

- English -

EOS M50

Firmware Update Procedure

Precaution

- A power failure during the firmware update operation may disable the camera.
 - Use a fully-charged battery pack or a dedicated AC adapter kit (optional) for the firmware update.
 - Do not shut off the power during the firmware update operation.
 - Do not open the card slot cover during the firmware update operation.
- Do not press any camera buttons during the firmware update operation.
- Before the firmware update, please remove the lens, external Speedlite, and all other accessories from the camera.

Firmware Update Procedures

- In the following instructions, x.x.x. indicates either the current firmware version or the firmware version for the update.

(1) Prepare the items required to update the firmware.

1. Camera body
2. Dedicated battery pack that is fully charged or dedicated AC adapter kit (optional)
3. SD card
4. Firmware update files
 - i. CCF19xxx.FIR
 - ii. CCF19.DAT

- If an SD card reader is used, follow the instructions from Step (2) onward. If an SD card reader is not used, follow the instructions from Step (3-1) onward.

(2) Copy the firmware update file to an SD card.

1. Insert an SD card that has been formatted in the camera into an SD card reader.
2. **Make sure to first copy the CCF19.DAT file to the root directory of the SD card, and then copy the CCF19xxx.FIR file.**
3. Remove the SD card from the card reader.

*When removing the SD card, be sure to follow the instructions in the user's manual for the computer or the card reader.

*If the firmware update files are saved in the subfolder of the SD card, they will not be recognized by the camera.
4. Rotate the Mode Dial to select <P> mode.
5. Insert the SD card with the firmware into the camera.
6. Turn the Power Switch <ON>, and then press the <MENU> button to display the menu.
7. Select "Firmware Ver.x.x.x" at the bottom of "Set-up 5 (Yellow)", and then press the <SET> button.
8. The firmware update screen will appear.

Select [OK], and then press the <SET> button.

Follow the instructions from Step (4) onward.

***If the firmware update screen does not appear on the LCD monitor, the firmware update files may not have been properly copied to the SD card, so please try again starting from Step (1).**



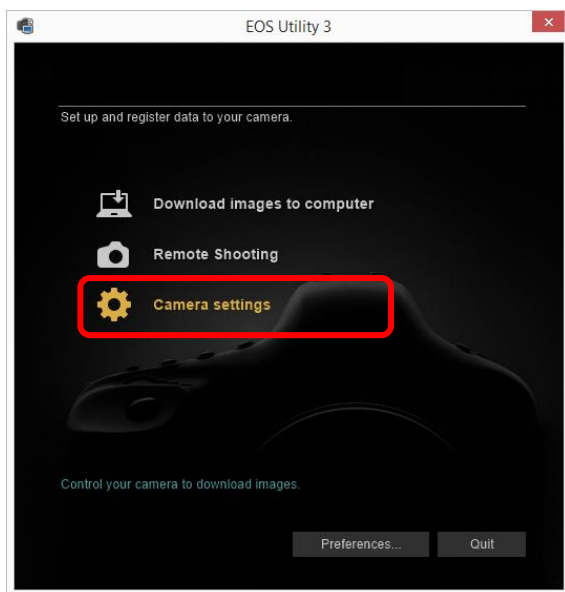
➤ Instructions on updating the firmware using EOS Utility are listed from Section (3-1).

(3-1) Connect the camera and the computer.

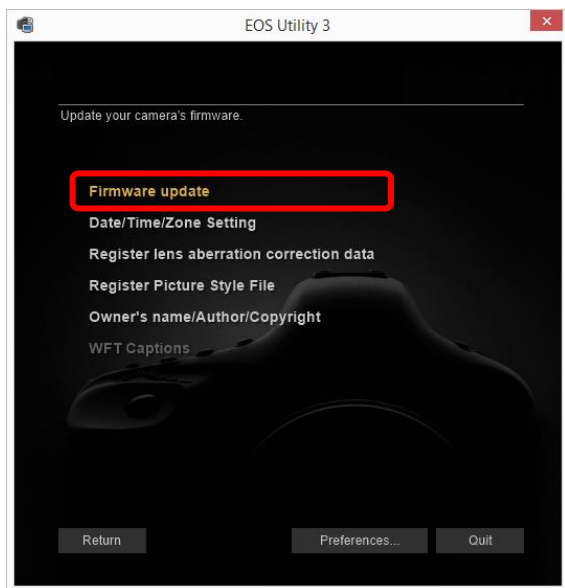
1. Rotate the Mode Dial to select <P> mode.
2. Insert an SD card that has been formatted in the camera into the camera.
3. Connect the camera and the computer with a USB cable, and then set the camera's power switch to <ON>.

