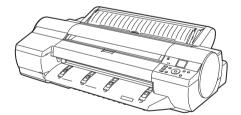
Canon

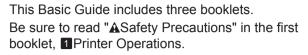
Large-Format Printers imagePROGRAF iPF6300/iPF6350

Basic Guide



Printer Relocation

Printer Driver Installation



Printer Operations

▲Safety Precautions	2
Types of Manuals	5
Documentation Conventions	6
Parts	8
Loading Rolls on the Roll Holder	14
Loading Rolls in the Printer	16
Removing the Roll from the Printer	18
Loading Sheets in the Printer	20
Removing Sheets	25
Consumables	27
Replacing Ink Tanks	28
Replacing the Maintenance Cartridge	32
Replacing the Printhead	
Menu Map	

roubleshooting

Troubleshooting If Roll Paper Jams If a Sheet Jams	18 21
If Paper is Soiled If Printing is Faint	
If Vertical Lines are Warped or Colors are	
Misaligned	
If Banding Occurs	
If Line Length Does Not Match Error Messages	

Printer Relocation

Preparing to Transfer the Printer2 Reinstalling the Printer6

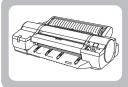
Printer Driver Installation

Installing the Printer Driver (Windows)......9 Installing the Printer Driver (Mac OS X).......11 Convenient Printer Driver Features......13

ENG

2

3



Preparing to Transfer the Printer

Prepare to transfer the printer as follows.

To protect the internal parts in transit, always follow these steps before transferring the printer to a new location. Refer to the Setup Guide for details on packing the printer and installing it after transfer.



Be sure to contact your Canon dealer before transferring the printer to a new location. Ink may leak and damage • the printer if you do not prepare the printer correctly and it is tipped or stood on end in transit.

- It is not possible to prepare the printer for transfer if the Display Screen requests you to replace the Maintenance Cartridge or check the remaining capacity. Replace the Maintenance Cartridge before transfer preparations. In MEMO this case, you will need one new Maintenance Cartridge. $(\rightarrow 1)$, Replacing the Maintenance Cartridge)
 - Depending on the state of the printer, part replacement may be necessary when preparing to transfer the printer (that is, when you execute the printer menu item to prepare for transfer).

Remove paper

Remove the paper.

Rolls: $(\rightarrow 1)$, Removing the Roll from the Printer) Sheets: $(\rightarrow 1)$, Removing Sheets)

Access the Prep.MovePrinter menu

On the Tab Selection screen of the Control Panel, press ✓ or ► to select the Settings/Adj. tab (___).



Readv OK:Setting/Adj. Menu Maint. cart. Remaining Amount 80%



If the Tab Selection screen is not displayed, press the Menu button.



Press the OK button. The Set./Adj. Menu is displayed.

Press ▲ or ▼ to select **Prep.MovePrinter**, and then press the **OK** button to display the confirmation screen.

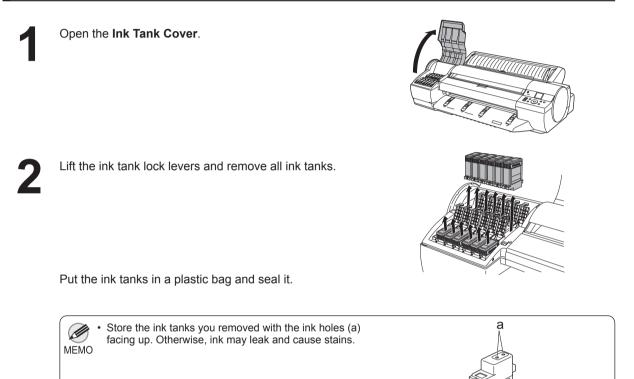


Press \blacktriangle or \blacktriangledown to select **Yes**, and then press the **OK** button.

Once preparations are finished, a message on the **Display Screen** requests you to open the **Ink Tank Cover**.

