



ScanGear CS-U 6.2 User's Guide

for CanoScan N670U/N676U/N1240U Color Scanner



for Windows for Macintosh

Troubleshooting

Glossary

Index

Copyright Notice

Copyright ©2001 Canon Inc.

This manual is copyrighted with all rights reserved. Under the copyright laws, this manual may not be copied, in whole or in part, without written consent of Canon Inc. Under the law, copying includes translating into another language or format.

In this manual, screen shots are taken with Windows Millennium Edition (Me). When you use Windows 98, Windows 2000 Professional or Macintosh, screen designs are slightly different from this manual.

Microsoft and Windows are registered trademarks or trademarks of the Microsoft Corporation in the United States and other countries. Macintosh, Power Macintosh, Mac OS and ColorSync are trademarks of Apple Computer, Inc., registered in the U.S. and other countries. iMac is a trademark of Apple Computer, Inc. Adobe ® and Adobe ® Photoshop are trademarks of Adobe Systems

Adobe ® and Adobe ® Photoshop are trademarks of Adobe Systems Incorporated.

Canon, and CanoScan are registered trademarks of Canon, Inc. ColorGear and ImageTrust are registered trademarks of Canon Inc. All other names are trademarks of their respective companies.

Troubleshooting

Glossary

Index

Chapter 1 Before You Begin	
Welcome to ScanGear CS-U 6.2	
System Requirements	
Windows	
Macintosh	
Starting and Closing ScanGear CS-U	
Windows	
Macintosh	
Getting Help in ScanGear CS-U	
Windows	
Macintosh	
Chapter 2 Simple Mode and Advanced Mode	12
What are the Simple Mode and Advanced Mode?	
Switching Between the Simple and Advanced Modes	
Switching between the Simple and Maraneca Modes	
Simple Mode Main Window	15
	15
Simple Mode Main WindowAdvanced Mode Main Window	15 16
Simple Mode Main Window	15 16
Simple Mode Main Window	151618
Simple Mode Main Window	15161919
Simple Mode Main Window	1516192023
Simple Mode Main Window	1518192023
Simple Mode Main Window	151819202324
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet	15181920232430
Simple Mode Main Window	15181920243030
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet The Scanner Sheet The Tone Sheet	151819202324303034
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet The Scanner Sheet The Tone Sheet Contrast/Brightness Sheet	15181920232430303440
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet The Scanner Sheet Contrast/Brightness Sheet Gamma Sheet	151820232430344043
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet The Scanner Sheet Contrast/Brightness Sheet Gamma Sheet Histogram Sheet	15181920233030344043
Simple Mode Main Window Advanced Mode Main Window Chapter 3 What is on the screen? Main Window Toolbar Scanning Buttons Simple Mode Main Window Advanced Mode Main Window The Main Sheet The Scanner Sheet Contrast/Brightness Sheet Gamma Sheet	1518192024303440434446

Troubleshooting

Glossary

Index

Chapter 4	Scanning an Original	52
•	g for the Scanning Job	
-	art	
	ng and Scanning an Original	
Scar	nning in the Simple Mode	56
	nning in the Advanced Mode	
Scar	ming in the Advanced Woode	
Chapter 5	Multi-Photo Mode	65
-	oto Mode	
	erations	
	ing the Photos	
Chapter 6	Settings in the Windows Control	
	(Windows only)	
	Scanners and Cameras Properties	
	Settings	
	ettings	
	ces Settings	
Color IVIa	anagement Settings	//
Chapter 7	Uninstalling ScanGear CS-U	78
	ling ScanGear CS-U	
Chapter 8	Troubleshooting	80
	Checklist	
How to A	Avoid Problems	82
Troubles	hooting Checklist	84
Glossary		90
Giossai y	••••••	
Index		104
Customer	Support Help Desk	109
Index		104

1

Contents

Troubleshooting

Glossary

Index

Before You Begin

Welcome to ScanGear CS-U 6.2

System Requirements

Starting and Closing ScanGear CS-U

Getting Help in ScanGear CS-U

Contents

Troubleshooting

Glossary

Index

Welcome to ScanGear CS-U 6.2

Welcome to Canon ScanGear CS-U 6.2.

ScanGear CS-U 6.2 (hereafter referred to as ScanGear CS-U) will provide flexible, efficient image enhancement tools for scanning with your CanoScan N670U/N676U/N1240U Scanner by providing an interface with a variety of software applications.

ScanGear CS-U has a number of powerful features that help you achieve peak performance with your scanner. Using ScanGear CS-U, you can preview and adjust an image before the image is scanned and acquired by the parent software application.

Normally when you start a scanning job, you will see the ScanGear CS-U main window with its toolbar, Preview Area, and tabs.

However, some software applications may not open the ScanGear CS-U main window. When this occurs you cannot use the settings described in this user's guide because the host software application will provide the settings so you can change the image after it is acquired. When a software application uses ScanGear CS-U without opening the ScanGear CS-U main window, this is called the windowless mode.

Contents

Troubleshooting

Glossary

Index

System Requirements

The hardware and software listed below is required to use ScanGear CS-U.

Windows

Computer: IBM PC/AT Compatible with USB port(s) standardly

OS: Windows 98

Windows Millenium Edition Windows 2000 Professional CPU: Pentium 150MHz or greater

RAM: 64MB or more

HDD Free Space: Approx. 10MB (When Installation) or more

Display: 800 x 600 dots

High Color (16 bit) or greater

Interface: USB 1.1 CD-ROM Drive: Necessary



Note

USB Expansion card is not guaranteed.

Contents

Troubleshooting

Glossary

Index

Macintosh

Computer: Macintosh with USB port(s) standardly

OS: Mac OS 8.6 Mac OS 9.0 Mac OS 9.1

Mac OS X (Classic Mode only)

CPU: Power PC G3 or greater

RAM: 64MB or more

With Mac OS X 128MB or more

HDD Free Space: Approx. 10MB (When Installation) or more

Display: 800 x 600 dots

32000 colors or greater

Interface: USB 1.1 CD-ROM Drive: Necessary



Note

• USB Expansion card is not guaranteed.

Contents

Troubleshooting

Glossary

Index

Starting and Closing ScanGear CS-U

ScanGear CS-U is not a stand-alone program that can be started by itself. It is used as a TWAIN driver (Windows) or plug-in (Macintosh). Start the application program first, then start ScanGear CS-U from the program.



When starting ScanGear CS-U, confirm that the scanner is correctly connected to the computer.

Note

Windows

Starting

- **1.** Start the TWAIN-compliant application software such as PhotoStudio or Photoshop.
 - < If you have installed another scanner or a digital camera, select this scanner. >
 - **a.** Click the [File] menu and select [Select Source] or such.
 - **b.** Click to highlight [CanoScan N670U/N676U] or [CanoScan N1240U] and click [Select].
- **2.** Click the [File] menu and select [Acquire] or such. ScanGear CS-U will start.

Closing

Click the X (close box) in the ScanGear CS-U window.

Before You Begin

Contents

Troubleshooting

Glossary

Index

Macintosh

Starting

- **1.** Start the parent application software such as PhotoStudio or Photoshop.
- **2.** Click the [File] menu and select [Acquire] or such, and [ScanGear CS-U 6.2.0...]. ScanGear CS-U will start.

Closing

When scanning is completed, the ScanGear CS-U window automatically closes (Macintosh only).

If the "Automatically quit ScanGear CS-U after scanning" (\$\approx p.39\$) is off, click the (close box) in the ScanGear CS-U window.

Contents

Troubleshooting

Glossary

Index

Getting Help in ScanGear CS-U

Windows

For information about using ScanGear CS-U, open the on-line Help by clicking the Help button on the toolbar.

Click the Contents or Index tab to see if the topic you are looking for is covered elsewhere in on-line Help.

Macintosh

For information about using ScanGear CS-U, display the baloon help by clicking the Help button on the toolbar. To close the baloon help, click the Help button again.

2

Contents

Troubleshooting

Glossary

Index

Simple Mode and Advanced Mode

What are the Simple Mode and Advanced Mode?

Simple Mode Main Window

Advanced Mode Main Window

Simple Mode and Advanced Mode

Contents

Troubleshooting

Glossary

Index

What are the Simple Mode and Advanced Mode?

You can run ScanGear CS-U in either of two modes: the Simple Mode and Advanced Mode.

Simple Mode

The Simple Mode, as its name implies, is easy to use and fast. You can set up a scanning job quickly just by selecting from the name that best describes the job you want to execute: Color Photo, Color Photo Fine, B&W Photo, and so on. All you have to do is select one Image Type setting which sets up the scanning job for you automatically. You can accept the settings and start the scanning job, or you can make small adjustments to the settings before you begin. For routine scanning jobs you can create your own Image Types and save them under a name that will listed among the pre-defined selections.

Advanced Mode

The Advanced Mode presents more options which allow you to set up professional quality scanning jobs. You can use precise settings to select the scanning area in the Preview Area, adjust Color Mode and Resolution, and take advantage of the wide selection of Tone options (adjusting Contrast/Brightness, Gamma, Histogram, Special Tone Curve, and Threshold).

Simple Mode and Advanced Mode

Contents

Troubleshooting

Glossary

Index

Switching Between the Simple and Advanced Modes

You can switch between the Simple and Advanced Modes simply by clicking a button.

- In the Simple Mode main window, click the Advanced Mode button to open the Advanced Mode main window.
- In the Advanced Mode main window, click the Simple Mode button to open the Simple Mode main window.



If you change the settings in either the Simple Mode or Advanced Mode, the changes will be reflected in the settings of the other mode.

Note

Simple Mode



Advanced Mode



Windows





Simple Mode and Advanced Mode

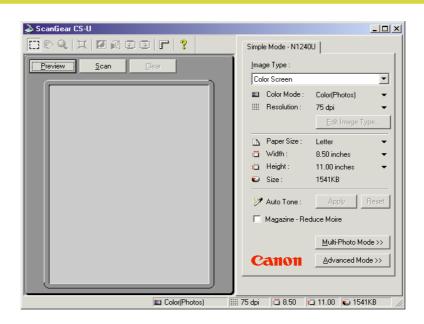
Contents

Troubleshooting

Glossary

Index

Simple Mode Main Window



The ScanGear CS-U main window in the Simple Mode has only one sheet, named "Simple Mode" followed by the name of your scanner. Use the Simple Mode sheet settings to select the settings for a scanning job.

Simple Mode and Advanced Mode

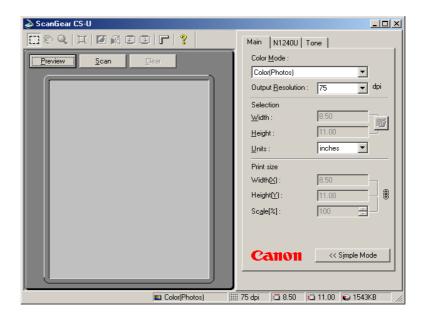
Contents

Troubleshooting

Glossary

Index

Advanced Mode Main Window



The ScanGear CS-U main window in the Advanced Mode has more sheets to perform the settings for scanning.

In the Advanced Mode click the Main tab, Tone tab (or Halftone tab), or the Scanner tab to open the Main sheet, Tone sheet (or Halftone sheet) or Scanner sheet. Use the settings on each sheet to perform important settings for scanning.



Note

In the Advanced Mode, the name of your scanner (N670U/ N676U or N1240U) is displayed on the tab of the Scanner sheet.