(3-2) Start the firmware update.

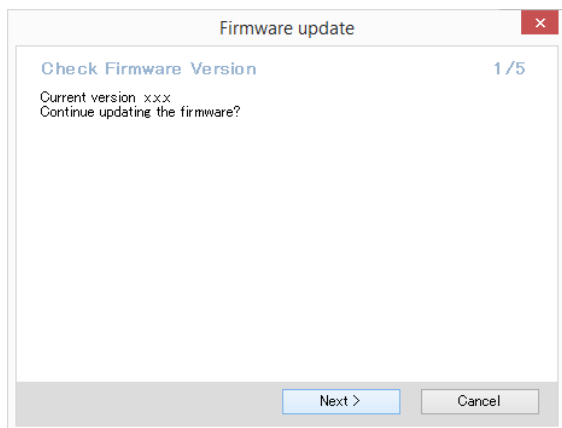
1. Start EOS Utility.
2. Click the [Camera settings] button.



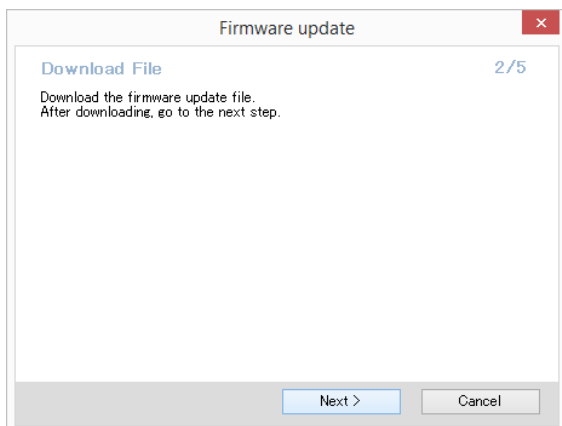
3. Click the [Firmware update] button.



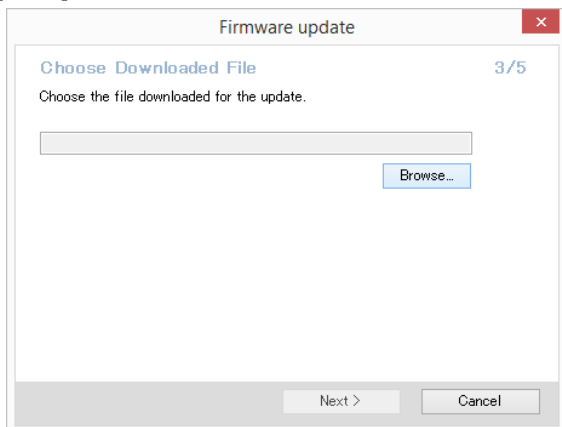
The firmware version has been confirmed, so click [Next].



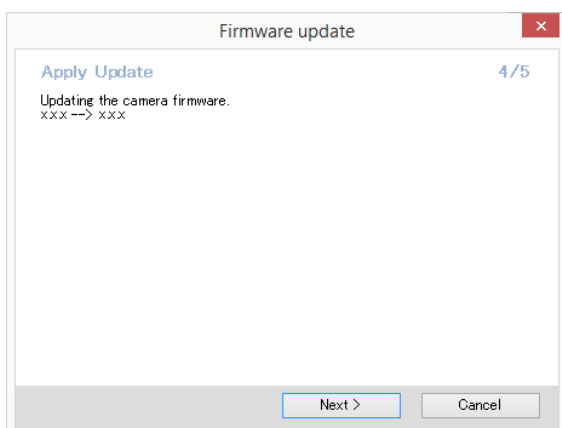
5. Please download the firmware update file, and after downloading, click [Next].