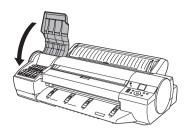
• If consumables must be replaced, the message **Consumables must be replaced. Call for service.** is shown on the **Display Screen** and preparation is not possible. If this message is displayed, press the **OK** button and contact your Canon dealer for assistance.

Remove the ink tanks





Close all ink tank lock levers, and then close the **Ink Tank Cover**.



At this point, ink is drawn out from inside the tubes.



• Do not remove the Maintenance Cartridge during this process.

When the process is finished, **Completed! Turn Power Off!!** is displayed.

Pack the printer



Press the **Power** button and turn off the printer.



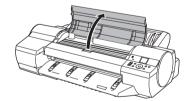
• Turn off the printer before you unplug it. It may damage the printer if you unplug it before it is off and transfer it in that state. If you accidentally unplug the printer, plug it in again, reinstall the ink tanks, and follow this procedure again.

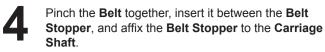
2

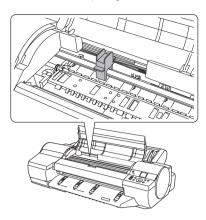
Disconnect the power cord and interface cable.

3

Open the Top Cover.





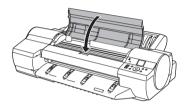




• Here, the **Belt Stopper** is the one that was removed and stored after initial installation.



Close the **Top Cover**.



E	5

Tape down printer covers to secure them, in the reverse order of tape removal during installation.

Repack the **Roll Holder**, **Holder Stopper**, and printer in shipping materials, and then package them in a shipping box.



Reinstalling the Printer

The basic workflow for reinstalling the printer is as follows. For detailed instructions, see the Setup Guide.

Assemble the stand (optional)

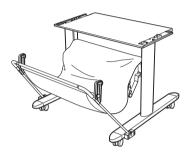


• The **Stand** must be assembled by at least two people on a flat surface. Attempting assembly by yourself poses a risk of injury or bending the **Stand**.

Caution • When assembling the **Stand**, lock the casters.

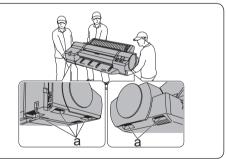
In addition, always unlock the casters before moving the assembled **Stand**. Attempting to move the stand when the casters are locked poses a risk of injury or damage to the location site.

Referring to the Printer Stand Setup Guide, assemble the Stand.



Install the printer

• Because the printer weighs 51 kg (112.4 lb), moving it requires at least three people, holding it firmly by the **Carrying Handles** (a) on both sides under the printer.



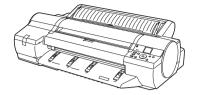
Install the printer on a table or other flat surface.

If you will use the printer on an optional **Stand**, assemble the **Stand** before mounting the printer on it, and then secure it with the **Main Unit Securing Bolts**.



Remove the packaging material

Remove tape and packaging material attached to the printer.



Connect the power cord

Connect one end of the power cord to the **Power Supply Connector** on the back of the printer and plug the other end into the outlet.

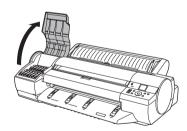
Turn the printer on

Press the **Power** button to turn the printer on.



Install the ink tanks

Open the Ink Tank Cover and install the ink tanks.



Install the printer driver and manual

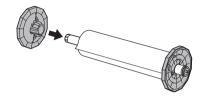
Note that the driver installation procedure varies depending on the type of connection.

- $(\rightarrow$ 3, Installing the Printer Driver (Windows))
- $(\rightarrow$ 3, Installing the Printer Driver (Mac OS X))



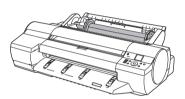
Load rolls on the roll holder

Load the Roll Media on the **Roll Holder**. $(\rightarrow 1$, Loading Rolls on the Roll Holder)



Load rolls in the printer

Load the Roll Media in the printer. $(\rightarrow 1$, Loading Rolls in the Printer)





Installing the Printer Driver (Windows)

The basic instructions for installing the printer driver are as follows. For detailed instructions, see the Setup Guide.