Simple Mode and Advanced Mode

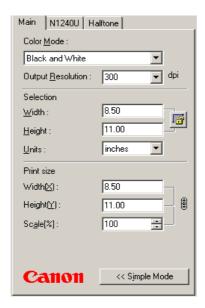
Contents

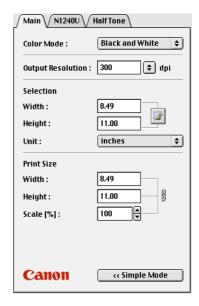
Troubleshooting

Glossary

Index

If you select Black and White for the Color Mode on the Main sheet, the Tone tab is replaced with the Halftone tab.





Windows

Macintosh

With Windows, if you select Text Enhanced for the Color Mode on the Main sheet, neither Tone tab nor Halftone tab is displayed.

Troubleshooting

Glossary

Index

What is on the screen?

Main Window

Toolbar

Scanning Buttons

Simple Mode Main Window

Advanced Mode Main Window

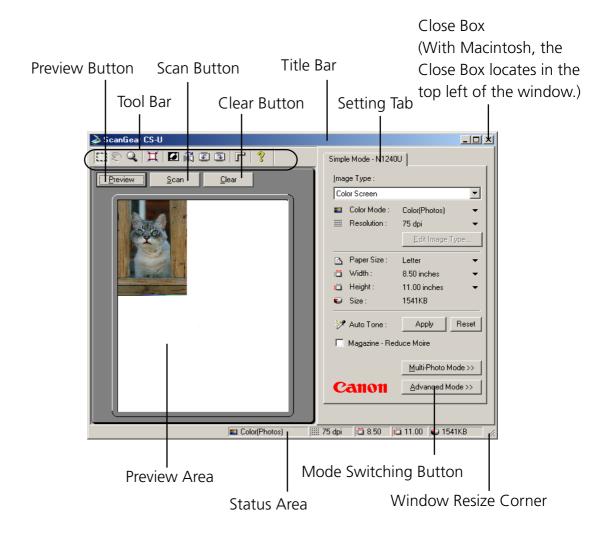
Contents

Troubleshooting

Glossary

Index

Main Window



Contents

Troubleshooting

Glossary

Index

Toolbar

Buttons on the toolbar help you to perform important tasks like, cropping images, moving images, zooming, and so on.



Crop Button

Click the Crop button and drag the pointer in any direction to draw a rectangle around the area you want to select for scanning. This reduces the time it takes to scan an image because you are pre-scanning or scanning only the necessary section of the image, not the whole area. To un-crop the image simply click outside the cropped area.

Move Image Button

Use the Move Image button to scroll the image up/down or left/right when the previewed image has been enlarged with the Zoom Tool button and is too large to be viewed all at once. Click the Move Image button and drag the image with the hand image pointer.



Note

The Move Image button is not available when the previewed image has not been enlarged and is displayed entirely in the Preview Area.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Q Zoom Tool Button

Click the Zoom Tool button and then click the left or right mouse button to change the size of the Preview image.

- To increase the magnification of the image, click the Zoom Tool button then click the left mouse button (Windows) / click the mouse button (Macintosh) on the area of the previewed image to view. You can repeat this procedure to magnify the image up to 4 times its previewed size.
- To decrease the magnification of the image, click the Zoom Tool button then click the right mouse button (Windows) / click the mouse button while pressing [Option] key (Macintosh) on the magnified image.

X Auto Crop Button

After clicking the Crop button and drawing a rectangle around the part of the image that you want to scan, click the Auto Crop button to size the rectangle for the best fit around the object enclosed by the rectangle.

■ Negative/Positive Button

Click the Negative/Positive button to invert the colors and create a negative of the image.

Mirror Button

Click the Mirror button to flip the image horizontally like a mirror image.

Rotate Left Button

Click the Rotate Left button to rotate a scanned image left 90 degrees (counterclockwise). Click this button repeatedly to continue rotating the image left.

Contents

Troubleshooting

Glossary

Index

Rotate Right Button

Click the Rotate Right button to rotate a scanned image right 90 degrees (clockwise). Click this button repeatedly to continue rotating the image right.

PRulers Button

Click the Rulers button to display a ruler in the Preview Area to help with sizing and cropping the image. To select the gradations for rulers, click the down-arrow for Units on the Main sheet and then select the units of measure from the drop-down list.

Yelp Button

Windows : Click the Help button to display the ScanGear CS-U on-line Help.

Macintosh: Click the Help button to display / close the baloon help.

Contents

Troubleshooting

Glossary

Index

Scanning Buttons

<u>Preview</u>

Preview Button

Click the Preview button to pre-scan the image and display it in the Preview Area so you can decide whether the image needs any adjustments or if you want to apply any special effects. Click this button after cropping the previewed image to perform the enlarged preview.



Note

After you click the Preview button, the Preview button becomes a Cancel button. Click this Cancel button to cancel the pre-scan operation.

<u>S</u>can

Scan Button

Click the Scan button to scan the image on the scanner with any special effects or adjustments that have been applied and send the scanned image to the software application from which you launched the ScanGear CS-U.



Note

After you click the Scan button, the Scanning dialog box is displayed. Click the Cancel button in this dialog box to cancel the scan operation.

<u>C</u>lear

Clear Button

Click the Clear button to clear the settings for the preview image displayed in the preview area. Does not clear (delete) the image itself.



Note

Clicking the Clear Botton while pressing [Ctrl] (Windows) / [Command] (Macintosh) key clears the image in the preview area.

Contents

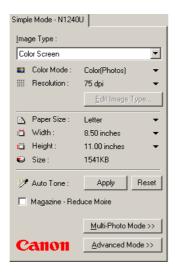
Troubleshooting

Glossary

Index

Simple Mode Main Window

In the Simple Mode, only the Simple Mode sheet is available in the main window.



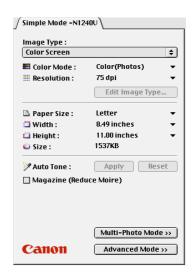


Image Type

When you select the Image Type based on how you intend to use the scanned image, the Color Mode and Resolution settings are selected for you automatically for optimum scanning results. Here is a summary of the available Image Type settings for the image Color Mode and Resolution.

- •Color Screen (Color, 75 dpi): Use to scan the original as it appears on the monitor.
- Color Photo (Color, 150 dpi): Use to scan color photographs.
- Color Photo Fine (Color, 300 dpi): Use to scan color photographs for best quality in the scanned image.
- •BJ Printer (Color, 360 dpi): Use to scan a color original that you intend to print on a Bubble Jet printer for maximum quality in the printed image.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

- •B/W Photo (Grayscale, 150 dpi):
- Use to scan black-and-white photographs with varying shades of gray.
- •B/W Photo Fine (Grayscale, 300 dpi):

Use to scan black-and-white photographs with varying shades of gray for best quality in the scanned image.

•Line Art (Black and White, 300 dpi):

Use to scan of a black-and-white original that contains a graphic illustration.

• Laser Printer (Black and White, 600 dpi):

Use to scan a black-and-white original that you intend to print on a black-and-white laser beam printer.

• FAX (Text Enhanced for Windows / Black and White for Macintosh, 200 dpi):

Use to scan an original that you intend to send by facsimile.

•OCR (Text Enhanced for Windows / Black and White for Macintosh, 300 dpi.):

Use to scan pages of text that you intend to capture with an OCR software application.



With Macintosh, Black and white is applied as the Color Mode instend of Text Enhanced.

Note

The order of the items is different from the one with Windows.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Color Mode

Displays the Color Mode setting for the currently selected Image Type. And the Mode can be set to one of the settings provided. In this case, a new Image Type can be saved under a new name.

- Black and White The image is scanned in black and white.
- **Grayscale** The image is scanned in black and white but if the original is in color most of the colors will be shaded.
- Color (Photos) The image is scanned in color.
- **Color (Documents)** Select for the best possible color quality for documents. Scanning speed at this setting will be slower than with the Color (Photos).
- **Text Enhanced (only for Windows)** Converts grayscale images to black and white using Canon ImageTrust technology. This setting produces sharper text which will be easier for OCR software to read.



Note

- The Text Enhanced selection requires more time than the Black and White setting, because digitization of the scanned image is performed after scanning it in Grayscale.
- Selecting the Color Mode setting automatically resets the Advanced Mode Tone tab settings.
- Selecting Black and White or Text Enhanced sets the Resolution setting to 300 dpi. If you select any setting other than Black and White or Text Enhanced, the Resolution setting is re-set automatically to the base setting for the Image Type selection.

Contents

Troubleshooting

Glossary

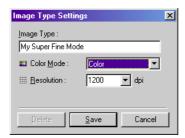
Index

Resolution

Displays the Resolution setting for the currently selected Image Type. And the Resolution can be set to one of the settings provided. In this case, a new Image Type can be saved under a new name.

Edit Image Type Button

Click the down-arrow for Image Type and select Custom (or select a previously saved custom selection) and click the Edit Image Type button to open the Image Type Settings dialog box. You can create and save up to 12 custom settings of your own.





The Edit Image Type button is not enabled until you select Custom (or a custom setting previously saved) from the Image Type drop-down list. This button is also enabled after you select one of the pre-defined Image Types and change the Color Mode or the Resolution setting.

Contents

Troubleshooting

Glossary

Index

Paper Size

Specifies the paper size of the image to be scanned.



Changing the Paper Size clears the Preview area and clears all settings set with the Toolbar and Tone sheet buttons.

- Business Card
- Statement
- B5
- Executive
- Letter
- A4
- L Portrait
- L Landscape
- LL Portrait
- LL Landscape
- Postcard (6"x4")
- Full Platen

Width

Displays the width of the scanning area currently selected in the Preview Area. You can change the units to measure the scanning area.

Height

Displays the height of the scanning area currently selected in the Preview Area. You can change the units to measure the scanning area.

Size

Displays the estimated file size of the image in the Preview Area.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Auto Tone

Click the Apply button to have ScanGear CS-U automatically adjust the tone of a pre-scanned color image within the cropped area. The Auto Tone is available only when Color or Grayscale has been selected on the Main sheet and when Canon ColorGear Color Matching (Windows) / ColorSync Color Matching (Macintosh) is not selected on the Scanner sheet. To cancel the Auto Tone, click the Reset button.

Magazine-Reduce Moiré

Click this check box if you want ScanGear CS-U to conduct moiré reduction to improve the overall image quality. Moiré are dot patterns that interfere with processing images for professional use and are usually caused by poor dithering resulting from scanning images from newspapers, books, magazines, etc.

This function is the same as the Descreen function in the Advanced mode.

Multi-Photo Mode

Click this button to start Multi-Photo Mode Scanning.

Multi-Photo Mode is a function used when scanning more than 2 photos with a single operation, and makes the multiple scanned images appear individually in a new window of the application. If you place the photo obliquely, this function will make the adjustment automatically. See Chapter 5 for details.(*p.66)

What is on the Screen?

Contents

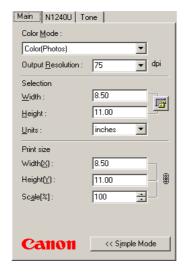
Troubleshooting

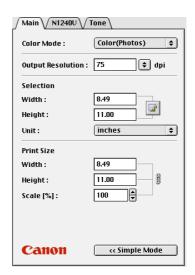
Glossary

Index

Advanced Mode Main Window

The Main Sheet





Color Mode

The Color Mode determines how the original will be scanned: Black and White, Grayscale, Color, etc. Click the down-arrow and select a setting from the drop-down list.

