

-English-

4K5020Z/4K6020Z/4K6021Z Firmware Update Procedures

Precaution:

- 1) A power failure during the firmware writing operation may disable the projector for normal startup and functioning. Do not shut off the power during the firmware writing operation.
- 2) Do not disconnect the USB flash drive during firmware writing operation. Doing so may disable the projector for normal startup and functioning.
- 3) Do not press any buttons during firmware writing operation.
- 4) The menu settings will revert to the factory default settings when this firmware is updated. If necessary, please record the menu settings and restore the settings after update.

[What to prepare]

Projector body

USB flash drive (Initialized. 64MB or more, FAT32/exFAT formatted.)

Remote control (Bundled. If not available, you may use the keys on the main unit.)

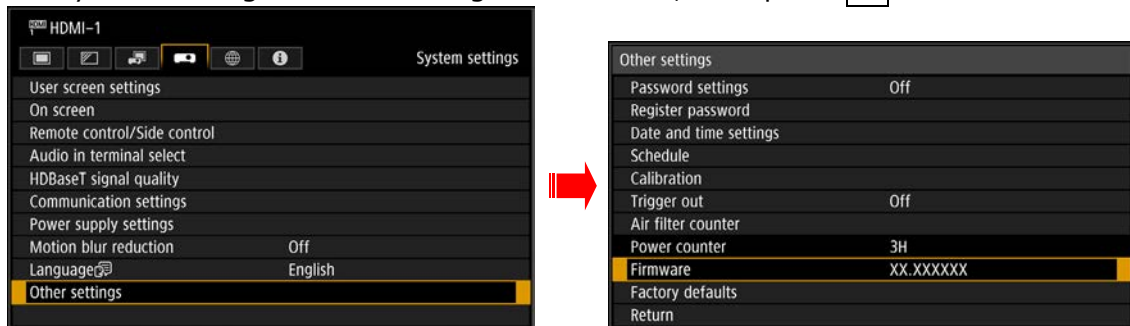
Firmware update file (Downloadable from Canon's Website.)

[Firmware Update]

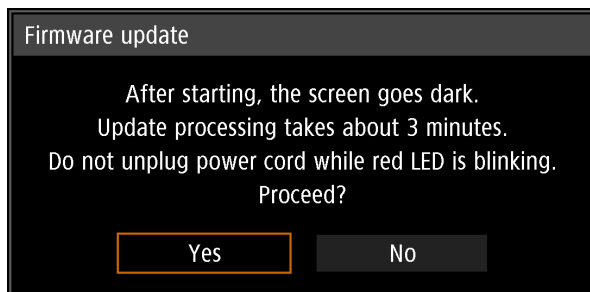
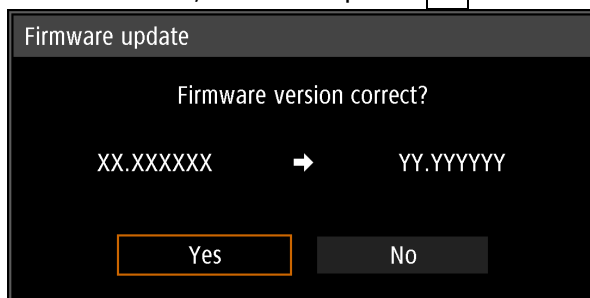
In the following instructions, XX.XXXXXX indicates the current firmware version and YY.YYYYYY indicates the firmware version for the update.

1. Download the zipped file from Canon's Website.
2. Extract the downloaded file, and copy all seven files that are located in the folder with the model name to the root directory of the USB flash drive.
3. Insert USB flash drive to USB port on the projector.

4. Press the Power button to turn on the projector and press **MENU** button. Select System settings->Other settings-> Firmware, then press **OK** button.



5. Select Yes, and then press **OK** button. The confirmation window will appear. Select Yes, and then press **OK** button



Note: If the firmware version of the projector is the same as the version in USB flash drive, firmware update will not be carried out. The message "The firmware has already been updated" will appear.

If the Firmware update screen doesn't appear on projector, the firmware update file may not have been properly copied to the USB flash drive, so please try again starting from step 1.

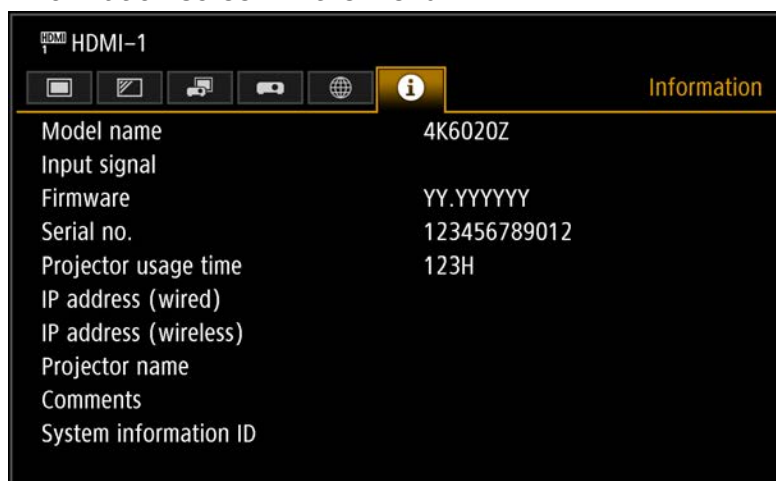
6. And then the LED will start to blink. When all LED turn off, firmware update process is completed.

 Updating firmware.

Screen will go dark, and updating will continue.
Do not unplug power cord while red LED is blinking.

[Confirming the firmware update]

To check the firmware version, press the Power button to turn on the projector and press **MENU** button. Confirm the firmware (version) "YY.YYYYYY" on the Information screen in the Menu.



[If an ERROR message appears during the firmware update]

If "Reading firmware file failed" message appears, the required files may not be copied on the USB flash drive. Check that the four files in the folder with the model name have been copied to the root directory of the USB flash drive.

If the problem persists, please contact the Canon Customer Support Center in your region.

 Firmware update

Reading firmware file failed.