Compatible operating systems

Windows 7, Windows Vista, Windows Server 2008, Windows Server 2003, Windows XP, and Windows 2000

Supported connection methods

The printer driver works over USB or network (TCP/IP) connections. The driver installation procedure varies depending on the type of connection. Follow these steps to install the printer driver and User Manual.

Installing the printer driver and user manual



• When setting up a USB connection, connect the USB cable during printer driver installation following the instructions displayed.

If you accidentally connect the USB cable first, the printer driver may not be installed correctly.

• When the printer is connected to a network (via TCP/IP), the printer's IP address may be changed if you reinstall the printer. In this case, be sure to reconfigure the printer's IP address.



Turn the computer on.

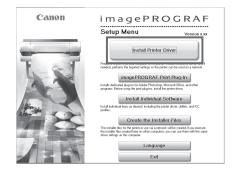
When setting up a TCP/IP (network) connection, after making sure the printer is on, connect the LAN cable to the Ethernet port on the back of the printer and to your network hub port.



Insert the provided User Software CD-ROM for the appropriate operating system in the CD-ROM drive.

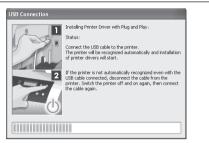


3 Follow the instructions displayed to complete installation.

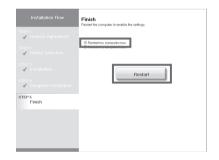




 For USB connections, when the dialog box at right is displayed, make sure the printer is on and connect the printer and computer with the USB cable.



On the **Finish** window, select **Restart my computer now** and click **Restart**. Printer driver settings take effect after the computer restarts.



Next, install the User Manual.

J	

When the **Install User Manual** dialog box is displayed, insert the provided **User Manuals CD-ROM** in the CD-ROM drive and follow the instructions displayed to complete installation.



Installing the Printer Driver (Mac OS X)

The basic instructions for installing the printer driver are as follows. For detailed instructions, see the Setup Guide.

Compatible operating systems

Mac OS X 10.3.9 or later

Supported connection methods

The printer driver works over USB or network (Bonjour or IP) connections. Follow these steps to install the printer driver and user manual.

Installing the printer driver and user manual



• When the printer is used over a network, the printer's IP address may be changed if you reinstall the printer. In this case, be sure to reconfigure the printer's IP address.



After confirming the printer is on, connect the printer to your computer or the network.



Turn the computer on.



Insert the provided User Software CD-ROM for the appropriate operating system in the CD-ROM drive.





Follow the instructions displayed to complete installation.



Installing the Printer Driver (Mac OS X)



After installation, click Quit.

Installation of the printer driver is now finished. Next, register the printer to set up.



Click **Next** and follow the instructions displayed to register the printer to set up and update the paper information.

000	
	Finish Up
⊕ License ⊕ Installation Type ⊕ Processing ⊕ Finish Up	The operation was successful.
	Installation powered by VISE X

0.0.0	imagePROGRAF PrinterSetup
Introduction	Follow these instructions to add the printer to the printer list and make it available for printing.
Select Printer	To register the printer, click Next.
C Enter Printer Name	To exit without registering the printer, click Exit.
Registration Complete	
	Exit Next

Next, install the user manual.

Insert the provided **User Manuals CD-ROM** in the CD-ROM drive and follow the instructions displayed to complete installation.



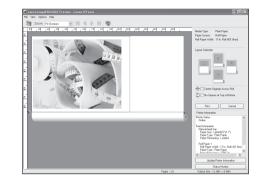
Convenient Printer Driver Features

This section summarizes some convenient features of the printer driver. For detailed printer driver instructions, see the User Manual.

Print Preview

Using the print preview function enables the following.

- Check an image of the document as arranged on the paper, in the position it will be printed.
 You can reduce printing costs by checking how documents will
- be printed beforehand, without the need to print them.
 Change the layout orientation relative to the paper. You can save paper by correcting the direction in which the document is arranged on the paper, if necessary.