- **Black and White** The image is scanned in black and white.
- **Grayscale** The image is scanned in black and white but if the original is in color most of the colors will be shaded.
- Color (Photos) The image is scanned in color.
- **Color (Documents)** Select for the best possible color quality for documents. Scanning speed at this setting will be slower than with the Color (Photos).
- **Text Enhanced (only for Windows)** Converts grayscale images to black and white using Canon ImageTrust technology. This setting produces sharper text which will be easier for OCR software to read.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index



Note

- The Text Enhanced selection requires more time than the Black and White setting, because digitization of the scanned image is performed after scanning it in Grayscale.
- Selecting the Color Mode setting automatically resets the Tone tab settings.

Output Resolution

Click the down-arrow and select one of the pre-set Resolution settings to set the resolution for the scanning job. The default setting is 75 dpi. Resolution can be set within the range of 25 dpi - 2400 dpi (entering a value into the entry box adjusted in increments of 1 dpi is also possible), or values of 4800, 7200 or 9600 can be entered directly.

- The higher the resolution, the better the quality of the displayed image but the slower the scanning speed. Make sure you select a setting based on the capability of your output device.
- You can enter the value directly into the entry box to scan. However, when you crop an image with a size of more than 21,000 x 30,000 pixels (Windows) / 30,000 x 30,000 pixels (Macintosh), because of the application's specification, the scanning job cannot be performed.

Contents

Troubleshooting

Glossary

Index

Selection

Use the Selection options to set the exact size of the image input.



Note

To select the area to scan, use the Crop button or Auto Crop button or enter the desired dimensions in the text box.

- Width and Height The width and height of the current selection, or if there is no selection, the maximum input size, measured from the upper left corner of the image in the Preview Area and based on the current paper size. To change the Width and Height settings, click the Crop button on the toolbar and select a section of the image in the preview area, or just type the desired dimensions into the Width and Height text boxes.
- **Units** Click the down-arrow and select a unit to measure the scanning area. Changing the Units setting does not affect the image in the Preview Area.
- **Keep Proportions button** Click this button to maintain the Width and Height proportions. If you change Width or Height, the other setting will be adjusted automatically to maintain the proportion of the original image. As you enlarge or reduce the selection, note that the Width and Height of the selection remain in correct proportion.

Contents

Troubleshooting

Glossary

Index

Print Size

Use the Print size selection to set the output image size. Varying one of Width, Height or Scale makes the others vary automatically. The resolution of the scanned image is kept as specified, so that the scanning resolution changes according to the size setting here.

- **Width and Height** Set the width and height of the image size after scan according to the Unit in the Selection options. The initial values are the same as those in the Selection options.
- **Scale** Allows you to specify the image size after scanning 25% to 400% (preset to 100%) as a percentage of the specified scan area.



Note

• Sets the scale for the image sent to the parent software application and has no effect on the image displayed in the Preview Area.

Contents

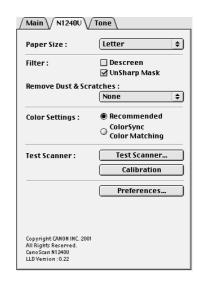
Troubleshooting

Glossary

Index

The Scanner Sheet





When you click on the Scanner tab (N670U/N676U or N1240U), the Scanner sheet opens.

Paper Size

Specifies from the drop-down list the paper size of the image to be scanned.

- Business Card
- Statement
- B5
- Executive
- Letter
- A4
- L Portrait
- L Landscape
- LL Portrait
- LL Landscape
- Postcard (6"x4")
- Full Platen



Note

Changing the Paper Size clears the Preview area and clears all settings set with the Toolbar or the buttons on the Tone sheet buttons.

Contents

Troubleshooting

Glossary

Index

Descreen

Click this check box if you want ScanGear CS-U to conduct moiré reduction to improve the overall image quality. Moiré are dot patterns that interfere with processing images for professional use and are usually caused by poor dithering resulting from scanning images from newspapers, books, magazines, etc.



Note

- When the image would not be improved with Descreen, try to switch the Unsharp Mask function off.
- The effect by Descreen will not show in the Preview area.

Unsharp Mask

Click this check box to switch the Unsharp Mask feature on and off. Sharpens an image, such as a photograph that is slightly out of focus, by emphasizing the contrast to make outlines clearer.

Contents

Troubleshooting

Glossary

Index

Remove Dust and Scratches

This function automatically produces a scanned photo image with the areas under small bits of dirt or scratches removed. The available settings are [None], [Soft], [Normal] and [Hard].

•**Soft** Compensates for high-contrast dirt and scratches. At this setting, it may not be possible to restore areas under large flecks of dirt or scratches.

•Normal This setting is recommended for most purposes.

•**Hard** Compensates for low-contrast dirt and scratches. Although its may restore areas under large flecks of dirt or scratches, it may leave artifacts after processing.



Note

- You can perform this function only when the previewed image appears.
- With large dust and scratches, the traces may remain after this function.
- Areas under dirt and scratches may not be removed if the selected scan area is too small.
- There are occasions when areas under dirt or scratches on the top or bottom edges cannot be removed.
- With this function On, it will take longer to scan.
- When you set both [Descreen] and [Remove Dust and Scratches] to On, only [Descreen] will take effect.
- With books and magazines, this function may not perform well.

This function is particularly effective at removing dirt or scratches from images with large areas of relatively consistent coloring, such as sky shots, etc.

Contents

Troubleshooting

Glossary

Index

Color Settings

When the Color Mode is set to Color, you can select the color adjusting method for scanning from Recommended or Canon ColorGear (or ColorSync) Color Matching. The default setting is Recommended.

Recommended

Reproduces the colors of the scanned item vividly on a computer display. You are advised to use this mode under normal circumstances.

- Canon ColorGear Color Matching (Windows)
- ColorSync Color Matching (Macintosh)

Automatically matches the color settings of the scanner, computer display and color printer. Select this mode when you wish to set the appropriate color profile to view the colors of the scanned image on the computer display as closely matched to the original image as possible.



Note

When you specify "Canon ColorGear Color Matching" or "ColorSync Color Matching" setting, the Auto Tone button will be grayed out and the Tone sheet in the Advanced Mode will not be displayed.

Test Scanner

Click this button to open the Scanner Diagnostics dialog box. Click the Start button in the Scanner Diagnostics dialog box to test your Scanner. After the test is complete, a message is displayed here to inform you of the results. If a problem is reported after the test, use your scanner instructions to troubleshoot the problem. During the test, do not open the document cover of the scanner.

Calibration

Click this button to start calibration. Calibration is the adjustment of color processing for input and output devices so the colors in the scanned image match the colors you see on the computer screen and in the printed image. During calibration, do not open the document cover of the scanner.

Contents

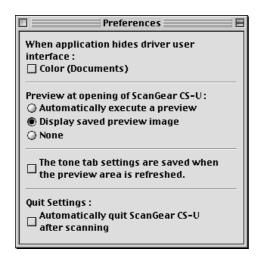
Troubleshooting

Glossary

Index

Preferences (for Macintosh)

Click this button to display the Prefereces sheet for Macintosh. With Windows, the Preferences setting sheet is in Windows Contorol Panel. Refer to Preferences Settings section in Chapter 6. (*p.75)



When application hides driver user interface

Color (Documents)

When you place a check mark in this check box, the scan will be executed in Color (Documents), if even the application software sets the Color Mode to Color (Photos). The default setting is Off.

Preview at opening of ScanGear CS-U

Automatically execute a preview

This setting switches the automatic preview feature on. When this feature is selected, a preview is executed automatically when ScanGear CS-U is launched, and an image of the original on the scanner is displayed in the Preview Area.

Display saved preview image

This setting switches the preview image cache feature on. When this feature is selected, the image in the Preview Area is saved when ScanGear CS-U is closed and then displayed again the next time ScanGear CS-U is launched.

None

Click this button to switch the automatic preview and preview image cache features off.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

The tone tab settings are saved when the preview area is refreshed

Click the check box if you want to save the tone tab settings although the preview area is refreshed by previewing a new image.

Quit Settings

• Automatically quit ScanGear CS-U after scanning
The initial setting is "on (checked)". ScanGear CS-U will
automatically close after scanning an image. Click the check box to
set it to "off", if you want to manually close the ScanGear CS-U
window.

Contents

Troubleshooting

Glossary

Index

The Tone Sheet

The Tone sheet is displayed only when Color or Grayscale has been selected for Color Mode on the Advanced Mode Main sheet and when Canon ColorGear Color Matching / ColorSync Color Matching is not selected on the Scanner Sheet.

- Changing the Color Mode selection or clicking the Clear button restores the default settings on the Tone sheet.
- Tone sheet adjustment is conducted with the Preview Area.
- Settings can be selected even when there is no image in the Preview Area. In this case the settings take effect on the next scanned image.



These are the Tone sheet buttons that open each tool chart and allow you to enhance images in the Preview Area.

Samples and detailed descriptions of each sheet are provided on the following pages.

Tone Sheet Buttons



Auto Tone button

Auto Tone button turns the automatic tone correction feature on. Automatic tone correction automatically adjusts the image tone within the cropped area to produce a better image. This button and the Auto tone in the Simple Mode sheet have the same feature.

Contrast/Brightness button

Opens the Contrast/Brightness sheet and allows you to adjust the brightness and contrast of the entire image.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Gamma button

Opens the Gamma sheet and allows you to shift mid-tones so lighter colors are lightened and darker colors are darkened.

Histogram button

Opens the Histogram sheet and allows you to adjust tone intensity to enhance an image that is either too light or too dark.

Special Tone Curves button

Opens the Special Tone Curves sheet and allows you to adjust the tones for one or all of the three primary colors (RGB) by selecting a special tone curve or editing a tone curve.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Common Buttons

The Tone sheet settings are commonly set with the Load, Save, Reset and All Reset buttons described below.

Load Button

When Color Mode is set for Color (Photos) or Color (Documents), a user-saved file (*.adc) is opened and used for color adjustment.

When Color Mode is set for Grayscale, user-saved file (*.adg) is opened and used for gray adjustment.

Save Button

When Color Mode is set for Color (Photos) or Color (Documents), the user-defined settings are saved to a file (*.adc) for color adjustment.

When Color Mode is set for Grayscale, the user-defined settings are saved to a file (*.adg) for color adjustment.

The system determines the path and file name for the saved file.

Reset | Reset button

Resets displayed settings of the channel (M, R, G or B) of the function (Contrast/Brightness, Gamma, Histogram or Special Tone Curve) to their default.

All Reset button

Resets all the settings of the channels (M, R, G and B) of all functions (Contrast/Brightness, Gamma, Histogram and Special Tone Curve) to their default. Also resets the adjusted image using the Auto tone function to the initial status.

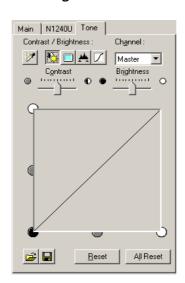
Contents

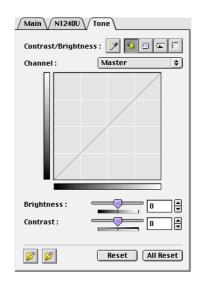
Troubleshooting

Glossary

Index

Contrast/Brightness Sheet





When the Contrast/Brightness button is clicked, the Contrast/Brightness sheet is displayed.

The shape of the tone curve changes to reflect the current Contrast/ Brightness setting for the current Channel, and the image in the Preview Area changes to reflect the adjustment.

Channel

If you want to select one of the primary colors (RGB) for adjusting the contrast or brightness, click the Channel down-arrow and select the color, or leave the settings at Master to adjust all the colors.

Contrast

Drag the Contrast slider to the left to decrease the contrast of the image or to the right to increase the contrast of the image.

Brightness

Drag the Brightness slider to the left to darken the image or to the right to lighten the image.

