : 59. If you want to clear the settings, press #.
DATE SETUP	Set the format for the DATE & TIME settings menu and how the date is displayed in the LCD in standby mode. MM/DD/YYYY , DD/MM YYYY, YYYY MM/DD

(The factory default setting is in **bold** face.)

ADJUST/CLEAN

Name	Descriptions
ROLLER CLEANING	Select when the printed paper is dirty.
CLEAN ADF ROLLER	Select when the documents have black streaks and appear dirty after they were fed out of the ADF.
RESTART PRINTER	Restarts the printer functions. (→ Printer Guide)

PRINT LISTS

Name	Descriptions
USER DATAFN	Prints out a list of items set or registered in the Additional Functions.
CANCEL REPORT	Cancels printout of the report.



NOTE

- For the imageCLASS D880 model, SPEED DIAL LIST is also displayed. (→ Fax Guide)

Specifications

Type:	Personal Desktop
Platen:	Stationary Automatic Document Feeder: 30 sheets (Letter size, 20 lb bond (80 g/m ²)) 15 sheets (Legal size, 20 lb bond (80 g/m ²))
Photoconductive Material:	Organic Photosensitive Conductor
Copying System:	Indirect Electrostatic Transfer System
Developing System:	Toner Projection System
Fixing System:	Canon's RAPID Fusing System™
Resolution:	Approximately 1200 dpi × 600 dpi
Number of Tones:	256 gradations of gray
Acceptable Originals:	Up to Legal size Sheets, books, and three-dimensional objects (up to 4.4 lb (2 kg))
Acceptable Copy Stock:	Cassette Feeding: 16 lb to 20 lb bond (64 to 80 g/m ²) Multi-purpose Tray: 16 lb to 32 lb bond (56 to 128 g/m ²) Plain paper, colored paper, recycled paper, transparencies*, tracing paper*, labels*, envelopes*, and heavy paper* (up to 32 lb bond (128 g/m ²)) *Asterisk indicates copy stocks that need to be fed through the Multi-purpose tray.
Copy Sizes:	Legal (8 1/2" × 14") to 3" × 5" Automatic Document Feeder: Legal (8 1/2" × 14") to Statement (5 1/2" × 8 1/2")
Non-image Area:	0.20" (5 mm) from all four edges of paper
Warm-up Time:	1 sec. (at room temperature of 68°F)
First Copy Time:	13 sec. [Letter size, direct, Manual Exposure Control, Cassette Feeding, platen glass selected (except just after being restored from energy saver mode)]
Copy Speed:	Direct: LTR 18 cpm LGL 12 cpm Reduction: LGL → LTR (78%) 18 cpm LTR → STMT (64%) 13 cpm Min. (50%) Enlargement: STMT → LTR (129%) 18 cpm Max. (200%)
Magnification:	1:1 ±1.0%, 1:2.000, 1:1.294, 1:0.786, 1:0.647, 1:0.500 Zoom: 0.500 in to 2.000 in 1% increments (for the imageCLASS D880/D860 models only)
Paper Feeding System:	Cassette Feeding: 500 sheets of 20 lb bond (80 g/m ²) Multi-purpose Tray: 100 sheets; stack approx. 3/8" (10 mm) high
Multiple Copies:	1- 99
Power Requirements:	120 V, 60 Hz [Power requirements differ depending on the country in which you purchased the copier.]
Power Consumption:	Operation maximum: 828 W Energy saver mode: 1.8 W Standby: 20 W
Dimensions (W × D × H):	18 3/4" × 17 3/8" × 15 1/8" (475 mm × 442 mm × 384 mm)
Installation Space (W × D):	32 1/2" × 17 3/8" (825 mm × 442 mm) [With the output tray attached and the multi-purpose tray open]
Weight:	Approximately 52.9 lb (24.0 kg) (including cartridge)

Features are subject to change without notice due to product improvements.

For high-quality copies, we recommend using paper and transparencies recommended by Canon. Some types of paper available at office supply stores may not be suitable for this copier. If you have any questions about paper and transparencies, consult your dealer or Canon Customer Relations.

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