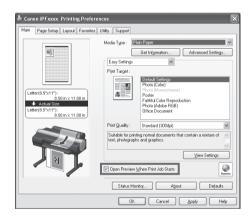
Instructions in Windows and Mac OS

Windows

- · Access the Main sheet.
- Select the Open Preview When Print Job Starts check box.

Check details in the **Information** dialog box displayed next and click **OK** to close the **Information** dialog box.

• After you click **OK**, when you print a job, the **imagePROGRAF Preview** window will be displayed.



• Under some settings and in some environments, **PageComposer** may be started.

Mac OS X

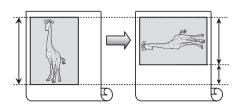
- In the **File** menu of the source application, choose the appropriate menu item for printer settings to display the **Print** dialog box.
- Access the Main pane.
- Select the Print Preview check box.
- After you click **Print**, the **Canon imagePROGRAF Preview** window will be displayed.



Rotate Page 90 degrees (Conserve Paper)

You can conserve roll paper by specifying particular settings as suitable for your original.

When originals are printed in portrait orientation, the original is rotated 90 degrees before printing if it fits within the roll width. This enables you to conserve paper.



• If the page would exceed the roll paper width after rotation, you can use this function with Scale to fit Roll Paper Width to print rotated pages.

Instructions in Windows and Mac OS

Windows

MEMO

- Access the Page Setup sheet.
- Select the Rotate Page 90 degrees (Conserve Paper) check box.



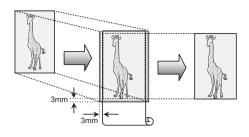
Mac OS X

- Access the Page Setup pane.
- Select the Rotate Page 90 degrees check box.

Printer: IPFx	xxx	•	
Presets: Stan	dard	\$	
Copies: 1 Pages: • All	Collated		
	om: 1 to:	1	
Paper Size: Lette	er (8.5"×11")	8.50 by 11.00 inches	
Orientation:	12		
Page	Setup	\$	
Images Size	Paper Source :	Roll Paper	\$
	Roll Width :	17 in. (431.8mm)	
	Page Size :	Letter (8.5"x11")	
	Enlarged/Red	uced Printing	
	🔘 Fit Paper Siz		
Letter (8.5"x11") Actual Size	 Fit Roll Pape 		
Letter (8.5"x11")	O Scaling :	100 🔹 % (5 - 600)	
	Borderless Pri	-	
	Paper Size :	Roll Width Size	÷
	🔲 _ 🗌 Print Ce	ntered	
Var V	📄 🗌 No Spac	es at Top or Bottom	
Rotate Page 90 degrees			
	Free Lay	out	
		Cancel	rint

Borderless Printing

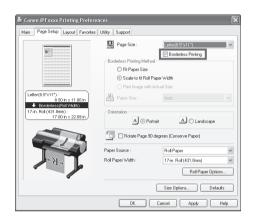
In regular printing, a margin required by the printer is added around the original. With borderless printing, you can print documents without the margin, so that the printed image covers the entire surface of the paper.



Instructions in Windows and Mac OS

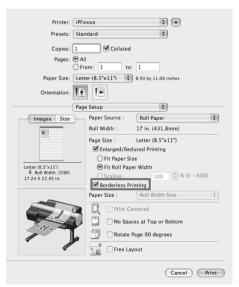
Windows

- · Access the Page Setup sheet.
- · Select the Borderless Printing check box to display the Information dialog box.
- · Click the width of the loaded roll in the Roll Paper Width list.
- · Click OK to close the Information dialog box.
- · Select Fit Paper Size, Scale to fit Roll Paper Width, or Print Image with Actual Size.



Mac OS X

- · Access the Page Setup pane.
- · Select the Enlarged/Reduced Printing check box.
- · Select the Borderless Printing check box.
- · Select either Fit Paper Size or Fit Roll Paper Width.