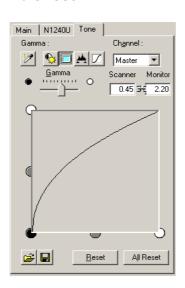
Contents

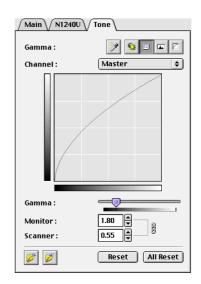
Troubleshooting

Glossary

Index

Gamma Sheet





When the Gamma button is clicked, the Gamma sheet is displayed.

Gamma refers to a process where mid-tones are shifted so that the lighter colors are lightened and darker colors are darkened. For example, let us say you scanned a photograph of a subject in a boat in a tree-lined lake and the shadows of the trees are dark enough and the white of the boat is light enough, but the blue in the sky, the blue of the water, and the blue of the subject's clothing all look the same. By increasing the Scanner Gamma value of the image, the sky might become lighter and the water darker, giving a better contrast to the image. The Monitor Gamma value is a reciprocal number of the Scanner Gamma value.

Channel

If you want to select one of the primary colors (RGB) for adjusting the gamma value, click the Channel down-arrow and select the color or leave the settings at Master to adjust all the colors.

What is on the Screen?

Contents

Troubleshooting

Glossary

Index

Gamma (Scanner Gamma)

Drag the Gamma slider to the left or right to set the scanner gamma value or you can type the value directly into the boxes. Entering a value into either boxes of the scanner gamma or the monitor gamma will display a respective value in the other box. The allowed range of values are 0.10 to 10.00, inclusive. The shape of the tone curve changes to reflect the current gamma setting for the current Channel, and the image in the Preview Area changes to reflect the adjustment. When the Scanner Gamma value is modified, the Monitor Gamma value changes automatically.

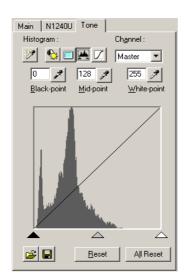
Contents

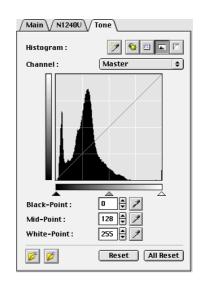
Troubleshooting

Glossary

Index

Histogram Sheet





When the Histogram button is clicked, the Histogram sheet is displayed.

Use the histogram to enhance an image when the image is either too light or too dark, like an overexposed or underexposed photograph. Increasing the darker tones with the histogram improves the contrast of the image.

Channel

If you want to select one of the primary colors (RGB) for adjusting the histogram, click the Channel down-arrow and select the color, or leave the setting at Master to adjust all colors.

Contents

Troubleshooting

Glossary

Index

Eyedroppers (Black-point, Mid-point, White-point)

Click one of the three eyedroppers then click the portion of the image in the Preview Area that you want to sample, or enter values in the text boxes, or drag one of the three triangles at the bottom of the graph to adjust the value. The shape of the tone curve and histogram changes to reflect the current Histogram setting for the current Channel, and the image in the Preview Area changes to reflect the adjustment.



Note

A White-point value must be larger than a Black-point, and a Mid-point value must be between the Black-point and White-point.

Reset

Resets the default values:

Black-point: 0Mid-point: 128White-point: 255

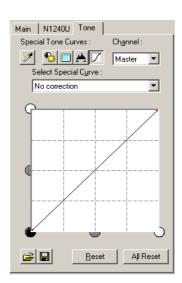
Contents

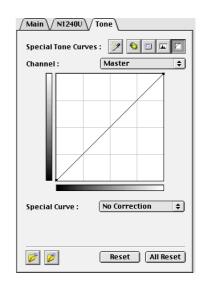
Troubleshooting

Glossary

Index

Special Tone Curves Sheet





When the Special Tone Curves button is clicked, the Special Tone Curves sheet is displayed.

Channel

Click the down-arrow and select one of the primary colors (RGB) for adjustment or leave the setting at Master to adjust all the colors.

Select Special Curve

Click the down-arrow and select a setting from the drop-down list. These settings are designed to solve some of the most common problems with scanned images: overexposure, underexposure, or poor contrast:

- No correction
- Fix an image that is underexposed
- Fix an image that is overexposed
- Fix an image that is low contrast
- Edit Custom Curve

What is on the Screen?

Contents

Troubleshooting

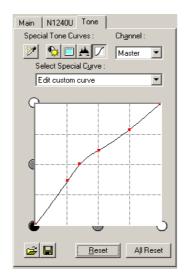
Glossary

Index

Editing a Special Tone Curve Directly

In the Special Tone Curves graph you can edit the curve directly.

1. Click on the curve and drag each curve anchor point until the desired effect is achieved.



- **2.** To remove an anchor point;
 - Drag the anchor point off the graph area.
 - or -
 - Right click the anchor point with Windows.
 - Click the anchor point while pressing the Control key with Macintosh.

Contents

Troubleshooting

Glossary

Index



Note

Here are some hints for editing curves:

- Curve handles are drawn on a white background as a red dot to signify that they are editable. When the cursor is over the handle, it changes to a crosshair.
- Curve end points can be selected and dragged to any point in the curve but cannot be deleted.
- Up to 15 points can be added to a curve by clicking anywhere in the curve box.
- If you drag a point outside of a curve box, it will be deleted from the curve and a new curve will form with the remaining points.
- The x and y axes on the curve chart represent the input image color and output image color. When you add a handle to the curve and drag that handle toward the white areas, the preview image tones are adjusted to reflect the change.
- More than one handle cannot be positioned on a vertical line but more than one handle can be positioned on a horizontal line so you can have several handles on a horizontal line.

What is on the Screen?

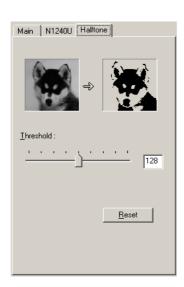
Contents

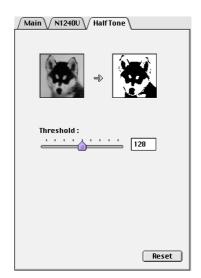
Troubleshooting

Glossary

Index

The Halftone Sheet





The Halftone sheet is displayed only when Black and White has been selected for the Color Mode on the Advanced Mode Main window. You can set only Threshold in this sheet.

Halftoning Threshold

Threshold determines whether portions of an original are scanned as black or white. Drag the slider left to make the image lighter or drag it right to make the image darker. Or you can also enter a value (0 - 255) directly into the entry box to the right of the slider.

Contents

Troubleshooting

Glossary

Index

Scanning an Original

Preparing for the Scanning Job

Quick Start

Previewing and Scanning an Original

Scanning an Original

Contents

Troubleshooting

Glossary

Index

Preparing for the Scanning Job

These are some points you should check before you start scanning:

- If you have not yet installed the parent software application you intend to use with the scanner and ScanGear CS-U, install the application.
- Before you start scanning, make sure the scanner is connected correctly.
- Always position the original squarely on the scanner platen with the image side down.
- ScanGear CS-U lets you correct many undesirable features in scanned images, but you will save time and effort by starting with the best possible original. If you are scanning a photograph, for example, make sure the original is in the sharpest possible focus.
- If you are scanning text, make sure the printed text is sharp and clean.

Scanning an Original

Contents

Troubleshooting

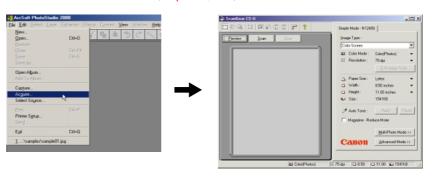
Glossary

Index

Quick Start

Follow the procedure below if you want to get started scanning right away. The referenced page numbers provide more details about the steps below. If you need more information about a procedure, go to that page number.

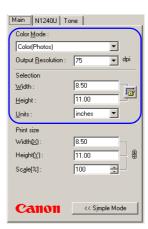
- **1.** Set the original on the Scanner.
- **2.** Start the application program.
- **3.** Start ScanGear CS-U. (**p.57, 61)



4. Select the desired Simple or Advanced mode and set the desired settings (resolution, etc.) (\$\infty\$p.24, 30)



Simple Mode



Advanced Mode

Scanning an Original

Contents

Troubleshooting

Glossary

Index

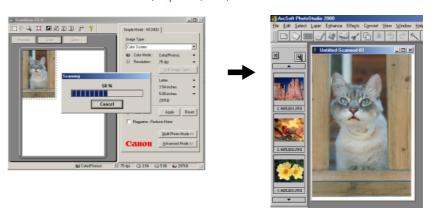
5. Preview the original. (\$\sip\$p.59, 63)



- **6.** Adjust image as required. (**p.60, 64)
- **7.** Specify the scanning area. (\$\sip\$p.60, 64)



8. Scan the document. (☞p.60, 64)



Scanning an Original

Contents

Troubleshooting

Glossary

Index

Previewing and Scanning an Original

You can preview and scan an image in either the Simple Mode or the Advanced Mode. This section describes both procedures.

Scanning in the Simple Mode

This is a brief overview of the general procedure for previewing and scanning an original in the Simple Mode.

1. Place the original on the scanner.



For details about positioning the original on the scanner, see your scanner user's manual.

Note

2. Start the software application you are going to use. (for example ArcSoft PhotoStudio)

With Windows, if other TWAIN driver is installed on your computer, you must choose this scanner. Click the [File] menu and select [Select Source], and select [CanoScan N670U / N676U] or [CanoScan N1240U] on the dialog box.



Scanning an Original



Index

Glossary

3. Start ScanGear CS-U.

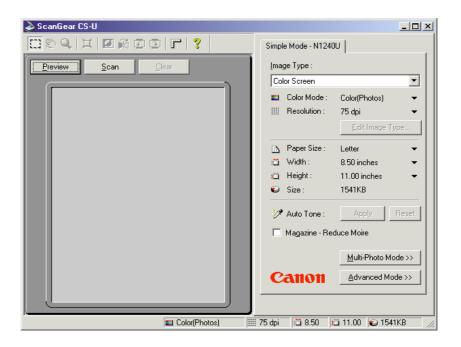
The methods for starting ScanGear CS-U vary between application programs. For example of PhotoStudio,

Windows: Click the [File] menu and select [Acquire].

Macintosh: Click the [File] menu, [Acquire] and [ScanGear CS-U 6.2.0...].

See the respective manuals for other programs.

4. The ScanGear CS-U main window opens.



If the Advanced Mode main window appears, click the Simple Mode button.

Scanning an Original

Contents

Troubleshooting

Glossary

Index

5. Click the down-arrow for Image Type and select a setting from the drop-down list. (\$\sip\$p.24)



Your selection automatically sets the mode for the scanning job.

Note

6. Review the settings you see below the Image Type selection (Color Mode, Resolution, Paper Size, Width, Height, Size). (\$\infty\$p.26-28)

If you are satisfied with these settings go on to the next step.



Note

- On the Simple Mode sheet you click one of the flat buttons (the black inverted triangles) to open a popup menu and select another setting.
- You can click the Edit Image Type button and define up to 12 custom Image Types in the Image Type Settings dialog box. (*p.27)
- Click the "Magazine-Reduce Moiré" check box (*p.29) on when scanning magazine pages to enable moiré reduction and reduce dot patterns.