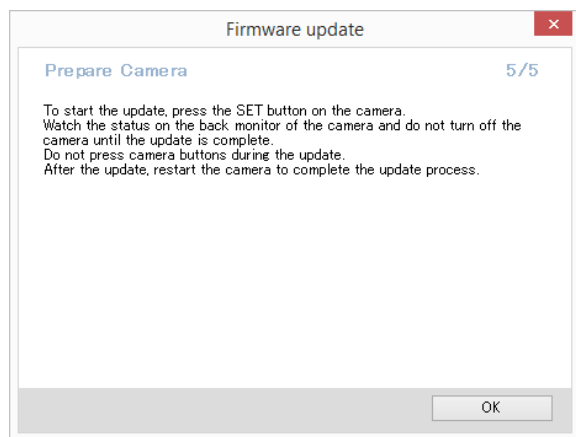
6. The selection window of the downloaded file will appear, so click [Browse] to select CCF19101.FIR, and then click [Next].



7. A confirmation window appears, so click [Next].



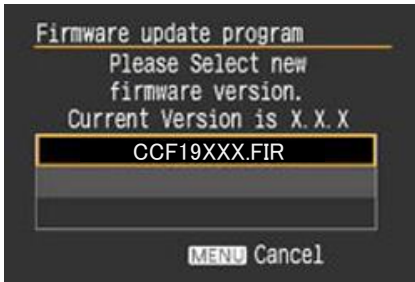
8. A window with cautionary messages about the update appears, so click [OK].



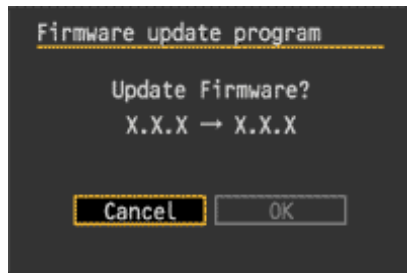
9. Follow the instructions from Step (4) onward on the camera.

(4) Update the firmware.

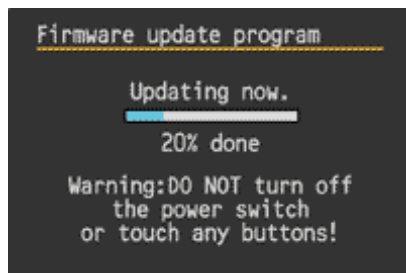
1. The screen will appear on the camera's LCD monitor.



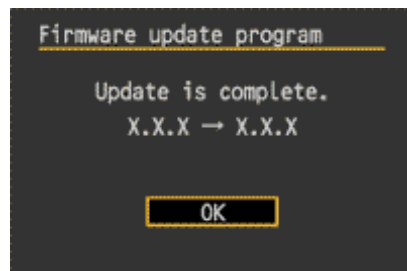
2. If you press the <SET> button, a confirmation screen will appear, so check the firmware information displayed, select [OK], and then press the <SET> button again to start the firmware update.



3. The message below will appear during the update.



4. When the update is completed, the message will appear on the camera's LCD monitor.
5. Complete the firmware update by pressing the <SET> button.



The firmware update is now completed.

When the firmware update operations are finished, turn the camera <OFF>, and then remove the battery pack from the camera for at least two seconds. The new firmware will become effective after the battery pack is reinstalled and the camera turned on again.

Format the SD card before using it again.

Verifying the firmware version

1. Turn the Power Switch <ON>, and then press the <MENU> button.
2. The updated firmware version is displayed under "Firmware Ver.X.X.X" at the bottom of the settings menu in "Set-up 5 (Yellow)".

* This is the current firmware version.

Note: Select <P> mode if you wish to check the firmware version.

If an ERROR message appears during the firmware update

If the screen below appears, remove the battery pack and check to make sure that the battery capacity is sufficient and that the firmware update files have been properly saved to the SD card.

After having performed the above procedure, if there is no problem, repeat the update operations again.

If the problem persists, please contact the Canon Customer Support Center in your region.

