

-English-

4K500ST Firmware Update Procedures

Precaution:

- 1) A power failure during the firmware writing operation may disable the projector for normal startup and functioning. Do not shut off the power during the firmware writing operation.
- 2) Do not disconnect the USB flash memory during firmware writing operation. Doing so may disable the projector for normal startup and functioning.
- 3) Do not press any buttons during firmware writing operation.

[What to prepare]

Projector body

USB flash memory (Initialized. 64MB or more)

Remote controller (Bundled. If not available, you may use the keys on the main unit.)

Firmware update file (Downloadable from Canon's Website.)

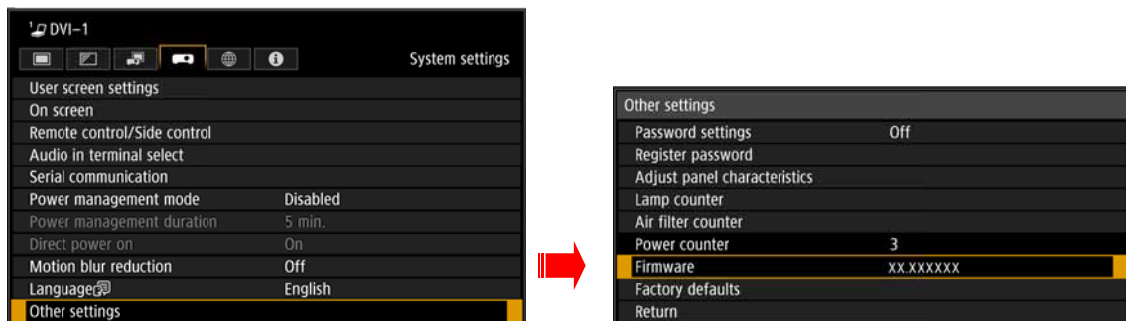
[Firmware Update]

In the following instructions, XX.XXXXXX indicates the current firmware version and YY.YYYYYY indicates the firmware version for the update.

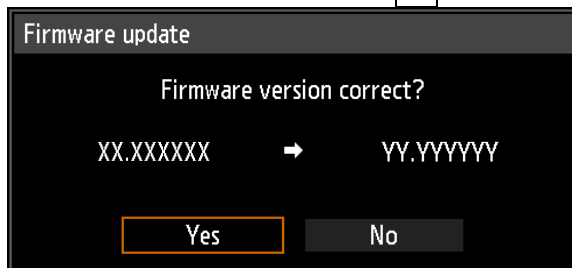
1. Download the zipped file from Canon's Website.
2. Extract the downloaded file, and copy the four files to the root directory of the USB flash memory.
3. Insert USB flash memory to USB port on the projector.



4. Press **MENU** button. Select System settings->Other settings-> Firmware, then press **OK** button.



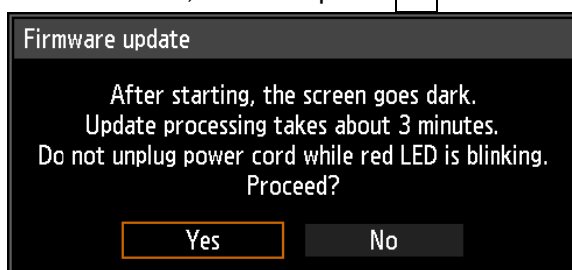
5. Select Yes, and then press **OK** button. The confirmation window will appear.



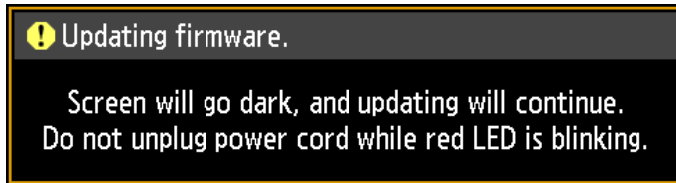
Note: If the firmware version of the projector is the same as the version in USB flash memory, firmware update will not be carried out. The message “The firmware has already been updated” will appear.

If the firmware update screen doesn't appear on projector, the firmware update file may not have been properly copied to the USB flash memory, so please try again starting from step 1.

6. Select Yes, and then press **OK** button.

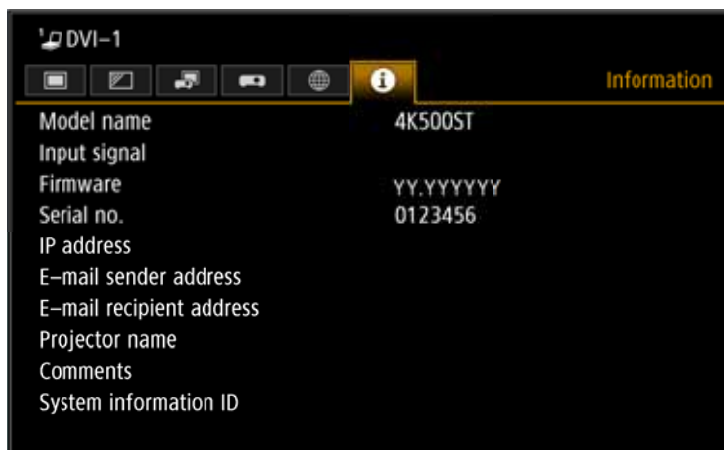


7. And then the LED will start to blink. When all LED turn off, firmware update process is completed.



[Confirming the firmware update]

To check the firmware version, press the Power button to turn on the projector and press **MENU** button. Confirm the firmware (version) "YY.YYYYYY" on the Information screen in the Menu.



[If an ERROR message appears during the firmware update]

If "Reading firmware file failed" message appears, the required files may not be properly written on the USB flash memory. Make sure if the data is from the corresponding model's folder, or the copied data is under the root directory of the USB flash memory.

If the problem persists, please contact the Canon Customer Support Center in your region.