Scanning an Original

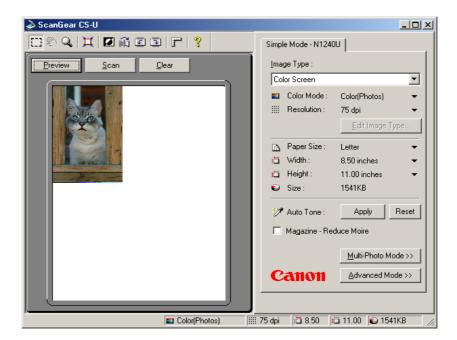
Contents

Troubleshooting

Glossary

Index

7. Click the Preview button to pre-scan the image and display it in the Preview Area.





Zoomed Preview

Note

Although the zoom button can be used to zoom in on the image in the preview area, the zoomed image will appear coarse and it may not be possible to make fine selections or adjust image settings. If you use the following method, you can zoom in on a selected area only, and it will be clearly displayed in magnified form in the preview area.

• Select the area of the image you wish to zoom, then click the [Preview] button. The selected area of the image will be pre-scanned in magnified view in the preview area.

Scanning an Original

Contents

Troubleshooting

Glossary

Index

8. Click a button in the Toolbar (p.20) to manipulate the image.



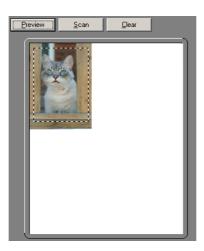
Note

You can click the Auto Tone button (*p.29) to have ScanGear CS-U automatically adjust the color tones of the scanned image. This is the only color adjustment you can make in the Simple Mode. To perform more detailed color adjustments, click the Advanced Mode button then click the Tone tab to open the Tone Sheet.(*p.40)

9. Specify the scanning area.

Point to one corner of the area of the image that you want to scan. Click the left mouse button and, while holding the mouse button down, drag the mouse pointer to the opposite corner of the area you want to scan. Release the mouse button.

The area will be boxed in by a rectangle.



- **10.** Click the Scan button to scan the image. The image is acquired in the software application.
- **11.** Close the ScanGear CS-U window. You can edit or save the image with the application software.

Scanning an Oliginal

Contents

Troubleshooting

Glossary

Index

Scanning in the Advanced Mode

This is a brief overview of the general procedure for previewing and scanning an original in the Advanced Mode.

1. Place the original on the scanner.



For details about positioning the original on the scanner, see your scanner user's manual.

Note

2. Start the software application you are going to use.

With Windows, Confirm that your dcanner is selected in the Select Souce (or its equivalent) dialog box. (*p.56)

3. Start the ScanGear CS-U.

The methods for starting ScanGear CS-U vary between application programs.

Windows: Click the [File] menu and select [Acquire].

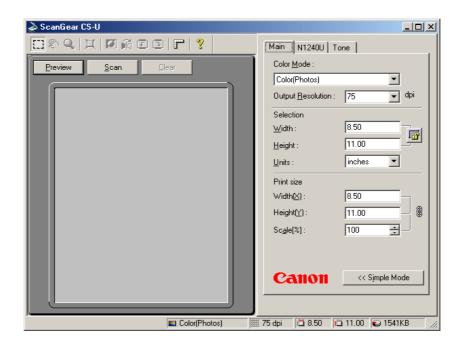
Macintosh: Click the [File] menu, [Acquire] and [ScanGear CS-U 6.2.0...].

See the respective manuals for other programs.

Scanning an Original



4. The ScanGear CS-U main window opens.



If the Simple Mode main window appears, click the Advanced Mode button.

5. In the Main sheet adjust the settings for the Color Mode, Output Resolution, Selection (Width and Height), and Print Size (Width and Height, or Scale).

Scanning an Original

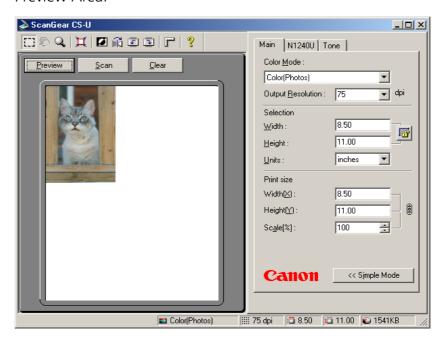
Contents

Troubleshooting

Glossary

Index

- **6.** In the Scanner sheet, specify a variety of settings for operation of the scanner. (*p.34)
- **7.** Click the Preview button to pre-scan the image and display it in the Preview Area.





Zoomed Preview

Note image in the preview area, the zoomed image will appear coarse and it may not be possible to make fine selections or adjust image settings. If you use the following method, you can zoom in on a selected area only, and it will be

Although the zoom button can be used to zoom in on the

clearly displayed in magnified form in the preview area.

• Select the area of the image you wish to zoom, then click the [Preview] button. The selected area of the image will be prescanned in magnified view in the preview area.

Scanning an Original

Contents

Troubleshooting

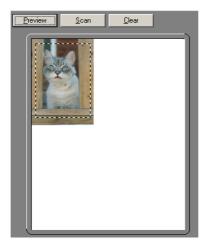
Glossary

Index

- **8.** Click a button in the Toolbar (*p.20) to manipulate the image.
- **9.** Adjust the image quality with the tools and options provided on the Tone (\$\sip\$p.40) or Halftone (\$\sip\$p.51) sheet.
- **10.** Specify the scanning area.
 Point to one corner of the area of the image that you want to scan.
 Click the left mouse button and, while holding the mouse button

down, drag the mouse pointer to the opposite corner of the area you want to scan. Release the mouse button.

The area will be boxed in by a rectangle.



11. After performing all the settings, click the Scan button to scan the image.

The image is acquired in the software application.

13. Close the ScanGear CS-U window. You can edit or save the image with the application software.

Contents

Troubleshooting

Glossary

Index

Multi-Photo Mode

Multi-Photo Mode Placing the Photos

Multi-Photo Mode

Contents

Troubleshooting

Glossary

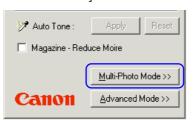
Index

Multi-Photo Mode

Multi-Photo Mode is a function used when scanning more than 2 photos with a single operation, and makes the scanned images appear individually in a new window. If you place the photo obliquely, this function will make the adjustment automatically.

Operations

- **1.** Place the photos on the scanner platen.
- 2. Start ScanGear CS-U.
- **3.** In the ScanGear CS-U Simple Mode Main window, click the [Multi-Photo Mode] button.





4. [Multi-Photo Mode] wizard appears. Click the [Next] button.





Multi-Photo Mode

Contents

Troubleshooting

Glossary

Index

- **5.** After pre-scanning, cropping and scanning are performed automatically the same number times with the number of photos. During these procedures, do not open the document cover. When the Multi-Photo Mode scanning is finished, the ScanGear CS-U main window appears.
- **6.** Click the close box to close ScanGear CS-U. In the application software, the scanned images are opened.





7. Save the images after adjustment if needed.

Multi-Photo Mode

Contents

Troubleshooting

Glossary

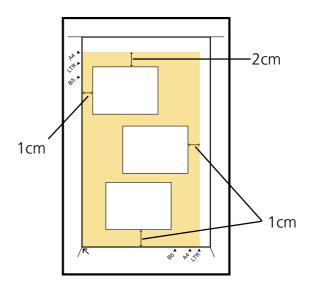
Index

Placing the Photos

With the Multi-Photo Mode function, the gap between photos is detected using the rear white background of the document cover.

When you place the photos on the platen, note the followings;

- With a photo that appears whitish overall, or around edges, this function will not work correctly.
- With items other than photos, especially printed or manuscripted matter on white paper (documents or business cards), this function will not work correctly.
- Keep more than 1 cm between the photos.
- Keep more than 1 cm between the photos and the right, left, and front edges of the platen, 2cm between the photos and back edge.
- You may place the photos either vertically or horizontally and diagonally.
- Up to 10 photos can be processed.





Note

If ScanGear CS-U is launched from the application that cannnot open 2 or more images at a time, when using the [Multi-Photo Mode] function, an image of the entire platen is sent to the application.

Contents

Troubleshooting

Glossary

Index

Settings in the Windows Control Panel (Windows only)

Opening Scanners and Cameras Properties

General Settings

Events Settings

Preferences Settings

Color Management Settings

Preferences Settings

Contents

Troubleshooting

Glossary

Index

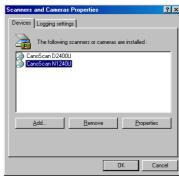
Opening Scanners and Cameras Properties

You can specify some settings for ScanGear CS-U with using Scanners and Cameras properties in Windows Control Panel.

Scanners and Cameras Properties dialog can be opened with the following procedures. Be sure to close ScanGear CS-U for this operation.

- **1.** On the Windows desktop click the Start button, point to Settings, and click Control Panel.
- **2.** In the Control Panel window double-click the Scanners and Cameras icon.
- **3.** In the Scanners and Cameras Properties window, click the name of the scanner, and click the Properties button.





Windows Me

Windows 98

Preferences Settings

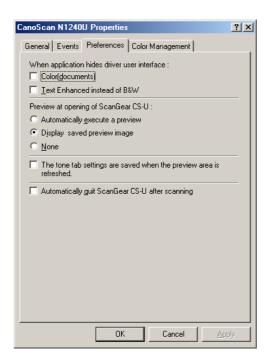
Contents

Troubleshooting

Glossary

Index

4. In the Properties window, click the appropriate tab (General, Events, Preferences or Color Management) to open the respective sheet.



- **5.** Confirm that the settings are apropriate. Otherwise make changes as necessary. After the changes are made, click the Apply button to validate the changes.
- **6.** Click the OK button. The dialog is closed and the Scanners and Cameras properties dialog is activated.
- **7.** Click the OK button. The setting are completed. The changes will be effective the next time you launch the ScanGear CS-U.

Preferences Settings

Contents

Troubleshooting

Glossary

Index

General Settings

The General sheet provides details the name of the connected scanner, its current status, and a button for diagnostic testing.



Test Scanner or Camera

Follow the procedure below to execute the scanner diagnostic test.

- 1. Click the Test Scanner or Camera button.

 The scanner diagnostic test begins. If the test detects no problems, a message will tell you that the scanner has passed the diagnostic test.
- **2.** Click the OK button.



You cannot perform the scanner diagnostic test while ScanGear CS-U is starting.

Note

chapter 6

Preferences Settings

Contents

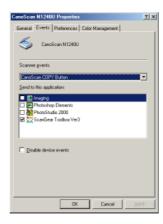
Troubleshooting

Glossary

Index

Events Settings

The Event sheet allows you to select the software application that you want to start when you press the Scanner buttons on the scanner.



Scanner events

Select one of the Scanner buttons.

CanoScan COPY Button, CanoScan E-MAIL Button or CanoScan SCAN Button.

Send to this application

The list box provides the names all of the TWAIN-compliant software applications which can be started when you press the Scanner button on the scanner. Click the check box to select the software application to be started by pressing the Scanner button.

After installing all the software using the CanoScan Setup Utility CD-ROM, only ScanGear Toolbox Ver.3 has a check mark beside it.

Preferences Settings

Contents

Troubleshooting

Glossary

Index

Disable device events

Click this check box off to disable this feature. Clicking this check box off disables the Start button on the scanner (nothing will happen if the button is pressed).



Note

The settings will become effective for the button for which the scanner events have been selected.

To set both buttons, click the Apply button after you have finished the settings for one button and then adjust the settings for the other button. chapter 6

Preferences Settings

Contents

Troubleshooting

Glossary

Index

Preferences Settings

The Preferences sheet allows you to select the action of previewing and scanning.



When application hides the driver user interface

Some application softwares such as an OCR software will not display the ScanGear CS-U main window while scanning. With such application softwares, scanning is executed with the settings of the application software so that the Color Mode setting cannot be changed. In this setting sheet, placing a check mark in the check box of "Text Enhanced instead of B&W" will execute the scan in the Text Enhanced, regardless of the application software setting.