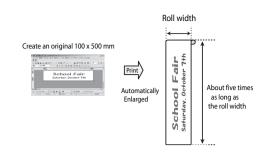
Borderless printing is possible when the Page Size setting matches the size of paper loaded in the printer and you select XXXX-Borderless (where XXXX is the size of the original) in Paper Size in the MEMO Page Attributes dialog box. (Mac OS X only)

Large-Format Printing

You can create vertical or horizontal banners by printing originals in banner formats on rolls.

Originals created in Microsoft Word or other applications in your preferred size can be enlarged to fill the width of roll paper by completing simple printer driver settings.

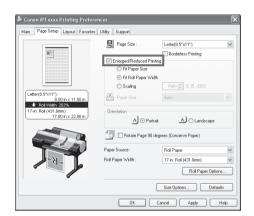
The printer supports roll printing up to a maximum length of 18.0 m (19.7 yd).



Instructions in Windows and Mac OS

Windows

- Access the Page Setup sheet.
- Click Size Options and register the original size.
- Select the Enlarged/Reduced Printing check box.
- After you click **Fit Roll Paper Width**, the **Information** dialog box is displayed.
- Click the width of the loaded roll in the **Roll Paper Width** list, and then click **OK**.



Mac OS X

- Access the Page Setup pane.
- Make sure the width of the loaded roll is displayed in **Roll Width**.
- Make sure the size of the original you have prepared is displayed in **Page Size**.

If you have not registered a size in **Custom Paper Sizes**, resize the original to fit the roll width.

- Select the Enlarged/Reduced Printing check box.
- Click Fit Roll Paper Width.

Printer: iPFx	xxx	¢ 🔺	
Presets: Star	ndard	\$	
Paper Size: Lett	om: 1 to: er (8.5"×11") ‡	1 8.50 by 11.00 inches	
Orientation:	1.		
Page	e Setup	\$	
Images Size	Paper Source :	Roll Paper	\$
100	Roll Width :	17 in. (431.8mm)	
	Page Size :	Letter (8.5"x11")	
	Enlarged/Red	uced Printing	
	🔘 Fit Paper Siz	:e	
Letter (8.5"x11") Roll Width :202%	Fit Roll Pape		
17.00 X 22.07 in.	Scaling :	100 🗘 % (5 - 600)	
	Borderless Pr	-	
. ~	Paper Size :	Roll Width Size	÷
	D _e Print Ce	ntered	
The second	No Space	es at Top or Bottom	
	🛄 🗌 Rotate F	age 90 degrees	
	Free Lay	rout	
		Cancel	rint

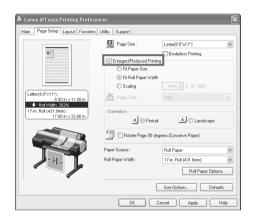
Enlarged/Reduced Printing

Originals can be printed at larger or smaller sizes, as desired.

Instructions in Windows and Mac OS

Windows

- Access the Page Setup sheet.
- Click the width of the loaded roll in the **Roll Paper Width** list.
- In the **Page Size** list, click the size of the original as specified in the source application.
- Select the Enlarged/Reduced Printing check box.
- Select Fit Paper Size, Fit Roll Paper Width, or Scaling.



Mac OS X

- Access the Page Setup pane.
- Make sure the width of the loaded roll is displayed in **Roll Width**.
- Make sure the size of the original you have prepared is displayed in **Page Size**.
- Select the Enlarged/Reduced Printing check box.
- · Select Fit Paper Size, Fit Roll Paper Width, or Scaling.