Color (Documents)

When you place a check mark in this check box, the scan will be executed in Color (Documents), if even the application software sets the Color Mode to Color (Photos). The default setting is Off.

Text Enhanced instead of B&W

When you place a check mark in this check box, the scan will be executed in Text Enhanced, if even the application software sets the Color Mode to Black and White. The default setting is Off.

Preferences Settings

Contents

Troubleshooting

Glossary

Index

Preview at opening of ScanGear CS-U

The preview opening settings determine what is displayed in the Preview Area every time ScanGear CS-U is launched from the parent software application.

Automatically execute a preview

This setting switches the automatic preview feature on. When this feature is selected, a preview is executed automatically when ScanGear CS-U is launched, and an image of the original on the scanner is displayed in the Preview Area.

Display saved preview image

This setting switches the preview image cache feature on. When this feature is selected, the image in the Preview Area is saved when ScanGear CS-U is closed and then displayed again the next time ScanGear CS-U is launched.

None

Click this button to switch the automatic preview and preview image cache features off.

The tone tab settings are saved when the preview area is refreshed Click the check box if you want to save the tone tab settings although the preview area is refreshed by previewing a new image.

Automatically quit ScanGear CS-U after scanning

Click the check box if you want ScanGear CS-U to close every time you click the Scan button to scan an image.

Preferences Settings

Contents

Troubleshooting

Glossary

Index

Color Management Settings

The Color Management sheet allows you to add or remove basic profiles for Canon ColorGear Color Matching.

- Click the Canon ColorGear Color Matching check box on in the Preferences sheet.
- The sRGB Color Space Profile is added automatically when ScanGear CS-U is installed.
- If several profiles have been added, only the most recent profile added is enabled.
- Even if you delete all profiles, the sRGB Color Space Profile will remain automatically selected.



/

Contents

Troubleshooting

Glossary

Index

Uninstalling ScanGear CS-U

Uninstalling ScanGeat CS-U (Windows only)

Uninstalling ScanGear CS-U

Contents

Troubleshooting

Glossary

Index

Uninstalling ScanGear CS-U



Note

- Always uninstall ScanGear CS-U with this procedure using the CanoScan Setup Utility CD-ROM
- Make sure the scanner is connected to the computer.
- **1.** Place the CanoScan Setup Utility CD-ROM in the drive.
- **2.** Click [Uninstall the Software] in the CD-ROM's menu window.



3. Click [Uninstall ScanGear CS-U] in the Uninstall menu window.



- **4.** Click [Yes] in the comfirmation dialog.
- **5.** If you will re-install ScanGear CS-U, restart the computer.

Contents

Troubleshooting

Glossary

Index

Troubleshooting

Pre-Scan Checklist

How to Avoid Problems

Troubleshooting Checklist

Contents

Troubleshooting

Glossary

Index

Pre-Scan Checklist

Perform the checks on this short list before you begin troubleshooting specific problems.

- Make sure that the ScanGear CS-U software was installed successfully.
- Confirm that the cables between your computer and scanner are connected securely.
- Before scanning or previewing, check that the data source has been selected. If your scanner does not appear as an option when you select a source to scan from your imaging software, you have to install ScanGear CS-U again.

chapter 8

Troubleshooting

Contents

Troubleshooting

Glossary

Index

How to Avoid Problems

Here is some general advice on avoiding problems in your scanning jobs:

- Start with the best possible original image to scan.
- Select only the part of the image you want to scan. Preview the image and select it with the Crop and Auto Crop buttons. Not only does a more precise selection save file space, but your image quality will be much higher.
- Check the output file size before beginning the scan. Make sure you have enough room if you are scanning files that require a large amount of disk space.
- Match your Color Mode to the output purpose. If you are scanning text, use the Text Enhanced mode or Black and White mode at 300 dpi or higher. If you are scanning line art, use the Black and White setting, and so on.
- Match your scan resolution to the type of file you need. If you are scanning images for use as .GIF or .JPG files on the Web, you do not have to scan at 600 dpi. Although it is recommended that you scan at a higher resolution than you need for high-quality color images, you should balance that factor against your planned use for the image.
- Take advantage of the Tone sheet features to enhance your images. (☞p.40)
- Try to use True Color mode on your monitor so you can view your preview image as accurately as possible.

chapter 8

Troubleshooting

Contents

Troubleshooting

Glossary

Index

- If you are using OCR software, scan in Text Enhanced mode or Black and White mode at 300 dpi or higher.
- Take advantage of the preview feature and preview as much as you want before scanning.

Contents

Troubleshooting

Glossary

Index

Troubleshooting Checklist

ScanGear CS-U does not launch.

Problem: ScanGear CS-U does not launch within the apllication

software.

Cause1: The scanner may not be connected correctly.

Solution: Make sure the scanner is properly connected to your

computer before you turn on the computer. If not, connect

the scanner.

Cause2: You may have chosen the wrong scanner source in your

software application.

Solution: Make sure you selected the correct scanner in the parent

software application. For details, see your software

application documentation for instructions.

Cause3: The scanner configuration file may have been changed.

Solution: Uninstall ScanGear CS-U (p.79) then reinstall ScanGear CS-

U. (Quick Start Guide)

The software application cannot find the scanner.

Problem: When trying to scan, an error message says the scanner

cannot be found.

Cause: Windows may not recognize your scanner.

Solution: Make sure the scanner is connected to your computer before

you turned on the computer and started Windows. If not, connect the scanner. Then restart your computer. If this does not correct the problem, consult the scanner user manual for additional information about how to properly set up your

scanner.

chapter 8

Troubleshooting

Contents

Troubleshooting

Glossary

Index

Some buttons are grayed-out.

Problem: Some buttons are grayed-out and not available.

Cause: Some functions are not available until an image has been

previewed.

Solution: Preview an image.

Scanning is too slow.

Problem: The scanner is taking an unusually long time to print or scan. **Cause1:** The selected output resolution of the image may be too high

The selected output resolution of the image may be too high for the resolution of your printer, or your computer may be

low on memory.

Solution: Before scanning the image, make sure you have set the Scan

Resolution on the Main tab to not exceed the resolution of your printer. Also check to see if there is enough memory available in your computer. Before scanning, quit other

applications that are not in use.

Cause 2: With Windows, DMA option for computer's hard disk drive

is not turned on.

Solution: Turn on the DMA option in the System Properties dialog as

described below.

Windows 98/Me:

- (1) Right-click the [My Computer] icon on the Windows desktop.
- (2) Select [Properties] from the pop-up menu and click the [Device Manager] tab in the System Properties dialog.
- (3) In the [Disk Drives] category, select the appropriate hard disk and click the [Properties] button on the Device Manager tab.
- (4) Click the [Settings] tab and place a check in the [DMA] option.
- (5) Restart the computer.

Contents

Troubleshooting

Glossary

Index

Windows 2000:

- (1) Right-click the [My Computer] icon on the Windows desktop.
- (2) Click the [Hardware] tab and click [Device Manager] button.
- (3) Click on the [+] on the left of [IDE ATA/ATAPI Controllers].
- (4) Select [Primary IDE Channel], right-click it to show the pull-down menu and select [Properties].
- (5) Click the [Advanced Settings].
- (6) In the [Device 0], select [DMA if available] in the [Transfer Mode].
- (7) Click [OK].
- (8) Close the [Device Manager] window and click [OK] to close the [System Properties] window.
- (9) Restart the Computer.

Please consult the manufacturer of your computer for confirmation that the DMA function is supported.

Contents

Troubleshooting

Glossary

Index

The scanner diagnostics test fails.

Problem: The Scanner Diagnostics test (*p.72) returns a Test Failed

message.

Cause: The scanning unit may not be in its home position.

Solution: Close the ScanGear CS-U window if it is open. Try turning the

scanner off and back on again by unplugging and plugging in

the USB cable.

Colors not what you expect.

Problem: The colors in the preview image appear different from the

colors in the original image.

Cause1: The scanned colors need to be adjusted.

Solution: Make sure the Apply button of Auto Tone is selected. (*p.29)

If further adjustments are necessary, use the Tone sheet

buttons.(@p.40)

Parts of an image are missing or the image surrounded by extra white area.

Problem: Some parts are missing from the image in the Preview Area,

or the image is not aligned in the Preview Area.

Cause: The original has been placed on the scanner improperly, or

cropped the larger area than the original.

Solution: Check the scanner and place the original correctly, and crop

the desired area of the image after previewing.

Contents

Troubleshooting

Glossary

Index

The preview image of a photograph appears blurred.

Problem: When zooming in on a photograph in the Preview area, the

enlarged image appears blurred.

Cause: The preview scan uses a lower resolution than the final scan.

If you zoom in on a preview image so it is enlarged, the image will not maintain its resolution in the same way as the

final scanned image.

Solution: Try to use the Zoomed Preview function. Crop the image you

wish to zoom, then click the [Preview] button. The selected area of the image will be pre-scanned in magnified view in

the preview area.

The colors differ between the Preview and the Print

Problem: When printing the image, its color differs from the one in the

Preview area.

Cause1: The toner of the printer is going short.

Solution: Confirm the toner of the printer.

Cause2: Canon ColorGear / ColorSync Color Matching may have not

been selected when it was necessary.

Solution: Check that Canon ColorGear / ColorSync Color Matching is

selected on the Preferences sheet. (Windows p.75,

Macintosh *☞*p.38)

Cause3: The settings of the printer driver, such as color balance or

Gamma, do not match to the printer.

Solution1: Adjust the color balance in the printer driver manually. **Solution2:** Change the Gamma value setting of the printer driver.

Contents

Troubleshooting

Glossary

Index

Image is too light or too dark compared to the original.

Problem: Scanned or printed image is much lighter or darker than the

original.

Cause: Image and color adjustments may not have been set properly.

Solution: The best solution is to scan the image using all default

settings again. Then make imaging and color adjustments as

necessary.

The preview image is too small on the monitor

Problem: The image in the Preview Area is very small, and cannot be

viewed in the Preview Area for adjustment.

Cause: If you have a high-resolution setting on your monitor, the

ScanGear CS-U window is smaller than if you had a lower-

resolution setting.

Solution: Drag the Window Resize Corner (p.19) on the lower right

of the ScanGear CS-U window to enlarge the entire window or lower your monitor's resolution with the Control Panel.

Contents

Troubleshooting

Glossary

Index

Glossary



Contents

Troubleshooting

Glossary

Index

Acquired Images

Images sent from your scanner software to the host graphics application.

Auto Crop

After you select an area of the screen by clicking the Crop button and dragging a rectangle around the object or text you want to crop, click the Auto Crop button to size the rectangle exactly to the size of the object or block of text enclosed in the rectangle.

Auto Tone Adjustment

Automatic analysis and adjustment of the image using Contrast/Brightness and Gamma settings.

Automatic Preview

When the automatic preview feature is switched on, the original on the scanner is pre-scanned immediately as ScanGear CS-U is launched from the parent software application. To switch this feature on and off, open the Preferences sheet for your scanner and click the button for "Automatically execute a preview". (*p.76)

Bits and Bit Depth

A bit (Binary digit) is the smallest possible unit of information on a computer; it represents yes or no; on or off; 1 or 0. Bit Depth is used to describe the complexity of a graphic image.

One-bit, or bi-level, images are black and white. This is the Black and White setting in ScanGear CS-U. Eight-bit grayscale uses 256 shades of gray to accurately represent most black and white photographs or gray interpretations of color images. This is the Grayscale setting in ScanGear CS-U. Twenty-four-bit color, also called True Color, uses three eight-bit channels, one channel each for Red, Green and Blue, to create up to 16.7 million colors. This is the Color setting in ScanGear CS-U.

Contents

Troubleshooting

Glossary

Index

Black-point

The darkest portion of an image scanned as Color or Grayscale. When you click on the image with the Black-point eyedropper, all tones darker than the selected sample tones are adjusted to black.

Brightness

The overall amount of lightness or darkness in an image. An image with maximum brightness tends toward white; an image with minimum brightness tends toward black. While contrast refers to the range and number of tones in an image, brightness refers to the intensity of tones.

Calibration

Calibration refers to the adjustment of color processing for input and output devices on a computer, so that the colors match throughout the process. For example, calibration ensures that the color image scanned on a scanner matches the original image when it is displayed on the computer monitor, as well as printed on a color printer.

Canon ColorGear Color Matching (Windows)

Canon's process of matching the color profile of the input device (scanner) with the color profile of the output device (monitor), to yield the most accurate color image.

Canon ImageTrust (Windows)

Canon's process of converting grayscale image (8 bits per pixel) to a black and white image (1 bit per pixel) to yield a more effective scan for optical character recognition (OCR) applications.

Channel

See Color Channels.

Contents

Troubleshooting

Glossary

Index

Color Channels

The red, green, or blue components of a color image. Color images contain 8 bits per pixel each for red, green, and blue channels, therefore each pixel has 24 bits. If you are scanning a color image, you can change the brightness and contrast of the individual red, green, and blue tones in your image. The Master channel is a combination of the three.

Color Matching

The range of colors your scanner can see may not match the range of colors your video monitor can produce. Color matching lets your system display colors so that the color on your monitor and printer matches the colors scanned. See also Canon ColorGear Color Matching and ColorSync Color Matching.

Color Mode

The type of scan used to scan an image, differentiated by the number of bits per pixel. ScanGear CS-U has the following Color Modes: Color (Photos), Color (Documents), Grayscale, Text Enhanced (only for Windows), and Black and White.

ColorSync Color Matching (Macintosh)

The Color managements System developed by Apple Computer as an extension function of Mac OS. Process of matching the color profile of the input device (scanner) with the color profile of the output device (monitor), to yield the most accurate color image.

Contrast

Contrast refers to the difference between the lightest light and the darkest dark in the image. A low contrast value indicates that the difference between dark shades and light shades is not very great. A high value indicates a great difference between dark and light shades. While brightness refers to the intensity of tones in an image, contrast refers to the range and number of tones in an image.

Contents

Troubleshooting

Glossary

Index

Crop

The action of selecting part of an image. The Crop button on the ScanGear CS-U main window lets you select part of a preview image and re-preview or scan only that selected part.

Curve chart

The graph displayed in the Tone tab settings for the Auto Tone, Contrast/Brightness, Gamma, Histogram, and Special Tone Curves features. This graph describes the relationship between the color characteristics of the previewed image and the available feature settings.

Curve file

A file containing Special Tone Curve settings. (Tone tab-Special Tone Curves)

Custom curves

A user-defined Special Tone Curve that may be saved in a file. (Tone tab-Special Tone Curves)

Default

The preset factory settings on hardware or software.

Digitizing

The process of converting an image into computer-usable (digital) information that can be saved as a file, printed, faxed, or otherwise manipulated on your computer.

dpi

The abbreviation for dots per inch. The resolution of a monitor or printer is measured in how many dots per horizontal inch it can display or print. See also Pixel, Optical resolution, Resolution.

Contents

Troubleshooting

Glossary

Index

End points

The points at each end of a preset or custom tone curve. The curve end points cannot be deleted. If they are dragged to or past an edge, they remain on the edge. Add points to the curve by clicking anywhere in the curve box.

Executive

A standard U.S. paper size measuring 7.25 x 10.5 in (184.2 x 266.7 mm)

Eyedropper

A Histogram tool used to sample the Black-point, Mid-point, and White-point areas in the previewed image. (Tone tab - Histogram)

Full Platen

The maximum scanning area on the scanner's document glass, 216 x 297 mm (width of U.S. Letter and length of A4 paper sizes).

Gamma Curve

The Gamma Curve lets you change the midtones of colors to increase the contrast between colors and enhance the overall image. When you increase the Gamma value, light colors are made lighter, and dark colors are made darker. The graphed curve represents the relationship between input and output values for the midtones of the preview image.

Contents

Troubleshooting

Glossary

Index

Grayscale

Grayscale refers to a single-channel image made up of 256 shades of gray, ranging from white to black, that represent all tones in an image.

Halftoning

A method of simulating intermediate tones in black-and-white images by varying the patterns dots and lines. Halftoning is usually used for photographs, or other images with intermediate tones, scanned in Black and White.

Height

The Height text box contains the height of the current selection, or, if there is no selection, the maximum vertical output size, based on the currently selected Paper Size.

Histogram

The Histogram displays the distribution of bright and dark pixels for each color channel in the previewed image. The Eyedropper tool on the histogram graph lets you redefine the tonal profile.

Keep Proportions button

The Keep Proportions button affects the selection and the Width and Height text boxes. When you click the Keep Proportions button, the image size is maintained in the same proportion whenever you change either the width or the height.

Low contrast

An image that has low contrast does not have many distinct differences between tones.

Magazine-Reduce Moiré / Descreen

Moiré patterns are caused by poor dithering as a result of scanning images from published materials like newspapers, magazines, books, etc. When this feature is on, moiré reduction smoothes the overall appearance of the image and enhances image quality.

Contents

Troubleshooting

Glossary

Index

Mid-point

The mid-tone portion of the image scanned as Color or Grayscale. When you click on the image with the Mid-point eyedropper, all tones between the black-point and white-point are adjusted in relation to the mid-point setting.

Mid-tone

Mid-tones are the middle range of tones in an image, between highlights and shadows. Midtones can be adjusted for color and grayscale images with the Gamma tool.

Multi-Photo Mode

Multi-Photo Mode is a function used when scanning more than 2 photos with a single operation, and makes the scanned images appear individually in a new window. If you place the photo obliquely, this function will make the adjustment automatically.

OCR (Optical Character Recognition)

OCR (Optical Character Recognition) software converts text images into actual text characters readable by a word-processing program or similar application. The Text Enhanced scan setting sharpens black and white contrast to assist in the accurate recognition of characters in OCR software.

Optical resolution

A scanner's resolution capability. See also dpi, Resolution.

Output Dimensions

The final dimensions of the scanned image, based on paper size, cropping, and scaling.

Contents

Troubleshooting

Glossary

Index

Output size

The size of the acquired image, calculated by multiplying the width and height by the scale percentage.

Overexposed

An image that was exposed to too much light while it was being photographed.

Pixel

An acronym for "picture element," a pixel is the smallest element used to create a screen image. It can contain up to 42 bits of color information.

Platen

The scanner's document glass, where originals are placed for scanning.

Preset Curves

A set of curves designed to fix common photographic image problems such as underexposure, overexposure, or low contrast.

Preview Area

The area located to the left of the ScanGear CS-U main window where the image is displayed before the scan occurs. When you click the Preview button, the image on the scanner is scanned into the Preview Area, but not acquired by the application.

Plug-in

A plug-in is a program that augments the functions of a plug-in compatible application program.

ScanGear CS-U for Macintosh is not a stand-alone program that can be started by itself. It is used as a plug-in program. In this case, start an application program first, then select [ScanGear CS-U 6.2.0...] from within the program. The scanned images will load directly into that application program.

Contents

Troubleshooting

Glossary

Index

Preview image cache

When the preview image cache feature is switched on, the image in the Preview Area from the previous session with ScanGear CS-U is saved and displayed the next time ScanGear CS-U is launched from the parent software application. To switch this feature on and off, open the Preferences sheet for your scanner and click the button for "Display saved preview image".

Proportion

The ratio of width to height. When you click the Keep Proportions button, the image size is maintained in the same proportion whenever you change either the width or the height.

Remove Dust and Scratches

This function automatically detect and remove small flecks of dirt or scratches on photos.

Resolution

The degree of detail, translated into the number of pixels or dpi, which a device such as a scanner, video monitor, printer, or other image-displaying device, can display or reproduce. See also dpi, Pixel, Scan Resolution.

Rotate Left

The Rotate Left tool rotates the preview display 90 degrees counterclockwise. If the Preview Area is in portrait orientation, it becomes landscape and vice versa.

Rotate Right

The Rotate Right tool rotates the preview display 90 degrees clockwise. If the Preview Area is in portrait orientation, it becomes landscape and vice versa.

Sampling

In scanning, sampling is the process of measuring and recording the tonal or color value in an image and converting it to digital information.

Contents

Troubleshooting

Glossary

Index

Scale

The Scale setting lets you specify an output size for the selected image as a percent of the original width and height.

Scan button

Clicking the Scan button scans the original and sends it to the host software application.

Scanner

An input device that scans an original with a light source, and converts the image tones to digital information for computer applications. The digital information can be saved as a file, or converted to a text file using OCR software.

Scan Resolution

A list of preset levels of detail, expressed in dots per inch (dpi), for the scanned image, available from the Resolution list. See also dpi, Pixel, Resolution.

Sliders

On some of the controls in ScanGear CS-U, for example, the Contrast/ Brightness tool you click the slider and move it to the left or to the right to change the values.

Statement

A U.S. standard paper size measuring 5.5 x 8.5 in (139.7 x 215.9 mm).

Status Area

The information line at the lower border of the ScanGear CS-U main window which provides helpful information about the current image and settings.

Contents

Troubleshooting

Glossary

Index

Text Enhanced

A feature used by ScanGear CS-U to increase the accuracy of text scans. When Text Enhanced is selected for the Color Mode, images are scanned as Grayscale (8 bits per pixel) and converted to Black and White (1 bit per pixel) using Canon ImageTrust processing software.

This mode is not supported with Macintosh Version.

Threshold

In a black-and-white image, the point at which a gray pixel is determined to become either black or white. The Threshold slider is on the Halftone sheet. Adjust the Threshold value when you are scanning a grayscale or halftone original with the Black and White setting.

Tone Curve

The curve displayed with the Tone tab tools to indicate the Black-, Mid-, and White-point tones in a color or grayscale preview image. You cannot edit the curve except with the Special Tone Curves tool.

Tone sheet

The Tone sheet contains tools that let you adjust and correct the image tone. The Tone sheet tools include Auto Tone, Contrast/Brightness, Gamma, Histogram, and Special Tone Curves.

Toolbar

A set of ScanGear CS-U tool buttons, located above the Preview Area, for image selection, orientation, and other basic adjustments.

Contents

Troubleshooting

Glossary

Index

TWAIN

TWAIN refers to an industry standard for transferring information from devices (such as a scanner or digital camera) to your computer. One interpretation of the acronym is "Technology Without An Interesting Name."

Underexposed

A dark photographic image that was exposed to too little light when it was photographed.

Unsharp Mask

Sharpens an image, like a photograph that is slightly out of focus, by emphasizing the contrast to make outlines more clear.

USB

An abbreviation of Universal Serial Bus, an interface for external devices connected to a computer and easily used simply by plugging and unplugging the USB cable while the computer is switched on.

White-point

The lightest portion of the image scanned as Color or Grayscale. When you click on the image with the White-point eyedropper, all tones lighter than the selected sample tone are adjusted to white.

Width

The Width text box contains the width of the current selection or, if there is no selection, the maximum horizontal output size, based on the currently selected paper size.

Width-Height ratio

Proportion of the image. To keep the width-height ratio intact, click the Keep Proportions button before changing the width or height values.

Contents

Troubleshooting

Glossary

Index

X and Y Axes

The X and Y axes on the Tone sheet curve chart represent, respectively, the input image color and output image color.

Zooming

Enlarging an image or a selected part of the image in the preview window or in a graphics application.