Printer: IPF	xxxx	:	
Presets: Sta	ndard	\$	
Copies: 1 Pages: • A	Collated		
		1	
Paper Size: Let	ter (8.5"x11")	8.50 by 11.00 inches	
Orientation:	1.		
Pag	e Setup	\$	
Images Size	Paper Source :	Roll Paper	\$
10	Roll Width :	17 in. (431.8mm)	
	Page Size :	Letter (8.5"x11")	
	Enlarged/Rec		
	O Fit Paper Si		
Letter (8.5"x11") Roll Width :202%	 Fit Roll Pap Scaling : 	er Width 100 🗘 % (5 - 600)	
17.00 X 22.07 in.	Borderless Pr		
	Paper Size :	Roll Width Size	A V
	Print Co	entered	
AN AN	No Spa	ces at Top or Bottom	
	Rotate	Page 90 degrees	
× /	Free La	yout	
		Cancel	Print

Other Methods of Printing: Printing from Print Plug-Ins

Using print plug-ins, you can print directly from applications such as Adobe Photoshop and Digital Photo Professional.

The main features of Print Plug-In are as follows.

- This software can automatically recognize the color space of images for sRGB and Adobe RGB and can automatically set those images to an optimum profile. Thus, printing of Adobe RGB is made possible without performing tedious settings.
- This software can directly process image data on Adobe Photoshop, and can send that image data to the printer. This allows processing not only RGB8bit image data, but also RGB16bit image data.
- · Loss of gradation in dark areas can be reduced by performing black point compensation.
- · You can perform printing press simulation printing by specifying the printing press profile.

For Pri

· For Print Plug-In details, see the user manual.

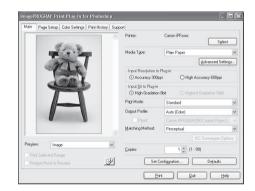
 Print Plug-In for Office is also included, for easy large-format printing from Microsoft Office applications. For detailed instructions, refer to the user manual.

Accessing the Print Plug-In

Adobe Photoshop

- Start Adobe Photoshop.
- · Open the image that you wish to print.
- If required, select the print range.
- Select Export (or Data Export) from the File menu and then select the output plug-in that matches your printer. The imagePROGRAF Print Plug-In for Photoshop

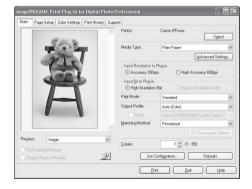
window is displayed.



Digital Photo Professional

- Start Digital Photo Professional.
- · Open the RGB color image that you want to print.
- If required, select the print range.
- Select **Plug-in printing** from the **File** menu and then select the output plug-in that matches your printer.

The imagePROGRAF Print Plug-In for Digital Photo Professional window is displayed.



Index

а

Adobe Photoshop	
· · · · · · · · · · · · · · · · · · ·	

b

Belt Stopper	5
Bonjour	
Borderless printing	

С

Carrying Handles	6
Compatible operating systems	1

d

Digital Photo Professional	18
0	

е

Enlarged/reduced printing17

i

Ink holes	3
Ink Tank Cover	
Ink Tank Lock Lever	3
IP	9, 11
IP	9, 11

р

Page rotation by 90 degrees (paper conservation)	14
Power Supply	.7
Print Plug-Ins	18
Print Preview	13
Printer driver features	13
Printer driver installation (Mac OS X)	11
Printer driver installation (Windows)	. 9

r

Reinstalling the printer	.6
Roll Holder5,	8

S

t

Tab Selection screen	
TCP/IP (network) connection9	
Transfer preparations2	

u

USB connection	9, 11
User Manuals CD-ROM	10, 12
User Software CD-ROM	9, 11



Canon Inc. 30-2, Shimomaruko 3-chome, Ohta-ku, Tokyo 146-8501, Japan Canon U.S.A., Inc. One Canon Plaza, Lake Success, NY 11042 U.S.A Canon Europe Ltd. 3 The Square, Stockley Park, Uxbridge, Middlesex, UB11 1ET United Kingdom Canon (China) Co., Ltd. 15F Jinbao Building No.89 Jinbao Street, Dongcheng District, Beijing 100005, China Canon Australia Pty. Ltd. 1 Thomas Holt Drive, North Ryde, Sydney, N.S.W.2113, Australia