Contents

Troubleshooting

Glossary

Index

Index



Contents		
Troubleshooting	A	Close the ScanGear CS-U 60, 64
Glossary	Acquired Images 91	Color Channels 93
,	Advanced Mode 13	Color Management Settings 77
Index	Advanced Mode button 14	Color Matching 40, 93
	Advanced Mode Main Window 16, 30 All Reset button 42	Color Mode 26, 30, 93 Black and White 26, 30 Color (Documents) 26, 30
	Auto Crop 82, 91	Color (Photos) 26, 30
	Auto Crop Button 21	Grayscale 26, 30
	Auto Tone 29	Text Enhanced 26, 30
	Auto Tone Adjustment 91	Color Settings 37
	Auto Tone button 40	ColorSync Color Matching
	Automatic Preview 38, 76, 91	(Macintosh) 37, 93
		Contrast 43, 93
	В	Contrast/Brightness button 40 Contrast/Brightness Sheet 43
	Bits and Bit Depth 91	Crop 60, 64, 94
	Black-point 47, 92	Crop Button 20
	Brightness 43, 92	Curve chart 50, 94, 103
		Curve file 42, 94
	C	Custom curves 48, 94
	Calibration 37, 92 Canon ColorGear Color Matching	D
	37, 77, 92	Default <mark>94</mark>
	Canon ImageTrust 26, 30, 92	Descreen 35
	CanoScan Setup Utility CD-ROM	Digitizing 94

dpi ... 94

... 79

Channel ... 43, 44, 46, 48, 92

Clear Button ... 19, 23

Close Box ... 19

Contents		
Troubleshooting	E	1
Glossary	Edit Image Type Button 27 End points 50, 95	Image Type 24
Index	Events Settings 73 Disable device events 74	K
	Scanner events 73 Send to this application 73	Keep Proportions button 32, 96
	Executive 28, 34, 95 Eyedropper 95	L
	Eyedroppers 47	Load Button 42 Low contrast 36, 96
	F Full Platen 28, 34, 95	М
		Magazine-Reduce Moiré / Descreen 29, 96
	G	Main Sheet 30
	Gamma 45	Mid-point 47, 96, 97
	Gamma button 41	Mid-tone 97
	Gamma Curve 95	Mirror Button 21
	Gamma Sheet 44	Mode Switching Button 19
	General Settings 72	Move Image Button 20
	Grayscale 26, 30, 96	Multi-Photo Mode 29, 66, 97
	Н	N
	Halftone Sheet 51 Halftoning 51, 96 Height 28, 96 Help Button 22 Histogram 96 Histogram button 41	Negative/Positive Button 21

Histogram Sheet ... 46

Contents		
Troubleshooting	0	R
Glossary	OCR (Optical Character Recognition) 97	Remove Dust and Scratches 36, 99
Index	On-line Help 11	Reset 47
	Opening Scanners and Cameras	Reset button 42
	Properties 70	Resolution 27, 99
	Optical resolution 97	Rotate Left 99
	Output Dimensions 33, 97	Rotate Left Button 21
	Output Resolution 31	Rotate Right 99
	Output size 33, 98	Rotate Right Button 22
	Overexposed 48, 98	Rulers Button 22
	Р	S
	Paper Size 34	Sampling 99
	Pixel 98	Save Button 42
	Platen <mark>98</mark>	Scale 33, 100
	Plug-in <mark>9, 98</mark>	Scan <mark>60, 64</mark>
	Pre-scan 59, 63	Scan Button 19, 23, 100
	Preferences (for Macintosh) 38	Scan Resolution 100
	Preferences Settings 75	ScanGear CS-U main window
	Preset Curves 48, 98	57, 62
	Preview 59, 63	Scanner 100
	Preview Area 19, 98	Scanner Gamma 45
	Preview Button 19, 23	Scanner Sheet 34
	Preview image cache 99	Scanners and Cameras properties
	Print Size 33	70
	Scale 33	Scanning area <mark>60</mark> , 64
	Width and Height 33	Select Special Curve 48
	Proportion 32, 99	Selection 32
		Keep Proportions button 32 Units 32

Width and Height ... 32

Setting Tab ... 19

Contents

Troubleshooting

Glossary

Index

```
Simple Mode ... 13
Simple Mode button ... 14
Simple Mode Main Window ...
15, 24
Simple Mode sheet ... 24
Size ... 28
Sliders ... 100
Special Tone Curves ... 49
Special Tone Curves buttons ... 41
Special Tone Curves Sheet ... 48
Start ScanGear CS-U ... 57, 61
Statement ... 28, 34, 100
Status Area ... 19, 100
```

Т

```
Test Scanner ... 37
Test Scanner or Camera ... 72
Text Enhanced ... 26, 30, 101
Threshold ... 51, 101
Title Bar ... 19
Tone Curve ... 48, 101
Tone Sheet ... 40, 101
Toolbar ... 19, 20, 101
TWAIN ... 9, 56, 102
```

U

```
Underexposed ... 48, 102
Uninstall ... 79
Unsharp Mask ... 35, 102
USB ... 102
```

W

```
White-point ... 47, 102
Width ... 28, 102
Width-Height ratio ... 102
Window Resize Corner ... 19
```

X

X and Y Axes ... 103

Ζ

Zoom Tool Button ... 21 Zooming ... 103

Customer Support Help Desk

CANON INC.

30-2, Shimomaruko 3-chome, Ohta-ku Tokyo 146-8501, Japan

CANON U.S.A., INC.

Digital Home and Personal Systems Division

995 Redhill Avenue Costa Mesa, CA 92626, U.S.A. 1-800 OK CANON http://www.ccsi.canon.com

CANON CANADA INC.

6390 Dixie Road, Mississauga Ontario L5T 1P7, Canada 1-800 OK CANON http://www.canon.ca

CANON LATIN AMERICA, INC.

6505 Blue Lagoon Drive, Suite 325 Miami, Florida 33126, U.S.A.

CANON MEXICANA, S. de R.L. de C.V.

Anillo Periferico Sur No. 4124, Torre Zafiro (II) Colonia Ex-Rancho de Anzaldo, Piso 5 y 6, Mexico D.F. Tel. (525) 5490-2000

CANON PANAMA, S.A.

Apartado 7022, Panama 5 Rep. de Panama Tel. (507) 279-8900

CANON CHILE, S.A.

Ave. Manquehue Norte #1337, Piso 3, Casilla 187-9, Santiago, Chile Tel. (562) 366-6600

CANON ARGENTINA, S.A.

Ave. Corrientes 420 (1043) Buenos Aires, Argentina Tel. (5411) 432-59800

CANON EUROPA N.V.

P.O. Box 2262 1180 EG Amstelveen, The Netherlands

CANON (UK) LTD.

Woodhatch, Reigate Surrey RH2 8BF, United Kingdom For technical support, please contact Canon Helpdesk

Helpdesk:
P.O. Box 431, Wallington, Surrey SM6 0XU
TEL: (08705) 143 723
FAX: (08705) 143 743 For sales enquiries: (0121) 666-6262

CANON COMMUNICATION & IMAGE FRANCE S.A.

102 Avenue du Général de Gaulle 92257 LA GARENNE COLOMBES CEDEX, France TEL: 01.41.30.15.15 FAX: 01.41.30.15.05

CANON DEUTSCHLAND GmbH

Postfach 528, 47705 Krefeld, Germany **CANON- Hotline-Service**Customer Support: (0 21 51) 349-555 Info-Desk: (0 21 51) 349-566 Mailbox: (0 21 51) 349-577 Telefax: (0 21 51) 349-588

CANON ITALIA S.p.A

Palazzo L, Strada 6, 20089 Milanofiori-Rozzano (MI), Italy TEL: 02/8248. 1 FAX: 02/8248. 4604 Pronto Canon 02/8249. 2000 http://www.canon.it

CANON BENELUX NEDERLAND N.V.

Neptunusstraat 1, 2132 JA Hoofddorp The Netherlands Tel: 023-5 670 123 Fax: 023-5 670 124 Helpdesk: 023-5 681 681

CANON BENELUX BELGIUM N.V./S.A.

Bessenveldstraat 7, 1831 Diegem, Belgium Tel: 02 7220411 Fax: 02 7213274 Helpdesk: 02 7220404

CANON GmbH

Zetschegasse 11, 1232 Wien, Austria

CANON (SCHWEIZ) A.G.

Industriestrasse 12, CH-8305 Dietlikon Switzerland Tel: (01) 835 61 61 Fax: (01) 835 68 60

Hotline: 157 30 20

CANON ESPAÑA S.A.

C/Joaquin Costa No 41, 28002 Madrid, Spain Help Desk: 906.301255 Tel.: 91-5384500 Fax.: 91-4117780

CANON DANMARK

Vasekær 12, DK-2730 Herlev, Denmark **Hotline:** 44 88 26 66 http://www.canon.dk

CANON NORGE AS

Hallagerbakken 110, Boks 33, Holmlia, 1210 Oslo 12, Norway Tlf: 2262 9321 FAX. 2262 0615

CANON SVENSKA AB

Gustav III:s Boulevard 26, S-169 88 Solna, Sweden Tel 08-744 85 00 Fax 08-744 64 65 http://www.canon.se

CANON OY AB

Kornetintie, 3, 00380 Helsinki, Finland Puhelin: 010 544 20 **Helpdesk:** 0600-0-22606 (maksu 14.80 mk/min) Fax: 010 544 4571

CANON SINGAPORE PTE. LTD.

79 Anson Road #09-01/06 Singapore 079906 http://www.canon-asia.com

CANON MARKETING SERVICES PTE. LTD.

No. 1, Jalan Kilang Timor #09-00 Pacific Tech Centre Singapore 159303 Tel: 65-7998888, Fax: 65-2736786, Hotline: 65-3342726 http://www.canon.com.sg

CANON MARKETING (MALAYSIA) SDN. BHD.

Block D, Peremba Square Saujana Resort, Section U2, 40150 Shah Alam Selangor Darul Ehsan, Malaysia Tel: 603-7446000, Fax: 603-7446048, **Helpdesk:** 603-7446008/9 Enquiry: print&scan@canon.com.my http://www.canon.com.my

CANON MARKETING (THAILAND) CO. LTD.

179/34-45 Bangkok City Tower, 9th-10th Floor South Sathorn Road, Thungmahamek, Sathorn, Bangkok 10120, Thailand Tel: 662-3449999, Fax: 662-3449968 http://www.canon.co.th

CANON MARKETING (PHILIPPINES) INC.

Marvin Plaza Building, 2153 Don Chino Roces Ave, Makati City, Metro Manila, Philippines Tel: 632-8126047, Fax: 632-8120067/8109797

CANON INDIA PVT LTD.

Neela Gagan, Mandi Road, Meḥrauli, New Delhi-110030, India Tel: 91-11-6806572, Fax: 91-11-6807180

CANON HONGKONG CO., LTD.

9/F, The Hong Kong Club Building 3A Chater Road, Central, Hong Kong TEL: (852) 2739 0802 FAX: (852) 2739 6428

CANON AUSTRALIA PTY. LTD.

1 Thomas Holt Drive, North Ryde, Sydney N.S.W. 2113, Info-Line: (02) 9805 2864

CANON NEW ZEALAND LTD.

Fred Thomas Drive, Takapuna P.O. Box 33-336, Auckland, New Zealand Info-Line: 0900-522666

ADOBE SYSTEMS INCORPORATED

http://www.adobe.com

ARCSOFT, INC.

http://www.arcsoft.com

SCANSOFT, INC.

http://www.scansoft.com

I-OE-064A ©CANON INC. 2001